



**State of Louisiana**  
Division of Administration  
**Louisiana Property Assistance Agency**

Please take a moment of your time to complete the questions below and submit them to LPAA regarding auction customer satisfaction.

Your email address:

1. How many years have you attended LPAA's surplus property auctions?

<input type="checkbox"/> Less than one year to a year	<input type="checkbox"/> 10-15 years
<input type="checkbox"/> 1-5 years	<input type="checkbox"/> More than 15 years
<input type="checkbox"/> 5-10 years	<input type="checkbox"/> Have not attended an auction yet.
  
2. How many times a year do you anticipate attending our auctions next year?

<input type="checkbox"/> 1-4 times next year	<input type="checkbox"/> I do not plan on attending another auction
<input type="checkbox"/> 5-9 times next year	
<input type="checkbox"/> More than 9 times next year	
  
3. Are you aware we are now furnishing a toilet facility with climate controlled air?

<input type="checkbox"/> Yes, I am aware	<input type="checkbox"/> No, I was not aware
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4. Auctions were previously held on 17<sup>th</sup> Street but are now being held on Brickyard Lane. Which facility do you prefer and why?

<input type="checkbox"/> North 17 <sup>th</sup> Street	<input type="checkbox"/> Brickyard Lane
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5. Do you attend auctions other than LPAA's?

<input type="checkbox"/> No, I don't attend other auctions
<input type="checkbox"/> Yes, I do attend other auctions
If yes, how would you rate LPAA auctions compared to others?
<input type="checkbox"/> Better than other auctions
<input type="checkbox"/> Equal to other auctions
<input type="checkbox"/> Worse than other auctions
  
6. If you could change something to improve your experience at LPAA's auctions, what would it be? Please provide enough detail for us to evaluate your suggestion.