



*State of Louisiana*  
DIVISION OF ADMINISTRATION

OFFICE OF INFORMATION SERVICES

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January 25, 2007

**ISIS Memorandum 07-027**

To: ISIS Technical Coordinators

Subject: SAPGUI Upgrade Issues

[ISIS Memorandum 07-022](#) instructed agencies to download and install an update to SAP GUI (Version 6.20, Patch Level 64). Several agencies have reported a problem with exporting ISIS HR reports, particularly ZP01 – PPR and Merit Date Reminder Report, to a Word document after installing this update.

Please discontinue installations of the upgrade to SAP GUI (Version 6.20, Patch Level 64) until further notice.

Another notification will be issued as soon as a solution is available.

If you have questions, please contact the ISIS Help Desk at 225-342-2677.

c: Employee Administrators  
Human Resource Directors

PG/dak