



BOBBY JINDAL
GOVERNOR

KRISTY H. NICHOLS
COMMISSIONER OF ADMINISTRATION

State of Louisiana

Division of Administration
Louisiana Property Assistance Agency

Please take a moment of your time to complete the questions below and submit them to LPAA regarding auction customer satisfaction.

1. How many years have you attended LPAA's surplus property auctions?

- | | |
|-------------------------------------------------------|------------------------------------------------------------|
| <input type="checkbox"/> Less than one year to a year | <input type="checkbox"/> 10-15 years |
| <input type="checkbox"/> 1-5 years | <input type="checkbox"/> More than 15 years |
| <input type="checkbox"/> 5-10 years | <input type="checkbox"/> Have not attended an auction yet. |

2. How many times a year do you anticipate attending our auctions next year?

- | | |
|------------------------------------------------------|---------------------------------------------------------------------|
| <input type="checkbox"/> 1-4 times next year | <input type="checkbox"/> I do not plan on attending another auction |
| <input type="checkbox"/> 5-9 times next year | |
| <input type="checkbox"/> More than 9 times next year | <input type="checkbox"/> No, I was not aware |

3. Do you attend auctions other than LPAA's?

- No, I don't attend other auctions
 Yes, I do attend other auctions

If yes, how would you rate LPAA auctions compared to others?

- Better than other auctions
 Equal to other auctions
 Worse than other auctions

4. If you could change something to improve your experience at LPAA's auctions, what would it be?