

2024 Office of Risk Management Annual Conference April 23 & 24, 2024

SPRING TRAINING - ROUNDING THE BASES

Agenda

DAY 1		
Topic	Presenter	Time
REGISTRATION AND CONTINENTAL BREAKFAST		7:00 AM - 8:30 AM
BATTER UP: Conference welcome and introductions. ORM, Sedgwick Claims Management Services, ICF, and Arthur J. Gallagher & Co. work together to provide services and resources to support your operations.	ORM	8:30 AM - 8:45 AM
GETTING TO 1ST: Sedgwick's roles, LAORM website, SMARTLY claims input	Bryan Graff, Sedgwick	8:45 AM - 9:30 AM
BREAK		9:30 AM - 9:45 AM
PROPERTY CLAIMS FROM 1ST BASE TO HOMEPLATE: An overview of the property claim process & introduction of our infield and outfield players.	Scott Levett, Sedgwick Bryann Cain, Sedgwick	9:45 AM - 10:45 AM
COVER YOUR BASES: A PUBLIC ASSISTANCE GRANT PROGRAM OVERVIEW Learn about the FEMA Public Assistance (PA) Program and ORM's role when designated as the State's sub-recipient for the FEMA PA Program. You will also gain a better understanding of: <ul style="list-style-type: none"> ✓ Your agency's role ✓ The who, what, and why questions of disaster recovery ✓ The financial benefit of participation for the State and individual agencies 	Sean Hall, ICF Jennifer Simonet, ICF Joeann Jenkins, ICF Matt Sims, ICF Meredith Derr, ICF	10:45 AM - 11:45 AM
LUNCH (catered)		11:45 AM - 1:00 PM
HOME RUN STRATEGIES: Harnessing the power of loss prevention for your agency. Step up to the plate and knock it out of the park with our comprehensive overview of the Loss Prevention Program. Featuring statistics on various safety audit questions that can make or break your agency's safety program. We'll dive into the playbook of services available to help your agency hit a home run in risk management.	Andy Kovacs, Sedgwick	1:00 PM - 2:00 PM
SETTING YOUR LINEUP: Online Exposure Reporting and Property Exposure Reports -- Review and update of these reports are mandatory for every agency. This session will walk through the bi-annual Property Exposure Report and how to make changes to insured property. Various other exposures are collected on the Online Quarterly Exposure Report. We will explain field definitions and common problems in completing the report.	Kristy Breaux, ORM	2:00 PM - 3:00 PM
BREAK		3:00 PM - 3:15 PM
DOUBLE PLAY: Insurance Language in Contracts and Indemnification Agreements -- This session explains how to establish insurance requirements in your agreements with contractors, tenants, and vendors and how to monitor their compliance with those requirements.	Mark Joseph, ORM	3:15 PM - 4:40 PM
NETWORKING SOCIAL: <i>"It ain't over till it's over," so join us for an extra inning of networking, food, and drinks.</i>	Sponsored by ICF, Inc.	4:40 PM - 6:35 PM

Come meet our line-up at the Consultation area, near the registration desk. Open throughout the conference for agency questions.

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DAY 2

Topic	Presenter	Time
REGISTRATION AND CONTINENTAL BREAKFAST		7:00 AM - 8:30 AM
TOP OF THE NINTH: Day 2 Welcome	ORM	8:30 AM - 8:40 AM
TRIPLE PLAY, OR IS IT A FOUL? Join this session for an overview of employment-related issues, including Titles VII and IX of the Civil Rights Act. We will discuss the rules and potential curve balls.	Nancy Sylvester/Hailey Kilpatrick, Gallagher	8:40 AM - 9:40 AM
BREAK		9:40 AM - 9:55 AM
ROUNDING THIRD AND HEADING HOME: Preserving claims evidence.	April Guidroz, ORM	9:55 AM - 10:25 AM
TURNING THE DOUBLE PLAY!!: Claims Litigation and the Agency's Role -- ORM, along with the Attorney General's Office, defends state agencies against thousands of lawsuits each year, spending millions of dollars on defense costs and settlements/judgments. Our agency insureds are our partners. And we each have specific responsibilities. Together, we can turn a double play to end the inning!	Joe Roussel, ORM	10:25 AM - 11:25 AM
LUNCH (catered)		11:25 AM - 12:40 PM
JERSEYS, CAPS & CLEATS - WHOSE TEAM ARE YOU ARE ON?: As a state employer, each agency must know the basics of workers' compensation, transitional duty programs, and leave buyback to properly take care of their employees.	Charmaine Wright and Amanda Bailey, Sedgwick Tracy Smith and Trenisha Blue, OSUP	12:40 PM - 2:10 PM
BREAK		2:10 PM - 2:20 PM
WHERE IN THE WORLD IS MY INSURANCE?! How do you handle employee/faculty injuries while leading a trip? What do you do when an incident occurs and the solution is not the same as in Louisiana? Who can pay for a loss which must be satisfied before you go home? Join us as we discuss the components of international travel coverage and how it can score a run for your travelers. Higher Education focus, but all are invited.	Joan Rugar, Gallagher	2:20 PM - 3:50 PM

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