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COMMISSIONER OF ADMINISTRATION

**State of Louisiana**  
Division of Administration  
**Office of Information Services**

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**ISIS Memorandum 11-001**

To: ISIS Technical Coordinators  
Subject: LEO and Microsoft Root Certificates

The list of root certificates that is accepted by Microsoft as part of the Microsoft Root Certificate Program has changed. This change may potentially cause a certificate error for LEO users in Internet Explorer. To prevent the certificate error we recommend that you apply the most current Microsoft updates and specifically note:

<http://www.microsoft.com/downloads/en/details.aspx?FamilyID=f5eff286-5412-4d7f-81b2-3a1418a4f8b9&displaylang=en>

If you have questions, please contact the ISIS HR help desk at (225) 342-2677 or by [web ticket](#).

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