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COMMISSIONER OF ADMINISTRATION

State of Louisiana
Division of Administration
Office of Information Services

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LaGov Memorandum 12-002

To: LaGov Technical Coordinators

Subject: SAP GUI 7.20 Mandatory Upgrade

An update to SAP GUI is now available for installation. This new version of the SAP GUI program (Version 7.20, Patch level 10) must be installed on all LaGov user machines **no later than April 23, 2012**. This is necessary to ensure ongoing compatibility with LaGov ERP/LEO after we apply SAP's latest technical enhancements on this same date.

Please visit the LaGov ERP [LaGov ERP Technical Support Page](#) and locate the following documentation:

- **SAP GUI 7.20 Download Information** - this document contains links to download the new GUI software as well as links to both Single instance and Automated Rollout installation instructions.
- **New SAP GUI 7.20 Download Error Message** - it is recommended that you distribute this document to all LaGov users in your agency, as it prepares them for a new message they may encounter when downloading data from LaGov to their personal computer.
- **LaGov Technical Requirements** - this document identifies what products/version(s) of Browser, Operating system, Adobe Reader, and Desktop software are compatible with LaGov ERP/LEO.

After reviewing this documentation, if you have any additional questions or require assistance, please email DOA-OIS-LAGOV-EnterpriseSolutions@la.gov.

c: Employee Administrators
Human Resource Directors
Training Coordinators
Travel Administrators

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