

September 24, 2018

INSURANCE INFORMATION NOTICE 2019-2

CRISIS MANAGEMENT AND RESPONSE SERVICES

ORM has facilitated a new coverage for all State Agencies which will provide for crisis response services.

The coverage is available for all agencies in the event **three(3) or more lives are affected** by an unforeseen natural or man-made catastrophic event, resulting in multiple fatalities or critical injuries requiring hospital emergency treatment, and the event occurs on State property or in direct relation to State operations.

Disaster Management International (DMI) is the service provider for this coverage. DMI will provide an emergency assessment team to respond immediately upon notification of an event. Upon arrival this team will assist the State entity with assessment of needs for appropriate and swift response.

Services include:

- On-site management of the incident including establishing a command center, medical services coordination, communication between the victims and their immediate families, and transportation
- Repatriation
- Assistance with locating victims
- Evacuation coordination
- Media management
- Behavioral health services as needed
- Liaison between the incident site (command center) and State Agency.
- Liaison between family members and entity

To report an incident under the Crisis Management and Response coverage:

Call this number for assistance:

877-828-0041

Dial 0 to speak with a representative from Disaster Management International

Identify yourself, your agency, and that you are part of the State of Louisiana - ORM

Please see the attached flyer for information about how to request services in the event of a natural or man-made catastrophic event.

For additional information, please contact Christine Ammons at Christine.Ammons2@LA.gov , (225) 342-8470.



To report an incident under the
Disaster Management Services coverage

Call this number for assistance:

877-828-0041

**Dial 0 to speak with a representative from
Disaster Management International**

Identify yourself, your agency, and that you are part of the State of Louisiana - ORM

Backup numbers:

Call Grady Bray at 936-494-8194

Call Mark Malcolm at 501-779-7600

Call or Text Joey Sylvester at 225-803-3291