



**State of Louisiana**  
Division of Administration  
**Office of Information Services**

July 10, 2008

**ISIS Memorandum 09-001**

To: Business Objects Users  
ISIS Agency Liaisons  
ISIS Training Coordinators  
Fiscal Officers  
Purchasing & Contract Management Personnel

Subject: Business Objects Enterprise XI Implementation

Business Objects has been upgraded to the latest version, **Business Objects Enterprise XI (BOXI)**. Business Objects 6.5.4 will remain available until September 1, 2008 to allow for the fiscal year close process reporting. Links to both versions of Business Objects will be available from the [OIS Business Objects](#) webpage during this interim period.

- User IDs and passwords were copied to BOXI in early June. If you have recently changed your password, it may not work in BOXI. Try your previous password or call the ISIS Business Objects Help Desk at (225) 342-2677, option 4 to have your password reset.
- All reports found in B.O. 6.5.4 were migrated to BOXI. If your report is not in BOXI, it was created in or moved after our migration deadline last month. Visit the [OIS Business Objects](#) web pages for assistance with locating reports and other issues or email the [OIS Lagniappe Team](#).
- ZABO reports are displayed as Desktop Intelligence (DeskI) reports in BOXI. These can be run and refreshed, but cannot be modified. A duplicate version of your ZABO/DeskI report should have been created as a **WebIntelligence (WebI)** report to allow for modifications. If you do not have this corresponding WebI report, email the [OIS Lagniappe Team](#) for assistance.

In order to ease the transition to BOXI and help users verify reports, OIS is offering transition sessions during July and August. Your agency Training Coordinator may request a session by sending an email to the [OIS Lagniappe Team](#).

The [OIS Business Objects](#) web pages have been updated with new information to assist you with this transition including User Guides, FAQs and Resource documents.

If you have any questions, please contact the ISIS Business Objects Help Desk at (225) 342-2677, option 4.