



State of Louisiana
DIVISION OF ADMINISTRATION

OFFICE OF INFORMATION SERVICES

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ISIS Memorandum 05-051

To: Business Objects Users

Subject: Business Objects

Training Update

Since the upgrade to Business Objects version 6.5.1, the training program for Business Objects has undergone significant changes.

The original web-based training course, "Introduction to Business Objects" has been replaced with "Introduction to InfoView."

The original "Intermediate Business Objects" instructor-led course is being replaced by three web-based courses. The first course, "WebIntelligence 1 – Building Queries" has been available since February, 2005. The second, "WebIntelligence 2 – Manipulating Data" has just been made available. The third course titled "WebIntelligence 3 - Formatting Reports," is in development. When this course is completed, we will begin conducting instructor-led, interactive workshops that address reporting needs using specific data marts.

During redevelopment, we made the courses more relevant to real world use of Business Objects by using realistic reporting examples. In the second WebIntelligence (WebI) course, the exercises retrieve data from the Financial Universe, which connects to the Financial Data Mart. We plan to add other examples using other data marts as they become available.

All online learning courses can be accessed through LEO by selecting "My Work," "Online Learning" and clicking on the course you wish to take.

Status of ZABO

With the upgrade to 6.5.1, most of the functions that previously required ZABO are now available through WebI. Business Objects now markets WebI as their premier Query and Analysis tool. Major enhancements have been announced for WebI, including in the next major release, improved integration with Crystal Reports. It is clear that Business Objects is focusing its marketing and development efforts on WebI and Crystal Reports.

6/22/05

As a result of these changes, OIS is focusing its support efforts on WebI. We realize that some agencies have reports that have been developed using ZABO and we will continue to provide ZABO access and support. However, our priority is WebI. We are not currently offering any ZABO training and are providing ZABO access to new users only by special request.

We encourage all agencies to begin transitioning to WebI by taking two steps:

- 1) Attempt to create all new reports using WebI. If you encounter requirements that can not be met with that tool, contact the help desk for assistance. While there are still a few specific functions which require ZABO, they are rarely needed.
- 2) Recreate existing ZABO reports using WebI. OIS has a tool to convert ZABO reports to WebI. Not all reports can be converted and some require slight modifications in order to convert. We will run the conversion for you upon your request.

If you have any questions or would like to request that we run the ZABO to WebI conversion, please contact the Help Desk at 225-342-2677, options 2, 5, then 3.

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