

## Office of State Uniform Payroll

<b>Procedure Title:</b> Reverse Employee Check/EFT	<b>Revision Date:</b> 4/12/2021
<b>Unit:</b> Benefits and Financial Administration Unit	<b>Issue Date:</b> 9/22/2006
<b>Contact:</b> <a href="mailto:_DOA-OSUP-BFA@la.gov">_DOA-OSUP-BFA@la.gov</a>	<b>Page Number:</b> 1 of 3

[The Reverse Employee Check/EFT \(OSUP/F3\)](#) form is used when a payroll or off-cycle check/EFT has been issued in error. (Example: A change to the master data or a change to the time record reflects an overpayment occurred and a check/EFT needs to be reversed [voided] or reversed & reissued for a lesser amount).

- Some overpayments may require an employee to send a personal check or money order to correct the overpayment, or an agreement may be reached with the agency to recover the amount owed from future pay.
- Agencies must have approval from OSUP to recoup via check from an active employee. See the [Requests for Offsets and Recoupments procedure](#), and the rule on recoupment of overpayments (LAC 4:III. Chapter 7) on the [Office of State Register's website](#).
- Agencies must correct all master data, time entry and/or bank data prior to OSUP processing the LaGov HCM Reversal, [OSUP/F3](#).
- Once it has been determined that this information has been corrected, OSUP will process the LaGov HCM Reversal and contact the agency when it is okay to process the "Correction Check" (Employee Check or EFT) to produce the reissued check/EFT if applicable.

**Note on EFT's:** EFT reversals will only be processed by OSUP in certain situations for employee overpayments. Agencies must obtain OSUP's approval for this prior to submitting the [Reverse form](#) to OSUP. Refer to [OSUP's Bank Reversal policy](#). **In most cases, it takes 5 business days for OSUP to receive the bank credit. Consequently, the employee would not receive any funds due them until after this time.**

Each agency is responsible for preparing [OSUP/F3](#) forms and submitting these requests to OSUP for processing via email. It is the agency's responsibility to assure that complete and accurate information is provided to OSUP. Incomplete requests will not be processed and will be returned to the agency for completion and/or correction. When possible, it is beneficial for the reverse transactions to clear in the same month that the original check/EFT was issued so that the monthly vendor payments are accurate.

**Warning:**

It is the agency's responsibility to monitor **Reverse** Check/EFT Requests on terminated employees. **The agency will accept responsibility for covering any deficit incurred due to the processing of Reverse Employee Check/EFT Requests.**

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The following procedures outline how to process a **Reverse and Reissue** transaction:

1. Write or stamp the word “VOID” over the signature on the face of the employee regular or off-cycle payroll check. Make a photocopy. If the check has been lost, stolen, or destroyed, a [Stop Payment](#) request must be prepared and submitted to OSUP. Refer to [OSUP procedures for LaGov HCM Stop Payments for additional information.](#)
2. Prepare a [Reverse Employee Check/EFT \(OSUP/F3\)](#) form by completing the following fields:
  - a. Employee Name
  - b. Employee Personnel No.
  - c. Personnel Area Number
  - d. Payment method (C or T)
  - e. Payment number
  - f. Payment date
  - g. Net Amount
  - h. Does employee have a garnishment or deferred compensation deduction?
  - i. Is employee termed? Date? Is employee deceased? Date?
  - j. Reason for request (must provide specific details for an overpayment)
  - k. Prepared by
  - l. Phone number

**Note:** Agencies are required to email [\\_DOA-OSUP-BFA@la.gov](mailto:_DOA-OSUP-BFA@la.gov) the [Reverse Employee Check/EFT \(OSUP/F3\)](#) requests ONLY for an EFT reversal since no check is being submitted. The form may be also be FAX to (225-219-4432)

3. Before a new check/EFT can be **Reissued** to the employee, the agency must complete all necessary corrections to the employee’s master data, time records and/or bank data and OSUP must complete the LaGov HCM Reversal.
4. Submit to OSUP the [Reverse Employee Check/EFT \(OSUP/F3\)](#) form along with a copy of the remuneration statement (required backup) by the daily deadline of 3:00 p.m. Retain a copy of the request and the check or appropriate documents in your agency’s Reverse and Reissue Employee Check/EFT Suspense file.
5. OSUP will complete the **Reverse** process by 4:30 p.m. the same business day as receipt of the request and/or receipt of funds. Any documents received after 3:00 p.m. will be processed by 12:00 p.m. the next business day. Since reversals and replacements cannot

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be processed when the off-cycle workbench is closed, any documents received during an off-cycle workbench closure will be processed the next business day the off-cycle workbench is open.

6. Agencies must view the employee's payroll history to determine when the **Reverse** has been completed by using transaction code ZPUOC\_10A and drilling down on the information button on the appropriate transaction. Once the agency has verified that the **Reverse** process has been completed, copies may be removed from the Suspense file following agency policy.
7. After both the correction and **Reverse** process has been completed, the agency must perform the "Correction Check" (check or EFT) process in the LaGov HCM system to generate the employee off-cycle payment. If the off-cycle correction check is not processed, the payment will generate in the next regular payroll processing. [Refer to the LaGov HCM Online Documentation System for step by step instructions on this process.](#) The off-cycle check/EFT will be printed/transmitted by OSUP the next business day following the agency's completion of the "Correction Check" (check or EFT) process. Checks will be mailed directly to the employee.

**Note:** The off-cycle **Reissue** check/EFT cannot be produced in LaGov HCM until OSUP has completed the **Reverse** process.