

## ***Louisiana Ranks 21st in 2008 Digital States Survey!***

The Digital States Survey, conducted biannually in even years, is a comprehensive study that examines best practices, policies and progress made by state governments in their use of digital technologies to better serve their citizens and streamline operations. Competition is fierce. State chief information officers and senior executives from across the nation participate in the survey which benchmarks progression in digital government. It covers a wide range of areas from infrastructure to online applications and new Web 2.0 technologies provided to citizens.

In the 2008 Survey, Louisiana ranked 21<sup>st</sup> (moving up from 40<sup>th</sup>), and breaking into the top 25 for the first time ever!

Louisiana's strengths relative to states in the top 25 include:

- Having many services fully implemented and linked to the portal, plus news feeds and all-hazards alerts;
- Network transport standards and protocols adopted, required for funding, and updated in the last 18 months
- Infrastructure service management

For a list of all state rankings, go to <http://www.centerdigitalgov.com/survey/61>