

Department of Civil Service



Department Description

The Department of Civil Service is comprised of 5 budget units: 17-560 - State Civil Service; 17-561 - Municipal Fire and Police Civil Service; 17-562 - Ethics Administration; 17-563 – State Police Commission; and 17-564 - Division of Administrative Law.

Each budget unit completes a separate strategic plan and operational plan. For additional information regarding the individual Civil Service budget units, please refer to each budget units' program description.

Department of Civil Service Budget Summary

	Prior Year Actuals FY 2004-2005	Enacted FY 2005-2006	Existing FY 2005-2006	Recommended FY 2006-2007	Total Recommended Over/Under EOB
Means of Financing:					
State General Fund (Direct)	\$ 1,927,016	\$ 2,089,408	\$ 2,220,040	\$ 1,926,365	\$ (293,675)
State General Fund by:					
Total Interagency Transfers	9,728,831	10,006,730	10,069,335	9,960,449	(108,886)
Fees and Self-generated Revenues	588,993	653,914	653,914	637,028	(16,886)
Statutory Dedications	1,253,816	1,297,143	1,307,402	1,286,023	(21,379)
Interim Emergency Board	0	0	0	0	0
Federal Funds	0	0	0	0	0
Total Means of Financing	\$ 13,498,656	\$ 14,047,195	\$ 14,250,691	\$ 13,809,865	\$ (440,826)
Expenditures & Request:					
State Civil Service	\$ 7,777,744	\$ 8,101,081	\$ 8,163,686	\$ 8,284,565	\$ 120,879



Department of Civil Service Budget Summary

	Prior Year Actuals FY 2004-2005	Enacted FY 2005-2006	Existing FY 2005-2006	Recommended FY 2006-2007	Total Recommended Over/Under EOB
Municipal Fire and Police	1,253,816	1,297,143	1,307,402	1,286,023	(21,379)
Civil Service	1,491,032	1,719,164	1,849,796	1,581,369	(268,427)
Ethics Administration	513,842	486,265	486,265	461,017	(25,248)
State Police Commission	2,462,222	2,443,542	2,443,542	2,196,891	(246,651)
Division of Administrative Law					
Total Expenditures & Request	\$ 13,498,656	\$ 14,047,195	\$ 14,250,691	\$ 13,809,865	\$ (440,826)
Authorized Full-Time Equivalents:					
Classified	170	170	170	162	(8)
Unclassified	5	5	5	5	0
Total FTEs	175	175	175	167	(8)



17-560 — State Civil Service

Agency Description

The mission of the Department of State Civil Service is to provide human resource services and programs that enable state government to attract, develop and retain a productive and diverse workforce that excels in delivering quality services to the citizens of Louisiana.

The goals of the Department of State Civil Service are as follows:

- I. Administer the classification and compensation systems by developing and implementing flexible job evaluation and pay policies and practices that can be adapted to meet agencies' unique requirements.
- II. Create and administer programs, rules, assistance procedures and training that promote, encourage, and enhance effectiveness, efficiency and accountability in state agencies and their employees.
- III. Provide processes and policies that enable state agency managers to fill vacant positions with highly qualified applicants in a timely fashion and in accordance with legal and professional standards.
- IV. Provide for the systematic evaluation of effectiveness of human resource practices in state agencies.
- V. Provide a prompt, inexpensive system for resolving removal, discipline, rule violation, and discrimination cases that satisfies due process requirements.
- VI. Utilize technology to improve the productivity and effectiveness of Civil Service and its user agencies.

The Department of State Civil Service is composed of two programs: Administration and Human Resources Management.

For additional information, see:

[State Civil Service](#)

State Civil Service Budget Summary

	Prior Year Actuals FY 2004-2005	Enacted FY 2005-2006	Existing FY 2005-2006	Recommended FY 2006-2007	Total Recommended Over/Under EOB
Means of Financing:					
State General Fund (Direct)	\$ 17,424	\$ 0	\$ 0	\$ 0	\$ 0



State Civil Service Budget Summary

	Prior Year Actuals FY 2004-2005	Enacted FY 2005-2006	Existing FY 2005-2006	Recommended FY 2006-2007	Total Recommended Over/Under EOB
State General Fund by:					
Total Interagency Transfers	7,294,763	7,586,150	7,648,755	7,786,494	137,739
Fees and Self-generated Revenues	465,557	514,931	514,931	498,071	(16,860)
Statutory Dedications	0	0	0	0	0
Interim Emergency Board	0	0	0	0	0
Federal Funds	0	0	0	0	0
Total Means of Financing	\$ 7,777,744	\$ 8,101,081	\$ 8,163,686	\$ 8,284,565	\$ 120,879
Expenditures & Request:					
Administrative	\$ 3,894,526	\$ 3,975,190	\$ 4,022,795	\$ 4,077,299	\$ 54,504
Human Resources Management	3,883,218	4,125,891	4,140,891	4,207,266	66,375
Total Expenditures & Request	\$ 7,777,744	\$ 8,101,081	\$ 8,163,686	\$ 8,284,565	\$ 120,879
Authorized Full-Time Equivalents:					
Classified	102	102	102	97	(5)
Unclassified	0	0	0	0	0
Total FTEs	102	102	102	97	(5)



560_1000 — Administrative

The Administration Program of the Department of State Civil Service exists under the authorization of Article X of the Constitution of the State of Louisiana.

Program Description

The mission of the Administration Program is to: provide continuity and quality in governmental services by protecting employees from adverse action for reasons unrelated to their conduct or performance on the job and to provide systems for maintaining the official personnel and position records of the state.

The goals of the Administration Program are to provide a prompt, inexpensive system for resolving removal, discipline, rule violation, and discrimination cases that satisfies due process requirements and to utilize technology to improve the productivity and effectiveness of State Civil Service and its user agencies.

The activities for this program are as follows:

- The Appeals Activity includes the three referees and two clerical employees as well as the chief referee needed to conduct all appeal hearings for classified state employees necessary to satisfy due process requirements and Article X of the Constitution.
- The Administrative Support Activity includes the Legal, Budgeting, Planning, Accounting, Purchasing, Mail, and Property Control functions for the Department of State Civil Service and the Civil Service Commission as well as some of these functions for the Ethics Administration and the Division of Administrative Law. This activity also includes the Director and the Deputy Director of the agency.
- The Management Information System Activity provides the technology necessary for managing the agency and the information on the state workforce required by the Constitution and the statutes.



Administrative Budget Summary

	Prior Year Actuals FY 2004-2005	Enacted FY 2005-2006	Existing FY 2005-2006	Recommended FY 2006-2007	Total Recommended Over/Under EOB
Means of Financing:					
State General Fund (Direct)	\$ 8,725	\$ 0	\$ 0	\$ 0	\$ 0
State General Fund by:					
Total Interagency Transfers	3,652,684	3,733,960	3,781,565	3,832,171	50,606
Fees and Self-generated Revenues	233,117	241,230	241,230	245,128	3,898
Statutory Dedications	0	0	0	0	0
Interim Emergency Board	0	0	0	0	0
Federal Funds	0	0	0	0	0
Total Means of Financing	\$ 3,894,526	\$ 3,975,190	\$ 4,022,795	\$ 4,077,299	\$ 54,504
Expenditures & Request:					
Personal Services	\$ 2,187,271	\$ 2,235,040	\$ 2,363,781	\$ 2,371,612	\$ 7,831
Total Operating Expenses	399,548	427,051	368,914	368,914	0
Total Professional Services	42,270	75,500	57,155	10,000	(47,155)
Total Other Charges	1,235,860	1,237,599	1,232,495	1,295,273	62,778
Total Acq & Major Repairs	29,577	0	450	31,500	31,050
Total Unallotted	0	0	0	0	0
Total Expenditures & Request	\$ 3,894,526	\$ 3,975,190	\$ 4,022,795	\$ 4,077,299	\$ 54,504
Authorized Full-Time Equivalents:					
Classified	32	32	32	30	(2)
Unclassified	0	0	0	0	0
Total FTEs	32	32	32	30	(2)

Source of Funding

This program is funded with Interagency Transfers and Fees and Self-generated Revenues. In accordance with R.S. 42:1383, this program is funded with Interagency Transfers from all state budget units with classified employees, and Fees and Self-generated Revenues from non-budgeted and ancillary state agencies with classified employees. This funding approach maximizes the utilization of non-general fund support for the program.

Major Changes from Existing Operating Budget

General Fund	Total Amount	Table of Organization	Description
\$ 0	\$ 47,605	0	Mid-Year Adjustments (BA-7s):
\$ 0	\$ 4,022,795	32	Existing Oper Budget as of 12/01/05
Statewide Major Financial Changes:			
0	44,195	0	Annualize Classified State Employee Merits
0	32,348	0	Classified State Employees Merit Increases
0	48,361	0	Salary Base Adjustment
0	(41,201)	0	Attrition Adjustment
0	(75,872)	(2)	Personnel Reductions
0	31,500	0	Acquisitions & Major Repairs
0	(450)	0	Non-Recurring Acquisitions & Major Repairs
0	(47,155)	0	Non-recurring Carryforwards
0	9,059	0	Risk Management
0	1,800	0	Legislative Auditor Fees
0	27,698	0	Rent in State-Owned Buildings
0	7,106	0	Maintenance in State-Owned Buildings
0	17,753	0	Capitol Park Security
0	(1,171)	0	UPS Fees
0	533	0	CPTP Fees
Non-Statewide Major Financial Changes:			
\$ 0	\$ 4,077,299	30	Recommended FY 2006-2007
\$ 0	\$ 0	0	Less Governor's Supplementary Recommendations
\$ 0	\$ 4,077,299	30	Base Executive Budget FY 2006-2007
\$ 0	\$ 4,077,299	30	Grand Total Recommended

Professional Services

Amount	Description
\$10,000	Professional Services - Human Resource Consultants
\$10,000	TOTAL PROFESSIONAL SERVICES



Other Charges

Amount	Description
	Other Charges:
\$24,000	Rent for Baton Rouge Testing Center - Department of Agriculture
\$24,000	SUB-TOTAL OTHER CHARGES
	Interagency Transfers:
\$820,201	Rent for Statewide Buildings
\$2,000	State Treasurer for fiscal services
\$7,664	Uniform payroll services fees
\$11,507	Division of Administration for mail services
\$2,917	CPTP
\$15,820	Legislative Auditor expenses
\$40,108	Risk Management Fees
\$35,567	Building Maintenance
\$56,922	Capitol Park Security
\$157,030	Office of Telecommunications - Telephone Services
\$26,448	DOA - Statewide email
\$12,000	DOA - State Printing
\$83,089	DOA - LEAF Program
\$1,271,273	SUB-TOTAL INTERAGENCY TRANSFERS
\$1,295,273	TOTAL OTHER CHARGES

Acquisitions and Major Repairs

Amount	Description
\$31,500	30 personal computers
\$31,500	TOTAL ACQUISITIONS AND MAJOR REPAIRS

Performance Information

- (KEY) Hear cases promptly. By June 30, 2010, offer a hearing or otherwise dispose of 80% of cases within 90 days after the case was ready for a hearing.**

Louisiana: Vision 2020 Link: Not applicable

Children's Budget Link: Not applicable

Human Resource Policies Beneficial to Women and Families Link: The civil service system provides a human resource management program for all employees that includes the opportunity to have disciplinary actions reviewed to assure that they have been taken for cause.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not applicable



Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				Performance At Executive Budget Level FY 2006-2007
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	
K	Percentage of cases offered a hearing or disposed of within 90 days (LAPAS CODE - 14235)	80%	72%	80%	80%	80%
<p>During the first and second quarters the Appeals Section was understaffed. In March an additional referee was hired, this enabled us to expedite scheduling or disposing of all cases that were over 90 days old. Although we did not reach our year-end target, our percentage of cases offered a hearing or disposed of within 92 days increased. We will continue to aggressively schedule and dispose of cases in FY 2006.</p>						

2. (KEY) Decide cases promptly. By June 30, 2010, render 70% of the decisions within 60 days after the case was submitted for decision.

Louisiana: Vision 2020 Link: Not applicable

Children's Budget Link: Not applicable

Human Resource Policies Beneficial to Women and Families Link: The civil service system provides a human resource management program for all employees that includes the opportunity to have disciplinary actions reviewed to assure that they have been taken.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not applicable

Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				Performance At Executive Budget Level FY 2006-2007
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	
K	Percentage of decisions rendered within 60 days (LAPAS CODE - 14236)	70%	70%	70%	70%	70%



Administrative General Performance Information

Performance Indicator Name	Performance Indicator Values				
	Prior Year Actual FY 2000-2001	Prior Year Actual FY 2001-2002	Prior Year Actual FY 2002-2003	Prior Year Actual FY 2003-2004	Prior Year Actual FY 2004-2005
Number of incoming appeals (LAPAS CODE - 12211)	391	329	334	304	323
Number of final dispositions (LAPAS CODE - 12212)	498	405	348	322	300
Cases Pending (LAPAS CODE - 12213)	214	138	124	133	156



560_2000 — Human Resources Management

PROGRAM AUTHORIZATION: The Human Resources Management Program of the Department of State Civil Service exists under the authorization of Article X of the Constitution of the State of Louisiana.

Program Description

The mission of the Human Resources Management Program is to promote effective human resource management throughout state government by developing, implementing, and evaluation systems for job evaluation, pay, employment, promotion and personnel management and by administering these systems through rules, policies and practices that encourage wise utilization of the state's financial and human resources.

The goals of the Human Resources Management Program are as follows:

- I. Administer the classification and compensation systems by developing and implementing flexible job evaluation and pay policies and practices that can be adapted to meet agencies' unique requirements.
- II. Create and administer programs, rules, assistance procedures and training that promote, encourage and enhance effectiveness, efficiency, and accountability in state agencies and their employees.
- III. Provide processes and policies that enable state agency managers to fill vacant positions with highly qualified applicants in a timely fashion and in accordance with legal and professional standards.
- IV. Provide for the systematic evaluation of the effectiveness of human resource practices in state agencies.

The activities for this program are as follows:

- The Human Resource Program Assistance Activity provides assistance to state agencies by reviewing, developing and implementing rules that encourage effectiveness, efficiency, and accountability in state agencies (including layoff and performance planning and review), and administers a mandatory training program designed to enable agency supervisors and human resource managers to assume greater responsibilities in the management of their employees.
- The Compensation Activity maintains the uniform classification and pay plans throughout the classified state service by establishing job evaluation and pay policies, performing position audits, writing job specifications, performing job studies and classification reviews, establishing new jobs and positions, performing compensation studies and recommending pay adjustments, and allocating and reallocating positions.
- The Staffing Activity provides for recruitment, selection, appointment and promotion of the best available state employees based on merit, efficiency, fitness and length of service.
- The Human Resource Program Accountability Activity evaluates the effectiveness of the human resources practices in all state agencies through a system of regular program audits and performs investigations into allegation of Civil Service Rules violations or discrimination.



Human Resources Management Budget Summary

	Prior Year Actuals FY 2004-2005	Enacted FY 2005-2006	Existing FY 2005-2006	Recommended FY 2006-2007	Total Recommended Over/Under EOB
Means of Financing:					
State General Fund (Direct)	\$ 8,699	\$ 0	\$ 0	\$ 0	\$ 0
State General Fund by:					
Total Interagency Transfers	3,642,079	3,852,190	3,867,190	3,954,323	87,133
Fees and Self-generated Revenues	232,440	273,701	273,701	252,943	(20,758)
Statutory Dedications	0	0	0	0	0
Interim Emergency Board	0	0	0	0	0
Federal Funds	0	0	0	0	0
Total Means of Financing	\$ 3,883,218	\$ 4,125,891	\$ 4,140,891	\$ 4,207,266	\$ 66,375
Expenditures & Request:					
Personal Services	\$ 3,763,718	\$ 3,940,888	\$ 3,978,457	\$ 4,059,832	\$ 81,375
Total Operating Expenses	82,398	80,003	72,434	72,434	0
Total Professional Services	22,101	105,000	75,000	75,000	0
Total Other Charges	0	0	0	0	0
Total Acq & Major Repairs	15,001	0	15,000	0	(15,000)
Total Unallotted	0	0	0	0	0
Total Expenditures & Request	\$ 3,883,218	\$ 4,125,891	\$ 4,140,891	\$ 4,207,266	\$ 66,375
Authorized Full-Time Equivalents:					
Classified	70	70	70	67	(3)
Unclassified	0	0	0	0	0
Total FTEs	70	70	70	67	(3)

Source of Funding

This program is funded with Interagency Transfers and Fees and Self-generated Revenues. In accordance with R.S. 42:1383, this program is funded with Interagency Transfers from all state budget units with classified employees, and Fees and Self-generated Revenues from non-budgeted and ancillary state agencies with classified employees. This funding approach maximizes the utilization of non-general fund support for the program.

Major Changes from Existing Operating Budget

General Fund	Total Amount	Table of Organization	Description
\$ 0	\$ 15,000	0	Mid-Year Adjustments (BA-7s):
\$ 0	\$ 4,140,891	70	Existing Oper Budget as of 12/01/05
Statewide Major Financial Changes:			
0	72,942	0	Annualize Classified State Employee Merits
0	80,892	0	Classified State Employees Merit Increases
0	154,998	0	Salary Base Adjustment
0	(79,573)	0	Attrition Adjustment
0	(147,884)	(3)	Personnel Reductions
0	(15,000)	0	Non-Recurring Acquisitions & Major Repairs
Non-Statewide Major Financial Changes:			
\$ 0	\$ 4,207,266	67	Recommended FY 2006-2007
\$ 0	\$ 0	0	Less Governor's Supplementary Recommendations
\$ 0	\$ 4,207,266	67	Base Executive Budget FY 2006-2007
\$ 0	\$ 4,207,266	67	Grand Total Recommended

Professional Services

Amount	Description
\$75,000	Test validation consultant
\$75,000	TOTAL PROFESSIONAL SERVICES

Other Charges

Amount	Description
	This program does not have funding for Other Charges for Fiscal Year 2006-2007.

Acquisitions and Major Repairs

Amount	Description
	This program does not have funding for Acquisitions and Major Repairs for Fiscal Year 2006-2007.



Performance Information

1. (KEY) Continue to monitor and evaluate the performance planning and review (PPR) system to ensure that agencies annually maintain a standard of 10% or less of unrated employees.

Louisiana: Vision 2020 Link: This operational objective is in support of Vision 2020 Strategic Objective I.10: To build a workforce with the education and skills necessary to meet the needs of business in a knowledge - based economy through flexible systems and responsive programs.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: The civil service system provides a human resource management program for all employees that includes a standard performance appraisal system.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable

Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				Performance At Executive Budget Level FY 2006-2007
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	
K	Percentage of employees actually rated (LAPAS CODE - 4105)	85%	96%	90%	90%	90%

This is a projected figure and is based on historical data.

2. (KEY) Through on-going training and in cooperation with the Comprehensive Public Training Program (CPTP), develop the capabilities of agency supervisors and HR managers to improve productivity, efficiency, and morale through proper employee management.

Louisiana: Vision 2020 Link: This operational objective is in support of Vision 2020 Strategic Objective I.10: To build a workforce with the education and skills necessary to meet the needs of business in a knowledge - based economy through flexible systems and responsive programs.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Training includes discussions of the proper use of leave, the Family Medical Leave Act, the Equal Pay Act of 1963, flexible work schedules and places, leave pools, sexual harassment, workplace violence, Affirmative Action and workforce diversity.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable



Explanatory Note: Mandatory supervisory training will continue for new supervisors, but the focus of our training efforts will expand from the mandatory supervisory training. Plans are in development to continue to deliver the mandatory training to supervisors and we have added comprehensive training for HR professionals who are new to the field as well as a "special learning series" on various topics of interest for experienced HR professionals, such as controlling absenteeism and tardiness, FLSA changes, workforce planning and development, and the development of sound agency policies covering a variety of issues. The time spent in the classroom over the past few years will be available after June 2005 for our trainers to develop and deliver these important courses.

Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				Performance At Executive Budget Level FY 2006-2007
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	
K	Total number of students instructed (LAPAS CODE - 7098)	4,800	10,741	4,800	4,800	4,800

During FY 2004-2005, the agency exceeded its goals in an effort to meet demand for classes due to mandatory training requirements. Training was delivered in every major geographical area of the state. Statewide, supervisors and managers continued to rate the classes satisfactory or better and comment on the value of the mandatory training program. Some of the comments from the participants responding to the course evaluation question "What I liked most about the training was..." have been: The information can help enhance my skills and knowledge as a new supervisor regarding what I can do and what I can't (Civil Service Essentials for Supervisors; Pineville 1-12-05); Learning the different methods for controlling tardiness in the department (Controlling Absenteeism & Tardiness; Lafayette 2-1-05); The way it was presented and its usefulness at work (Documenting for Performance & Discipline; Baton Rouge 2-17-05); Good information. New to supervisor position. Have not been documenting as I should. Now I have good information to do so (Documenting for Performance & Discipline; Bossier 5-25-05); The information; and how important is to do the planning and review (Performance Planning & Review for Supervisors; Baton Rouge 6-30-05). Due to the completion of the first phase of mandatory training, fewer students are expected to attend these classes in the coming year. The impact of hurricanes Katrina and Rita may also have an affect on the overall attendance. Courses will remain scheduled at a rate to offer the maximum opportunity for employees in supervisory groups to complete their mandatory training by the 3-year completion deadline.



Performance Indicators (Continued)

L e v e l	Performance Indicator Name	Performance Indicator Values				
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	Performance At Executive Budget Level FY 2006-2007
S	Total number of classes offered (LAPAS CODE - 7099)	100	298	100	100	100
<p>During FY 2004-2005, the agency exceeded its goals in an effort to meet demand for classes due to mandatory training requirements. Training was delivered in every major geographical area of the state. Statewide, supervisors and managers continued to rate the classes satisfactory or better and comment on the value of the mandatory training program. Some of the comments from the participants responding to the course evaluation question "What I liked most about the training was..." have been: The information can help enhance my skills and knowledge as a new supervisor regarding what I can do and what I can't (Civil Service Essentials for Supervisors; Pineville 1-12-05); Learning the different methods for controlling tardiness in the department (Controlling Absenteeism & Tardiness; Lafayette 2-1-05); The way it was presented and its usefulness at work (Documenting for Performance & Discipline; Baton Rouge 2-17-05); Good information. New to supervisor position. Have not been documenting as I should. Now I have good information to do so (Documenting for Performance & Discipline; Bossier 5-25-05); The information, and how important is to do the planning and review (Performance Planning & Review for Supervisors; Baton Rouge 6-30-05). Due to the completion of the first phase of mandatory training, fewer students are expected to attend these classes in the coming year. The impact of hurricanes Katrina and Rita may also have an affect on the overall attendance. Courses will remain scheduled at a rate to offer the maximum opportunity for employees in supervisory groups to complete their mandatory training by the 3-year completion deadline.</p>						
S	Percentage of students who rate the course as satisfactory (LAPAS CODE - 7100)	95%	100%	95%	95%	95%
S	Percentage of students who pass the test (LAPAS CODE - 14256)	90%	95%	90%	90%	90%

3. (KEY) Annually review market pay levels in the private sector and comparable governmental entities in order to make recommendations to and gain concurrence from the Civil Service Commission and the Governor concerning pay levels to assure that state salaries are competitive.

Louisiana: Vision 2020 Link: This operational objective is in support of Vision 2020 Strategic Objective I.10: To build a workforce with the education and skills necessary to meet the needs of business in a knowledge - based economy through flexible systems and responsive programs.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: The civil service system provides a human resource management program for all employees that includes a uniform pay plan.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable



Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				
		Yearend Performance Standard	Actual Yearend Performance	Performance Standard as Initially Appropriated	Existing Performance Standard	Performance At Executive Budget Level
		FY 2004-2005	FY 2004-2005	FY 2005-2006	FY 2005-2006	FY 2006-2007
K	Number of salary surveys completed or reviewed (LAPAS CODE - 4128)	24	26	24	24	24
"Completed" refers to salary surveys conducted by the agency; "reviewed" refers to salary surveys in which the agency used the work of others.						

4. (KEY) Continuously implement and maintain appropriate measures to ensure compliance with the merit system principle of a uniform classification and pay plan.

Louisiana: Vision 2020 Link: This operational objective is in support of Vision 2020 Strategic Objective I.10: To build a workforce with the education and skills necessary to meet the needs of business in a knowledge - based economy through flexible systems and responsive programs.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: The civil service system provides a human resource management program for all employees that includes a uniform pay plan.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable

Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				
		Yearend Performance Standard	Actual Yearend Performance	Performance Standard as Initially Appropriated	Existing Performance Standard	Performance At Executive Budget Level
		FY 2004-2005	FY 2004-2005	FY 2005-2006	FY 2005-2006	FY 2006-2007
K	Percentage of classified positions reviewed (LAPAS CODE - 10390)	12%	24%	12%	12%	12%
FY 04-05 ended with a total of 23.66% of positions reviewed. This increase is attributed to the implementation of the Administrative Job Study. This study reviewed the job concepts of 55 clerical and administrative job titles. A new administrative job series consisting of 12 new job titles was established effective 1/17/05. At the end of the fiscal year approximately 7,500 positions, in the new administrative job series alone were reviewed for job correction. A normal year consists of the review of 8,000 positions. This year 17,087 were reviewed and processed.						



5. (SUPPORTING) By June 30, 2010, review all existing jobs, including job specifications and allocation criteria, to ensure that job concepts and pay levels accommodate classification needs in a rapidly changing work environment.

Louisiana: Vision 2020 Link: This operational objective is in support of Vision 2020 Strategic Objective I.10: To build a workforce with the education and skills necessary to meet the needs of business in a knowledge - based economy through flexible systems and responsive programs.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: The civil service system provides a human resource management program for all employees that includes a uniform pay plan.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable

Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	Performance At Executive Budget Level FY 2006-2007
S	Percentage of jobs reviewed (LAPAS CODE - 4132)	15%	20%	15%	15%	15%

This indicator was changed from Key to Supporting because job studies and pay schedule reviews resulting in a pay hearing before the Civil Service Commission occur twice a year, one in July and a second in December.

FY 04-05 ended with a total of 19.55% of jobs reviewed. This increase is attributed to the review of the clerical and administrative job titles in addition to the other requested reviews (293 job titles) as well as the review of the Protective Services pay schedules (178 job titles).

6. (KEY) By June 30, 2010, provide agencies with an Internet job-posting system that enables them to directly and immediately recruit candidates to fill vacancies.

Louisiana: Vision 2020 Link: This operational objective is in support of Vision 2020 Strategic Objective I.10: To build a workforce with the education and skills necessary to meet the needs of business in a knowledge - based economy through flexible systems and responsive programs.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: All vacancies are announced in accordance with Equal Employment Opportunity Guidelines. The civil service system provides a human resource management program for all employees that includes open recruiting and appointments and promotions based on merit.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable



Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				Performance At Executive Budget Level FY 2006-2007
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	
K	Percentage of classified job titles for which agencies have direct and immediate hiring authority (LAPAS CODE - 21273)	50%	50%	50%	50%	50%

The Department of State Civil Service is changing the way state jobs are filled. Our new approach emphasizes two goals: maximizing openness of competition for state jobs and giving employers better, more flexible tools for making selection decisions. We are using an internet-based, decentralized hiring method to make a faster, more direct connection between employers and job seekers. And we are developing more tools to assess candidate competencies while simultaneously giving employers greater flexibility in how they use those assessments to meet the specific needs of their individual positions. This performance indicator is a measure of the percentage of existing Job Classifications which use a decentralized hiring method.

7. (KEY) Provide state employers with quality assessments of the job-related competencies of their job applicants.

Louisiana: Vision 2020 Link: This operational objective is in support of Vision 2020 Strategic Objective I.10: To build a workforce with the education and skills necessary to meet the needs of business in a knowledge-based economy through flexible systems and responsive programs.

Children's Budget Link: Not applicable

Human Resource Policies Beneficial to Women and Families Link: The civil service system provides a human resource management program for all employees that includes open recruiting and appointments and promotions based on merit.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not applicable

Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				Performance At Executive Budget Level FY 2006-2007
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	
K	Number of exams validated during the fiscal year (LAPAS CODE - 4135)	2	2	2	2	2



Human Resources Management General Performance Information

Performance Indicator Name	Performance Indicator Values				
	Prior Year Actual FY 2000-2001	Prior Year Actual FY 2001-2002	Prior Year Actual FY 2002-2003	Prior Year Actual FY 2003-2004	Prior Year Actual FY 2004-2005
Number of applicants (LAPAS CODE - 12255)	31,744	33,121	48,529	50,747	50,107
In FY 2000-2001, the Department of State Civil Service converted its entire testing process from a system of individually scheduled test dates to an open--"no appointment needed"--system. This eliminated the processing and counting of absentee applicants because there now are none. This change improved processing efficiency by eliminating an average of 40% absenteeism. It also provided better service to the public by offering greater speed and flexibility of choosing employment test dates.					
Number of tests administered (LAPAS CODE - 12258)	19,395	24,845	26,679	26,387	29,233
Number of certificates issued (LAPAS CODE - 12259)	5,599	6,283	4,951	2,956	2,569
In FY 2002-2003, the Department completed the Internet Posting Network offering agencies an electronic alternative to traditionally issued paper certificates. As use of this option grows among client agencies, the number of certificates issued is expected to continue to decrease.					

8. (KEY) Continuously provide mechanisms to evaluate agency compliance with merit system principles and Civil Service Rules and to evaluate the effectiveness of agency HR practices.

Louisiana: Vision 2020 Link: This operational objective is in support of Vision 2020 Strategic Objective I.10: To build a workforce with the education and skills necessary to meet the needs of business in a knowledge - based economy through flexible systems and responsive programs.

Children's Budget Link: Not applicable

Human Resource Policies Beneficial to Women and Families Link: The civil service system provides a human resource management program for all employees designed to assure that employees are treated fairly and in a manner that is consistent with all relevant federal employment laws.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not applicable

Explanatory Note: During FY 2000-2001, a new Accountability Division was established to evaluate state agency human resources practices under decentralized authority. Between January 2001 and August 2003, 393 agency visits were made by the Accountability Division, each resulting in a written evaluative report or letter. In January 2002, the Division made available on the Department of State Civil Service website Best Practices in Human Resources observed at agencies. In May 2003, the Division also made available on the website Audit Problem Areas, which is a listing of the most frequently observed problem areas during on-site evaluations.

Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				Performance At Executive Budget Level FY 2006-2007
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	
K	Percentage of agencies receiving full reviews (LAPAS CODE - 14266)	22%	26%	23%	23%	24%
<p>Actual performance for FY 2004/2005 exceeded the standards because we had no turnover in staff and as our staff became more experienced, our reviews were conducted more efficiently. Performance Indicator name was revised to more accurately describe what we are tracking.</p>						
S	Number of full reviews conducted (LAPAS CODE - 11822)	36	44	39	39	40
<p>Actual performance for FY 2004/2005 exceeded the standards because we had no turnover in staff and as our staff became more experienced, our reviews were conducted more efficiently. Performance Indicator name was revised to more accurately describe what we are tracking.</p>						



17-561 — Municipal Fire and Police Civil Service

Agency Description

The mission of the Office of State Examiner, Municipal Fire and Police Civil Service, is to administer an effective, cost-efficient civil service system based on merit, efficiency, fitness, and length of service, consistent with the law and professional standards, for fire fighters and police officers in all municipalities in the state having populations of not less than 7,000 nor more than 500,000 inhabitants, and in all parish fire departments and fire protection districts regardless of population, in order to provide a continuity in quality of law enforcement and fire protection for the citizens of the state in both rural and urban areas.

The goals of Municipal Fire and Police Civil Service are as follows:

- I. To develop and maintain validated classification plans in cooperation with the Municipal Fire and Police Civil Service Board in each jurisdiction which describe the grouping of like positions within the respective fire and police departments into classes which may be treated the same for all personnel purposes, the arrangement of which is designed to show the principal and natural lines of promotion and demotion, and which provide qualification requirements necessary for eligibility for admission to the respective examinations. (Louisiana Revised Statutes, 33:2479(G)(1), (2), (5) and 33:2539(1), (2), (5)).
- II. To prepare and administer valid tests of fitness, developed according to professionally acceptable standards, for determining eligibility for initial appointment or promotion to classified positions in the respective fire and/or police departments of the municipalities and fire protection districts, score the tests and furnish the results to the local civil service boards for which the tests are given. (Louisiana Revised Statutes, 33:2479(G)(1), (3) and 33:2539(1), (3)).
- III. To provide operational guidance in the legal requirements of the Municipal Fire and Police Civil Service System to the local civil service boards, governing and appointing authorities, department chiefs, employees of the classified fire and police services, and other local officers regarding the duties and obligations imposed upon them by civil service law and relevant State and Federal laws pertaining to the administration and management of personnel within the classified service. (Louisiana Revised Statutes, 33:2479(G)(1), (4), (5), (6) and 33:2539(1), (4), (5), (6)).

The agency has one program, Administration.

For additional information, see:

[Municipal Fire and Police Civil Service](#)

Municipal Fire and Police Civil Service Budget Summary

	Prior Year Actuals FY 2004-2005	Enacted FY 2005-2006	Existing FY 2005-2006	Recommended FY 2006-2007	Total Recommended Over/Under EOB
Means of Financing:					
State General Fund (Direct)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
State General Fund by:					
Total Interagency Transfers	0	0	0	0	0
Fees and Self-generated Revenues	0	0	0	0	0
Statutory Dedications	1,253,816	1,297,143	1,307,402	1,286,023	(21,379)
Interim Emergency Board	0	0	0	0	0
Federal Funds	0	0	0	0	0
Total Means of Financing	\$ 1,253,816	\$ 1,297,143	\$ 1,307,402	\$ 1,286,023	\$ (21,379)
Expenditures & Request:					
Administrative	\$ 1,253,816	\$ 1,297,143	\$ 1,307,402	\$ 1,286,023	\$ (21,379)
Total Expenditures & Request	\$ 1,253,816	\$ 1,297,143	\$ 1,307,402	\$ 1,286,023	\$ (21,379)
Authorized Full-Time Equivalents:					
Classified	19	19	19	19	0
Unclassified	0	0	0	0	0
Total FTEs	19	19	19	19	0



561_1000 — Administrative

Program Authorization: La. Constitution of 1974, Article X, Sections 16-20; Louisiana Revised Statutes 33:2471, et seq.; 33:2531, et seq. and 33:2591.

Program Description

The mission of the Municipal Fire and Police Civil Service, is to administer an effective, cost-efficient civil service system based on merit, efficiency, fitness, and length of service, consistent with the law and professional standards, for fire fighters and police officers in all municipalities in the state having populations of not less than 7,000 nor more than 500,000 inhabitants, and in all parish fire departments and fire protection districts regardless of population, in order to provide a continuity in quality of law enforcement and fire protection for the citizens of the state in both rural and urban areas.

The goals of Municipal Fire and Police Civil Service as follows:

- I. To develop and maintain validated classification plans in cooperation with the Municipal Fire and Police Civil Service Board in each jurisdiction which describe the grouping of like positions within the respective fire and police departments into classes which may be treated the same for all personnel purposes, the arrangement of which is designed to show the principal and natural lines of promotion and demotion, and which provide qualification requirements necessary for eligibility for admission to the respective examinations. (Louisiana Revised Statutes, 33:2479(G)(1), (2), (5) and 33:2539(1), (2), (5)).
- II. To prepare and administer valid tests of fitness, developed according to professionally acceptable standards, for determining eligibility for initial appointment or promotion to classified positions in the respective fire and/or police departments of the municipalities and fire protection districts, score the tests and furnish the results to the local civil service boards for which the tests are given. (Louisiana Revised Statutes, 33:2479(G)(1), (3) and 33:2539(1), (3)).
- III. To provide operational guidance in the legal requirements of the Municipal Fire and Police Civil Service System to the local civil service boards, governing and appointing authorities, department chiefs, employees of the classified fire and police services, and other local officers regarding the duties and obligations imposed upon them by civil service law and relevant State and Federal laws pertaining to the administration and management of personnel within the classified service. (Louisiana Revised Statutes, 33:2479(G)(1), (4), (5), (6) and 33:2539(1), (4), (5), (6)).

The activities for this agency are as follows:

TESTING

- The Office of State Examiner provides testing in the local jurisdictions for both competitive and promotional appointments. Legal requirements and professionally acceptable standards require that such tests be validated and supported by adequate documentation. There are several types of validation strategies, but the underlying principle of validation is that the knowledge, skills, and abilities measured by employment selection tests should be substantially related to those skills necessary in order to perform the job for which evaluation is being conducted. This poses a unique problem for the Office of State Examiner in that the Municipal Fire and Police Civil Service System contains a wide range of department sizes based upon the needs of the respective jurisdictions. While the rank structure in both fire and police departments may appear to be fairly standard with common class titles in the respective services in most jurisdictions, there is actually a wide variation in the assignment of duties and responsibilities. The job of Police Lieutenant in Abbeville or Minden, for example, may be vastly different than the job of Police Lieutenant in Shreveport or Baton Rouge.
- There are two types of examinations prepared by the Office of State Examiner: Those developed for use across multiple jurisdictions, and those customs designed for a specific use in a single jurisdiction. The foundation of the exam development process for both types of examinations is a comprehensive job analysis, which identifies the distinguishing responsibilities assigned by the appointing authority to the respective classes under his or her control. Regardless of whether the number of positions being analyzed is large or small, standard job analysis techniques require the job to be broken down into individual elements called "tasks," which, when combined, form a complete picture of all the duties which might be assigned to a specific class of positions. The tasks are generally presented in questionnaire format to experienced incumbents in the class being evaluated. The questionnaire respondents are asked to evaluate each task by means of scales for importance, frequency of performance, consequence of error for failing to perform the task correctly, and whether or not the incumbent needed to have the knowledge or ability to perform the task from the first day on the job. Whenever the job analysis surveys a sample of the population of a large class, every attempt is made to representatively sample all relevant race/sex subgroups and applicable working units. The aggregate of responses for all questionnaire respondents in the jurisdiction provides a clear picture of the job as it is performed in that department and what knowledge, skills, and abilities are needed in order to begin a working test period in the class.
- By comparing the data for the respective past job analysis studies between the various departments, experience has shown that the duties assigned to some lower level classes are substantially the same across jurisdictions. Therefore, we have found it cost effective to develop examinations for multi-jurisdictional use in the lowest competitive levels, and in the lower promotional classes through the rank of first line supervisor in both the fire and police services (Fire Captain in the fire service and Police Sergeant in the police service). The job analysis approach to providing documentary support for the multi-jurisdictional examinations is to conduct a stand alone job analysis in each jurisdiction, then combine the data for the development of one or more examinations (as needed) for the class being analyzed. While there is a long term cost savings in being able to use an examination in multiple jurisdictions, the process required to validate this type of examination is much more extensive (and the cost is therefore greater) than that required to validate those exams designed for a single jurisdiction. In addition to the basic job analysis process described above, the validation of a multi-jurisdictional exam requires that job analysis interviews be conducted with incumbents to augment and verify the existing task lists, that subject matter expert panels be convened to obtain feedback from experienced employees in the class to provide job analysis information and to review newly developed examination material, and that extensive statistical analyses be conducted on adverse impact, exam performance, and criterion validity. (A criterion study compares examination performance with an objective measure of success on the job for a sample of test takers for a numerical estimate of examination validity, expressed as a correlation coefficient.)



- Conversely, we have determined with a few exceptions that the duties assigned to those classes above the rank of Police Sergeant in the police service and Fire Captain in the fire service are so different between jurisdictions so as to warrant the construction of unique examinations for specific uses in each jurisdiction. Therefore, the second category of tests prepared by the Office of State Examiner are those custom designed for specific classes in each jurisdiction. (Because of a relatively flat organizational structure in the City of Kenner Police Department and a marked difference in the level of responsibility inherent in the class of Police Sergeant from that represented by the class of Sergeant elsewhere in the state, we have extended our custom development process down to the rank of Sergeant in that city.) The relatively small numbers of applicants tested by means of the custom designed examinations does not permit the extensive statistical analyses that are possible with the multi-jurisdictional examinations. On the other hand, the process of custom designing the examination to evaluate the specific knowledge and skills needed to perform the unique set of duties assigned to a class of positions in a single jurisdiction increases the content validity of the examination. In layman's terms, this means that the examination will presumably be a better predictor of success on the job as we are only evaluating that body of knowledge necessary to perform work in the class in a specific setting. This custom designed testing format allows this office to be sensitive to the needs of both large and small jurisdictions, and departments with unique organizational structure needs. In other words, the examination for Police Lieutenant in Abbeville will reflect the duties assigned to the class in that city, while the test for Police Lieutenant in Shreveport will, by necessity, be substantially different, despite the fact that the classes have a common name.
- We provide an expanded version of the custom designed testing process in some upper management levels by means of modified assessment center evaluations. When the job analysis indicates that a combination of management skills (such as delegation and management control, decision making, planning, problem solving, interpersonal skills, and written and/or oral communication skills) is critical to the performance of the job, a means of evaluation more comprehensive than a multiple choice test is required. In these environments, we design a job simulation exercise that is based upon the "in-basket" test format. Candidates are presented with a scenario, which involves taking over a former incumbent's position. A central decision making problem is presented through a series of letters, memoranda, or other documents that might be found in the former incumbent's in-basket. The exercise requires the candidate to evaluate the problem presented, make decisions, and present a solution that will be evaluated by a team of trained raters. The format of the solution is specified by the exercise (based on the skills needed on the job), and may take either a written or oral format. Candidates may be asked to prepare a letter, for example, or they may be asked to make an oral presentation to a target group such as the city council or a citizen's group. Oral presentations are videotaped for later evaluation by trained, in-house raters. Whether the outcome of the job simulation exercise is written or oral, benchmarks for performance are established in three major areas: content/problem analysis, communication skills, and interpersonal relations. A team of three raters is trained to evaluate candidate behavior and compare the performance of the individual candidate against the established benchmarks for a specific rating that, while subjective, is highly reliable. The evaluations of the three raters are then pooled for an overall assessment of the candidates' performance on the exercise.
- The Americans With Disabilities Act requires that the Office of State Examiner provide reasonable accommodations in the testing environment for candidates with bona fide disabilities, which affect significant life activities. In processing these requests, we ask that the local civil service board, to which the application for accommodation has been made, obtain proof of the candidate's disability from a physician or other recognized disability professional. At the local civil service board's request, we will provide accommodations reasonable to the respective disability. This may include a private examining room for an applicant who has been diagnosed with attention deficit hyperactivity disorder, a reader and extra time for an applicant with dyslexia (which also requires a private examination setting as the reader would disturb other candidates), or the translation of the test into a braille format for an applicant with a visual impairment. The application of this law presents a particularly troubling problem for this office in that the job analysis con-



ducted for all of our competitive classes has identified the ability to read as an essential ability on the job. By allowing the test to be read to an applicant, we are not assessing this critical skill, yet we have no way of knowing if the respective department could accommodate such a disability. In addition, having a low IQ has also been identified as a permanent disability, which significantly affects major life activities, a problem which is particularly troubling when assessing candidates for public safety employment where successful candidates might be making critical life and death decisions. Until such time as further clarification on the application of this law is provided at the Federal level, we must continue to carefully evaluate each request for accommodations on a case-by-case basis. While we have been successful in most cases in securing additional help from the respective jurisdictions in the administration of these examinations, most requests require a private examination setting and additional personnel from this office. We have had several instances of multiple requests for accommodation for the same examination time, and in one case, were required to send four (4) examiners for an examination that could have been administered under normal circumstances with only one (1) employee. While it has proven somewhat difficult to anticipate the number of requests that will be received in a given year, and actual requests have declined over the past year, we must be prepared to respond to such situations when the need arises.

- The Office of State Examiner devotes substantial resources to insuring the validity of our examinations. Those unfamiliar with the legal requirements and consequences surrounding the use of employment testing might question the need for expenses associated with our proactive approach to test validation. From the positive viewpoint, a job-related examination, which is developed according to professionally acceptable standards, will be an effective tool in selecting individuals suited to specific employment situations. Effective selection has an impact on controlling costs and improving employee efficiency for employers. On the negative side, a poor selection test that is not job related may increase employer costs due to high turnover and poor performance, in addition to being subject to challenge by the Equal Employment Opportunity Commission or the Department of Justice. The state was recently provided evidence of the extensive costs associated with a failure to utilize appropriately validated examinations in the settlement between the State Police and the U. S. Department of Justice regarding charges of discrimination in the use of the State Trooper examination. The cost to the state resulted in well over a million dollars in damages and legal fees for the inappropriate documentation and use of only one test. The full scope of testing responsibilities and potential liability for the Office of State Examiner becomes readily apparent when one considers the fact that we administer approximately 450 tests per year in jurisdictions served by this office. Each test has the same potential for challenge, as did the single examination for State Trooper if it is not appropriately developed and supported.
- To preserve the integrity of the examination process, state law requires that examinations be administered to all the candidates at the same time and under the same conditions. As a protective public safety measure, state law also requires that examinations be administered in the jurisdiction for which testing is done. While this causes extensive travel time for the Office of State Examiner examining personnel, the city or fire protection district is not left with a serious manpower shortage due to the candidates for a promotional examination being tested miles away at a regional testing center. Examinations may be stopped at any time such a local emergency occurs.



PERSONNEL MANAGEMENT

- The second major activity performed by the Office of State Examiner is that of assisting civil service boards in reviewing appointments and personnel movements for compliance with civil service law. Records are also maintained on all personnel actions reported for each employee within the system. Appointing authorities are required to report appointments, promotions, demotions, and disciplinary actions to their local civil service board within 15 days. The Office of State Examiner provides a standard personnel action form (PAF) to the local entities to facilitate the reporting of this information in a timely manner. The local civil service boards, in turn, report the actions to this office via a copy of the executed personnel action form.
- Fundamental to the personnel management activity is assisting the respective local civil service boards in developing and maintaining a uniform and comprehensive classification plan within each department. As is the case with the testing function, the foundation of the classification activity is the job analysis. Standard job analysis techniques are employed by the Office of State Examiner to evaluate the duties assigned to the various positions by the appointing authority, and homogeneous positions are grouped together as a class of positions. A class description for each class of positions is developed by this office, and includes a general description of the distinguishing features of the class, examples of the major duties, and qualification requirements. New or revised classification descriptions are provided to the respective local civil service boards, who conduct public hearings on the adoption of the new or revised class description in question into their respective class plans as rules of the board following a required thirty day posting period. Once adopted, the class descriptions within the jurisdiction's class plan serve as a basis for determining eligibility for competitive and promotional examinations, as well as for allocating future positions created by the appointing authority to their respective classes in the classified service. The Office of State Examiner initiates classification plan changes or development when indicated necessary by recent job analysis evaluations, to reflect changes in departmental structure initiated by the appointing authority, or when necessitated by changes in federal or state law. The Office of State Examiner initiates classification plan changes or development when indicated necessary by recent job analysis evaluations, to reflect changes in departmental structure initiated by the appointing authority, or when necessitated by changes in federal or state law.

ADMINISTRATIVE SUPPORT

- The final major activity performed by the Office of State Examiner is the administrative support provided to local civil service board members, appointing authorities, departmental chiefs, governing bodies, and employees in the system in making the system operational at the local level. The Municipal Fire and Police Civil Service System is unique in many ways, and we have found no other state that has such a provision for state-assisted merit selection at the local level. This is not a state-run system where the state dictates all the provisions of the civil service system to the local jurisdictions. The system is administered through, and the power is therefore vested in, independent civil service boards comprised of local citizens in each jurisdiction to which the system applies. The state provides, through the constitution and statutes, for basic principles and a framework within which the system operates.
- The civil service board members serve without compensation, and most have little or no personnel administration experience. The membership of most civil service boards changes on a fairly frequent basis due, in part, to the nature of the staggered appointments, so to expect the board membership to develop the necessary expertise to administer the civil service system without support is unrealistic. The local boards depend heavily upon the support system provided by the state through the Office of State Examiner. As previously mentioned under other activity areas, the Office of State Examiner develops and maintains the classification plan for the local board in each jurisdiction, provides validated tests for entrance or promo-

tion in cities or fire protection districts, and assists the local boards in assuring that personnel movements are made in accordance with civil service law. In addition to these major activity areas, however, the Office of State Examiner provides administrative support and advice to those at the local level in setting up new jurisdictions, conducting meetings and hearings, adopting rules, and following civil service law as it applies to promotions, appointments, disciplinary action, appeals, and political activity. We also monitor changes in federal and state law, relevant case law, and Attorney General Opinions, which impact the operation of the jurisdictions, and provide timely advice when operational changes are necessary. A major support activity performed by this agency is a series of regional seminars designed to provide training to local departments, governing authorities, and secretaries in the operation of the system. Such seminars provide orientation to new personnel and updates on changes in the law to those who have been actively involved in the operation of the system for many years. Our goal is to make such seminars available to each jurisdiction at least every three years.

- Administrative personnel are readily available by telephone, through correspondence, or by attending meetings when requested to do so, to respond to the many questions posed to this office each week from chiefs, governing or appointing authorities, and employees within the system. The magnitude of our mission becomes readily apparent when one considers the fact that we currently have 97 jurisdictions and over 7,800 classified employees in the system. Administrative and Personnel Management personnel review the minutes of all meetings of each municipal fire and police civil service board in order to offer timely guidance to the local civil service boards on the discharge of their duties. The Office of State Examiner also provides original orientation and guidance to governing authorities that are required by law to establish systems, and provides orientation and assistance to newly sworn boards in making the system operational at the local level. Training is provided to local boards, chiefs, secretaries, and other interested individuals through regional seminars conducted by agency personnel. Two manuals have been prepared by this office for the purpose of providing guidance to local authorities: *The Operation of a Civil Service System*, which is a comprehensive operational manual for civil service board members and board secretaries, and *HeadStart*, which offers helpful insight for officials responsible for the administration and management of classified personnel. These manuals are distributed at the seminars and made available upon request to those at the local level. Other information is conveyed to the local jurisdictions through mass mailings, or through an agency newsletter entitled, *The Examiner*. Finally, the Office of State Examiner provides 24-hour access to information requested by the jurisdictions, such as information on forthcoming firefighter and police officer examinations, through both a voice mail system and the agency website (<http://www.ose.state.la.us>).

Administrative Budget Summary

	Prior Year Actuals FY 2004-2005	Enacted FY 2005-2006	Existing FY 2005-2006	Recommended FY 2006-2007	Total Recommended Over/Under EOB
Means of Financing:					
State General Fund (Direct)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
State General Fund by:					
Total Interagency Transfers	0	0	0	0	0
Fees and Self-generated Revenues	0	0	0	0	0
Statutory Dedications	1,253,816	1,297,143	1,307,402	1,286,023	(21,379)



Administrative Budget Summary

	Prior Year Actuals FY 2004-2005	Enacted FY 2005-2006	Existing FY 2005-2006	Recommended FY 2006-2007	Total Recommended Over/Under EOB
Interim Emergency Board	0	0	0	0	0
Federal Funds	0	0	0	0	0
Total Means of Financing	\$ 1,253,816	\$ 1,297,143	\$ 1,307,402	\$ 1,286,023	\$ (21,379)
Expenditures & Request:					
Personal Services	\$ 927,324	\$ 1,041,711	\$ 1,047,636	\$ 1,071,707	\$ 24,071
Total Operating Expenses	232,737	196,559	200,893	177,387	(23,506)
Total Professional Services	15,014	29,164	29,164	5,000	(24,164)
Total Other Charges	37,882	29,709	29,709	31,929	2,220
Total Acq & Major Repairs	40,859	0	0	0	0
Total Unallotted	0	0	0	0	0
Total Expenditures & Request	\$ 1,253,816	\$ 1,297,143	\$ 1,307,402	\$ 1,286,023	\$ (21,379)
Authorized Full-Time Equivalents:					
Classified	19	19	19	19	0
Unclassified	0	0	0	0	0
Total FTEs	19	19	19	19	0

Source of Funding

This program is funded through Statutory Dedications as provided for under R.S. 22:1419(A), entitled the Municipal Fire and Police Civil Service Operating Fund which shall be used solely for the operations of the office of state examiner. Revenue is collected from two and one-half hundredths of one percent of the gross direct insurance premiums received in the state, in the preceding year, by insurers doing business in the state. (Per R.S. 39:36B.(8), see table below for a listing of expenditures out of each statutory dedicated fund.)

Administrative Statutory Dedications

Fund	Prior Year Actuals FY 2004-2005	Enacted FY 2005-2006	Existing FY 2005-2006	Recommended FY 2006-2007	Total Recommended Over/Under EOB
Municipal Fire & Police Civil Service Operations	\$ 1,253,816	\$ 1,297,143	\$ 1,307,402	\$ 1,286,023	\$ (21,379)



Major Changes from Existing Operating Budget

General Fund	Total Amount	Table of Organization	Description
\$ 0	\$ 10,259	0	Mid-Year Adjustments (BA-7s):
\$ 0	\$ 1,307,402	19	Existing Oper Budget as of 12/01/05
Statewide Major Financial Changes:			
\$ 0	\$ 10,558	0	Annualize Classified State Employee Merits
\$ 0	\$ 27,385	0	Classified State Employees Merit Increases
\$ 0	\$ 20,652	0	Salary Base Adjustment
\$ 0	\$ (10,259)	0	Non-recurring Carryforwards
\$ 0	\$ 2,284	0	Risk Management
\$ 0	\$ (388)	0	Legislative Auditor Fees
\$ 0	\$ (205)	0	UPS Fees
\$ 0	\$ 378	0	Civil Service Fees
\$ 0	\$ 151	0	CPTP Fees
Non-Statewide Major Financial Changes:			
\$ 0	\$ (71,935)	0	Non-recur funding provided for information technology maintenace contracts and computer upgrade contracts.
\$ 0	\$ 1,286,023	19	Recommended FY 2006-2007
\$ 0	\$ 0	0	Less Governor's Supplementary Recommendations
\$ 0	\$ 1,286,023	19	Base Executive Budget FY 2006-2007
\$ 0	\$ 1,286,023	19	Grand Total Recommended

Professional Services

Amount	Description
\$5,000	Legal representation in litigation cases for the department.
\$5,000	TOTAL PROFESSIONAL SERVICES

Other Charges

Amount	Description
	Other Charges:
	This program does not have any funding for Other Charges for Fiscal Year 2006-2007.
\$0	SUB-TOTAL OTHER CHARGES



Other Charges (Continued)

Amount	Description
	Interagency Transfers:
\$3,536	Legislative auditor expenses
\$3,144	Civil Service Fees
\$9,237	Risk Management Fees
\$14,695	Office of Telecommunications Management Fees
\$525	CPTP Fees
\$792	UPS Fees
\$31,929	SUB-TOTAL INTERAGENCY TRANSFERS
\$31,929	TOTAL OTHER CHARGES

Acquisitions and Major Repairs

Amount	Description
	This program does not have any funding for Acquisitions and Major Repairs for Fiscal Year 2006-2007.

Performance Information

1. (KEY) Improve the content validity of classification plan for each jurisdiction by assuring that each class description is supported by job analysis data not greater than five years old by June 30, 2010.

Louisiana: Vision 2020 Link: This operational objective is linked to Vision 2020 Objective 1.8 To improve the efficiency and accountability of governmental agencies.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable

Explanatory Note: The Equal Employment Opportunity's Uniform Guidelines on Employee Selection Procedures is the standard by which the U.S. Department of Justice, the EEOC, and the courts would measure the OSE efforts should the agency be challenged. The Guidelines state that any component of the selection process should be validated in accordance with the standards. The class descriptions include duties and responsibilities, as well as qualification requirements, which must be supported by recent job analysis documentation. In order to assure that the class plans maintained by the OSE and adopted by civil service boards are supported by recent job analysis data, the OSE will:

develop instruments and assign personnel resources necessary to conduct studies to evaluate qualification requirements for public safety positions and to develop validation documentation to support their use in the selection process and ensure that 25% of classification plans are supported by job analysis data less than five years old.

Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	Performance At Executive Budget Level FY 2006-2007
K	Percentage of classification descriptions reviewed (LAPAS CODE - 14396)	20%	122%	20%	10%	20%
K	Percentage of class descriptions supported by job analysis data less than 5 years old (LAPAS CODE - 14298)	25%	25%	41%	45%	45%
K	Percentage of class descriptions having supporting validity documentation for qualification requirements (LAPAS CODE - 14299)	10%	1%	10%	5%	10%

Administrative General Performance Information

Performance Indicator Name	Performance Indicator Values				
	Prior Year Actual FY 2000-2001	Prior Year Actual FY 2001-2002	Prior Year Actual FY 2002-2003	Prior Year Actual FY 2003-2004	Prior Year Actual FY 2004-2005
Total number of class descriptions (LAPAS CODE - 14367)	915	923	928	940	950
Number of new job analyses conducted (LAPAS CODE - 14369)	90	79	74	108	20
Number of class descriptions supported by job analysis data less than 5 years old (LAPAS CODE - 14370)	87	427	390	382	393

Louisiana: Vision 2020 Link: This operational objective is linked to Vision 2020 Objective 1.8: To improve the efficiency and accountability of governmental agencies.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable



Explanatory Note: The OSE provides a variety of services to local civil service boards and local jurisdictions, including the development, administration, and scoring of tests for classified positions, and providing advice and guidance as to the application of the Municipal Fire and Police Civil Service Law. To achieve a satisfactory or better service level rating by local civil service boards and local jurisdictions, the OSE recognizes that it must be responsive to each jurisdiction's individual needs. The agency has a staff only 19 positions which must address the needs of 103 jurisdictions in a classified system that comprises approximately 8400 classified employees.

Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				Performance At Executive Budget Level FY 2006-2007
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	
S	Average number of days between date of receipt of job analysis data and date of recommendation on class plan to civil service board (LAPAS CODE - 7120)	130	92	120	135	95
S	Average number of days between receipt of minutes of board meeting identifying changes adopted to class plan and date on which completed revisions are forwarded to civil service board (LAPAS CODE - 14311)	100	21	45	75	25
S	Percentage of classification descriptions updated (LAPAS CODE - 14297)	10%	53%	15%	8%	10%

2. (KEY) By June 30, 2010, improve the validity of examinations developed by the Office of State Examiner so that candidates identified as eligible will have the knowledge and skills necessary to be placed in a working test period, and so that examinations administered will be legally defensible.

Louisiana: Vision 2020 Link: This operational objective is linked to Vision 2020 Objective 1.8 (To improve the efficiency and accountability of governmental agencies.) and Objective 3.3 (To have safe homes, schools, and streets throughout the State.).

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable

Explanatory Note:



- (1). Traditional assessment center components are very expensive to develop and grade, but are able to assess leadership and decision-making skills critical to upper level jobs that would ordinarily not be possible with a standard multiple-choice examination. This test format utilizes what appear to be multiple-choice questions, but which are actually situations or problems presented the question with alternatives for solutions as the answers. The exam material must be developed and validated by panels of subject matter experts, consisting of training officials and experienced incumbents in the jobs for which the test material is being developed.
- (2). Fire prevention and investigation classes (which include the class titles of Fire Inspector, Fire Investigator, Fire Prevention Officer, and combinations thereof) have been particularly troubling to the OSE from the standpoint of validity. The nature of the work and the knowledge required to function in the respective classes is not as adaptable to common job analysis and exam planning techniques as other classes the fire and police services are. It is difficult, for example, to determine what knowledge is needed from the first day on the job, versus that for which the incumbent might use as a reference source to accomplish his duties. We currently have approximately 12 classes in this series, and would like to develop a standardized examination for use in as many applicable jurisdictions statewide as possible.
- (3). Louisiana's Municipal Fire and Police Civil Service Law requires only support for the tests on a pass/fail basis, inasmuch as anyone making a score of 75 or higher is eligible for competitive appointments, and promotional appointments must be offered to the person with a score of 75 or higher with the greatest total departmental seniority. However, the OSE is aware that jurisdictions are using the scores for other purposes. One jurisdiction, for example, will not schedule an interview with an individual seeking entrance employment unless he/she scores at least 95, rather than 75, on the test. Other jurisdictions utilize scores on examinations in breaking ties in seniority when making promotional appointments.
- (4). The OSE database of test items comprises approximately 7,800 test items that have been developed by the OSE. The database includes items in the item bank that have been reviewed, properly sourced, and otherwise revised, and are ready for examination purposes. The database also contains other items that are in various stages of development, review, or revision, and include items that have been submitted for removal from the item bank. Input and output indicators, as well as outcome and efficiency indicators related to this issue may be found in the General Performance Information table that follows this objective.



Performance Indicators

Level	Performance Indicator Name	Performance Indicator Values				Performance At Executive Budget Level FY 2006-2007
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	
K	Number of fire prevention\investigation classes for which multi-jurisdictional standard examinations have been developed (LAPAS CODE - 14307)	1	0	1	0	1
K	Number of ranks for which low fidelity, job simulation testing has been developed and incorporated (LAPAS CODE - 14305)	1	0	1	0	1
K	Percent of standard, multi-jurisdictional promotional examinations for which documentary support for score ranking has been established (LAPAS CODE - 14306)	25%	0	25%	0	20%

Administrative General Performance Information

Performance Indicator Name	Performance Indicator Values				
	Prior Year Actual FY 2000-2001	Prior Year Actual FY 2001-2002	Prior Year Actual FY 2002-2003	Prior Year Actual FY 2003-2004	Prior Year Actual FY 2004-2005
Number of validation studies conducted on standard, multi-jurisdictional exams (LAPAS CODE - 7113)	0	0	0	0	0
Number of challenges to standard examinations where a civil service board, court, or other regulatory entity finds that a standard examination administered by the Office of State Examiner (OSE) was not appropriate (LAPAS CODE - 7114)	0	0	0	0	0
Number of standard multi-jurisdictional promotional examinations administered (LAPAS CODE - 20313)	119	136	111	136	125
Number of standard multi-jurisdictional promotional examinations (LAPAS CODE - 20314)	8	8	8	8	8
Number of fire prevention series classes (LAPAS CODE - 20315)	29	32	32	32	31

Fire Prevention classes currently include a total of 56 classifications. The numbers indicated here represent the number of classes which may be included in the job analysis for the purposes of developing a standard multi-jurisdictional competitive exam.



3. (SUPPORTING) By June 30, 2010, to provide examination scores to local civil service boards within 80 days from receipt of exam request despite an anticipated 50% increase in number of jurisdictions to which the system is applicable.

Louisiana: Vision 2020 Link: This operational objective is linked to Vision 2020 Objective 1.8: To improve the efficiency and accountability of governmental agencies.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable

Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				Performance At Executive Budget Level FY 2006-2007
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	
S	Number of days from date of examination request to date scores are mailed (LAPAS CODE - 16989)	85	91	85	115	85

4. (SUPPORTING) Improve quality of examinations and efficiency of exam preparation by conducting a comprehensive review and update of all 7,800+ test questions in OSE database from which tests are drawn by June 30, 2010.

Louisiana: Vision 2020 Link: This operational objective is linked to Vision 2020 Objective 1.8: To improve the efficiency and accountability of governmental agencies.

Children's Budget Link:

Human Resource Policies Beneficial to Women and Families Link:

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other):

Explanatory Note:

The OSE database of test items comprises approximately 7,800 test items that have been developed by the OSE. The database includes items in the item bank that have been reviewed, properly sourced, and otherwise revised, and are ready for examination purposes. The database also contains other items that are in various stages of development, review, or revision, and include items that have been submitted for removal from the item bank. Input and output indicators, as well as outcome and efficiency indicators related to this issue may be found in the General Performance Information table that follows this objective.



Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	Performance At Executive Budget Level FY 2006-2007
		S	Percent of test items in the item bank which have been reviewed, revised or deleted. (LAPAS CODE - 16987)	10%	19%	15%

5. (SUPPORTING)To provide initial orientation by June 30, 2010, to local governing authorities in 24 new jurisdictions to which the system applies concerning the requirements of Municipal Fire and Police Civil Service Law, and assisting such entities in establishing civil service boards.

Louisiana: Vision 2020 Link: This operational objective is linked to Vision 2020 Objective 1.8 To improve the efficiency and accountability of governmental agencies and Objective 3.3 To have safe homes, schools, and streets throughout the State.

Children's Budget Link:

Human Resource Policies Beneficial to Women and Families Link:

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other):

Explanatory Note:



Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	Performance At Executive Budget Level FY 2006-2007
K	Percent of potential jurisdictions contacted, verified, and provided initial orientation concerning the statutory requirements of the MFPCS System. (LAPAS CODE - 16994)	14%	16%	17%	10%	20%
<p>Due to current understaffing the agency projected that it would not be able to devote resources toward adding new jurisdictions to the MFPCS system. Despite understaffing in the face of accelerated growth in the number of jurisdictions to which the MFPCS system applies, however, three jurisdictions were added to the Municipal Fire and Civil Service System during FY 03/04.</p>						

Administrative General Performance Information

Performance Indicator Name	Performance Indicator Values				
	Prior Year Actual FY 2000-2001	Prior Year Actual FY 2001-2002	Prior Year Actual FY 2002-2003	Prior Year Actual FY 2003-2004	Prior Year Actual FY 2004-2005
Number of test questions in item bank (LAPAS CODE - 14377)	8,476	7,829	7,868	7,881	7,773
Number of test questions reviewed and removed from item bank (LAPAS CODE - 14378)	110	98	164	98	169
No data is available for these General Performance Indicators prior to FY 2000-2001.					
Number of test questions updated or revised (LAPAS CODE - 14384)	308	311	377	253	388
No data is available for these General Performance Indicators prior to FY 2000-2001.					
Number of test questions researched and sourced to new reference editions (LAPAS CODE - 14382)	373	229	414	324	1,015
No data is available for these General Performance Indicators prior to FY 2000-2001.					
Number of new test questions written to satisfy requirements of examination plans (LAPAS CODE - 14383)	257	120	203	93	61
No data is available for these General Performance Indicators prior to FY 2000-2001.					
Number of test questions that must be removed during the grading process due to problems with item construction or source (LAPAS CODE - 14309)	34	109	92	83	61
No data is available for these General Performance Indicators prior to FY 2000-2001.					



6. (KEY) To improve service to jurisdictions through timely support to those involved in the operation of the system at the local level through telephone support, correspondence, seminars, individual orientation sessions, and revised training

materials with interactive components by June 30, 2010.

Louisiana: Vision 2020 Link: This operational objective is linked to Vision 2020 Objective 1.8: To improve the efficiency and accountability of governmental agencies.

Children's Budget Link:

Human Resource Policies Beneficial to Women and Families Link:

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other):

Explanatory Note: The OSE provides a variety of services to local civil service boards and local jurisdictions, including the development, administration, and scoring of tests for classified positions, and providing advice and guidance as to the application of the Municipal Fire and Police Civil Service Law. To achieve a satisfactory or better service level rating by local civil service boards and local jurisdictions, the OSE recognizes that it must be responsive to each jurisdiction's individual needs. The agency has a staff of only 19 positions which must address the needs of 103 jurisdictions in a classified system that comprises approximately 8400 classified employees.

Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	Performance At Executive Budget Level FY 2006-2007
K	Percentage of local civil service boards and jurisdictions indicating satisfaction with OSE services (LAPAS CODE - 14310)	80%	95%	83%	60%	80%
Due to inadequate staffing and increased workload associated with establishing civil service systems in additional jurisdictions, the agency was unable to dedicate resources necessary to conduct a satisfaction survey.						
S	Percentage of jurisdictions for which training has been provided (either through seminars and/or training manuals) (LAPAS CODE - 14313)	55%	77%	60%	10%	20%
S	Percentage of seminar attendees rating training as informative and helpful (LAPAS CODE - 14314)	80%	0	82%	60%	80%



Performance Indicators (Continued)

L e v e l	Performance Indicator Name	Performance Indicator Values				Performance At Executive Budget Level FY 2006-2007
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	
S	Average number of working days to respond to telephone inquiries (LAPAS CODE - 14315)	2	1	2	4	2
S	Average number of working days to respond to written requests for guidance (LAPAS CODE - 14316)	50	11	2	2	15
S	Percentage of survey respondents finding agency legislative tracking site informative and helpful (LAPAS CODE - 14312)	90%	97%	92%	65%	90%
Due to inadequate staffing and increased workload associated with establishing civil service systems in additional jurisdictions, the agency was unable to dedicate resources necessary to conduct a satisfaction survey.						

7. (KEY) To increase service to jurisdictions and to applicants for employment in the system through the e-government concept by adding online, interactive services in five (5) categories by June 30, 2010.

Louisiana: Vision 2020 Link: This operational objective is linked to Vision 2020 Objective 1.8: To improve the efficiency and accountability of governmental agencies.

Children's Budget Link:

Human Resource Policies Beneficial to Women and Families Link:

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other):

Explanatory Note: In FY 04-05, the OSE completed its website redesign, which includes an interactive personnel action form which can be completed and printed online. The agency anticipates introducing other online services during the period covered by the Strategic Plan for Fiscal years 2006-2010.



Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				Performance At Executive Budget Level FY 2006-2007
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	
K	(LAPAS CODE - 20321)	1	1	4	4	1
S	Number of informational categories on agency website (LAPAS CODE - 20322)	43	29	7	7	1
The OSE was unable, due to insufficient staffing, to conduct regional seminars during FY 02-03.						

Administrative General Performance Information

Performance Indicator Name	Performance Indicator Values				
	Prior Year Actual FY 2000-2001	Prior Year Actual FY 2001-2002	Prior Year Actual FY 2002-2003	Prior Year Actual FY 2003-2004	Prior Year Actual FY 2004-2005
Number of personnel action forms (PAFs) reviewed for compliance with civil service law (LAPAS CODE - 4150)	6,675	4,670	7,866	5,235	3,346
Number of PAFs returned to jurisdictions for correction because of errors in applications of civil service law (LAPAS CODE - 7118)	262	32	155	54	0
Percentage of PAFs reviewed which are returned for correction (LAPAS CODE - 7119)	3.90%	0.69%	1.97%	1.03%	
Number of civil service minutes reviewed (LAPAS CODE - 17000)	454	602	584	517	584
Number of legislative bills impacting the Municipal Fire and Police Civil Service System tracked on OSE website (LAPAS CODE - 17001)	100	34	36	43	18
OSE did not provide website tracking of legislation prior to FY 00-01.					
Number of copies of The Examiner distributed (LAPAS CODE - 17002)	0	917	0	0	0
"The Examiner" newsletter is typically published and distributed following the adjournment of non-fiscal regular legislative sessions. "The Examiner" newsletter is typically published and distributed following the adjournment of the regular legislative sessions in order that the OSE may provide information about legislation affecting the fire and police classified service. Inasmuch as the 2003 Legislative Session adjourned on June 23, 2003, the OSE did not have sufficient time to prepare the newsletter prior to the end of the fiscal year. The OSE was unable, due to insufficient staffing, to publish and produce the newsletter in FY 03-04 and conduct regional seminars during FY 02-03.					
Number of individuals trained through seminars or individual orientation (LAPAS CODE - 17003)	40	202	58	186	0
The OSE was unable, due to insufficient staffing, to conduct regional seminars during FY 02-03.					
Number of training manuals distributed (LAPAS CODE - 17004)	71	357	213	333	154
Number of visitors annually to agency website (LAPAS CODE - 17006)	5,626	10,805	32,183	32,247	32,623





17-562 — Ethics Administration

Agency Description

The mission of Ethics Administration is to provide staff support for the Louisiana Board of Ethics, which administers and enforces Louisiana's conflicts of interest legislation, campaign finance disclosure requirements and lobbyist registration and disclosure laws, to achieve compliance by governmental officials, public employees, candidates, and lobbyists and to provide public access to disclosed information.

The goals of Ethics Administration are as follows:

- I. Improve the level of education and awareness by public servants in order to ensure compliance with conflicts of interest standards, campaign finance disclosure requirements and lobbyist registration and disclosure requirements.
- II. To ensure that the administrative duties of the Louisiana Board of Ethics are carried out in a timely and efficient manner by the staff in order to increase public confidence relative to the accountability of public servants, candidates, political committees and lobbyists.
- III. Enhance timely public access to disclosed information.

Act 64 of the 1996 First Extraordinary Session of the Louisiana Legislature, effective January 1, 1997, reformed the basic structure of Ethics Administration by eliminating the Board of Ethics for Elected Officials and the Commission on Ethics for Public Employees and creating an eleven-member Board of Ethics.

The Board of Ethics is statutorily charged with the responsibility of interpreting, administering and enforcing the Code of Governmental Ethics, the Campaign Finance Disclosure Act (CFDA), the Louisiana Elections Integrity Law and the Louisiana Lobbyist Registration and Disclosure Act (LRDA). The Board of Ethics exercises jurisdiction over all state and local elected officials, all non-elected state and local governmental officials, appointees and employees and over any other "person" who engages in statutorily proscribed conduct. The Board of Ethics serves as the Supervisory Committee for the Campaign Finance Disclosure Act (CFDA). The board is charged also with regulating the amount of contributions that may be received by candidates and committees as well as various other campaign finance activities. The board is likewise responsible for the administration of the Ethics Code requirement that governors and gubernatorial candidates and members of the Gaming Control Board file financial disclosure reports. The Board of Ethics is responsible for the administration and enforcement of the Elections Integrity Act, which provides for the management of complaints with respect to certain Louisiana elections.

Act 66 of the 1996 First Extraordinary Session of the Louisiana Legislature significantly reformed the procedures for enforcing violations of the Campaign Finance Disclosure Act and imposed the requirement for the development of a comprehensive data and information processing program and information distribution network.

The primary statutory responsibility of the Board of Ethics and, therefore, of the Ethics Administration Program (EAP), is to administer and enforce Louisiana's conflicts of interest legislation.



The Board of Ethics is responsible for rendering advisory opinions, reviewing and investigating complaints, conducting public hearing and imposing and enforcing remedial and disciplinary actions as may be necessary under the circumstances and as otherwise permitted by law. The Board of Ethics is statutorily mandated by Section 1158 of the Ethics Code to establish the Board of Ethics Computerized Data Management System. On behalf of the Board, the EAP provides technical support to manage and maintain the Board of Ethics Computerized Data Management System, to facilitate the electronic filing and provide on-line computer access to disclosure reports filed with the Board of Ethics. All disclosure reports filed with the Board of Ethics are scanned by the EAP so that the reports are accessible to the general public via the Internet. Also, the EAP is responsible for providing educational material, information, training and seminars on the laws administered by the Board of Ethics to public servants, candidates, political committees, lobbyists and the general public.

The Board of Ethics is likewise responsible for the administration of Section 1124 of the Code of Governmental Ethics that requires governors and gubernatorial candidates to file financial disclosure reports with the Board of Ethics on forms prescribed by the Board and processed by the EAP staff. Financial disclosure reports are also filed with the Board of Ethics by members of the Louisiana Gaming Control Board and the Supervisor of the Louisiana Gaming Control Board. The EAP has developed electronic filing capabilities and Internet access for the filing of such disclosure reports.

The Board of Ethics is responsible for the interpretation, administration and enforcement of the Lobbyist Registration and Disclosure Act. The EAP is responsible for developing, publishing and distributing reports and disclosure forms, auditing and compliance assurance measure and instituting administrative and judicial remedial and disciplinary actions to redress statutory violations.

The Board of Ethics is responsible for the administration and enforcement of the Elections Integrity Act that provides for the management of complaints with respect to certain Louisiana elections. The EAP provides staff support to the Board as the administrator of the Louisiana Elections Integrity program, conducts investigations and presents evidence to the Board in the discharge of its responsibilities to conduct hearings. The Board of Ethics has statutory jurisdiction over elections in Louisiana for the Office of the Governor, Lieutenant Governor, Secretary of State, State Treasurer, Attorney General, Commissioner of Election, Commissioner of Agriculture, Commissioner of Insurance, United States Senator, United States Congressman, Public Service Commission, members of the State Board of Elementary and Secondary Education and Justices of the Supreme Court.

Ethics Administration has only one program, Administration.

For additional information, see:

[Ethics Administration](#)



Ethics Administration Budget Summary

	Prior Year Actuals FY 2004-2005	Enacted FY 2005-2006	Existing FY 2005-2006	Recommended FY 2006-2007	Total Recommended Over/Under EOB
Means of Financing:					
State General Fund (Direct)	\$ 1,383,713	\$ 1,603,143	\$ 1,733,775	\$ 1,465,348	\$ (268,427)
State General Fund by:					
Total Interagency Transfers	0	0	0	0	0
Fees and Self-generated Revenues	107,319	116,021	116,021	116,021	0
Statutory Dedications	0	0	0	0	0
Interim Emergency Board	0	0	0	0	0
Federal Funds	0	0	0	0	0
Total Means of Financing	\$ 1,491,032	\$ 1,719,164	\$ 1,849,796	\$ 1,581,369	\$ (268,427)
Expenditures & Request:					
Administrative	\$ 1,491,032	\$ 1,719,164	\$ 1,849,796	\$ 1,581,369	\$ (268,427)
Total Expenditures & Request	\$ 1,491,032	\$ 1,719,164	\$ 1,849,796	\$ 1,581,369	\$ (268,427)
Authorized Full-Time Equivalents:					
Classified	20	20	20	20	0
Unclassified	0	0	0	0	0
Total FTEs	20	20	20	20	0



562_1000 — Administrative

Program Authorization: R.S. 42:1101 et seq. (Code of Governmental Ethics); R.S. 18:1481 et seq. (Campaign Finance Disclosure Act); R.S. 24:50 et seq. (Legislative Lobbyist Registration and Disclosure Act) and R.S. 49:71 et seq. (Executive Branch Lobbyist Registration and Disclosure Act)

Program Description

The mission of Ethics Administration is to provide staff support for the Louisiana Board of Ethics, which administers and enforces Louisiana's conflicts of interest legislation, campaign finance disclosure requirements and lobbyist registration and disclosure laws, to achieve compliance by governmental officials, public employees, candidates, and lobbyists and to provide public access to disclosed information.

The goals of Ethics Administration are as follows:

- I. Improve the level of education and awareness by public servants in order to ensure compliance with conflicts of interest standards, campaign finance disclosure requirements and lobbyist registration and disclosure requirements.
- II. To ensure that the administrative duties of the Louisiana Board of Ethics are carried out in a timely and efficient manner by the staff in order to increase public confidence relative to the accountability of public servants, candidates, political committees and lobbyists.
- III. Enhance timely public access to disclosed information.

The activities of the program are as follows:

Program Activity: The Board of Ethics statutorily charged with the responsibility of interpreting, administering, and enforcing the Code of Governmental Ethics, the Campaign Finance Disclosure Act (CFDA), the Louisiana Lobbyist Registration and Disclosure Act (LRDA), and the Louisiana Elections Integrity Law. The Board of Ethics exercises jurisdiction over all state and local elected officials, all non-elected state and local governmental officials, appointees and employees and over any other "Person" who engages in statutorily proscribed conduct.

The EAP provides clerical, budget, administrative, personnel, legal, education, training, data processing and technical support to the Board of Ethics and with respect to:

1. Implementing a broad based information distribution and education program;
2. Rendering advisory opinions;
3. Conducting field investigations and preparing investigation reports;
4. Conducting public hearings;
5. Defending the Board of Ethics in litigation at all state and federal levels;
6. Developing, publishing and distributing forms and information material and booklets to candidates, political committees, lobbyists, and other persons required to comport with the provisions of the CFDA and the LRDA;



7. Receiving, copying, indexing, recording and monitoring disclosure reports and related forms and materials;
8. Receiving electronically filed disclosure reports through Internet or diskette; receiving, logging, indexing and scanning all disclosure reports for Internet access;
9. Auditing and related compliance examination of CFDA and LRDA reports as well as others disclosure reports filed;
10. Developing and administering both adjudication and litigation procedures for redressing violations and otherwise insuring compliance with CFDA and LRDA requirements; and,
11. Providing training and educational services to elected officials, public employees, candidates, political committees, lobbyists, and the general public on the provisions of the laws administered by the Board of Ethics.

Program Activity: The primary statutory responsibility of the Board of Ethics and, therefore, of the EAP, is to administer and enforce Louisiana's conflicts of interest legislation. The Board of Ethics is responsible for rendering advisory opinions, receiving and investigating complaints, conducting public hearings and imposing and enforcing remedial and disciplinary actions as may be necessary under the circumstances and as otherwise permitted by law.

The Board of Ethics is statutorily mandated by Section 1158 of the Ethics Code to establish the Board of Ethics Computerized Data Management System. On behalf of the Board, the EAP provides technical support to manage and maintain the Board of Ethics Computerized Data Management System, to facilitate the electronic filing and provide on-line computer access to disclosure reports filed with the Board of Ethics. All disclosure reports filed with the Board of Ethics are scanned by the EAP so that the reports are accessible to the general public via the Internet. Also, the EAP is responsible for providing educational material, information, training and seminars on the laws administered by the Board of Ethics to public servants, candidates, political committees, lobbyists and the general public.

The Board is likewise responsible for the administration of Section 1124 of the Code of Governmental Ethics that requires governors and gubernatorial candidates to file financial disclosure reports with the Board of Ethics on forms prescribed by the Board and processed by the EAP staff. Financial disclosure reports are also filed with the Board of Ethics by members of the Louisiana Gaming Control Board and the Supervisor of the Louisiana Gaming Control Board. The EAP has developed electronic filing capabilities and Internet access for the filing of such disclosure reports.

Program Activity: The Board of Ethics is responsible for the interpretation, administration and enforcement of the Campaign Finance Disclosure Act and Lobbyist Registration and Disclosure Act. The EAP is responsible for developing, publishing and distributing reports and disclosure forms, auditing and compliance assurance measures and instituting administrative and judicial remedial and disciplinary actions to redress statutory violations.

Program Activity: The Board of Ethics is responsible for the administration and enforcement of the Elections Integrity Act which provides for the management of complaints with respect to certain Louisiana elections. The EAP provides staff support to the Board as the administrator of the Louisiana Elections Integrity program, conducts investigations and presents evidence to the Board in the discharge of its responsibilities to conduct hearings. The Board of Ethics has statutory jurisdiction over elections in Louisiana for the Office of the Governor, Lieutenant Governor, Secretary of State, State Treasurer, Attorney General, Commissioner of Elections, Commissioner of Agriculture, Commissioner of Insurance, United States Senator, United States Congressman, Public Service Commission, members of the State Board of Elementary and Secondary Education and Justices of the Supreme Court.

Administrative Budget Summary

	Prior Year Actuals FY 2004-2005	Enacted FY 2005-2006	Existing FY 2005-2006	Recommended FY 2006-2007	Total Recommended Over/Under EOB
Means of Financing:					
State General Fund (Direct)	\$ 1,383,713	\$ 1,603,143	\$ 1,733,775	\$ 1,465,348	\$ (268,427)
State General Fund by:					
Total Interagency Transfers	0	0	0	0	0
Fees and Self-generated Revenues	107,319	116,021	116,021	116,021	0
Statutory Dedications	0	0	0	0	0
Interim Emergency Board	0	0	0	0	0
Federal Funds	0	0	0	0	0
Total Means of Financing	\$ 1,491,032	\$ 1,719,164	\$ 1,849,796	\$ 1,581,369	\$ (268,427)
Expenditures & Request:					
Personal Services	\$ 1,085,190	\$ 1,181,495	\$ 1,198,309	\$ 1,226,117	\$ 27,808
Total Operating Expenses	253,328	246,417	270,814	245,774	(25,040)
Total Professional Services	7,330	16,503	0	0	0
Total Other Charges	123,636	274,749	380,158	109,478	(270,680)
Total Acq & Major Repairs	21,548	0	515	0	(515)
Total Unallotted	0	0	0	0	0
Total Expenditures & Request	\$ 1,491,032	\$ 1,719,164	\$ 1,849,796	\$ 1,581,369	\$ (268,427)
Authorized Full-Time Equivalents:					
Classified	20	20	20	20	0
Unclassified	0	0	0	0	0
Total FTEs	20	20	20	20	0



Source of Funding

This program is funded with State General Fund and Fees and Self-generated Revenues. The Fees and Self-generated Revenues are derived from filing fees for all political action committees authorized by R.S. 18:1505, legislative lobbying registration fees authorized by R.S. 24:53I and for executive lobbying registration fees authorized by R.S. 49:74G. Funds are collected for providing copies of reports, transcripts, etc.

Major Changes from Existing Operating Budget

General Fund	Total Amount	Table of Organization	Description
\$ 130,632	\$ 130,632	0	Mid-Year Adjustments (BA-7s):
\$ 1,733,775	\$ 1,849,796	20	Existing Oper Budget as of 12/01/05
Statewide Major Financial Changes:			
22,294	22,294	0	Annualize Classified State Employee Merits
16,482	16,482	0	Classified State Employees Merit Increases
3,013	3,013	0	Salary Base Adjustment
(515)	(515)	0	Non-Recurring Acquisitions & Major Repairs
(130,117)	(130,117)	0	Non-recurring Carryforwards
608	608	0	Risk Management
(230)	(230)	0	UPS Fees
391	391	0	Civil Service Fees
168	168	0	CPTP Fees
(80,521)	(80,521)	0	Executive Order No. KBB 2005-82 Expenditure Reduction
Non-Statewide Major Financial Changes:			
(100,000)	(100,000)	0	Non-recur funding provided for the electronic filing system of campaign finance disclosure reports by candidates, political committees, and lobbyists.
\$ 1,465,348	\$ 1,581,369	20	Recommended FY 2006-2007
\$ 0	\$ 0	0	Less Governor's Supplementary Recommendations
\$ 1,465,348	\$ 1,581,369	20	Base Executive Budget FY 2006-2007
\$ 1,465,348	\$ 1,581,369	20	Grand Total Recommended

Professional Services

Amount	Description
	This program does not have funding for Professional Services for Fiscal Year 2006-2007.

Other Charges

Amount	Description
	Other Charges:
\$65,705	Computer support for Electronic Filing Project
\$65,705	SUB-TOTAL OTHER CHARGES
	Interagency Transfers:
\$1,036	UPS Fees
\$3,571	Civil Service Fees
\$544	CPTP Fees
\$16,486	State Printing
\$11,126	Risk Management
\$11,010	OTM - Telephone Services
\$43,773	SUB-TOTAL INTERAGENCY TRANSFERS
\$109,478	TOTAL OTHER CHARGES

Acquisitions and Major Repairs

Amount	Description
	This program does not have funding for Acquisitions and Major Repairs for Fiscal Year 2006-2007.

Performance Information

1. (KEY) Reduce the delay between the Board's initiation of investigations and final board resolution by streamlining the investigation process to 180 days by June 30, 2010.

Louisiana: Vision 2020 Link: This operational objective is linked to Louisiana Vision 2020 Objective 1.8 to improve the efficiency and accountability of governmental agencies by decreasing the number of days it takes to complete an investigation.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable

Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				Performance At Executive Budget Level FY 2006-2007
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	
K	Number of investigations completed (LAPAS CODE - 10397)	88	170	162	162	162
K	Number of investigations completed by deadline (LAPAS CODE - 7132)	75	160	137	137	137
K	Percentage of investigations completed within deadline (180 processing days) (LAPAS CODE - 7133)	85%	94%	85%	85%	85%

2. (KEY) Reduce the delay between assessment of late fees and issuance of the Board's orders to 150 days by June 30, 2010.

Louisiana: Vision 2020 Link: This operational objective is linked to Louisiana Vision 2020 Objective 1.8 to improve the efficiency and accountability of governmental agencies by decreasing the number of days it takes to seek board action against those who fail to file reports timely.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable



Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				Performance At Executive Budget Level FY 2006-2007
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	
K	Percentage of orders issued within 150 days (LAPAS CODE - 21310)	Not Applicable	20%	50%	50%	50%

This is a new performance indicator that will more accurately reflect the progress of the staff in obtaining orders issued in connection with late fees assessed. The EAP developed and implemented a Campaign Finance Action Plan in May 2004 concerning the procedures to be utilized with respect to the collection of outstanding late fees owed in connection with campaign finance reports that are not timely filed. With an additional attorney position that was added whose main responsibility is to work the action plan, it is the goal of the EAP to reduce the number of days between assessment and issuance of a Board order to 150 days by June 30, 2010. The length of time is driven by the 30 days given to a late filer to pay or request a waiver before the Board, after which additional time to pay is given, and 60 days notice thereafter before a due process hearing can be conducted to obtain an order from the Board of Ethics.

Number of orders issued is driven by the number of late fees not paid by filers.

K	Percentage of reports and registrations filed late (LAPAS CODE - 7137)	9.0%	6.0%	7.0%	7.0%	7.0%
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S	Number of orders issued (LAPAS CODE - 7139)	Not Applicable	223	280	280	200
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This is a new performance indicator that will more accurately reflect the progress of the staff in obtaining orders issued in connection with late fees assessed. The EAP developed and implemented a Campaign Finance Action Plan in May 2004 concerning the procedures to be utilized with respect to the collection of outstanding late fees owed in connection with campaign finance reports that are not timely filed. With an additional attorney position that was added whose main responsibility is to work the action plan, it is the goal of the EAP to reduce the number of days between assessment and issuance of a Board order to 150 days by June 30, 2010. The length of time is driven by the 30 days given to a late filer to pay or request a waiver before the Board, after which additional time to pay is given, and 60 days notice thereafter before a due process hearing can be conducted to obtain an order from the Board of Ethics.

S	Number of orders issued within 150 days (LAPAS CODE - 21311)	Not Applicable	43	140	140	100
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This is a new performance indicator that will more accurately reflect the progress of the staff in obtaining orders issued in connection with late fees assessed. The EAP developed and implemented a Campaign Finance Action Plan in May 2004 concerning the procedures to be utilized with respect to the collection of outstanding late fees owed in connection with campaign finance reports that are not timely filed. With an additional attorney position that was added whose main responsibility is to work the action plan, it is the goal of the EAP to reduce the number of days between assessment and issuance of a Board order to 150 days by June 30, 2010. The length of time is driven by the 30 days given to a late filer to pay or request a waiver before the Board, after which additional time to pay is given, and 60 days notice thereafter before a due process hearing can be conducted to obtain an order from the Board of Ethics.

3. (KEY) By June 30, 2010, 20% of all reports and registrations are filed electronically.

Louisiana: Vision 2020 Link: This operational objective is linked to Louisiana Vision 2020 Objective 1.8 to improve the efficiency and accountability of governmental agencies by allowing the public access to public information of the Board of Ethics, including opinions, advisory opinions, reports and disclosures.

Children's Budget Link: Not Applicable



Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable

Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	Performance At Executive Budget Level FY 2006-2007
K	Percentage of reports and registrations filed electronically (LAPAS CODE - 7143)	9%	15%	13%	13%	16%

Administrative General Performance Information

Performance Indicator Name	Performance Indicator Values				
	Prior Year Actual FY 2000-2001	Prior Year Actual FY 2001-2002	Prior Year Actual FY 2002-2003	Prior Year Actual FY 2003-2004	Prior Year Actual FY 2004-2005
Number of speaking engagements (LAPAS CODE - 12296)	56	59	57	75	68
Number of persons attending speaking engagements (LAPAS CODE - 12298)	2,777	3,406	3,155	3,390	4,621
Number of advisory opinions rendered (LAPAS CODE - 12299)	367	348	405	410	340
Number of visits to Internet web page (LAPAS CODE - 12301)	178,872	119,574	178,529	310,340	252,220
Number of candidates, political committees and lobbyists required to file reports and registrations (LAPAS CODE - 12306)	3,763	3,658	6,130	7,803	5,137
Number of reports and registrations scanned into data system for Internet accessibility (LAPAS CODE - 12303)	7,671	7,566	12,987	17,940	19,773
Number of reports and registrations filed (LAPAS CODE - 12307)	7,050	7,194	12,639	16,757	16,459
The number of reports filed corresponds to the number of candidates, political committees, and lobbyists filing reports. Every four years is the State's large election cycle (Fall 1999, 2003, etc.). Every six years is a large election cycle as well, since judges and district attorneys serve a six year term (Fall 2002, 2008, etc.)					
Number of reports and registrations filed late (LAPAS CODE - 12317)	558	452	769	1,150	1,011
Number of reports and registrations filed electronically (LAPAS CODE - 12308)	656	649	1,260	2,535	2,458



Administrative General Performance Information (Continued)

Performance Indicator Name	Performance Indicator Values				
	Prior Year Actual FY 2000-2001	Prior Year Actual FY 2001-2002	Prior Year Actual FY 2002-2003	Prior Year Actual FY 2003-2004	Prior Year Actual FY 2004-2005
Number of reports and registrations filed in paper format (LAPAS CODE - 12309)	6,394	6,545	11,379	14,222	14,001
Number of newsletters distributed (LAPAS CODE - 12304)	2,400	2,575	2,251	859	1,570
Number of administrative hearings conducted (LAPAS CODE - 12305)	39	34	43	47	91
Number of matters referred to investigation (LAPAS CODE - 4203)	112	126	170	141	162



17-563 — State Police Commission

Agency Description

The mission of the State Police Commission is to provide a separate merit system for the commissioned officers of Louisiana State Police. In accomplishing this mission, the program administers entry-level law enforcement examinations and promotional examinations, process personnel actions, issue certificates of eligibles, schedule appeal hearings and pay hearings. The State Police Commission was created by constitutional amendment to provide an independent civil service system for all regularly commissioned full-time law enforcement officers employed by the Department of Public Safety and Corrections, Office of State Police, or its successor, who are graduates of the State Police training academy of instruction and are vested with full state police powers, as provided by law, and persons in training to become such officers.

The goals of State Police Commission are as follows:

- I. Appeals – to improve the appeal and discipline process.
- II. Personnel Management – check and enforce compliance with State Police Commission rules and review, develop and implement State Police Commission rules, conduct investigations, etc.
- III. Classification and Pay – maintain an equitable and uniform pay system for all Louisiana State Police commissioned officers
- IV. Examining – conduct all entry level and promotional examinations to meet the staffing needs of Louisiana State Police.

State Police Commission has one program, Administration.

For additional information, see:

[State Police Commission](#)

State Police Commission Budget Summary

	Prior Year Actuals FY 2004-2005	Enacted FY 2005-2006	Existing FY 2005-2006	Recommended FY 2006-2007	Total Recommended Over/Under EOB
Means of Financing:					
State General Fund (Direct)	\$ 513,842	\$ 486,265	\$ 486,265	\$ 461,017	\$ (25,248)
State General Fund by:					
Total Interagency Transfers	0	0	0	0	0



State Police Commission Budget Summary

	Prior Year Actuals FY 2004-2005	Enacted FY 2005-2006	Existing FY 2005-2006	Recommended FY 2006-2007	Total Recommended Over/Under EOB
Fees and Self-generated Revenues	0	0	0	0	0
Statutory Dedications	0	0	0	0	0
Interim Emergency Board	0	0	0	0	0
Federal Funds	0	0	0	0	0
Total Means of Financing	\$ 513,842	\$ 486,265	\$ 486,265	\$ 461,017	\$ (25,248)
Expenditures & Request:					
Administrative	\$ 513,842	\$ 486,265	\$ 486,265	\$ 461,017	\$ (25,248)
Total Expenditures & Request	\$ 513,842	\$ 486,265	\$ 486,265	\$ 461,017	\$ (25,248)
Authorized Full-Time Equivalents:					
Classified	0	0	0	0	0
Unclassified	4	4	4	4	0
Total FTEs	4	4	4	4	0



563_1000 — Administrative

Program Authorization: La. Constitution of 1974; Article X Part IV, Sections 41-51

Program Description

The mission of the Administration Program is to provide a separate merit system for the commissioned officers of Louisiana State Police. In accomplishing this mission, the program administers entry-level law enforcement examinations and promotional examinations, process personnel actions, issue certificates of eligibles, schedule appeal hearings and pay hearings.

The goals of Administration Program are as follows:

- I. Appeals – to improve the appeal and discipline process.
- II. Personnel Management – check and enforce compliance with State Police Commission rules and review, develop and implement State Police Commission rules, conduct investigations, etc.
- III. Classification and Pay – maintain an equitable and uniform pay system for all Louisiana State Police commissioned officers
- IV. Examining – conduct all entry level and promotional examinations to meet the staffing needs of Louisiana State Police.

Administrative Budget Summary

	Prior Year Actuals FY 2004-2005	Enacted FY 2005-2006	Existing FY 2005-2006	Recommended FY 2006-2007	Total Recommended Over/Under EOB
Means of Financing:					
State General Fund (Direct)	\$ 513,842	\$ 486,265	\$ 486,265	\$ 461,017	\$ (25,248)
State General Fund by:					
Total Interagency Transfers	0	0	0	0	0
Fees and Self-generated Revenues	0	0	0	0	0
Statutory Dedications	0	0	0	0	0
Interim Emergency Board	0	0	0	0	0
Federal Funds	0	0	0	0	0



Administrative Budget Summary

	Prior Year Actuals FY 2004-2005	Enacted FY 2005-2006	Existing FY 2005-2006	Recommended FY 2006-2007	Total Recommended Over/Under EOB
Total Means of Financing	\$ 513,842	\$ 486,265	\$ 486,265	\$ 461,017	\$ (25,248)
Expenditures & Request:					
Personal Services	\$ 287,300	\$ 288,366	\$ 228,874	\$ 228,874	\$ 0
Total Operating Expenses	32,482	10,801	31,448	31,448	0
Total Professional Services	101,970	128,194	145,050	127,173	(17,877)
Total Other Charges	73,995	58,904	75,263	73,522	(1,741)
Total Acq & Major Repairs	18,095	0	5,630	0	(5,630)
Total Unallotted	0	0	0	0	0
Total Expenditures & Request	\$ 513,842	\$ 486,265	\$ 486,265	\$ 461,017	\$ (25,248)
Authorized Full-Time Equivalents:					
Classified	0	0	0	0	0
Unclassified	4	4	4	4	0
Total FTEs	4	4	4	4	0

Source of Funding

This program is funded with State General Fund.

Major Changes from Existing Operating Budget

General Fund	Total Amount	Table of Organization	Description
\$ 0	\$ 0	0	Mid-Year Adjustments (BA-7s):
\$ 486,265	\$ 486,265	4	Existing Oper Budget as of 12/01/05
Statewide Major Financial Changes:			
(5,630)	(5,630)	0	Non-Recurring Acquisitions & Major Repairs
(2,909)	(2,909)	0	Risk Management
(3,858)	(3,858)	0	Legislative Auditor Fees
5,105	5,105	0	Rent in State-Owned Buildings
(79)	(79)	0	UPS Fees
(24,313)	(24,313)	0	Executive Order No. KBB 2005-82 Expenditure Reduction
Non-Statewide Major Financial Changes:			



Major Changes from Existing Operating Budget (Continued)

General Fund	Total Amount	Table of Organization	Description
6,436	6,436	0	Funds provided to contract with a company to administer examinations to candidates for employment and to State Police officers for promotions.
\$ 461,017	\$ 461,017	4	Recommended FY 2006-2007
\$ 0	\$ 0	0	Less Governor's Supplementary Recommendations
\$ 461,017	\$ 461,017	4	Base Executive Budget FY 2006-2007
\$ 461,017	\$ 461,017	4	Grand Total Recommended

Professional Services

Amount	Description
\$33,047	Legal representation in litigation cases for the department
\$94,126	Exam development and validity documentation for entrance examinations to reduce adverse impact.
\$127,173	TOTAL PROFESSIONAL SERVICES

Other Charges

Amount	Description
	Other Charges:
	This program does not have funding for Other Charges for Fiscal Year 2006-2007.
\$0	SUB-TOTAL OTHER CHARGES
	Interagency Transfers:
\$1,305	UPS Fees
\$55,674	Rent in State-owned Building
\$8,459	Risk Management
\$6,084	Office of Telecommunications - telephone, data lines, and circuits
\$2,000	DOA-State Mail
\$73,522	SUB-TOTAL INTERAGENCY TRANSFERS
\$73,522	TOTAL OTHER CHARGES

Acquisitions and Major Repairs

Amount	Description
	This program does not have any funding for Acquisitions and Major Repairs for Fiscal Year 2006-2007.

Performance Information

1. (KEY) In FY 2005-2006, the Administration Program will maintain an average time of 4 months to hear and decide an appeal, with at least 78% of all appeal cases disposed within 3 months.

Louisiana Vision 2020 Link: Not Applicable

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, Other): Not Applicable

Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	Performance At Executive Budget Level FY 2006-2007
S	Number of incoming appeals (LAPAS CODE - 4211)	8	4	8	8	8
S	Number of final dispositions (LAPAS CODE - 4212)	8	4	8	8	8
S	Backlog (LAPAS CODE - 4213)	2	5	2	2	2
K	Percentage of all appeal cases heard and decided within 3 months (LAPAS CODE - 7144)	1%	1%	1%	1%	1%

2. (KEY) In FY 2005-2006, the Administration Program will maintain a one-day turnaround time on processing personnel actions.

Louisiana Vision 2020 Link: Not Applicable

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, Other): Not Applicable



Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				Performance At Executive Budget Level FY 2006-2007
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	
K	Number of personnel actions processed (LAPAS CODE - 4216)	2,000	10	2,000	2,000	2,000
K	Average processing time for personnel actions (in days) (LAPAS CODE - 4214)	1	1	1	1	1

3. (KEY) In FY 2005-2006, the Administration Program will maintain existing testing, grade processing, and certification levels for the State Police cadet hiring process.

Louisiana Vision 2020 Link: Not Applicable

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, Other): Not Applicable

Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				Performance At Executive Budget Level FY 2006-2007
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	
K	Number of job applicants-cadets only (LAPAS CODE - 4217)	800	234	800	800	800
S	Average number of days from receipt of exam request to date of exam (LAPAS CODE - 4218)	60	30	60	60	60
K	Number of tests given (LAPAS CODE - 4219)	4	3	4	4	4



Performance Indicators (Continued)

L e v e l	Performance Indicator Name	Performance Indicator Values				Performance At Executive Budget Level FY 2006-2007
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	
S	Average number of days to process grades (LAPAS CODE - 4220)	7	14	7	7	7
K	Number of certificates issued (LAPAS CODE - 4221)	4	0	4	4	4
K	Number of eligibles per certificate (LAPAS CODE - 4222)	475	0	475	475	475
K	Average length of time to issue certificates (in days) (LAPAS CODE - 4223)	1	1	1	1	1

4. (KEY) In FY 2005-2006, the Administration Program will maintain existing indicators for State Police Sergeants, Lieutenants and Captains until a new examination is developed which could drastically change indicators at that time.

Louisiana Vision 2020 Link: Not Applicable

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, Other): Not Applicable

Explanatory Note: The commission plans to establish new performance indicators one the new exam is developed. These new indicators would remain in effect until 2003. However, development is still under evaluation.



Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				Performance At Executive Budget Level FY 2006-2007
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	
K	Total number of job applicants-sergeants, lieutenants and captains (LAPAS CODE - 4224)	435	492	435	435	435
K	Average number of days from receipt of exam request to date of exam - sergeants, lieutenants, and captains (LAPAS CODE - 4228)	45	45	45	45	45
K	Total number of tests given - sergeants, lieutenants, and captains (LAPAS CODE - 4229)	33	19	33	33	33
K	Average number of days to process grades - sergeants, lieutenants, and captains (LAPAS CODE - 4233)	30	30	30	30	30
K	Total number of certificates issued- sergeants, lieutenants, and captains (LAPAS CODE - 4234)	42	20	20	20	20
K	Average length of time to issue certificates (in days) - sergeants, lieutenants, and captains (LAPAS CODE - 4238)	1	1	1	1	1

17-564 — Division of Administrative Law

Agency Description

The mission of the Division of Administrative Law is to provide a neutral forum for handling administrative hearings for certain state agencies, with respect for the dignity of individuals and their due process rights.

The goals of the Division of Administrative Law are as follows:

- I. Provide due process to the citizens of the State and to the executive branch agencies, through fair hearings conducted by independent, impartial and professional administrative law judges.
- II. Maintain the independence and integrity of the Division of Administrative Law, and protect the role of the administrative law judge as an impartial hearing officer.
- III. Continue to develop a more efficient and fair hearings and decisions process.

The Division of Administrative Law has one program, Administration.

For additional information, see:

[Division of Administrative Law](#)

Division of Administrative Law Budget Summary

	Prior Year Actuals FY 2004-2005	Enacted FY 2005-2006	Existing FY 2005-2006	Recommended FY 2006-2007	Total Recommended Over/Under EOB
Means of Financing:					
State General Fund (Direct)	\$ 12,037	\$ 0	\$ 0	\$ 0	\$ 0
State General Fund by:					
Total Interagency Transfers	2,434,068	2,420,580	2,420,580	2,173,955	(246,625)
Fees and Self-generated Revenues	16,117	22,962	22,962	22,936	(26)
Statutory Dedications	0	0	0	0	0
Interim Emergency Board	0	0	0	0	0
Federal Funds	0	0	0	0	0
Total Means of Financing	\$ 2,462,222	\$ 2,443,542	\$ 2,443,542	\$ 2,196,891	\$ (246,651)
Expenditures & Request:					
Administration	\$ 2,462,222	\$ 2,443,542	\$ 2,443,542	\$ 2,196,891	\$ (246,651)



Division of Administrative Law Budget Summary

	Prior Year Actuals FY 2004-2005	Enacted FY 2005-2006	Existing FY 2005-2006	Recommended FY 2006-2007	Total Recommended Over/Under EOB
Total Expenditures & Request	\$ 2,462,222	\$ 2,443,542	\$ 2,443,542	\$ 2,196,891	\$ (246,651)
Authorized Full-Time Equivalents:					
Classified	29	29	29	26	(3)
Unclassified	1	1	1	1	0
Total FTEs	30	30	30	27	(3)



564_1000 — Administration

Program Authorization: R.S.49:991, et seq.

Program Description

The mission of the Administration Program is to provide a neutral forum for handling administrative hearings for certain state agencies, with respect for the dignity of individuals and their due process rights.

The goals of the Administration Program are as follows:

- I. Provide due process to the citizens of the State and to the executive branch agencies, through fair hearings conducted by independent, impartial and professional administrative law judges.
- II. Maintain the independence and integrity of the Division of Administrative Law, and protect the role of the administrative law judge as an impartial hearing officer.
- III. Continue to develop a more efficient and fair hearings and decisions process.

The Administration Program handles and conducts adjudications for state agencies and issues final decisions and orders in those cases.

Administration Budget Summary

	Prior Year Actuals FY 2004-2005	Enacted FY 2005-2006	Existing FY 2005-2006	Recommended FY 2006-2007	Total Recommended Over/Under EOB
Means of Financing:					
State General Fund (Direct)	\$ 12,037	\$ 0	\$ 0	\$ 0	\$ 0
State General Fund by:					
Total Interagency Transfers	2,434,068	2,420,580	2,420,580	2,173,955	(246,625)
Fees and Self-generated Revenues	16,117	22,962	22,962	22,936	(26)
Statutory Dedications	0	0	0	0	0
Interim Emergency Board	0	0	0	0	0
Federal Funds	0	0	0	0	0
Total Means of Financing	\$ 2,462,222	\$ 2,443,542	\$ 2,443,542	\$ 2,196,891	\$ (246,651)
Expenditures & Request:					
Personal Services	\$ 1,792,952	\$ 1,898,993	\$ 1,899,484	\$ 1,803,223	\$ (96,261)



Administration Budget Summary

	Prior Year Actuals FY 2004-2005	Enacted FY 2005-2006	Existing FY 2005-2006	Recommended FY 2006-2007	Total Recommended Over/Under EOB
Total Operating Expenses	471,687	400,961	422,091	258,126	(163,965)
Total Professional Services	6,484	5,000	26	0	(26)
Total Other Charges	115,974	138,588	121,941	135,542	13,601
Total Acq & Major Repairs	75,125	0	0	0	0
Total Unallotted	0	0	0	0	0
Total Expenditures & Request	\$ 2,462,222	\$ 2,443,542	\$ 2,443,542	\$ 2,196,891	\$ (246,651)
Authorized Full-Time Equivalents:					
Classified	29	29	29	26	(3)
Unclassified	1	1	1	1	0
Total FTEs	30	30	30	27	(3)

Source of Funding

This program is funded with Interagency Transfers and Fees and Self-generated Revenues. The Interagency Transfers are from various state agencies for which the Division of Administrative Law conducts administrative hearings. The Fees and Self-generated Revenues are derived from the sale of transcripts.

Major Changes from Existing Operating Budget

General Fund	Total Amount	Table of Organization	Description
\$ 0	\$ 0	0	Mid-Year Adjustments (BA-7s):
\$ 0	\$ 2,443,542	30	Existing Oper Budget as of 12/01/05
Statewide Major Financial Changes:			
0	37,866	0	Annualize Classified State Employee Merits
0	22,395	0	Classified State Employees Merit Increases
0	(15,586)	0	Salary Base Adjustment
0	(140,936)	(3)	Personnel Reductions
0	13,493	0	Risk Management
0	304	0	Maintenance in State-Owned Buildings
0	(489)	0	UPS Fees
0	109	0	Civil Service Fees
0	184	0	CPTP Fees
Non-Statewide Major Financial Changes:			



Major Changes from Existing Operating Budget (Continued)

General Fund	Total Amount	Table of Organization	Description
0	(163,991)	0	Reduction in operational expenditures due to a decline in case load.
\$ 0	\$ 2,196,891	27	Recommended FY 2006-2007
\$ 0	\$ 0	0	Less Governor's Supplementary Recommendations
\$ 0	\$ 2,196,891	27	Base Executive Budget FY 2006-2007
\$ 0	\$ 2,196,891	27	Grand Total Recommended

Professional Services

Amount	Description
	This program does not have funding for Professional Services for Fiscal Year 2006-2007.

Other Charges

Amount	Description
	Other Charges:
	This program does not have funding for Other Charges for Fiscal Year 2006-2007.
\$0	SUB-TOTAL OTHER CHARGES
	Interagency Transfers:
\$5,042	Civil Service Fees
\$778	CPTP
\$13,845	Capitol Park Security
\$30,167	Risk Management
\$1,828	Maintenance of State-Owned Building
\$21,160	State Mail Operations
\$61,537	OTM - Telephone Services
\$1,120	UPS Fees
\$65	DOA - State Registry
\$135,542	SUB-TOTAL INTERAGENCY TRANSFERS
\$135,542	TOTAL OTHER CHARGES

Acquisitions and Major Repairs

Amount	Description
	This program does not have funding for Acquisitions and Major Repairs for Fiscal Year 2006-2007.



Performance Information

1. (KEY) To docket cases and conduct administrative hearings as requested by parties.

Louisiana Vision 2020 Link: To the extent that state agencies' administrative hearings have been centralized in the Division of Administration Law, it supports the Vision 2020 Objective 1.8: To improve the efficiency and accountability of governmental agencies.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, Other): Not Applicable

Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				Performance At Executive Budget Level FY 2006-2007
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	
K	Number of cases docketed (LAPAS CODE - 4240)	8,000	8,212	7,000	70,000	5,600
	The effect of the 2005 Hurricanes Katrina and Rita upon DAL's performance indicators for FY 2006-07 could not reasonably be predicted at the time the Budget Request had to be filed. Adjustments may be required as these effects, and the speed of recovery, are realized. For this reason, most existing standards were continued.					
K	Percentage of cases docketed that are properly filed and received (LAPAS CODE - 4239)	100%	100%	100%	100%	100%
	The effect of the 2005 Hurricanes Katrina and Rita upon DAL's performance indicators for FY 2006-07 could not reasonably be predicted at the time the Budget Request had to be filed. Adjustments may be required as these effects, and the speed of recovery, are realized. For this reason, most existing standards were continued.					
K	Number of hearings conducted (LAPAS CODE - 4241)	7,600	8,271	5,750	5,750	4,600
	The effect of the 2005 Hurricanes Katrina and Rita upon DAL's performance indicators for FY 2006-07 could not reasonably be predicted at the time the Budget Request had to be filed. Adjustments may be required as these effects, and the speed of recovery, are realized. For this reason, most existing standards were continued.					
S	Number of pre-hearing conferences conducted (LAPAS CODE - 7145)	660	892	660	660	528
	The effect of the 2005 Hurricanes Katrina and Rita upon DAL's performance indicators for FY 2006-07 could not reasonably be predicted at the time the Budget Request had to be filed. Adjustments may be required as these effects, and the speed of recovery, are realized. For this reason, most existing standards were continued.					
S	Number of settlements (LAPAS CODE - 7146)	2,156	1,349	565	565	452
	The effect of the 2005 Hurricanes Katrina and Rita upon DAL's performance indicators for FY 2006-07 could not reasonably be predicted at the time the Budget Request had to be filed. Adjustments may be required as these effects, and the speed of recovery, are realized. For this reason, most existing standards were continued.					

Performance Indicators (Continued)

L e v e l	Performance Indicator Name	Performance Indicator Values				Performance At Executive Budget Level FY 2006-2007
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	
S	Average length of administrative hearings in hours (LAPAS CODE - 20331)	0.5	0.7	0.5	0.5	0.5
	The effect of the 2005 Hurricanes Katrina and Rita upon DAL's performance indicators for FY 2006-07 could not reasonably be predicted at the time the Budget Request had to be filed. Adjustments may be required as these effects, and the speed of recovery, are realized. For this reason, most existing standards were continued.					
S	Hearings held less than 30 minutes (LAPAS CODE - 20332)	75%	63%	55%	55%	55%
	The effect of the 2005 Hurricanes Katrina and Rita upon DAL's performance indicators for FY 2006-07 could not reasonably be predicted at the time the Budget Request had to be filed. Adjustments may be required as these effects, and the speed of recovery, are realized. For this reason, most existing standards were continued.					
S	Average number of days from date docketed to case closed (LAPAS CODE - 20333)	90	68	90	90	108
	The effect of the 2005 Hurricanes Katrina and Rita upon DAL's performance indicators for FY 2006-07 could not reasonably be predicted at the time the Budget Request had to be filed. Adjustments may be required as these effects, and the speed of recovery, are realized. For this reason, most existing standards were continued.					

2. (KEY) To issue decisions and orders in all unresolved cases.

Louisiana Vision 2020 Link: To the extent that state agencies' administrative hearings have been centralized in the Division of Administrative Law, it supports the Vision 2020, Objective 1.8: To improve the efficiency and accountability of governmental agencies.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, Other): Not Applicable



Performance Indicators

L e v e l	Performance Indicator Name	Performance Indicator Values				Performance At Executive Budget Level FY 2006-2007
		Yearend Performance Standard FY 2004-2005	Actual Yearend Performance FY 2004-2005	Performance Standard as Initially Appropriated FY 2005-2006	Existing Performance Standard FY 2005-2006	
		K	Number of decisions or orders issued (LAPAS CODE - 4242)	8,900	10,832	

The effect of the 2005 Hurricanes Katrina and Rita upon DAL's performance indicators for FY 2006-07 could not reasonably be predicted at the time the Budget Request had to be filed. Adjustments may be required as these effects, and the speed of recovery, are realized. For this reason, most existing standards were continued.

S	Average number of days from record closed to decision signed (LAPAS CODE - 203334)	20	8	15	15	10
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The effect of the 2005 Hurricanes Katrina and Rita upon DAL's performance indicators for FY 2006-07 could not reasonably be predicted at the time the Budget Request had to be filed. Adjustments may be required as these effects, and the speed of recovery, are realized. For this reason, most existing standards were continued.

