

FY2021 Stewardship Report





People first

Advocacy approach that prioritizes the human experience



Tech forward

Innovative technology that improves the claim journey and streamlines processes



Data driven

Using data to identify trends, empower decisions and drive results

STABILITY

\$3.5B
in revenue

EXPERIENCE

5.3M
new claims annually

SCALABILITY

30K
colleagues

PARTNERSHIP

9,000+
clients

DELIVERY

98%
retention rate

TECHNOLOGY

1,400
IT professionals

GROWTH

50%
of new business
comes from existing
clients

INNOVATION

\$325M
annual tech spend

Sedgwick is investing in talent acquisition and retention initiatives so we can maintain our industry-leading talent



New talent leadership team



Caring counts[®] ethos/meaningful work



Culture of learning and professional development



Next-gen industry strategy with IAPs



Focus on rewards and recognition



Comprehensive benefits package



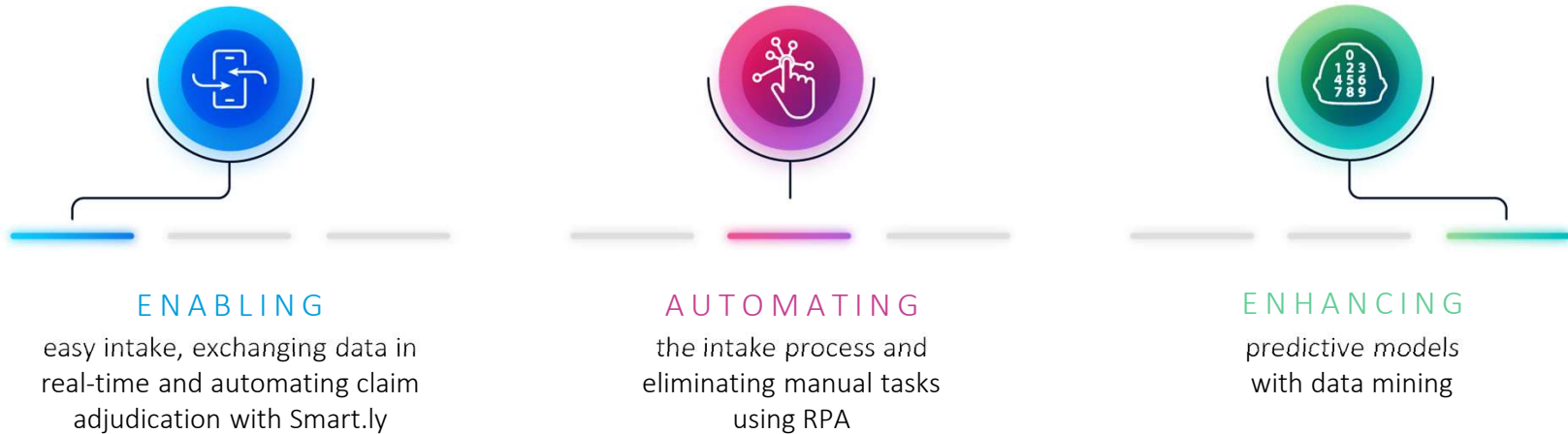
Diverse and inclusive environment



Commitment to work/life balance

Tech forward | streamlining processes and enhancing the user experience

A DIGITAL CLAIM JOURNEY USING ARTIFICIAL INTELLIGENCE, ROBOTIC PROCESS AUTOMATION AND MACHINE LEARNING





Key metrics at first glance and faster insights



More control for end users



Interactive data discovery visualization



Tailored dashboard preferences





- 01 Sustaining talent
- 02 Rethinking benefits
- 03 Endemic mindset
- 04 Global accident and health
- 05 Supporting wellness
- 06 Drug trends
- 07 Managing unpredictability
- 08 Business interruption
- 09 Extreme weather
- 10 Concierge-level service
- 11 Remote claims management
- 12 Geopolitical tensions
- 13 Environmental and social
- 14 Liability trends
- 15 Business and brand protection
- 16 Guarding privacy
- 17 Supply chain risks
- 18 Evolving work models
- 19 Data and tech
- 20 Consumer experience
- 21 Regulation compliance
- 22 Value of partnership

Office of Risk Management – State of Louisiana

Melissa Harris	State Risk Director
Marsha Pemble	Assistant State Risk Director
Joseph Rousel	Assistant Director for Litigation
Vickie Jones	Executive Management Officer
Kristy Breaux	State Risk Administrator – Underwriting, Loss Prevention & Statistics
Ann Wax	State Risk Administrator - Claims
Sherry Price	State Risk Administrator – Disaster Mrg & Recovery
Vickie Aaron	Accounting Administrator
Brett Beoubay	Loss Prevention Manager
Karen Jackson	State Claim Manager
Rita Major	State Claim Manager
Crystal Bounds	State Claim Manager
Mark Joseph	State Risk Underwriting Manager
Tracey Nevels	State Claim Manager

Sedgwick	
Bryan Graff	Director, Client Services
Scott Smalley	Vice President, Client Services
Mark Ackley	Director, Claims
Rachel Krauch	Claims Manager
Janet Morris	Data Analyst
Linda Hullett	Total Performance Manager
Steven Keith	Vice President, Managed Care Client Services
Ashley Rodes	Data Analyst

This executive summary is structured to illustrate the current state of the program, identify changes in the environment that may impact the program, and propose strategies that will assist in meeting Office of Risk Management – State of Louisiana organizational objectives.

By design, the analysis herein is provided in a summary format. However, the detail behind the analysis may be accessed from the Data Set Details section of this presentation or from the secure file transfer upon request.

Data Set – Measurement Definitions				
Data Set	Beginning Range	Ending Range	Measurement Year	Valued “as of” Date
New	7/1/2018	6/30/2019	2019	6/30/2019
	7/1/2019	6/30/2020	2020	6/30/2020
	7/1/2020	6/30/2021	2021	6/30/2021
Pending			2019	6/30/2019
			2020	6/30/2020
			2021	6/30/2021
Closed	7/1/2018	6/30/2019	2019	6/30/2019
	7/1/2019	6/30/2020	2020	6/30/2020
	7/1/2020	6/30/2021	2021	6/30/2021
Payments	7/1/2018	6/30/2019	2019	6/30/2019
	7/1/2019	6/30/2020	2020	6/30/2020
	7/1/2020	6/30/2021	2021	6/30/2021

Definition:

- New Claims are Open and Closed Claims with **Date of Loss** in each measurement period.
- Pending Claims are Claims with Claim Status Open valued as of the end of each Measurement Year.
- Closed Claims are claims with Closed Claim Status and date closed in each measurement period regardless of date of loss.
- Payments are based on Date Paid in each measurement period regardless of which year claims occur.
- Indemnity claims are based on **Juris coding**.

Ultimate Projected Analysis

Louisiana Office of Risk Management - WC									
Triangles and Projections Valued as of 6/30/21									
This Analysis Develops IN%, Total Claim Count, and Total Incurred									
Policy Year	Projected Ultimate Claims			Ultimate IN%	Sedgwick Ultimate	Current Valuation		Prior Valuation Projection	
	IN	MO	Total			Actual Total Incurred	IBNR	Prior Projection	Change
07/01/09 - 06/30/10	658	2,597	3,255	20.22%	\$59,261,115	\$59,261,115	\$0	\$59,087,957	\$173,157
07/01/10 - 06/30/11	737	2,321	3,054	24.10%	\$72,660,226	\$72,886,909	-\$226,683	\$73,226,749	-\$566,523
07/01/11 - 06/30/12	700	2,191	2,890	24.22%	\$70,626,443	\$68,528,440	\$2,098,003	\$73,737,246	-\$3,110,803
07/01/12 - 06/30/13	643	1,817	2,454	26.12%	\$75,871,073	\$69,412,231	\$6,458,842	\$80,769,550	-\$4,898,477
07/01/13 - 06/30/14	534	1,622	2,156	24.77%	\$65,489,344	\$56,571,585	\$8,917,759	\$68,901,997	-\$3,412,653
07/01/14 - 06/30/15	485	1,508	1,993	24.33%	\$60,744,582	\$49,616,299	\$11,128,283	\$61,763,837	-\$1,019,255
07/01/15 - 06/30/16	479	1,448	1,926	24.85%	\$48,708,081	\$37,745,669	\$10,962,411	\$53,243,151	-\$4,535,070
07/01/16 - 06/30/17	439	1,936	2,374	18.48%	\$54,473,074	\$39,189,034	\$15,284,040	\$55,185,329	-\$712,255
07/01/17 - 06/30/18	541	1,737	2,278	23.73%	\$77,075,975	\$50,365,080	\$26,710,894	\$77,329,976	-\$254,001
07/01/18 - 06/30/19	470	1,423	1,893	24.81%	\$59,448,046	\$34,270,358	\$25,177,688	\$64,435,650	-\$4,987,604
07/01/19 - 06/30/20	542	1,297	1,839	29.45%	\$68,910,353	\$33,350,420	\$35,559,932	\$74,896,954	-\$5,986,601
07/01/20 - 06/30/21	501	1,018	1,518	32.97%	\$76,964,563	\$26,691,632	\$50,272,931		\$76,964,563
Total Change:								(Excl. Latest Year)	-\$29,310,085

Policy Year	Actual Total Incurred	Sedgwick Ultimate	3 Year Ultimate	5 Year Ultimate
07/01/09 - 06/30/10	\$59,261,115	\$59,261,115	\$59,261,115	\$59,261,115
07/01/10 - 06/30/11	\$72,886,909	\$72,660,226	\$72,660,226	\$72,660,226
07/01/11 - 06/30/12	\$68,528,440	\$70,626,443	\$70,626,443	\$70,626,443
07/01/12 - 06/30/13	\$69,412,231	\$75,871,073	\$75,871,073	\$75,871,073
07/01/13 - 06/30/14	\$56,571,585	\$65,489,344	\$65,027,487	\$65,489,344
07/01/14 - 06/30/15	\$49,616,299	\$60,744,582	\$59,764,645	\$60,744,582
07/01/15 - 06/30/16	\$37,745,669	\$48,708,081	\$48,285,626	\$49,014,430
07/01/16 - 06/30/17	\$39,189,034	\$54,473,074	\$52,950,517	\$55,369,650
07/01/17 - 06/30/18	\$50,365,080	\$77,075,975	\$74,018,246	\$79,352,080
07/01/18 - 06/30/19	\$34,270,358	\$59,448,046	\$56,767,559	\$61,963,429
07/01/19 - 06/30/20	\$33,350,420	\$68,910,353	\$65,608,410	\$72,243,536
07/01/20 - 06/30/21	\$26,691,632	\$76,964,563	\$71,635,688	\$83,132,169

6410 MedMal PLAN6 LINE1 Analysis Data Valued Through 06/30/2021

This Analysis Develops IN%, Total Claim Count, and Total Incurred									
Projected Ultimate Claims									
Policy Year	BI	PD	Total	Ultimate BI%	Sedgwick Ultimate	Actual Total Incurred	IBNR	6/30/2020 Projection	Change
07/01/2009 - 06/30/2010	157	-	157	100.0%	\$15,987,399	\$15,987,399	\$0	\$23,881,489	-\$7,894,090
07/01/2010 - 06/30/2011	179	-	179	100.0%	\$23,881,489	\$23,806,603	\$74,886	\$12,708,786	\$11,172,702
07/01/2011 - 06/30/2012	138	-	138	100.0%	\$12,708,786	\$13,346,268	-\$637,482	\$17,114,027	-\$4,405,241
07/01/2012 - 06/30/2013	152	-	152	100.0%	\$17,114,027	\$17,000,199	\$113,828	\$14,994,371	\$2,119,656
07/01/2013 - 06/30/2014	159	-	159	100.0%	\$14,994,371	\$14,217,721	\$776,650	\$11,296,378	\$3,697,993
07/01/2014 - 06/30/2015	123	-	123	100.0%	\$11,296,378	\$10,724,510	\$571,868	\$12,832,934	-\$1,536,557
07/01/2015 - 06/30/2016	116	-	116	100.0%	\$12,832,934	\$11,721,479	\$1,111,456	\$12,576,853	\$256,081
07/01/2016 - 06/30/2017	115	-	115	100.0%	\$12,576,853	\$11,472,776	\$1,104,077	\$12,455,734	\$121,119
07/01/2017 - 06/30/2018	124	-	124	100.0%	\$12,455,734	\$12,188,407	\$267,327	\$12,749,837	-\$294,103
07/01/2018 - 06/30/2019	103	-	103	100.0%	\$12,749,837	\$12,231,362	\$518,475	\$8,409,919	\$4,339,918
07/01/2019 - 06/30/2020	73	-	73	100.0%	\$8,409,919	\$6,843,258	\$1,566,661	\$8,420,541	-\$10,622
07/01/2020 - 06/30/2021	70	-	70	100.0%	\$8,420,541	\$800,000	\$7,620,541		
								Total Change	\$7,566,858

**Excludes \$0 Claims

**Incurred is Net and Uncapped

Sedgwick Client Auto Liability PLAN 1 LINE 1 Analysis Data Valued Through 06/30/2021

This Analysis Develops IN%, Total Claim Count, and Total Incurred									
Loss Year Ending	Projected Ultimate Claims				Sedgwick Ultimate	Actual Total Incurred	IBNR	12/31/2019 Projection	Change
			Total						
2010			339		\$1,236,222	\$1,236,222	\$0	\$1,136,948	\$99,274
2011			352		\$1,244,443	\$1,244,443	\$0	\$1,244,443	\$0
2012			324		\$1,239,398	\$1,239,398	\$0	\$1,239,398	\$0
2013			431		\$1,465,988	\$1,465,988	\$0	\$1,458,906	\$7,082
2014			384		\$1,226,663	\$1,232,617	-\$5,954	\$1,223,118	\$3,545
2015			426		\$1,237,116	\$1,246,724	-\$9,608	\$1,232,674	\$4,442
2016			492		\$1,602,975	\$1,617,529	-\$14,554	\$1,597,800	\$5,175
2017			720		\$2,653,168	\$2,685,281	-\$32,113	\$2,662,822	-\$9,654
2018			611		\$1,910,853	\$1,938,704	-\$27,850	\$1,886,174	\$24,679
2019			614		\$1,960,015	\$1,999,998	-\$39,983	\$1,898,425	\$61,590
2020			670		\$1,870,581	\$1,954,907	-\$84,326	\$2,131,287	-\$260,706
2021			817		\$3,268,704	\$2,839,962	\$428,742		
								Total Change	-\$64,573

**Excludes \$0 Claims

**Incurred is Net and Uncapped

6410 PLAN 5 LINE 2 AUTO Analysis Data Valued Through 06/30/2021

This Analysis Develops IN%, Total Claim Count, and Total Incurred									
Policy Year	Projected Ultimate Claims				Sedgwick Ultimate	Actual Total Incurred	IBNR	6/30/2020 Projection	Change
	BI	PD	Total	Ultimate BI%					
07/01/2009 - 06/30/2010	131	616	747	17.5%	\$11,092,298	\$11,092,298	\$0	\$9,196,015	\$1,896,283
07/01/2010 - 06/30/2011	163	574	737	22.1%	\$12,037,166	\$12,115,664	-\$78,498	\$9,734,971	\$2,302,195
07/01/2011 - 06/30/2012	199	530	729	27.3%	\$12,016,690	\$12,113,597	-\$96,906	\$11,064,722	\$951,969
07/01/2012 - 06/30/2013	199	653	852	23.4%	\$15,798,173	\$15,696,243	\$101,930	\$13,514,434	\$2,283,739
07/01/2013 - 06/30/2014	128	601	729	17.6%	\$11,008,516	\$10,890,575	\$117,941	\$10,235,753	\$772,764
07/01/2014 - 06/30/2015	157	647	804	19.5%	\$11,205,615	\$11,000,440	\$205,175	\$9,838,805	\$1,366,810
07/01/2015 - 06/30/2016	131	734	865	15.1%	\$13,483,152	\$13,017,078	\$466,074	\$9,704,892	\$3,778,261
07/01/2016 - 06/30/2017	188	905	1,093	17.2%	\$15,568,821	\$14,196,152	\$1,372,670	\$11,832,486	\$3,736,336
07/01/2017 - 06/30/2018	174	811	985	17.6%	\$12,908,903	\$9,962,632	\$2,946,271	\$10,293,744	\$2,615,159
07/01/2018 - 06/30/2019	137	805	941	14.5%	\$11,641,139	\$7,461,285	\$4,179,855	\$10,066,318	\$1,574,821
07/01/2019 - 06/30/2020	160	847	1,007	15.9%	\$15,198,343	\$7,677,439	\$7,520,903	\$12,648,245	\$2,550,098
07/01/2020 - 06/30/2021	126	992	1,118	11.2%	\$18,012,033	\$5,244,605	\$12,767,428		
								Total Change	\$23,828,432

**Excludes \$0 Claims

**Incurred is Net and Uncapped

6410 PLAN 3 General Liability Analysis Data Valued Through 06/30/2021

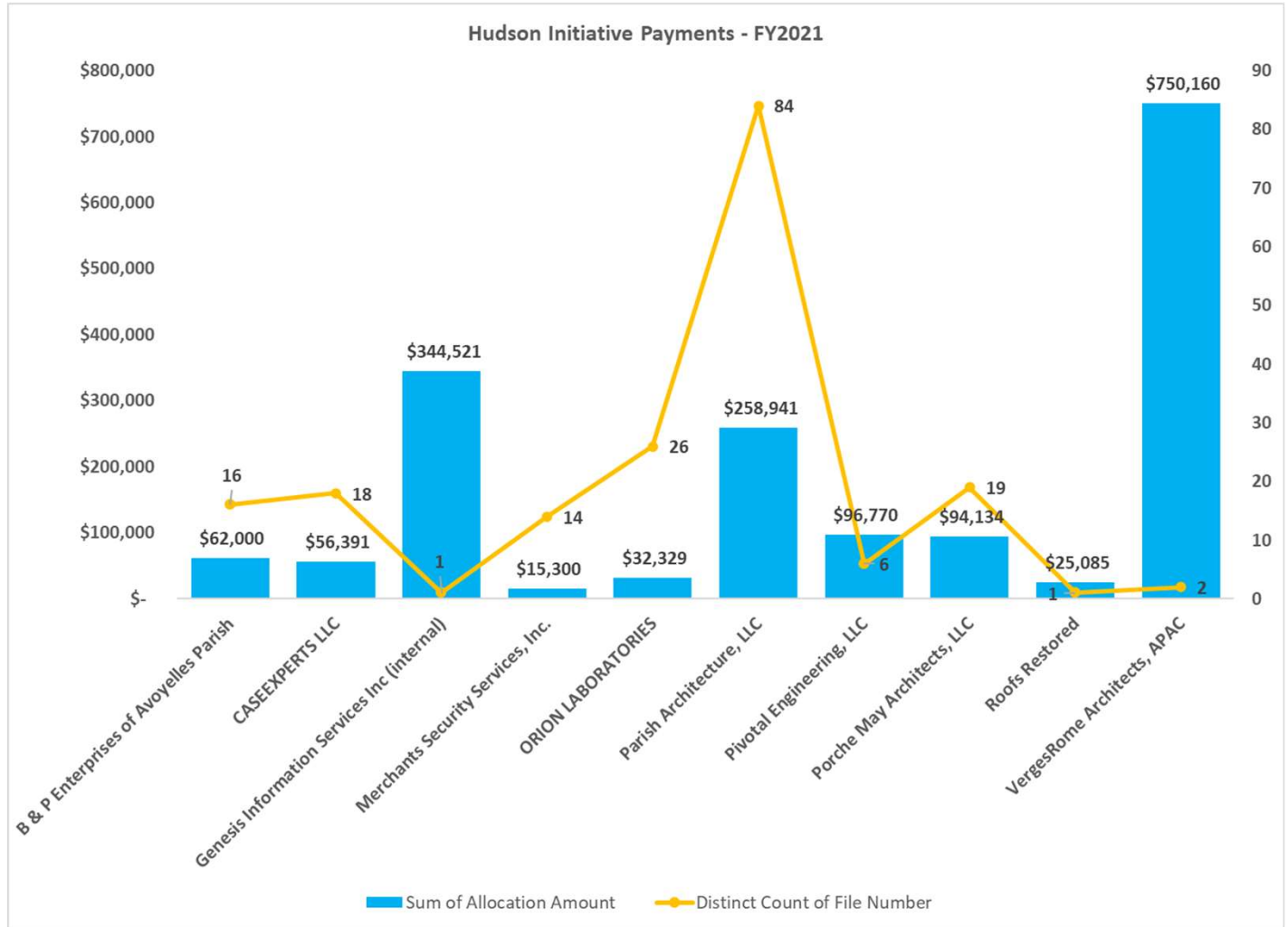
This Analysis Develops IN%, Total Claim Count, and Total Incurred									
Loss Year Ending	Projected Ultimate Claims				Sedgwick Ultimate	Actual Total Incurred	IBNR	6/30/2020 Projection	Change
	BI	PD	Total	Ultimate BI%					
2010	386	312	698	55.3%	\$24,097,497	\$24,097,497	\$0	\$24,775,390	-\$677,893
2011	463	317	781	59.3%	\$26,758,855	\$26,996,448	-\$237,593	\$27,374,266	-\$615,411
2012	152	482	634	24.0%	\$18,970,005	\$18,814,645	\$155,360	\$19,943,322	-\$973,317
2013	238	323	561	42.5%	\$14,625,046	\$13,609,074	\$1,015,972	\$15,190,210	-\$565,164
2014	127	409	536	23.7%	\$18,268,461	\$16,808,115	\$1,460,345	\$18,650,197	-\$381,737
2015	119	373	492	24.1%	\$20,761,568	\$18,798,000	\$1,963,568	\$18,283,707	\$2,477,861
2016	102	450	552	18.5%	\$35,812,194	\$29,580,321	\$6,231,873	\$36,885,970	-\$1,073,776
2017	113	474	587	19.3%	\$21,923,735	\$16,727,983	\$5,195,752	\$23,150,273	-\$1,226,537
2018	124	460	584	21.3%	\$20,064,644	\$13,772,775	\$6,291,869	\$20,546,200	-\$481,555
2019	117	487	604	19.4%	\$27,673,849	\$15,768,918	\$11,904,930	\$27,545,668	\$128,181
2020	82	425	507	16.2%	\$22,262,537	\$8,658,585	\$13,603,952	\$25,531,798	-\$3,269,260
2021	5	343	348	1.5%	\$23,740,452	\$2,481,471	\$21,258,981		
								Total Change	-\$6,658,610

**Excludes \$0 Claims

**Incurred is Net and Uncapped

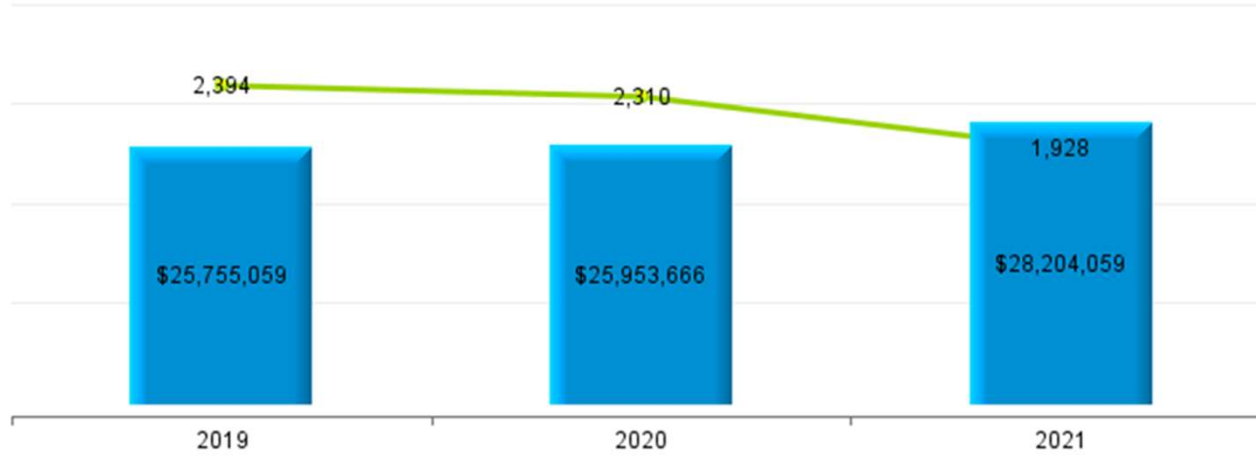
Hudson Initiative

- \$1,735,630 payment issued to Hudson Initiative companies in FY2021



Workers' Compensation

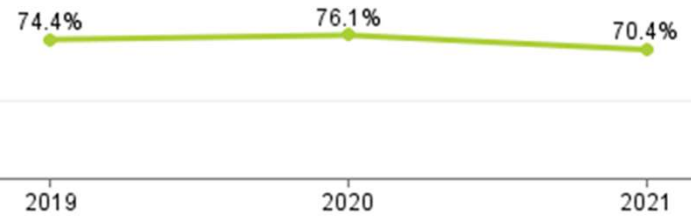
**New Claims
Count and Total Incurred**



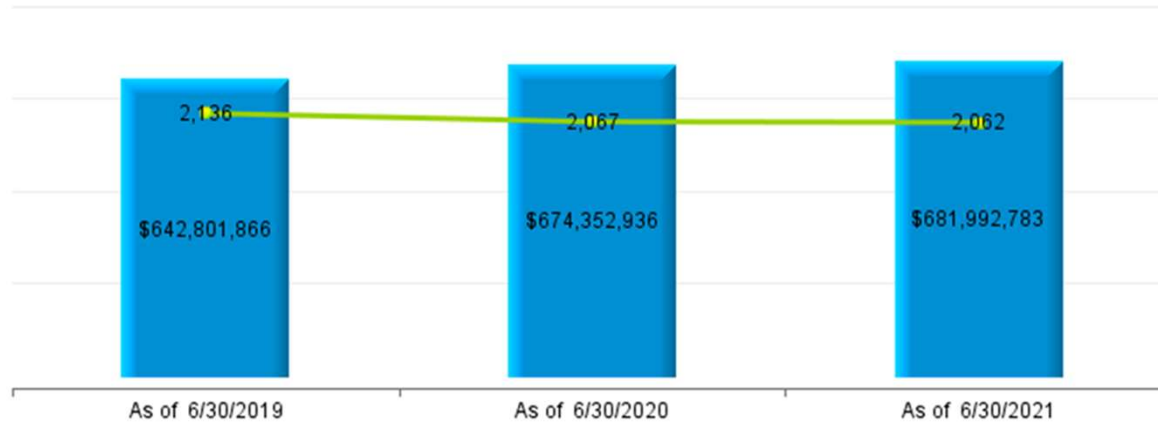
**New Claims
Average Incurred**



**New Claims
Closing Rate**



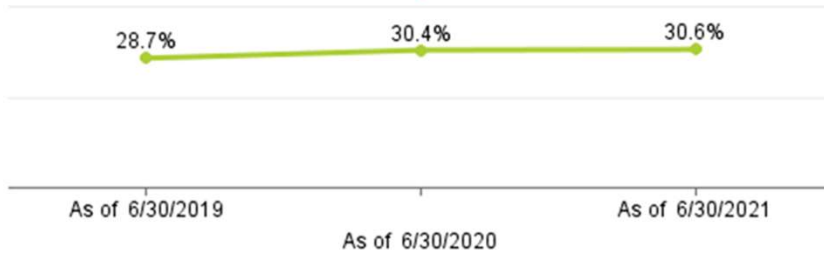
**Pending Claims
Count and Total Incurred**



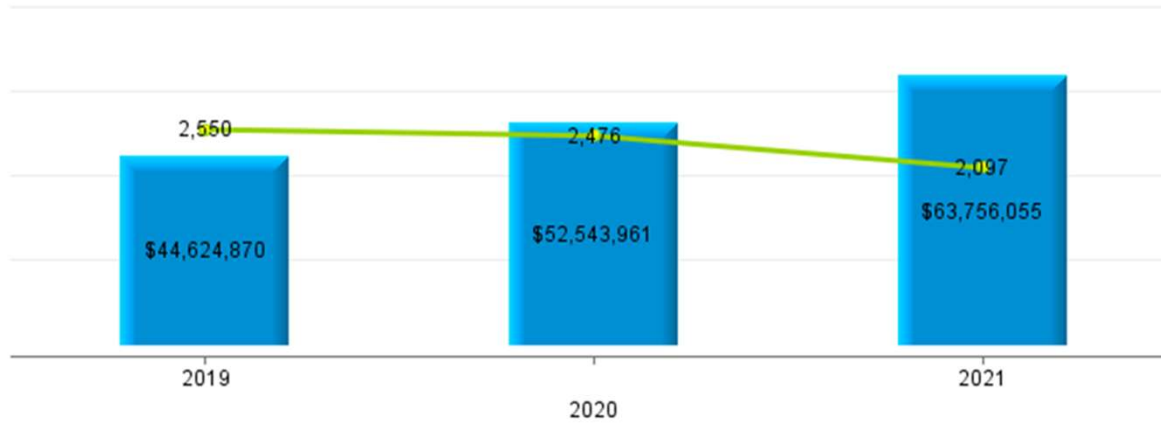
**Pending Claims
Average Incurred**



**Pending Indemnity Claims
% Litigation**



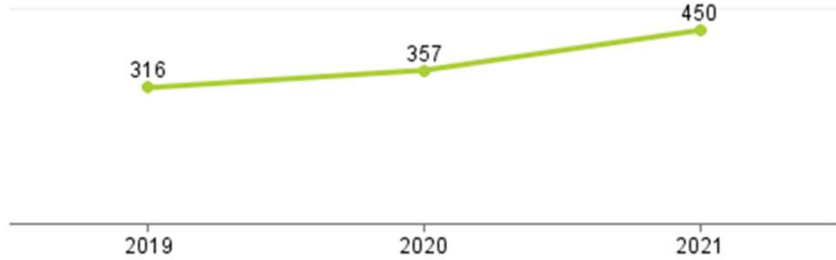
**Closed Claims
Count and Total Incurred**



**Closed Claims
Average Incurred**



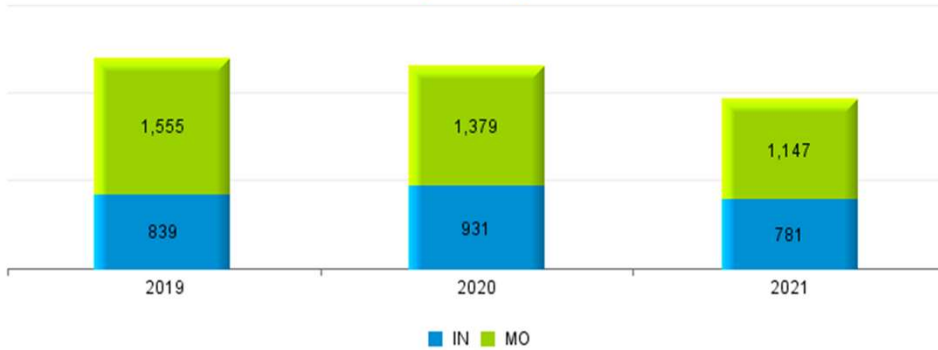
**Closed Claims
Duration**



		Measurement Year			
Metric		2019	2020	2021	% Change
New Claims	Indemnity Type Claims	839	931	781	-16.1%
	Total Claims	2394	2310	1928	-16.5%
	% Indemnity Type of New Claims	35.0%	40.3%	40.5%	0.2%
	Average Incurred	\$10,758	\$11,235	\$14,629	30.2%
	Total Incurred	\$25,755,059	\$25,953,666	\$28,204,059	8.7%
	% Litigated on Indemnity Only	1.8%	1.0%	0.6%	-0.3%
	Closing Rate	74.4%	76.1%	70.4%	-5.7%
	Average Days Open	68	67	65	-2.4%
Average TTD Days on IN Claims	37	36	45	24.6%	
Pending Claims	Indemnity Type Claims	1950	1984	1907	-3.9%
	Total Claims	2136	2067	2062	-0.2%
	% Indemnity Type	91.3%	96.0%	92.5%	-3.5%
	Average Incurred	\$300,937	\$326,247	\$330,743	1.4%
	Total Claims w/Incurred > \$100K	59.8%	61.6%	62.7%	1.0%
	Total Incurred	\$642,801,866	\$674,352,936	\$681,992,783	1.1%
	% Litigated on Indemnity Only	28.7%	30.4%	30.6%	0.1%
	% Over 2 Years Old	61.3%	63.4%	63.0%	-0.4%
Average TTD Days on IN Claims	1,077	1,062	1,110	4.5%	
Closed Claims	Indemnity Type Claims	954	1028	985	-4.2%
	Total Claims	2550	2476	2097	-15.3%
	% Indemnity Type	37.4%	41.5%	47.0%	5.5%
	Average Incurred	\$17,500	\$21,221	\$30,403	43.3%
	Total Claims w/Incurred > \$100K	4.4%	5.3%	7.5%	2.2%
	Total Incurred	\$44,624,870	\$52,543,961	\$63,756,055	21.3%
	% Litigated on Indemnity Only	12.9%	11.9%	15.1%	3.3%
	Average Days Open	316	357	450	26.2%
Closing Ratio by Claim	102.8%	102.9%	100.3%	-2.7%	

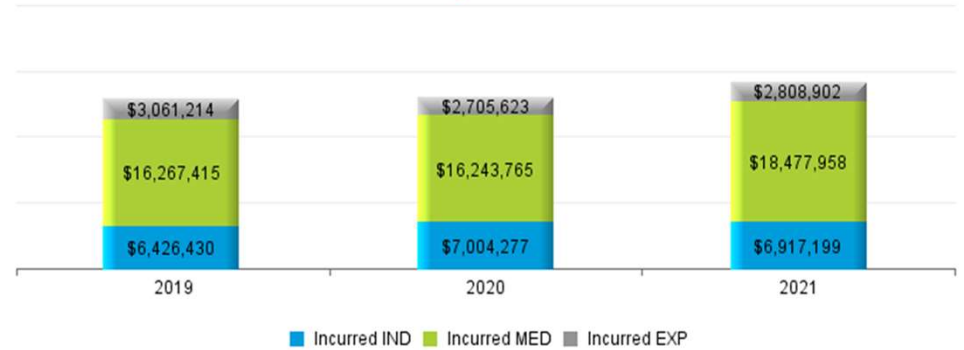
- Less claims impacts
 - Duration increases
 - Claim closures decreases
 - Increase in % of Indemnity claim closures

New Claims - Count by Claim Type



Claim Type	Claim Count 2019	% of Total	Claim Count 2020	% of Total	Claim Count 2021	% of Total
IN	839	35.0%	931	40.3%	781	40.5%
MO	1,555	65.0%	1,379	59.7%	1,147	59.5%
Total	2,394	100.0%	2,310	100.0%	1,928	100.0%

New Claims - Total Incurred by Bucket



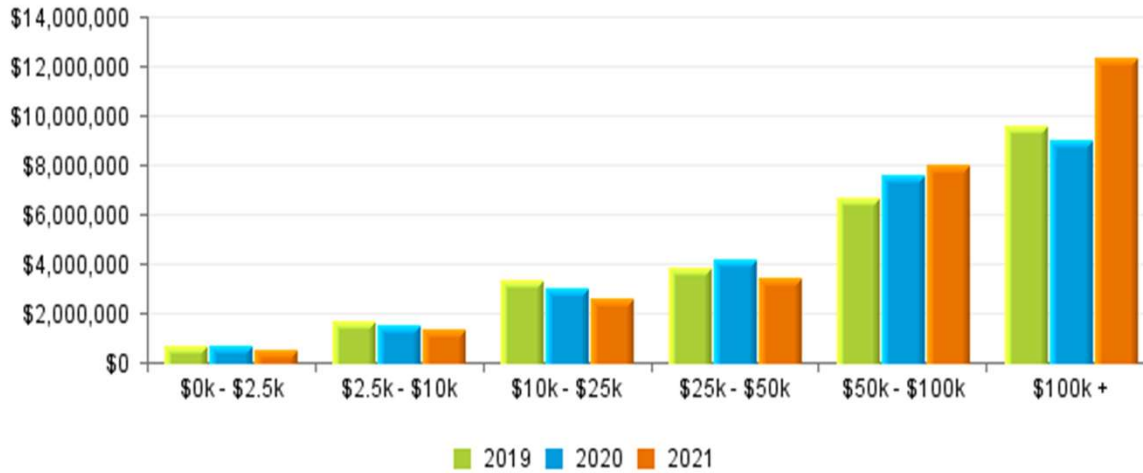
Bucket	Total Incurred 2019	% of Total	Total Incurred 2020	% of Total	Total Incurred 2021	% of Total
Indemnity	\$6,426,430	25.0%	\$7,004,277	27.0%	\$6,917,199	24.5%
Medical	\$16,267,415	63.2%	\$16,243,765	62.6%	\$18,477,958	65.5%
Expense	\$3,061,214	11.9%	\$2,705,623	10.4%	\$2,808,902	10.0%
Total	\$25,755,059	100.0%	\$25,953,666	100.0%	\$28,204,059	100.0%

- Severity has increased due to interactions with patients
- Pinecrest is most frequent
- LSP is most severe
- Medical Only claims have decreased 26% since FY2019

Result/Nature Description		COVID-19				
			As Of Date		Values	
			6/30/2020		6/30/2021	
Claimant Death (Yes/No)	Structure Level 03	Count of File Number	Sum of Claim Total Incurred	Count of File Number	Sum of Claim Total Incurred	
<input checked="" type="checkbox"/> Yes	LOUISIANA STATE PENITENTIARY	1	\$ 700	2	\$ 481,242	
	OFFICE OF THE GOVERNOR	1	\$ 115,000			
	RAYMOND LABORDE CORRECTIONAL CTR	2	\$ 912,980			
Yes Total		4	\$ 1,028,680	2	\$ 481,242	
<input checked="" type="checkbox"/> No	DEPARTMENT OF MILITARY AFFAIRS	6	\$ 56,555	13	\$ 6,560	
	DIVISION OF PROBATION & PAROLE	1	\$ -			
	ELAYN HUNT CORRECTIONAL CENTER	1	\$ 100			
	LOUISIANA STATE PENITENTIARY	2	\$ 3,432	1	\$ 322,960	
	LSU HEALTH SCI CTR (LSUHSC) NEW ORLEANS			3	\$ 1,899	
	OFFICE OF JUVENILE JUSTICE (OJJ)	1	\$ 6,687			
	OFFICE OF PUBLIC HEALTH (OPH)	1	\$ 1			
	OFFICE OF STATE POLICE	9	\$ 31,150	6	\$ 5,487	
	RAYMOND LABORDE CORRECTIONAL CTR	2	\$ 1,500			
	SOUTHEASTERN LA. UNIVERSITY			1	\$ 43	
	UNIVERSITY OF LOUISIANA AT MONR.			1	\$ -	
	UNIVERSITY OF NEW ORLEANS	2	\$ -			
	WADE CORRECTIONAL CENTER			1	\$ 16,500	
No Total		25	\$ 99,426	26	\$ 353,448	
Grand Total		29	\$ 1,128,106	28	\$ 834,690	

- 51 COVID related claims reported since Pandemic
- 21 have been accepted at Fiscal Year End, 17 denied
- Almost \$2M in Total incurred

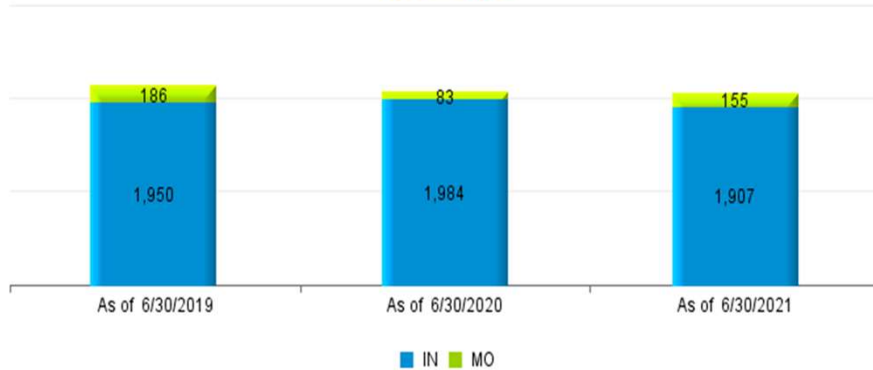
New Claims - Total Incurred by Incurred Group



Incurred Group	Total Incurred 2019	% of Total	Total Incurred 2020	% of Total	Total Incurred 2021	% of Total
\$0k - \$2.5k	\$688,240	2.7%	\$671,738	2.6%	\$525,149	1.9%
\$2.5k - \$10k	\$1,682,444	6.5%	\$1,511,695	5.8%	\$1,335,280	4.7%
\$10k - \$25k	\$3,300,249	12.8%	\$2,974,060	11.5%	\$2,563,791	9.1%
\$25k - \$50k	\$3,822,612	14.8%	\$4,148,822	16.0%	\$3,430,375	12.2%
\$50k - \$100k	\$6,686,391	26.0%	\$7,617,593	29.4%	\$7,995,151	28.3%
\$100k +	\$9,575,122	37.2%	\$9,029,759	34.8%	\$12,354,314	43.8%
Total	\$25,755,059	100.0%	\$25,953,666	100.0%	\$28,204,059	100.0%

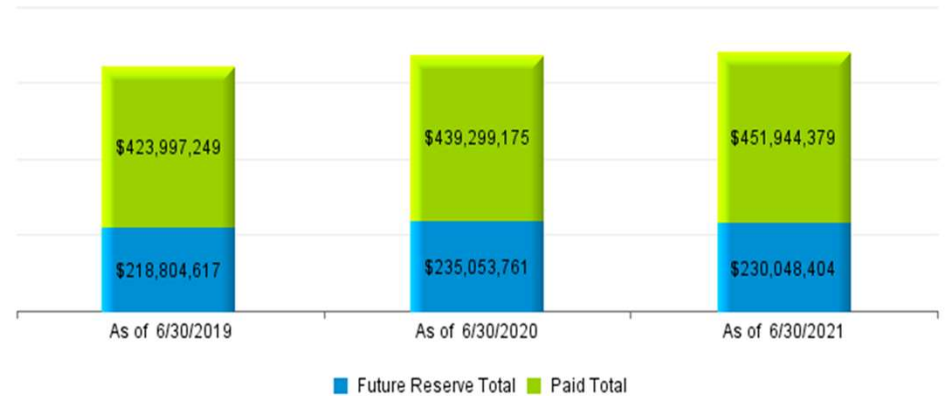
- Total Incurred increased in FY2021 on fewer claims
- Hospital Reserve Component is driver
- Interaction with Patients/Fellow Workers leads severity

Pending Claims - Count by Claim Type



Claim Type	Claim Count As of 6/30/2019	% of Total	Claim Count As of 6/30/2020	% of Total	Claim Count As of 6/30/2021	% of Total
IN	1950	91.3%	1984	96.0%	1907	92.5%
MO	186	8.7%	83	4.0%	155	7.5%
Total	2,136	100.0%	2,067	100.0%	2,062	100.0%

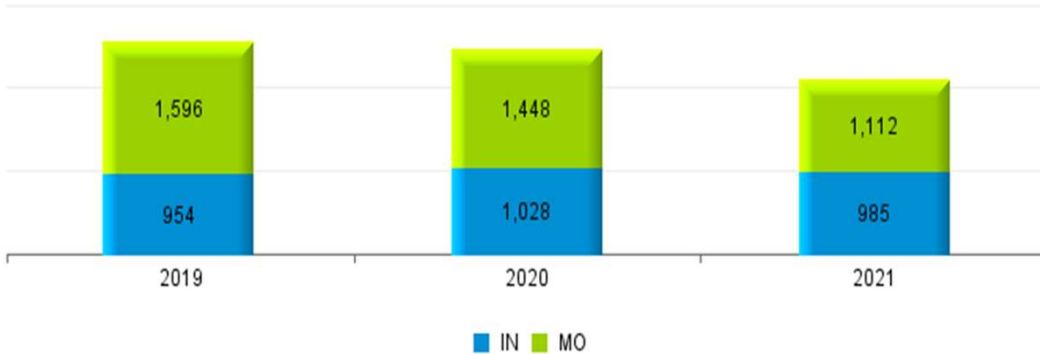
Pending Claims - Financial Overview



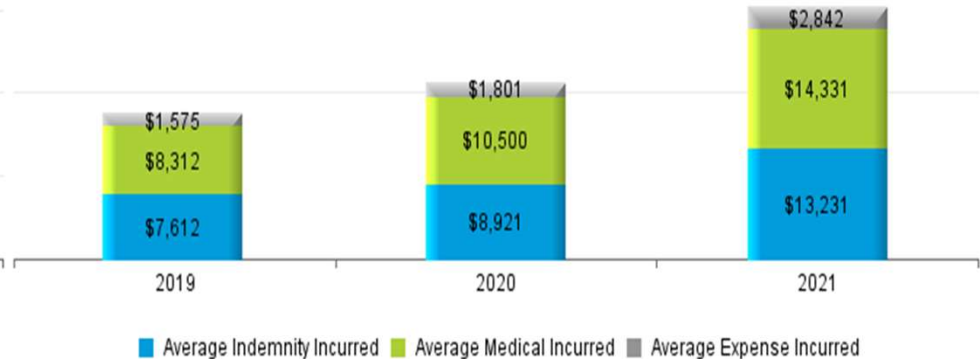
Financial Overview	As of 6/30/2019	% of Total	As of 6/30/2020	% of Total	As of 6/30/2021	% of Total
Future Reserve	\$218,804,617	34.0%	\$235,053,761	34.9%	\$230,048,404	33.7%
Paid	\$423,997,249	66.0%	\$439,299,175	65.1%	\$451,944,379	66.3%
Incurred	\$642,801,866	100.0%	\$674,352,936	100.0%	\$681,992,783	100.0%

- Pending claims in the 3-to-5-Year group increased 19.2%
- Over 10-Year claims increased 6.6% and Future Reserves are at \$89.6M
- Claims in Litigation decreased by 102 claims in FY2021 from FY2020
- Litigated claims average incurred is double than non-litigated
- Medical Reserves are driving the increase seen in reserves

Closed Claims - Count by Claim Type



Closed Claims - Average Incurred by Financial Bucket

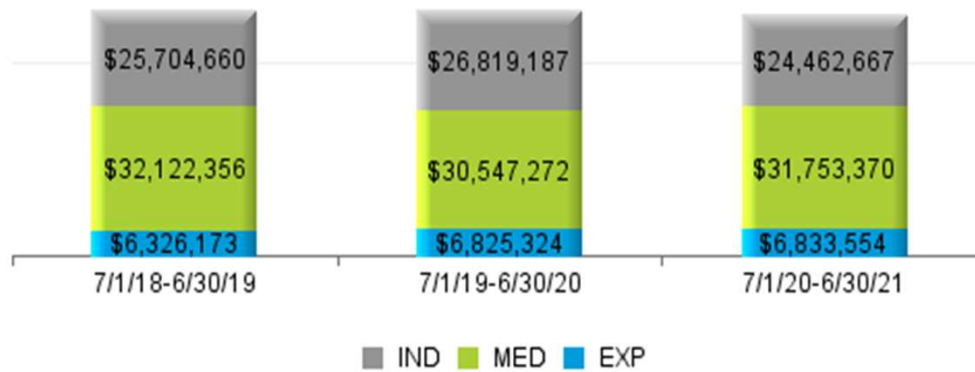


Claim Type	Claim Count 2019	% of Total	Claim Count 2020	% of Total	Claim Count 2021	% of Total
IN	954	37.4%	1,028	41.5%	985	47.0%
MO	1,596	62.6%	1,448	58.5%	1,112	53.0%
Total	2,550	100.0%	2,476	100.0%	2,097	100.0%

Financial Bucket	Avg Incurred 2019	Avg Incurred 2020	Avg Incurred 2021
Indemnity	\$7,612	\$8,921	\$13,231
Medical	\$8,312	\$10,500	\$14,331
Expense	\$1,575	\$1,801	\$2,842
Total	\$17,500	\$21,221	\$30,403

- 158 claims closed over \$100K representing \$52.1M
- Pinecrest is driver of increased average
- Claims over 10 years old saw an increase in Total Incurred Averages
- Death Beneficiary claims increased during FY2021

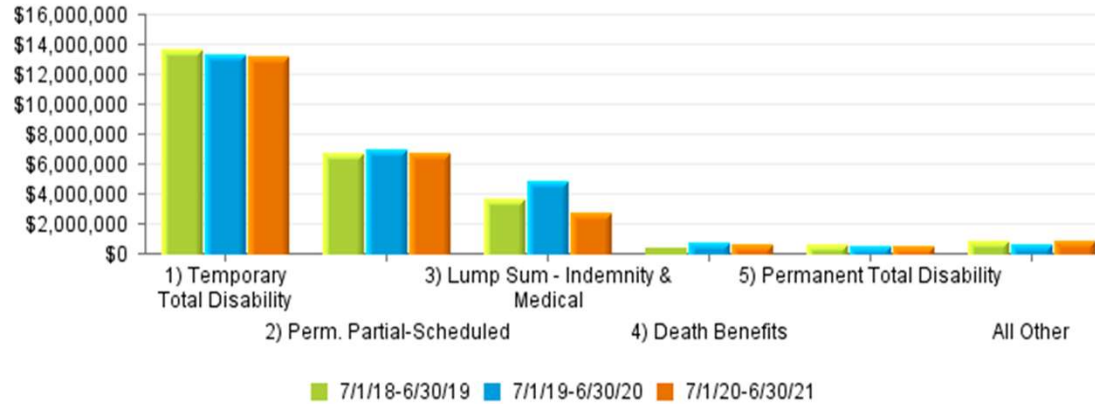
**Total Paid
by Category and Year Paid**



- Decreased Lump Sum payments drove Indemnity decrease
- TTD and PPD remain consistent
- Pharmacy increased by \$550K on less claims
- LSP, Pinecrest and OBH Eastern lead in total payments

Paycode Category	Total Paid 7/1/18-6/30/19	Claim Count	Total Paid 7/1/19-6/30/20	Claim Count	Total Paid 7/1/20-6/30/21	Claim Count
Indemnity	\$25,704,660	1,544	\$26,819,187	1,574	\$24,462,667	1,535
Medical	\$32,122,356	3,890	\$30,547,272	3,790	\$31,753,370	3,351
Expense	\$6,326,173	2,764	\$6,825,324	2,247	\$6,833,554	3,296
Total Paid	\$64,153,189	4,226	\$64,191,783	4,189	\$63,049,591	4,297
Total Recovery	\$4,894,589	290	\$5,620,875	252	\$4,478,566	228
Net Paid	\$59,258,600	4,293	\$58,570,908	4,203	\$58,571,024	4,310

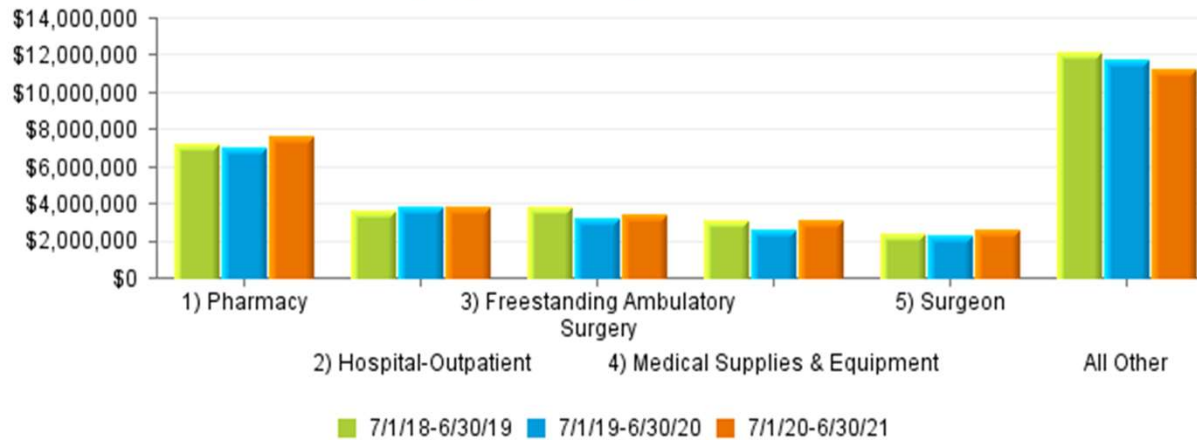
**Total Paid
by Top Indemnity Paycode and Year**



Indemnity Paycode	Total Paid	Claim Count	Total Paid	Claim Count	Total Paid	Claim Count
	7/1/18-6/30/19		7/1/19-6/30/20		7/1/20-6/30/21	
1) Temporary Total Disability	\$13,600,396	1,114	\$13,310,186	1,124	\$13,136,798	1,115
2) Perm. Partial-Scheduled	\$6,680,780	392	\$6,937,375	405	\$6,754,544	391
3) Lump Sum - Indemnity & Medical	\$3,704,727	80	\$4,854,092	114	\$2,694,406	60
4) Death Benefits	\$383,152	34	\$651,263	38	\$577,577	39
5) Permanent Total Disability	\$541,303	45	\$506,740	42	\$473,195	39
All Other	\$794,302	89	\$559,532	123	\$826,147	140
Total	\$25,704,660	1,544	\$26,819,187	1,574	\$24,462,667	1,535

- TTD payments remain consistent
- PPD payments decreased slightly in FY2021
- Lump Sum decreased significantly to \$2.7M
- Death Benefits payments have increased significantly from FY2019

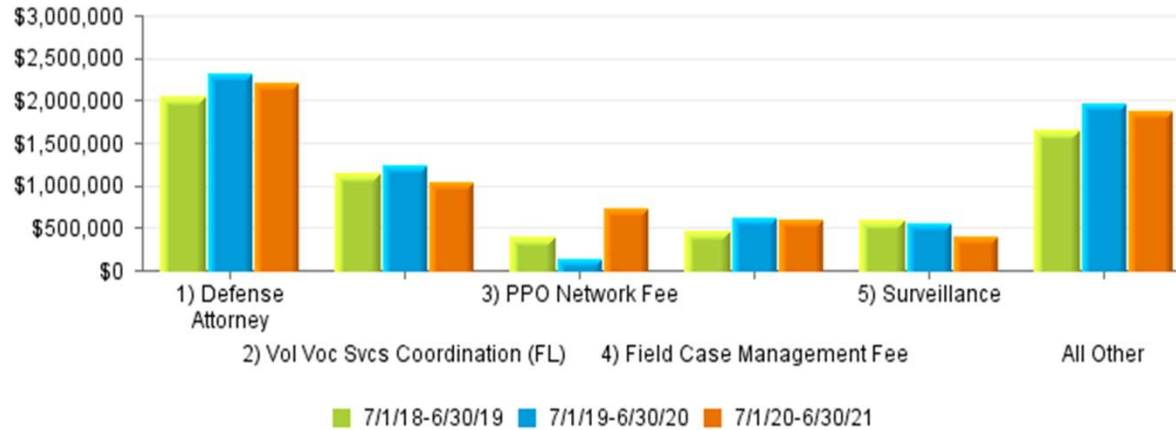
**Total Paid
by Top Medical Paycode and Year**



Medical Paycode	Total Paid	Claim Count	Total Paid	Claim Count	Total Paid	Claim Count
	7/1/18-6/30/19		7/1/19-6/30/20		7/1/20-6/30/21	
1) Pharmacy	\$7,154,442	2,187	\$7,035,099	2,188	\$7,583,494	1,992
2) Hospital-Outpatient	\$3,572,622	1,063	\$3,771,113	1,013	\$3,770,392	942
3) Freestanding Ambulatory Surgery	\$3,801,970	236	\$3,145,215	224	\$3,417,553	224
4) Medical Supplies & Equipment	\$3,053,978	1,112	\$2,602,966	1,053	\$3,129,168	958
5) Surgeon	\$2,341,368	1,081	\$2,221,204	1,015	\$2,585,806	964
All Other	\$12,197,977	3,740	\$11,771,675	3,623	\$11,266,955	3,215
Total	\$32,122,356	3,890	\$30,547,272	3,790	\$31,753,370	3,351

- Pharmacy payments paid on 196 less claims
- Freestanding Ambulatory Surgery payments increased \$272K
- Medical Supplies & Equipment increased \$526K on fewer claims
- Surgeon payments increased \$526K on fewer claims

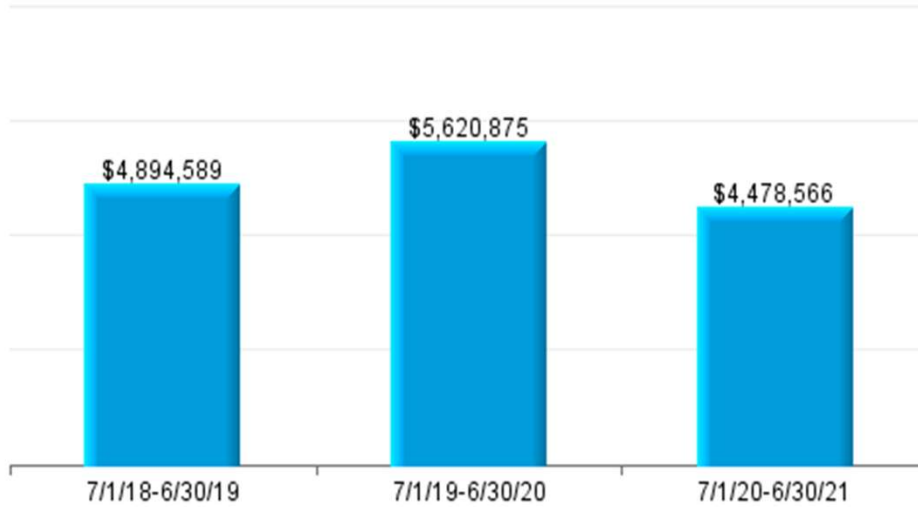
**Total Paid
by Top Expense Paycode and Year**



Expense Paycode	Total Paid	Claim Count	Total Paid	Claim Count	Total Paid	Claim Count
	7/1/18-6/30/19		7/1/19-6/30/20		7/1/20-6/30/21	
1) Defense Attorney	\$2,052,527	420	\$2,320,319	388	\$2,198,128	340
2) Vol Voc Svcs Coordination (FL)	\$1,153,136	276	\$1,225,746	296	\$1,033,565	266
3) PPO Network Fee	\$404,198	2,156	\$129,121	1,135	\$726,279	2,783
4) Field Case Management Fee	\$470,786	428	\$618,702	514	\$604,425	415
5) Surveillance	\$587,521	288	\$557,296	293	\$390,481	198
All Other	\$1,658,004	1,198	\$1,974,140	1,387	\$1,880,677	1,197
Total	\$6,326,173	2,764	\$6,825,324	2,247	\$6,833,554	3,296

- Remarkable increase in number of claims with Expense Payments
- PPO fees increased \$592K

**Total Recoveries
by Year**



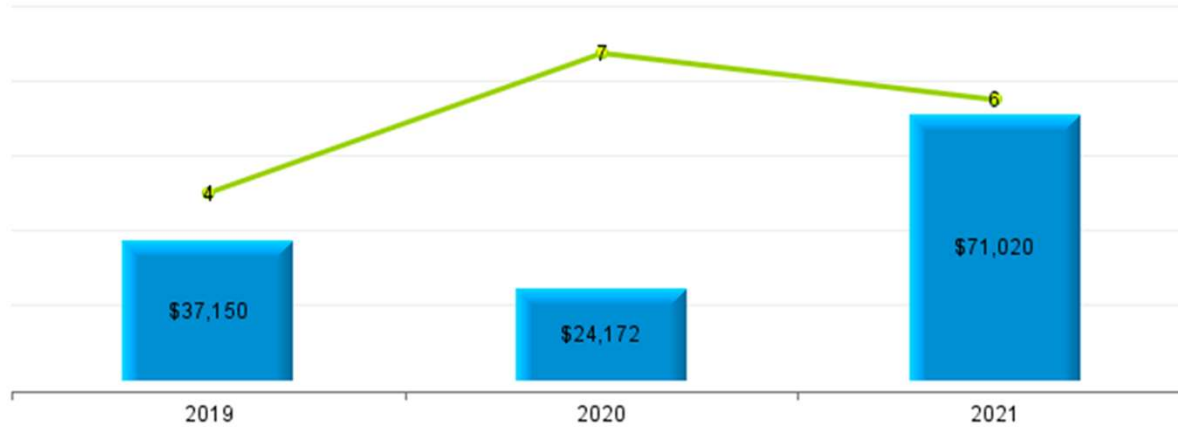
Paycode Category	Total Recovery 7/1/18-6/30/19	Total Recovery 7/1/19-6/30/20	Total Recovery 7/1/20-6/30/21
REC	\$4,894,589	\$5,620,875	\$4,478,566
Total	\$4,894,589	\$5,620,875	\$4,478,566

- Subrogation Recoveries increased \$266K in FY2021
- SIF Recoveries decreased \$805K in FY202
- Excess Recoveries decreased \$557K in FY2021

- 16 New Cases Accepted in FY2021
- 53 cases denied in FY2021
- 18 were appealed
- 6 of 18 were accepted after appeal, 12 still outstanding
- \$2,955,620 recovered in FY2021 on 106 claims

Jones Act

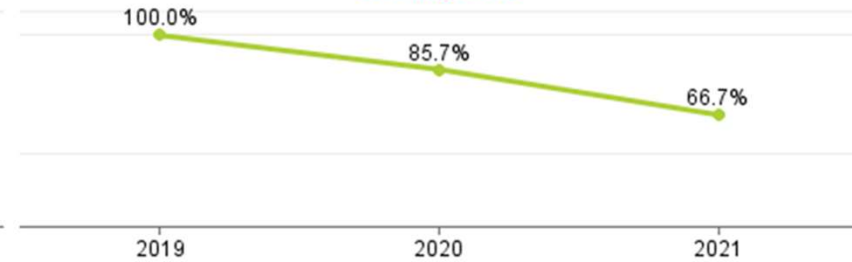
**New Claims
Count and Total Incurred**



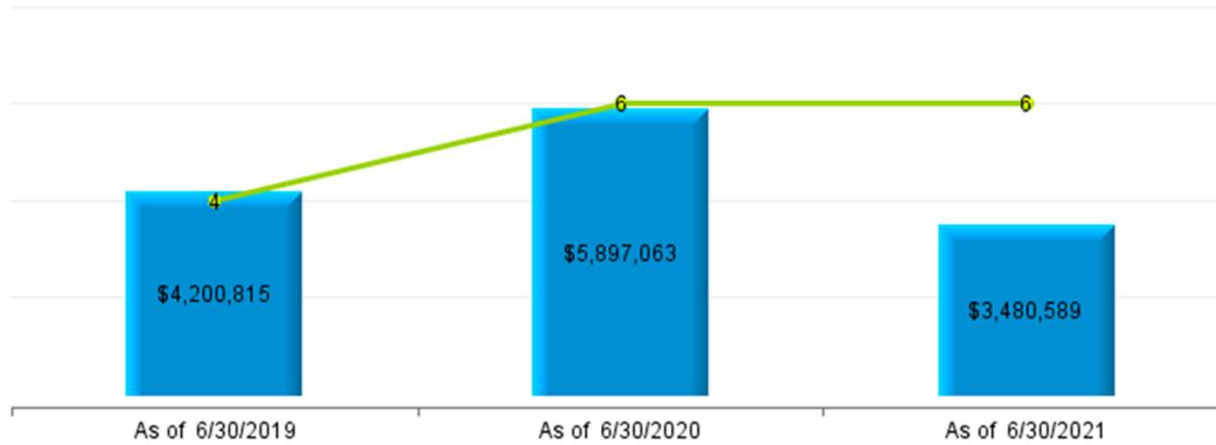
**New Claims
Average Incurred**



**New Claims
Closing Rate**



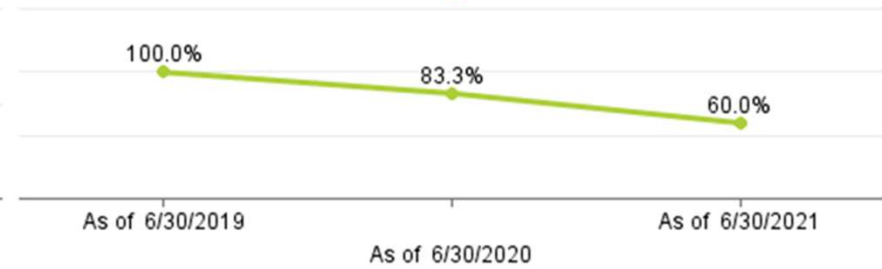
**Pending Claims
Count and Total Incurred**



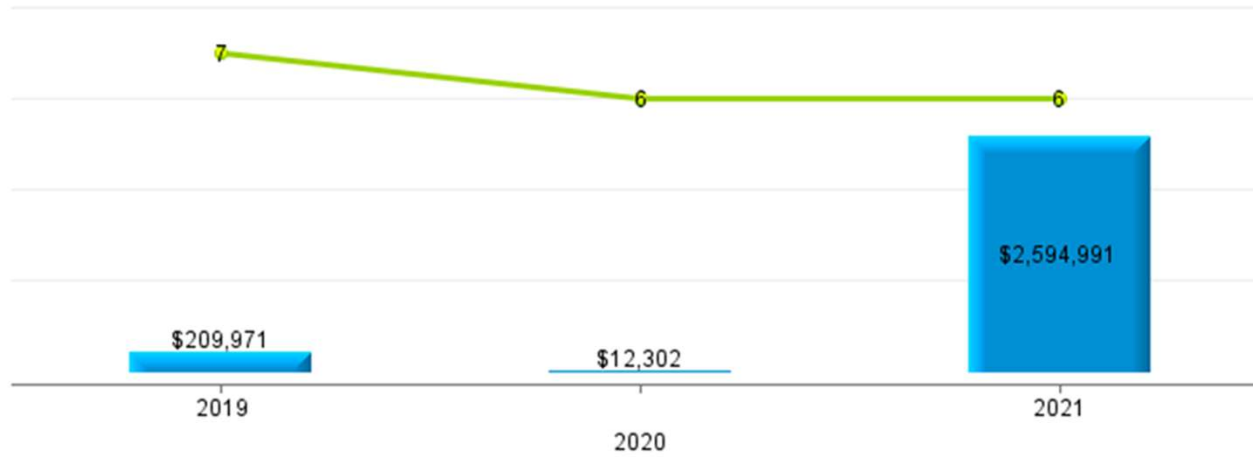
**Pending Claims
Average Incurred**



**Pending Indemnity Claims
% Litigation**



**Closed Claims
Count and Total Incurred**



**Closed Claims
Average Incurred**

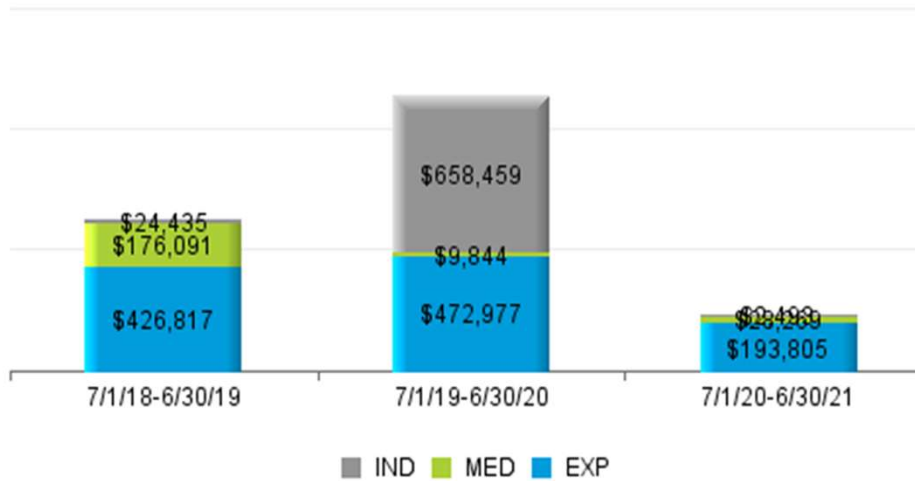


**Closed Claims
Duration**



		Measurement Year			
Metric		2019	2020	2021	% Change
New Claims	Indemnity Type Claims	4	4	4	0.0%
	Total Claims	4	7	6	-14.3%
	% Indemnity Type of New Claims	100.0%	57.1%	66.7%	9.5%
	Average Incurred	\$9,287	\$3,453	\$11,837	242.8%
	Total Incurred	\$37,150	\$24,172	\$71,020	193.8%
	% Litigated on Indemnity Only				
	Closing Rate	100.0%	85.7%	66.7%	-19.0%
	Average Days Open	189	89	67	-24.9%
	Average TTD Days on IN Claims	22	4	30	594.1%
Pending Claims	Indemnity Type Claims	4	6	5	-16.7%
	Total Claims	4	6	6	0.0%
	% Indemnity Type	100.0%	100.0%	83.3%	-16.7%
	Average Incurred	\$1,050,204	\$982,844	\$580,098	-41.0%
	Total Claims w/Incurred > \$100K	100.0%	83.3%	50.0%	-33.3%
	Total Incurred	\$4,200,815	\$5,897,063	\$3,480,589	-41.0%
	% Litigated on Indemnity Only	100.0%	83.3%	60.0%	-23.3%
	% Over 2 Years Old	100.0%	83.3%	50.0%	-33.3%
	Average TTD Days on IN Claims	68	103	125	22.1%
Closed Claims	Indemnity Type Claims	6	3	5	66.7%
	Total Claims	7	6	6	0.0%
	% Indemnity Type	85.7%	50.0%	83.3%	33.3%
	Average Incurred	\$29,996	\$2,050	\$432,498	20,993.2%
	Total Claims w/Incurred > \$100K			33.3%	33.3%
	Total Incurred	\$209,971	\$12,302	\$2,594,991	20,993.2%
	% Litigated on Indemnity Only	16.7%		40.0%	40.0%
	Average Days Open	473	65	962	1,372.2%
	Closing Ratio by Claim	175.0%	75.0%	100.0%	25.0%

**Total Paid
by Category and Year Paid**



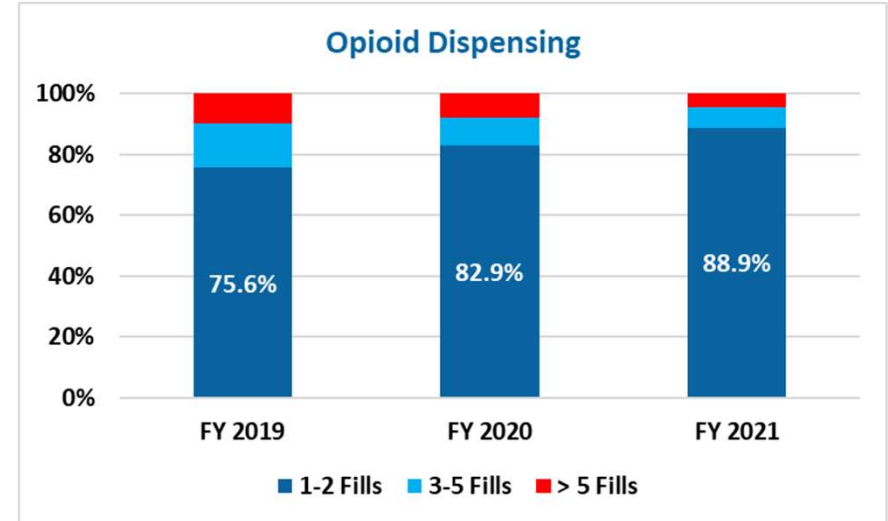
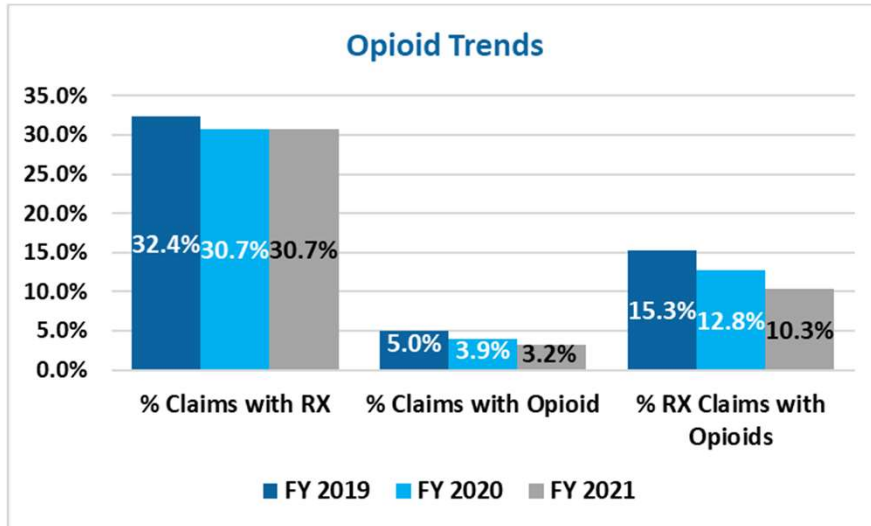
Paycode Category	Total Paid 7/1/18-6/30/19	Claim Count	Total Paid 7/1/19-6/30/20	Claim Count	Total Paid 7/1/20-6/30/21	Claim Count
Indemnity	\$24,435	5	\$658,459	4	\$2,493	4
Medical	\$176,091	14	\$9,844	11	\$28,269	10
Expense	\$426,817	13	\$472,977	11	\$193,805	12
Total Paid	\$627,342	16	\$1,141,279	16	\$224,567	15
Total Recovery	\$34,959	2		0		0
Net Paid	\$592,383	17	\$1,141,279	16	\$224,567	15

- Judgements and Settlements paid in previous fiscal years
- Defense Attorney Payments
- FY2021 -\$169K
- FY2020 -\$368K
- FY2019 - \$284K

Managed Care Services

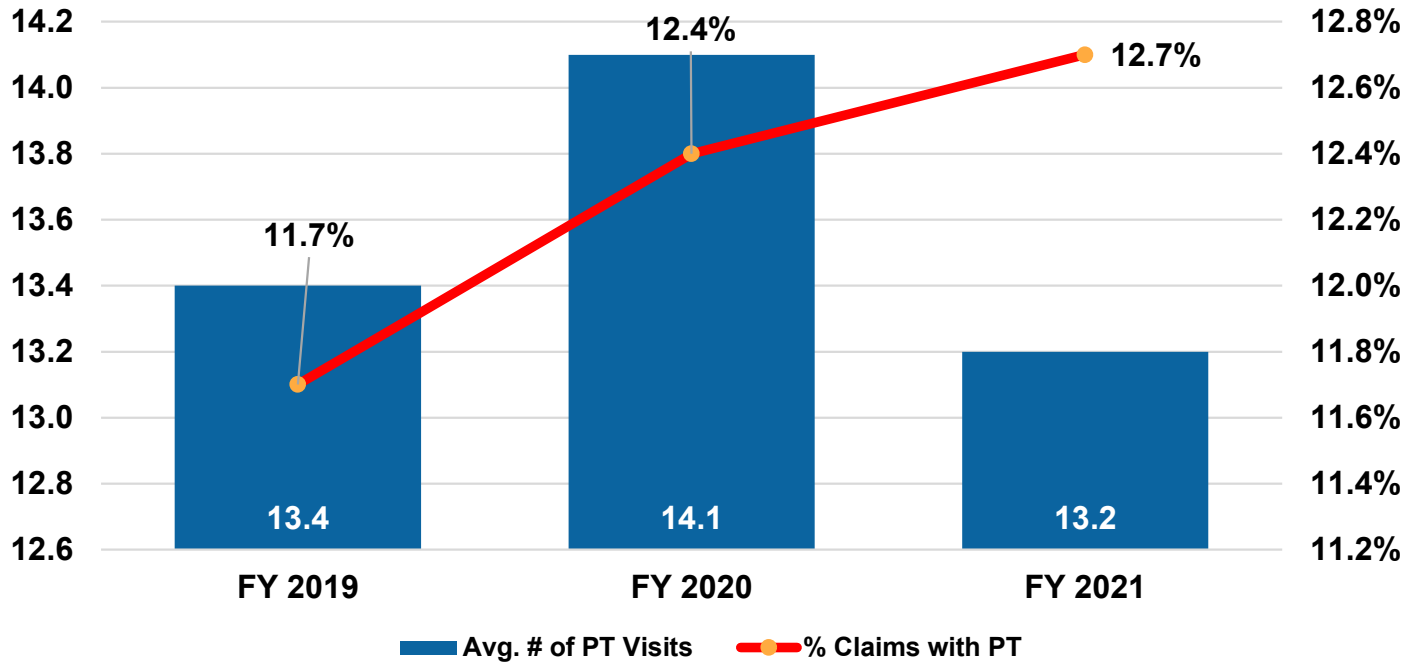
Pay Code Description	Average Paid per Claim				
	FY 2019	FY 2020	FY 2021	% Change	Industry Compare
Hospital-In Patient	\$10,373	\$5,922	\$7,404	25.0%	\$18,488
Pharmacy	\$3,266	\$3,212	\$3,798	18.2%	\$1,934
Hospital-Outpatient	\$3,358	\$3,716	\$3,997	7.6%	\$4,951
Physical Therapy	\$2,525	\$2,687	\$2,390	-11.0%	\$2,546
Medical Supplies & Equipment	\$2,783	\$2,469	\$3,252	31.7%	\$2,228
Freestanding Ambulatory Surgery Center	\$16,053	\$13,989	\$15,257	9.1%	\$10,834
X-Ray/MRI/CT Scan/EMG	\$1,160	\$1,098	\$1,358	23.7%	\$871

- The number of new claims with incurreds greater than \$100k increased from 55 to 72 (+31%)
- The increase in Hospital Inpatient average was due to severity where the top 10 claims paid totaled \$523k vs \$250k in the FY 2020 period – Two Covid19 claims had \$316k in spend.
- Pharmacy average spend increased – 54.7% of pharmacy payments were made on claims with DOL 2012 or earlier.
- There was a modest 4% increase in outpatient surgery services such as Hospital Outpatient and Ambulatory Surgery – we have seen this category increase as Covid restrictions relaxed during the current FY
- For Physical Therapy there was an overall 17.3% decrease in total paid and the average per claim was down 11%



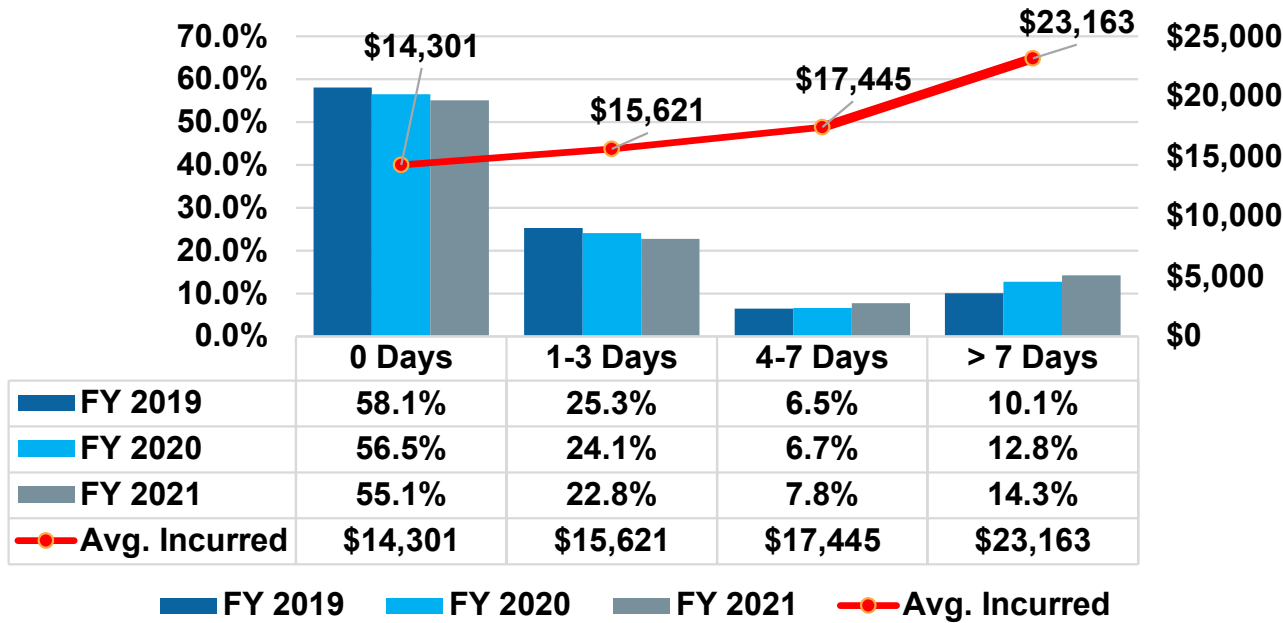
- The percent of new claims with any prescription was consistent but the percent of those claims with an opioid decreased from 12.8% to 10.3%
- This is driven by an increase in the percent of new claims with only 1-2 opioid fills

Physical Therapy Trends



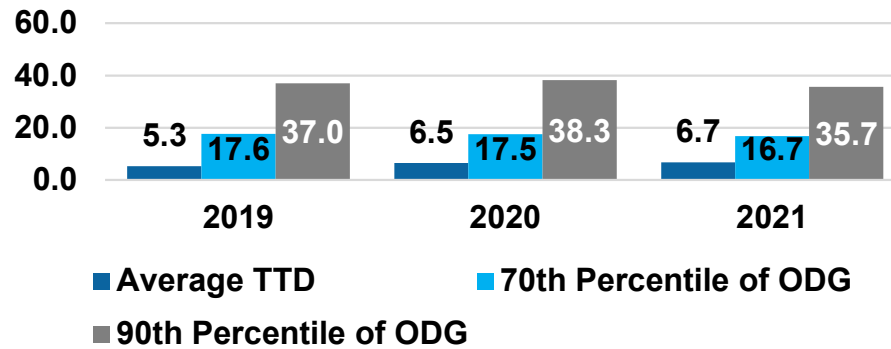
- The % of claims with physical therapy consistent over the three periods
- The average number of visits is down in the current period 13.2 visits from 14.1 visits in FY 2020
- Overall the amount of PT on new claims relating to major surgery was down 18.4% to 14.6% - which is consistent with the Covid impact delaying surgeries

Initial Treatment Trends



- Our data shows a strong correlation between early treatment of new workers compensation claims and incurred value
- On this chart we are seeing a decrease in claims which received treatment between the 0-3 Days
- For claims which received treatment on the date of injury, the 12-month average incurred is \$14,301. For claims which receive initial treatment after 7 days the average value is \$23,163
- We previously discussed our Clinical Consultation process – which is nurse triage at the time of report – this service positively impacts early treatment trends

TTD Compared to Projected Disability Days (ODG*)



TTD Segmentation				
	0 Days	1-7 Days	8-14 Days	> 14 Days
FY 2019	18%	2%	2%	77%
FY 2020	19%	3%	2%	76%
FY 2021	21%	2%	2%	75%

- Average TTD increased slightly while the projected disability from the Official Disability Guidelines (“ODG”) was down
- Actual TTD was below the projected disability days at the 70th percentile and well below the projection at the 90th percentile
- For claims with a nurse involved the % of new claims with TTD greater than 14 days decreased 76% to 75% and continues a modest year-over-year trend

*Claims with Closed Status, Incurred >\$0 and \$100k excluded. Projected disability from Official Disability Guidelines

Utilization Review	FY 2019	FY 2020	FY 2021
Total UR's	4,822	4,212	3,702
Procedures Reviewed	15,737	12,371	11,719
% Approved	51.9%	55.4%	52.9%
% Denied	44.7%	40.7%	42.5%
% Negotiated/Withdrawn	3.5%	3.9%	4.6%
Total Savings	\$3,522,917	\$3,028,525	\$2,828,026
Average Savings/UR	\$731	\$719	\$764
Net Savings	\$3,146,263	\$2,721,153	\$2,561,928

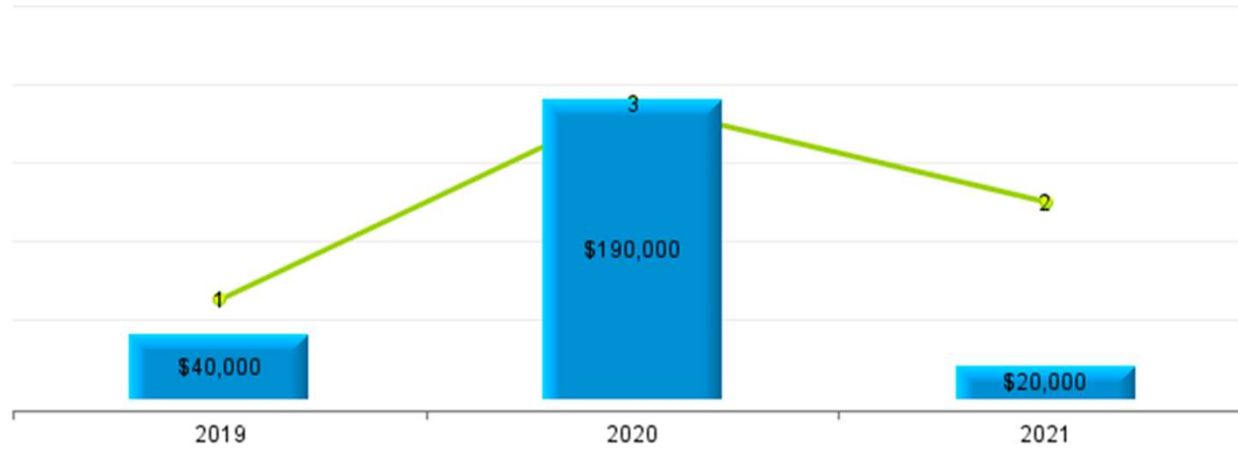
Telephonic Case Management	FY 2019	FY 2020	FY 2021
Total TCM Referrals	525	616	567
TCM Cases Opened	377	482	404
TCM Cases Closed	376	382	398
Closed Case Avg Duration	138.1	108.5	122.6

Field Case Management	FY 2019	FY 2020	FY 2021
Total Referrals	396	467	450
Closed Claims	94	120	148
Closed Case Avg Duration	177.6	182.0	186.1

- Total medical procedures reviewed decreased by 12.1%
- The % of procedures denied increased slightly - 40.7% to 42.5% driving \$2.6m in savings
- There was a 16% decrease in TCM referrals which were opened and the average duration increased from 108.5 to 122.6
- There was a 3.6% decrease in FCM referrals and the average duration increased slightly from 182 to 186.1

Employer's Liability

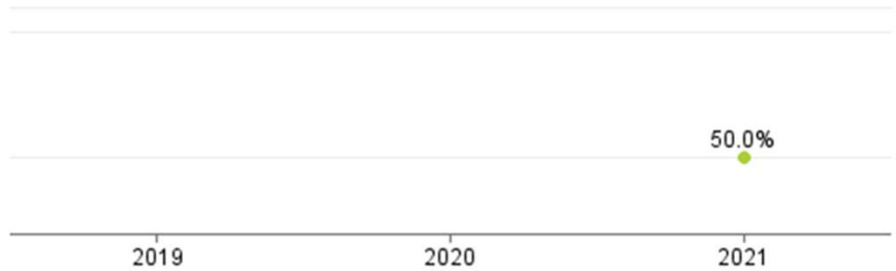
New Claims
Count and Total Incurred



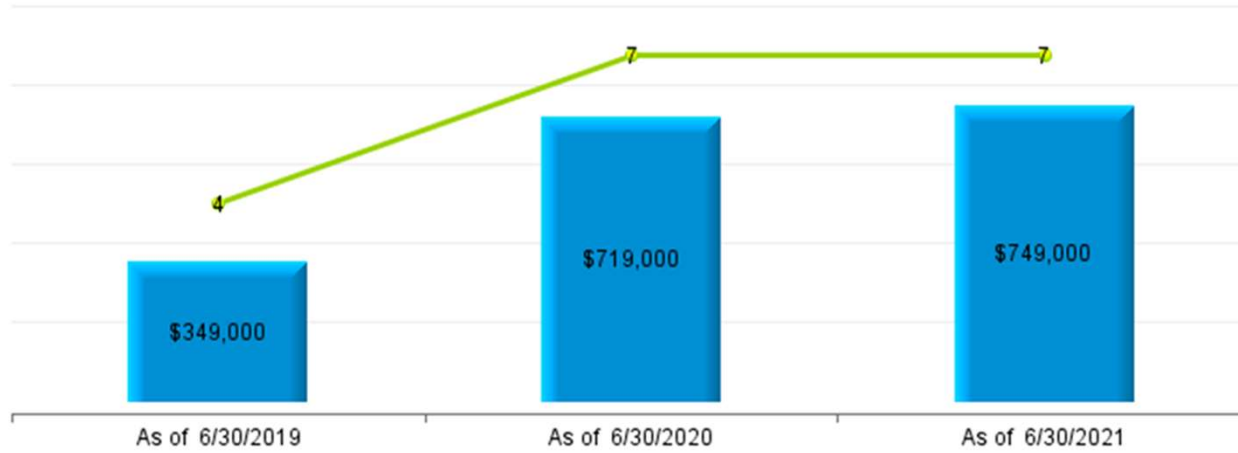
New Claims
Average Incurred



New Claims
Closing Rate



**Pending Claims
Count and Total Incurred**



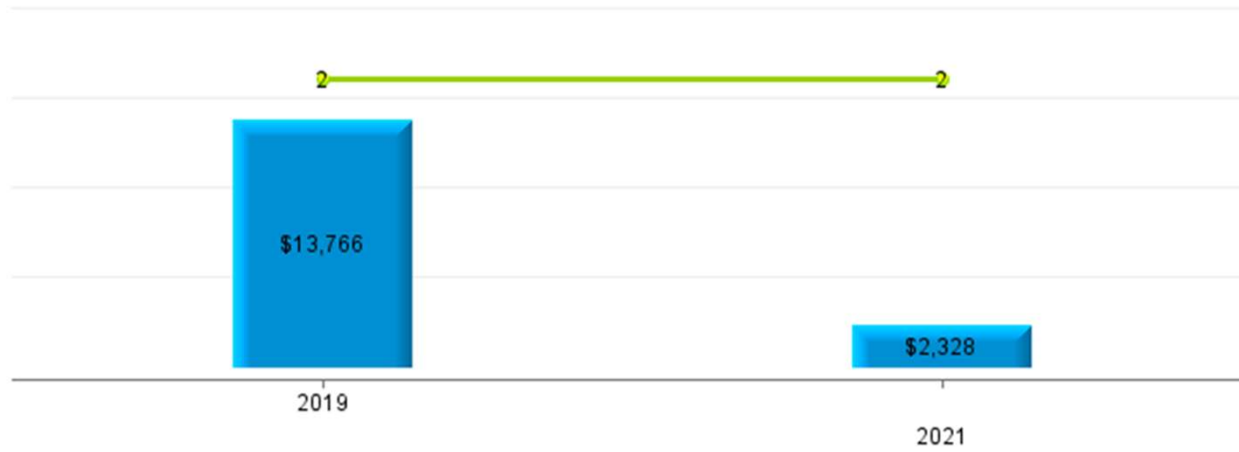
**Pending Claims
Average Incurred**



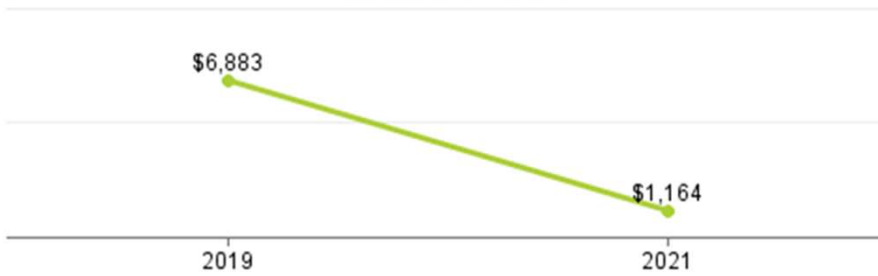
**Pending Indemnity Claims
% Litigation**



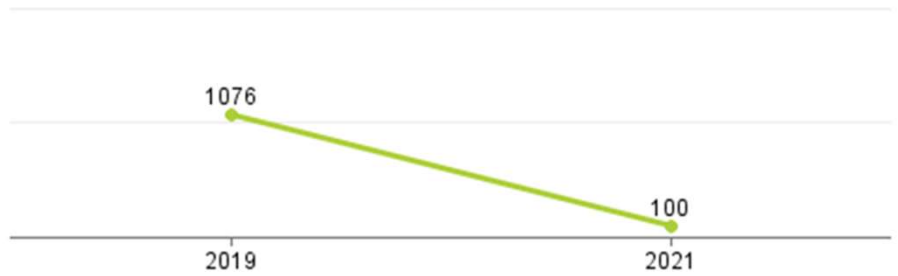
Closed Claims
Count and Total Incurred



Closed Claims
Average Incurred

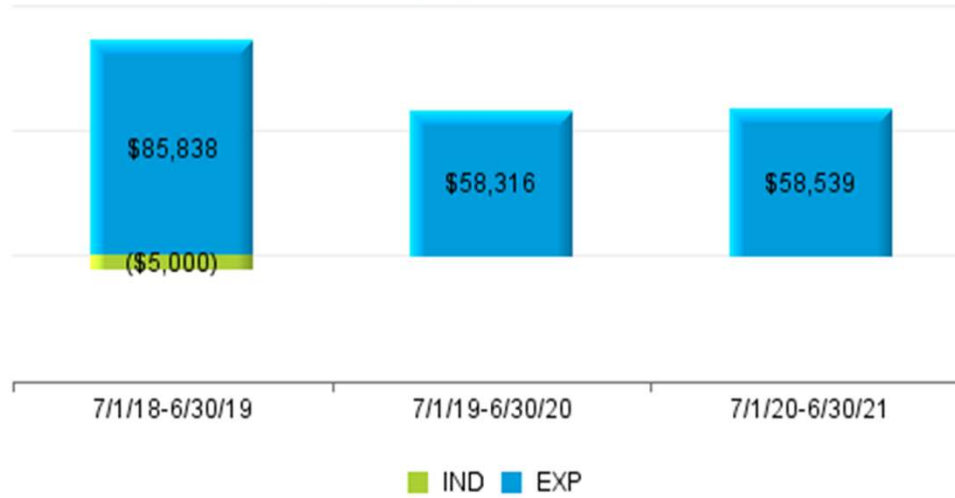


Closed Claims
Duration



		Measurement Year			
	Metric	2019	2020	2021	% Change
New Claims	Indemnity Type Claims				0.0%
	Total Claims	1	3	2	-33.3%
	% Indemnity Type of New Claims				
	Average Incurred	\$40,000	\$63,333	\$10,000	-84.2%
	Total Incurred	\$40,000	\$190,000	\$20,000	-89.5%
	% Litigated on Indemnity Only				
	Closing Rate			50.0%	50.0%
	Average Days Open	45	153	139	-9.7%
	Average TTD Days on IN Claims				0.0%
Pending Claims	Indemnity Type Claims				0.0%
	Total Claims	4	7	7	0.0%
	% Indemnity Type				
	Average Incurred	\$87,250	\$102,714	\$107,000	4.2%
	Total Claims w/Incurred > \$100K	25.0%	42.9%	42.9%	0.0%
	Total Incurred	\$349,000	\$719,000	\$749,000	4.2%
	% Litigated on Indemnity Only				
	% Over 2 Years Old	25.0%	42.9%	57.1%	14.3%
	Average TTD Days on IN Claims				0.0%
Closed Claims	Indemnity Type Claims				0.0%
	Total Claims	2		2	100.0%
	% Indemnity Type				
	Average Incurred	\$6,883		\$1,164	100.0%
	Total Claims w/Incurred > \$100K				
	Total Incurred	\$13,766		\$2,328	100.0%
	% Litigated on Indemnity Only				
	Average Days Open	1076		100	100.0%
	Closing Ratio by Claim	200.0%	0.0%	100.0%	100.0%

**Total Paid
by Category and Year Paid**



- \$41K in Defense Attorney fees
- \$17K in various other fees in relation to the litigation process

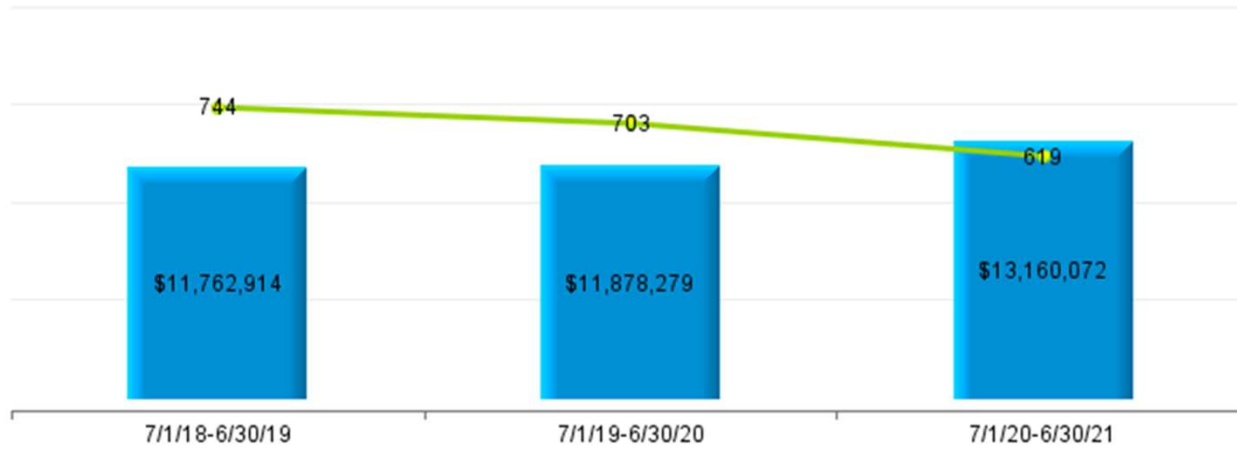
Paycode Category	Total Paid 7/1/18-6/30/19	Claim Count	Total Paid 7/1/19-6/30/20	Claim Count	Total Paid 7/1/20-6/30/21	Claim Count
Indemnity	(\$5,000)	1		0		0
Medical		0		0		0
Expense	\$85,838	5	\$58,316	7	\$58,539	8
Total Paid	\$80,838	6	\$58,316	7	\$58,539	8
Total Recovery		0		0		0
Net Paid	\$80,838	6	\$58,316	7	\$58,539	8

Return to Work Program

- New Coordinator on Program
- Vocational counselor background
- Master of Rehabilitation Counseling (MRC) and Certified Rehabilitation Counselor (CRC)
- 32 meetings in FY2021
- Numerous claims involvement

General Liability

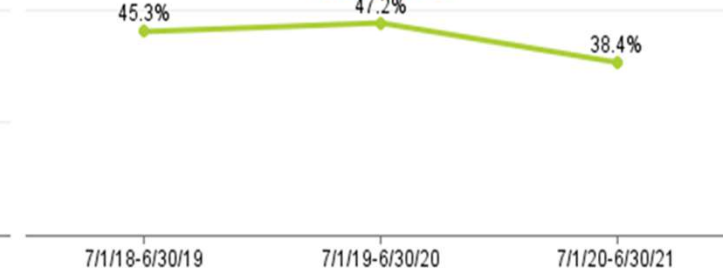
**New Claims
Count and Total Incurred**



**New Claims
Average Incurred**



**New Claims
Closing Rate**



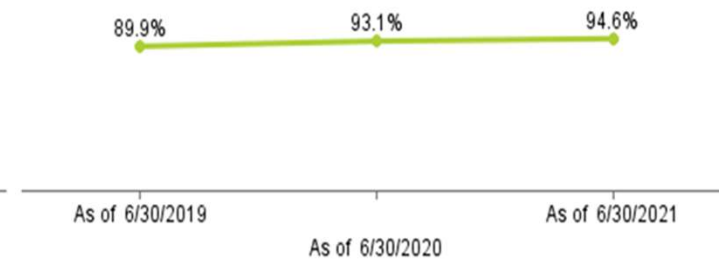
**Pending Claims
Count and Total Incurred**



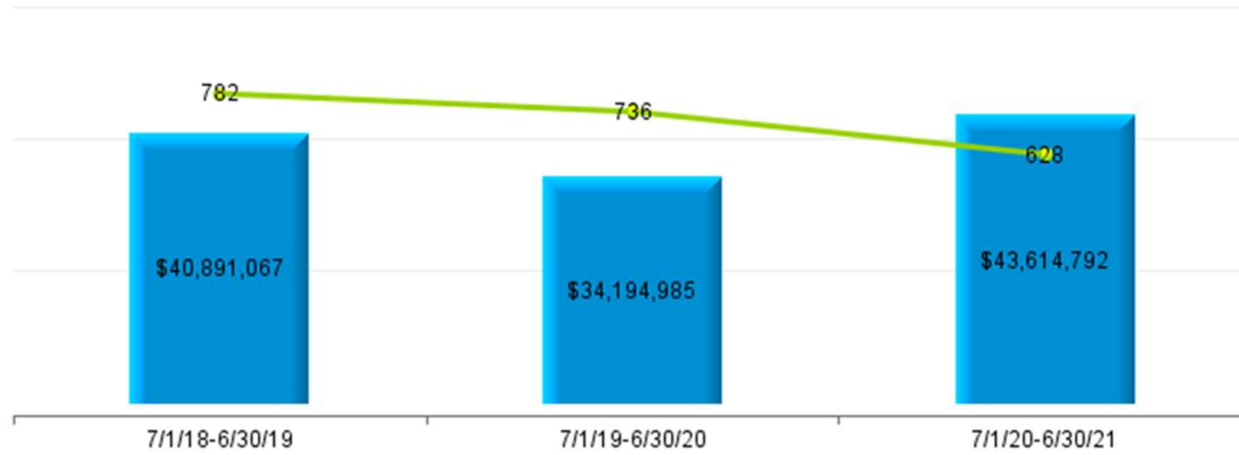
**Pending Claims
Average Incurred**



**Pending Claims
% Litigation**



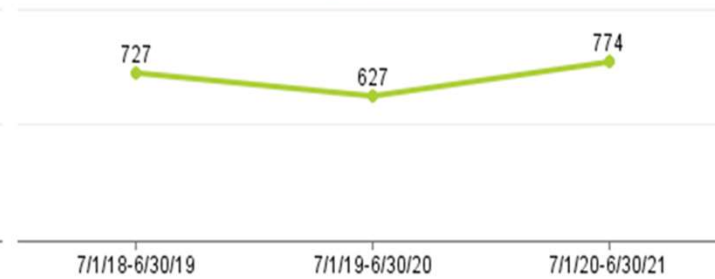
**Closed Claims
Count and Total Incurred**



**Closed Claims
Average Incurred**

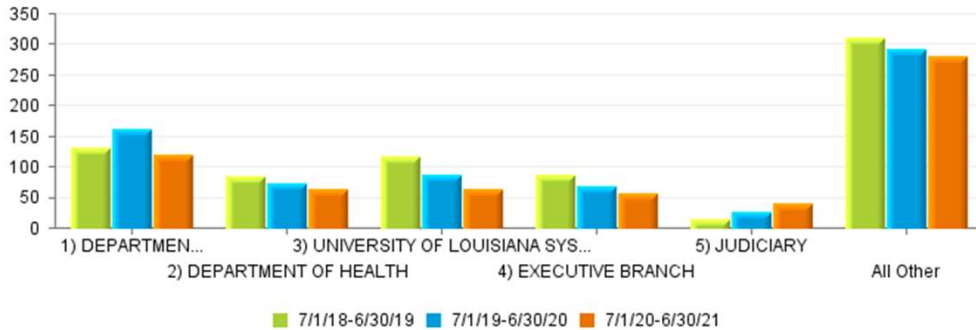


**Closed Claims
Duration**

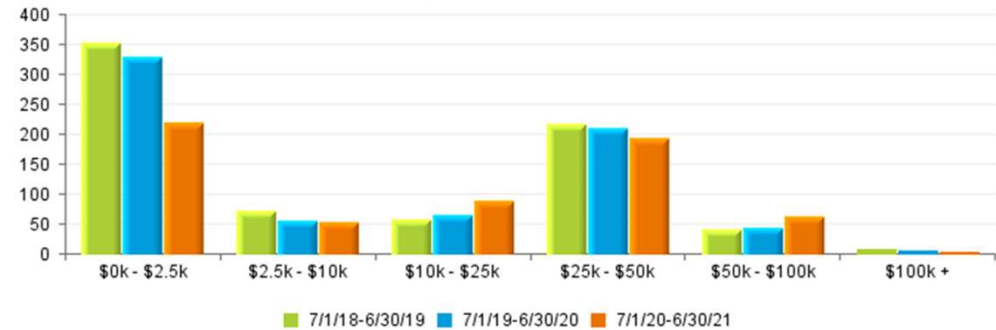


	Metric	Measurement Year			% Change
		7/1/18-6/30/19	7/1/19-6/30/20	7/1/20-6/30/21	
New Claims	Bodily Injury Claims	242	174	107	-38.5%
	Total Claims	744	703	619	-11.9%
	% Bodily Injury Claim	32.5%	24.8%	17.3%	-7.5%
	Average Incurred	\$15,810	\$16,897	\$21,260	25.8%
	Total Incurred	\$11,762,914	\$11,878,279	\$13,160,072	10.8%
	% Litigated	43.7%	47.7%	60.6%	12.9%
	% Attorney Representation	48.3%	53.1%	64.6%	11.6%
	Closing Rate	45.3%	47.2%	38.4%	-8.8%
	Average Days Open	109	118	131	10.3%
Pending Claims	Bodily Injury Claims	423	392	348	-11.2%
	Total Claims	1179	1178	1209	2.6%
	% Bodily Injury	35.9%	33.3%	28.8%	-4.5%
	Average Incurred	\$95,116	\$85,763	\$81,622	-4.8%
	Total Claims w/Incurred > \$100K	14.3%	14.6%	16.2%	1.6%
	Total Incurred	\$112,141,729	\$101,029,382	\$98,680,980	-2.3%
	% Litigated	89.9%	93.1%	94.6%	1.5%
	% Attorney Representation	92.8%	95.3%	96.8%	1.4%
	% Over 2 Years Old	43.5%	46.9%	49.0%	2.2%
Closed Claims	Bodily Injury Claims	242	218	170	-22.0%
	Total Claims	782	736	628	-14.7%
	% Bodily Injury	30.9%	29.6%	27.1%	-2.5%
	Average Incurred	\$52,290	\$46,461	\$69,450	49.5%
	Total Claims w/Incurred > \$100K	8.8%	7.3%	6.7%	-0.6%
	Total Incurred	\$40,891,067	\$34,194,985	\$43,614,792	27.5%
	% Litigated	46.8%	48.1%	59.4%	11.3%
	Average Days Open	727	627	774	23.6%
	Closing Ratio by Claim	98.4%	100.1%	95.1%	-5.1%
Payments	Loss	\$12,891,975	\$8,974,331	\$4,555,615	-49.24%
	Expense	\$15,030,758	\$14,984,465	\$17,412,037	16.20%
	Total Paid	\$27,922,733	\$23,958,796	\$21,967,651	-8.31%
	Total Recovery	\$2,026	\$187,354	\$9,118	-95.13%
	Net Paid	\$27,920,706	\$23,771,442	\$21,958,533	-7.63%

New Claims - Count by Top Frequent Location



New Claims - Count by Incurred Group

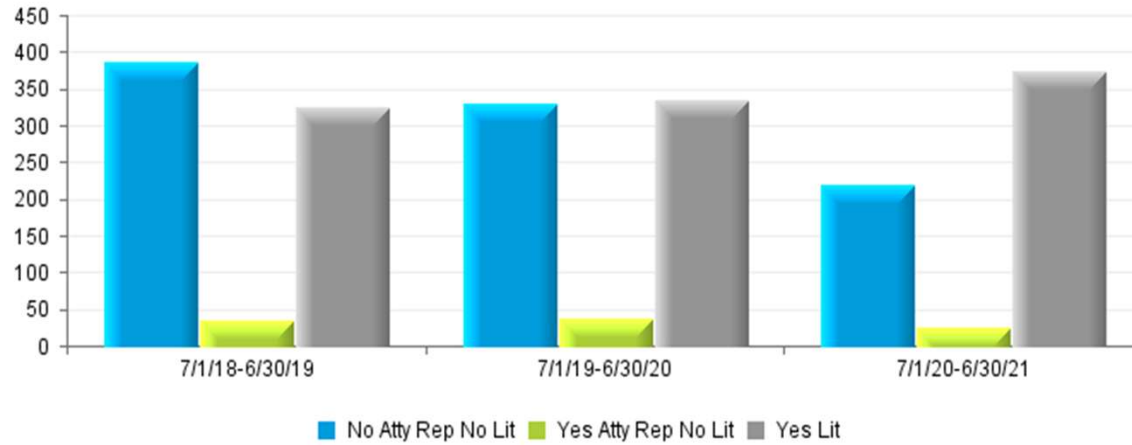


Location	Claim Count	% of Total	Claim Count	% of Total	Claim Count	% of Total
	7/1/18-6/30/19		7/1/19-6/30/20		7/1/20-6/30/21	
1) DEPARTMENT OF CORRECTIONS	131	17.6%	160	22.8%	119	19.2%
2) DEPARTMENT OF HEALTH	85	11.4%	72	10.2%	63	10.2%
3) UNIVERSITY OF LOUISIANA SYSTEM	117	15.7%	87	12.4%	62	10.0%
4) EXECUTIVE BRANCH	86	11.6%	67	9.5%	57	9.2%
5) JUDICIARY	15	2.0%	26	3.7%	39	6.3%
All Other	310	41.7%	291	41.4%	279	45.1%
Total	744	100.0%	703	100.0%	619	100.0%

Incurred Group	Claim Count	% of Total	Claim Count	% of Total	Claim Count	% of Total
	7/1/18-6/30/19		7/1/19-6/30/20		7/1/20-6/30/21	
\$0k - \$2.5k	353	47.4%	328	46.7%	219	35.4%
\$2.5k - \$10k	71	9.5%	54	7.7%	53	8.6%
\$10k - \$25k	56	7.5%	64	9.1%	89	14.4%
\$25k - \$50k	217	29.2%	209	29.7%	192	31.0%
\$50k - \$100k	41	5.5%	44	6.3%	63	10.2%
\$100k +	6	0.8%	4	0.6%	3	0.5%
Total	744	100.0%	703	100.0%	619	100.0%

- Rayburn CC reduced claims reported by 21 to 15 in FY2021
- UL System down 25 claims in FY2021
- Driver of Total Incurred increase is LSP claims in \$10K to 25K range
- Frequency in claims in \$50K to \$100K

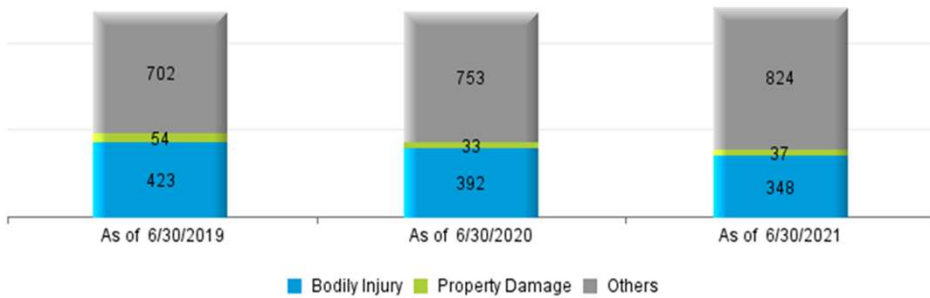
New Claims - Litigation Rate



Litigation and Attorney Representation	Claim Count	% of Total	Claim Count	% of Total	Claim Count	% of Total
	7/1/18-6/30/19		7/1/19-6/30/20		7/1/20-6/30/21	
No Atty Rep No Lit	385	51.7%	330	46.9%	219	35.4%
Yes Atty Rep No Lit	34	4.6%	38	5.4%	25	4.0%
Yes Lit	325	43.7%	335	47.7%	375	60.6%
Total	744	100.0%	703	100.0%	619	100.0%

- Fewer claims, higher % of litigated claims
- Increase in # litigated claims is trending up
- 32% Increase in Personal Injury claims over 3 years

Pending Claims - Count by Coverage



Pending Claims - Financial Overview

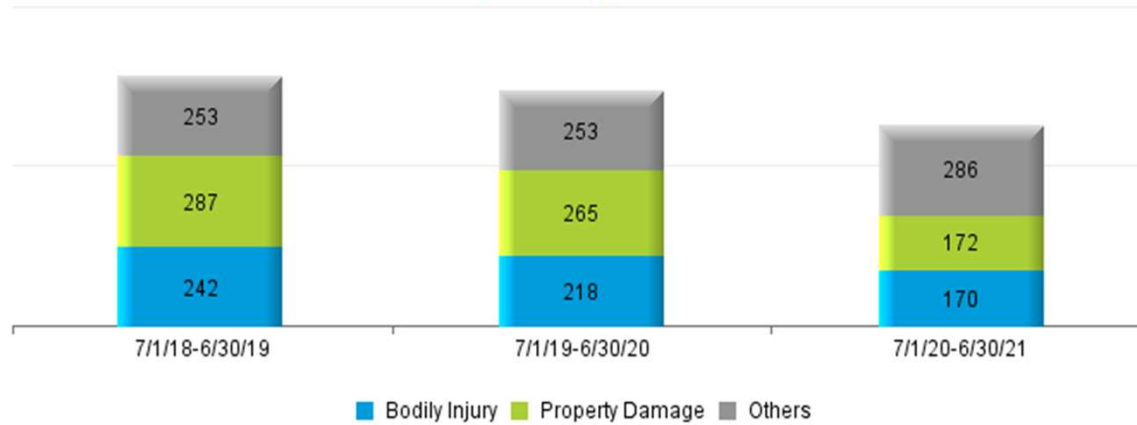


Coverage Code	Claim Count As of 6/30/2019	% of Total	Claim Count As of 6/30/2020	% of Total	Claim Count As of 6/30/2021	% of Total
Bodily Injury	423	35.9%	392	33.3%	348	28.8%
Property Damage	54	4.6%	33	2.8%	37	3.1%
Others	702	59.5%	753	63.9%	824	68.2%
Total	1,179	100.0%	1,178	100.0%	1,209	100.0%

Financial Overview	As of 6/30/2019	% of Total	As of 6/30/2020	% of Total	As of 6/30/2021	% of Total
Future Reserve	\$45,907,732	40.9%	\$42,327,351	41.9%	\$46,992,603	47.6%
Paid	\$66,233,998	59.1%	\$58,702,031	58.1%	\$51,688,377	52.4%
Incurred	\$112,141,729	100.0%	\$101,029,382	100.0%	\$98,680,980	100.0%

- Non litigated claims down 29%; Litigated claims increase 5%
- Oldest Litigated claim is over 31 years old
- 6 claims represent 14% of Total Incurred

Closed Claims - Count by Coverage Code

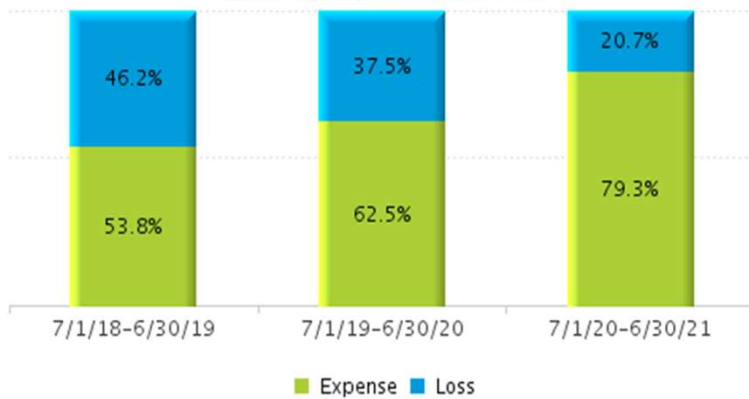


Coverage Code	Claim Count 7/1/18-6/30/19	% of Total	Claim Count 7/1/19-6/30/20	% of Total	Claim Count 7/1/20-6/30/21	% of Total
Bodily Injury	242	30.9%	218	29.6%	170	27.1%
Property Damage	287	36.7%	265	36.0%	172	27.4%
Others	253	32.4%	253	34.4%	286	45.5%
Total	782	100.0%	736	100.0%	628	100.0%

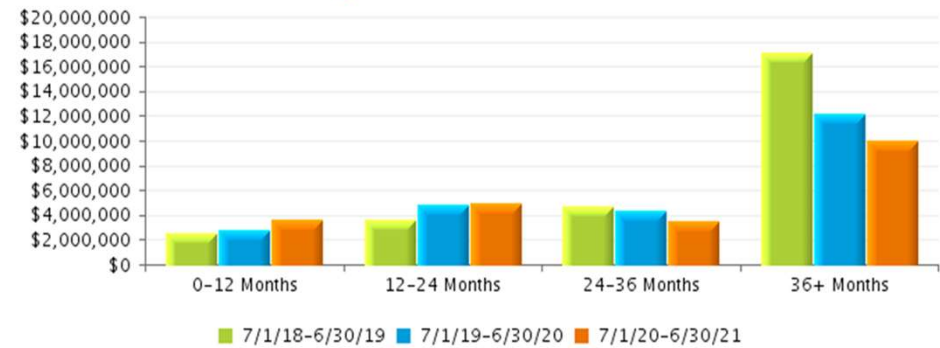
Closed Begin

- 30% decrease in monthly average
- Non-Litigated claims drove decrease in FY2021

**% Total Paid
by Category and Year Paid**



**Total Paid
by Claim Duration and Year**

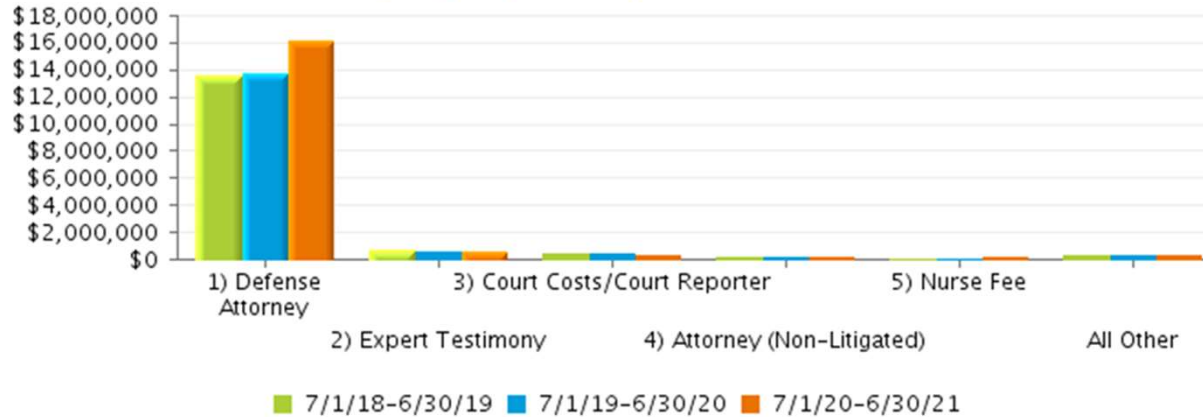


Paycode Category	Total Paid	% of Total	Total Paid	% of Total	Total Paid	% of Total
	7/1/18-6/30/19		7/1/19-6/30/20		7/1/20-6/30/21	
Expense	\$15,030,758	53.8%	\$14,984,465	62.5%	\$17,412,037	79.3%
Loss	\$12,891,975	46.2%	\$8,974,331	37.5%	\$4,555,615	20.7%
Net Paid	\$27,922,733	100.0%	\$23,958,796	100.0%	\$21,967,651	100.0%

Claim Duration	Total Paid	Claim Count	Total Paid	Claim Count	Total Paid	Claim Count
	7/1/18-6/30/19		7/1/19-6/30/20		7/1/20-6/30/21	
0-12 Months	\$2,544,402	539	\$2,717,344	537	\$3,586,073	533
12-24 Months	\$3,599,183	313	\$4,788,655	306	\$4,893,818	317
24-36 Months	\$4,718,365	223	\$4,326,810	251	\$3,487,873	247
36+ Months	\$17,060,783	440	\$12,125,987	460	\$9,999,887	494
Total	\$27,922,733	1,515	\$23,958,796	1,554	\$21,967,651	1,591

- Large increase in Defense Attorney payments drove the increase
- Fewer claims resolved due to pandemic drove the reduction in Indemnity payments
- Indemnity Payments decreased due to 79 less claims resolution
- New claims with Civil Right violation allegations drove the increase in 0 to 12 months amount

**Total Paid
by Top Expense Paycodes and Year**

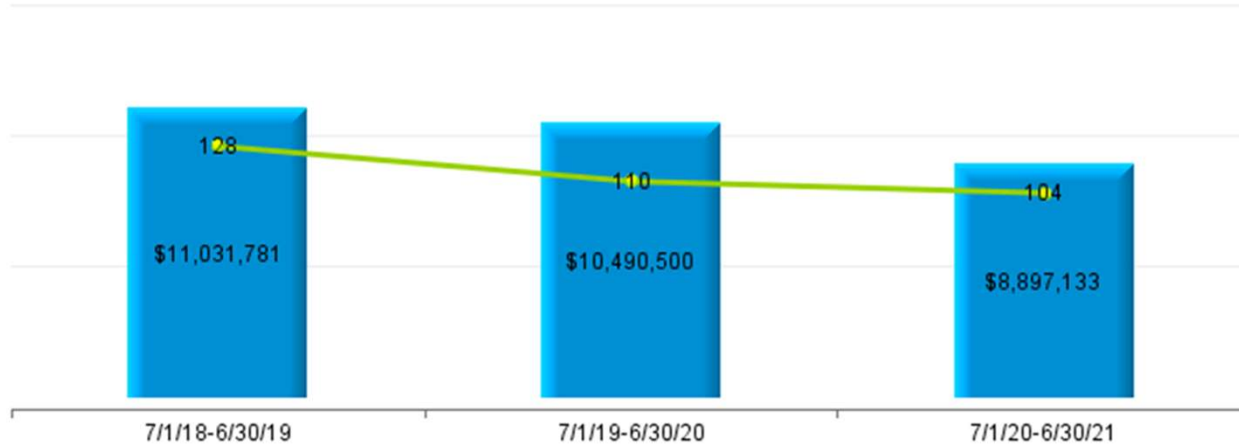


Expense Paycode	Total Paid	Claim Count	Total Paid	Claim Count	Total Paid	Claim Count
	7/1/18-6/30/19		7/1/19-6/30/20		7/1/20-6/30/21	
1) Defense Attorney	\$13,536,651	1,215	\$13,711,143	1,273	\$16,139,639	1,388
2) Expert Testimony	\$692,215	77	\$516,934	66	\$558,569	64
3) Court Costs/Court Reporter	\$343,563	259	\$342,303	246	\$306,582	250
4) Attorney (Non-Litigated)	\$151,819	76	\$93,037	52	\$130,601	50
5) Nurse Fee	\$28,459	13	\$17,453	3	\$70,668	12
All Other	\$278,051	285	\$303,596	256	\$205,978	201
Total	\$15,030,758	1,360	\$14,984,465	1,406	\$17,412,037	1,495

- Defense Attorney payments increased \$2.5M
- Claims with Civil Right violations drove the increase
- Locations within DOC have the most
- Other areas are consistent

Med Malpractice

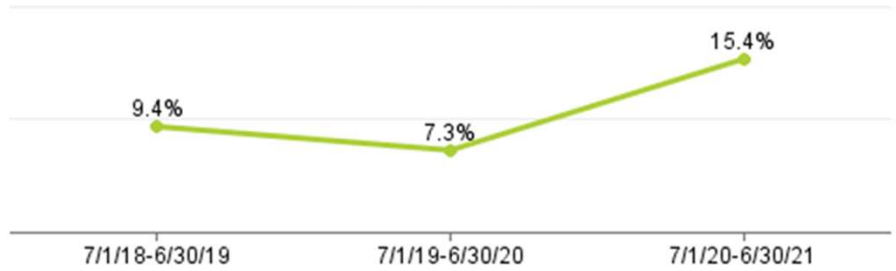
**New Claims
Count and Total Incurred**



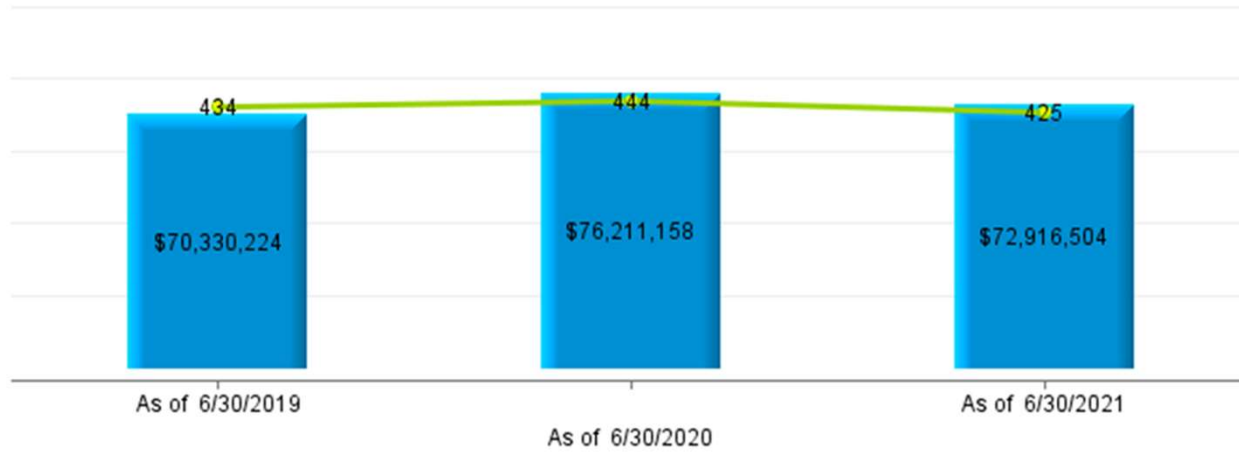
**New Claims
Average Incurred**



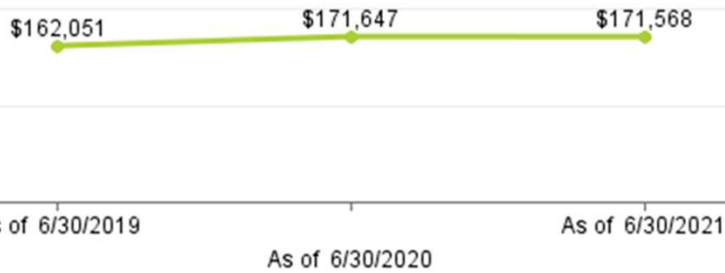
**New Claims
Closing Rate**



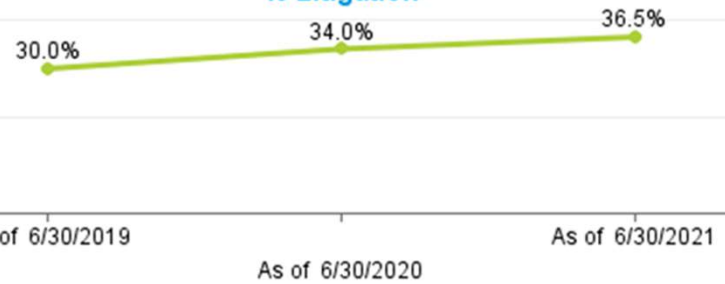
**Pending Claims
Count and Total Incurred**



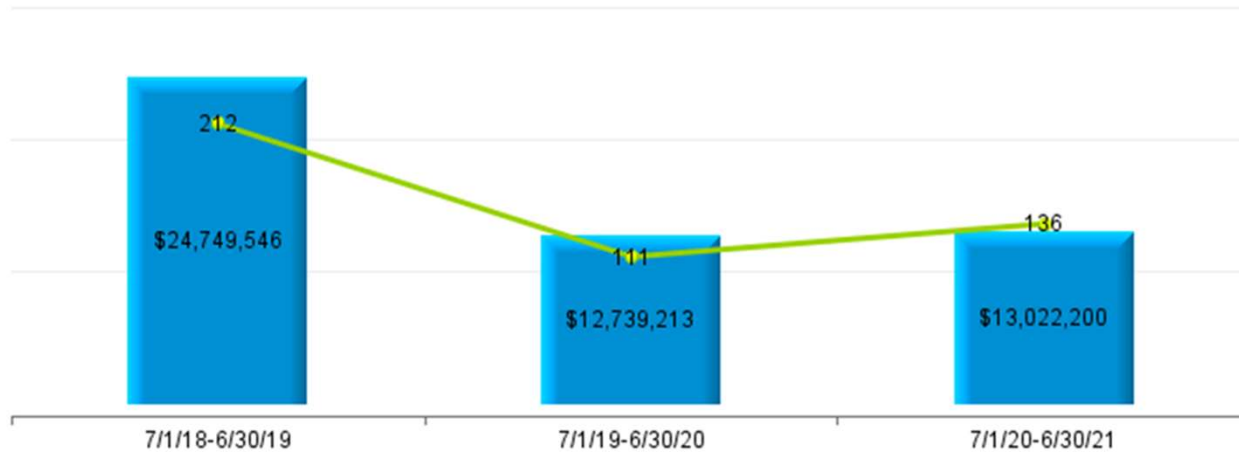
**Pending Claims
Average Incurred**



**Pending Claims
% Litigation**



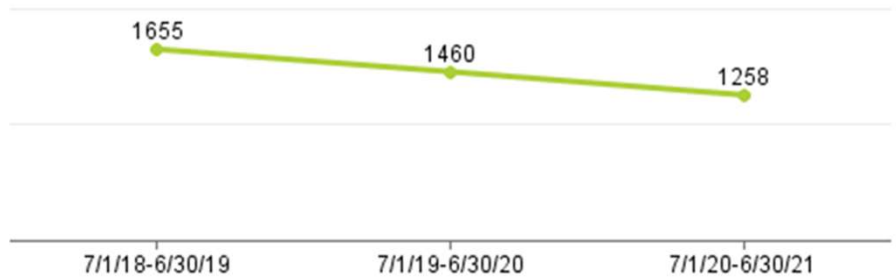
**Closed Claims
Count and Total Incurred**



**Closed Claims
Average Incurred**

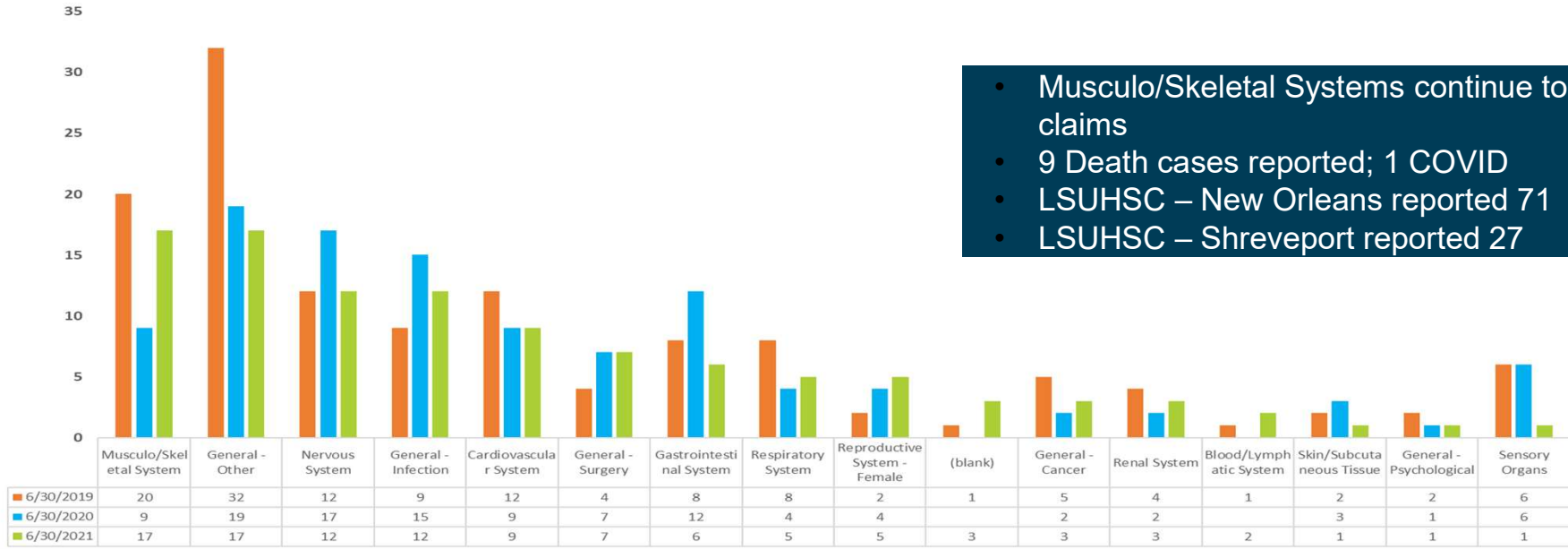


**Closed Claims
Duration**

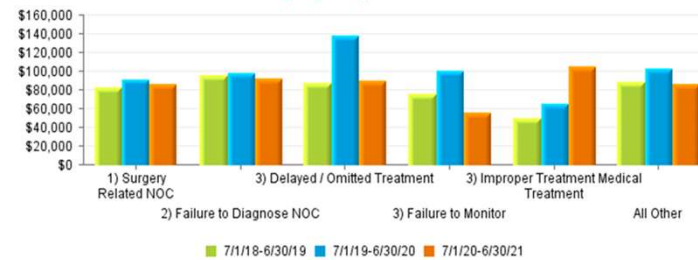


	Metric	7/1/18-6/30/19	7/1/19-6/30/20	7/1/20-6/30/21	% Change
New Claims	Bodily Injury Claims	128	110	104	-5.5%
	Total Claims	128	110	104	-5.5%
	% Bodily Injury Claim	100.0%	100.0%	100.0%	0.0%
	Average Incurred	\$86,186	\$95,368	\$85,549	-10.3%
	Total Incurred	\$11,031,781	\$10,490,500	\$8,897,133	-15.2%
	% Litigated		2.7%	3.8%	1.1%
	% Attorney Representation	95.3%	98.2%	97.1%	-1.1%
	Closing Rate	9.4%	7.3%	15.4%	8.1%
	Average Days Open	162	181	168	-7.1%
Pending Claims	Bodily Injury Claims	434	444	425	-4.3%
	Total Claims	434	444	425	-4.3%
	% Bodily Injury	100.0%	100.0%	100.0%	0.0%
	Average Incurred	\$162,051	\$171,647	\$171,568	0.0%
	Total Claims w/Incurred > \$100K	71.7%	77.3%	82.4%	5.1%
	Total Incurred	\$70,330,224	\$76,211,158	\$72,916,504	-4.3%
	% Litigated	30.0%	34.0%	36.5%	2.5%
	% Attorney Representation	98.2%	98.4%	99.8%	1.3%
	% Over 2 Years Old	51.8%	54.5%	57.6%	3.1%
Closed Claims	Bodily Injury Claims	212	111	136	22.5%
	Total Claims	212	111	136	22.5%
	% Bodily Injury	100.0%	100.0%	100.0%	0.0%
	Average Incurred	\$116,743	\$114,768	\$95,751	-16.6%
	Total Claims w/Incurred > \$100K	21.7%	20.7%	14.7%	-6.0%
	Total Incurred	\$24,749,546	\$12,739,213	\$13,022,200	2.2%
	% Litigated	27.8%	29.7%	21.3%	-8.4%
	Average Days Open	1,655	1,460	1,258	-13.8%
	Closing Ratio by Claim	137.2%	91.0%	118.1%	27.1%
	Metric	7/1/18-6/30/19	7/1/19-6/30/20	7/1/20-6/30/21	% Change
Payments	Loss	\$6,551,789	\$4,212,097	\$7,224,621	71.52%
	Expense	\$7,812,043	\$7,945,642	\$7,993,059	0.60%
	Total Paid	\$14,363,832	\$12,157,739	\$15,217,680	25.17%
	Total Recovery	\$0	\$1,200	-\$1,200	-200.00%
	Net Paid	\$14,363,832	\$12,156,539	\$15,218,880	25.19%

Sequelae Group

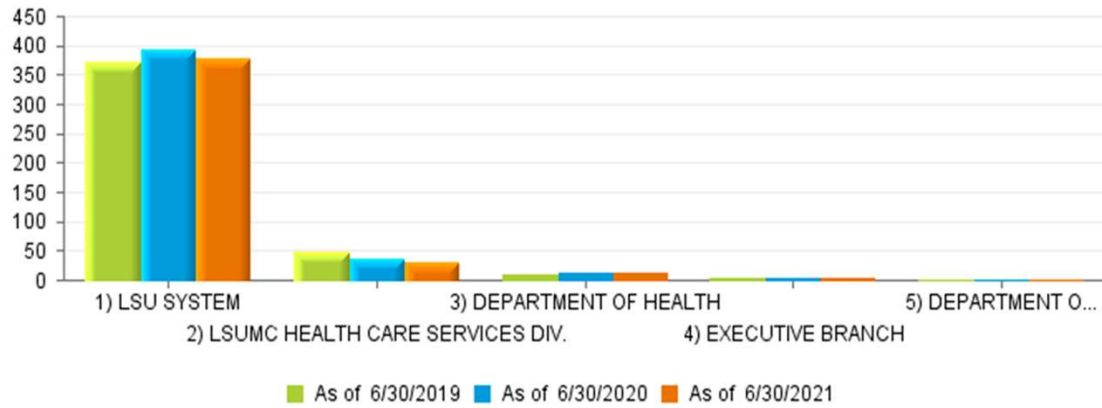


New Claims - Average Incurred by Top Frequent Cause



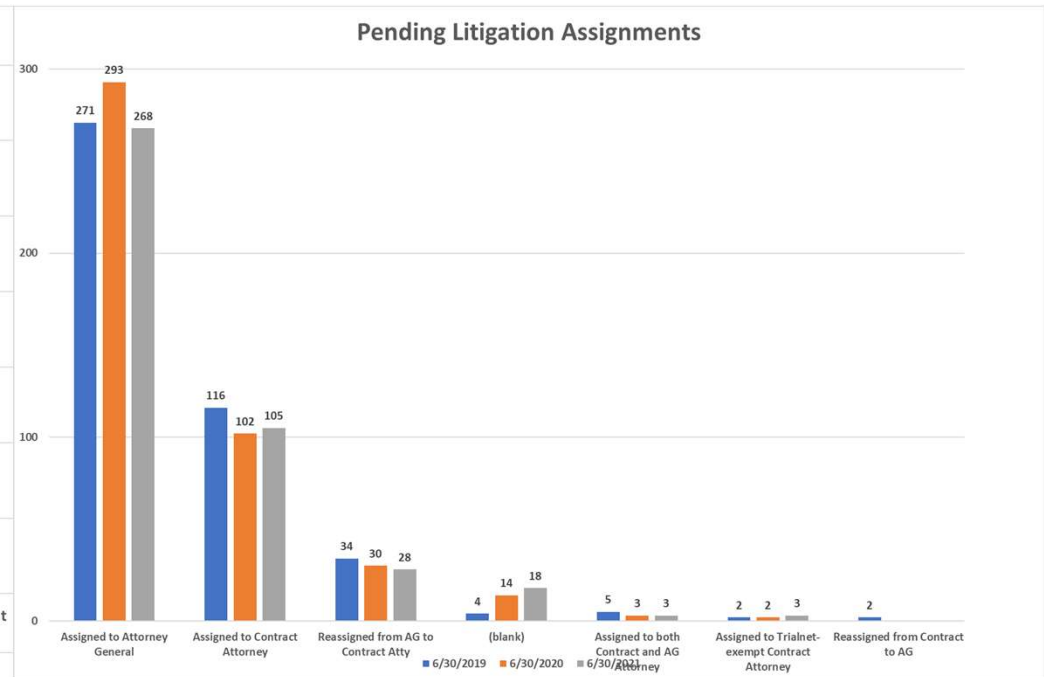
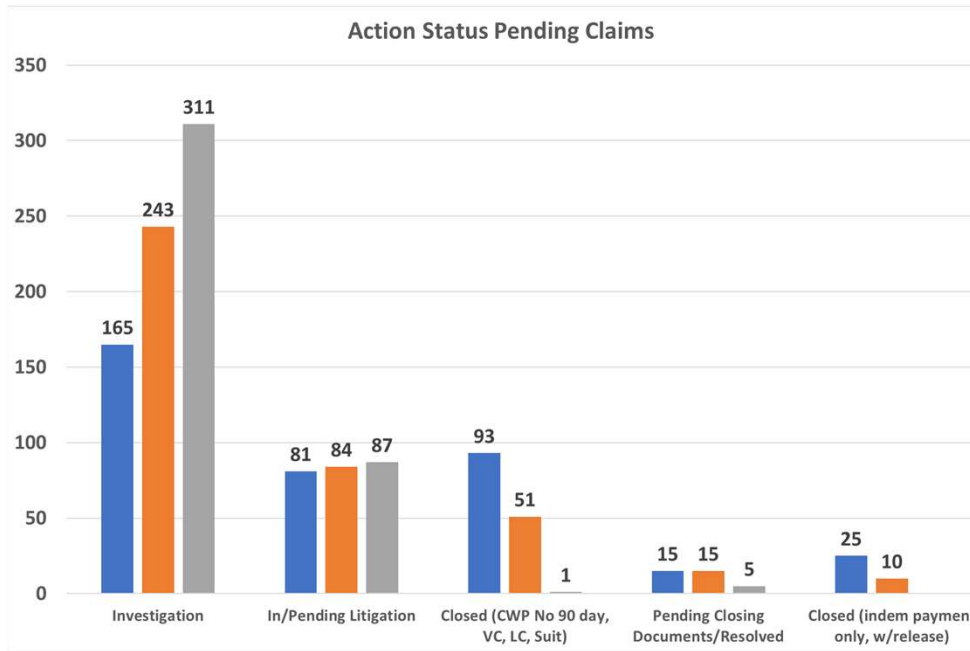
Cause	Avg Incurred 7/1/18-6/30/19	Claim Count	Avg Incurred 7/1/19-6/30/20	Claim Count	Avg Incurred 7/1/20-6/30/21	Claim Count
1) Surgery Related NOC	\$82,298	40	\$90,011	44	\$85,822	28
2) Failure to Diagnose NOC	\$95,000	13	\$97,500	10	\$91,667	6
3) Delayed / Omitted Treatment	\$86,667	3	\$137,500	2	\$90,000	5
3) Failure to Monitor	\$75,000	2	\$100,000	2	\$55,000	5
3) Improper Treatment Medical Treatment	\$50,000	3	\$64,286	7	\$105,000	5
All Other	\$88,729	67	\$102,889	45	\$85,348	55
Total	\$86,186	128	\$95,368	110	\$85,549	104

Pending Claims - Count by Top Frequent Location



Location	Claim Count As of 6/30/2019	% of Total	Claim Count As of 6/30/2020	% of Total	Claim Count As of 6/30/2021	% of Total
1) LSU SYSTEM	373	85.9%	394	88.7%	379	89.2%
2) LSUMC HEALTH CARE SERVICES D	48	11.1%	35	7.9%	30	7.1%
3) DEPARTMENT OF HEALTH	10	2.3%	11	2.5%	12	2.8%
4) EXECUTIVE BRANCH	2	0.5%	3	0.7%	3	0.7%
5) DEPARTMENT OF CORRECTIONS	1	0.2%	1	0.2%	1	0.2%
Total	434	100.0%	444	100.0%	425	100.0%

- Consistent over past 3 years
- One trial in FY2021
- 27 are scheduled for trial from September 2021 through January 2023



- Investigation claims increased in FY2021
- 11 claims over 10 years old
- Assignments of Defense Counsel is consistent

[Contact](#)[Occurrence](#)[Liability Type](#)[Property](#)[Professional Liability](#)[Allocations](#)**File Type** MM Individual**Claim Disposition****Action Status** Investigation**Action Date** 11/11/2019**Matter Type** Claim**Injured Party Type** Outpatient**Department** Anesthesia**Notice Mode** Legal Notice

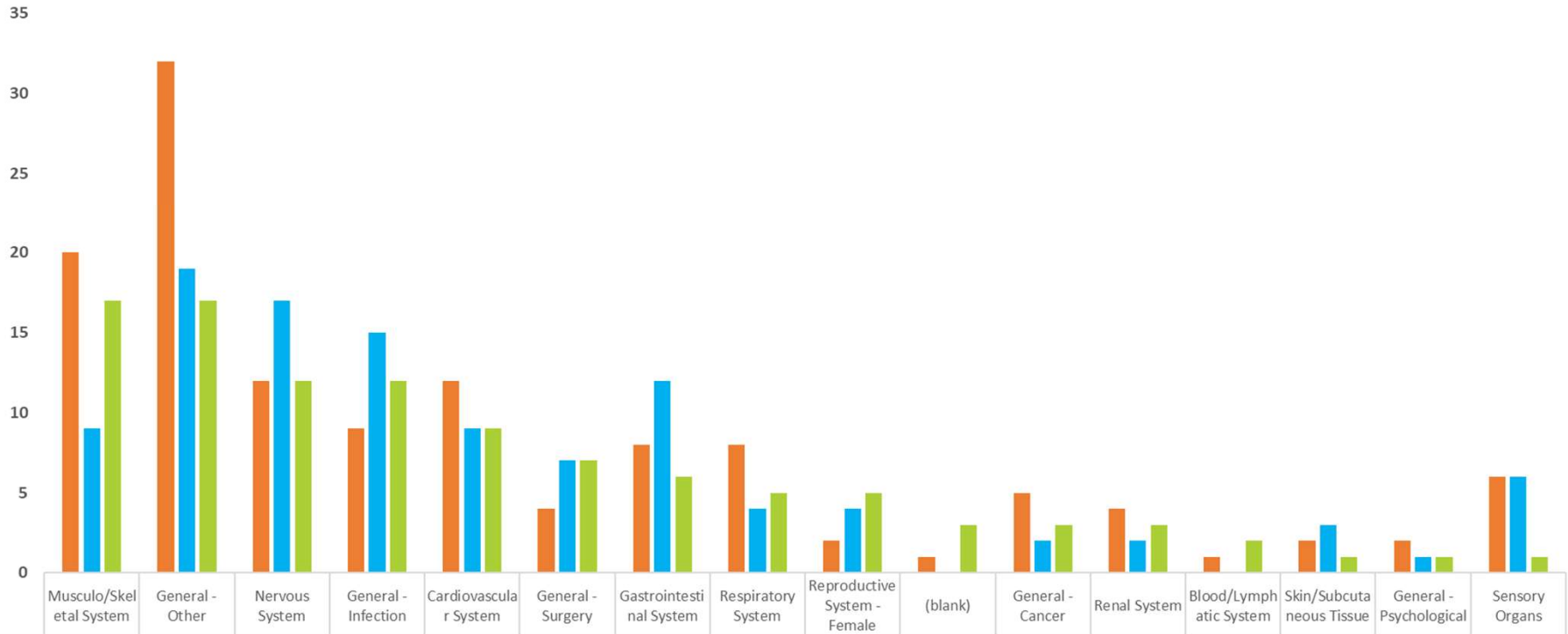
Treatment Information

Procedure Group Nervous System**Procedure** Nerve Block**Medical Record No.** n/a

Sequelae Information

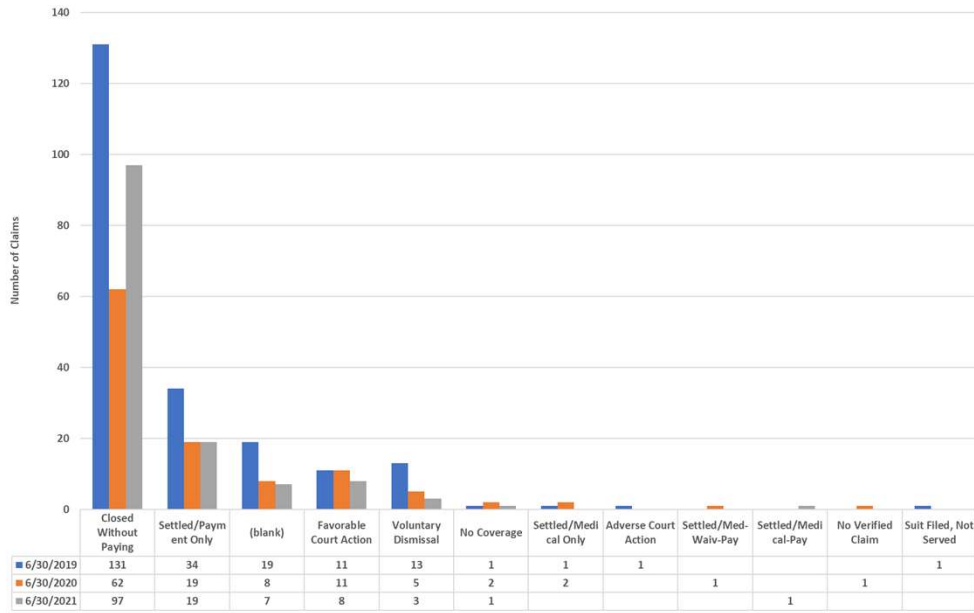
Sequelae Group Nervous System**Sequelae** Paralysis

Sequelae Group



6/30/2019	20	32	12	9	12	4	8	8	2	1	5	4	1	2	2	6
6/30/2020	9	19	17	15	9	7	12	4	4		2	2		3	1	6
6/30/2021	17	17	12	12	9	7	6	5	5	3	3	3	2	1	1	1

Claim Disposition - Closed



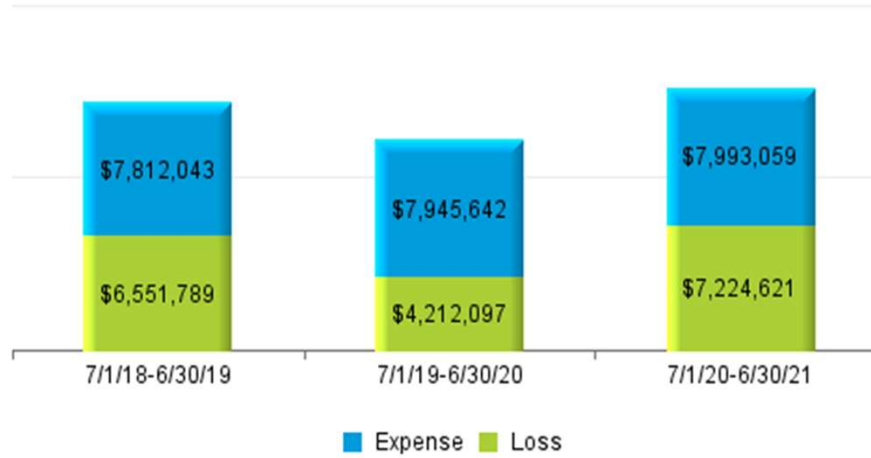
Closed Claims - Total Incurred by Bucket



Bucket	Total Incurred 7/1/18-6/30/19	% of Total	Total Incurred 7/1/19-6/30/20	% of Total	Total Incurred 7/1/20-6/30/21	% of Total
Loss	\$13,747,701	55.5%	\$6,059,092	47.6%	\$6,894,059	52.9%
Expense	\$11,001,844	44.5%	\$6,680,121	52.4%	\$6,128,140	47.1%
Total	\$24,749,546	100.0%	\$12,739,213	100.0%	\$13,022,200	100.0%

- Claims Closing without Paying increased 111%
 - 136 claims closed in FY2021
- FY2011 claim settled and for \$2M in FY2021

Total Paid
by Category and Year Paid



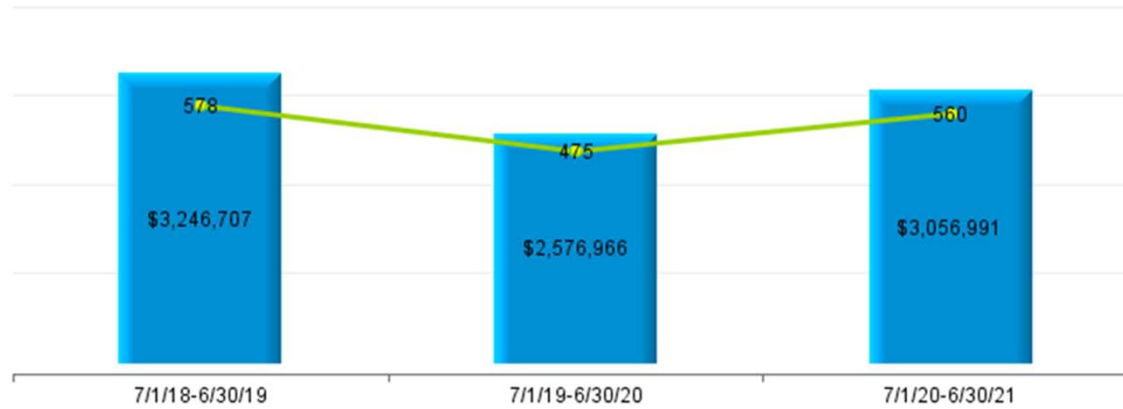
- Loss Payment increased by \$3M in FY2021
- 2 claims make up \$3.1M
- Nurse fees decreased by \$300K on 30 less claims
- Defense Attorney payments increased \$341K

Paycode Category	Total Paid 7/1/18-6/30/19	Claim Count	Total Paid 7/1/19-6/30/20	Claim Count	Total Paid 7/1/20-6/30/21	Claim Count
Loss	\$6,551,789	35	\$4,212,097	20	\$7,224,621	25
Expense	\$7,812,043	607	\$7,945,642	535	\$7,993,059	522
Total Paid	\$14,363,832	609	\$12,157,739	535	\$15,217,680	524
Total Recovery	\$0	0	\$1,200	1	-\$1,200	1
Net Paid	\$14,363,832	609	\$12,156,539	536	\$15,218,880	524



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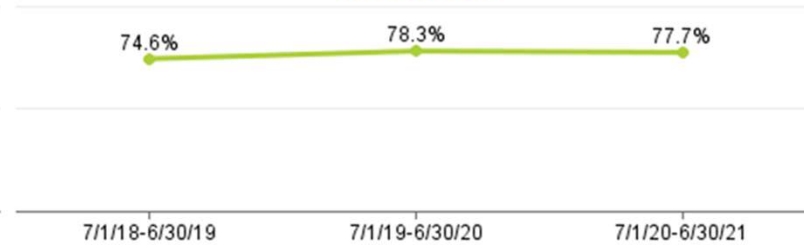
**New Claims
Count and Total Incurred**



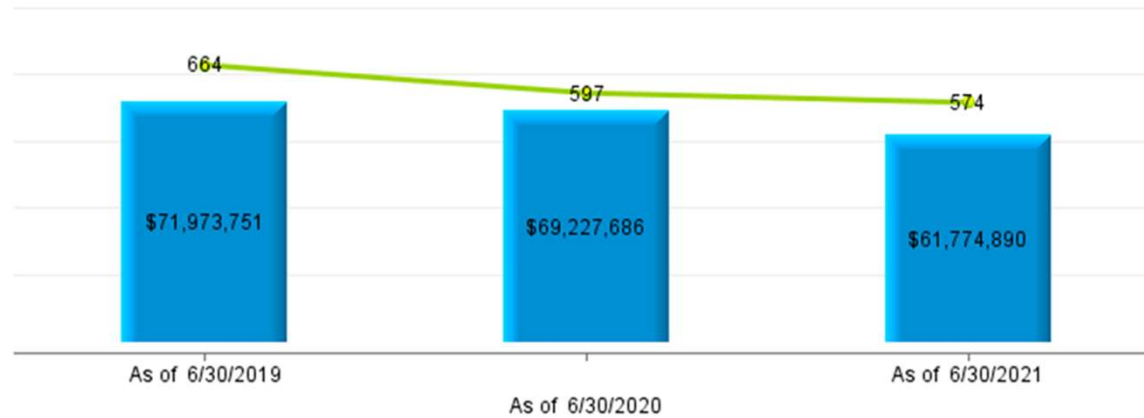
**New Claims
Average Incurred**



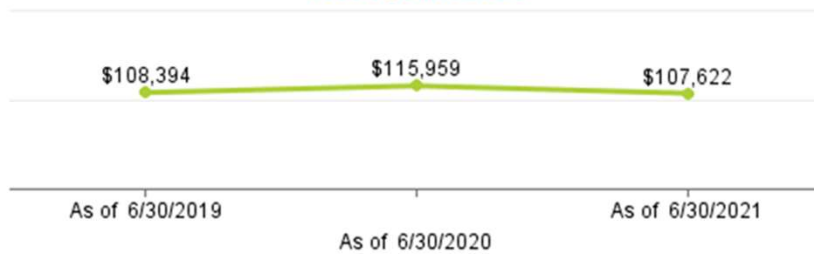
**New Claims
Closing Rate**



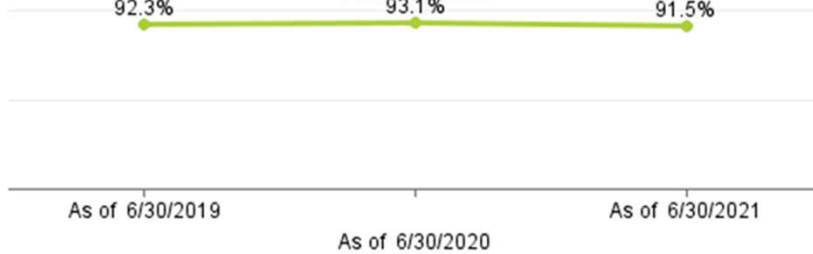
**Pending Claims
Count and Total Incurred**



**Pending Claims
Average Incurred**



**Pending Claims
% Litigation**



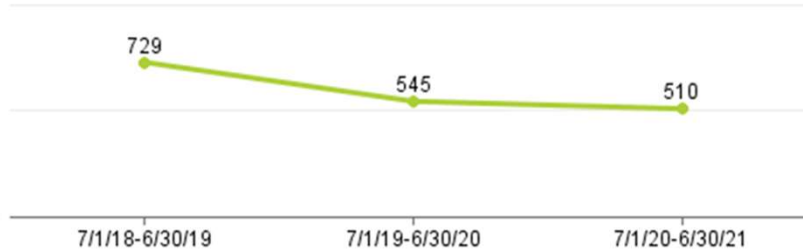
Closed Claims
Count and Total Incurred



Closed Claims
Average Incurred

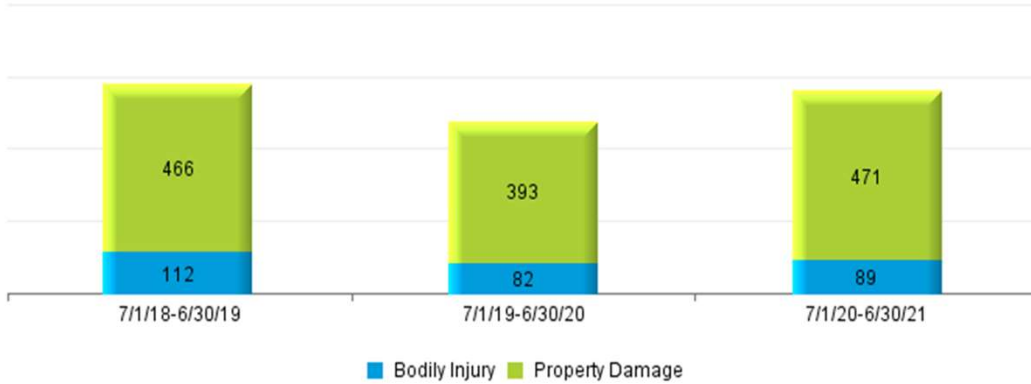


Closed Claims
Duration



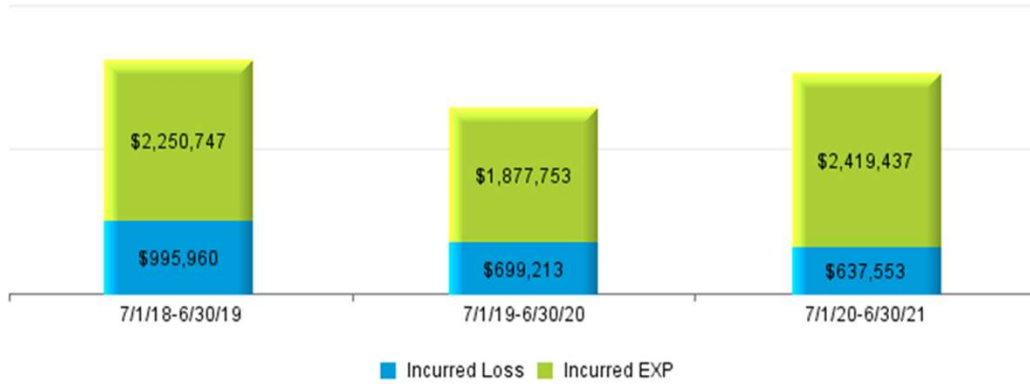
	Metric	7/1/18-6/30/19	7/1/19-6/30/20	7/1/20-6/30/21	% Change
New Claims	Bodily Injury Claims	112	82	89	8.5%
	Total Claims	578	475	560	17.9%
	% Bodily Injury Claim	19.4%	17.3%	15.9%	-1.4%
	Average Incurred	\$5,617	\$5,425	\$5,459	0.6%
	Total Incurred	\$3,246,707	\$2,576,966	\$3,056,991	18.6%
	% Litigated	18.7%	15.6%	15.0%	-0.6%
	% Attorney Representation	19.4%	16.8%	17.3%	0.5%
	Closing Rate	74.6%	78.3%	77.7%	-0.6%
	Average Days Open	59	65	68	3.5%
Pending Claims	Bodily Injury Claims	564	510	480	-5.9%
	Total Claims	664	597	574	-3.9%
	% Bodily Injury	84.9%	85.4%	83.6%	-1.8%
	Average Incurred	\$108,394	\$115,959	\$107,622	-7.2%
	Total Claims w/Incurred > \$100K	21.2%	22.9%	22.6%	-0.3%
	Total Incurred	\$71,973,751	\$69,227,686	\$61,774,890	-10.8%
	% Litigated	92.3%	93.1%	91.5%	-1.7%
	% Attorney Representation	92.6%	93.6%	92.9%	-0.8%
	% Over 2 Years Old	65.7%	69.0%	67.9%	-1.1%
Closed Claims	Bodily Injury Claims	180	148	128	-13.5%
	Total Claims	688	559	599	7.2%
	% Bodily Injury	26.2%	26.5%	21.4%	-5.1%
	Average Incurred	\$71,828	\$33,354	\$28,407	-14.8%
	Total Claims w/Incurred > \$100K	11.2%	5.7%	6.0%	0.3%
	Total Incurred	\$49,417,760	\$18,645,027	\$17,015,881	-8.7%
	% Litigated	27.0%	26.5%	21.5%	-4.9%
	Average Days Open	729	545	510	-6.4%
	Closing Ratio by Claim	115.0%	113.9%	104.1%	-9.9%
	Metric	7/1/18-6/30/19	7/1/19-6/30/20	7/1/20-6/30/21	% Change
Payments	Loss	\$34,439,845	\$10,656,296	\$252,783	-97.63%
	Expense	\$4,675,075	\$5,375,110	\$4,962,972	-7.67%
	Total Paid	\$39,114,920	\$16,031,407	\$5,215,755	-67.47%
	Total Recovery	\$0	\$12,684	\$8,099	-36.14%
	Net Paid	\$39,114,920	\$16,018,723	\$5,207,656	-67.49%

New Claims - Count by Coverage Code



Coverage Code	Claim Count 7/1/18-6/30/19	% of Total	Claim Count 7/1/19-6/30/20	% of Total	Claim Count 7/1/20-6/30/21	% of Total
Bodily Injury	112	19.4%	82	17.3%	89	15.9%
Property Damage	466	80.6%	393	82.7%	471	84.1%
Total	578	100.0%	475	100.0%	560	100.0%

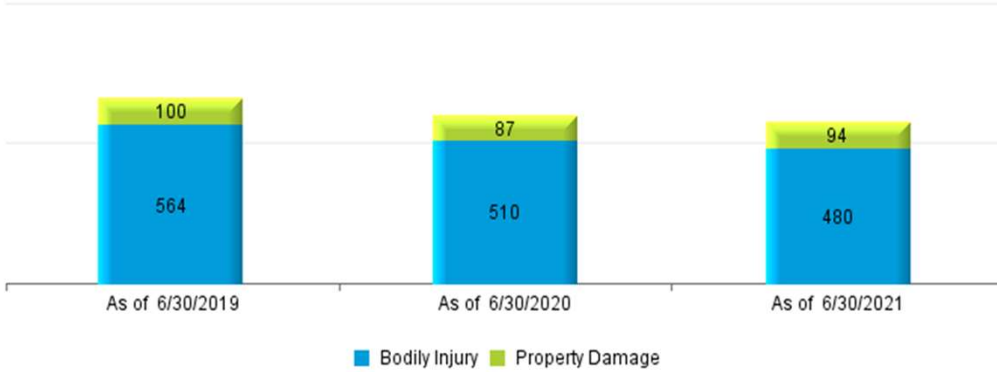
New Claims - Total Incurred by Bucket



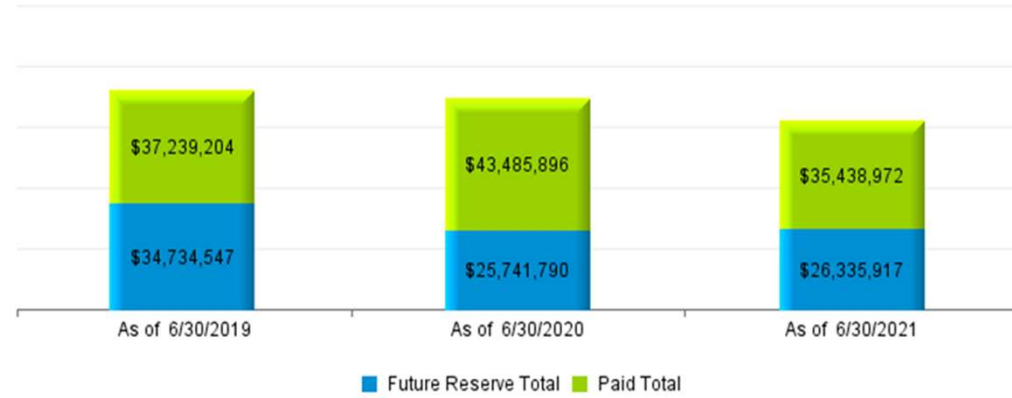
Bucket	Total Incurred 7/1/18-6/30/19	% of Total	Total Incurred 7/1/19-6/30/20	% of Total	Total Incurred 7/1/20-6/30/21	% of Total
Loss	\$995,960	30.7%	\$699,213	27.1%	\$637,553	20.9%
Expense	\$2,250,747	69.3%	\$1,877,753	72.9%	\$2,419,437	79.1%
Total	\$3,246,707	100.0%	\$2,576,966	100.0%	\$3,056,991	100.0%

- FY2020 decreased claim volume
- East Baton Rouge Parish leads
- Increase in Calcasieu Parish
- Severity is increasing for BI claims

Pending Claims - Count by Coverage



Pending Claims - Financial Overview

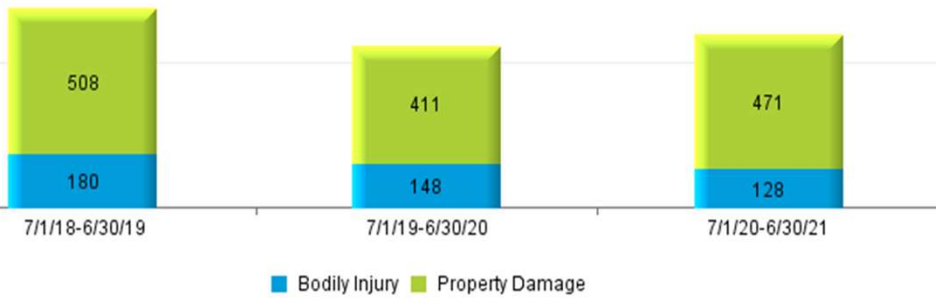


Coverage Code	Claim Count As of 6/30/2019	% of Total	Claim Count As of 6/30/2020	% of Total	Claim Count As of 6/30/2021	% of Total
Bodily Injury	564	84.9%	510	85.4%	480	83.6%
Property Damage	100	15.1%	87	14.6%	94	16.4%
Total	664	100.0%	597	100.0%	574	100.0%

Financial Overview	As of 6/30/2019	% of Total	As of 6/30/2020	% of Total	As of 6/30/2021	% of Total
Future Reserve	\$34,734,547	48.3%	\$25,741,790	37.2%	\$26,335,917	42.6%
Paid	\$37,239,204	51.7%	\$43,485,896	62.8%	\$35,438,972	57.4%
Incurred	\$71,973,751	100.0%	\$69,227,686	100.0%	\$61,774,890	100.0%

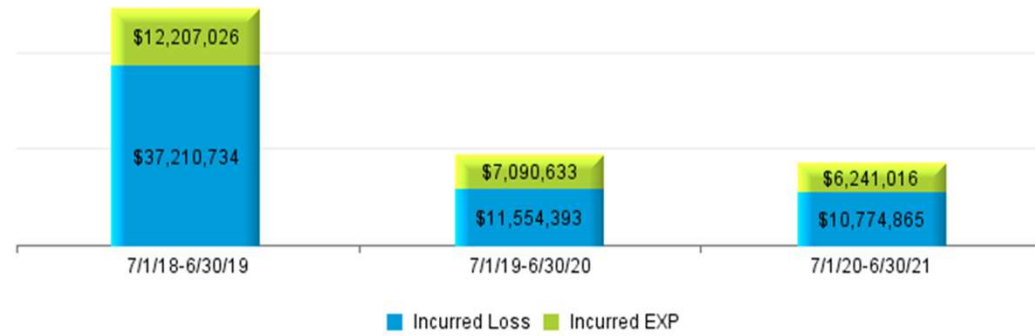
- Decrease in BI by 30 claims
- ~\$7.5M reduction in Reserves
- 152 claims with Consent Judgements consisting of \$22.4M of Incurred

Closed Claims - Count by Coverage Code



Coverage Code	Claim Count 7/1/18-6/30/19	% of Total	Claim Count 7/1/19-6/30/20	% of Total	Claim Count 7/1/20-6/30/21	% of Total
Bodily Injury	180	26.2%	148	26.5%	128	21.4%
Property Damage	508	73.8%	411	73.5%	471	78.6%
Total	688	100.0%	559	100.0%	599	100.0%

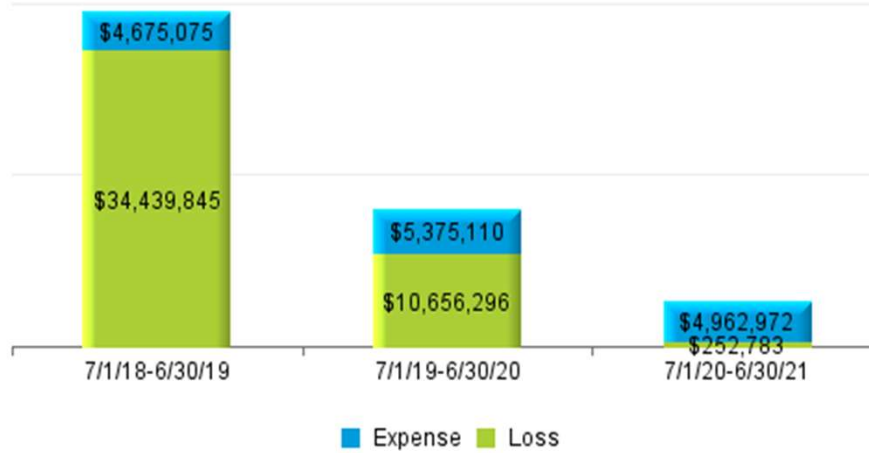
Closed Claims - Total Incurred by Bucket



Bucket	Total Incurred 7/1/18-6/30/19	% of Total	Total Incurred 7/1/19-6/30/20	% of Total	Total Incurred 7/1/20-6/30/21	% of Total
Loss	\$37,210,734	75.3%	\$11,554,393	62.0%	\$10,774,865	63.3%
Expense	\$12,207,026	24.7%	\$7,090,633	38.0%	\$6,241,016	36.7%
Total	\$49,417,760	100.0%	\$18,645,027	100.0%	\$17,015,881	100.0%

- Closings have been consistent past 2 Fiscal Years
- 22 claims re-opened for payments and reclosed
- 48 claims closed with appropriations on 2020 bill
- 104.1% closing ratio

**Total Paid
by Category and Year Paid**



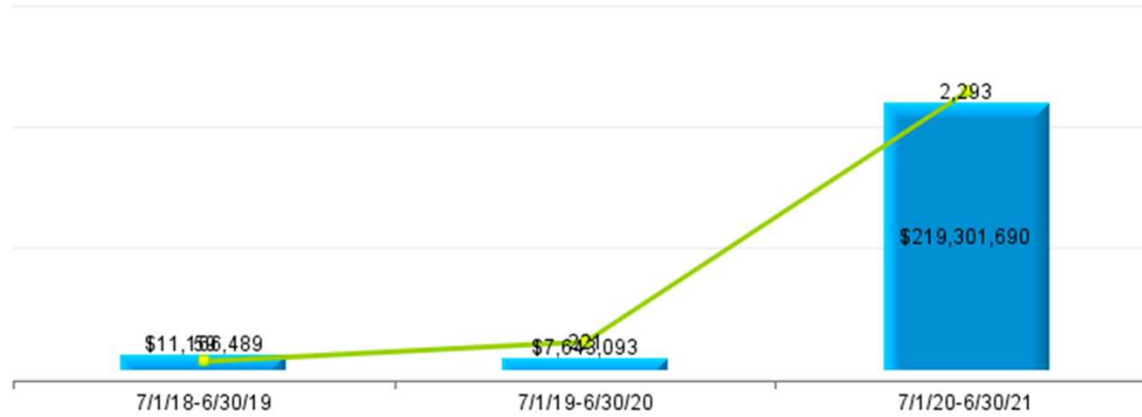
Paycode Category	Total Paid 7/1/18-6/30/19	Claim Count	Total Paid 7/1/19-6/30/20	Claim Count	Total Paid 7/1/20-6/30/21	Claim Count
Loss	\$34,439,845	256	\$10,656,296	190	\$252,783	108
Expense	\$4,675,075	519	\$5,375,110	470	\$4,962,972	427
Total Paid	\$39,114,920	736	\$16,031,407	619	\$5,215,755	531
Total Recovery	\$0	1	\$12,684	2	\$8,099	3
Net Paid	\$39,114,920	736	\$16,018,723	620	\$5,207,656	532

- Payments decreased dramatically in FY2021
- 108 claims had a Loss Payment
- Annual Growth Rate of average claim Defense Attorney payment is 12.37%



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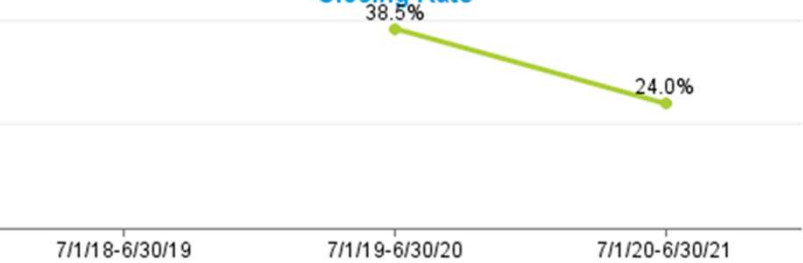
**New Claims
Count and Total Incurred**



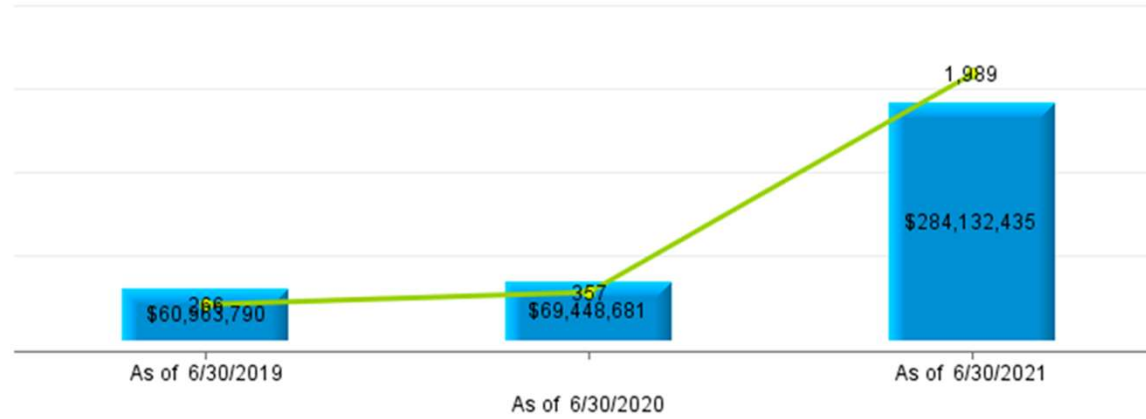
**New Claims
Average Incurred**



**New Claims
Closing Rate**



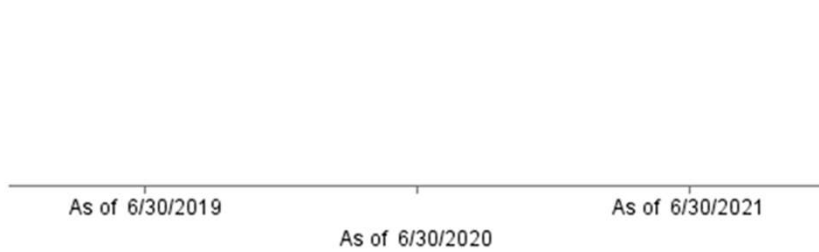
**Pending Claims
Count and Total Incurred**



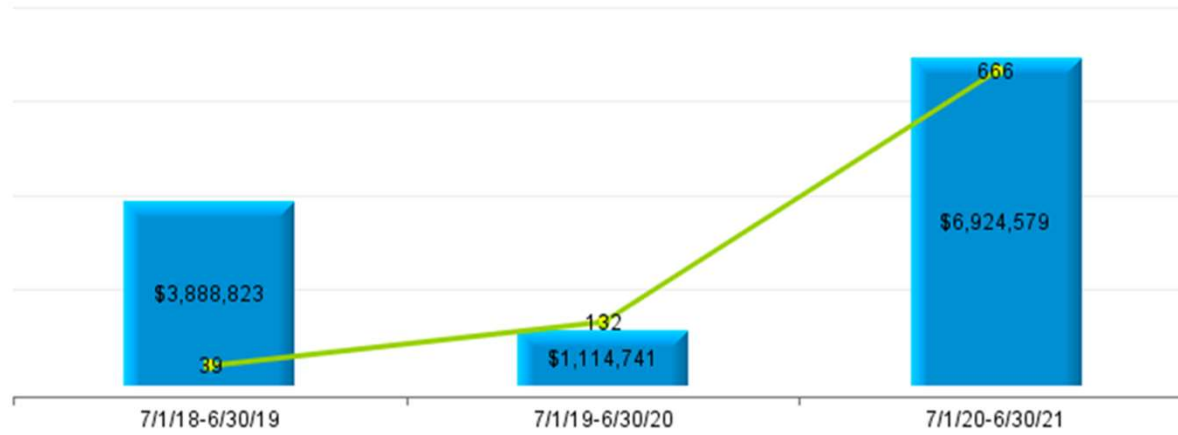
**Pending Claims
Average Incurred**



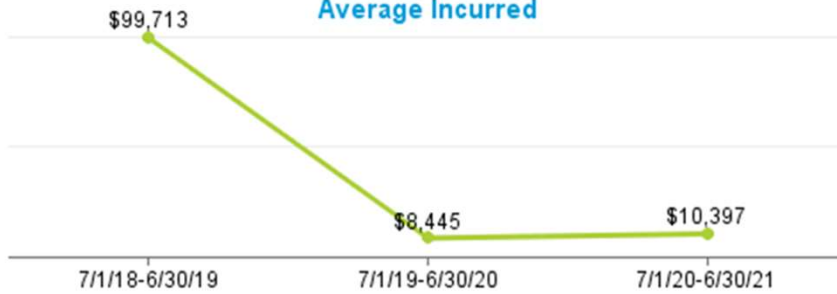
**Pending Claims
% Litigation**



**Closed Claims
Count and Total Incurred**



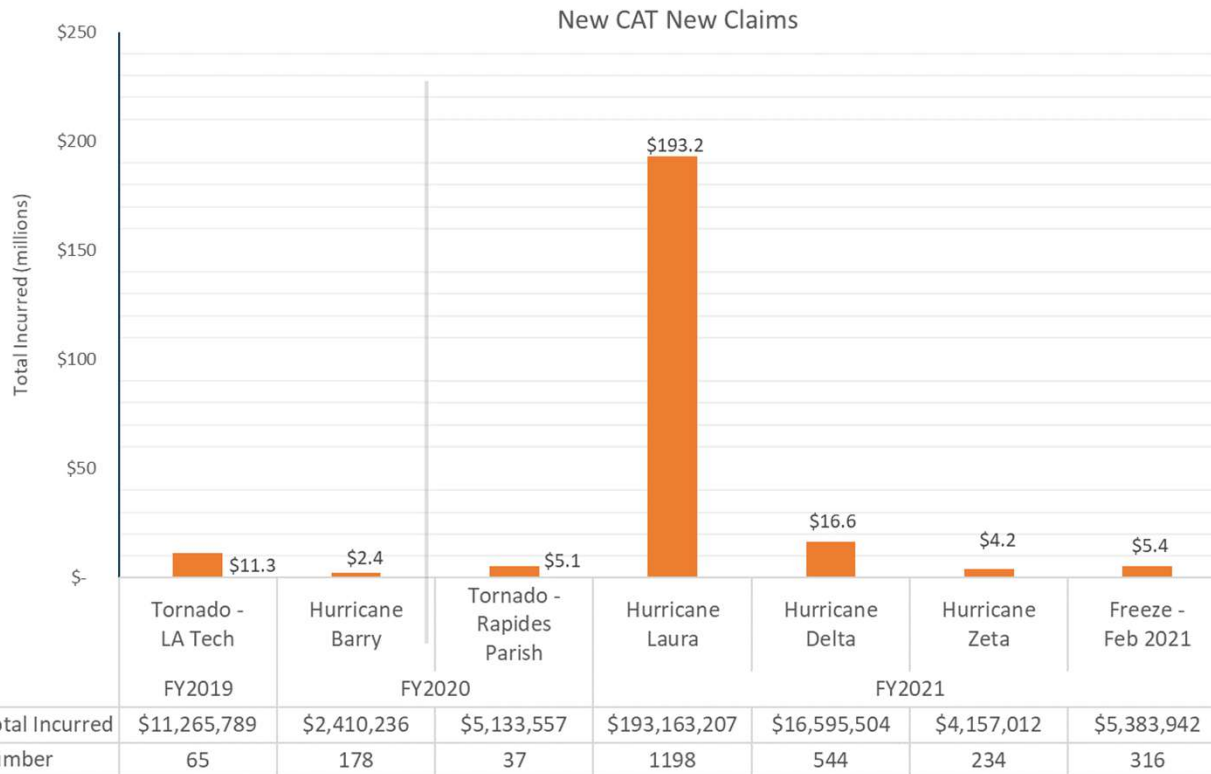
**Closed Claims
Average Incurred**



**Closed Claims
Duration**

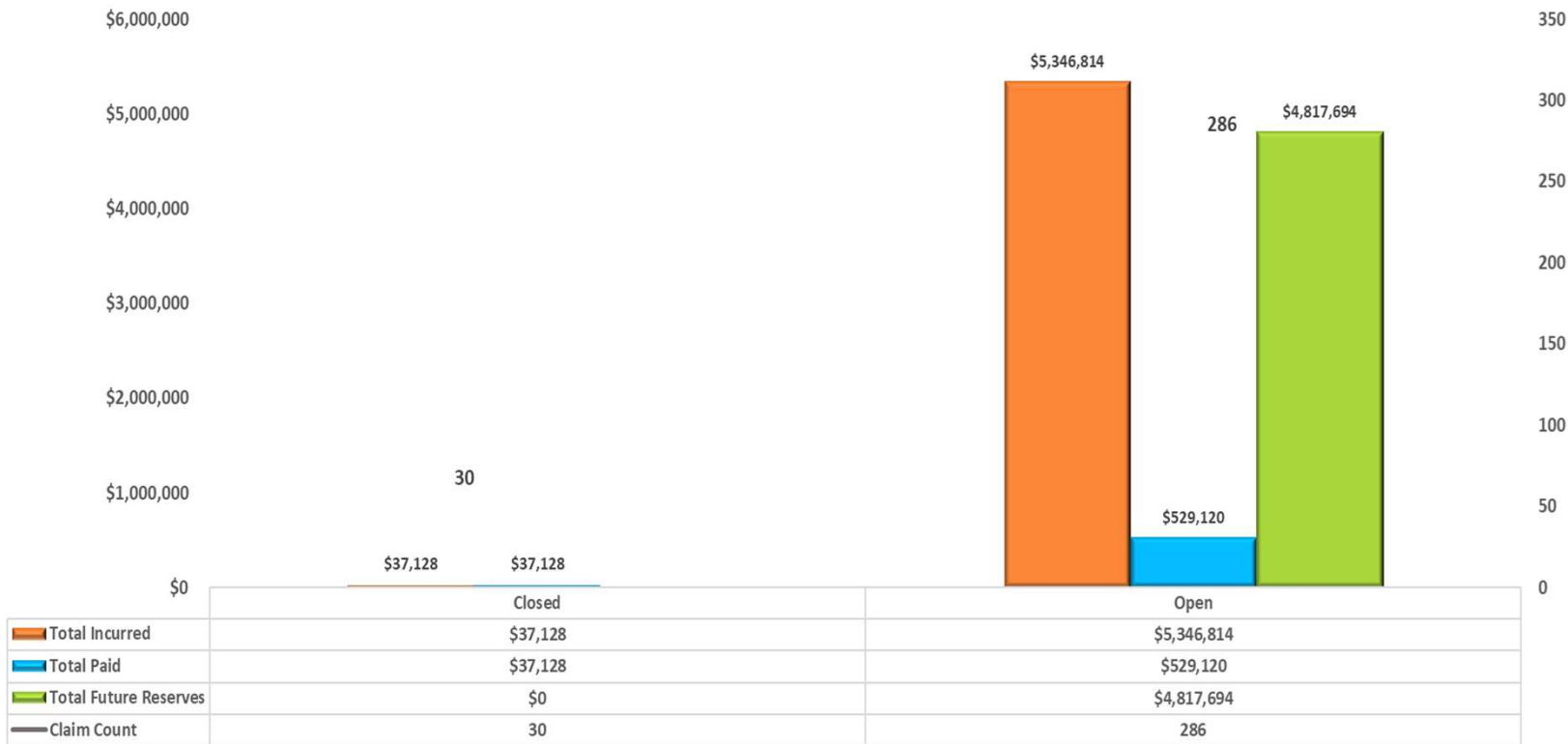


	Metric	7/1/18-6/30/19	7/1/19-6/30/20	7/1/20-6/30/21	% Change
New Claims	Bodily Injury Claims				0.0%
	Total Claims	59	221	2293	937.6%
	% Bodily Injury Claim				
	Average Incurred	\$189,263	\$34,584	\$95,640	176.5%
	Total Incurred	\$11,166,489	\$7,643,093	\$219,301,690	2,769.3%
	% Litigated				
	% Attorney Representation				
	Closing Rate		38.5%	24.0%	-14.4%
	Average Days Open	50	210	208	-0.9%
Pending Claims	Bodily Injury Claims				0.0%
	Total Claims	266	357	1989	457.1%
	% Bodily Injury				
	Average Incurred	\$229,187	\$194,534	\$142,852	-26.6%
	Total Claims w/Incurred > \$100K	18.8%	20.2%	12.4%	-7.8%
	Total Incurred	\$60,963,790	\$69,448,681	\$284,132,435	309.1%
	% Litigated				
	% Attorney Representation				
	% Over 2 Years Old	77.8%	45.7%	7.1%	-38.6%
Closed Claims	Bodily Injury Claims				0.0%
	Total Claims	39	132	666	404.5%
	% Bodily Injury				
	Average Incurred	\$99,713	\$8,445	\$10,397	23.1%
	Total Claims w/Incurred > \$100K	17.9%	2.3%	0.9%	-1.4%
	Total Incurred	\$3,888,823	\$1,114,741	\$6,924,579	521.2%
	% Litigated				
	Average Days Open	656	575	276	-52.0%
	Closing Ratio by Claim	47.5%	59.0%	28.9%	-30.2%
	Metric	7/1/18-6/30/19	7/1/19-6/30/20	7/1/20-6/30/21	% Change
Payments	Loss	\$5,659,691	\$4,802,807	\$49,385,808	928.27%
	Expense	\$47,420	\$593,530	\$5,140,403	766.07%
	Total Paid	\$5,707,112	\$5,396,337	\$54,526,211	910.43%
	Total Recovery	\$2,818,670	\$2,530,817	\$102,398,873	3,946.08%
	Net Paid	\$2,888,442	\$2,865,520	(\$47,872,661)	-1,770.64%



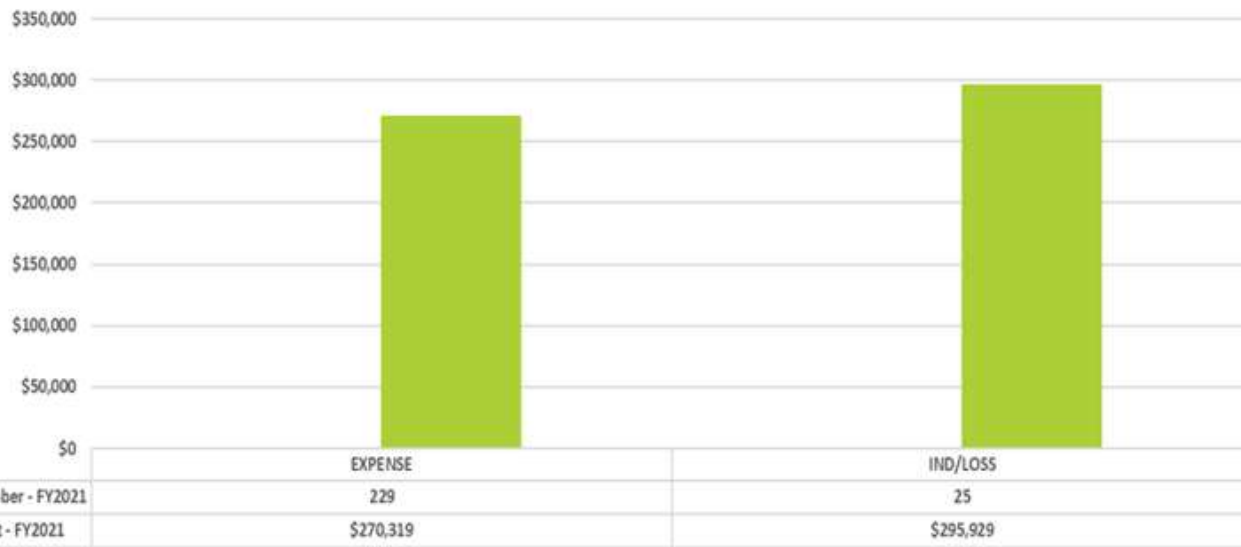
- FY2021 Atlantic Hurricane Season was 5th costliest on record
- 3 Hurricanes during the span of 60 days
- February produced a week of sub freezing temperatures
- 2,100+ assignments to field staff

2115 & 2117 - Winter Storm



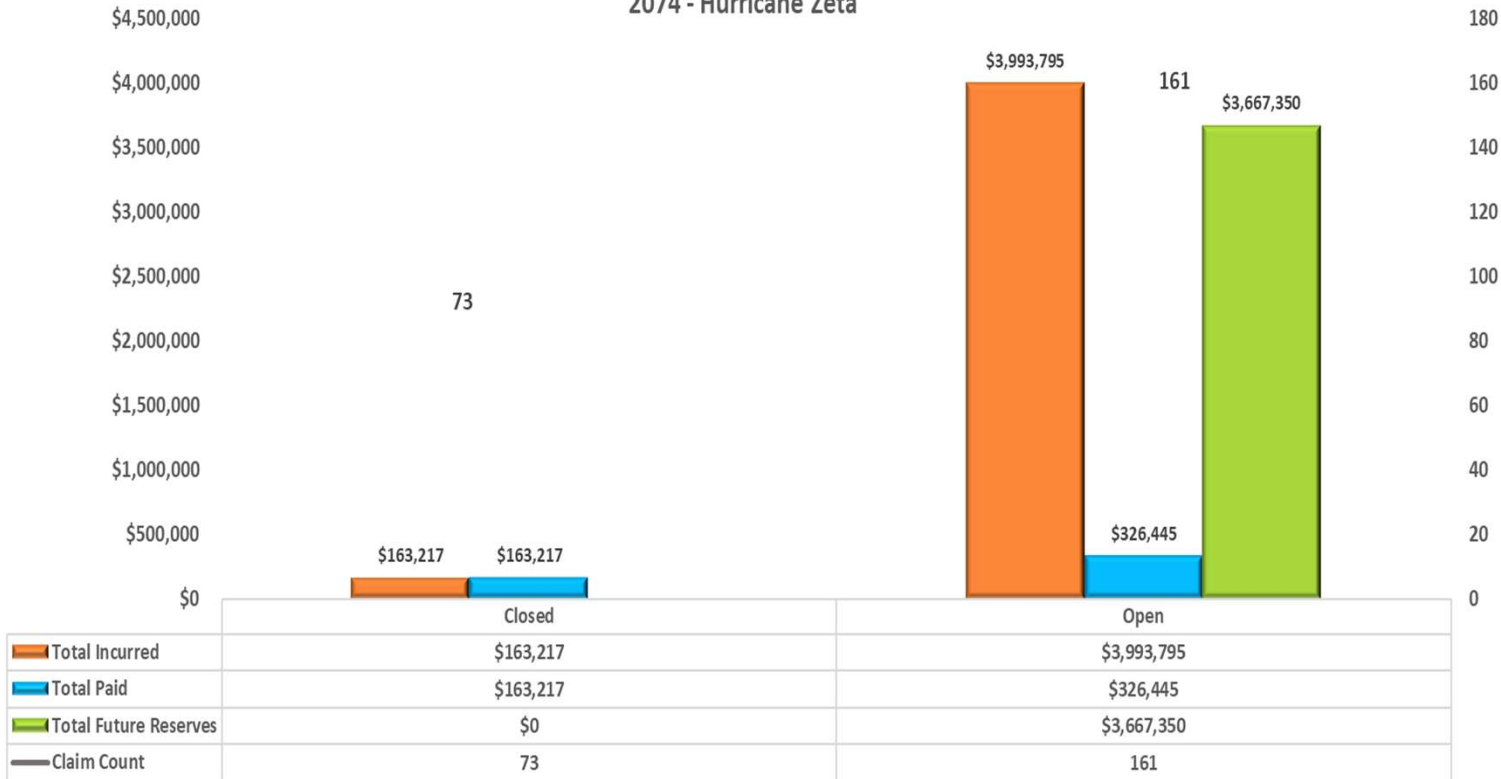
- 316 claims reported with an estimated \$5.4M in damage
- Grambling State University reported 37 claims with \$1.2M in estimated losses
- Northwestern University reported 32 claims with about \$320K in estimated losses
- At least 10 Armories reported damage along with Beauregard and Jackson Barracks

2115/2117 - Flooding, Freezing, Ice, Power Outage, Snow, Wind, Winter Storm



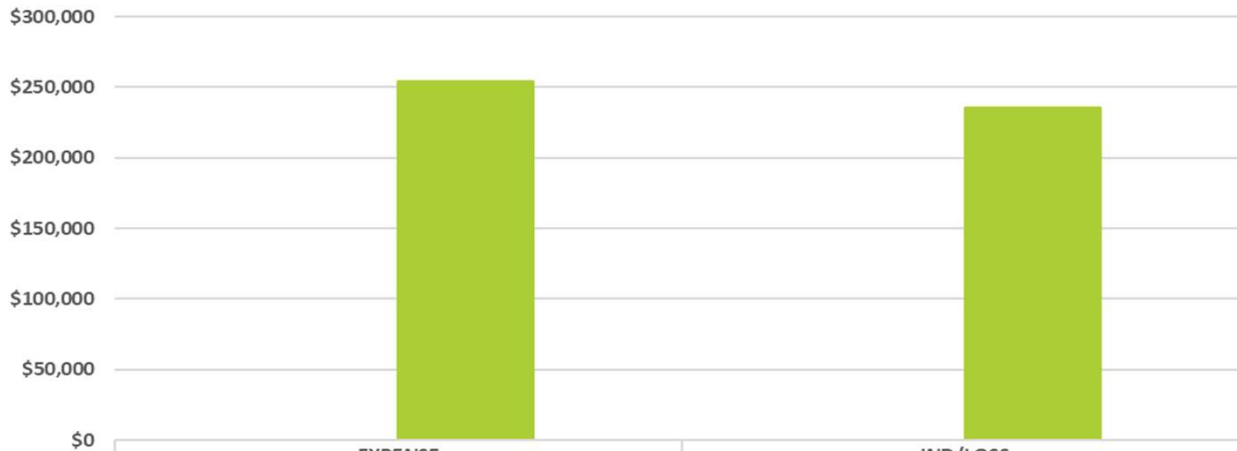
- Total Payments of \$566,247
- \$295K in loss payments
- \$270K of expense payments, most of this is for Field Adjusters

2074 - Hurricane Zeta



- 60 Agencies reported 234 claims
- \$4.2M in estimated damages
- New Orleans area most affected
- Jackson Barracks had 52 claims
- University of New Orleans had 42 claims
- LUMCOM suffered a \$1M loss

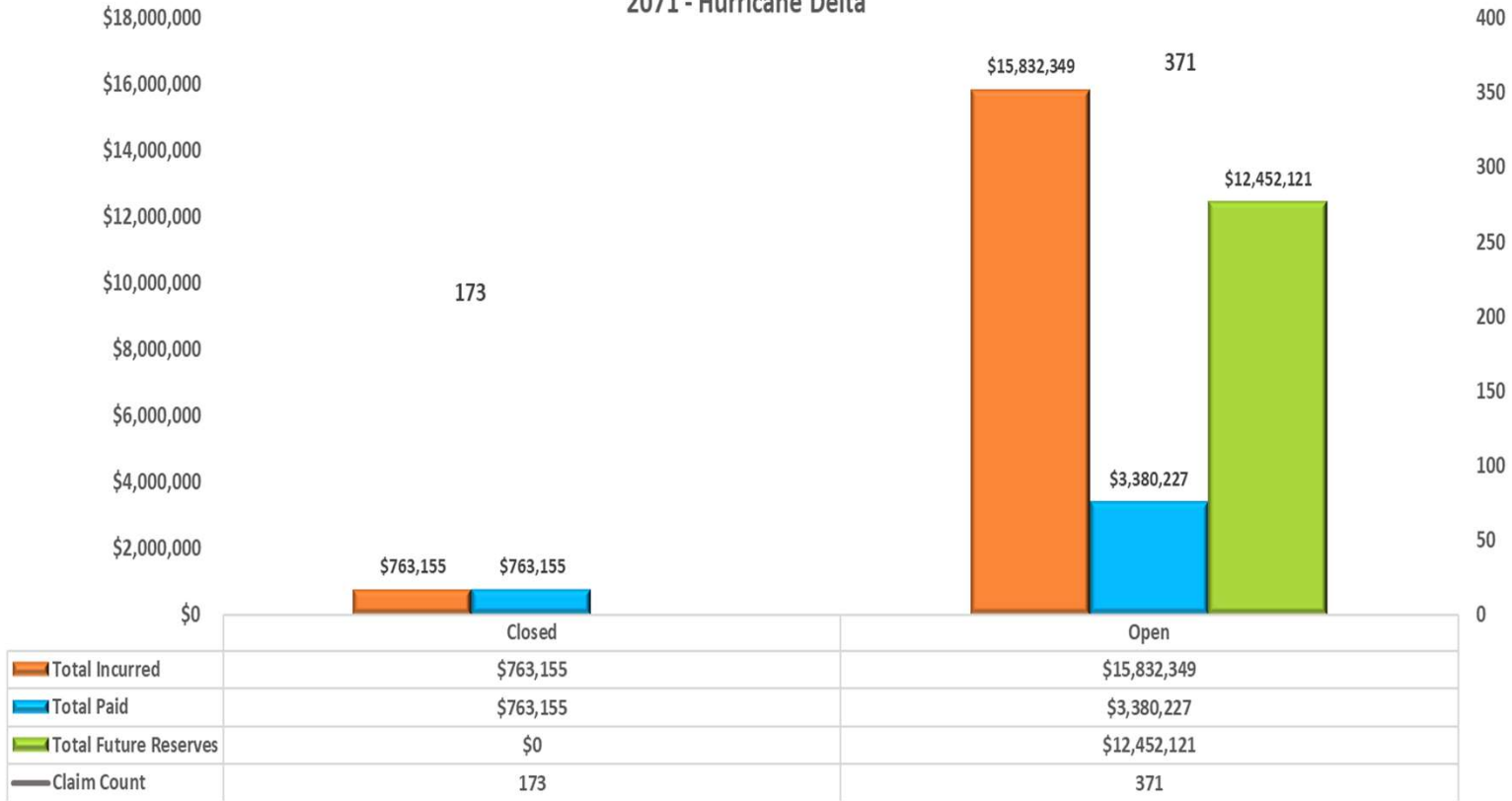
2074 - Hurricane Zeta



	EXPENSE	IND/LOSS
Distinct Count of File Number - FY2021	225	54
Sum of Allocation Amount - FY2021	\$254,094	\$235,568

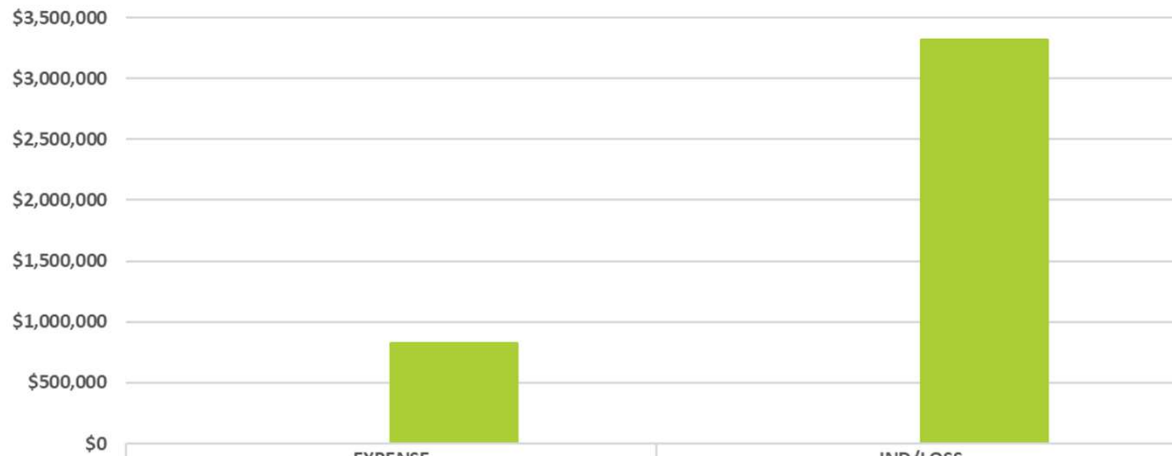
- Total Payments \$489,662
- Loss Payments \$235,568
- Expense Payments \$254,094

2071 - Hurricane Delta



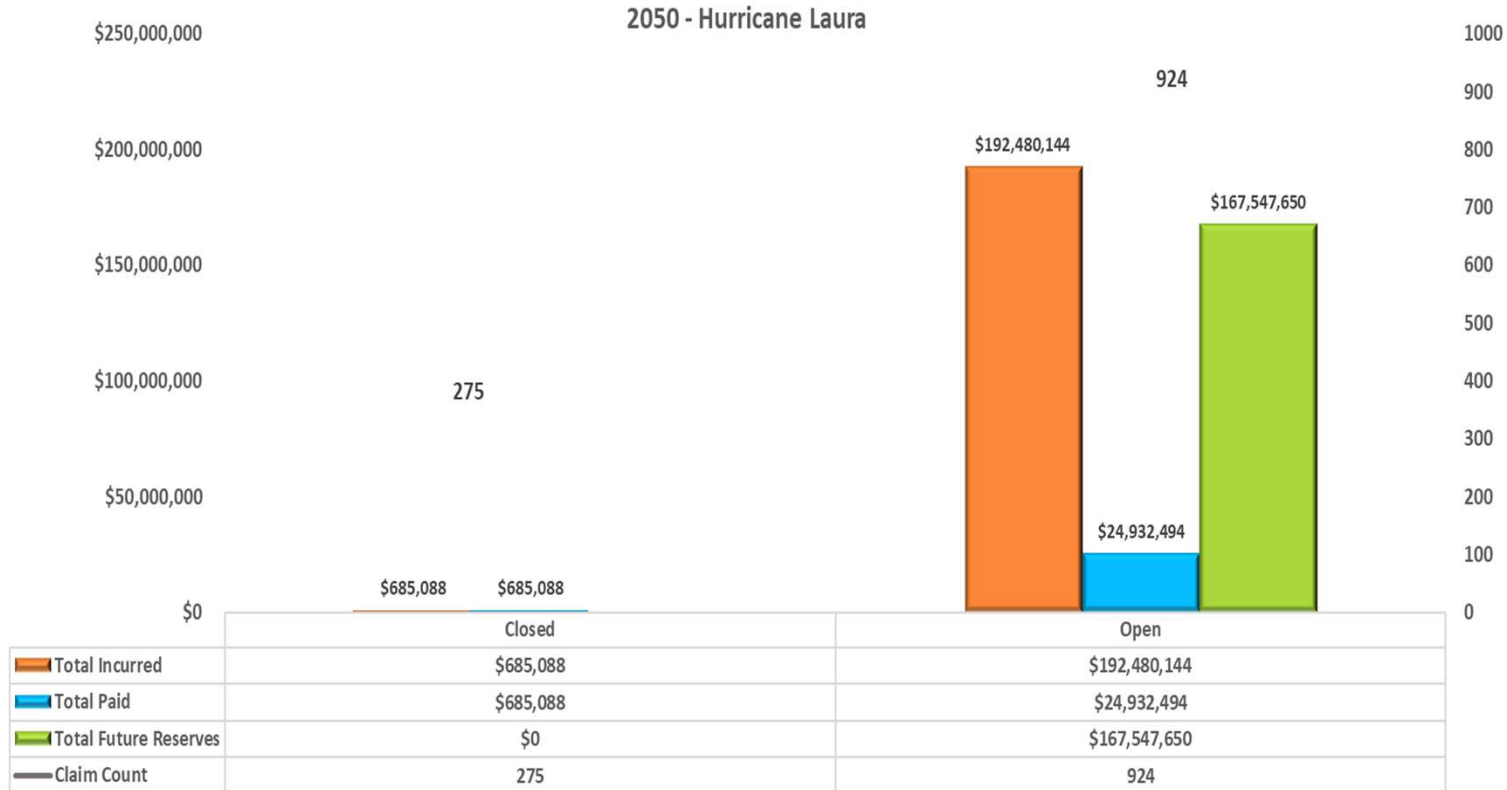
- 117 locations reported damages
- 544 claims with Total incurred of \$16.6M – repairs ongoing
- ULL reported 128 with an expected loss of \$1.4M
- McNeese reported 48 for \$9.2M
- Louisiana State Penitentiary (Angola) reported 52 with \$794K

2071 - Hurricane Delta



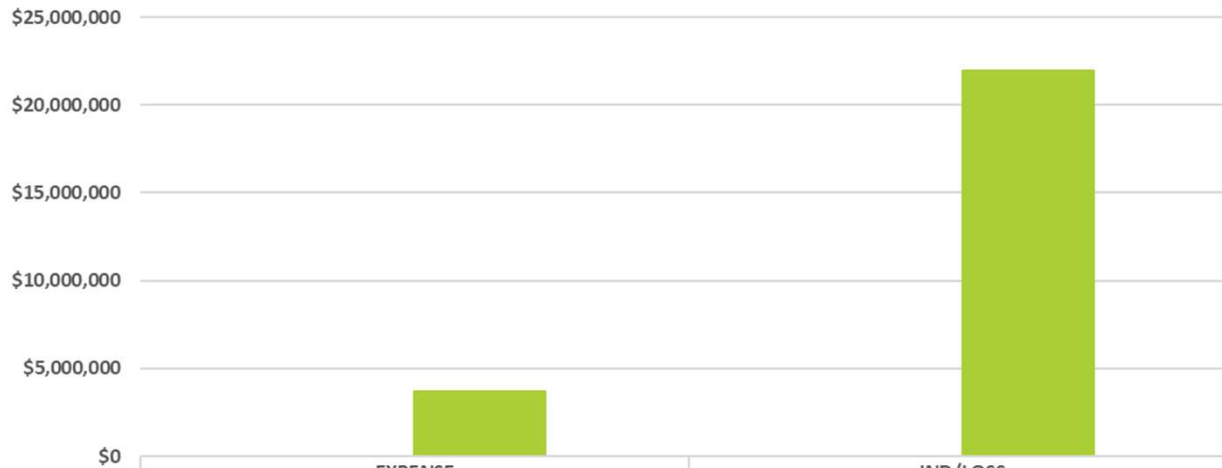
	EXPENSE	IND/LOSS
Distinct Count of File Number - FY2021	525	101
Sum of Allocation Amount - FY2021	\$820,875	\$3,322,508

- Total Payments \$4,143,383
- 101 Claims with Loss Payments



- 214 locations reported damages to over 1100 buildings
- \$193M in Total Incurred
- McNeese State University suffered \$129M in damages
- SOWELA – Lake Charles damages of \$39M

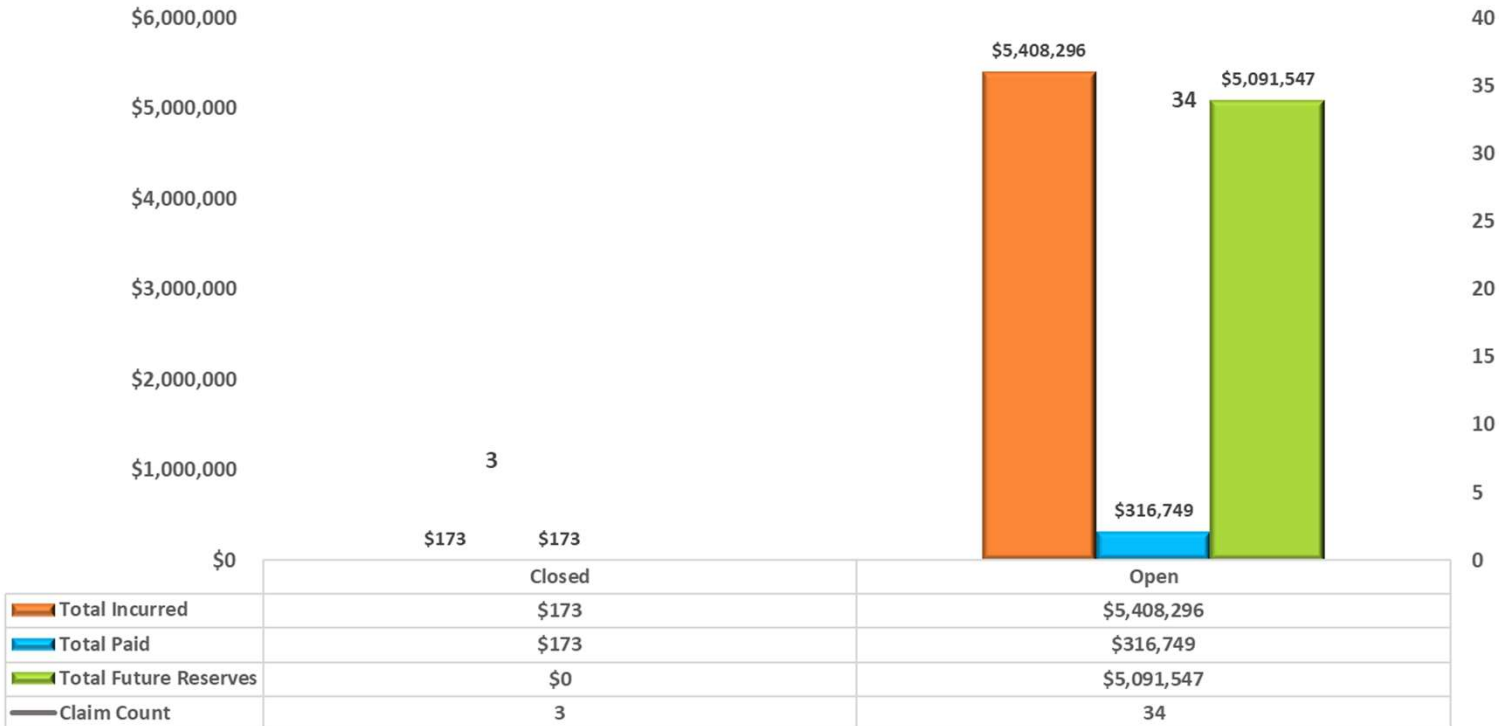
2050 - Hurricane Laura



	EXPENSE	IND/LOSS
Distinct Count of File Number - FY2021	1158	401
Sum of Allocation Amount - FY2021	\$3,689,300	\$21,928,282

- Total Payments \$25,617,582
- Recoveries \$100,000,000

2022 - Wind and Thunderstorm Event



- LSU AG in Rapides Parish reported 28 claims for just over \$5.3M
- Livestock Show Facility damages of \$2.3M
- LSU Alexandria reported 9 claims for a total of \$75K

2022 - Wind and Thunderstorm Event



	EXPENSE	IND/LOSS
Distinct Count of File Number - FY2020	0	6
Distinct Count of File Number - FY2021	2	27
■ Sum of Allocation Amount - FY2020	\$-	\$614
■ Sum of Allocation Amount - FY2021	\$38,702	\$277,606

- Total Payments \$316,921.63
- Total Loss Payments \$278,220
- Total Expense Payments \$38,702

1943 - Hurricane Barry



- 178 claims with \$2.3M in expected damages
- ULL has 31 claims open with about \$374K
- 4 State Parks are pending but work is expected to be completed soon
- LSUHSC in New Orleans 1 claim is open but is expected to close soon

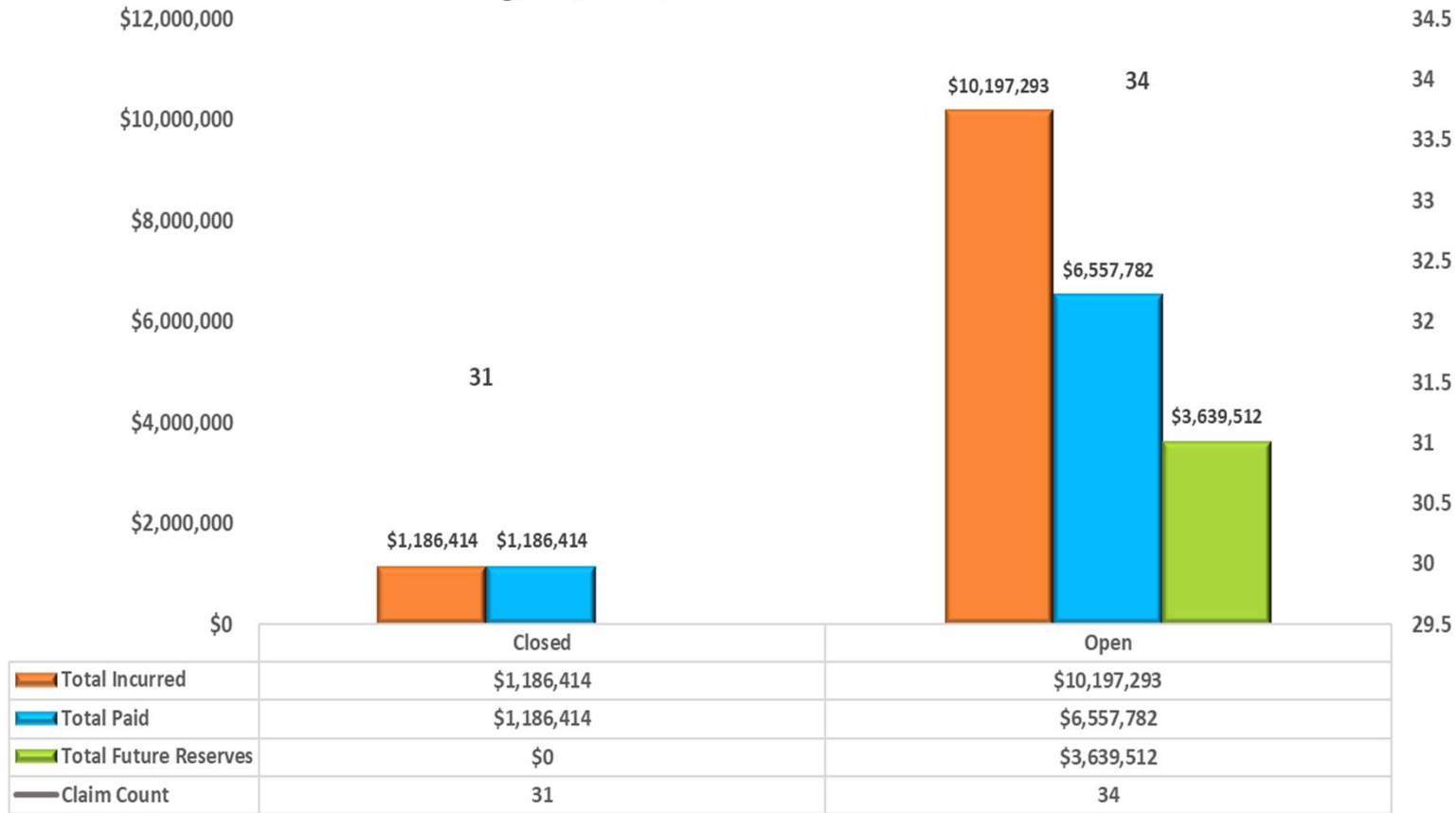
1943 - Hurricane Barry



	EXPENSE	IND/LOSS
Distinct Count of File Number - FY2020	162	43
Distinct Count of File Number - FY2021	0	18
Sum of Allocation Amount - FY2020	\$200,725	\$947,024
Sum of Allocation Amount - FY2021	\$-	\$265,706

- Total Payments \$1,413,455
- Loss Payments \$1,212,730
- Expense Payments \$200,725
- Recoveries \$27,605

1925 - Flooding, Hail, Wind, Tornadoes and Thunderstorm Event



- Louisiana Tech University was in the path of tornado damaging 65 of the campus' 170 buildings
- Many of the remaining projects are close to being complete
- J Love Baseball Stadium was completely rebuilt - \$3.7M

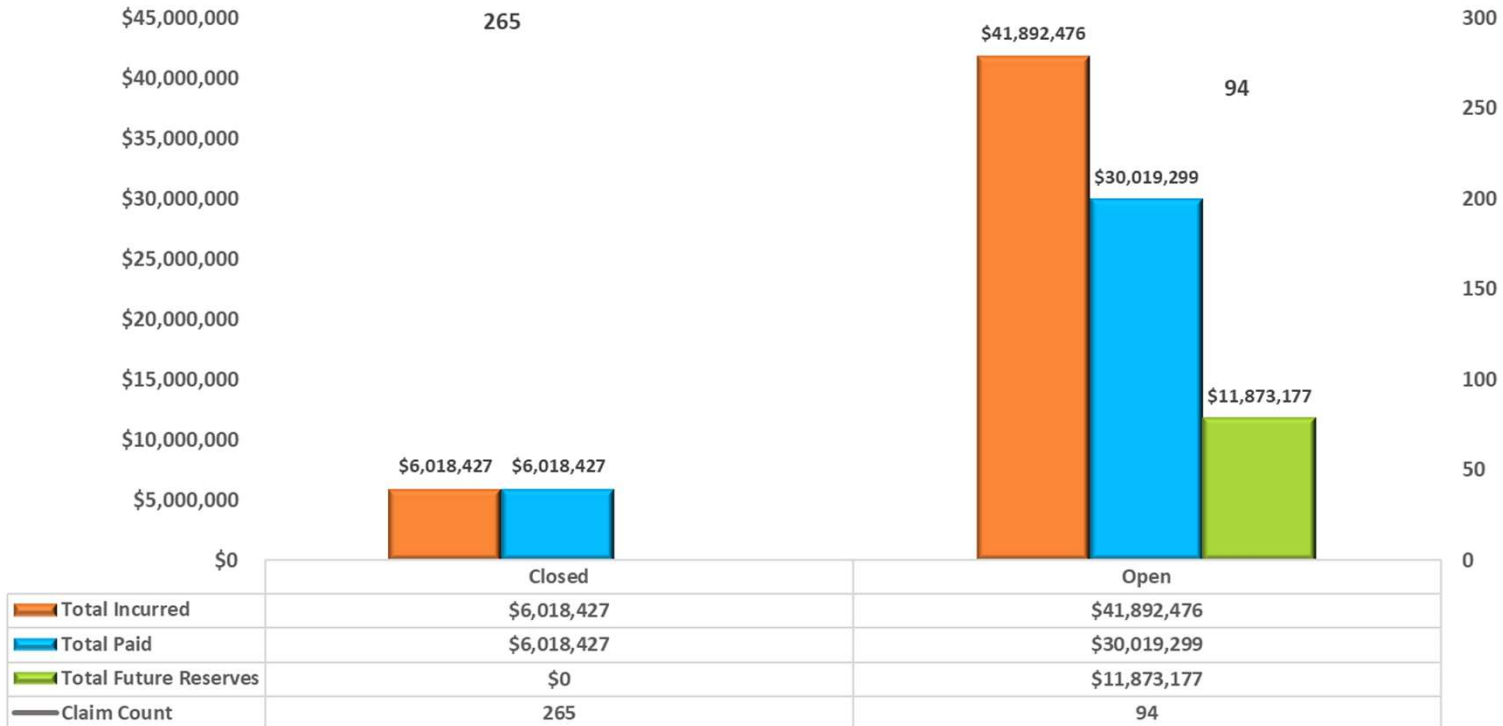
1925 - Flooding, Hail, Wind, Tornadoes and Thunderstorm Event



	EXPENSE	IND/LOSS
Distinct Count of File Number - FY2020	63	52
Distinct Count of File Number - FY2021	3	22
Sum of Allocation Amount - FY2020	\$363,494	\$4,367,863
Sum of Allocation Amount - FY2021	\$63,736	\$2,949,102

- Total Paid \$7,744,195
- Loss Payments \$7,316,966
- Expense Payments \$427,229
- Recoveries \$4,645,459

1644 - Wind and Thunderstorm Event



- 94 claims remain open
- 32 claims remain open at LCIW
- 43 claims between 2 State Parks, repairs in progress
- Alternate Use of Funds in progress on about 15 claims

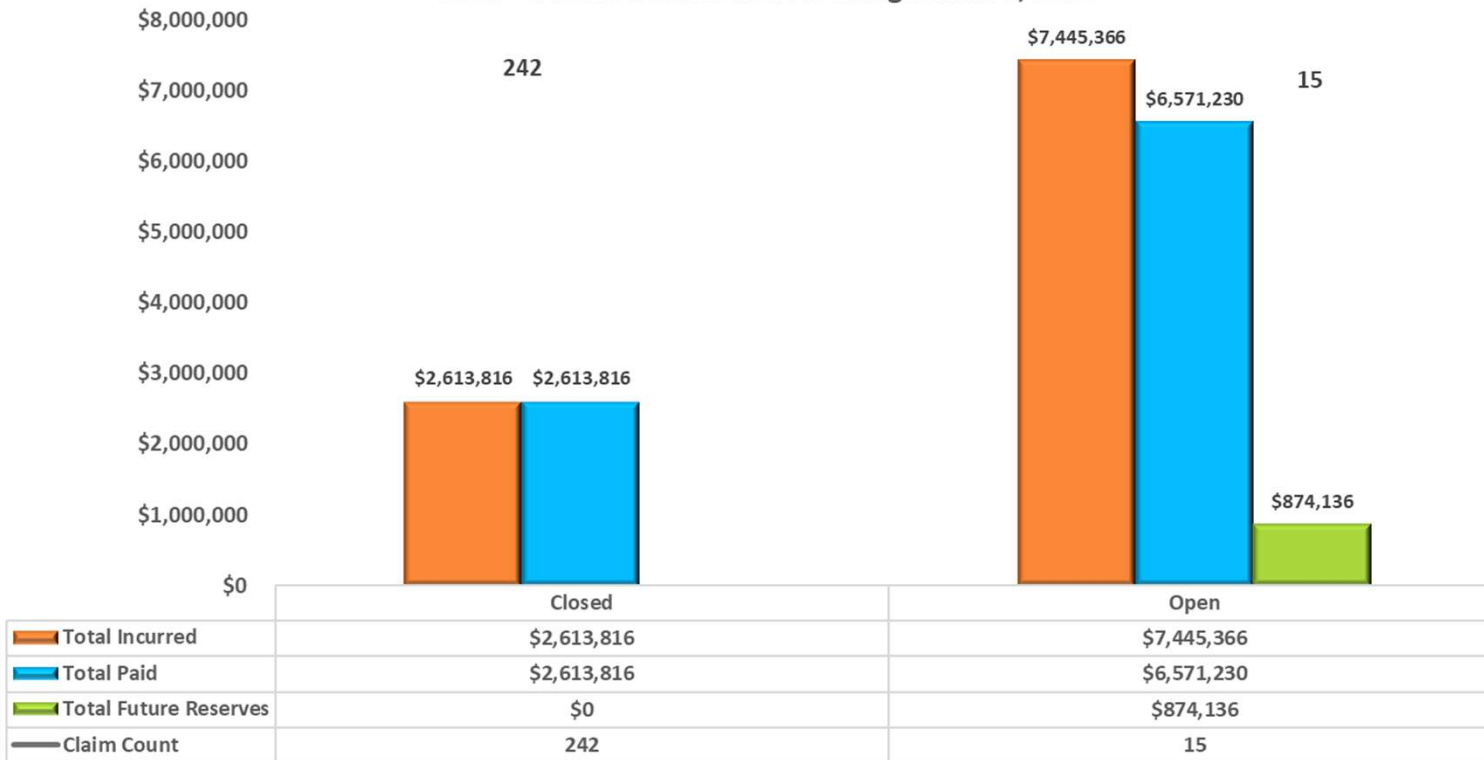
1644 - Wind and Thunderstorm Event



	EXPENSE	IND/LOSS
Distinct Count of File Number - FY2017	27	142
Distinct Count of File Number - FY2018	4	94
Distinct Count of File Number - FY2019	24	61
Distinct Count of File Number - FY2020	1	41
Distinct Count of File Number - FY2021	1	37
Sum of Allocation Amount - FY2017	\$154,476	\$10,497,732
Sum of Allocation Amount - FY2018	\$421,842	\$2,580,299
Sum of Allocation Amount - FY2019	\$40,383	\$3,334,278
Sum of Allocation Amount - FY2020	\$16,443	\$(1,041,588)
Sum of Allocation Amount - FY2021	\$3,378	\$20,030,482

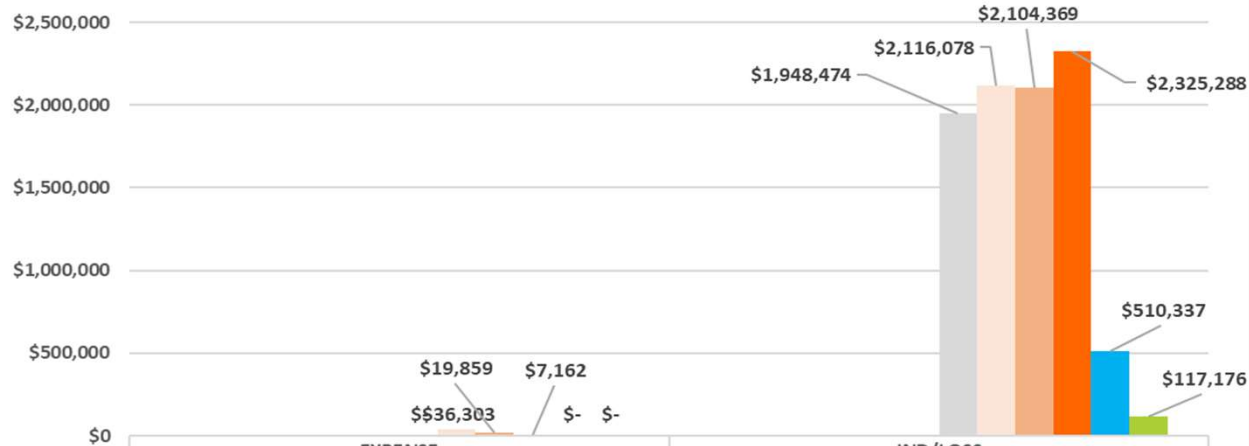
- Total Paid \$36,037,726
- Loss Payments \$35,401,203
- Expense Payments \$636,523
- Recoveries \$9,419,500

1617 - Severe Storms and Flooding March 8, 2016



- 15 out of the 257 claims remain open
- Several Agencies have Alternate Use of Funds in motion on other projects
- Agency Abandoned building, future rent
- State Parks work is in progress

1617 - Severe Storms and Flooding March 8, 2016



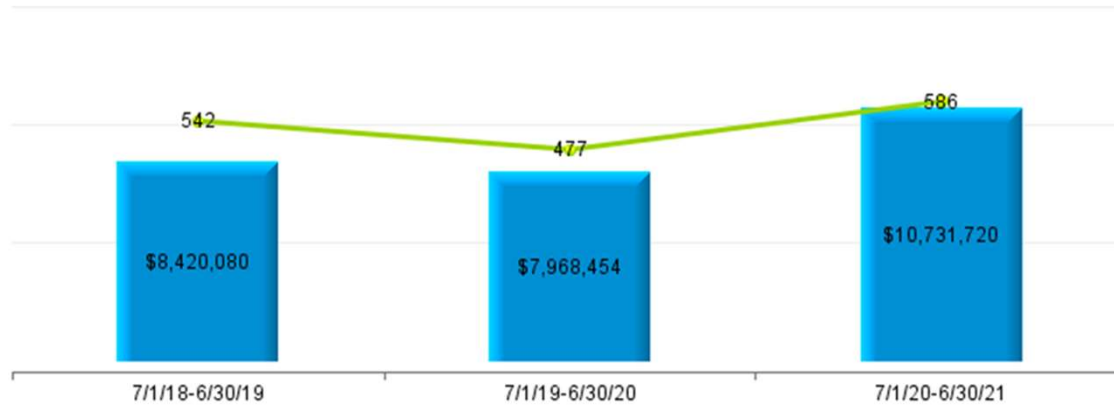
	EXPENSE	IND/LOSS
Distinct Count of File Number - FY2016	0	15
Distinct Count of File Number - FY2017	8	71
Distinct Count of File Number - FY2018	25	32
Distinct Count of File Number - FY2019	1	30
Distinct Count of File Number - FY2020	0	20
Distinct Count of File Number - FY2021	0	16
Sum of Allocation Amount - FY2016	\$-	\$1,948,474
Sum of Allocation Amount - FY2017	\$36,303	\$2,116,078
Sum of Allocation Amount - FY2018	\$19,859	\$2,104,369
Sum of Allocation Amount - FY2019	\$7,162	\$2,325,288
Sum of Allocation Amount - FY2020	\$-	\$510,337
Sum of Allocation Amount - FY2021	\$-	\$117,176

- Total Payments \$9,185,046
- Loss Payments \$9,121,722
- Expense Payments \$63,324
- Recoveries \$3,622,750



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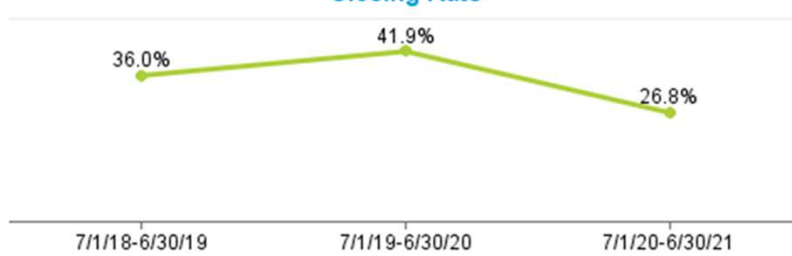
**New Claims
Count and Total Incurred**



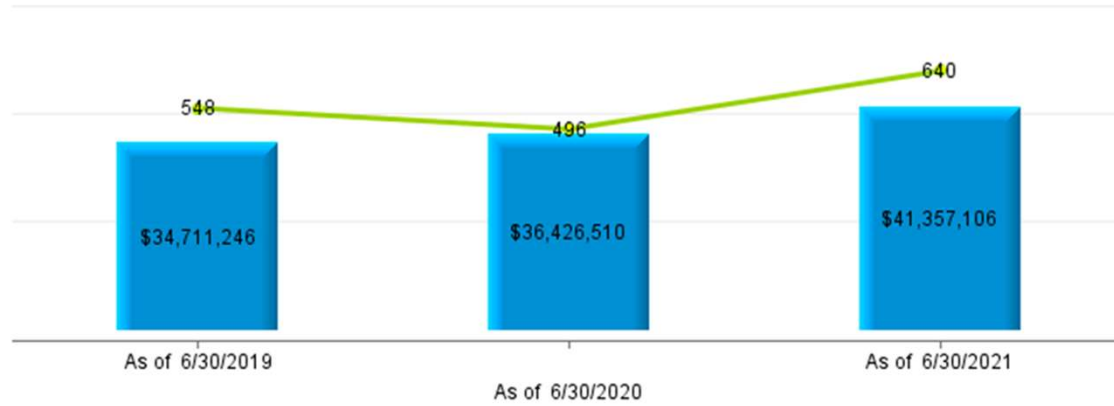
**New Claims
Average Incurred**



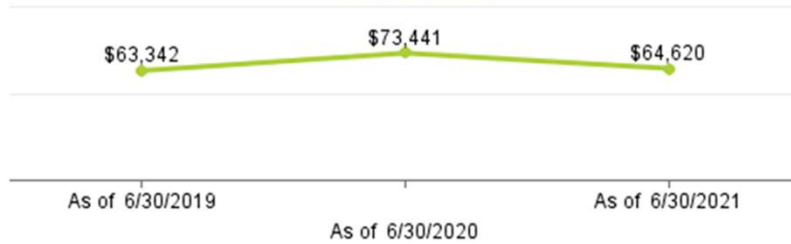
**New Claims
Closing Rate**



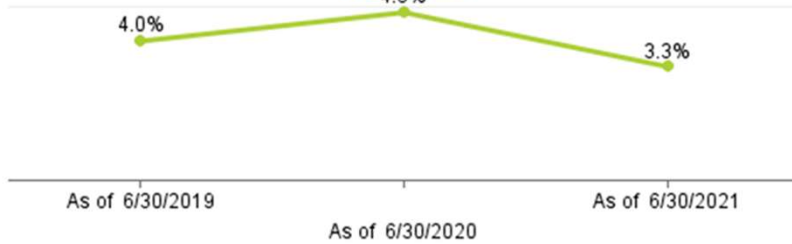
**Pending Claims
Count and Total Incurred**



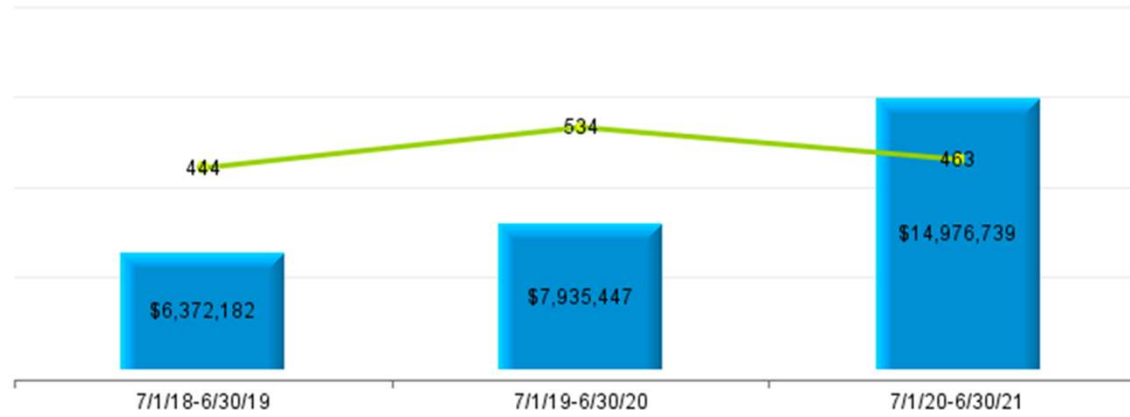
**Pending Claims
Average Incurred**



**Pending Claims
% Litigation**



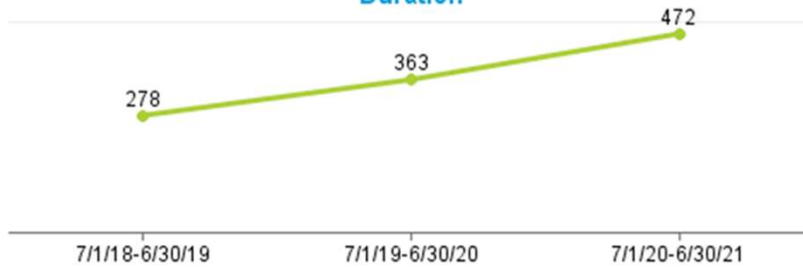
**Closed Claims
Count and Total Incurred**



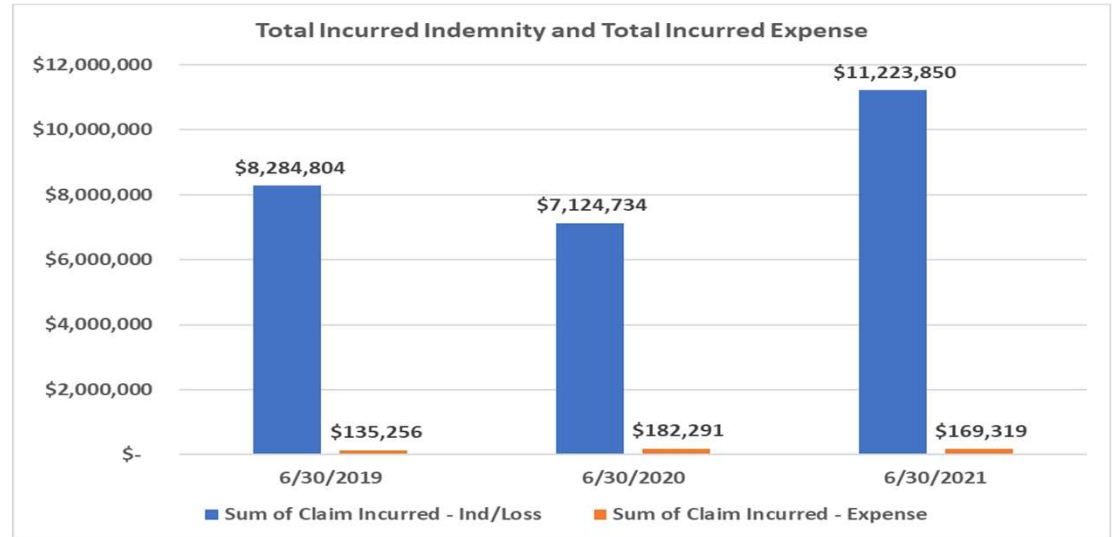
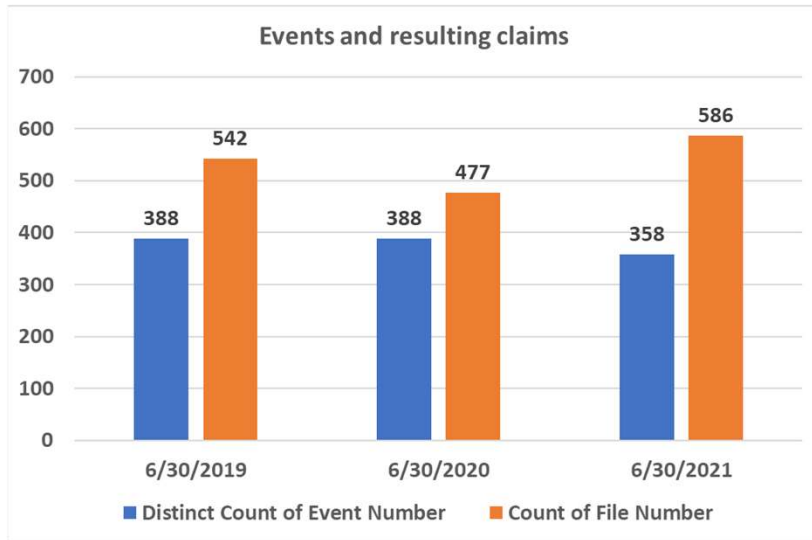
**Closed Claims
Average Incurred**



**Closed Claims
Duration**

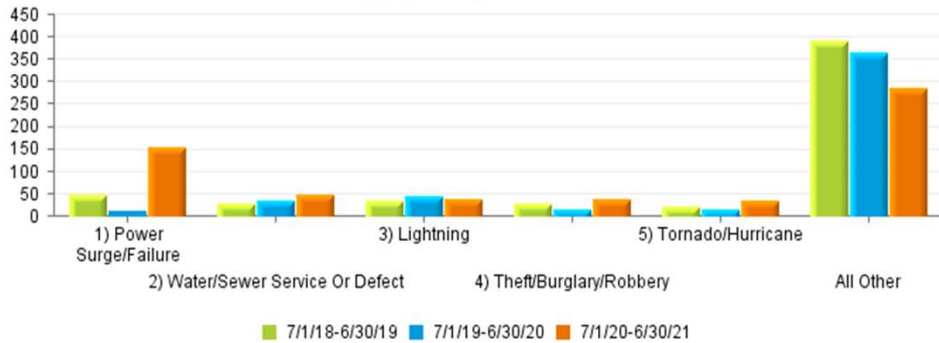


	Metric	7/1/18-6/30/19	7/1/19-6/30/20	7/1/20-6/30/21	% Change
New Claims	Bodily Injury Claims				0.0%
	Total Claims	542	477	586	22.9%
	% Bodily Injury Claim				
	Average Incurred	\$15,535	\$16,705	\$18,314	9.6%
	Total Incurred	\$8,420,080	\$7,968,454	\$10,731,720	34.7%
	% Litigated				
	% Attorney Representation				
	Closing Rate	36.0%	41.9%	26.8%	-15.1%
	Average Days Open	127	129	106	-17.4%
Pending Claims	Bodily Injury Claims				0.0%
	Total Claims	548	496	640	29.0%
	% Bodily Injury				
	Average Incurred	\$63,342	\$73,441	\$64,620	-12.0%
	Total Claims w/Incurred > \$100K	8.6%	10.7%	9.5%	-1.2%
	Total Incurred	\$34,711,246	\$36,426,510	\$41,357,106	13.5%
	% Litigated	4.0%	4.8%	3.3%	-1.6%
	% Attorney Representation	4.0%	4.8%	3.3%	-1.6%
	% Over 2 Years Old	16.4%	19.2%	14.8%	-4.3%
Closed Claims	Bodily Injury Claims				0.0%
	Total Claims	444	534	463	-13.3%
	% Bodily Injury				
	Average Incurred	\$14,352	\$14,860	\$32,347	117.7%
	Total Claims w/Incurred > \$100K	2.9%	2.6%	3.2%	0.6%
	Total Incurred	\$6,372,182	\$7,935,447	\$14,976,739	88.7%
	% Litigated	0.7%	0.2%	0.9%	0.7%
	Average Days Open	278	363	472	30.1%
	Closing Ratio by Claim	81.0%	110.9%	75.6%	-35.3%
	Metric	7/1/18-6/30/19	7/1/19-6/30/20	7/1/20-6/30/21	% Change
Payments	Loss	\$10,013,491	\$9,201,481	\$6,368,713	-30.79%
	Expense	\$217,893	\$292,215	\$331,613	13.48%
	Total Paid	\$10,231,383	\$9,493,696	\$6,700,327	-29.42%
	Total Recovery	\$207,506	\$67,821	\$851,402	1,155.38%
	Net Paid	\$10,023,877	\$9,425,875	\$5,848,924	-37.95%

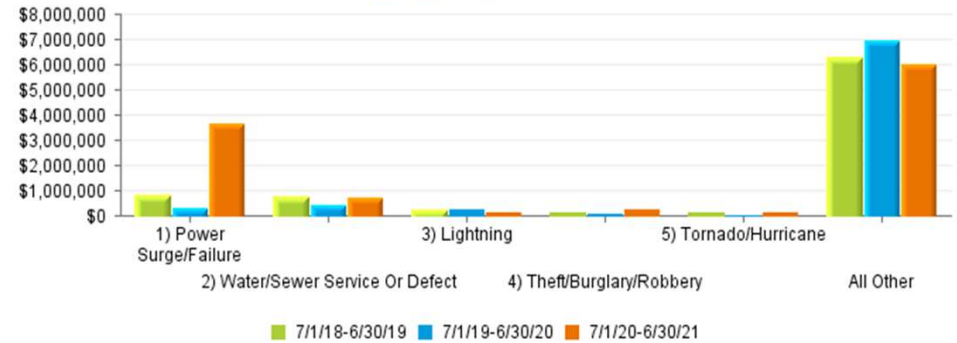


- 30 less Events, 111 more Claims (Event # and Claim#)
- Power Surge at Camp Beaugard 150 claims and \$3.5M
- Flood Event in May 31 claims and \$2M
- Total Incurred is 84% higher

New Claims - Count by Top Frequent Cause



New Claims - Total Incurred by Top Frequent Cause

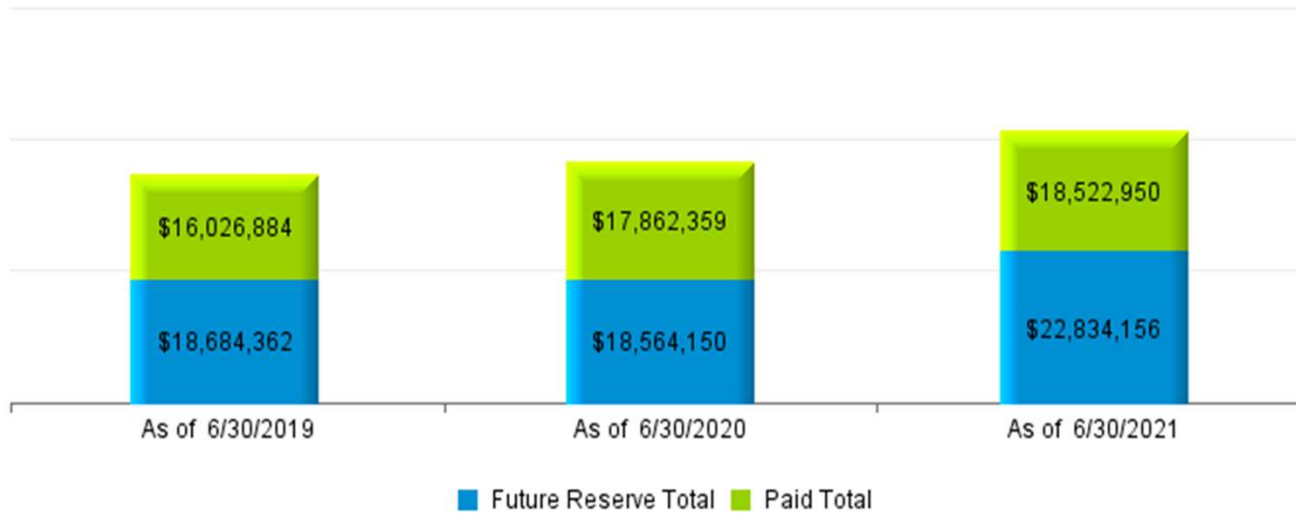


Cause	Claim Count	% of Total	Claim Count	% of Total	Claim Count	% of Total
	7/1/18-6/30/19		7/1/19-6/30/20		7/1/20-6/30/21	
1) Power Surge/Failure	46	8.5%	9	1.9%	152	25.9%
2) Water/Sewer Service Or Defect	28	5.2%	34	7.1%	47	8.0%
3) Lightning	32	5.9%	43	9.0%	36	6.1%
4) Theft/Burglary/Robbery	26	4.8%	14	2.9%	35	6.0%
5) Tornado/Hurricane	19	3.5%	14	2.9%	33	5.6%
All Other	391	72.1%	363	76.1%	283	48.3%
Total	542	100.0%	477	100.0%	586	100.0%

Cause	Total Incurred	% of Total	Total Incurred	% of Total	Total Incurred	% of Total
	7/1/18-6/30/19		7/1/19-6/30/20		7/1/20-6/30/21	
1) Power Surge/Failure	\$812,694	9.7%	\$286,787	3.6%	\$3,625,267	33.8%
2) Water/Sewer Service Or Defect	\$789,822	9.4%	\$400,723	5.0%	\$678,780	6.3%
3) Lightning	\$253,199	3.0%	\$224,523	2.8%	\$110,514	1.0%
4) Theft/Burglary/Robbery	\$111,795	1.3%	\$63,364	0.8%	\$212,437	2.0%
5) Tornado/Hurricane	\$129,102	1.5%	\$25,319	0.3%	\$90,615	0.8%
All Other	\$6,323,468	75.1%	\$6,967,739	87.4%	\$6,014,107	56.0%
Total	\$8,420,080	100.0%	\$7,968,454	100.0%	\$10,731,720	100.0%

- 150 claims from Power Surge at Camp Beauregard, \$3.5M
- 20 Events at OJJ facilities caused by Vandalism & Malicious Mischief by Youths
- Fire And/OR Explosion cause 12 Events in FY2021 for \$1.6M
- ULL had 26 Events, 12 caused by Water/Sewer Service or Defect

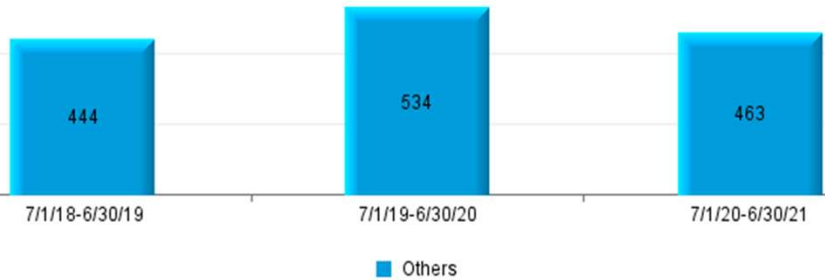
Pending Claims - Financial Overview



	As of 6/30/2019	% of Total	As of 6/30/2020	% of Total	As of 6/30/2021	% of Total
Financial Overview						
Future Reserve	\$18,684,362	53.8%	\$18,564,150	51.0%	\$22,834,156	55.2%
Paid	\$16,026,884	46.2%	\$17,862,359	49.0%	\$18,522,950	44.8%
Incurred	\$34,711,246	100.0%	\$36,426,510	100.0%	\$41,357,106	100.0%

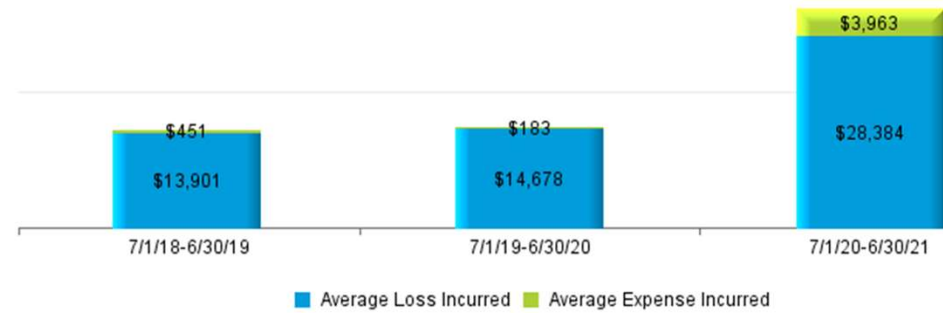
- FY2021 Pending
- 5 claims over \$1M
- LSUHSC – Main Hospital \$10M
- 43 claims in subrogation \$8.2M
- Dental School flood in subrogation with \$2M at stake
- 150 claims open at Camp Beauregard, \$3.5M at stake for AXA

Closed Claims - Count by Coverage Code



Coverage Code	Claim Count 7/1/18-6/30/19	% of Total	Claim Count 7/1/19-6/30/20	% of Total	Claim Count 7/1/20-6/30/21	% of Total
Others	444	100.0%	534	100.0%	463	100.0%
Total	444	100.0%	534	100.0%	463	100.0%

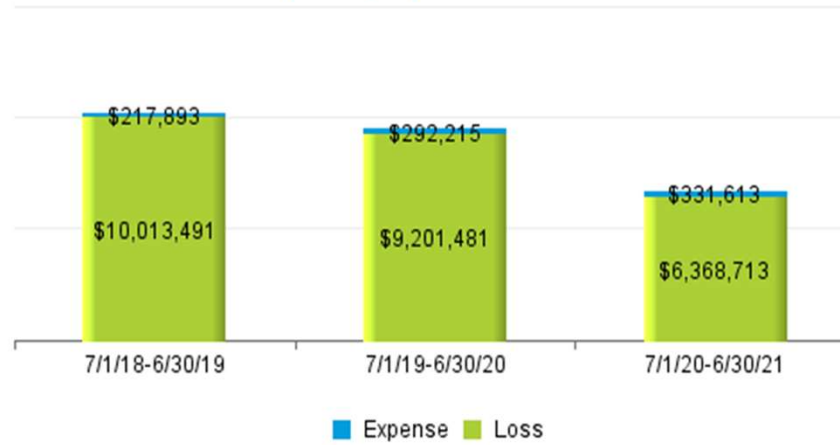
Closed Claims - Average Incurred by Bucket



Bucket	Avg Incurred 7/1/18-6/30/19	Avg Incurred 7/1/19-6/30/20	Avg Incurred 7/1/20-6/30/21
Loss	\$13,901	\$14,678	\$28,384
Expense	\$451	\$183	\$3,963
Total	\$14,352	\$14,860	\$32,347

- 48 claims closed at Jimmie Davis SP from 2 separate Events
- 42 claims closed at ULL from various dates of loss
- Recovery School District claims closed 7 claims, no more pending

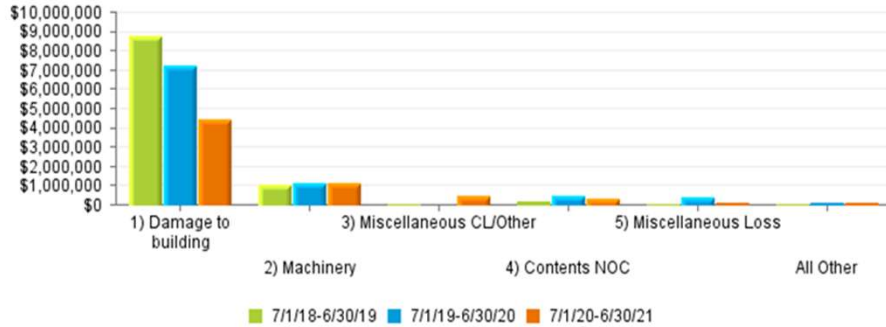
**Total Paid
by Category and Year Paid**



Paycode Category	Total Paid 7/1/18-6/30/19	Claim Count	Total Paid 7/1/19-6/30/20	Claim Count	Total Paid 7/1/20-6/30/21	Claim Count
Loss	\$10,013,491	337	\$9,201,481	406	\$6,368,713	340
Expense	\$217,893	54	\$292,215	63	\$331,613	70
Total Paid	\$10,231,383	366	\$9,493,696	441	\$6,700,327	390
Total Recovery	\$207,506	15	\$67,821	12	\$851,402	11
Net Paid	\$10,023,877	373	\$9,425,875	446	\$5,848,924	392

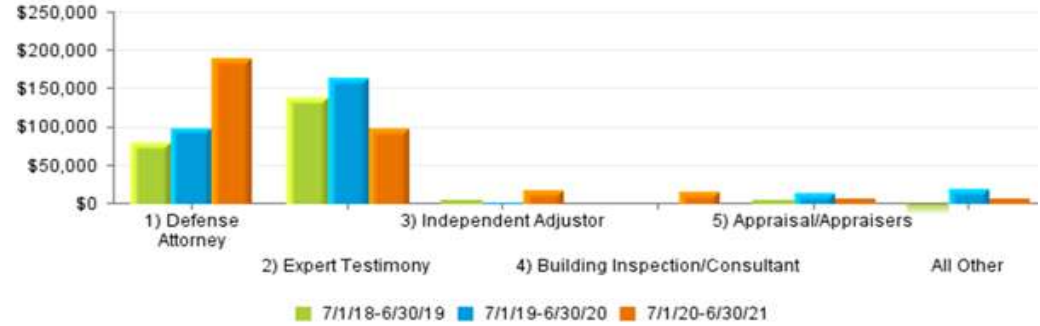
- Hurricanes and Pandemic are suspect to delaying repairs in FY2021
- Pending Events remained constant
- Majority of recoveries are from Boiler policy

Total Paid by Top Loss Paycodes and Year



Loss Paycode	Total Paid 7/1/18-6/30/19	Claim Count	Total Paid 7/1/19-6/30/20	Claim Count	Total Paid 7/1/20-6/30/21	Claim Count
1) Damage to building	\$8,761,877	251	\$7,231,809	305	\$4,385,127	235
2) Machinery	\$1,025,518	57	\$1,088,348	63	\$1,133,345	49
3) Miscellaneous CL/Other	\$13,516	1	\$0	0	\$431,068	15
4) Contents NOC	\$181,397	27	\$416,107	29	\$319,254	35
5) Miscellaneous Loss	\$1,000	1	\$381,987	3	\$53,015	10
All Other	\$30,183	4	\$83,230	11	\$46,905	9
Total	\$10,013,491	337	\$9,201,481	406	\$6,368,713	340

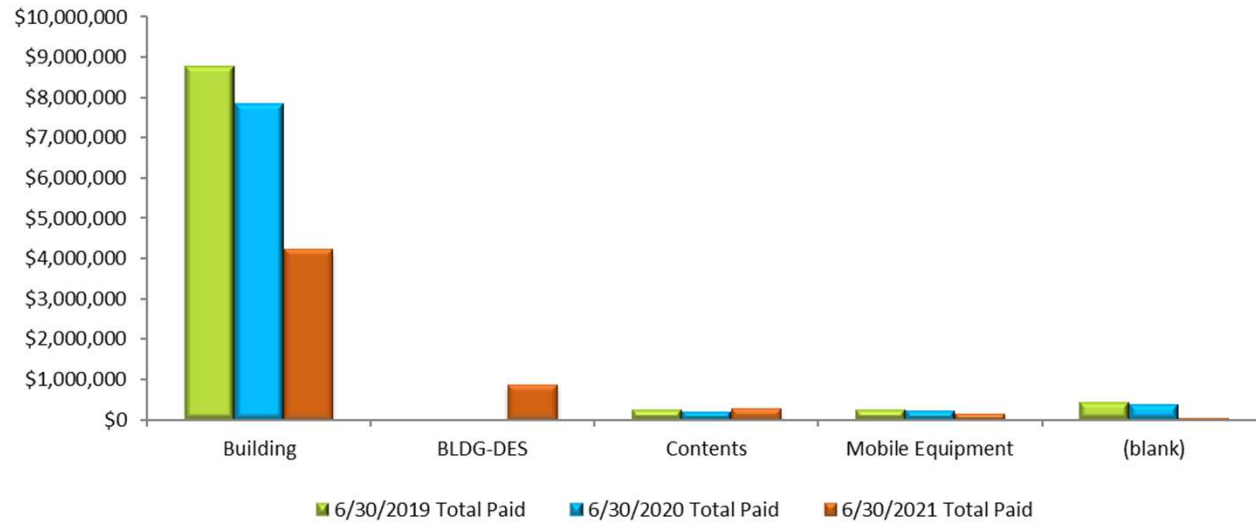
Total Paid by Top Expense Paycodes and Year



Expense Paycode	Total Paid 7/1/18-6/30/19	Claim Count	Total Paid 7/1/19-6/30/20	Claim Count	Total Paid 7/1/20-6/30/21	Claim Count
1) Defense Attorney	\$79,254	26	\$97,770	24	\$190,209	21
2) Expert Testimony	\$137,390	24	\$163,042	22	\$98,308	10
3) Independent Adjustor	\$3,626	2	\$825	1	\$17,325	21
4) Building Inspection/Consultant	\$0	0	\$0	0	\$15,170	6
5) Appraisal/Appraisers	\$3,246	3	\$12,888	15	\$5,001	8
All Other	-\$5,623	9	\$17,690	13	\$5,601	17
Total	\$217,893	54	\$292,215	63	\$331,613	70

- Loss payments decreased significantly due to Pandemic, Hurricanes and Freeze
- No loss payment over \$250K in FY2021
- Defense Attorney payments are on Subrogation claims

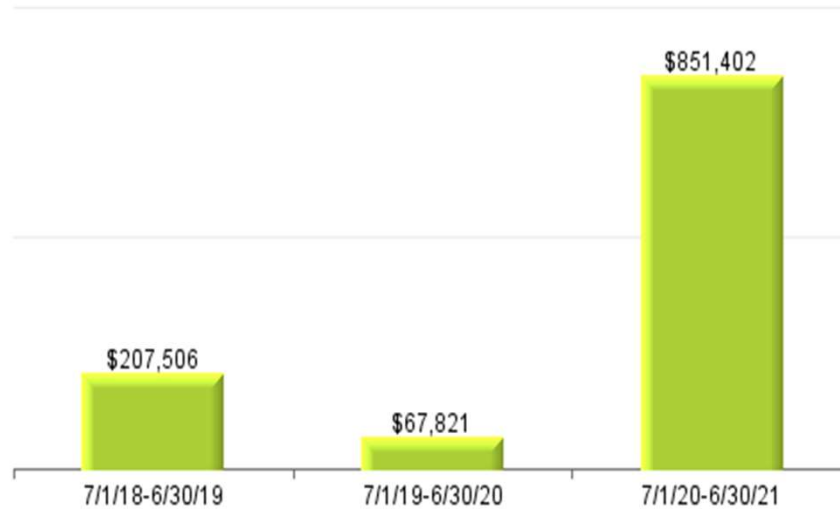
Payment Report Type (Loss Payments)



- Top 5 Payment Report Types
- Building Damage decreased
- Building Destruction was a new one in the top five this year

Payment Report Type	6/30/2019		6/30/2020		6/30/2021	
	Total Paid	Claim Count	Total Paid	Claim Count	Total Paid	Claim Count
Building	\$8,775,875	261	\$7,852,561	328	\$4,222,227	207
BLDG-DES	\$0	0	\$9,277	1	\$870,264	48
Contents	\$263,166	30	\$203,981	25	\$268,094	35
Mobile Equipment	\$247,240	18	\$236,166	24	\$158,603	26
(blank)	\$445,516	37	\$396,977	35	\$49,020	9
Total Paid	\$9,731,797	346	\$8,698,963	413	\$5,568,207	325

Total Recoveries
by Year



Coverage Category	Total Paid 7/1/18-6/30/19	Total Paid 7/1/19-6/30/20	Total Paid 7/1/20-6/30/21
REC	\$207,506	\$67,821	\$851,402
Total	\$207,506	\$67,821	\$851,402

- \$310K recovered on Subrogated claims
- Recovery on Contractor caused fire of \$264K
- \$490K on Boiler claims
- \$45K on Fine Arts claim



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	Metric	7/1/18-6/30/19	7/1/19-6/30/20	7/1/20-6/30/21	% Change
New Claims	Bodily Injury Claims				0.0%
	Total Claims	48	12		-75.0%
	% Bodily Injury Claim				
	Average Incurred	\$90,024	\$1,370		-98.5%
	Total Incurred	\$4,321,173	\$16,436		-99.6%
	% Litigated				
	% Attorney Representation				
	Closing Rate	62.5%	91.7%		29.2%
	Average Days Open	106	223		110.3%
Pending Claims	Bodily Injury Claims				0.0%
	Total Claims	353	235	30	-87.2%
	% Bodily Injury				
	Average Incurred	\$1,208,066	\$1,727,944	\$9,805,529	467.5%
	Total Claims w/Incurred > \$100K	22.9%	21.3%	40.0%	18.7%
	Total Incurred	\$426,447,339	\$406,066,815	\$294,165,865	-27.6%
	% Litigated				
	% Attorney Representation				
	% Over 2 Years Old	92.1%	99.1%	96.7%	-2.5%
Closed Claims	Bodily Injury Claims				0.0%
	Total Claims	216	135	208	54.1%
	% Bodily Injury				
	Average Incurred	\$178,783	\$111,835	\$388,595	247.5%
	Total Claims w/Incurred > \$100K	13.4%	17.8%	14.9%	-2.9%
	Total Incurred	\$38,617,138	\$15,097,756	\$80,827,855	435.4%
	% Litigated				
	Average Days Open	2,885	3,054	3,343	9.5%
	Closing Ratio by Claim	282.1%	1,083.3%	20,500.0%	19,416.7%
	Metric	7/1/18-6/30/19	7/1/19-6/30/20	7/1/20-6/30/21	% Change
Payments	Loss	\$3,190,587	\$186,736	\$394,924	111.49%
	Expense		\$62		-100.00%
	Total Paid	\$3,190,587	\$186,798	\$394,924	111.42%
	Total Recovery	\$575,195	\$0	\$119,005	100.00%
	Net Paid	\$2,615,392	\$186,798	\$275,919	47.71%

**Pending Claims
Count and Total Incurred**



**Pending Claims
Average Incurred**



**Pending Claims
% Litigation**



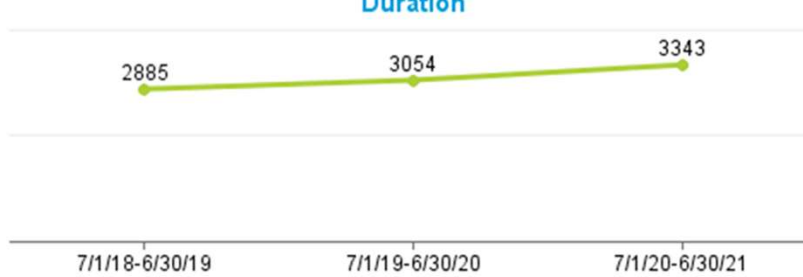
**Closed Claims
Count and Total Incurred**



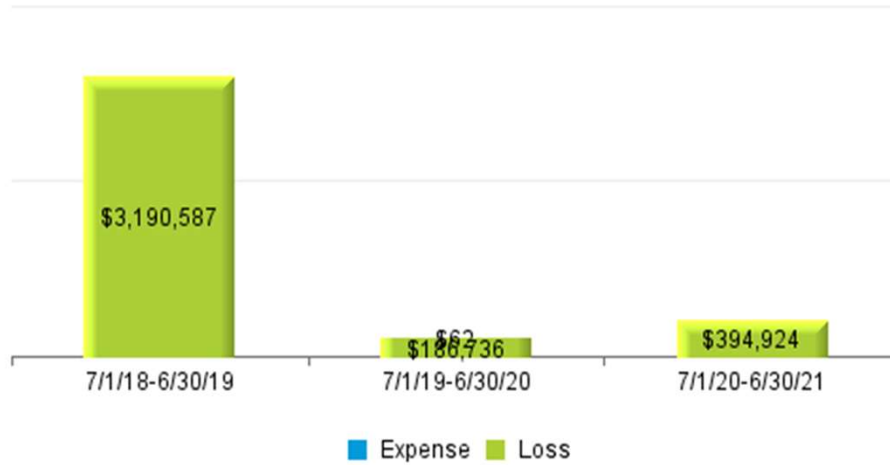
**Closed Claims
Average Incurred**



**Closed Claims
Duration**



**Total Paid
by Category and Year Paid**



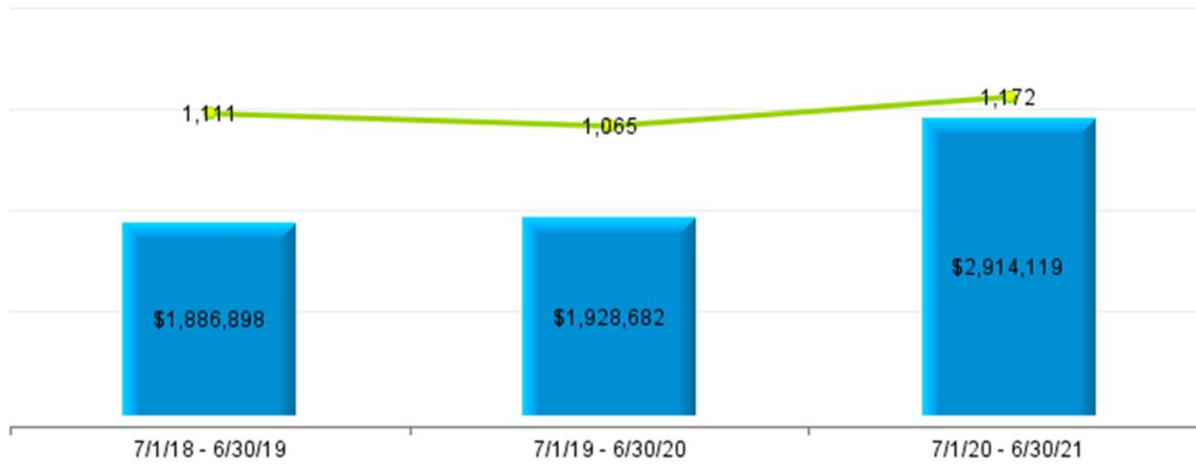
Paycode Category	Total Paid 7/1/18-6/30/19	Claim Count	Total Paid 7/1/19-6/30/20	Claim Count	Total Paid 7/1/20-6/30/21	Claim Count
Loss	\$3,190,587	107	\$186,736	49	\$394,924	13
Expense		0	\$62	1		0
Total Paid	\$3,190,587	107	\$186,798	50	\$394,924	13
Total Recovery	\$575,195	26	\$0	0	\$119,005	31
Net Paid	\$2,615,392	131	\$186,798	50	\$275,919	44

- \$119K in Recoveries from GOHSEP applied



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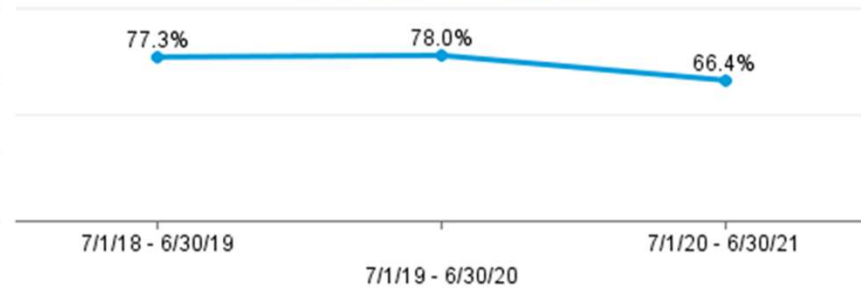
New Claims - Total Incurred



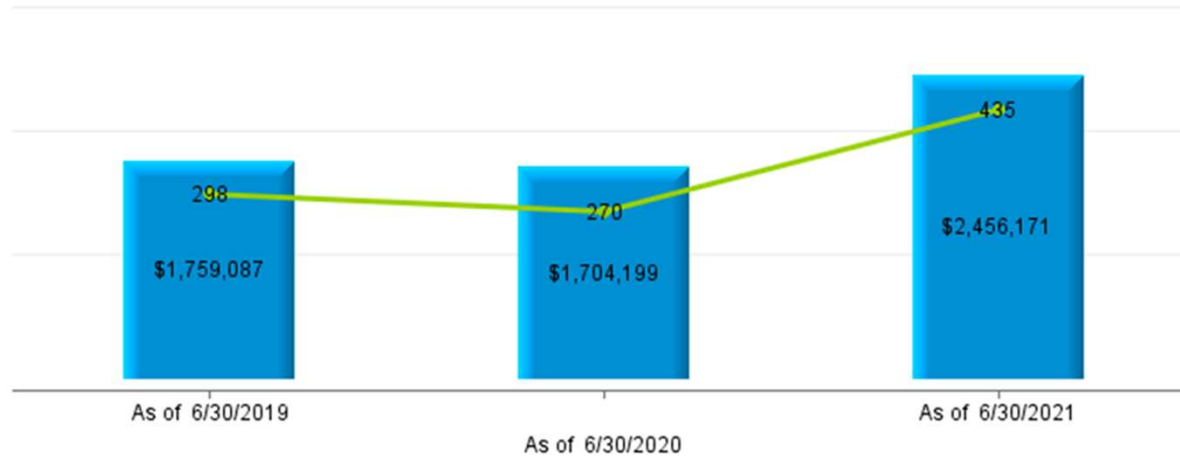
New Claims - Average Incurred



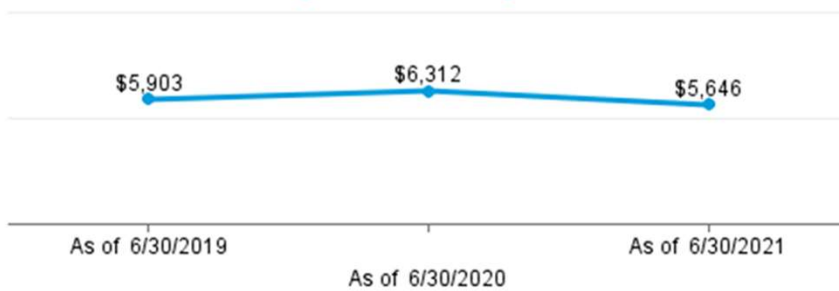
New Claims - Closing Rate



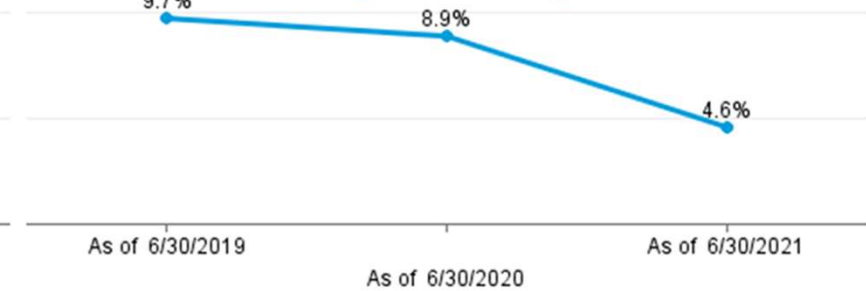
Pending Claims - Count and Total Incurred



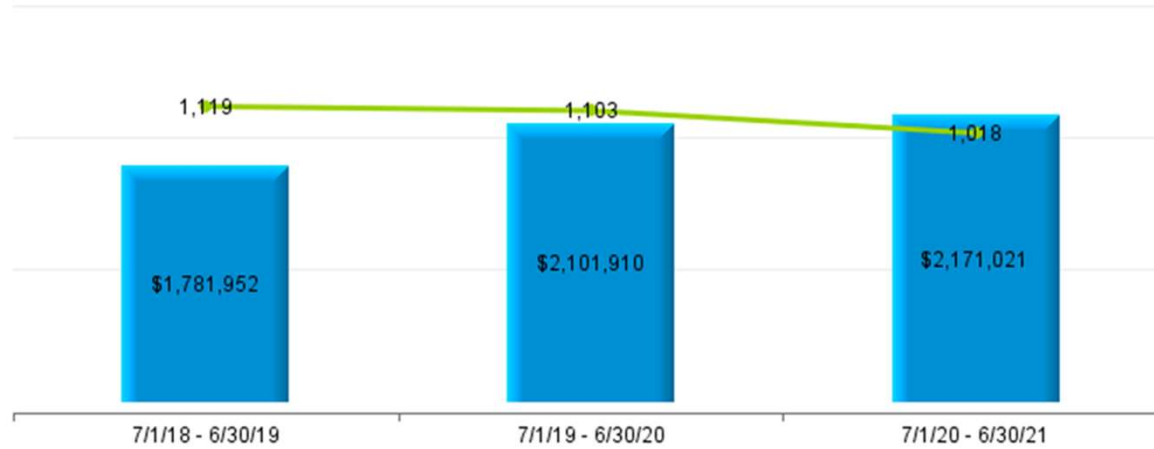
Pending Claims - Average Incurred



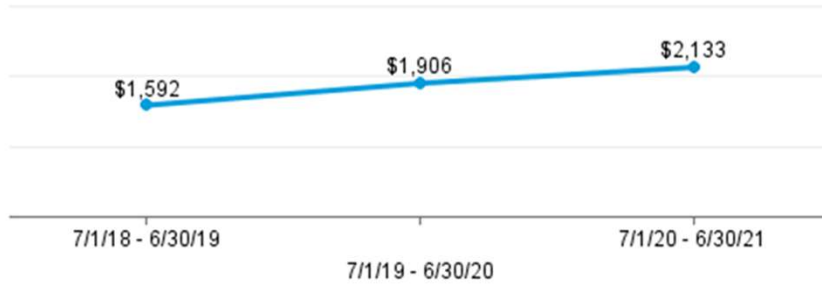
Pending Claims - % Litigation



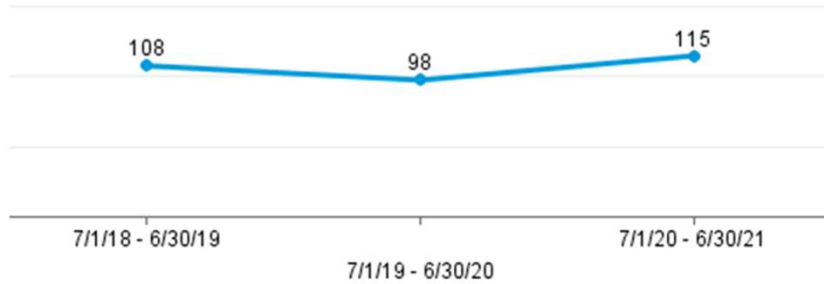
Closed Claims - Count and Total Incurred



Closed Claims - Average Incurred

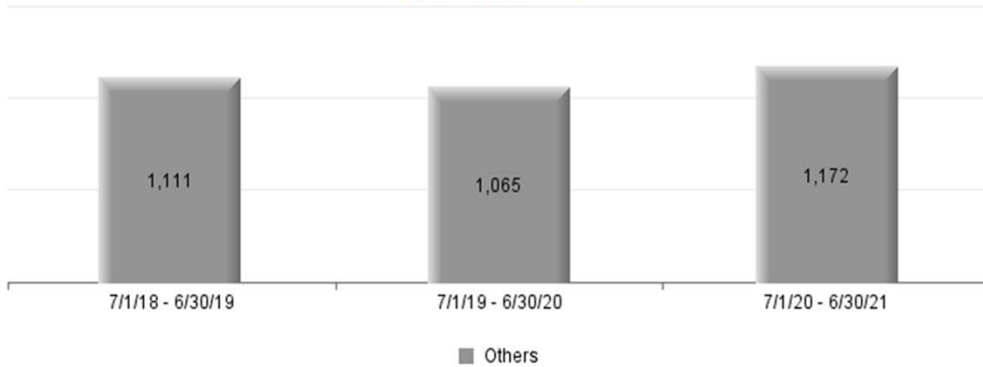


Closed Claims - Duration



	Metric	Measurement Year			% Change
		7/1/18 - 6/30/19	7/1/19 - 6/30/20	7/1/20 - 6/30/21	
New Claims	Bodily Injury Claims				0.0%
	Total Claims	1111	1065	1172	10.0%
	% Bodily Injury Claim				
	Average Incurred	\$1,698	\$1,811	\$2,486	37.3%
	Total Incurred	\$1,886,898	\$1,928,682	\$2,914,119	51.1%
	% Litigated			0.1%	0.1%
	% Attorney Representation	0.3%	0.2%	0.2%	0.0%
	Closing Rate	77.3%	78.0%	66.4%	-11.6%
	Average Days Open	54	62	81	29.4%
Pending Claims	Bodily Injury Claims				0.0%
	Total Claims	298	270	435	61.1%
	% Bodily Injury				
	Average Incurred	\$5,903	\$6,312	\$5,646	-10.5%
	Total Claims w/Incurred > \$100K		0.4%	0.2%	-0.1%
	Total Incurred	\$1,759,087	\$1,704,199	\$2,456,171	44.1%
	% Litigated	9.7%	8.9%	4.6%	-4.3%
	% Attorney Representation	10.1%	9.3%	5.1%	-4.2%
	% Over 2 Years Old	5.0%	8.1%	4.6%	-3.6%
Closed Claims	Bodily Injury Claims				0.0%
	Total Claims	1119	1103	1018	-7.7%
	% Bodily Injury				
	Average Incurred	\$1,592	\$1,906	\$2,133	11.9%
	Total Claims w/Incurred > \$100K				
	Total Incurred	\$1,781,952	\$2,101,910	\$2,171,021	3.3%
	% Litigated	0.5%	1.1%	1.1%	0.0%
	Average Days Open	108	98	115	17.8%
	Closing Ratio by Claim	100.1%	102.6%	85.9%	-16.7%
Payments	Loss	\$1,641,816	\$1,837,529	\$1,891,358	2.93%
	Expense	\$164,534	\$216,049	\$294,739	36.42%
	Total Paid	\$1,806,350	\$2,053,578	\$2,186,097	6.45%
	Total Recovery	\$332,441	\$530,060	\$381,435	-28.04%
	Net Paid	\$1,473,909	\$1,523,519	\$1,804,662	18.45%

New Claims by Coverage Code



New Claims - Total Incurred by Bucket

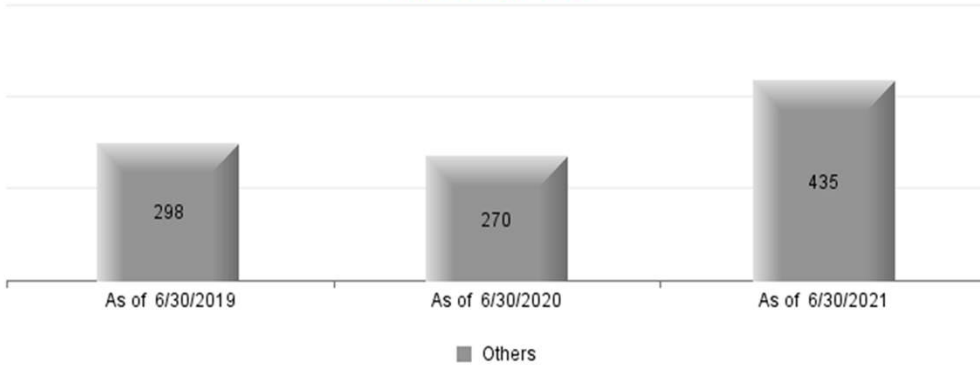


Coverage Code	Claim Count 7/1/18 - 6/30/19	% of Total	Claim Count 7/1/19 - 6/30/20	% of Total	Claim Count 7/1/20 - 6/30/21	% of Total
Others	1,111	100.0%	1,065	100.0%	1,172	100.0%
Total	1111	100.0%	1065	100.0%	1172	100.0%

Bucket	Total Incurred 7/1/18 - 6/30/19	% of Total	Total Incurred 7/1/19 - 6/30/20	% of Total	Total Incurred 7/1/20 - 6/30/21	% of Total
Loss	\$1,817,287	96.3%	\$1,812,630	94.0%	\$2,747,817	94.3%
Expense	\$69,611	3.7%	\$116,052	6.0%	\$166,302	5.7%
Total	\$1,886,898	100.0%	\$1,928,682	100.0%	\$2,914,119	100.0%

- 175 claims cause by 3 hurricanes with \$614K damage
- May 2020 flooding caused \$69K from 16 claims
- 36 claims on Private Vehicles for \$27K in Total Incurred

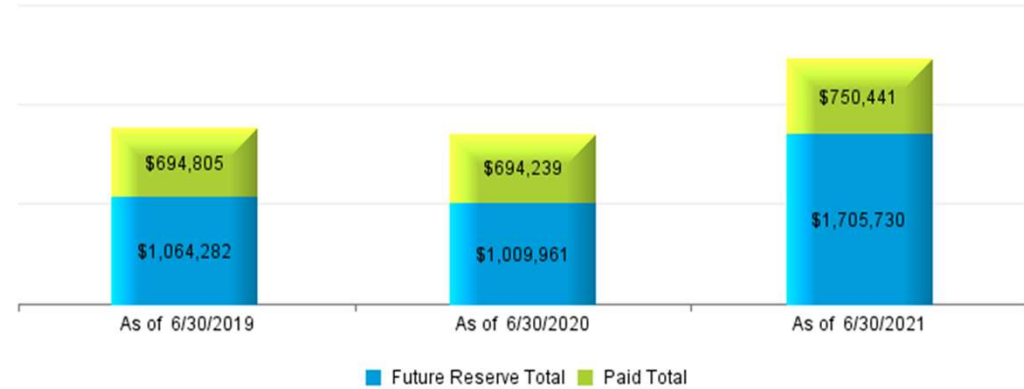
Pending Claims - Count by Coverage Code



■ Others

Coverage Code	Claim Count As of 6/30/2019	% of Total	Claim Count As of 6/30/2020	% of Total	Claim Count As of 6/30/2021	% of Total
Others	298	100.0%	270	100.0%	435	100.0%
Total	298	100.0%	270	100.0%	435	100.0%

Pending Claims - Financial Overview

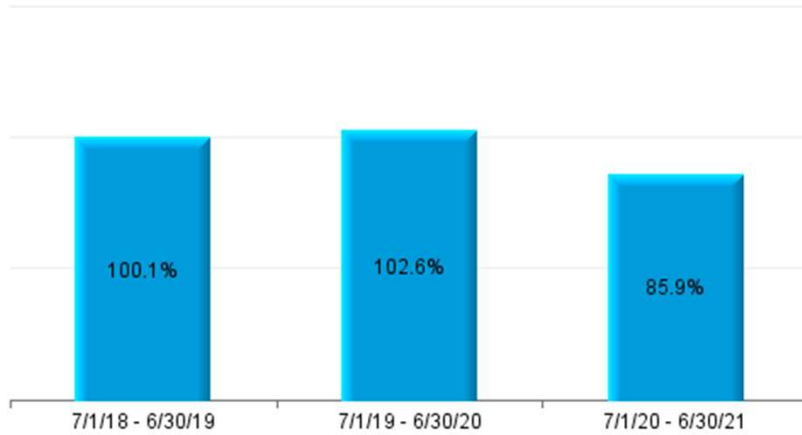


■ Future Reserve Total ■ Paid Total

Financial Overview	As of 6/30/2019	As of 6/30/2020	As of 6/30/2021
Future Reserve	\$1,064,282	\$1,009,961	\$1,705,730
Paid	\$694,805	\$694,239	\$750,441
Incurred	\$1,759,087	\$1,704,199	\$2,456,171

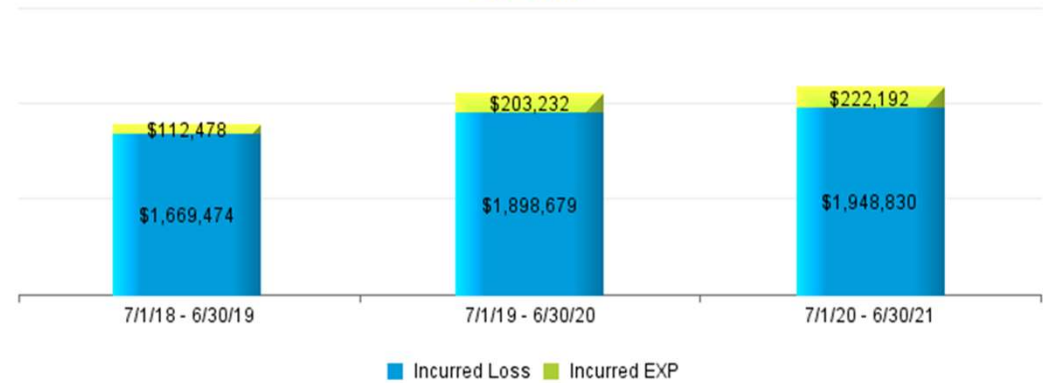
- 43 claims pending from 2020 Hurricanes with \$225K in Incurred
- 13 claims from May 2021 flooding event \$78K Total Incurred
- 110 claims in Subrogation \$903 in damages to recover

Closing Ratio



As of Date	BI	PD	Combined
6/30/2019	0	0	100.1%
6/30/2020	0	0	102.6%
6/30/2021	0	0	85.9%

Closed Claims - Total Incurred by Bucket



Bucket	Total Incurred 7/1/18 - 6/30/19	% of Total	Total Incurred 7/1/19 - 6/30/20	% of Total	Total Incurred 7/1/20 - 6/30/21	% of Total
Loss	\$1,669,474	93.7%	\$1,898,679	90.3%	\$1,948,830	89.8%
Expense	\$112,478	6.3%	\$203,232	9.7%	\$222,192	10.2%
Total	\$1,781,952	100.0%	\$2,101,910	100.0%	\$2,171,021	100.0%

- Closing Ratio down 16%
- Daily claims decreased 21% in closures
- 147 2020 Hurricane claims closed costing \$444K
- ~\$318K recovered in Subrogation claims on 151 claims

**Total Paid
by Category and Year Paid**



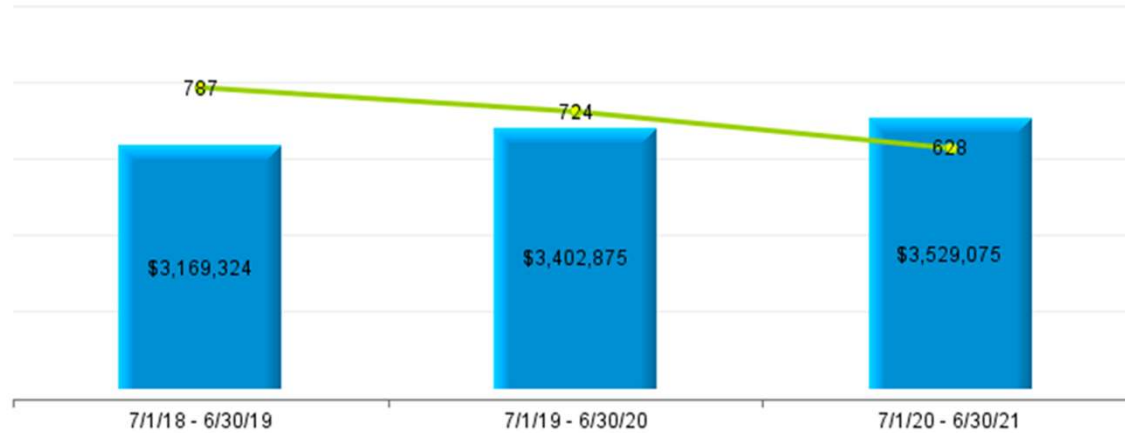
Paycode Category	Total Paid 7/1/18-6/30/19	Claim Count	Total Paid 7/1/19-6/30/20	Claim Count	Total Paid 7/1/20-6/30/21	Claim Count
Loss	\$1,641,816	440	\$1,837,529	537	\$1,891,358	533
Expense	\$164,534	491	\$216,049	566	\$294,739	655
Total Paid	\$1,806,350	688	\$2,053,578	785	\$2,186,097	845
Total Recovery	\$332,441	120	\$530,060	207	\$381,435	84
Net Paid	\$1,473,909	740	\$1,523,519	905	\$1,804,662	855

- Hurricane claims account for \$577K on 199 claims
- Vehicles in the Lake Charles area drove these payments
- Appraisals increased \$40K in FY2021
- Subrogation decreased due to fewer Non-CAT claims

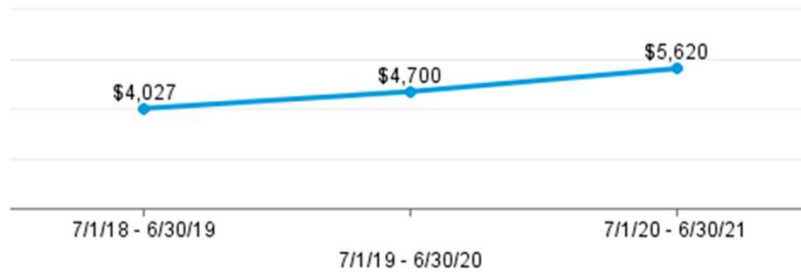


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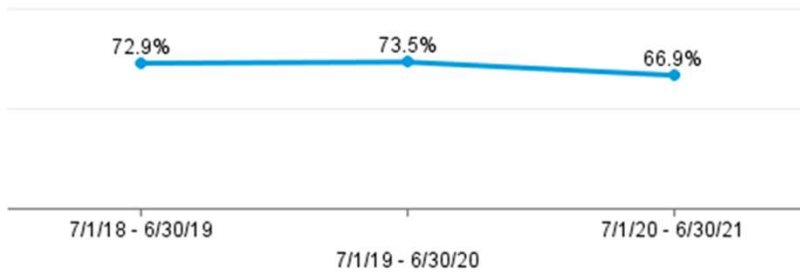
New Claims - Total Incurred



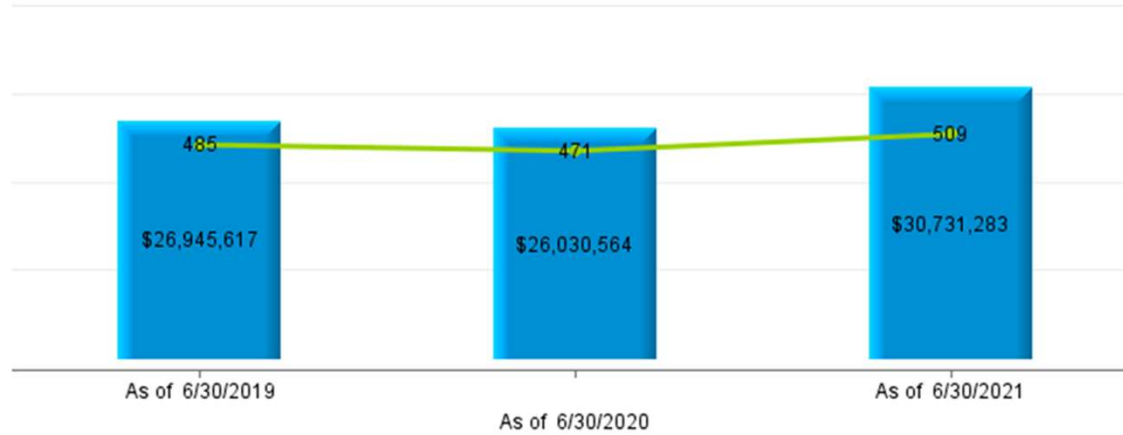
New Claims - Average Incurred



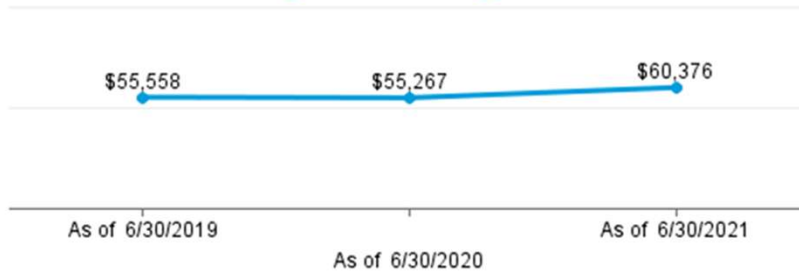
New Claims - Closing Rate



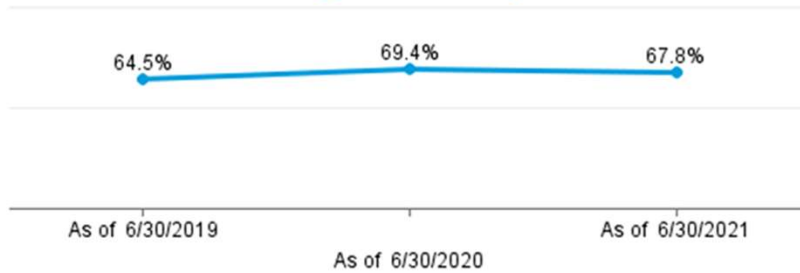
Pending Claims - Count and Total Incurred



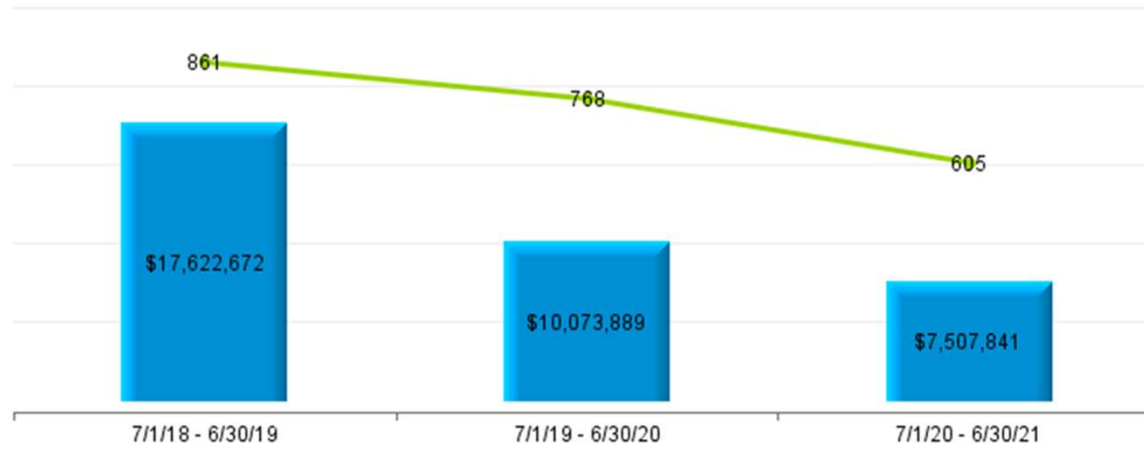
Pending Claims - Average Incurred



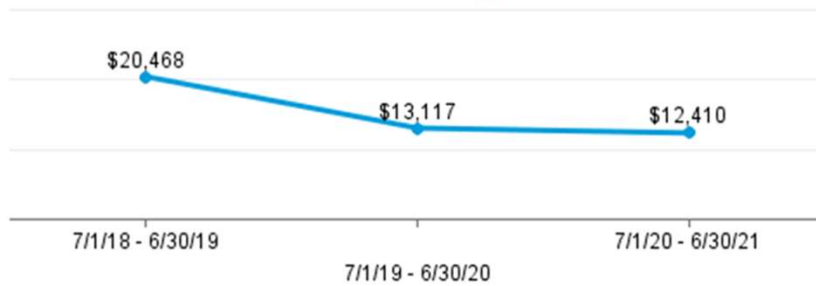
Pending Claims - % Litigation



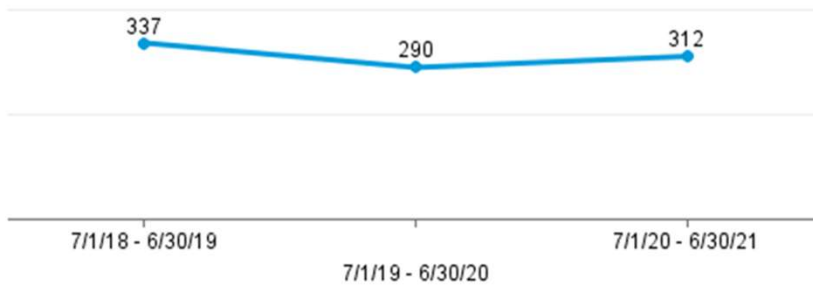
Closed Claims - Count and Total Incurred



Closed Claims - Average Incurred

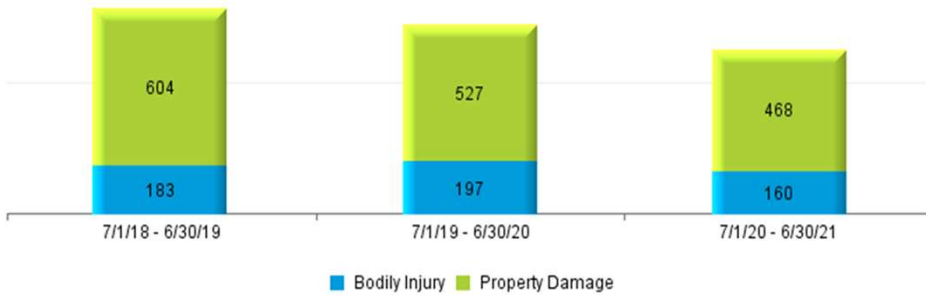


Closed Claims - Duration

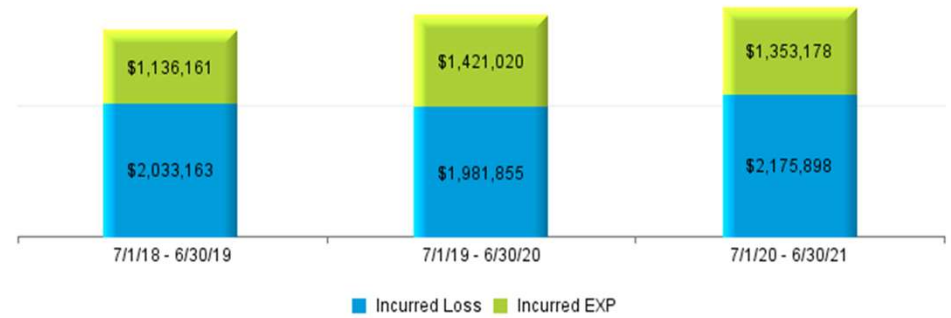


	Metric	7/1/18 - 6/30/19	7/1/19 - 6/30/20	7/1/20 - 6/30/21	% Change
New Claims	Bodily Injury Claims	183	197	160	-18.8%
	Total Claims	787	724	628	-13.3%
	% Bodily Injury Claim	23.3%	27.2%	25.5%	-1.7%
	Average Incurred	\$4,027	\$4,700	\$5,620	19.6%
	Total Incurred	\$3,169,324	\$3,402,875	\$3,529,075	3.7%
	% Litigated	5.7%	7.9%	8.1%	0.2%
	% Attorney Representation	18.6%	19.2%	21.7%	2.5%
	Closing Rate	72.9%	73.5%	66.9%	-6.6%
	Average Days Open	64	85	92	8.2%
Pending Claims	Bodily Injury Claims	369	373	394	5.6%
	Total Claims	485	471	509	8.1%
	% Bodily Injury	76.1%	79.2%	77.4%	-1.8%
	Average Incurred	\$55,558	\$55,267	\$60,376	9.2%
	Total Claims w/Incurred > \$100K	13.8%	15.5%	13.6%	-1.9%
	Total Incurred	\$26,945,617	\$26,030,564	\$30,731,283	18.1%
	% Litigated	64.5%	69.4%	67.8%	-1.6%
	% Attorney Representation	77.9%	80.5%	79.0%	-1.5%
% Over 2 Years Old	39.4%	38.6%	39.7%	1.0%	
Closed Claims	Bodily Injury Claims	241	209	150	-28.2%
	Total Claims	861	768	605	-21.2%
	% Bodily Injury	28.0%	27.2%	24.8%	-2.4%
	Average Incurred	\$20,468	\$13,117	\$12,410	-5.4%
	Total Claims w/Incurred > \$100K	4.4%	2.5%	3.8%	1.3%
	Total Incurred	\$17,622,672	\$10,073,889	\$7,507,841	-25.5%
	% Litigated	14.3%	14.2%	13.7%	-0.5%
	Average Days Open	337	290	312	7.3%
Closing Ratio by Claim	105.7%	101.9%	94.0%	-7.9%	
	Metric	7/1/18-6/30/19	7/1/19-6/30/20	7/1/20-6/30/21	% Change
Payments	Loss	\$8,608,099	\$3,626,742	\$4,515,748	24.51%
	Expense	\$3,902,651	\$4,379,540	\$4,266,432	-2.58%
	Total Paid	\$12,510,750	\$8,006,282	\$8,782,180	9.69%
	Total Recovery	\$8,997	\$11,970	\$25,465	112.75%
	Net Paid	\$12,501,753	\$7,994,312	\$8,756,715	9.54%

New Claims by Coverage Code



New Claims - Total Incurred by Bucket

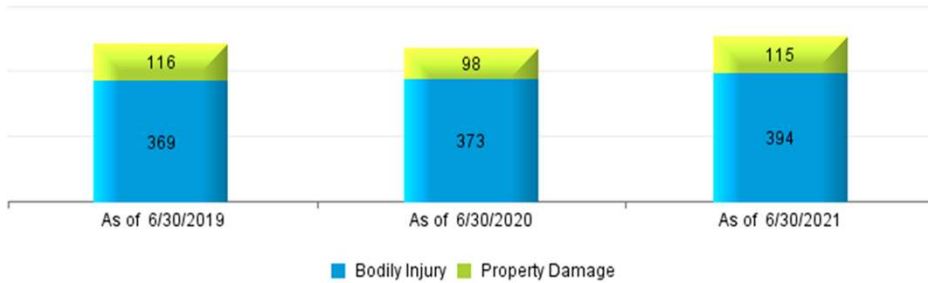


Coverage Code	Claim Count 7/1/18 - 6/30/19	% of Total	Claim Count 7/1/19 - 6/30/20	% of Total	Claim Count 7/1/20 - 6/30/21	% of Total
Bodily Injury	183	23.3%	197	27.2%	160	25.5%
Property Damage	604	76.7%	527	72.8%	468	74.5%
Total	787	100.0%	724	100.0%	628	100.0%

Bucket	Total Incurred 7/1/18 - 6/30/19	% of Total	Total Incurred 7/1/19 - 6/30/20	% of Total	Total Incurred 7/1/20 - 6/30/21	% of Total
Loss	\$2,033,163	64.2%	\$1,981,855	58.2%	\$2,175,898	61.7%
Expense	\$1,136,161	35.8%	\$1,421,020	41.8%	\$1,353,178	38.3%
Total	\$3,169,324	100.0%	\$3,402,875	100.0%	\$3,529,075	100.0%

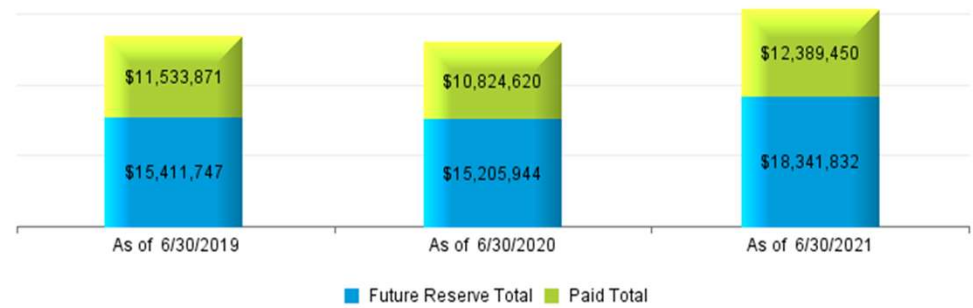
- YOY decrease of -14.74% in Events since FY2019, -20.2% in claims
- Bodily Injury average Total Incurred increased to \$17,184 from \$13,849
- Rear-Ended OV and Hit Ov On Side decreased 22 and 24 claims in FY2021
- State Police saw an increase in Events and Claims in FY2021

Pending Claims - Count by Coverage Code



Coverage Code	Claim Count As of 6/30/2019	% of Total	Claim Count As of 6/30/2020	% of Total	Claim Count As of 6/30/2021	% of Total
Bodily Injury	369	76.1%	373	79.2%	394	77.4%
Property Damage	116	23.9%	98	20.8%	115	22.6%
Total	485	100.0%	471	100.0%	509	100.0%

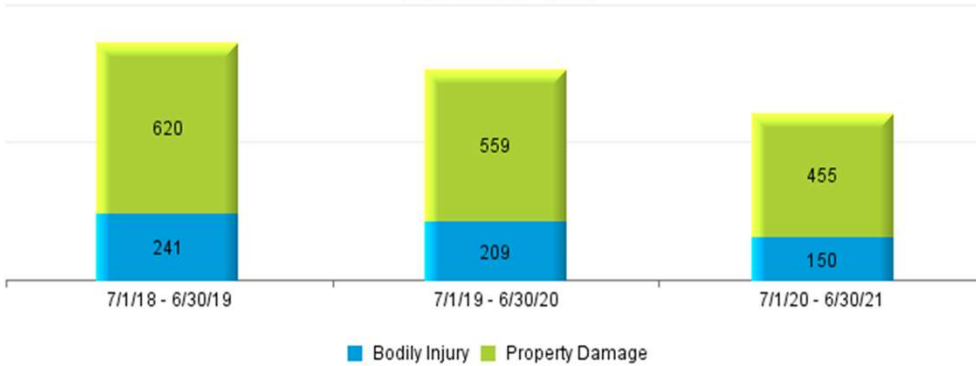
Pending Claims - Financial Overview



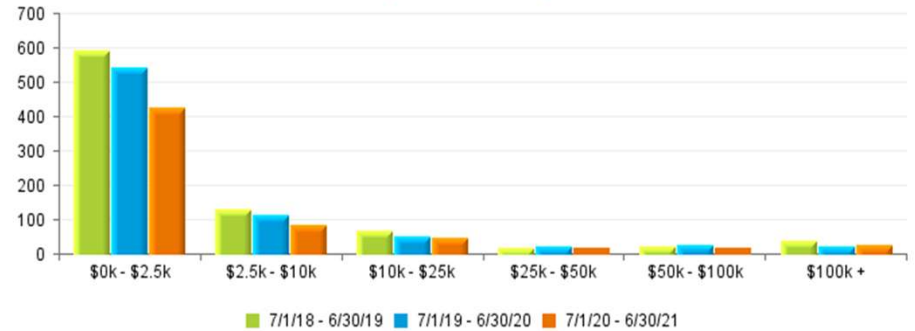
Financial Overview	As of 6/30/2019	As of 6/30/2020	As of 6/30/2021
Future Reserve	\$15,411,747	\$15,205,944	\$18,341,832
Paid	\$11,533,871	\$10,824,620	\$12,389,450
Incurred	\$26,945,617	\$26,030,564	\$30,731,283

- Litigated claims increase by 9 and non litigated increase by 29 in FY2021
- 2 litigated claims drive increase in Total Incurred in FY2021
- 4 claims over 10 years old

Closed Claims - Count by Coverage Code



Closed Claims - Count by Incurred Group

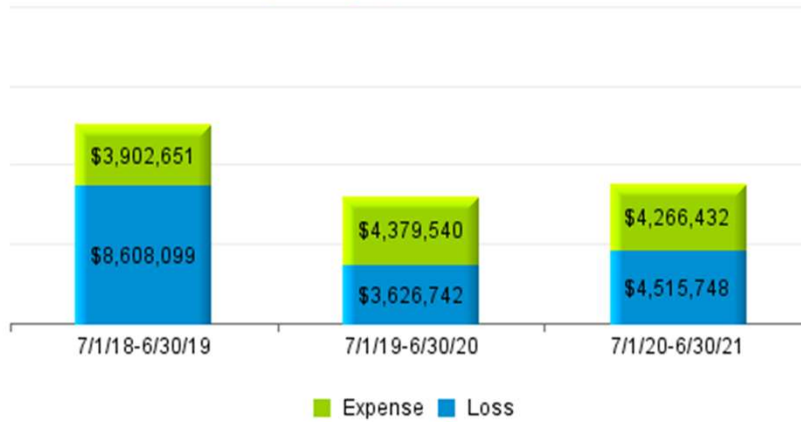


Coverage Code	Claim Count 7/1/18 - 6/30/19	% of Total	Claim Count 7/1/19 - 6/30/20	% of Total	Claim Count 7/1/20 - 6/30/21	% of Total
Bodily Injury	241	28.0%	209	27.2%	150	24.8%
Property Damage	620	72.0%	559	72.8%	455	75.2%
Total	861	100.0%	768	100.0%	605	100.0%

Incurred Group	Claim Count 7/1/18 - 6/30/19	% of Total	Claim Count 7/1/19 - 6/30/20	% of Total	Claim Count 7/1/20 - 6/30/21	% of Total
\$0k - \$2.5k	590	68.5%	541	70.4%	425	70.2%
\$2.5k - \$10k	128	14.9%	111	14.5%	82	13.6%
\$10k - \$25k	66	7.7%	52	6.8%	44	7.3%
\$25k - \$50k	17	2.0%	22	2.9%	16	2.6%
\$50k - \$100k	22	2.6%	23	3.0%	15	2.5%
\$100k +	38	4.4%	19	2.5%	23	3.8%
Total	861	100.0%	768	100.0%	605	100.0%

- Low Severity claims has decreased closures in FY2021
- 63 that were settled and closed in FY2021

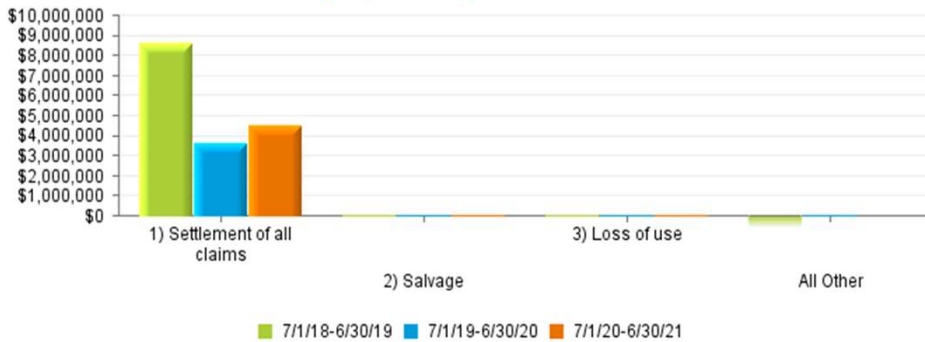
**Total Paid
by Category and Year Paid**



Paycode Category	Total Paid 7/1/18-6/30/19	Claim Count	Total Paid 7/1/19-6/30/20	Claim Count	Total Paid 7/1/20-6/30/21	Claim Count
Loss	\$8,608,099	358	\$3,626,742	340	\$4,515,748	249
Expense	\$3,902,651	507	\$4,379,540	562	\$4,266,432	537
Total Paid	\$12,510,750	693	\$8,006,282	719	\$8,782,180	651
Total Recovery	\$8,997	12	\$11,970	15	\$25,465	8
Net Paid	\$12,501,753	696	\$7,994,312	724	\$8,756,715	655

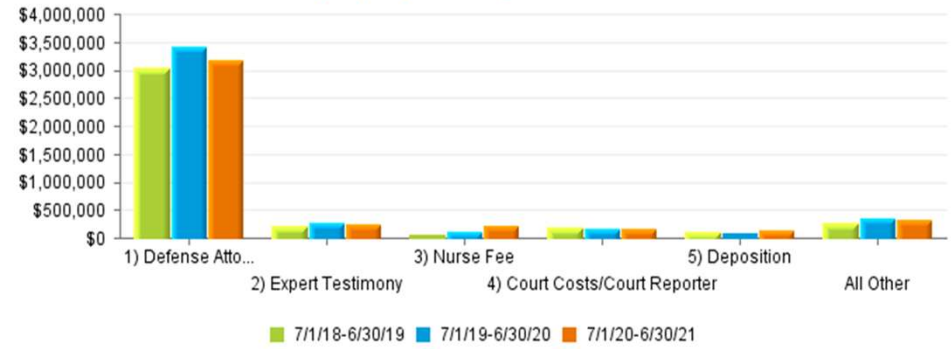
- Bodily Injury claims represent about 92% of dollars
- New claims with payments decreased in FY2021
- Settlement payments decrease in FY2021

Total Paid by Top Loss Paycodes and Year



Loss Paycode	Total Paid 7/1/18-6/30/19	Claim Count	Total Paid 7/1/19-6/30/20	Claim Count	Total Paid 7/1/20-6/30/21	Claim Count
1) Settlement of all claims	\$8,593,556	354	\$3,618,038	339	\$4,506,698	248
2) Salvage	\$1,739	3	\$4,252	2	\$6,996	1
3) Loss of use	\$12,861	14	\$4,355	3	\$2,055	5
All Other	-\$57	1	\$97	1	\$0	0
Total	\$8,608,099	358	\$3,626,742	340	\$4,515,748	249

Total Paid by Top Expense Paycodes and Year



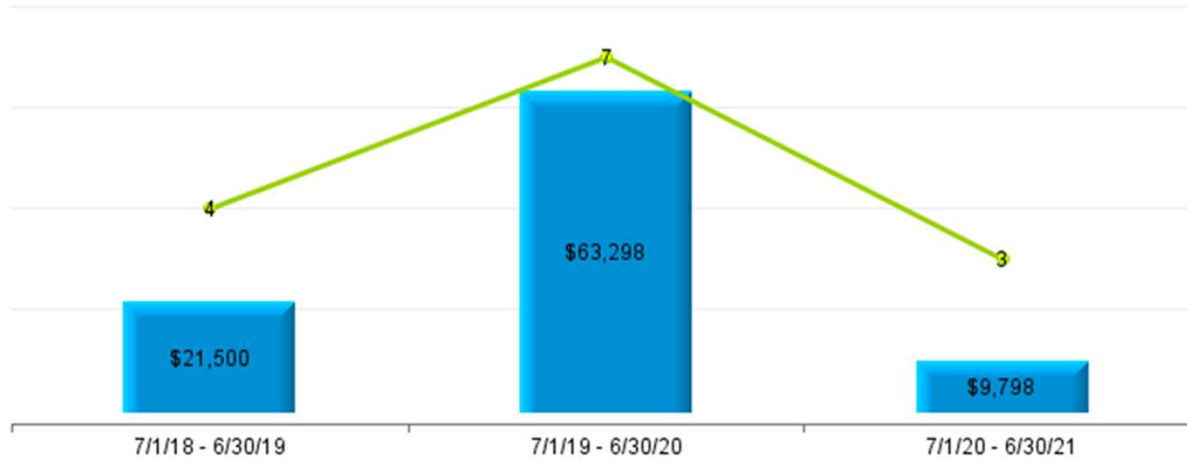
Expense Paycode	Total Paid 7/1/18-6/30/19	Claim Count	Total Paid 7/1/19-6/30/20	Claim Count	Total Paid 7/1/20-6/30/21	Claim Count
1) Defense Attorney	\$3,041,885	330	\$3,413,204	341	\$3,175,022	352
2) Expert Testimony	\$217,138	47	\$270,256	45	\$246,152	27
3) Nurse Fee	\$54,390	21	\$107,404	26	\$216,253	37
4) Court Costs/Court Reporter	\$193,658	166	\$158,235	146	\$155,985	150
5) Deposition	\$118,290	38	\$89,830	35	\$142,964	36
All Other	\$277,291	281	\$340,611	345	\$330,057	318
Total	\$3,902,651	507	\$4,379,540	562	\$4,266,432	537

- Claims with Loss Payments decreased in FY2021
- Defense Attorney payments drive the Expense
- Fewer new claims with Defense Attorney payments
- Nurse assignments have increased

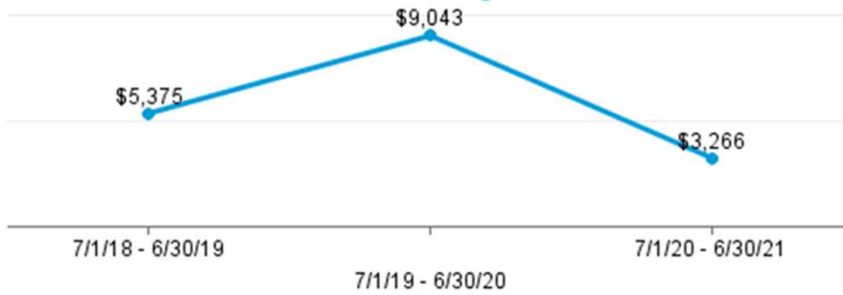


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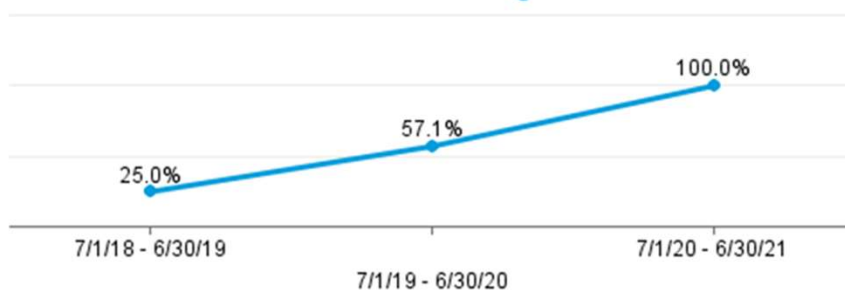
New Claims - Total Incurred



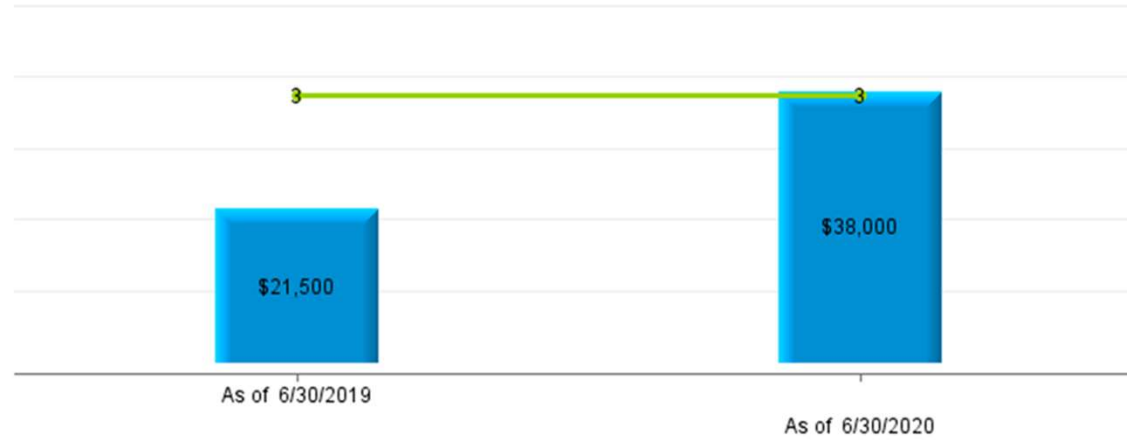
New Claims - Average Incurred



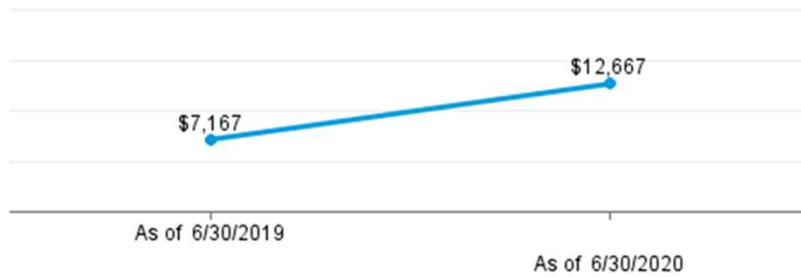
New Claims - Closing Rate



Pending Claims - Count and Total Incurred



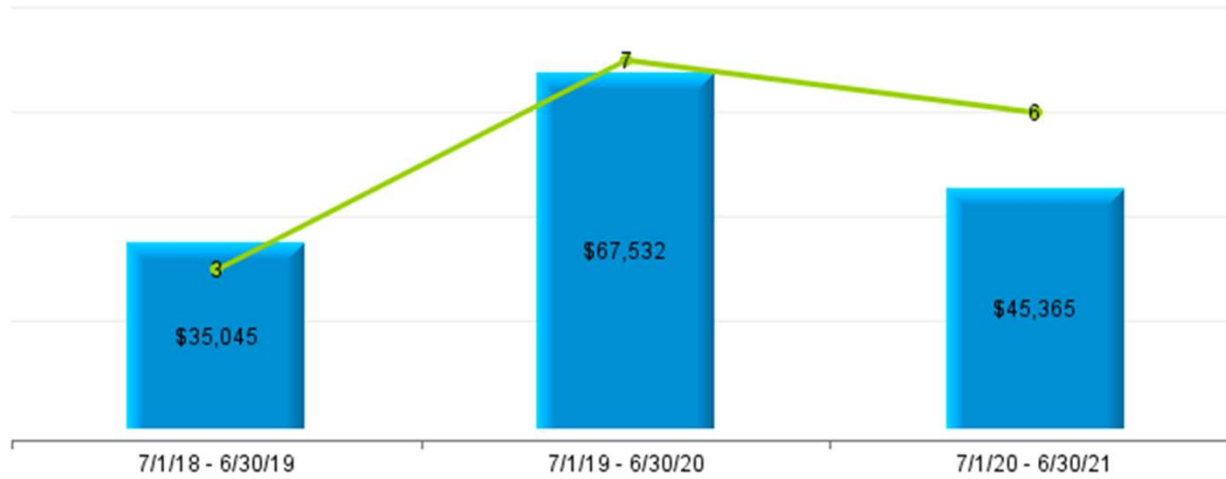
Pending Claims - Average Incurred



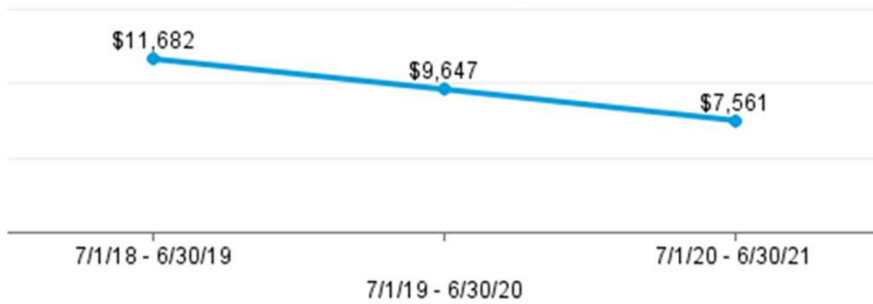
Pending Claims - % Litigation



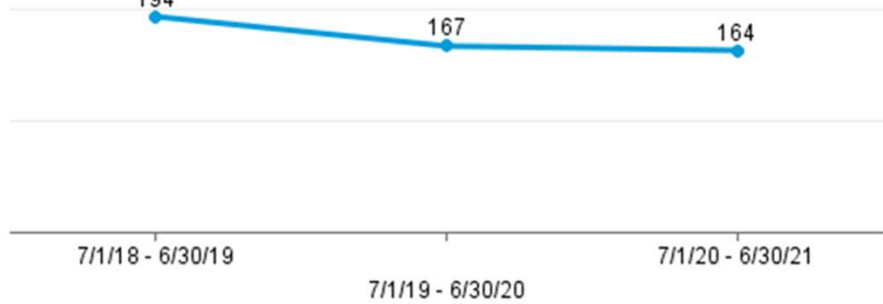
Closed Claims - Count and Total Incurred



Closed Claims - Average Incurred



Closed Claims - Duration

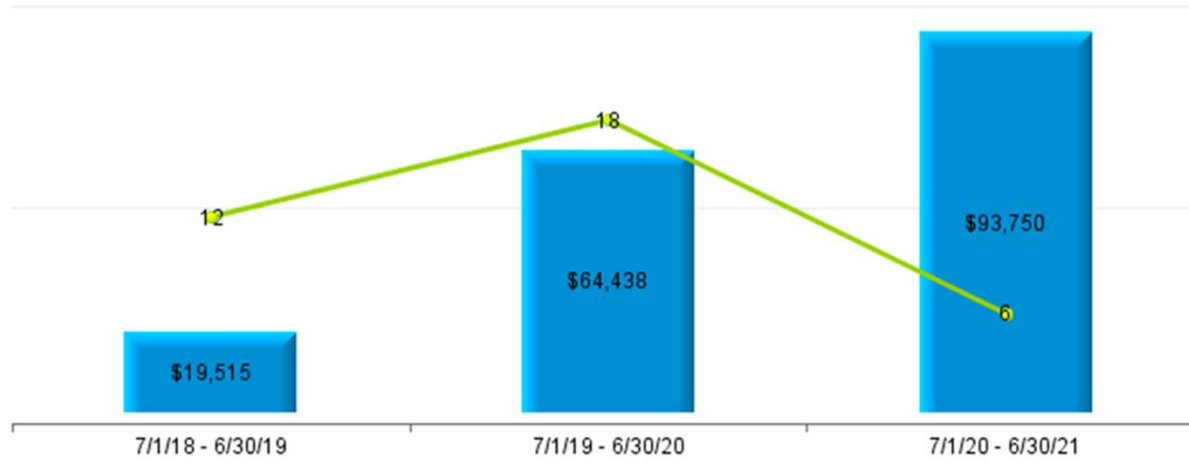


	Metric	7/1/18 - 6/30/19	7/1/19 - 6/30/20	7/1/20 - 6/30/21	% Change
New Claims	Bodily Injury Claims				0.0%
	Total Claims	4	7	3	-57.1%
	% Bodily Injury Claim				
	Average Incurred	\$5,375	\$9,043	\$3,266	-63.9%
	Total Incurred	\$21,500	\$63,298	\$9,798	-84.5%
	% Litigated				
	% Attorney Representation				
	Closing Rate	25.0%	57.1%	100.0%	42.9%
	Average Days Open	80	106	105	-0.5%
Pending Claims	Bodily Injury Claims				0.0%
	Total Claims	3	3		0.0%
	% Bodily Injury				
	Average Incurred	\$7,167	\$12,667		76.7%
	Total Claims w/Incurred > \$100K				
	Total Incurred	\$21,500	\$38,000		76.7%
	% Litigated				
	% Attorney Representation				
% Over 2 Years Old					
Closed Claims	Bodily Injury Claims				0.0%
	Total Claims	3	7	6	-14.3%
	% Bodily Injury				
	Average Incurred	\$11,682	\$9,647	\$7,561	-21.6%
	Total Claims w/Incurred > \$100K				
	Total Incurred	\$35,045	\$67,532	\$45,365	-32.8%
	% Litigated				
	Average Days Open	194	167	164	-2.3%
Closing Ratio by Claim	75.0%	100.0%	200.0%	100.0%	
Payments	Metric	7/1/18-6/30/19	7/1/19-6/30/20	7/1/20-6/30/21	% Change
	Loss	\$10,648	\$67,532	\$45,365	-32.82%
	Expense				0.00%
	Total Paid	\$10,648	\$67,532	\$45,365	-32.82%
	Total Recovery	\$17,642	\$54,539	\$39,374	-27.81%
Net Paid	(\$6,994)	\$12,994	\$5,991	-53.89%	

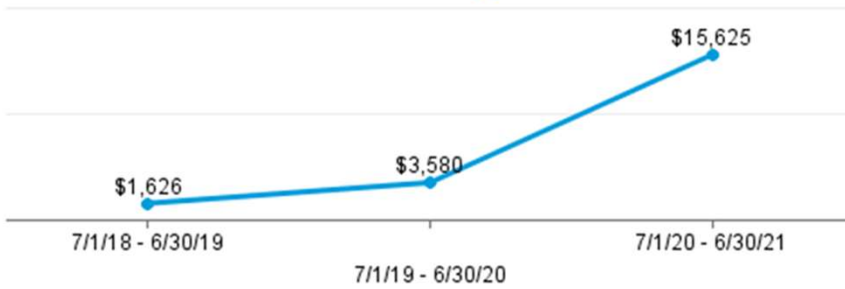


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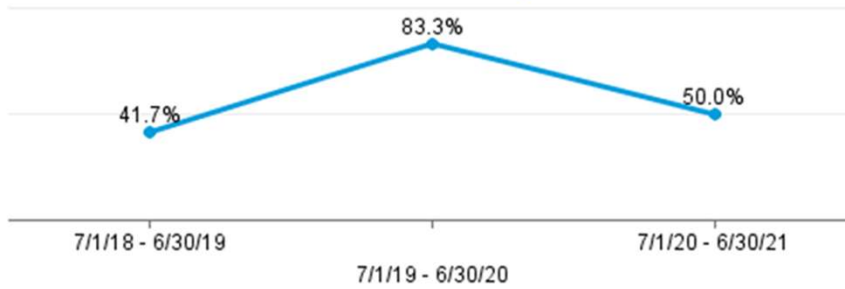
New Claims - Total Incurred



New Claims - Average Incurred



New Claims - Closing Rate



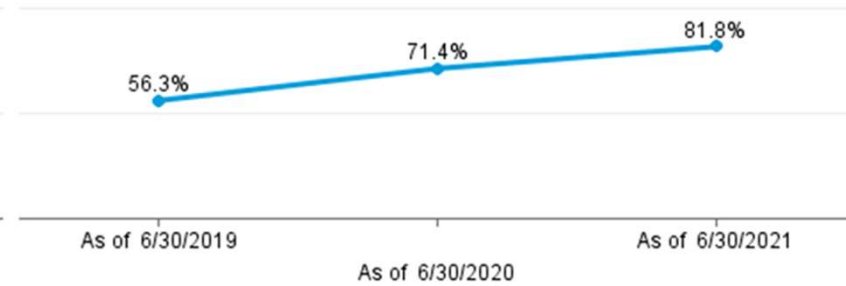
Pending Claims - Count and Total Incurred



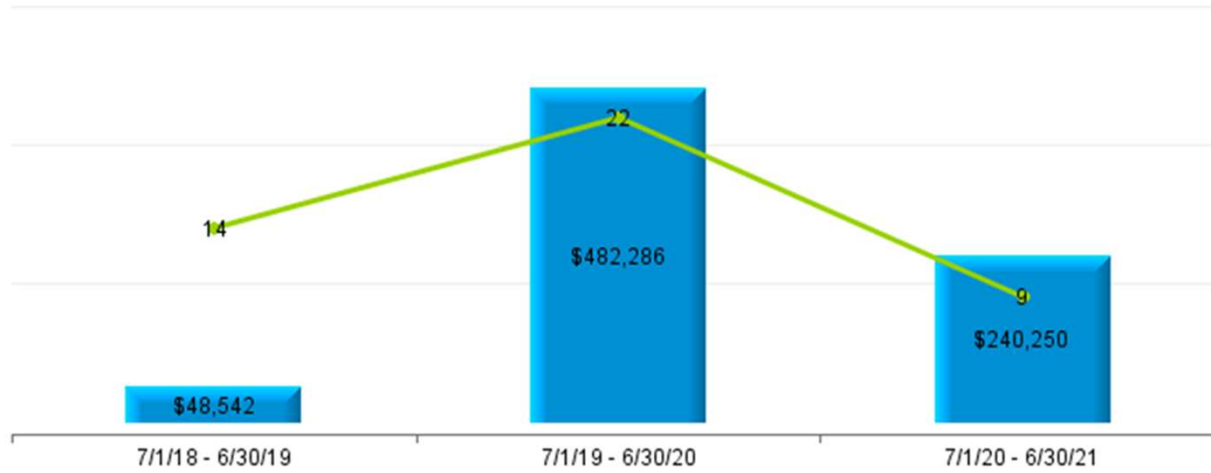
Pending Claims - Average Incurred



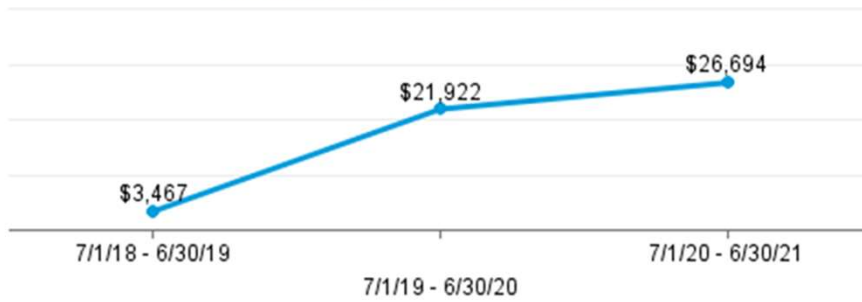
Pending Claims - % Litigation



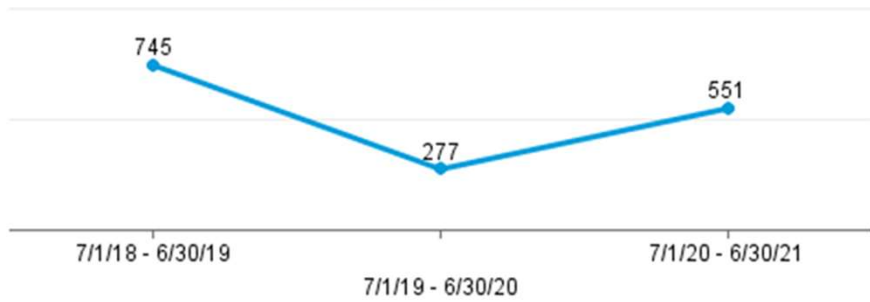
Closed Claims - Count and Total Incurred



Closed Claims - Average Incurred



Closed Claims - Duration



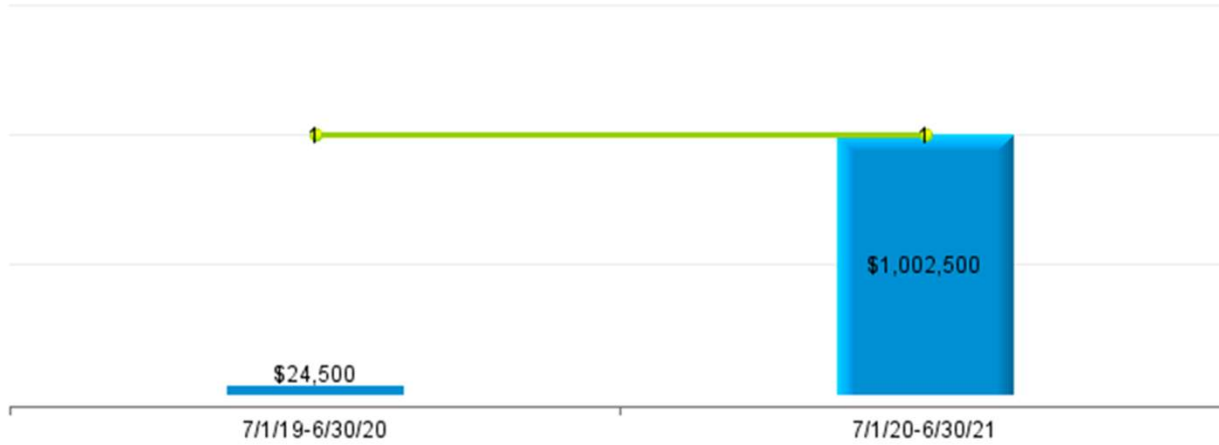
	Metric	7/1/18 - 6/30/19	7/1/19 - 6/30/20	7/1/20 - 6/30/21	% Change
New Claims	Bodily Injury Claims	3	1	1	0.0%
	Total Claims	12	18	6	-66.7%
	% Bodily Injury Claim	25.0%	5.6%	16.7%	11.1%
	Average Incurred	\$1,626	\$3,580	\$15,625	336.5%
	Total Incurred	\$19,515	\$64,438	\$93,750	45.5%
	% Litigated			16.7%	16.7%
	% Attorney Representation	8.3%	11.1%	16.7%	5.6%
	Closing Rate	41.7%	83.3%	50.0%	-33.3%
	Average Days Open	126	105	182	73.0%
Pending Claims	Bodily Injury Claims	11	10	9	-10.0%
	Total Claims	16	14	11	-21.4%
	% Bodily Injury	68.8%	71.4%	81.8%	10.4%
	Average Incurred	\$70,749	\$56,955	\$66,498	16.8%
	Total Claims w/Incurred > \$100K	12.5%	7.1%	18.2%	11.0%
	Total Incurred	\$1,131,992	\$797,374	\$731,475	-8.3%
	% Litigated	56.3%	71.4%	81.8%	10.4%
	% Attorney Representation	56.3%	71.4%	81.8%	10.4%
	% Over 2 Years Old	31.3%	57.1%	72.7%	15.6%
Closed Claims	Bodily Injury Claims	8	4	2	-50.0%
	Total Claims	14	22	9	-59.1%
	% Bodily Injury	57.1%	18.2%	22.2%	4.0%
	Average Incurred	\$3,467	\$21,922	\$26,694	21.8%
	Total Claims w/Incurred > \$100K		4.5%	11.1%	6.6%
	Total Incurred	\$48,542	\$482,286	\$240,250	-50.2%
	% Litigated	42.9%	9.1%	22.2%	13.1%
	Average Days Open	745	277	551	99.1%
	Closing Ratio by Claim	108.3%	110.5%	150.0%	39.5%
	Metric	7/1/18-6/30/19	7/1/19-6/30/20	7/1/20-6/30/21	% Change
Payments	Loss	\$228,685	\$68,554	\$105,000	53.16%
	Expense	\$332,131	\$103,217	\$102,151	-1.03%
	Total Paid	\$560,816	\$171,771	\$207,151	20.60%
	Total Recovery	(\$3,578)			0.00%
	Net Paid	\$564,394	\$171,771	\$207,151	20.60%



LOUISIANA
DIVISION OF ADMINISTRATION

Medical Malpractice

New Claims
Count and Total Incurred



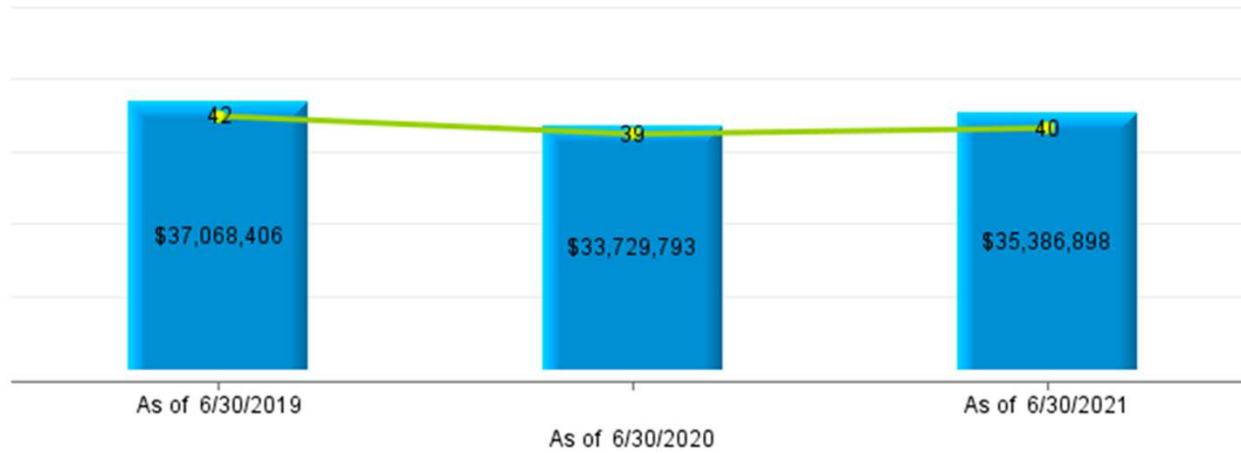
New Claims
Average Incurred



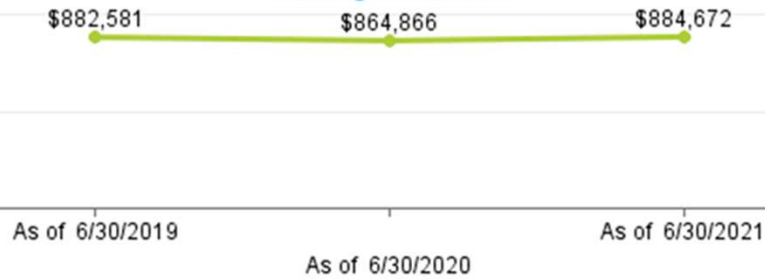
New Claims
Closing Rate



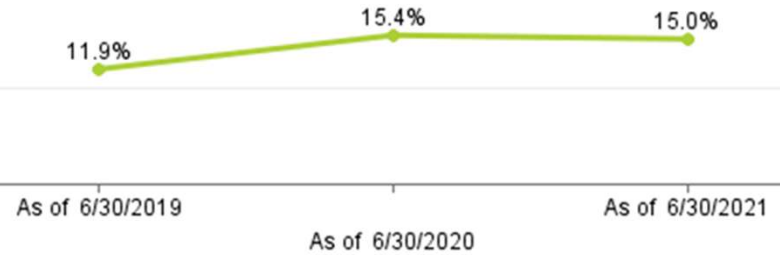
Pending Claims Count and Total Incurred



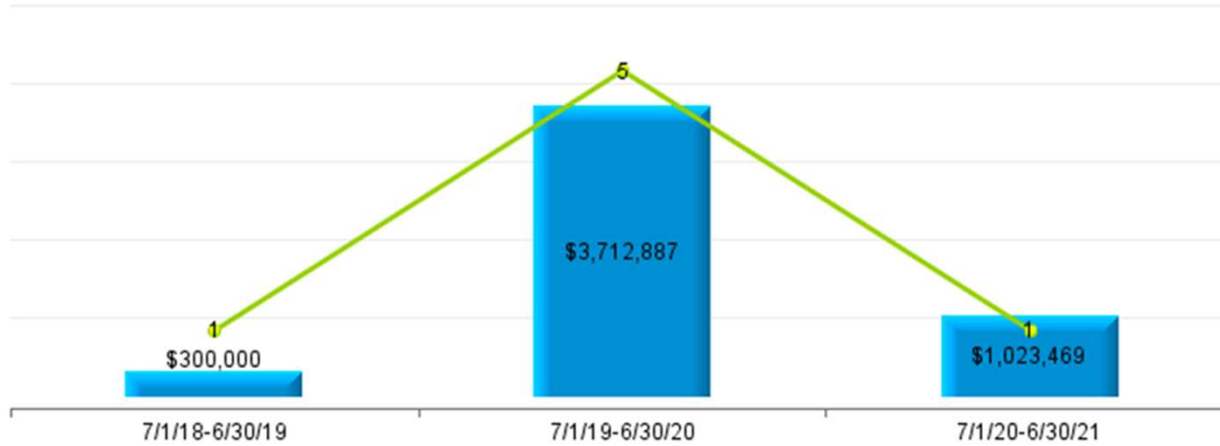
Pending Claims Average Incurred



Pending Claims % Litigation



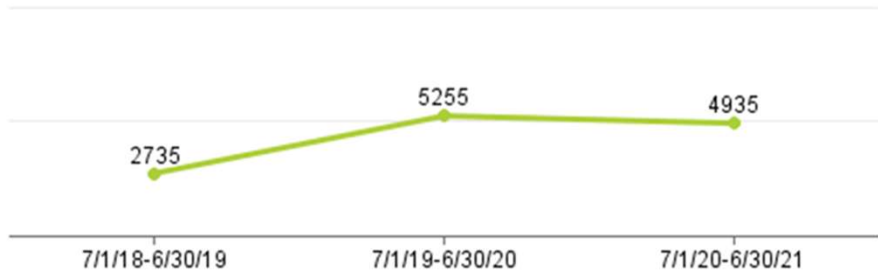
Closed Claims Count and Total Incurred



Closed Claims Average Incurred



Closed Claims Duration



	Metric	7/1/18-6/30/19	7/1/19-6/30/20	7/1/20-6/30/21	% Change
New Claims	Bodily Injury Claims		1	1	0.0%
	Total Claims		1	1	0.0%
	% Bodily Injury Claim		100.0%	100.0%	0.0%
	Average Incurred		\$24,500	\$1,002,500	3,991.8%
	Total Incurred		\$24,500	\$1,002,500	3,991.8%
	% Litigated		100.0%		-100.0%
	% Attorney Representation		100.0%	100.0%	0.0%
	Closing Rate				
	Average Days Open		12	135	1,025.0%
Pending Claims	Bodily Injury Claims	42	39	40	2.6%
	Total Claims	42	39	40	2.6%
	% Bodily Injury	100.0%	100.0%	100.0%	0.0%
	Average Incurred	\$882,581	\$864,866	\$884,672	2.3%
	Total Claims w/Incurred > \$100K	81.0%	82.1%	85.0%	2.9%
	Total Incurred	\$37,068,406	\$33,729,793	\$35,386,898	4.9%
	% Litigated	11.9%	15.4%	15.0%	-0.4%
	% Attorney Representation	28.6%	30.8%	32.5%	1.7%
	% Over 2 Years Old	92.9%	97.4%	95.0%	-2.4%
Closed Claims	Bodily Injury Claims	1	5	1	-80.0%
	Total Claims	1	5	1	-80.0%
	% Bodily Injury	100.0%	100.0%	100.0%	0.0%
	Average Incurred	\$300,000	\$742,577	\$1,023,469	37.8%
	Total Claims w/Incurred > \$100K	100.0%	80.0%	100.0%	20.0%
	Total Incurred	\$300,000	\$3,712,887	\$1,023,469	-72.4%
	% Litigated				
	Average Days Open	2,735	5,255	4,935	-6.1%
	Closing Ratio by Claim	0.0%	400.0%	0.0%	-400.0%
	Metric	7/1/18-6/30/19	7/1/19-6/30/20	7/1/20-6/30/21	% Change
Payments	Loss	\$1,364,549	\$1,493,217	\$1,561,029	4.54%
	Expense	\$14,186	\$8,518	\$5,042	-40.81%
	Total Paid	\$1,378,735	\$1,501,734	\$1,566,071	4.28%
	Total Recovery	\$0	\$0	\$0	0.00%
	Net Paid	\$1,378,735	\$1,501,734	\$1,566,071	4.28%

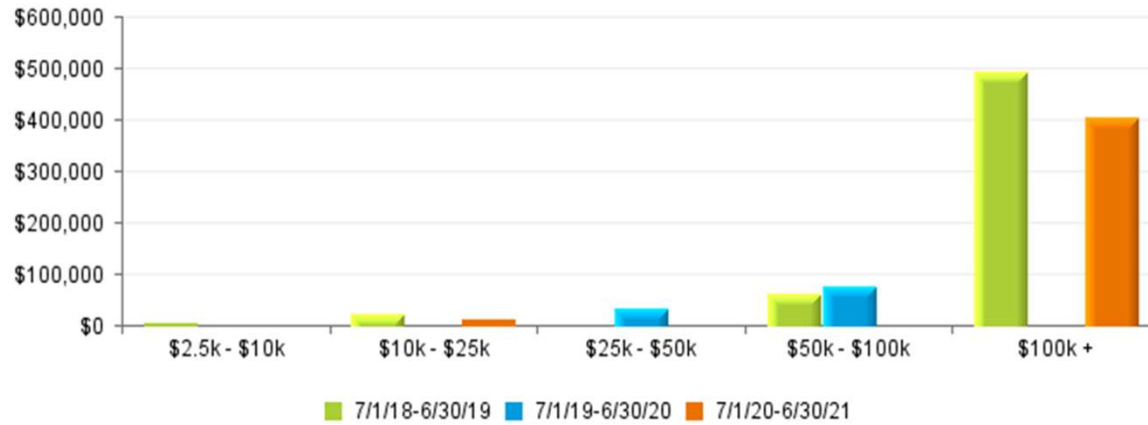


LOUISIANA
DIVISION OF ADMINISTRATION

Future Medical Care Fund

	Metric	Measurement Year			% Change
		7/1/18-6/30/19	7/1/19-6/30/20	7/1/20-6/30/21	
New Claims	Bodily Injury Claims				0.0%
	Total Claims	8	2	2	0.0%
	% Bodily Injury Claim				
	Average Incurred	\$144,998	\$54,472	\$207,500	280.9%
	Total Incurred	\$1,159,981	\$108,945	\$415,000	280.9%
	% Litigated	87.5%	100.0%		-100.0%
	% Attorney Representation	100.0%	100.0%	50.0%	-50.0%
	Closing Rate				
Pending Claims	Average Days Open	222	274	114	-58.6%
	Bodily Injury Claims				0.0%
	Total Claims	67	63	60	-4.8%
	% Bodily Injury				
	Average Incurred	\$437,743	\$462,855	\$459,885	-0.6%
	Total Claims w/Incurred > \$100K	41.8%	42.9%	45.0%	2.1%
	Total Incurred	\$29,328,788	\$29,159,847	\$27,593,093	-5.4%
	% Litigated	26.9%	25.4%	21.7%	-3.7%
Closed Claims	% Attorney Representation	47.8%	47.6%	43.3%	-4.3%
	% Over 2 Years Old	70.1%	85.7%	93.3%	7.6%
	Bodily Injury Claims				0.0%
	Total Claims	2	7	5	-28.6%
	% Bodily Injury				
	Average Incurred	\$70,417	\$45,815	\$295,274	544.5%
	Total Claims w/Incurred > \$100K	50.0%	14.3%	20.0%	5.7%
	Total Incurred	\$140,835	\$320,702	\$1,476,369	360.4%
	% Litigated		57.1%	60.0%	2.9%
	Average Days Open	1,904	1,385	3,215	132.1%
	Closing Ratio by Claim	25.0%	300.0%	250.0%	-50.0%

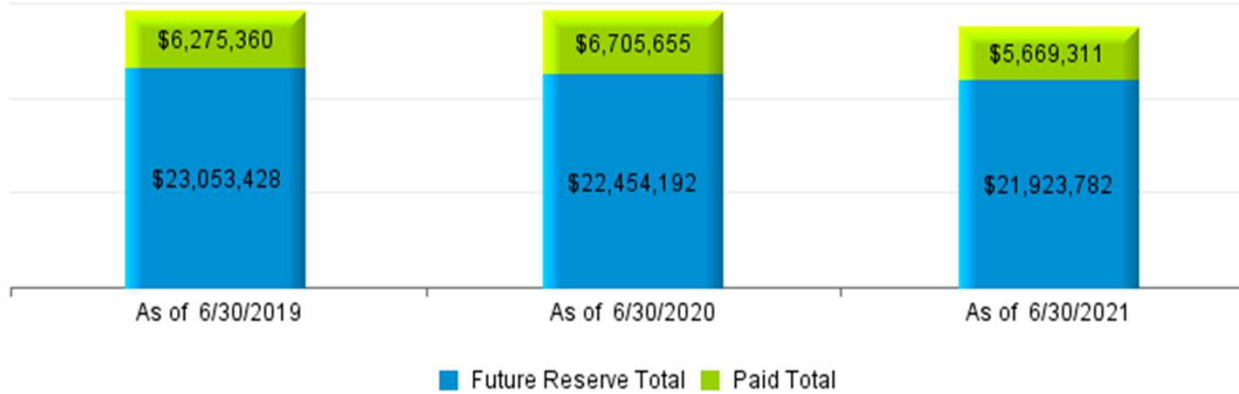
New Claims - Average Incurred by Incurred Group



Incurred Group	Avg Incurred 7/1/18-6/30/19	Claim Count	Avg Incurred 7/1/19-6/30/20	Claim Count	Avg Incurred 7/1/20-6/30/21	Claim Count
\$2.5k - \$10k	\$3,850	2	\$0	0	\$0	0
\$10k - \$25k	\$22,650	2	\$0	0	\$12,500	1
\$25k - \$50k	\$0	0	\$33,445	1	\$0	0
\$50k - \$100k	\$60,552	2	\$75,500	1	\$0	0
\$100k +	\$492,938	2	\$0	0	\$402,500	1
Total	\$144,998	8	\$54,472	2	\$207,500	2

- 2 new claims
- Auto Liability claim is reserved at \$402K
- Road Hazard claim is reserved at \$12.5K

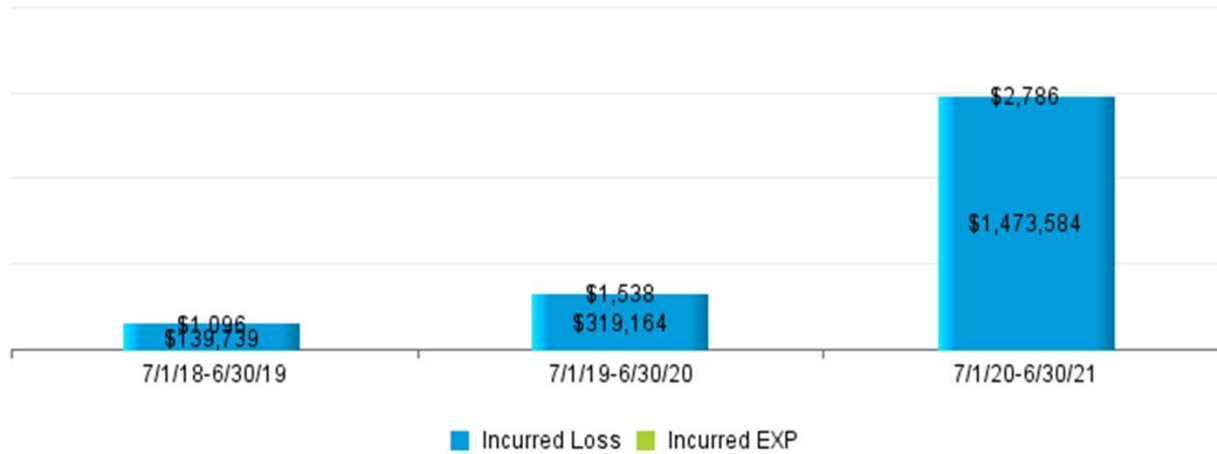
Pending Claims - Financial Overview



	As of 6/30/2019	% of Total	As of 6/30/2020	% of Total	As of 6/30/2021	% of Total
Financial Overview						
Future Reserve	\$23,053,428	78.6%	\$22,454,192	77.0%	\$21,923,782	79.5%
Paid	\$6,275,360	21.4%	\$6,705,655	23.0%	\$5,669,311	20.5%
Incurred	\$29,328,788	100.0%	\$29,159,847	100.0%	\$27,593,093	100.0%

- 5 claims closed in FY2021
- One claim is driver of the decrease in Total Incurred
- \$22M Future Reserve
- 28 claims have not had one medical payment

Closed Claims - Total Incurred by Bucket



Bucket	Total Incurred 7/1/18-6/30/19	% of Total	Total Incurred 7/1/19-6/30/20	% of Total	Total Incurred 7/1/20-6/30/21	% of Total
Loss	\$139,739	99.2%	\$319,164	99.5%	\$1,473,584	99.8%
Expense	\$1,096	0.8%	\$1,538	0.5%	\$2,786	0.2%
Total	\$140,835	100.0%	\$320,702	100.0%	\$1,476,369	100.0%

- 5 Claims closed
- 3 Claimants died
- 2 Terminations
- One claim is driver of the increase in Total Incurred

**Total Paid
by Category and Year Paid**

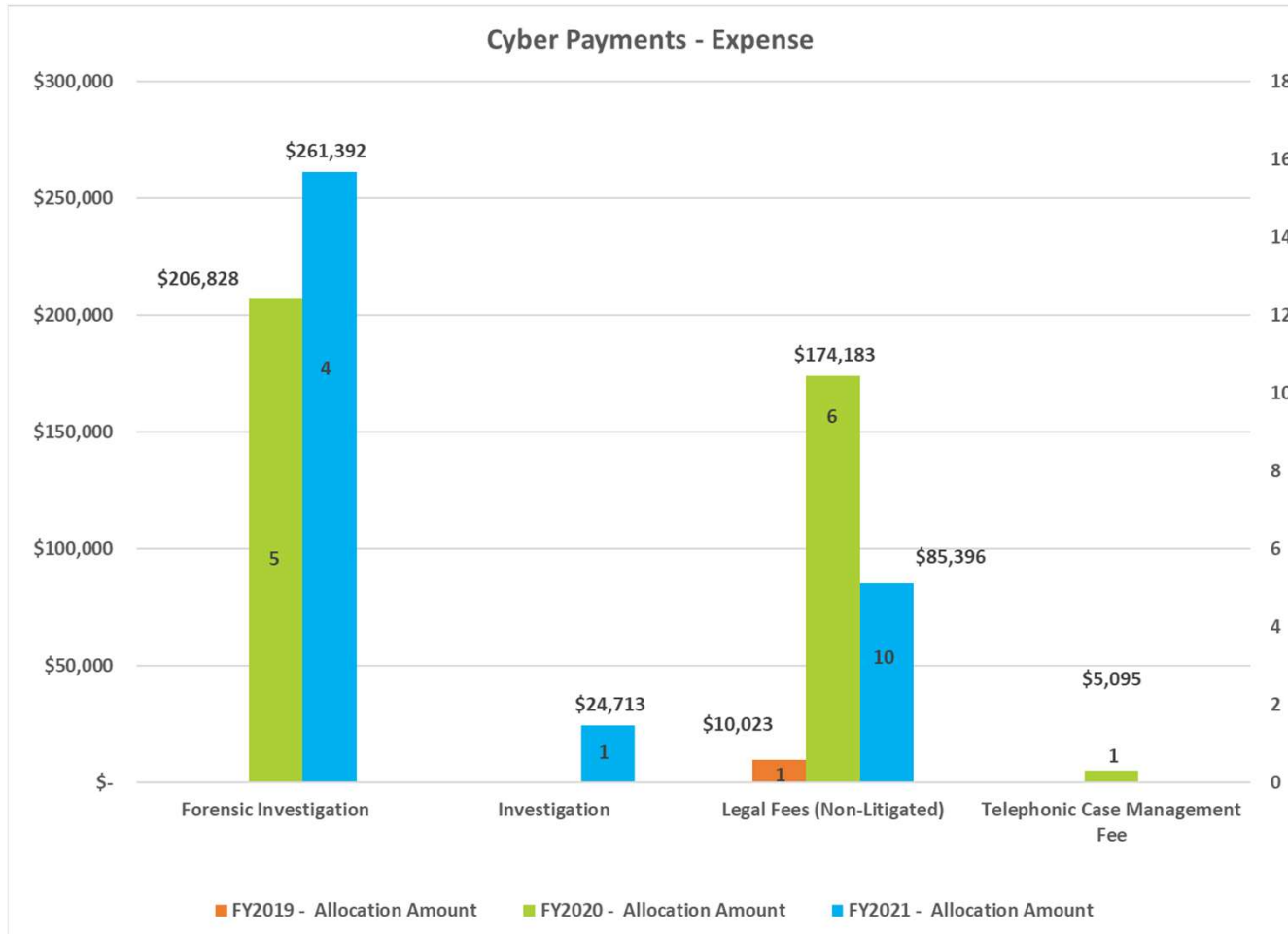


- 40 claims had payments
- Only 20 claims had a medical payment
- Death claims lowered the total paid

Paycode Category	Total Paid 7/1/18-6/30/19	Claim Count	Total Paid 7/1/19-6/30/20	Claim Count	Total Paid 7/1/20-6/30/21	Claim Count
Loss	\$653,790	23	\$603,266	27	\$433,923	20
Expense	\$3,976	9	\$6,897	26	\$6,103	24
Total Paid	\$657,766	30	\$610,162	51	\$440,026	40
Total Recovery	\$0	0	\$0	0	\$0	0
Net Paid	\$657,766	30	\$610,162	51	\$440,026	40

Plan 13 in viaOne and JURIS

Date Claim Reported to CMS FY <input type="checkbox"/>	Account Name <input type="checkbox"/>	File Number	Claim Total Incurred
<input checked="" type="checkbox"/> FY2019	MCNEESE STATE UNIVERSITY	1	\$ 116,341
	UNIVERSITY OF LOUISIANA AT MONR.	1	\$ -
FY2019 Total		2	\$ 116,341
<input checked="" type="checkbox"/> FY2020	BATON ROUGE COMMUNITY COLLEGE	1	\$ 48,893
	GRAMBLING STATE UNIVERSITY	1	\$ 94,845
	LCTCS- BOARD OF SUPERVISORS	1	\$ 119,212
	LSU - EUNICE	1	\$ 197,583
	OFFICE OF TECHNOLOGY SERVICES	1	\$ 20,000
	SOUTHERN UNIVERSITY - NEW ORLEANS	1	\$ 375,000
FY2020 Total		6	\$ 855,533
<input checked="" type="checkbox"/> FY2021	LSU HEALTH SCI CTR (LSUHSC) NEW ORLEANS	2	\$ 26,500
	NORTHWESTERN STATE UNIVERSITY	2	\$ 50,002
	SOUTHEASTERN LA. UNIVERSITY	1	\$ 10,000
FY2021 Total		5	\$ 86,502
Grand Total		13	\$ 1,058,376





LOUISIANA
DIVISION OF ADMINISTRATION

Re-Appraisal: 1498

New: 79

Modifications: 34

Deletions: 40

- These number are from FY2020. Will be updated if Chris can supply the numbers



LOUISIANA
DIVISION OF ADMINISTRATION

- Full Audits: 175
- Compliance Reviews: 375
- Consultations: 66
- Investigations: 3
- Walk-Throughs: 1,457
- Training Sessions: 111 (virtual included) with 1,684 attendees

- Update Contact Types (Project 047897)
- Privacy Banner and 2 factor authentication – (Project 048550)
- Contact Export Report (Project 049264)
- LPPS Server Upgrades

- October 2020 – Department of Health
- January 2021 – Department of Children and Family Services
- May 2021 – Department of Public Safety and Corrections (Youth)



LOUISIANA
DIVISION OF ADMINISTRATION

1. **WCMSA:** An MSA prepared for submission to CMS for approval
2. **Non-Submit WCMSA:** An MSA that is not going to be reviewed by CMS for approval
3. **MSA update:** Updating an MSA with the intention of reducing it before submission to CMS or for significant medical changes
4. **Medical Cost Projection(MCP):**A non-Medicare product primarily used on complex WC files to set reserves or evaluate for settlement when there is no Medicare exposure
5. **Liability MSA:** An MSA prepared for a liability claim
6. **Waiver/Zero MSA:** An MSA projecting \$0 future medical based on denial of claim or medical documentation of no further treatment required

Louisiana Office of Risk Management	
Report Type	Claim Count
Non-Submit MSA	11
WCMSA	46
WCMSAUpdate	26
Total Reports for Client:	83

Louisiana Office of Risk Management			
Report Type	Claim Count	Average MSA Amount	Average Rx Amount
Non-Submit MSA	11	\$29,575	\$13,384
WCMSA	46	\$189,039	\$119,237
WCMSAUpdate	26	\$71,369	\$27,155

Louisiana Office of Risk Management	
Submission Results	Count
Approved as written	5
Approved higher	2

**Summary of CMS-approved MSAs with identified savings based
 on medical management or approved reduction strategies**
(Top 10 specific examples listed)

Louisiana Office of Risk Management				
Total claims:				4
Total identified savings:				\$431,761
Last Name	Claim Number	Jurisdiction	Total MSA Amount	MSA Savings
xxx	3052347	LA	\$121,186	\$408,457
xxx	3219615	LA	\$15,551	\$11,261
xxx	3433503	LA	\$29,865	\$7,992
xxx	3138766	LA	\$63,357	\$4,051

Louisiana Office of Risk Management				
Total claims:				4
Total identified savings:				\$431,761
Last Name	Claim Number	Jurisdiction	Total MSA Amount	MSA Savings
xxx	3052347	LA	\$121,186	\$408,457
xxx	3219615	LA	\$15,551	\$11,261
xxx	3433503	LA	\$29,865	\$7,992
xxx	3138766	LA	\$63,357	\$4,051

Louisiana Office of Risk Management	
Cases Resolved	56
Resolved With Savings	32
Total Savings	\$237,161

Success Examples		
Claimant Last Name	Claim Number	Lien Reduction
Gotte	3307591	\$58,623.82
Coleman	4921264	\$21,417.90
Moffett	5134985	\$20,628.86
Moore	3180423	\$18,409.12
Clayton	3108135	\$18,229.60
Chester	3667055	\$17,847.63

First Last

Title

P: 000.000.0000 | C: 000.000.0000

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