

Louisiana Department of Health



Department Description

For additional information, see:

[Louisiana Department of Health](#)

Louisiana Department of Health Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|--------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 2,467,353,116 | \$ 2,478,211,795 | \$ 2,482,536,143 | \$ 2,763,373,217 | \$ 2,493,402,155 | \$ 10,866,012 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 270,137,392 | 319,674,708 | 329,643,597 | 333,129,509 | 337,772,618 | 8,129,021 |
| Fees and Self-generated Revenues | 501,813,681 | 538,898,298 | 538,898,298 | 524,253,477 | 704,135,536 | 165,237,238 |
| Statutory Dedications | 796,737,707 | 890,492,234 | 890,492,234 | 793,998,500 | 904,996,542 | 14,504,308 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 8,871,573,417 | 9,811,812,570 | 9,829,182,451 | 10,502,141,146 | 10,608,908,163 | 779,725,712 |
| Total Means of Financing | \$ 12,907,615,313 | \$ 14,039,089,605 | \$ 14,070,752,723 | \$ 14,916,895,849 | \$ 15,049,215,014 | \$ 978,462,291 |
| Expenditures & Request: | | | | | | |
| Jefferson Parish Human Services Authority | \$ 17,950,560 | \$ 20,161,234 | \$ 20,161,234 | \$ 20,715,827 | \$ 20,328,259 | \$ 167,025 |
| Florida Parishes Human Services Authority | 18,407,149 | 20,056,842 | 21,274,030 | 22,256,369 | 21,173,039 | (100,991) |
| Capital Area Human Services District | 24,617,221 | 26,825,703 | 28,108,747 | 29,195,835 | 28,169,304 | 60,557 |
| Developmental Disabilities Council | 1,889,653 | 2,199,484 | 2,199,484 | 2,087,435 | 2,083,991 | (115,493) |
| Metropolitan Human Services District | 26,275,429 | 26,397,814 | 27,205,498 | 28,728,084 | 27,889,808 | 684,310 |
| Medical Vendor Administration | 352,932,918 | 522,566,073 | 535,666,871 | 528,221,912 | 486,605,240 | (49,061,631) |
| Medical Vendor Payments | 11,596,329,818 | 12,381,461,755 | 12,381,461,755 | 13,190,801,897 | 13,389,910,070 | 1,008,448,315 |
| Office of the Secretary | 66,937,460 | 79,408,839 | 81,110,369 | 83,184,562 | 83,355,208 | 2,244,839 |
| South Central Louisiana Human Services Authority | 20,289,169 | 22,584,584 | 22,893,118 | 23,574,475 | 23,084,193 | 191,075 |



Louisiana Department of Health Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|---|---------------------------------------|--------------------------|---|------------------------------|-----------------------------|---|
| Northeast Delta Human Services Authority | 12,135,266 | 14,248,950 | 15,406,835 | 15,684,133 | 15,531,572 | 124,737 |
| Office of Aging and Adult Services | 42,172,517 | 55,072,551 | 55,104,359 | 54,425,750 | 54,152,555 | (951,804) |
| Louisiana Emergency Response Network Board | 1,620,615 | 1,832,517 | 1,832,517 | 1,690,930 | 1,709,532 | (122,985) |
| Acadiana Area Human Services District | 15,108,283 | 19,406,602 | 19,687,582 | 20,329,090 | 19,468,627 | (218,955) |
| Office of Public Health | 323,411,894 | 393,672,845 | 395,891,739 | 395,463,713 | 388,160,084 | (7,731,655) |
| Office of Behavioral Health | 213,951,112 | 259,196,472 | 267,115,358 | 284,385,726 | 276,193,304 | 9,077,946 |
| Office for Citizens w/ Developmental Disabilities | 141,867,380 | 153,633,845 | 153,633,845 | 171,291,996 | 168,862,488 | 15,228,643 |
| Imperial Calcasieu Human Services Authority | 8,319,813 | 11,668,046 | 12,079,535 | 13,434,788 | 12,425,927 | 346,392 |
| Central Louisiana Human Services District | 11,869,885 | 14,992,140 | 15,465,264 | 15,982,485 | 15,722,144 | 256,880 |
| Northwest Louisiana Human Services District | 11,529,171 | 13,703,309 | 14,454,583 | 15,440,842 | 14,389,669 | (64,914) |
| Total Expenditures & Request | \$ 12,907,615,313 | \$ 14,039,089,605 | \$ 14,070,752,723 | \$ 14,916,895,849 | \$ 15,049,215,014 | \$ 978,462,291 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 5,711 | 5,978 | 5,935 | 5,965 | 5,969 | 34 |
| Unclassified | 83 | 83 | 126 | 126 | 126 | 0 |
| Total FTEs | 5,794 | 6,061 | 6,061 | 6,091 | 6,095 | 34 |



09-300 — Jefferson Parish Human Services Authority



Agency Description

The Mission of Jefferson Parish Human Services Authority is:

- Individuals and families in Jefferson Parish affected by Mental Illness, Addictive Disorders and/or Developmental Disabilities shall live full, healthy, independent and productive lives to the greatest extent possible for available resources.

The goals of Jefferson Parish Human Services Authority Program are:

- Ensure the availability of adequate resources to meet Mission and ultimately achieve Vision while adhering to Board Priorities for the provision of services and supports.
- Achieve universal design as the model to guide the provision of integrated care to the individuals served by JPHSA and its programs.
- Attract and retain a qualified workforce committed to Mission and Vision.

In 1989, the Louisiana State Legislature passed R.S 28:831, the enabling legislation that established Jefferson Parish Human Services Authority as a Local Governing Entity responsible for the administration, management and operation of mental health, addictive disorders, and developmental disabilities services for the residents of Jefferson Parish, Louisiana.

Governance of JPHSA is by a 12-member Board of Directors with nine members appointed by the Jefferson Parish Council and the remaining three members appointed by the Governor of Louisiana. Each Board member must possess experience in the area of mental health, addictive disorders, or developmental disabilities and represent parents, consumers, advocacy groups, or serve as a professional in one of the areas. All members serve without compensation.

The Board operates under a policy governance model with an ends statement, i.e. mission and means limitations policies in place for an Executive Director to follow. The Board governs with an emphasis on: outward vision rather than an internal preoccupation; encouragement of diversity in viewpoints; strategic leadership more than administrative detail; clear distinction between Board and Chief Executive roles; collective rather than individual decisions; future rather than past or present; and, actively rather than reactively.

The JPHSA Executive Director, selected by the Board, is supported in administration and day-to-day operations by an Executive Management Team. This leadership strives to foster a culture of accountability and collaboration in an environment focused on evidence-based and best practices, ongoing assessment of needs, and continuous performance and quality improvement. Success is defined by positive outcomes and “customer” satisfaction along with maximized efficiency and cost-

effectiveness in the provision of services and supports. JPHSA is fully accredited by the Council on Accreditation.

For additional information, see:

[Jefferson Parish Human Services Authority](#)

Jefferson Parish Human Services Authority Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|---|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 13,421,537 | \$ 14,888,604 | \$ 14,888,604 | \$ 15,893,314 | \$ 15,254,629 | \$ 366,025 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 1,754,023 | 2,347,630 | 2,347,630 | 1,897,513 | 2,148,630 | (199,000) |
| Fees and Self-generated Revenues | 2,775,000 | 2,925,000 | 2,925,000 | 2,925,000 | 2,925,000 | 0 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Means of Financing | \$ 17,950,560 | \$ 20,161,234 | \$ 20,161,234 | \$ 20,715,827 | \$ 20,328,259 | \$ 167,025 |
| Expenditures & Request: | | | | | | |
| Jefferson Parish Human Services Authority | \$ 17,950,560 | \$ 20,161,234 | \$ 20,161,234 | \$ 20,715,827 | \$ 20,328,259 | \$ 167,025 |
| Total Expenditures & Request | \$ 17,950,560 | \$ 20,161,234 | \$ 20,161,234 | \$ 20,715,827 | \$ 20,328,259 | \$ 167,025 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |



300_1000 — Jefferson Parish Human Services Authority

Program Authorization: R.S. 28:771 (c), R.S. 28:831, R.S. 36:254 (e), R.S. 36:258 (f), R.S. 29:912, and related statutes.

Program Description

The Jefferson Parish Human Services Authority has one program: Jefferson Parish Human Services Authority and includes the following activities:

- JeffCare – Provides adults, children, adolescents, and their families with inter- and outer-agency coordinated care through collaborations that aid in the provision of integrated primary care and behavioral health services that improve health outcomes, reduce costly and restrictive inpatient or out-of-home placement, and address key health factors such as self-care and reduction of unhealthy behaviors. Clinic-based care for individuals discharged from hospitals is facilitated by care managers; follow-up services are determined by primary care needs and a best practice level of care system for behavioral health needs; and, services are individualized by a multidisciplinary treatment team that includes the adult, child, or adolescent, and the family served.
- Behavioral Health Community Services – Provides community-based treatment and support services for adults, children and adolescents with serious mental illness, emotional and behavioral disorders, and/or addictive disorders. Treatment and support services include the development, expansion, and provision of housing, employment, mobile crisis services and in-home treatments and supports, as well as, linkage to additional community resources. Services prevent psychiatric hospitalization, facilitate independence, and maximize individual recovery and resiliency.
- Developmental Disabilities Community Services – Provides a single point of entry for individuals with developmental disabilities. Supports and services are person- and family-centered and planned to assist individuals with developmental disabilities to achieve full participation and inclusion in their community. Developmental Disabilities Community Services encourages full community participation and inclusion by focusing on increasing independence, promoting equal employment, supporting educational goals, assisting with increasing skill development, and decreasing challenging behaviors that may lead to institutionalization or services in a more restrictive setting.
- Performance & Quality Improvement/Business Management Services – Provides accreditation maintenance; quality management (monitoring, auditing, corrective action and/or improvement activities); utilization review and management (right services at the right time for the right duration with the right provider and record review); decision support (data collection, mining and analysis); outcomes reporting; managed care contracting and credentialing; service billing and denial management; contract and grants administration; fiscal/accounting services; facilities management; risk prevention and safety inspection; information technology management (network, hardware, software); human resources management and internal consulting; training; and, benefits management. JPHSA nurtures a culture of service quality, efficiency, and efficacy as well as maximization of resources and capacity.

For additional information, see:

[Jefferson Parish Human Services Authority](#)



Jefferson Parish Human Services Authority Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 13,421,537 | \$ 14,888,604 | \$ 14,888,604 | \$ 15,893,314 | \$ 15,254,629 | \$ 366,025 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 1,754,023 | 2,347,630 | 2,347,630 | 1,897,513 | 2,148,630 | (199,000) |
| Fees and Self-generated Revenues | 2,775,000 | 2,925,000 | 2,925,000 | 2,925,000 | 2,925,000 | 0 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Means of Financing | \$ 17,950,560 | \$ 20,161,234 | \$ 20,161,234 | \$ 20,715,827 | \$ 20,328,259 | \$ 167,025 |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 |
| Total Operating Expenses | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Professional Services | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Other Charges | 17,950,560 | 20,161,234 | 20,161,234 | 20,715,827 | 20,328,259 | 167,025 |
| Total Acq & Major Repairs | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 17,950,560 | \$ 20,161,234 | \$ 20,161,234 | \$ 20,715,827 | \$ 20,328,259 | \$ 167,025 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |

Source of Funding

This program is funded with State General Fund, Fees and Self-generated Revenues and Interagency Transfers. The Fees and Self-generated Revenues are from the collection of fees for services provided through the State-wide Managed Care Organizations. The Interagency Transfers are from the Office of Behavioral Health and Medical Vendor Payments - Title XIX.



Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|---------------|-----------------------|---|
| \$ 0 | \$ 0 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 14,888,604 | \$ 20,161,234 | 0 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| 260,305 | 260,305 | 0 | Market Rate Classified |
| 177,952 | 177,952 | 0 | Related Benefits Base Adjustment |
| 263,070 | 263,070 | 0 | Retirement Rate Adjustment |
| 30,972 | 30,972 | 0 | Group Insurance Rate Adjustment for Active Employees |
| 12,233 | 12,233 | 0 | Group Insurance Rate Adjustment for Retirees |
| 215,937 | 215,937 | 0 | Salary Base Adjustment |
| (595,973) | (595,973) | 0 | Attrition Adjustment |
| (2,917) | (2,917) | 0 | Risk Management |
| 432 | 432 | 0 | UPS Fees |
| 1,096 | 1,096 | 0 | Civil Service Fees |
| 2,918 | 2,918 | 0 | Office of Technology Services (OTS) |
| Non-Statewide Major Financial Changes: | | | |
| 0 | (199,000) | 0 | Interagency Transfer adjustment from Louisiana Department Health- Office of Behavioral Health to Human Services District/Authority to align with the various Federal grant allocations. |
| \$ 15,254,629 | \$ 20,328,259 | 0 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 15,254,629 | \$ 20,328,259 | 0 | Base Proposed Budget FY 2019-2020 |
| \$ 15,254,629 | \$ 20,328,259 | 0 | Grand Total Recommended |

Professional Services

| Amount | Description |
|--------|--|
| | This agency does not have funding for Professional Services. |

Other Charges

| Amount | Description |
|--------------|---|
| | Other Charges: |
| \$14,791,414 | Salaries and related benefits for Other Charges positions |



Other Charges (Continued)

| Amount | Description |
|---------------------|---|
| \$5,317,224 | Contractual and operating costs of mental health, addictive disorders and developmental disability services |
| \$20,108,638 | SUB-TOTAL OTHER CHARGES |
| | Interagency Transfers: |
| \$46,414 | Payments to the Department of Civil Service - Civil Service Fees |
| \$140,670 | Payments to the Division of Administration - Risk Management |
| \$8,526 | Payments to the Division of Administration - Uniform Payroll Services |
| \$24,011 | Payments to the Division of Administration- Technology Services |
| \$219,621 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$20,328,259 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|---|
| | This agency does not have funding for Acquisitions and Major Repairs. |

Performance Information

- (KEY) Through the JeffCare activity, provide a continuum of integrated care services appropriate for all ages and abilities that generate sufficient resources to support the implementation and maintenance of evidence-based practices through FY 2021-2022.**

Children's Budget Link: JPHSA services for children, under the umbrella of these objectives, are related to the health policy enunciated in the Children's Budget Link, i.e. all Louisiana Children will have access to comprehensive healthcare services, and are linked via the Authority's budget.

Human Resource Policies Beneficial to Women and Families Link: JPHSA has an array of Authority-wide policies that support and assist female employees and their families. Policies are updated and amended as needed to remain in compliance with federal, state, and local laws/rules as well as with Authority philosophy and standards set forth by the Council on Accreditation (COA).

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Substance Abuse and Mental Health Services Administration; Healthy People 2020; Institute of Medicine Report; National Alliance for the Mentally Ill; National Council for Behavioral Health; American Academy of Pediatrics - Mental Health Initiatives; Universal Design; and, Louisiana Act 1078.



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of adults who receive primary care services (LAPAS CODE - 25521) | 10,000 | 2,818 | 10,000 | 10,000 | 3,250 | 3,250 |
| | JPHSA has a single strategic plan, however services may rely on state funding or other funding sources. Primary care services are solely supported by federal Health Resources & Services Administration (HRSA) grant dollars. HRSA recently clarified overall volume expectations for primary care services based on applicable funding, which are lower than previously understood. | | | | | | |
| K | Number of children and adolescents who receive primary care services (LAPAS CODE - 25526) | 250 | 61 | 250 | 250 | 125 | 125 |
| | JPHSA has a single strategic plan, however services may rely on state funding or other funding sources. Primary care services are solely supported by federal Health Resources & Services Administration (HRSA) grant dollars. HRSA recently clarified overall volume expectations for primary care services based on applicable funding, which are lower than previously understood. | | | | | | |
| K | Number of adults who receive behavioral health services (LAPAS CODE - 25522) | 7,500 | 5,951 | 7,000 | 7,000 | 7,000 | 7,000 |
| | The Performance Standard for this Performance Indicator was recalculated for FY 2018-2019. Jefferson Parish Human Services Authority provides fully integrated Primary and Behavioral Health Care. Service recipients with low-level Behavioral Health needs, e.g. mild depression, and who are stable, may opt to receive care from a JPHSA Primary Care provider rather than a Behavioral Health provider. This has opened Behavioral Health capacity for those individuals with more acute needs. | | | | | | |
| K | Number of children and adolescents who receive behavioral health services (LAPAS CODE - 25527) | 2,200 | 1,011 | 2,200 | 2,200 | 2,200 | 2,200 |
| K | Number of individuals assisted with submission of applications through the Health Insurance Marketplace or the Louisiana Medicaid portals (LAPAS CODE - 26067) | 1,200 | 700 | 1,200 | 1,200 | 800 | 800 |
| | JPHSA experienced a large increase in the volume of individuals applying for Medicaid following the announcement of Medicaid expansion in 2016. Since the overall population of Medicaid-eligible individuals without Medicaid coverage is now much lower than it was prior to expansion, the volume of individuals applying for Medicaid is consequently expected to be lower. | | | | | | |



Performance Indicators (Continued)

| Level | Performance Indicator Name | Performance Indicator Values | | | | | |
|-------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of individuals who have documented contact with a care coordinator (LAPAS CODE - 25523) | 2,000 | 2,771 | 2,250 | 2,250 | 2,250 | 2,250 |
| K | Percent of individuals who report improvement in or maintenance of depressive symptoms (LAPAS CODE - 25524) | 50% | 32% | 65% | 65% | 65% | 65% |
| K | Percent of adults who report improvement in or maintenance of recovery behaviors of goal setting, knowledge of symptom control, and responsibility for recovery (LAPAS CODE - 25525) | 50% | 55% | 50% | 50% | 50% | 50% |
| K | Percent of children and adolescents who report improvement in or maintenance of attention deficit symptoms (LAPAS CODE - 25529) | 70% | 34% | 70% | 70% | 70% | 70% |

2. (KEY) Through the Behavioral Health Community-Based and Specialty Services activity, provide a continuum of best and evidence-based practices to serve individuals of all ages, ensure care coordination among programs, and retain or acquire resources needed to maintain such programs by the end of FY 2021-2022.

Children's Budget Link: JPHSA services for children, under the umbrella of these objectives, are related to the health policy enunciated in the Children's Budget Link, i.e. all Louisiana Children will have access to comprehensive healthcare services, and are linked via the Authority's budget.

Human Resource Policies Beneficial to Women and Families Link: Jefferson Parish Human Services Authority has an array of Authority-wide policies that support and assist female employees and their families. Policies are updated and amended as needed to remain in compliance with federal, state, and local laws/rules as well as with Authority philosophy and standards set forth by the Council on Accreditation (COA).

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Substance Abuse and Mental Health Services Administration; Healthy People 2020; Institute of Medicine Report; National Alliance for the Mentally Ill; National Council for Behavioral Health; American Academy of Pediatrics - Mental Health Initiatives; Universal Design; and, Louisiana Act 1078.



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percent of adults receiving community-based services who remain in the community without a hospitalization (LAPAS CODE - 25519) | 85% | 89% | 85% | 85% | 85% | 85% |
| K | Percent of adults receiving community-based services who remain in stable housing (LAPAS CODE - 25520) | 87% | 94% | 90% | 90% | 90% | 90% |
| S | Percent of individuals completing Multi-Systemic Therapy (MST) living in the home (LAPAS CODE - 26068) | 90% | 89% | 90% | 90% | 90% | 90% |
| S | Percent of individuals completing Functional Family Therapy (FFT) living in the home (LAPAS CODE - 26069) | 90% | 94% | 90% | 90% | 90% | 90% |
| K | Percent of payor denials for Functional Family Therapy (FFT), Multi-Systemic Therapy (MST), and Community Psychiatric Supportive Treatment (CPST) services (LAPAS CODE - 26070) | 5% | 2% | 5% | 5% | 5% | 5% |



Jefferson Parish Human Services Authority General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Percent of youth showing a decrease in positive attitude and an increase in perception of harm toward substance use/abuse (LAPAS CODE - 26258) | Not Available | Not Available | 13% | 7% | 25% |
| This is a new performance indicator for FY 2017-2018. | | | | | |
| Percent of individuals completing Multi-Systemic Therapy (MST) free from arrests (LAPAS CODE - 23818) | 92% | 89% | 87% | 92% | 79% |
| Percent of individuals completing Multi-Systemic Therapy (MST) in school or working (LAPAS CODE - 23819) | 96% | 84% | 87% | 98% | 89% |
| Percent of youth who completed Functional Family Therapy (FFT) showing improvement in behavioral problems (LAPAS CODE - 23821) | 95% | 85% | 79% | 82% | 80% |

3. (KEY) Through the Developmental Disabilities Community Services activity, promote wellness, independence, and productivity through integrated care and use of best practices by the end of FY 2021-2022.

Children's Budget Link: JPHSA services for children, under the umbrella of these objectives, are related to the health policy enunciated in the Children's Budget Link, i.e., all Louisiana children will have access to comprehensive healthcare services, and are linked via the Authority's budget.

Human Resource Policies Beneficial to Women and Families Link: JPHSA has an array of Authority-wide policies that support and assist female employees and their families. Policies are updated and amended as needed to remain in compliance with federal, state, and local laws/rules as well as with Authority philosophy and standards set forth by the Council on Accreditation (COA).

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2020; Universal Design; American Association on Intellectual and Developmental Disabilities; Individuals with Disabilities Education Act; Louisiana Act 378; and, Louisiana Act 1078.



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percent of new system entry applications received and completed within 45 calendar days (LAPAS CODE - 26071) | 90% | 100% | 90% | 90% | 90% | 90% |
| K | Total unduplicated number of individuals receiving developmental disabilities community-based services (LAPAS CODE - 26072) | 1,760 | 1,869 | 1,760 | 1,760 | 1,760 | 1,760 |
| S | Percent of Individual and Family Support recipients who remain living in the community vs. institution (LAPAS CODE - 22936) | 97% | 100% | 97% | 97% | 97% | 97% |
| S | Percent of available home and community-based waiver slots utilized (LAPAS CODE - 25513) | 97% | 98% | 97% | 97% | 97% | 97% |
| S | Percent of individuals participating in home and community-based waivers utilizing self-direction (LAPAS CODE - 25514) | 8% | 13% | 9% | 9% | 9% | 9% |

4. (KEY) Through the Performance & Quality Improvement/Business Management Services activity, optimize resources through leadership, communication, workforce development and maximization of operational efficiency while maintaining the highest level of performance and accountability through FY 2021-2022.

Children's Budget Link: JPHSA services for children, under the umbrella of these objectives, are related to the health policy enunciated in the Children's Budget Link, i.e. all Louisiana Children will have access to comprehensive healthcare services, and are linked via the Authority's budget.

Human Resource Policies Beneficial to Women and Families Link: JPHSA has an array of Authority-wide policies that support and assist female employees and their families. Policies are updated and amended as needed to remain in compliance with federal, state, and local laws/rules as well as with Authority philosophy and standards set forth by the Council On Accreditation (COA).

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Substance Abuse and Mental Health Services Administration; Healthy People 2020; Universal Design; American Association on Intellectual and Developmental Disabilities; and, Louisiana Act 1078.



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|----------------------------|---|--|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| | | K | Average number of days from date of service to claim submission (LAPAS CODE - 25515) | 5 | 5 | 5 | 5 |

Jefferson Parish Human Services Authority General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Percent compliance with Performance Evaluation System (PES) evaluations completed within required timeframe (LAPAS CODE - 25530) | 100% | 100% | 100% | 100% | 100% |
| Percent of JPHSA Annual Performance & Quality Improvement Initiatives achieved (LAPAS CODE - 25532) | 100% | 86% | 78% | 50% | 80% |
| Percent compliance with recommended frequency of documented individual supervision per Staff Development & Supervision Guidelines (LAPAS CODE - 25257) | Not Available | Not Available | 80% | 70% | 81% |



09-301 — Florida Parishes Human Services Authority



Agency Description

Florida Parishes Human Services Authority (FPHSA) is lighting the path forward into Recovery by providing person-centered services to those with behavioral health needs and developmental disabilities so that they may reach their fullest potential in health and wellness.

The goals of the Florida Parishes Human Services Authority Program are:

- I. To assure comprehensive services and supports which improve the quality of life and community participation for persons with behavioral health disorders (substance use and serious/persistent mental illness) and developmental disabilities, while providing effective limited intervention to individuals with less severe needs .
- II. To improve the quality and effectiveness of services and/or treatment through the implementation of best practices and the use of data-based decision-making.
- III. To promote healthy and safe lifestyles for people by providing leadership in educating the community on the importance of prevention, early detection and intervention, and by facilitating coalition building to address the localized community problems.

The Florida Parishes Human Services Authority Program is a local governing entity/political subdivision of this state created by the Louisiana Legislature to directly operate and manage community-based behavioral health disorders and developmental disabilities in the parishes of Livingston, St. Helena, St. Tammany, Tangipahoa, and Washington. Functions and funds relative to the operation of these services were transferred to FPHSA from the Louisiana Department of Health (LDH). Some funds relative to these functions are also appropriated directly to FPHSA. To increase responsiveness to local human service needs, FPHSA is governed by a board composed of members appointed by the respective parish governing authority and ratified by a plurality of the legislative delegation representing the five parishes which are included in the authority. The FPHSA Board of Directors and administration assure consistency of its goals with LDH in the areas of prevention, treatment, support, and advocacy for persons with behavioral health disorders and developmental disabilities.

For additional information, see:

Florida Parishes Human Services Authority

Florida Parishes Human Services Authority Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|---|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 11,346,084 | \$ 13,021,287 | \$ 13,021,287 | \$ 14,024,424 | \$ 13,007,116 | \$ (14,171) |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 4,806,777 | 4,760,469 | 5,977,657 | 5,977,657 | 5,911,635 | (66,022) |
| Fees and Self-generated Revenues | 2,254,288 | 2,275,086 | 2,275,086 | 2,254,288 | 2,254,288 | (20,798) |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Means of Financing | \$ 18,407,149 | \$ 20,056,842 | \$ 21,274,030 | \$ 22,256,369 | \$ 21,173,039 | \$ (100,991) |
| Expenditures & Request: | | | | | | |
| Florida Parishes Human Services Authority | \$ 18,407,149 | \$ 20,056,842 | \$ 21,274,030 | \$ 22,256,369 | \$ 21,173,039 | \$ (100,991) |
| Total Expenditures & Request | \$ 18,407,149 | \$ 20,056,842 | \$ 21,274,030 | \$ 22,256,369 | \$ 21,173,039 | \$ (100,991) |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |



301_1000 — Florida Parishes Human Services Authority

Created and authorized by: Act 594 of the 2003 Regular Legislative Session and operates under the following provisions of the Louisiana Revised Statutes (LSA-RS): R.S. 36:258(I); R.S. 28:911-920; R.S. 28.851-856; R.S. 28:771.

Program Description

The program has two major activities: Behavioral Health Services (substance use and serious/persistent mental illness) and Developmental Disabilities Services. Also included is the activity of Executive Administration.

The Florida Parishes Human Services Authority Program includes the following activities:

- Behavioral Health Services (BHS) provides an accessible system of prevention and treatment services for addiction and mental health, as well as home and community-based services. These services are available for persons residing in all five parishes served by FPHSA.
- Primary Prevention – an anticipatory process that prepares and supports individuals and systems in the creation and reinforcement of healthy behaviors and lifestyles. Alcohol, tobacco, and other drug problem prevention focuses on risk and protective factors associated with these substances, concentrating on areas where research and experience suggest that success in reducing abuse and addiction is most likely. Evidenced-based programs are currently administered to students in schools in three of the five parishes. Also included is the prevention gambling initiative, “Kid’s Don’t Gamble...Wanna Bet?”; as well as the ages 18-25 initiative.
- Substance Use Disorders and Gambling Treatment – FPHSA promotes and supports healthy lifestyles for individuals, families, and communities by providing treatment for substance use disorders and compulsive problem gambling. Priority admission and preference to treatment is given in the following order: Pregnant Intravenous Drug Users; Other Pregnant Substance Abusers; Intravenous Drug Users; all others seeking treatment. Levels of care include:
 - Outpatient clinics provide intensive and non-intensive outpatient treatment. Intensive outpatient treatment consists of a minimum of nine hours per week at a minimum of three days per week for adults 18 years and older. Intensive Outpatient Services utilizes the Matrix model, which is an evidence-based program that has proven to result in positive outcomes. Non-intensive treatment includes aftercare, counseling and supportive services. The Living in Balance curriculum is utilized in FPHSA’s outpatient treatment. The primary mode of treatment for substance use and compulsive problem gambling is group counseling.
 - Residential Treatment (Alcohol Drug Unit/Fontainebleau Treatment Center) is a twenty-four hours a day, seven days a week residential treatment modality providing non-acute care; it includes a planned and professionally implemented treatment regime for persons experiencing alcohol and/or other substance use problems.
- Mental Health Services - FPHSA provides services to adults with severe and persistent mental illness, as well as services for children and adolescents. Clinic-based services, as well as outreach and home and community-based services, are provided in the five parish service area in order to enhance accessibility. Services provided are individualized, educational, and supportive to assist individuals in their recovery. Evidence-based programs utilized in treatment include Healing Trauma, Illness Management and Recovery, and Solution Focused Brief Therapy.



- All of these services are coordinated and every effort is made to avoid duplication of services, both within the agency and with other community service providers and stakeholders. This philosophy and promotion of coordination and collaboration of service delivery helps to maximize use of limited resources, both staff resources and funding for contracted services.
- Developmental Disabilities Services (DDS) focuses on community-based services which assist individuals and families to maintain their family member in the home or community close to natural supports. DDS is the single point of entry into community-based services which include Support Coordination, Individual and Family Support, Flexible Family Fund, Residential Living Option, and local oversight and operation of the Home and Community Based (HCB) waivers. A developmental disability may be a physical and/or intellectual impairment, must occur prior to the age of 22, not solely attributed to mental illness, and results in substantial functional limitations in three or more areas of major life activities. The Entry Services unit determines whether the individual meets criteria for participation in the system.
- Community Support Professionals assist individuals in obtaining needed services through an assessment of their needs, and development of a Plan of Support (POS) which identifies and provides access to natural community supports and system-funded services (such as Medicaid) to meet their needs. Information and referral to other agencies is provided on an ongoing basis.
- Individual and Family Support services are provided to enable a family to maintain their family member in their home or an individual in their own home.
- Crisis Intervention and Diversion services include crisis funding, coordination for those involved in court and/or LDH custody, crisis admission to residential living options, transition coordination, and referral to immediate support services. Services are developed using a person-centered approach.
- Flexible Family Fund (formerly Cash Subsidy) is a flat monthly stipend provided to families of children from birth through age 17 with severe developmental disabilities. Funding helps these families meet the extraordinary cost of services and equipment to maintain a child with a developmental disability in the home.
- Residential Living Options include a broad range of living options which provide 24-hour supports such as community homes and Supports and Services Centers.
- The DDS Home and Community Based (HCB) waivers include the New Opportunities Waiver (NOW), the Children's Choice Waiver (CCW), the Supports Waiver (SW), and the Residential Options Waiver (ROW). Referrals for residential placement are of last resort and per the request of the family and/or individual.
- Pre-admission Screening Resident Review (PASRR) is the review of all nursing home admissions within the FPHSA area of persons with developmental disabilities to determine appropriateness of nursing home environment in meeting their needs and to identify their need for specialized services and/or services of a lesser intensity.
- DDS strives to provide supports and services in order to maintain persons with developmental disabilities in the home with family or in a home of their own.
- Executive Administration – Florida Parishes Human Services Authority (FPHSA) is a local governing entity/political subdivision of this state with the mission to direct the operation and management of public community-based programs and services relative to behavioral health disorders (including Alcohol Drug Unit and Fontainebleau Treatment Center) and developmental disabilities in the FPHSA catchment area. FPHSA was created to pool funding dollars in the areas of behavioral health and developmental disabilities services and to bring spending and operational decisions down to the local level. FPHSA's geographical service area includes the five parishes of Livingston, St. Helena, St. Tammany, Tangipahoa, and Washing-



ton. The Authority is governed by a nine-member Board of Directors representing the five-parish area. FPHSA, through its Board, directs the operation and management of community-based programs. The Executive Administration oversees the budget, contracting, and purchasing processes, ensuring that the agency optimizes tax-payer dollars; develops, implements, and monitors agency compliance with policies and procedures modeled after state and national best-practices; assesses staff training needs and fosters workforce development by connecting employees with appropriate training opportunities; reduces or eliminates inefficiencies by analyzing and improving on agency processes; keeps pace with the rest of the state by early adoption of technological improvements; and ensures agency adherence to state and federal regulations. A goal of Executive Administration is to avoid duplication, to streamline service delivery, and to improve the quality of care and service delivery to the individuals who are served.

For additional information, see:

[Florida Parishes Human Services Authority](#)

Florida Parishes Human Services Authority Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|---|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 11,346,084 | \$ 13,021,287 | \$ 13,021,287 | \$ 14,024,424 | \$ 13,007,116 | \$ (14,171) |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 4,806,777 | 4,760,469 | 5,977,657 | 5,977,657 | 5,911,635 | (66,022) |
| Fees and Self-generated Revenues | 2,254,288 | 2,275,086 | 2,275,086 | 2,254,288 | 2,254,288 | (20,798) |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Means of Financing | \$ 18,407,149 | \$ 20,056,842 | \$ 21,274,030 | \$ 22,256,369 | \$ 21,173,039 | \$ (100,991) |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 |
| Total Operating Expenses | 824,502 | 795,314 | 795,314 | 816,111 | 795,314 | 0 |
| Total Professional Services | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Other Charges | 17,582,647 | 19,240,730 | 20,457,918 | 21,440,258 | 20,377,725 | (80,193) |
| Total Acq & Major Repairs | 0 | 20,798 | 20,798 | 0 | 0 | (20,798) |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 18,407,149 | \$ 20,056,842 | \$ 21,274,030 | \$ 22,256,369 | \$ 21,173,039 | \$ (100,991) |



Florida Parishes Human Services Authority Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |

Source of Funding

This program is funded with State General Fund, Interagency Transfers, and Fees and Self-generated Revenues. The Interagency Transfers are from the Office of Behavioral Health, Office of Aging and Adult Services, Department of Public Safety - Office of Corrections, and Bureau of Health Services Financing. The Fees and Self-generated Revenues are from the collection of billable services provided to clients generated from Managed Care Organizations, Medicare, Third Party Liability, and Self-Pay clients; the 22nd Judicial District Court for services provided in accordance with Memorandum of Understandings; and copy fees for medical records.

Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|---------------|--------------------------|--|
| \$ 0 | \$ 1,217,188 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 13,021,287 | \$ 21,274,030 | 0 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| 270,438 | 270,438 | 0 | Market Rate Classified |
| 221,751 | 221,751 | 0 | Related Benefits Base Adjustment |
| 270,688 | 270,688 | 0 | Retirement Rate Adjustment |
| 32,876 | 32,876 | 0 | Group Insurance Rate Adjustment for Active Employees |
| 13,697 | 13,697 | 0 | Group Insurance Rate Adjustment for Retirees |
| 134,412 | 134,412 | 0 | Salary Base Adjustment |
| (657,112) | (657,112) | 0 | Attrition Adjustment |
| (324,623) | (324,623) | 0 | Personnel Reductions |
| 0 | (20,798) | 0 | Non-Recurring Acquisitions & Major Repairs |
| 2,044 | 2,044 | 0 | Risk Management |
| 4,559 | 4,559 | 0 | Legislative Auditor Fees |
| 721 | 721 | 0 | UPS Fees |
| 3,834 | 3,834 | 0 | Civil Service Fees |
| 13,465 | 13,465 | 0 | Office of Technology Services (OTS) |
| (921) | (921) | 0 | Office of State Procurement |
| Non-Statewide Major Financial Changes: | | | |



Major Changes from Existing Operating Budget (Continued)

| General Fund | Total Amount | Table of Organization | Description |
|---------------|---------------|-----------------------|---|
| 0 | (66,022) | 0 | Interagency Transfer adjustment from Louisiana Department Health- Office of Behavioral Health to Human Services District/Authority to align with various Federal grant allocations. |
| \$ 13,007,116 | \$ 21,173,039 | 0 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 13,007,116 | \$ 21,173,039 | 0 | Base Proposed Budget FY 2019-2020 |
| \$ 13,007,116 | \$ 21,173,039 | 0 | Grand Total Recommended |

Professional Services

| Amount | Description |
|--------|--|
| | This agency does not have funding for Professional Services. |

Other Charges

| Amount | Description |
|---------------------|--|
| | Other Charges: |
| \$16,072,718 | Salaries and related benefits for Other Charges positions |
| \$3,775,668 | Contractual and operating costs of mental health, addictive disorders and developmental disabilities services |
| \$19,848,386 | SUB-TOTAL OTHER CHARGES |
| | Interagency Transfers: |
| \$55,328 | Payments to the Department of Civil Service - Civil Service and Comprehensive Public Training Program Fees |
| \$89,446 | Payments to the Division of Administration - Technology Services |
| \$190,557 | Payments to the Division of Administration - Risk Management |
| \$8,875 | Payments to the Division of Administration - Uniform Payroll Services |
| \$55,257 | Payments to the Legislative Auditor |
| \$2,338 | Payments to the Division of Administration - Office of State Procurement |
| \$127,538 | Transfers to other state agencies (Office of Telecommunications, Office of State Police/Dept. of Public Safety and Services, etc.) |
| \$529,339 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$20,377,725 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|---|
| | This agency does not have funding for Acquisitions and Major Repairs. |



Performance Information

- 1. (KEY) Through the Behavioral Health Services (BHS) activity, FPHSA will maintain the quality of treatment services for individuals with behavioral health disorders and prevention services while providing them in a more cost-effective manner, each year through June 30, 2022.**

Children's Budget Link: Services for children are linked via the Children's Budget to the Children's Cabinet.

Human Resource Policies Beneficial to Women and Families Link: Not applicable.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Smoking Cessation services are linked to the Tobacco Settlement; Integrated care delivery of treatment services are linked to the Managed Care Organization initiative; Behavioral health treatment services for pregnant women are linked to the Birth outcomes initiative; STD/HIV/TB services are linked to Office of Public Health Strategic Plan Program A Objective VII prevention of the spread of STD/HIV/AIDS and TB; Prevention services for youth are linked to Synar requirements to reduce youth tobacco access and Healthy People 2020 (TU-2 Reduce tobacco use by adolescents); Treatment services for youth are linked to Coordinated System of Care (CSoc) initiative; Treatment and prevention services are linked to Substance Abuse and Mental Health Services Administration (SAMHSA); Treatment services are linked to Healthy People 2020 (MHMD-10 Increase the proportion of person with co-occurring substance abuse and mental disorders who receive treatment); Healthy People 2020; National Council for Behavioral Health Same Day Access initiative; and Substance Abuse and Mental Health Services Administration (SAMHSA). Treatment services are linked to NAVIGATE first episode psychosis program providing early intervention to persons newly experiencing psychosis to increase recovery and community integration.

Explanatory Note: The Florida Parishes Human Services Authority provides community-based behavioral health services through outpatient clinics as well as contract providers throughout it's catchment area. Inpatient residential substance abuse treatment is provided at the Alcohol Drug Unit (ADU) and Fontainebleau Treatment Center (FTC) in Mandeville. Prevention services are provided throughout the Florida parishes, primarily by contract providers.



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of adult service recipients remaining in outpatient substance use disorders treatment for at least six weeks. (LAPAS CODE - 25516) | 60% | 51% | 55% | 55% | 55% | 55% |
| K | Percentage of individuals successfully completing the Level III.5 Adult residential treatment program (FTC/ADU) (LAPAS CODE - 21038) | 80% | 79% | 75% | 75% | 75% | 75% |
| S | Average daily census - Level III.5 Adult residential treatment program (FTC/ADU)) (LAPAS CODE - 21039) | 34 | 30 | 34 | 34 | 34 | 34 |
| K | Total number of persons registered in evidence-based educational (prevention) programming (enrollees). (LAPAS CODE - 25517) | 6,300 | 4,991 | 6,300 | 6,300 | 6,300 | 6,300 |
| K | Total unduplicated number of individuals served in the Level III.5 adult residential treatment program (ADU/FTC). (LAPAS CODE - 25954) | 630 | 554 | 570 | 570 | 570 | 570 |
| K | Total unduplicated number of persons served in outpatient behavioral health clinics, includes screening, assessment, and treatment of persons seeking services for substance use, mental health, and compulsive gambling. (LAPAS CODE - NEW) | 7,500 | 7,837 | 7,500 | 7,500 | 7,500 | 7,500 |



Florida Parishes Human Services Authority General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Percentage of persons on survey who say they would continue to come to FPHSA clinic even if they could go anywhere for treatment. (LAPAS CODE - NEW) | Not Available | Not Available | Not Available | 85% | 95% |
| Average cost per client day (Level III.5 Adult residential treatment program)(FTC/ADU) (LAPAS CODE - 21045) | \$ 176 | \$ 174 | \$ 190 | \$ 198 | \$ 224 |
| Average cost per individual served in Level III.5 Adult (FTC/ADU) substance use disorders residential treatment services. (LAPAS CODE - 23829) | \$ 3,883 | \$ 3,594 | \$ 3,911 | \$ 4,528 | \$ 4,883 |
| Average cost per individual served in prevention substance use disorders and prevention gambling programs (LAPAS CODE - 23830) | \$ 17 | \$ 11 | \$ 16 | \$ 12 | \$ 12 |
| Both the addictive disorders services and mental health services performance indicators have been combined into one new program activity, "Behavioral Health Services". Change in performance indicator wording from "addictive disorders" to "substance use disorder" and/or add the wording "compulsive problem gambling". | | | | | |
| Total number of individuals served in prevention programs (LAPAS CODE - 23825) | 38,474 | 63,357 | 43,646 | 53,542 | 2,014,086 |
| Both the addictive disorders services and mental health services performance indicators have been combined into one new program activity, "Behavioral Health Services". | | | | | |
| Total number of merchants educated through Synar services (LAPAS CODE - 23831) | 705 | 523 | 243 | 531 | 592 |
| Cost per registered enrollee in evidence-based educational (prevention) programs. (LAPAS CODE - 23832) | \$ 64 | \$ 60 | \$ 52 | \$ 53 | \$ 53 |
| Percentage of Mental Health Services/ Flexible Family Fund recipients who remain in the community (vs. institution) (LAPAS CODE - 25848) | 100.00% | 93.30% | 97.00% | 100.00% | 100.00% |
| Average cost per individual served in outpatient Behavioral Health Services. (LAPAS CODE - NEW) | Not Available | Not Available | Not Available | 1,083 | 1,292 |

2. (KEY) Through the Developmental Disabilities Services (DDS) activity, FPHSA will provide services that emphasize person-centered individual and family supports to people with developmental disabilities. Delivery of services will result in an increased percentage of people within the FPHSA catchment area that remain in the community rather than being institutionalized, each year through June 30, 2022.

Children's Budget Link: Services for children are linked via the Children's Budget to the Children's Cabinet.

Human Resource Policies Beneficial to Women and Families Link: Not applicable.



Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): 09-303 Developmental Council; 09-340 Office for Citizens with Developmental Disabilities; Louisiana Health Care Reform Act by providing care to the uninsured, creating access to appropriate health care resources, such as Long Term Care connections, improving health education and awareness, improving local service delivery and providing local resource; Pre-admission Screening and Resident Review (PASRR) services are linked to the Code of Federal Regulations (CFR) 42 Part 483, Sub-part C. PASRR services to Mentally Ill and Mentally Retarded Individuals; The Performance Indicators are linked to the Human Services Accountability and Implementation Plan (AIP) in accordance with the provisions of Louisiana R. S. 28:382.2; Louisiana Act 378, Family Support Act of 1989 through Flexible Family Funds.

Explanatory Note: A developmental disability can present special challenges for individuals and their families. The Florida Parishes Human Services Authority provides information, individualized service planning, and/or referrals. A developmental disability refers to a documented diagnosis of developmental disability and/or mental retardation appearing before the age of 22 years. It can also mean a severe or chronic disability resulting from cerebral palsy, epilepsy, autism, or any condition other than mental illness. In addition, there must be a substantial limitation in three of six life skills areas (i.e., learning, self-care, mobility, etc.)

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Total unduplicated number of individuals receiving community-based developmental disabilities services (LAPAS CODE - 21022) | 402 | 501 | 549 | 549 | 620 | 620 |
| | The performance standard is being increased to reflect the increase in Individual Family Support (IFS) and Pre-admission Screening Resident Review (PASRR) services. | | | | | | |
| K | Total unduplicated number of individuals receiving Individual and Family Support services. (LAPAS CODE - 21023) | 170 | 226 | 301 | 301 | 330 | 330 |
| | The performance standard was set prior to Act. No. 73 of the 2017 Regular session which increased the funds available for IFS services. Therefore, the total number of IFS recipients receiving services is increased. | | | | | | |
| K | Total unduplicated number of individuals receiving Flexible Family Fund services. (LAPAS CODE - 23833) | 180 | 185 | 180 | 180 | 187 | 187 |
| K | Total unduplicated number of individuals receiving Individual and Family Support Crisis services. (LAPAS CODE - 23834) | 60 | 65 | 83 | 83 | 83 | 83 |
| K | Total unduplicated number of individuals receiving Pre-Admission Screening and Resident Review (PASRR) services. (LAPAS CODE - 23835) | 25 | 47 | 45 | 45 | 45 | 45 |



Performance Indicators (Continued)

| Level | Performance Indicator Name | Performance Indicator Values | | | | |
|-------|--|--|---|---|--|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 |
| | | The number of individuals receiving PASRR services is increasing to capture all PASRR services, not just those admitting to a nursing home. | | | | |
| K | Percentage of Waiver participants with a current Statement of Approval (LAPAS CODE - 24950) | 96% | 100% | 96% | 96% | 96% |
| K | Percentage of Waiver participants discharged from program services due to admission to an institution (LAPAS CODE - 24951) | 0.40% | 0.20% | 0.25% | 0.25% | 0.25% |
| | | The home and community based services are designed to support Waiver recipients in the community. The goal is for Waiver participants to remain in the community. The percentage of waiver participants discharged due to admission to a more restrictive setting is anticipated to remain extremely low; therefore, the future target is decreased to 0.25 percent. | | | | |

Florida Parishes Human Services Authority General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Average value of services per individual receiving Individual and Family Support services. (LAPAS CODE - 23837) | \$ 1,386 | \$ 2,514 | \$ 2,850 | \$ 1,629 | \$ 1,767 |
| Average value of services per individual receiving Flexible Family Funds. (LAPAS CODE - 23838) | \$ 2,519 | \$ 2,543 | \$ 2,958 | \$ 2,717 | \$ 2,800 |
| Average value of services per individual receiving individual and family Support Crisis Services. (LAPAS CODE - 23839) | \$ 680 | \$ 1,042 | \$ 945 | \$ 572 | \$ 614 |
| Average cost per individual receiving Pre-admission Screening and Resident Review (PASRR) services. (LAPAS CODE - 23840) | \$ 557 | \$ 407 | \$ 357 | \$ 360 | \$ 63 |
| Percentage of Flexible Family Fund recipients who remain in the community (vs. institution). (LAPAS CODE - 23842) | 100% | 100% | 100% | 100% | 100% |
| Percentage of Individual and Family Support recipients that remain in the community (vs. institution). (LAPAS CODE - 23843) | 100% | 100% | 98% | 99% | 100% |
| The total unduplicated number of individuals served through waiver supports and services, including New Opportunities Waiver (NOW), Children's Choice Waiver (CC), Supports Waiver (SW), and Residential Options Waiver (ROW) (LAPAS CODE - 25073) | 1,288 | 1,365 | 1,381 | 1,399 | 1,518 |



3. (KEY) Through the Executive Administration activity, FPHSA will increase the efficiency of the operation and management of public, community-based services related to behavioral health disorders and developmental disabilities in the Authority's catchment area, each year through June 30, 2022.

Children's Budget Link: Not applicable

Human Resource Policies Beneficial to Women and Families Link: The following Florida Parishes Human Services Authority (FPHSA) policies/procedures currently in place that benefit women and families are: Equal Employment Opportunity, Discrimination and Harassment Complaints, Cultural Diversity and Competency, and Workplace Violence Prevention (also domestic violence). FPHSA, through its Human Resources Office, continues to develop and implement policies that are helpful and beneficial to women and families. FPHSA adheres to all federal, state and/or local laws, including those applicable to women and families. Additionally, FPHSA currently utilizes several of the Louisiana Department of Health Human Resource policies, such as the Family Medical Leave Act and the Grievance Policy, just to name a couple, until such time as the agency can finalize policy implementation of these policies. As part of the policy implementation process, continued monitoring of all applicable resources will ensure that these policies are regularly maintained and updated to ensure accuracy.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Get a Game Plan: Emergency Preparedness-Staff members of FPHSA are appropriately trained in state emergency preparedness initiatives and are ready to serve when called upon. Coordination is provided by the Executive Administration activity.

Explanatory Note: FPHSA directs the operation and management of community-based programs. The Executive Administration oversees the budget, contracting, and purchasing processes, ensuring that the agency optimizes tax-payer dollars; develops, implements, and monitors agency compliance with policies and procedures modeled after state and national best-practices; assesses staff training needs and fosters workforce development by connecting employees with appropriate training opportunities; reduces or eliminates inefficiencies by analyzing and improving on agency processes; keeps pace with the rest of the state by early adoption of technological improvements; and ensures agency adherence to state and federal regulations. A goal of Executive Administration is to avoid duplication, to streamline service delivery, and to improve the quality of care and service delivery to the individuals who are served.



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of information technology (IT) work orders closed within 6 business days of work request (LAPAS CODE - 25534) | 95% | 97% | 95% | 95% | 95% | 95% |
| K | Percentage of contract invoices for which payment is issued within 30 days of agency receipt. (LAPAS CODE - 25535) | 90% | 77% | 90% | 90% | 90% | 90% |
| K | Percentage of agency's performance indicators with a desirable variance (within +/- 5% of target or with a higher variance that is a positive outcome). (LAPAS CODE - NEW) | Not Applicable | 78% | 80% | 80% | 80% | 80% |
| K | Percentage of new employees completing mandatory online training courses within 90 days of employment (LAPAS CODE - 23847) | 97% | 100% | 95% | 95% | 95% | 95% |

Florida Parishes Human Services Authority General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Percentage of Performance Evaluation System (PES) completed annually. (LAPAS CODE - 23844) | 100% | 100% | Not Available | 100% | 100% |
| Even though the PES performance year ends on 6/30 annually, the reportable data is not available for LAPAS reporting until after the CS evaluation period ends on 8/30 annually. | | | | | |
| Executive Administration expenditures as a percentage of agency's budget. (LAPAS CODE - 23850) | 14% | 12% | 14% | 14% | 13% |



Florida Parishes Human Services Authority General Performance Information (Continued)

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Percentage of agency's moveable property accounted for annually. (LAPAS CODE - 23851) | 100% | 100% | 100% | 99% | 99% |
| Total number of individuals served by Florida Parishes Human Services Authority. (LAPAS CODE - 23852) | 46,323 | 70,084 | 51,896 | 64,574 | 2,025,029 |
| Percentage of contract performance evaluations completed annually. (LAPAS CODE - NEW) | Not Available | Not Available | Not Available | 97% | 100% |
| Agency's annual turnover rate. (LAPAS CODE - NEW) | Not Available | Not Available | Not Available | 14% | 13% |



09-302 — Capital Area Human Services District



Agency Description

The mission of the Capital Area Human Services District (CAHSD) is to facilitate person-centered recovery by empowering people of all ages with behavioral health needs and developmental disability challenges to strengthen relationships, establish independence, and enhance their ability to improve their physical health and emotional wellbeing. The CAHSD directs the operation and management of public, community-based programs and services relative to addiction recovery, developmental disabilities, and mental health for individuals meeting treatment criteria in the parishes of Ascension, East Baton Rouge, East Feliciana, Iberville, Pointe Coupee, West Baton Rouge and West Feliciana.

The goals of the Capital Area Human Services District Program are:

- I. To provide needed mental health, addiction recovery and developmental disabilities services that consumers, their families and communities; in a manner that provides them quick and convenient access.
- II. To ensure that services provided are responsive to client concerns, integrated in service delivery methods, representative of best practice, and consistent with the values of the Louisiana Department of Health and its Program Offices.
- III. To promote healthy, safe lives by providing leadership in educating the community on the importance of prevention, early detection and intervention, and by facilitating coalition building to address localized community problems.
- IV. To structurally and functionally operate clinics in a manner consistent with the needs of diverse payers that allows for quality service expansion and availability.

For additional information, see:

[Capital Area Human Services District](#)

Capital Area Human Services District Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 15,837,429 | \$ 16,799,920 | \$ 16,799,920 | \$ 17,887,008 | \$ 16,799,073 | \$ (847) |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 6,229,792 | 6,472,675 | 7,755,719 | 7,755,719 | 7,817,123 | 61,404 |
| Fees and Self-generated Revenues | 2,550,000 | 3,553,108 | 3,553,108 | 3,553,108 | 3,553,108 | 0 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Means of Financing | \$ 24,617,221 | \$ 26,825,703 | \$ 28,108,747 | \$ 29,195,835 | \$ 28,169,304 | \$ 60,557 |
| Expenditures & Request: | | | | | | |
| Capital Area Human Services District | \$ 24,617,221 | \$ 26,825,703 | \$ 28,108,747 | \$ 29,195,835 | \$ 28,169,304 | \$ 60,557 |
| Total Expenditures & Request | \$ 24,617,221 | \$ 26,825,703 | \$ 28,108,747 | \$ 29,195,835 | \$ 28,169,304 | \$ 60,557 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |



302_1000 — Capital Area Human Services District

Program Authorization: R.S. 28:901-906; R.S. 28:911-920; R.S. 28:771(D); R.S. 36:254(F); and R.S. 36:258(G)-(I)

Program Description

The Capital Area Human Services District Program is a political subdivision created by the Louisiana Legislature to directly operate and manage community-based mental health, addiction recovery, developmental disabilities, and certain public health functions in the parishes of Ascension, East Baton Rouge, East Feliciana, Iberville, Pointe Coupee, West Baton Rouge and West Feliciana. Functions and funds relative to the operation of these services were transferred to CAHSD from the Louisiana Department of Health (LDH) through a Memorandum of Understanding (MOU) monitored by the LDH Secretary. Some funds relative to these functions are also appropriated directly to CAHSD. To increase responsiveness to local human service needs, CAHSD is governed by a board composed of members nominated by the respective parish governing bodies, and appointed by the Governor of Louisiana. The district became operational July 1, 1997.

The Capital Area Human Services District includes the following activities:

- Administration – CAHSD Administration provides leadership, management and supports in the areas of District Operations, Management and Finance, Billing, Human Resources, Compliance, Employee Administration, Information Technology, and Strategic Planning & Quality Improvement.
- Developmental Disabilities – CAHSD Division for Citizens with Developmental Disabilities operates community-based and over sees wavier services for people with intellectual disabilities, developmental disabilities and autism residing in the District's service area.
- Nurse Family Partnership – CAHSD Nurse Family Partnership operates the Maternal and Child Health Program for individuals residing in the District's service area.
- Children's Behavioral Health Services – CAHSD Children's Behavioral Health Services provides the behavioral health and addiction recovery treatment and support services for children and adolescents. This includes a program for children ages 2-5 years old with an autism diagnosis.
- Adult Behavioral Health Services – CAHSD Adult Behavioral Health Services provides the mental health and addiction recovery treatment and support services for adults. It includes a residential drug treatment program for adult males.
- Prevention– CAHSD Prevention provides a variety of program and outreach fro persons below age 18 years old.
- Disaster Response – CAHSD Disaster Response provides targeted communication, supports, and services prior to, during and after an emergency/disaster; and participates in staffing and management of the Region 2 Medical Special Needs Shelter Theater by providing leadership and clinical outreach supports and services to persons with behavioral health and developmental disabilities within the community during a disaster.
- Behavioral Health Emergency Services Continuum – CAHSD works with community partners to develop crisis continuum to prevent, mitigate and avoid repeated cycles of crises to reduce reliance on first responders, emergency departments and acute psychiatric beds.

Capital Area Human Services District Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 15,837,429 | \$ 16,799,920 | \$ 16,799,920 | \$ 17,887,008 | \$ 16,799,073 | \$ (847) |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 6,229,792 | 6,472,675 | 7,755,719 | 7,755,719 | 7,817,123 | 61,404 |
| Fees and Self-generated Revenues | 2,550,000 | 3,553,108 | 3,553,108 | 3,553,108 | 3,553,108 | 0 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Means of Financing | \$ 24,617,221 | \$ 26,825,703 | \$ 28,108,747 | \$ 29,195,835 | \$ 28,169,304 | \$ 60,557 |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 |
| Total Operating Expenses | 645,962 | 827,574 | 827,574 | 849,265 | 0 | (827,574) |
| Total Professional Services | 38,001 | 42,000 | 42,000 | 43,084 | 0 | (42,000) |
| Total Other Charges | 23,933,258 | 25,956,129 | 27,239,173 | 28,303,486 | 28,169,304 | 930,131 |
| Total Acq & Major Repairs | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 24,617,221 | \$ 26,825,703 | \$ 28,108,747 | \$ 29,195,835 | \$ 28,169,304 | \$ 60,557 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |

Source of Funding

This program is funded with State General Fund, Interagency Transfers, and Fees and Self-generated Revenues. Interagency Transfers include: payments from the Office of Behavioral Health for community based treatment of mental illness, community based treatment for drug and alcohol abuse, and payments from the Office of Public Health for community based services in Region 2. Fees and Self-generated Revenues represent reimbursements for ineligible patient fees from the Office of Behavioral Health, and collection of fees for services provided to clients through insurance, self-pay, and the Statewide Management Organization (SMO).



Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|---------------|-----------------------|--|
| \$ 0 | \$ 1,283,044 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 16,799,920 | \$ 28,108,747 | 0 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| 363,027 | 363,027 | 0 | Market Rate Classified |
| 25,807 | 25,807 | 0 | Related Benefits Base Adjustment |
| 705,726 | 705,726 | 0 | Retirement Rate Adjustment |
| 38,514 | 38,514 | 0 | Group Insurance Rate Adjustment for Active Employees |
| 25,017 | 25,017 | 0 | Group Insurance Rate Adjustment for Retirees |
| (98,672) | (98,672) | 0 | Salary Base Adjustment |
| (418,621) | (418,621) | 0 | Attrition Adjustment |
| (638,350) | (638,350) | 0 | Personnel Reductions |
| (9,685) | (9,685) | 0 | Risk Management |
| (3,060) | (3,060) | 0 | Legislative Auditor Fees |
| 12,183 | 12,183 | 0 | Rent in State-Owned Buildings |
| (10,296) | (10,296) | 0 | Capitol Police |
| 196 | 196 | 0 | UPS Fees |
| 2,203 | 2,203 | 0 | Civil Service Fees |
| 5,164 | 5,164 | 0 | Office of Technology Services (OTS) |
| Non-Statewide Major Financial Changes: | | | |
| 0 | 61,404 | 0 | Interagency Transfer adjustment from Louisiana Department Health- Office of Behavioral Health to Human Services District/Authority to align fund with various Federal grant allocations. |
| \$ 16,799,073 | \$ 28,169,304 | 0 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 16,799,073 | \$ 28,169,304 | 0 | Base Proposed Budget FY 2019-2020 |
| \$ 16,799,073 | \$ 28,169,304 | 0 | Grand Total Recommended |

Professional Services

| Amount | Description |
|--------|--|
| | This agency does not have funding for Professional Services. |



Other Charges

| Amount | Description |
|---------------------|--|
| | Other Charges: |
| \$21,276,852 | Salaries and related benefits for Other Charges positions |
| \$5,297,161 | Contractual and operating costs of mental health, public health, addictive disorders and developmental disability services |
| \$26,574,013 | SUB-TOTAL OTHER CHARGES |
| | Interagency Transfers: |
| \$75,465 | Payments to the Department of Civil Service |
| \$81,145 | Payments to the Division of Administration - Technology Services |
| \$236,637 | Payments to the Division of Administration - Risk Management |
| \$12,358 | Payments to the Division of Administration - Uniform Payroll Services |
| \$0 | Payments to the Division of Administration - Office of State Procurement |
| \$43,719 | Payments to the Legislative Auditor |
| \$266,760 | Payments to Capitol Police |
| \$676,789 | Rent in State Owned Buildings |
| \$202,418 | Miscellaneous commodities and services |
| \$1,595,291 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$28,169,304 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|---|
| | This agency does not have funding for Acquisitions and Major Repairs. |

Performance Information

- (KEY) Through the Administration activity, Capital Area Human Services District (CAHSD) will support and oversee programmatic operations that improve health outcomes of the citizens served by ensuring that at least 90% of LaPAS performance indicators meet or exceed target within (-/+) 4.99%.**

Children's Budget Link: "Not Applicable"

Human Resource Policies Beneficial to Women and Families Link: "Not Applicable"

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): "Not Applicable"



Explanatory Note: Capital Area Human Services District (CAHSD) is a political subdivision of the state created in 1996 to provide the publically funded mental health, addiction recovery and developmental disabilities services in the former DHH Region 2. CAHSD operations is governed by a 17 member Board of Directors nominated by local government and appointed by the Governor. An Executive Director (ED), hired by the Board, is responsible for implementation of successful programmatic and Administrative functions. Administration (in conjunction with an Executive Management Team), under the direction of the ED, establishes strategic goals and objectives, develops policies & procedures, provides direction, training and guidance, and monitors compliance with state and federal regulations, departmental directives, and legislative mandates.

Performance Indicators

| Level | Performance Indicator Name | Performance Indicator Values | | | | | |
|-------|---|------------------------------|----------------------------|--|-------------------------------|--|--------------------------------------|
| | | Yearend Performance Standard | Actual Yearend Performance | Performance Standard as Initially Appropriated | Existing Performance Standard | Performance At Continuation Budget Level | Performance At Proposed Budget Level |
| | | FY 2017-2018 | FY 2017-2018 | FY 2018-2019 | FY 2018-2019 | FY 2019-2020 | FY 2019-2020 |
| K | Percentage of staff Performance Appraisals conducted in compliance with Civil Service guidelines (LAPAS CODE - 23989) | 100% | 100% | 100% | 100% | 100% | 100% |
| K | Percentage of state assets in the Asset Management system located/accounted for annually (LAPAS CODE - 23990) | 100% | 100% | 100% | 100% | 100% | 100% |
| K | Percentage score on annual Civil Service ISIS Human Resources Data Integrity Report Card (LAPAS CODE - 23991) | 100% | 100% | 100% | 100% | 100% | 100% |
| K | Percentage of LaPAS indicators that meet target within (+/-) 4.9% or exceed target (LAPAS CODE - 23992) | 90% | 85% | 90% | 90% | 90% | 90% |
| K | Number of findings in Legislative Auditor Report resulting from misappropriation of resources, fraud, theft or other illegal or unethical activity (LAPAS CODE - 23993) | 0 | 0 | 0 | 0 | 0 | 0 |

2. (KEY) Through the Developmental Disabilities activity, CAHSD will arrange for services for persons with developmental disabilities in the least restrictive setting near their home or community and will ensure that at least 95% of the persons served will have satisfaction with the services they receive.

Children's Budget Link: This activity is linked to Objective I.1 of the Children's Budget.



Human Resource Policies Beneficial to Women and Families Link: "Not Applicable"

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): "Not Applicable"

Explanatory Note: This activity reflects the performance of the Developmental Disabilities unit of the Capital Area Human Services District. This section provides case management, assistive supplies, support services and eligibility determination for individuals living with developmental disabilities to avoid out-of-home placement and to foster/increase their ability to live independently within the community.

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | Percentage of those surveyed reporting that they had choice in the services they received (LAPAS CODE - 15703) | 75% | 97% | 75% | 75% | 75% | 75% |
| S | Percentage of those surveyed reporting they had overall satisfaction with the services received (LAPAS CODE - 15704) | 95% | 97% | 95% | 95% | 95% | 95% |
| K | Percentage of those surveyed reporting that the Individual and Family Support services contributed to maintaining themselves or their family member in their own home (LAPAS CODE - 15707) | 80% | 87% | 80% | 80% | 80% | 80% |
| S | Total persons served (LAPAS CODE - 25518) | 4,730 | 4,149 | 4,730 | 4,730 | 4,730 | 4,730 |



Capital Area Human Services District General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Number of available Family Flexible Fund slots (LAPAS CODE - 11189) | 198 | 262 | 190 | 170 | 278 |
| Amount of Family Flexible Fund stipend per person per month (LAPAS CODE - 11198) | \$ 258 | \$ 258 | \$ 258 | \$ 258 | \$ 258 |
| Number of persons determined eligible for MR/DD services, but not yet receiving services (LAPAS CODE - 15712) | 221 | 0 | 196 | 43 | 70 |

OCDD implemented a new database in FY2012. The new database did not capture this data for Fiscal Year 2011-2012.

Increased funding made available through the 2015 Legislative funding process and leveraging of these funds through LINCCA allowed CAHSD to eliminate the list of those found eligible for services but not yet receiving a service.

3. (KEY) Through the Nurse Family Partnership activity, CAHSD will provide home visiting to 100% of participating first time, low-income mothers.

Children's Budget Link: This objective is linked to Objective I.1.c in the Children's Budget.

Human Resource Policies Beneficial to Women and Families Link: "Not Applicable"

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): "Not Applicable"

Explanatory Note: NFP's three major goals are to improve pregnancy outcomes by helping women engage in good preventative health practices; improve child health & development by helping parents provide responsible, competent care, and improve economic self-sufficiency of the families by helping parents envision their future, plan future pregnancies, continue their education and find work.

Performance Indicators

| Level | Performance Indicator Name | Performance Indicator Values | | | | | |
|-------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Total number of home visits completed (LAPAS CODE - 25074) | 3,829 | 2,914 | 3,829 | 3,829 | 2,928 | 2,928 |
| K | Number of families served in program (LAPAS CODE - 25075) | 370 | 286 | 370 | 370 | 280 | 280 |



4. (KEY) Through the Children's Behavioral Health Services activity, CAHSD will provide an integrated, comprehensive behavioral health system of care, prevention and treatment services for at-risk youth and their families, ensuring that at least 95% of children/adolescents who are admitted for mental health services and 85% admitted for addiction recovery services are served in their parish of residence.

Children's Budget Link: This objective is linked to Objective I.1.a of the Children's Budget. This activity supports Act 5 of 1998 [First Extraordinary Session] by utilization of Child Mobile Outreach teams in the de-escalation and resolution of potential crisis in the home and preventing out-of-home placement and Inter-agency Services Coordination (ISC) to bring together state and local service providers (CAHSD, DCFS, FINS, OJJ, school officials, truancy officials) to assess and address the needs of children at risk of out-of-home placement, hospitalization or incarceration so that the child may thrive in the home and in school.

Human Resource Policies Beneficial to Women and Families Link: This objective will support Act 1078 by providing access to and provisions of school-based mental health and addiction recovery services to children in their parish of residence.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2020, Reduce substance abuse to protect the health, safety and quality of life for all, especially children. TANF: Utilizing TANF funds in cooperation with DCFS and OBH, we are now able to provide the treatment services necessary for TANF-eligible women and their children with addiction problems to maintain a lifestyle free from the harmful effects of addiction. The goals of this TANF program include not only addiction recovery treatment for the mother, but family reunification, developmental testing, and safe housing services for the dependent children.

Explanatory Note: This activity reflects the performance of the Children's Behavioral Health Services unit of the Capital Area Human Services District. The multi-specialty staff helps manage the many issues causing or arising from a child's emotional, mental and/or addiction problems.

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of total children/adolescents admitted for mental health services who are served within their parish of residence (LAPAS CODE - 7925) | 95% | 88% | 95% | 95% | 95% | 95% |
| K | Percentage of total children/adolescents admitted for addiction recovery services who are served within their parish of residence (LAPAS CODE - 11142) | 85% | 82% | 85% | 85% | 85% | 85% |
| S | Percentage of persons provided services by Child Mobile Outreach reporting that services helped maintain them or their family member in their home; avoiding unnecessary hospitalization or removal (LAPAS CODE - 23999) | 95% | 100% | 95% | 95% | 95% | 95% |
| S | Percentage reduction of problem behaviors (suspension, expulsion and truancy) by providing behavioral health services in the school setting (LAPAS CODE - 24000) | 40% | 38% | 40% | 40% | 40% | 40% |



Capital Area Human Services District General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Percentage increase in desired knowledge, perceptions, resilience and behaviors related to youth substance use and measured by the Prevention Impact score (LAPAS CODE - 15713) | 18% | 20% | 16% | 16% | 11% |
| Number of children/adolescents admitted per year who are provided publicly supported behavioral services in their parish of residence (LAPAS CODE - 24001) | 690 | 756 | 750 | 697 | 682 |
| Number of child/adolescents admitted per year for behavioral health services (LAPAS CODE - 24002) | 708 | 795 | 805 | 763 | 771 |
| Number of parishes with parish-domiciled public behavioral health services for children/adolescents (LAPAS CODE - 24003) | 7 | 7 | 7 | 7 | 7 |
| Number of child/adolescent substance abuse primary prevention programs offered (LAPAS CODE - 11321) | 10 | 10 | 8 | 8 | 8 |
| Number of parishes in which child/adolescent substance abuse primary prevention programs exist (LAPAS CODE - 11323) | 7 | 7 | 7 | 7 | 7 |
| Percentage of child/adolescent mental health prevalence population served (LAPAS CODE - 15687) | 13.0% | 15.0% | 17.3% | 15.8% | 13.6% |
| Total children/adolescents served (LAPAS CODE - 24004) | 9,497 | 9,516 | 12,280 | 659 | 5,954 |
| Average cost per person served in the community (LAPAS CODE - 24005) | \$ 502 | \$ 448 | \$ 360 | \$ 323 | \$ 360 |

5. (KEY) Through the Adult Behavioral Health Services activity, CAHSD will provide a comprehensive continuum of coordinated community-based services and ensure that at least 85% of clients will successfully complete the Addiction Recovery Services inpatient program.

Children's Budget Link: "Not Applicable"

Human Resource Policies Beneficial to Women and Families Link: "Not Applicable"

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2020, Reduce substance abuse to protect the health, safety and quality of life for all, especially children. TANF: Utilizing TANF funds in cooperation with DCFS and OBH, we are now able to provide the treatment services necessary for TANF-eligible women and their children with addiction problems to maintain a lifestyle free from the harmful effects of addiction. The goals of this TANF program include not only addiction recovery treatment for the mother, but family reunification, developmental testing, and safe housing services for the dependent children.



Explanatory Note: This activity reflects the performance of the Adult Behavioral Health Services unit of the Capital Area Human Services District. The multi-specialty staff helps manage the many issues causing or arising from serious mental illness and addiction problems (i.e. criminal activity, homelessness, unemployment, hospitalization, failed physical health, etc.).

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | Annual percentage of adults reporting satisfactory access to services (LAPAS CODE - 15683) | 85% | 92% | 85% | 85% | 85% | 85% |
| S | Annual percentage of adults reporting positive service quality (LAPAS CODE - 15684) | 90% | 93% | 90% | 90% | 90% | 90% |
| K | Percentage of clients successfully completing outpatient treatment program (Addiction Recovery Services) (LAPAS CODE - 9976) | 65% | 87% | 65% | 65% | 65% | 65% |
| K | Percentage of persons successfully completing residential addictions (CARP 28 day inpatient) treatment program (LAPAS CODE - 11284) | 85% | 72% | 85% | 85% | 85% | 85% |
| S | Percentage of adults with major mental illness served in the community receiving new generation medications (LAPAS CODE - 15680) | 95% | 95% | 95% | 95% | 95% | 95% |



Capital Area Human Services District General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Total adults served in CAHSD (Mental Health) (LAPAS CODE - 24006) | 7,668 | 8,324 | 8,967 | 8,326 | 7,772 |
| Average cost per person served in the community (Mental Health) (LAPAS CODE - 24007) | \$ 1,808 | \$ 1,069 | \$ 896 | \$ 840 | \$ 890 |
| Percentage of adult mental health prevalence population served (LAPAS CODE - 15686) | 59% | 63% | 68% | 63% | 59% |
| Number of Community Mental Health Centers operated in CAHSD (LAPAS CODE - 15688) | 3 | 3 | 7 | 7 | 7 |
| Percentage of Community Mental Health Centers licensed (LAPAS CODE - 11240) | 100.00% | 100.00% | 100.00% | 100.00% | 100.00% |
| Total adults served in CAHSD (Addiction Recovery Services) (LAPAS CODE - 25537) | 1,536 | 2,330 | 2,123 | 2,104 | 3,030 |
| Average cost per person served in the community (Addiction Recovery Services) (LAPAS CODE - 25538) | \$ 1,808 | \$ 2,265 | \$ 2,510 | \$ 1,143 | \$ 766 |
| Numbers of persons provided Social Detoxification Services (LAPAS CODE - 24008) | 266 | 213 | 145 | 181 | 147 |
| Average daily census (Detoxification) (LAPAS CODE - 11241) | 20 | 23 | 6 | 6 | 4 |
| Average length of stay in days (Detoxification) (LAPAS CODE - 11250) | 6.00 | 6.00 | 6.37 | 7.00 | 7.00 |
| Number of beds (Detoxification) (LAPAS CODE - 11297) | 20 | 37 | 35 | 8 | 8 |
| Percentage of positive responses on client survey (Detoxification) (LAPAS CODE - 15700) | Not Available | 97% | 95% | 89% | 94% |
| Number of beds Residential (Inpatient) (LAPAS CODE - 11301) | 32 | 32 | 32 | 32 | 32 |
| Average daily census Residential (Inpatient) (LAPAS CODE - 15698) | 30 | 31 | 26 | 29 | 19 |
| Number of persons provided Residential (28 day Inpatient) services (LAPAS CODE - 24009) | 445 | 479 | 424 | 455 | 447 |
| Number of persons provided Community-Based Residential services (LAPAS CODE - 24010) | 156 | 421 | 354 | 369 | 333 |
| Average daily census (Community-Based Residential) (LAPAS CODE - 15695) | 64 | 64 | 84 | 84 | 55 |
| Number of beds (Community-Based Residential) (LAPAS CODE - 15696) | 64 | 66 | 78 | 78 | 65 |



Capital Area Human Services District General Performance Information (Continued)

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Number of persons provided Outpatient Addiction Recovery Services (LAPAS CODE - 24011) | 2,519 | 2,897 | 2,766 | 2,104 | 2,103 |
| Number of services provided (Outpatient Addiction Recovery services) (LAPAS CODE - 11294) | 14,940 | 18,302 | 15,056 | 10,976 | 11,241 |
| Number of admissions (Outpatient Compulsive Gambling) (LAPAS CODE - 15691) | 62 | 30 | 26 | 34 | 34 |
| Number of services provided (Outpatient Compulsive Gambling) (LAPAS CODE - 15694) | 1,766 | 1,003 | 917 | 780 | 691 |

6. (KEY) Through the Prevention and Primary Care activity, CAHSD will improve physical health and emotional well-being of the adult un/underinsured population and ensure that at least 95% of new adult admissions in the three largest behavioral health clinics receive a physical health screen.

Children's Budget Link: "Not Applicable"

Human Resource Policies Beneficial to Women and Families Link: "Not Applicable"

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): The social workers provide care management, assistance with basic care needs, (transportation, access to medication, housing, and legal services), health education, referral to tobacco cessation, mental health counseling, and psychosocial assessment. The tobacco cessation model utilized is the Freedom from Smoking Program of the American Lung Association (the mentally ill make up 44% of smokers).

Explanatory Note: Integration of behavioral health and primary care is critical and supported by a review of academic journals which indicates that public behavioral health clients die 25 years earlier due to risky behaviors, the complexity of their medication management, and the lack of care addressing other chronic illness. 41% of our clients have 4+ co-morbid physical health problems. This highly specialized program focuses on connecting the severely mentally ill individual with primary care providers to eliminate and/or improve chronic illnesses, to educate them on the importance of good overall health care (behavioral and physical) and to increase the life expectancy of the individuals receiving services in our public behavioral health clinics.



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of new adult admissions in the three largest behavioral health clinics receiving a physical health screen (LAPAS CODE - 24012) | 95% | 95% | 95% | 95% | 95% | 95% |
| K | Percentage of clients receiving a referral to primary care as a result of the physical health screen (LAPAS CODE - 24013) | 25% | 25% | 25% | 25% | 25% | 25% |
| K | Percentage of clients who keep their first primary care appointment (LAPAS CODE - 24014) | 72% | 72% | 72% | 72% | 72% | 72% |
| S | Percentage of clients who rate the extent to which they felt better on the client satisfaction survey as agree (LAPAS CODE - 24015) | 76% | 76% | 76% | 76% | 76% | 76% |

7. (KEY) Through the Disaster Response activity, CAHSD will deliver targeted communication, supports and services prior to, during and after an emergency/disaster.

Children's Budget Link: "Not Applicable"

Human Resource Policies Beneficial to Women and Families Link: "Not Applicable"

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): "Not Applicable"

Explanatory Note: This program works to prepare and protect clients and the greater community from the impact of an emergency or disaster thru continuous education and outreach messages and to assist them in their own home preparedness plans; enabling them to have their own response developed and ready and thus most able to take care of their own needs independently.



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of Medical Special Needs Shelter-assigned staff who are trained in required NIMS courses (LAPAS CODE - 24017) | 100% | 97% | 100% | 100% | 100% | 100% |
| S | Percentage of staff assigned to Medical Special Needs Shelter who were successfully contacted during call drill (LAPAS CODE - 24019) | 80% | 98% | 80% | 80% | 80% | 80% |

8. (KEY) Through the Behavioral Health Emergency Crisis Response activity, CAHSD will provide community-based behavioral health services to prevent, mitigate and avoid repeated cycles of crises to reduce reliance on first responders, emergency departments and acute psychiatric beds and ensure that 95% of all calls received by Access Services during hours of operation are triaged at the time of call and referred for care.

Children's Budget Link: "Not Applicable"

Human Resource Policies Beneficial to Women and Families Link: "Not Applicable"

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): "Not Applicable"

Explanatory Note: The focus of the crisis response is to provide: harm reduction for clients, law enforcement, treatment providers, and transporters; rapid access to urgent care, crisis intervention and stabilization services; training for service partners; coordination and linkage of stakeholders and providers for a cohesive system; humane, essential care; linkage to ongoing care to prevent emergencies and decrease recidivism; cost-effective care and diminished financial losses, and ongoing performance appraisal.



Performance Indicators

| Level | Performance Indicator Name | Performance Indicator Values | | | | | |
|--|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of all calls received by Access Services during hours of operation that were triaged at the time of call and referred for care (LAPAS CODE - 24022) | 95% | 90% | 95% | 95% | 95% | 95% |
| K | Percentage of consumers receiving Inter-agency Services Coordination who achieve and maintain residential stability within 12 months (LAPAS CODE - 24024) | 70% | 0 | 70% | 70% | 70% | 70% |
| There were no adult ISC meetings held in FY 2015-2016. | | | | | | | |



09-303 — Developmental Disabilities Council



Agency Description

The mission of the Louisiana Developmental Disabilities Council is to lead and promote advocacy, capacity building, and systemic change to improve the quality of life for individuals with developmental disabilities and their families.

The goal of the Developmental Disabilities Council Program is to:

To effectively implement the Developmental Disabilities Assistance and Bill of Rights Act of 2000 in Louisiana. The Council, through direct activity and funded projects with agencies, organizations, universities, other state agencies and individuals, shall facilitate advocacy, capacity building, and systemic change that contribute to increased community based services for individuals with developmental disabilities.

The Council supports Act 1078 through funding for information and referral and support to parents of children with disabilities through regional Families Helping Families Centers.

For additional information, see:

[Developmental Disabilities Council](#)

Developmental Disabilities Council Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|------------------------------------|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 507,067 | \$ 507,517 | \$ 507,517 | \$ 507,517 | \$ 507,517 | \$ 0 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and Self-generated Revenues | 0 | 0 | 0 | 0 | 0 | 0 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 1,382,586 | 1,691,967 | 1,691,967 | 1,579,918 | 1,576,474 | (115,493) |
| Total Means of Financing | \$ 1,889,653 | \$ 2,199,484 | \$ 2,199,484 | \$ 2,087,435 | \$ 2,083,991 | \$ (115,493) |
| Expenditures & Request: | | | | | | |
| Developmental Disabilities Council | \$ 1,889,653 | \$ 2,199,484 | \$ 2,199,484 | \$ 2,087,435 | \$ 2,083,991 | \$ (115,493) |



Developmental Disabilities Council Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|---|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Total Expenditures & Request | \$ 1,889,653 | \$ 2,199,484 | \$ 2,199,484 | \$ 2,087,435 | \$ 2,083,991 | \$ (115,493) |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 6 | 6 | 6 | 6 | 6 | 0 |
| Unclassified | 2 | 2 | 2 | 2 | 2 | 0 |
| Total FTEs | 8 | 8 | 8 | 8 | 8 | 0 |



303_1000 — Developmental Disabilities Council

Program Authorization: R.S. 28:750-758; R.S. 36:259(L); P.L. 106-402

Program Description

The Developmental Disabilities Council is a 28 member, Governor appointed board whose function is to implement the Federal Developmental Disabilities Assistance and Bill of Rights Act (P.L. 106-402; R.S. 28:750-758; R.S. 36) in Louisiana. The focus of the Council is to facilitate change in Louisiana's system of supports and services to individuals with disabilities and their families in order to enhance and improve their quality of life. The Council plans and advocates for greater opportunities for individuals with disabilities in all areas of life, and supports activities, initiatives and practices that promote the successful implementation of the Council's Mission and mandate for systems change.

The lead and promote advocacy, capacity building, and systemic change to improve the quality of life for individuals with developmental disabilities and their families. The program goals of the Developmental Disabilities Council are to:

- I. Pursue systems change (e.g., the way human service agencies do business so that individuals with developmental disabilities and their families have better or expanded services),
- II. Advocacy (e.g., educating policy makers about unmet needs of individuals with developmental disabilities),
- III. Capacity building (e.g., working with state service agencies to provide training and benefits to direct care workers) to promote independence, self-determination, productivity, integration and inclusion of people with developmental disabilities in all facets of community life.

The Council provides services, through contracts with agencies, organizations, universities, other state agencies and individuals and funds projects which facilitate advocacy, capacity building and systemic change for individuals with disabilities and their families.

The Developmental Disabilities Council (DDC) has only one program and one activity: Developmental Disabilities Council; where DDC implement initiatives identified in Council plan.

Developmental Disabilities Council Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|-------------------------------|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 507,067 | \$ 507,517 | \$ 507,517 | \$ 507,517 | \$ 507,517 | \$ 0 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 0 | 0 | 0 | 0 | 0 | 0 |



Developmental Disabilities Council Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Fees and Self-generated Revenues | 0 | 0 | 0 | 0 | 0 | 0 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 1,382,586 | 1,691,967 | 1,691,967 | 1,579,918 | 1,576,474 | (115,493) |
| Total Means of Financing | \$ 1,889,653 | \$ 2,199,484 | \$ 2,199,484 | \$ 2,087,435 | \$ 2,083,991 | \$ (115,493) |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 743,899 | \$ 909,955 | \$ 909,955 | \$ 794,640 | \$ 799,532 | \$ (110,423) |
| Total Operating Expenses | 103,761 | 131,463 | 131,463 | 133,623 | 131,463 | 0 |
| Total Professional Services | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Other Charges | 1,039,004 | 1,155,066 | 1,155,066 | 1,156,172 | 1,149,996 | (5,070) |
| Total Acq & Major Repairs | 2,989 | 3,000 | 3,000 | 3,000 | 3,000 | 0 |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 1,889,653 | \$ 2,199,484 | \$ 2,199,484 | \$ 2,087,435 | \$ 2,083,991 | \$ (115,493) |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 6 | 6 | 6 | 6 | 6 | 0 |
| Unclassified | 2 | 2 | 2 | 2 | 2 | 0 |
| Total FTEs | 8 | 8 | 8 | 8 | 8 | 0 |

Source of Funding

This program is funded with State General Fund (Direct) and Federal Funds. The Federal Funds are from the Federal Developmental Disabilities Grant.

Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|--------------|--------------------------|--|
| \$ 0 | \$ 0 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 507,517 | \$ 2,199,484 | 8 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| 0 | 10,354 | 0 | Market Rate Classified |
| 0 | (48,337) | 0 | Related Benefits Base Adjustment |
| 0 | 14,049 | 0 | Retirement Rate Adjustment |
| 0 | 1,414 | 0 | Group Insurance Rate Adjustment for Active Employees |
| 0 | 633 | 0 | Group Insurance Rate Adjustment for Retirees |



Major Changes from Existing Operating Budget (Continued)

| General Fund | Total Amount | Table of Organization | Description |
|---|--------------|-----------------------|---|
| 0 | (35,690) | 0 | Salary Base Adjustment |
| 0 | (3,000) | 0 | Non-Recurring Acquisitions & Major Repairs |
| 0 | (4,120) | 0 | Risk Management |
| 0 | 22 | 0 | UPS Fees |
| 0 | 62 | 0 | Civil Service Fees |
| 0 | 487 | 0 | Office of Technology Services (OTS) |
| 0 | (1,521) | 0 | Office of State Procurement |
| Non-Statewide Major Financial Changes: | | | |
| 0 | 3,000 | 0 | Replacement of three (3) computers that exceed 5 years of age. |
| 0 | (52,846) | 0 | Adjusting Federal Developmental Disabilities Grant to reflect revenue changes in program and for DDC to continue to meet expected expenditure levels. |
| \$ 507,517 | \$ 2,083,991 | 8 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 507,517 | \$ 2,083,991 | 8 | Base Proposed Budget FY 2019-2020 |
| \$ 507,517 | \$ 2,083,991 | 8 | Grand Total Recommended |

Professional Services

| Amount | Description |
|--------|---|
| | This program does not have funding for Professional Services. |

Other Charges

| Amount | Description |
|-----------------------|---|
| Other Charges: | |
| \$507,517 | Families Helping Families (FHF) Resource Centers - There are nine regional resource centers that provide information and referral, education and training and peer support to individuals and families with disabilities. |
| \$225,000 | Louisiana Citizens for Action Now (LaCAN) - This is grassroots advocacy network of individuals and families who have worked together since 1988 advocating for a service system that supports individuals with disabilities to live in their own homes and for implementation of Louisiana's Community and Family Support System Plan. There are ten regional LaCAN leaders who receive stipends and reimbursement for expenses associated with the dissemination of information about the Community and Family Support System to other parents, individuals with disabilities, professionals and advocates in the community. |
| \$80,000 | Partners in Policymaking - This is a leadership training program for parents of young children with developmental disabilities and self-advocates. There are eight monthly sessions that provide state-of-the-art training in disability issues to develop the competencies in participants that are necessary for effective advocacy to influence public policy at all levels of government. |
| \$12,000 | Jack Warner- This contract is for budget analysis, budget preparation and other budgetary matters as required. |
| \$9,750 | Employment Training - Develop and/or obtain curriculum and provide training to agencies on recommended practices for supporting people with disabilities in employment. |



Other Charges (Continued)

| Amount | Description |
|--------------------|--|
| \$9,650 | Customized Employment training - Provide intensive training on customized employment leading to competency-based certifications. |
| \$19,565 | Inclusive Child Care Training - Provide training to early childhood centers and EarlySteps providers to build capacity with including children with significant disabilities. |
| \$40,000 | Advocacy Training Events - Provide support for regional and statewide training opportunities related to home and community based services and education issues pertaining to people with developmental disabilities. |
| \$201,873 | Amount available for additional initiatives. |
| \$1,105,355 | SUB-TOTAL OTHER CHARGES |
| | Interagency Transfers: |
| \$4,613 | Office of Risk Management-Insurance Premiums |
| \$13,344 | Office of Telecommunications Management (OTM) Fees |
| \$8,340 | Commodities and Services |
| \$2,296 | Division of Administration- Printing |
| \$4,599 | Division of Administration- Postage |
| \$3,706 | Office of State Procurement |
| \$5,318 | Office of Technology Services |
| \$420 | Uniform Payroll Services |
| \$2,005 | Civil Service Fees |
| \$44,641 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$1,149,996 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|----------------|---|
| | Acquisitions and Major Repairs |
| \$3,000 | Replace old computers |
| \$3,000 | TOTAL ACQUISITIONS AND MAJOR REPAIRS |

Performance Information

- (KEY) Through the Developmental Disabilities Council activity, to obtain the Federal Developmental Disabilities Assistance and Bill of Rights Grant Allocation and ensure that Council plan objectives are met on an annual basis each year through June 30, 2022.**

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link:

Other Link(s): (TANF, Tobacco Settlement, Workforce Development Commission, or Other):



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of Council plan objectives on target (LAPAS CODE - 24027) | 95% | 96% | 95% | 95% | 95% | 95% |

2. (KEY) Through the Developmental Disabilities Council activity, to undertake advocacy, capacity building, and systemic change activities that contribute to increased quantity and quality of community-based services for individuals with developmental disabilities each year through June 30, 2022.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: This objective supports Act 1078 through funding for training and technical assistance to child care providers to increase their acceptance of children with disabilities. This will directly assist women with children with disabilities who have not been able to have day care for their child because there are currently few day care centers that accept children with disabilities.

Other Link(s): (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2010: Goal 6: Promote the health of people with disabilities, prevent secondary conditions, and eliminate disparities between people with and without disabilities in the U.S. Population. Goal 18: Improve mental health and ensure access to appropriate, quality mental health services.

Explanatory Note: The "five-year plan" referenced in this objective is a plan required by the federal government and does not refer to the state strategic plan.

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of decisions regarding policy and program practices influenced through Council involvement (LAPAS CODE - 24026) | 75% | 90% | 75% | 75% | 75% | 75% |



3. (KEY) Through the Developmental Disabilities Council activity, to support information and referral services, education and training for peer to peer support to individuals with developmental disabilities, parents/family members, and professionals each year through June 30, 2022.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link:

Other Link(s): (TANF, Tobacco Settlement, Workforce Development Commission, or Other):

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of information and referral services provided (LAPAS CODE - 10697) | 40,000 | 37,300 | 40,000 | 40,000 | 40,000 | 40,000 |
| K | Number of training sessions provided statewide (LAPAS CODE - 21284) | 240 | 268 | 240 | 240 | 240 | 240 |
| K | Number of individuals provided training statewide (LAPAS CODE - 21285) | 5,200 | 5,702 | 5,200 | 5,200 | 5,200 | 5,200 |
| K | Number of individuals provided peer to peer support opportunities statewide (LAPAS CODE - 21286) | 25,000 | 22,940 | 25,000 | 25,000 | 25,000 | 25,000 |
| K | Percentage of individuals who report that they received the information/support they needed (LAPAS CODE - 24025) | 95% | 99% | 95% | 95% | 95% | 95% |

Developmental Disabilities Council General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Percent of funds spent on community living (LAPAS CODE - 14074) | 45% | 49% | 54% | 76% | 76% |
| Percent of funds spent on employment activities (LAPAS CODE - 14075) | 20% | 22% | 22% | 9% | 11% |
| Percent of funds spent on system coordination (LAPAS CODE - 14076) | 31% | 24% | 24% | 10% | 13% |



Developmental Disabilities Council General Performance Information (Continued)

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Percent of individuals with disabilities assisted (LAPAS CODE - 14077) | 8% | 8% | 8% | 6% | 9% |
| Percent of parents/family members of individuals with disabilities assisted (LAPAS CODE - 14078) | 65% | 63% | 61% | 61% | 61% |
| Percent of professionals assisted (LAPAS CODE - 14079) | 27% | 29% | 31% | 32% | 30% |
| Percent of Families Helping Families maintaining 100% compliance with DD Council contractual obligations and standards of operation (LAPAS CODE - 21764) | 100% | 100% | 100% | 100% | 100% |



09-304 — Metropolitan Human Services District



Agency Description

The mission of the Metropolitan Human Services District (MHSD) is to ensure person centered support and services for eligible individuals with Addictive Disorders, Intellectual/Developmental Disabilities and Mental Illness are available/provided to individuals living in Orleans, Plaquemines, and St. Bernard.

The Goals of MHSD represent our analysis of the needs and expectations of our organization. Leadership is the cornerstone of all successful completions. Foundational to successful leadership is commitment to high quality and to the drivers and indicators that promote continuous improvement to our services. Given the impact required to be successful in our goal of fostering healthier communities, we are keenly sensitive to the need for fiscal responsibility throughout this process of change. The goals of Metropolitan Human Services District are:

- I. Leadership – To establish a dynamic Center of Excellence for Behavioral Health (Addiction and Mental Illness) and Intellectual/Developmental Disabilities.
- II. Quality – To establish a data environment, that includes but is not limited to system infrastructure, data management, and the service delivery monitoring, that supports continuous quality improvement across MHSD.
- III. Community – To build community capacity through designated partnerships and facilitate further community awareness of MHSD.
- IV. Services – To provide and facilitate a Behavioral Health and Intellectual/Developmental Disabilities continuum of care that is person centered, effective, and innovative for adults, children/adolescents, and their families.
- V. Fiscal Responsibility – To create, optimize, and maintain a balanced budget while responsibly managing resources and other assets equitably and sustainably.

The Metropolitan Human Services District (MHSD) has one program: Metropolitan Human Services District.

For additional information, see:

[Metropolitan Human Services District](#)

Metropolitan Human Services District Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 17,636,930 | \$ 17,802,180 | \$ 17,802,180 | \$ 19,324,766 | \$ 18,414,500 | \$ 612,320 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 6,074,204 | 6,011,339 | 6,819,023 | 6,819,023 | 6,891,013 | 71,990 |
| Fees and Self-generated Revenues | 1,229,243 | 1,229,243 | 1,229,243 | 1,229,243 | 1,229,243 | 0 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 1,335,052 | 1,355,052 | 1,355,052 | 1,355,052 | 1,355,052 | 0 |
| Total Means of Financing | \$ 26,275,429 | \$ 26,397,814 | \$ 27,205,498 | \$ 28,728,084 | \$ 27,889,808 | \$ 684,310 |
| Expenditures & Request: | | | | | | |
| Metropolitan Human Services District | \$ 26,275,429 | \$ 26,397,814 | \$ 27,205,498 | \$ 28,728,084 | \$ 27,889,808 | \$ 684,310 |
| Total Expenditures & Request | \$ 26,275,429 | \$ 26,397,814 | \$ 27,205,498 | \$ 28,728,084 | \$ 27,889,808 | \$ 684,310 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |



304_1000 — Metropolitan Human Services District

Program Authorization: Act 846 of the 2003 Regular Legislative Session, R.S. 28:861-865, R.S. 28:771; R.S.36:254; R.S.36:258.

Program Description

The MHSD program includes four main activities: Care Management/Administration, Intellectual/Developmental Disabilities, Adult Behavioral Health Services, and Child and Adolescent Behavioral Health Services.

- Care Management/Administration – MHSD, serving as the planning body, implements a primary point-of-entry care management system that bridges the current gap between inpatient and outpatient behavioral health and developmental disabilities services. MHSD services include assessing the person’s broad needs, planning and linking the individual to resources to assure access to medical and behavioral health care, and partnering with other community based providers to increase individual choice around housing and other supportive services. This work is supported by an administrative structure that is efficient, equitable, effective, evidence-based, person-centered, safe, and timely.
- Intellectual/Developmental Disabilities – This activity focuses on providing cost effective, community based services and supporting the continued de-institutionalization of individuals with developmental disabilities. Examples of these supports can include: identification of employment opportunities, supports to maintain work, assistance with maintaining a household by developing skills such as paying bills, and assisting with learning life skills instead of hobbies.
- Adult Behavioral Health Services – This activity focuses on improving coordination of services across the outpatient continuum of care for adults with behavioral health problems (mental illness and addictive disorders.) MHSD offers crisis intervention services which include a mobile crisis team that can be deployed as needed within the greater New Orleans area. MHSD has redesigned its clinic based structure so that mental and addictive disorder services are integrated for persons served on a walk-in basis. MHSD will continue to focus its efforts on care coordination linkage between the inpatient and outpatient settings by ensuring that the necessary transitional services are available for these high risk persons. And third, MHSD will expand services available to persons served as it continues to build out a comprehensive continuum of care which includes partnering with other complementary agencies.
- Child and Adolescent Behavioral Health Services – This activity focuses on improving the coordination of services across the outpatient continuum of care for children and youth with behavioral health problems. MHSD offers crisis intervention services which include a mobile crisis team that can be deployed as needed in instances of trauma within schools and community settings. MHSD will continue to focus its efforts on care coordination linkage between the inpatient and outpatient settings by ensuring that the necessary transitional services are available for these high risk persons. And third, MHSD will expand services available to persons served as it continues to build out a comprehensive continuum of care which includes partnering with other complementary agencies.

For additional information, see:

[Metropolitan Human Services District](#)

Metropolitan Human Services District Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 17,636,930 | \$ 17,802,180 | \$ 17,802,180 | \$ 19,324,766 | \$ 18,414,500 | \$ 612,320 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 6,074,204 | 6,011,339 | 6,819,023 | 6,819,023 | 6,891,013 | 71,990 |
| Fees and Self-generated Revenues | 1,229,243 | 1,229,243 | 1,229,243 | 1,229,243 | 1,229,243 | 0 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 1,335,052 | 1,355,052 | 1,355,052 | 1,355,052 | 1,355,052 | 0 |
| Total Means of Financing | \$ 26,275,429 | \$ 26,397,814 | \$ 27,205,498 | \$ 28,728,084 | \$ 27,889,808 | \$ 684,310 |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 0 | \$ 228,597 | \$ 228,597 | \$ 228,597 | \$ 228,597 | \$ 0 |
| Total Operating Expenses | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Professional Services | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Other Charges | 26,275,429 | 26,169,217 | 26,976,901 | 28,450,035 | 27,661,211 | 684,310 |
| Total Acq & Major Repairs | 0 | 0 | 0 | 49,452 | 0 | 0 |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 26,275,429 | \$ 26,397,814 | \$ 27,205,498 | \$ 28,728,084 | \$ 27,889,808 | \$ 684,310 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |

Source of Funding

This program is funded with State General Fund, Interagency Transfers, Fees and Self-generated Revenues, and Federal Funds. The Interagency Transfers are from the Office of Behavioral Health and Medicaid. The Fees and Self-generated Revenues are from the collection of fees for services provided to clients who are not eligible for Medicaid services through the Statewide Management Organization (SMO) and Medical Vendor Payments - Title XIX Medicaid. Federal Funds are from collection of fees for services provided to Medicare eligible clients.



Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|---------------|-----------------------|--|
| \$ 0 | \$ 807,684 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 17,802,180 | \$ 27,205,498 | 0 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| 205,523 | 205,523 | 0 | Market Rate Classified |
| 164,443 | 164,443 | 0 | Related Benefits Base Adjustment |
| 249,259 | 249,259 | 0 | Retirement Rate Adjustment |
| 761,522 | 761,522 | 0 | Salary Base Adjustment |
| (771,043) | (771,043) | 0 | Attrition Adjustment |
| 2,750 | 2,750 | 0 | Risk Management |
| (134) | (134) | 0 | Office of Technology Services (OTS) |
| Non-Statewide Major Financial Changes: | | | |
| | | | Interagency Transfer adjustment from Louisiana Department Health- Office of Behavioral Health to Human Services District/Authority to align fund with the Federal grant allocations. |
| 0 | 71,990 | 0 | |
| \$ 18,414,500 | \$ 27,889,808 | 0 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 18,414,500 | \$ 27,889,808 | 0 | Base Proposed Budget FY 2019-2020 |
| \$ 18,414,500 | \$ 27,889,808 | 0 | Grand Total Recommended |

Professional Services

| Amount | Description |
|--------|--|
| | This agency does not have funding for Professional Services. |

Other Charges

| Amount | Description |
|---------------------|---|
| | Other Charges: |
| \$12,079,675 | Salaries and related benefits for Other Charges positions. |
| \$15,520,129 | Contractual and operating costs of mental health, addictive disorders and developmental disability services |
| \$27,599,804 | SUB-TOTAL OTHER CHARGES |
| | Interagency Transfers: |
| \$8,687 | Payments to the Legislative Auditor |



Other Charges (Continued)

| Amount | Description |
|---------------------|---|
| \$14,246 | Payment to Office of Information Technology |
| \$38,474 | Payments to the Department of Civil Service |
| \$61,407 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$27,661,211 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|---|
| | This agency does not have funding for Acquisitions and Major Repairs. |

Performance Information

- (KEY) Through Care Management/Administration - MHSD, serving as the planning body, will implement a single point-of-entry care management system that bridges the current gap between inpatient and outpatient behavioral health and developmental disabilities services, assessing the consumer's broad needs, planning and linking the individual to resources to assure access to medical and behavioral health care, and partnering with other community based providers to increase consumer choice around housing and other supportive services. This work will be supported by creating an administrative structure that is efficient, equitable, effective/evidence-based, patient-centered, safe, and timely.**

Children's Budget Link : Services for children are linked via the Children's Budget to the Children's Cabinet.

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2020, Disability and Health Goal: Promote the health and well-being of people with disabilities. Healthy People 2020 - Mental Health and Mental Disorders Goal: Improve mental health through prevention and by ensuring access to appropriate, quality mental health services. Healthy People 2020 - Substance Abuse Goal: Reduce substance abuse to protect the health, safety, and quality of life for all, especially children.

Explanatory Note: Third Next Available Appointment (3NAA) is an industry accepted quality indicator that reports the length of time in days between the day a person served makes a request for an appointment with a provider and the third available appointment. The MHSD appointment categories monitored are assessment and continuity of care. The specific appointment types monitored are psychosocial assessments, psychiatric evaluations, aftercare transfers, new medication management, and routine medication management. Patient clinical access to services is crucial to the growth of behavioral health services. The MHSD recognized the need to reliably measure access and benchmark performance. By ensuring timely appointment access, MHSD aims to avoid delays which can be harmful to those seeking care. Our efforts are focused on developing highly efficient scheduling systems that can meet the needs of our persons served and their families. 3NAA is a good indicator of the successful balance between capacity and demand in the system. High 3NAA indicates a clogged and backlogged system.



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Average number of days until the third next available appointment for psychiatric evaluation (LAPAS CODE - 26074) | 60 | 13 | 60 | 60 | 25 | 25 |
| K | Average number of days until the third next available appointment for new medication management (LAPAS CODE - 26075) | 35 | 25 | 35 | 35 | 30 | 30 |
| S | Percentage of MHSD clinics implementing modified scheduling (i.e., walk-ins, early morning, weekend, and evening hours). (LAPAS CODE - 26076) | 80% | 100% | 80% | 80% | 100% | 100% |

2. (SUPPORTING) Through the Care Management/Administration activity, MHSD will maintain an administrative structure that is efficient, fiscally responsible, and patient-centered.

Children's Budget Link: Services for children are linked via the Children's Budget to the Children's Cabinet.

Human Resource Policies Beneficial to Women and Families Link: Not applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2020, Disability and Health Goal: Promote the health and well-being of people with disabilities. Healthy People 2020 - Mental Health and Mental Disorders Goal: Improve mental health through prevention and by ensuring access to appropriate, quality mental health services. Healthy People 2020 - Substance Abuse Goal: Reduce substance abuse to protect the health, safety, and quality of life for all, especially children.



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|--|--|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of MHSD staff who have participated in training opportunities regarding co-occurring disorders (LAPAS CODE - 26077) | 70% | 51% | 60% | 60% | 25% | 25% |
| The denominator definition for this indicator has been updated and is now limited to MHSD clinical staff only. Previously the denominator was inclusive of all MHSD staff members. | | | | | | | |
| S | Percentage of clinic service contracts monitored (LAPAS CODE - 26078) | 95% | 100% | 100% | 100% | 100% | 100% |
| S | The number of documented electronic health record/ data systems audits (LAPAS CODE - 26079) | 4.00 | 14.00 | 4.00 | 4.00 | 12.00 | 12.00 |

3. (KEY) Through the Intellectual/Developmental Disabilities activity, to focus on providing cost effective, community based services and supporting the continued de-institutionalization of individuals with developmental disabilities. Examples of these supports can include: identification of work and supports to maintain work, assisting with maintaining a household, such as paying bills, and assisting with learning hobbies.

Children's Budget Link: Services for children are linked via the Children's Budget to the Children's Cabinet.

Human Resources Policies Beneficial to Women and Families Link: Not Applicable.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2020, Promote the health and well-being of people with disabilities.

Explanatory Note: 1.) 21002 and 22319: The I/DD budget for Fiscal Year 2016-17, the I/DD was reduced by 20%. The budget decision will negatively impacted FY 2017-18 performance standards. 2.) 14 of 128 Flexible Family Fund slots will be double encumbered as several youth turn 18 years of age in FY 2017-18.



Performance Indicators

| Level | Performance Indicator Name | Performance Indicator Values | | | | | |
|-------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Total unduplicated count of people receiving state - funded developmental disabilities community - based services (LAPAS CODE - 21002) | 425 | 516 | 425 | 425 | 493 | 493 |
| K | Total number of individuals applying for Developmental Disabilities Services (LAPAS CODE - 22194) | 200 | 220 | 200 | 200 | 200 | 200 |
| K | Number of consumers receiving Flexible Family Funds (LAPAS CODE - 22317) | 143 | 143 | 143 | 143 | 143 | 143 |
| K | Number of individual agreements with consumers (LAPAS CODE - 22319) | 200 | 200 | 200 | 200 | 301 | 301 |
| K | Percentage of consumers who indicate satisfaction with services received from MHSD staff, as reflected in consumer evaluations (LAPAS CODE - 22320) | 95% | 95% | 95% | 95% | 95% | 95% |

4. (KEY) Adult Behavioral Health Services - This activity focuses on improving coordination of services across the outpatient continuum of care for adults with behavioral health problems. MHSD has redesigned its clinic based structure so that mental health and addictive disorder services are integrated for the clients. MHSD will continue to focus its efforts on working with the hand-off between the inpatient and outpatient settings and ensuring that the necessary transitional services are available for these high risk clients. And third, MHSD will expand services available to clients as it continues to build out a comprehensive continuum of care.

Children's Budget Link: Services for children are linked via the Children's Budget to the Children's Cabinet.

Human Resources Policies Beneficial to Women and Families Link: Not Applicable.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2020 - Mental Health and Mental Disorders Goal: Improve mental health through prevention and by ensuring access to appropriate, quality mental health services. Healthy People 2020 - Substance Abuse goal: Reduce substance abuse to protect the health, safety, and quality of life for all, especially children.

Explanatory Note: To provide and facilitate a Behavioral Health continuum of care that is person centered, effective, and innovative for adults, children/adolescents, and their families.



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|---|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | Total adults served in Community Mental Health Centers (i.e., via MHSD clinics) (LAPAS CODE - 21007) | 7,000 | 5,814 | 7,000 | 7,000 | 6,000 | 6,000 |
| <p>MHSD is experiencing a reduction in volume of unduplicated persons served. This is a historical trend over the last two fiscal years and the performance standard was adjusted to reflect the trend.</p> | | | | | | | |
| K | Number of adults receiving Addiction treatment via MHSD clinics (LAPAS CODE - NEW) | 75 | 139 | 100 | 100 | 140 | 140 |
| <p>MHSD attributes the rise in the number of person served to an increase in addictions service options in the adult clinics.</p> | | | | | | | |

Metropolitan Human Services District General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Total number of adults admitted into an addiction program reporting receiving prior mental health services (LAPAS CODE - 21013) | 1,283 | 1,469 | 7,037 | 141 | 101 |
| <p>The definition and data source for this indicator has been updated. This indicator captures persons served in MHSD clinics. Data is collected using the agency's electronic health record.</p> | | | | | |
| Total number of participants admitted into an addiction program who report community - based employment (LAPAS CODE - 21016) | 283 | 139 | 18 | 1 | 39 |
| <p>The definition and data source for this indicator has been updated. This indicator captures persons served in MHSD clinics. Data is collected using the agency's electronic health record.</p> | | | | | |
| Percentage of persons served that have weights and vital signs ordered at time of visit, via integration of Primary and Behavioral Health (LAPAS CODE - NEW) | Not Available | Not Available | 5.50 | 17.80 | 27.80 |

5. (KEY) Through the Child and Adolescent Behavioral Health Services activity, to focus on improving the coordination of services across the outpatient continuum of care for children and youth with behavioral health problems. MHSD will continue its re-design of the clinic based delivery system so that mental health and addictive disorder services are integrated for the clients. MHSD will continue to focus its efforts on working with the hand-off between the inpatient and outpatient settings and ensuring that the necessary transitional services are available for these high risk clients. And third, MHSD will expand services available to clients as it continues to building out a comprehensive continuum of care.

Children's Budget Link: Services for children are linked via the Children's Cabinet



Human Resource Policies Beneficial to Women and Families Link: Not - Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2020 - Mental Health and Mental Disorders Goal: Improve mental health through prevention and by ensuring access to appropriate, quality mental health services. Healthy People 2020 - Substance Abuse goal: Reduce substance abuse to protect the health, safety, and quality of life for all, especially children.

Explanatory Note: To provide and facilitate a Behavioral Health continuum of care that is person centered, effective, and innovative for adults, children/adolescents, and their families.

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|--|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of children receiving behavioral health services within the community (via MHSD contractors) (LAPAS CODE - 22323) | 2,000 | 13,083 | 2,000 | 2,000 | 13,100 | 13,100 |
| The definition and data source for this indicator has been updated. This indicator captures persons served in MHSD clinics. Data is collected using the agency's electronic health record. | | | | | | | |
| K | Number of adolescents receiving Addiction treatment via MHSD clinics (LAPAS CODE - NEW) | 20 | 27 | 40 | 40 | 40 | 40 |
| MHSD has established two new child and adolescence service locations. The performance standard reflects the increased service capacity. | | | | | | | |



09-305 — Medical Vendor Administration



Agency Description

The mission of Medical Vendor Administration is to improve health and healthcare in Louisiana.

The goals of Medical Vendor Administration are:

- I. To improve health outcomes by emphasizing medical homes and reducing the number of uninsured persons in Louisiana.
- II. To expand existing and develop additional community-based services as an alternative to institutional care.
- III. To ensure cost effectiveness in the delivery of health care services by using efficient management practices and maximizing revenue opportunities.
- IV. To assure accountability through reporting and monitoring of the health care delivery system in an effort to promote the health and safety of Louisiana citizens.
- V. To streamline work processes and increase productivity through technology by expanding the utilization of electronic tools for both the providers and the Medicaid administrative staff.
- VI. To implement measures that will constrain the growth in Medicaid expenditures while improving services and to secure alternative sources of funding for healthcare in Louisiana.

The Louisiana Medicaid Program, within the Department of Health, receives state funds via Medical Vendor Administration (Agency 09-305) and Medical Vendor Payments (Agency 09-306) state appropriations. Both of these appropriations are administered by the Bureau of Health Services Financing (BHSF). The BHSF, which is designated as Louisiana’s single state Medicaid agency to administer the Medicaid and CHIP programs, ensures that the Medicaid program operates in accordance with federal and state statutes, rules and regulations. The Medicaid Program does not directly provide health services to citizens but is a payer to providers for services to eligible individuals who are enrolled in the Program. The BHSF is responsible for the determination of Medicaid eligibility, certification and enrollment of health care providers, payment to Medicaid providers and other administrative functions.

Medical Vendor Administration includes the following human resources policies that are helpful and beneficial to all employees: the Family Medical Leave Policy (8108-93), the Sexual Harassment Policy (8143-02), and the Equal Employment Opportunity Policy (8116-77). In addition, flexibility in work schedules, telework opportunities, and the availability of Dependent Day Care Spending Accounts assist both employees and their families.

Medical Vendor Administration has one program: Medical Vendor Administration.



For additional information, see:

[Medical Vendor Administration](#)

Medical Vendor Administration Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 119,380,919 | \$ 120,748,435 | \$ 123,211,803 | \$ 110,370,057 | \$ 102,757,911 | \$ (20,453,892) |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 473,672 | 473,672 | 473,672 | 473,672 | 473,672 | 0 |
| Fees and Self-generated Revenues | 2,199,904 | 4,200,000 | 4,200,000 | 4,200,000 | 4,200,000 | 0 |
| Statutory Dedications | 1,050,000 | 1,408,575 | 1,408,575 | 1,407,500 | 1,408,169 | (406) |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 229,828,423 | 395,735,391 | 406,372,821 | 411,770,683 | 377,765,488 | (28,607,333) |
| Total Means of Financing | \$ 352,932,918 | \$ 522,566,073 | \$ 535,666,871 | \$ 528,221,912 | \$ 486,605,240 | \$ (49,061,631) |
| Expenditures & Request: | | | | | | |
| Medical Vendor Administration | \$ 352,932,918 | \$ 522,566,073 | \$ 535,666,871 | \$ 528,221,912 | \$ 486,605,240 | \$ (49,061,631) |
| Total Expenditures & Request | \$ 352,932,918 | \$ 522,566,073 | \$ 535,666,871 | \$ 528,221,912 | \$ 486,605,240 | \$ (49,061,631) |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 892 | 894 | 851 | 851 | 857 | 6 |
| Unclassified | 1 | 1 | 44 | 44 | 44 | 0 |
| Total FTEs | 893 | 895 | 895 | 895 | 901 | 6 |



305_2000 — Medical Vendor Administration

Program Authorization: The Constitution of Louisiana (1974) Article 12, Section 8, declares that the Legislature may establish a system of economic and social welfare, unemployment compensation, and public health. Louisiana Revised Statutes 36:251 et seq., and Louisiana Revised Statute 46:976 gives the Louisiana Department of Health (LDH) Secretary authority to direct and be responsible for the Medical Assistance cases to designate one of the offices within the department or its assistant secretary to cooperate with the federal government and with other state and local agencies in the administration of federal funds granted to the state or directly to the department or an office thereof to aid in the furtherance of any function of the department or its offices, including funding for the Medical Assistance Program and funding for CHIP.

Program Description

The mission of the Medicaid Vendor Administration Program is to administer the Medicaid program and ensure that operations are in accordance with federal and state statutes, rules and regulations.

The goals of Medical Vendor Administration Program are:

- I. To process claims from Medicaid providers within state and federal regulations.
- II. To process Medicaid applications within state and federal regulations.
- III. To enroll and provide health care coverage for Medicaid recipients.
- IV. To improve health outcomes by operating healthcare delivery models that emphasizes coordination of care.

The Medical Vendor Administration Program has the following activities:

- Medicaid and CHIP Eligibility Determination – The Eligibility activity advances the agency’s outcome goals of 1) Reducing health disparities and encouraging better health outcomes; 2) safe/thriving children and families; and 3) transparent, accountable, and effective government. Activities are designed to identify, inform, enroll, and retain eligible citizens in Medicaid and CHIP health coverage. Stable health coverage is a prerequisite for access to healthcare and improving health outcomes for both existing and new enrollees.
- Executive Administration – The Executive Administrative activity advances the agency’s goals by promoting high quality health care and ensuring a continuum of delivery of medical care, preventive, and rehabilitative services for the citizens of Louisiana. It is focused on transparency, accountability and monitoring functions to mitigate fraud and abuse; creating coordinated systems of health and long-term care; providing choice in a competitive market; and employing health data information and policy analysis to improve health care outcomes, manage growth in future health care costs and creating a more sustainable model of state financing for health care that is quality-driven. Managing costs and efficient management of resources through business process improvement through evidence-based best practices and program analysis will enable the most cost-effective use of healthcare resources and reduce and eliminate inefficiencies, duplication of resources, and non-optimal activities.
- Rate and Audit Provider Monitoring – The Rate and Audit Provider Monitoring activity decreases the percentage of avoidable state government expenditures in the Medicaid program and ensures that limited resources are used for health care initiatives that have proven to be the most responsive to the needs of patients. This activity also ensures that funding allocated to extremely high expenditure programs, such as Nursing Homes and Intermediate Care Facilities (ICF), is properly spent and that the development of Medicaid cost reports and analysis and audit of hospital records, as required by federal regulations assure that

hospitals are being reimbursed in accordance with the provisions of state and federal law and any rules and regulations promulgated pursuant thereto. Additionally, the Rate and Audit Provider Monitoring activity monitors Local Education Authorities (LEAs) participating in Medicaid for school-based health services to ensure access to Early Periodic Screening Diagnostic and Treatment (EPSDT) and other Medicaid allowable services for children and that reimbursement for these services through certified public expenditures are tracked and audited. Finally, the Rate and Audit Provider Monitoring activity administers the emergency and non-emergency transportation benefit to ensure that recipients have access to appropriate transportation to and from health-related visits.

- **Medicaid Management Information Systems (MMIS) Operations** – Louisiana's Medicaid Management Information System (MMIS) is the state's mechanized claims processing and information retrieval system. It is operated by the Medicaid Fiscal Intermediary (FI) under the oversight and management of the MMIS Section. Management of Medicaid claims payments to providers advance the State Outcome Goal by implementing efficiencies to the operations of the Medicaid programs, ensuring that the most clinically appropriate and cost effective medical services are provided to Louisiana Medicaid enrollees. Project Management functions advance the State Outcome Goal by ensuring cost effectiveness in the delivery of health care services; centralizing and coordinating implementation activities in order to efficiently make use of tax dollars. Medicaid System Architecture advances the state outcome goal by streamlining work processes and increasing productivity through technology, driven by conscious decision making to streamline and re-use common system and business functionalities, as well as a willingness to explore a vision for potential functionality re-use through the exploration of a multi-state shared service model as an option for the eventual replacement the existing legacy MMIS system. Business Controls advance the State Outcome Goal by ensuring cost effectiveness in the delivery of health care services, focusing primarily on management and accountability of the FI.
- **Pharmacy Benefits Management** – The Pharmacy Benefits Management (PBM) activity advances the agency's goals of improving health care outcomes and providing cost efficiencies in delivering prescriptions and direct patient access in providing prescription medications to Medicaid recipients. The Pharmacy Program provides clinically-appropriate and cost effective medications to Medicaid recipients in order to avoid more costly outpatient and institutional services. The Department has modernized state-managed pharmacy benefits by incorporating pharmacy into the Medicaid Managed Care Program. The Department will also continue to provide for traditional pharmacy fee for service benefits for members not enrolled in a managed care plan. The Pharmacy Program enhances services as needed, such as providing for a revised reimbursement methodology, enhancing the Prior Authorization (PA) process and Drug Utilization Review (DUR) initiatives. Clinical and support staff and contractors perform a variety of administrative initiatives to reduce expenditures including invoicing and reconciliation of pharmacy rebates from drug manufacturers, point of sale pharmacy prospective drug utilization review edits, cost avoidance of claims for Medicaid recipients with other drug coverage, pharmacy audit recoupments, provider compliance with the drugs on the preferred drug list, as well as, implementing an actual acquisition cost reimbursement methodology for ingredient cost determination on all drugs reimbursed in fee for service.
- **Dismissal of Chisholm Consent Agreement and Provision of Medically Necessary Services for Class Members** – The outcome of this activity would create increased efficiencies in the delivery of services to children with disabilities and allow those children to receive the autism services that they need through their managed care plan. Currently, the Department must comply with three stipulations and several judgments under the litigation known as Chisholm. This class action lawsuit was filed in 1997 by the Advocacy Center on behalf of children on the waiting list for the MR/DD registry, now known as the developmental



disabilities registry, who were under 21 and Medicaid eligible. The lawsuit alleged that the children on the waiting list for the MR/DD registry were not receiving all medically necessary EPSDT services. Much of the stipulations and court orders do not reflect all of the various changes that have been made to modernize Louisiana Medicaid. Currently, the Department has strict requirements and limited flexibility in the way the Medicaid program is administered to Chisholm Class Members.

- **Collections/Recovery and Cost Avoidance** – The purpose of establishing and maintaining an effective collections and recovery program is to reduce Medicaid expenditures. Monitoring of third party liability (TPL) claims processing enables the Department to enforce that Medicaid is the payer of last resort. Maximizing recoveries results in the most efficient use of Medicaid funds which increases the funds available for the eligible population.
- **Program Integrity** – LDH’s Program Integrity section (PI) is tasked with combating statewide fraud, waste, and abuse (FWA) as well as ensuring that the Department remains compliant with a range of state and federal laws and regulations. Statewide FWA efforts are performed by numerous entities with coordination by LDH’s Program Integrity section to maximize efficiencies and prevent duplication. These entities include: LDH Program Integrity Analytics and Surveillance and Utilization (SURS) staff, contracted SURS staff which serve as an extension of LDH PI staff, Attorney General’s Office (Medicaid Fraud Control Unit), CMS-funded contractors, other external contractors, and other health plans internal PI units. Program Integrity is responsible for oversight of PI-related activities of all Medicaid managed care, for external audit-related federal requirements including Medicaid Integrity Contractor (MIC), Payment Error Rate Measurement (PERM), and Medi-Medi Contract (Medicare-Medicaid), for the Surveillance and Utilization Review System (SURS), and for processing provider enrollments as well as exclusions and terminations.

For additional information, see:

[Medical Vendor Administration](#)

Medical Vendor Administration Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|----------------------------------|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 119,380,919 | \$ 120,748,435 | \$ 123,211,803 | \$ 110,370,057 | \$ 102,757,911 | \$ (20,453,892) |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 473,672 | 473,672 | 473,672 | 473,672 | 473,672 | 0 |
| Fees and Self-generated Revenues | 2,199,904 | 4,200,000 | 4,200,000 | 4,200,000 | 4,200,000 | 0 |
| Statutory Dedications | 1,050,000 | 1,408,575 | 1,408,575 | 1,407,500 | 1,408,169 | (406) |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 229,828,423 | 395,735,391 | 406,372,821 | 411,770,683 | 377,765,488 | (28,607,333) |
| Total Means of Financing | \$ 352,932,918 | \$ 522,566,073 | \$ 535,666,871 | \$ 528,221,912 | \$ 486,605,240 | \$ (49,061,631) |



Medical Vendor Administration Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|---|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 69,311,716 | \$ 75,478,228 | \$ 75,478,228 | \$ 80,149,531 | \$ 77,674,082 | \$ 2,195,854 |
| Total Operating Expenses | 3,289,517 | 7,595,043 | 7,595,043 | 7,814,774 | 7,639,095 | 44,052 |
| Total Professional Services | 106,606,565 | 155,339,225 | 155,388,525 | 193,344,542 | 156,239,019 | 850,494 |
| Total Other Charges | 173,725,120 | 284,153,577 | 297,205,075 | 246,913,065 | 245,053,044 | (52,152,031) |
| Total Acq & Major Repairs | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 352,932,918 | \$ 522,566,073 | \$ 535,666,871 | \$ 528,221,912 | \$ 486,605,240 | \$ (49,061,631) |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 892 | 894 | 851 | 851 | 857 | 6 |
| Unclassified | 1 | 1 | 44 | 44 | 44 | 0 |
| Total FTEs | 893 | 895 | 895 | 895 | 901 | 6 |

Source of Funding

The Medical Vendor Administration Program is funded with State General Fund, Interagency Transfers, Fees and Self-generated Revenues, Statutory Dedications, and Federal Funds. The Interagency Transfers are from the Department of Corrections for funding assistance to reinstate the Medicaid Disability Program and from the Department of Children and Family Services (DCFS) for the Coordinated System of Care (CSoc). Fees and Self-generated Revenues are derived from provider fees for online training of waiver services and application fees, Board of Regents for Medical/Allied Professional Education Scholarship Program, and other miscellaneous sources. Statutory Dedications represent funding received from the Louisiana Health Care Redesign Fund (R.S. 39:100.51B) the New Opportunities Waiver Fund (R.S. 39:100.61), and the Medical Assistance Programs Fraud Detection Fund (R.S. 46:440.1). (Per R.S. 39.36B (8), see table below for a listing of expenditures out of each Statutory Dedicated Fund.) Federal Funds include federal match for providing services related to the Medicaid program and funding which supports the transition of people from institutions to home and community-based services.

Medical Vendor Administration Statutory Dedications

| Fund | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|---|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Medical Assistance Programs Fraud Detection Fund | \$ 1,050,000 | \$ 1,407,500 | \$ 1,407,500 | \$ 1,407,500 | \$ 1,407,500 | \$ 0 |
| Health Care Redesign Fund | 0 | 14 | 14 | 0 | 669 | 655 |
| New Opportunities Waiver (NOW) Fund | 0 | 1,061 | 1,061 | 0 | 0 | (1,061) |



Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|----------------|-----------------------|--|
| \$ 2,463,368 | \$ 13,100,798 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 123,211,803 | \$ 535,666,871 | 895 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| 825,641 | 1,651,282 | 0 | Market Rate Classified |
| 567,353 | 1,134,707 | 0 | Related Benefits Base Adjustment |
| 605,760 | 1,211,521 | 0 | Retirement Rate Adjustment |
| 80,264 | 160,529 | 0 | Group Insurance Rate Adjustment for Active Employees |
| 79,252 | 158,503 | 0 | Group Insurance Rate Adjustment for Retirees |
| 337,540 | 675,080 | 0 | Salary Base Adjustment |
| (1,445,134) | (2,890,268) | 0 | Attrition Adjustment |
| (2,463,368) | (13,100,798) | 0 | Non-recurring Carryforwards |
| 26,089 | 52,178 | 0 | Risk Management |
| 108,396 | 216,792 | 0 | Rent in State-Owned Buildings |
| 240 | 479 | 0 | Maintenance in State-Owned Buildings |
| (877) | (1,754) | 0 | UPS Fees |
| 4,113 | 8,226 | 0 | Civil Service Fees |
| (1,410) | (2,820) | 0 | State Treasury Fees |
| 73,585 | 147,170 | 0 | Office of Technology Services (OTS) |
| (4,419) | (8,838) | 0 | Office of State Procurement |
| Non-Statewide Major Financial Changes: | | | |
| 10,513 | 42,052 | 0 | Rent increase in Non-State owned buildings |
| 0 | 0 | 1 | Creates a Classified T.O. to oversee pre-release Medicaid enrollment and other issues relative to the justice involved population which is part of the justice re-investment program. This function was previously performed by a professional services contract; however the scope of the contract has changed and will not cover all the functions needed for this position. |
| (19,755,983) | (39,511,966) | 0 | Shifting contract funding for Coordinated System of Care (CSoc) managed care program from Medical Vendor Administration to Medical Vendor Payments. See MVP companion adjustment. |
| 498,147 | 996,294 | 0 | One time funding needed to contract a Readiness review to assess the ability and capacity of each MCO to perform operations/administration, service delivery, financial management and systems management. Funding for Readiness reviews is one time funding because these reviews are federally required, and are only performed prior to the start of each new contract with an MCO. The new MCO contract will be executed in early FY20 and all readiness review must be completed prior to the MCO operational start date of 1/1/2020. |
| 1,061 | 0 | 0 | Means of finance substitution replacing one time funding from the New Opportunities Waiver fund that were added in the FY19 budget. |
| (655) | 0 | 0 | Means of finance substitution replacing funds from the Health Care Redesign Fund that were added to the FY19 budget. |



Major Changes from Existing Operating Budget (Continued)

| General Fund | Total Amount | Table of Organization | Description |
|----------------|----------------|-----------------------|--|
| 0 | 0 | 5 | Converts 5 existing job appointments set to expire in FY20 to Classified T.O. These positions include two analyst who determine Medicaid eligibility, a project director responsible for the Money Follows the Person program, a program monitor who works on State Plan Amendments, and program manager involved in monitoring and enforcing policy and compliance with laws and regulations. |
| \$ 102,757,911 | \$ 486,605,240 | 901 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 102,757,911 | \$ 486,605,240 | 901 | Base Proposed Budget FY 2019-2020 |
| \$ 102,757,911 | \$ 486,605,240 | 901 | Grand Total Recommended |

Professional Services

| Amount | Description |
|--------------|--|
| | Fiscal Intermediary |
| \$48,072,000 | Fiscal Intermediary Contractor |
| \$18,550,462 | PPMO and Shared Services |
| \$12,509,112 | Enrollment Broker and Call Center Functions |
| \$10,950,475 | Provider Management |
| \$8,417,413 | Referral and access to key LTSS programs |
| \$6,829,577 | Actuarial Rate Setting |
| \$6,000,000 | Center for Healthcare Transformation (CHT) |
| \$5,859,691 | Prior authorization services; data collection; waiver determinations |
| \$5,372,456 | Accounting and auditing services for managed care programs |
| \$4,128,231 | Accounting, auditing, and attestation related services |
| \$3,980,277 | Fraud Waste and Abuse (FWA) Technical Advisory Services |
| \$3,901,788 | Health Information Technology services in support of meaningful use requirements |
| \$3,419,237 | Third party liability services |
| \$2,908,808 | Independent verification and validation (IV&V) services |
| \$2,795,862 | Routine and special reviews or audits of cost reports of hospitals, FQHCs, and RHCs |
| \$1,593,413 | Fiscal management services for self-direction participants |
| \$1,567,046 | External quality review and administrative support of MCOs |
| \$1,000,000 | Business Process Redesign |
| \$950,500 | Modernizing the MCO oversight infrastructure |
| \$898,000 | Serious Mental Illness initiatives |
| \$845,000 | Development of training and staff development program for Medicaid and sister agencies |
| \$750,000 | DRG Development and Implementation |
| \$609,952 | Staff augmentation and collaboration to assess and improve CMS-64 filing process |



Professional Services (Continued)

| Amount | Description |
|----------------------|---|
| \$600,000 | LSU - Louisiana Health Insurance Survey Reports LA uninsured population |
| \$510,000 | Maintenance and support of the Medicaid Eligibility Data System (MEDS) |
| \$500,000 | Consulting services to assist in administering Medicaid expansion and reform |
| \$450,050 | Staffing to assist with modernization efforts |
| \$398,500 | Research and data collection of internal and external environments affecting Medicaid |
| \$331,414 | MEDT contracts |
| \$312,120 | Developing, implementing, and providing support for the Medicaid Pharmacy programs |
| \$281,610 | LSU - HSC Medicaid Medical Director |
| \$163,184 | Advocacy Center Legal/Attorney Fees |
| \$155,000 | Development of training and staff development program for Medicaid and sister agencies |
| \$99,600 | Taking Aim and Cancer Initiatives |
| \$98,360 | Act 734 claims analysis |
| \$94,838 | Strategic Advisory Services |
| \$76,500 | Milliman Inc |
| \$50,000 | Consulting services related to developing an assessment of HIE |
| \$50,000 | MCO RFP evaluation and scoring |
| \$45,000 | SSA Consultants |
| \$45,000 | PASRR contracts |
| \$26,341 | Quality improvement projects for pregnant women |
| \$20,000 | Technical assistance for CMS inquiries and Home Care Setting transition plan |
| \$13,202 | Language interpretation and document translation services |
| \$9,000 | Technical assistance support to Medicaid related to MCO reporting overhaul and dashboard strategy |
| \$156,239,019 | TOTAL PROFESSIONAL SERVICES |

Other Charges

| Amount | Description |
|--------------|--|
| | Other Charges: |
| \$47,850,500 | HIT/EHR Incentive |
| \$24,982,987 | University of New Orleans for professional services |
| \$6,000,000 | IAT - Funds - MAC School-based Admin Claiming |
| \$4,185,000 | University of Louisiana at Monroe/GEO, Quality Informatics |
| \$3,582,506 | LHCQF/Health Information Exchange |
| \$2,668,186 | Statewide Consolidated Call Center |
| \$1,500,000 | Application Centers |
| \$1,000,000 | Compliance Tracking Software |
| \$785,000 | Children's Hosp-Vent Assist Program |
| \$750,000 | Worksmart Initiatives |
| \$659,725 | Oregon Health Science |
| \$611,000 | Other Charges Acquisitions: Office Equipment |
| \$313,500 | Social Security Administration (SSA) |
| \$185,000 | Nursing Home Nurse-Aide Training |
| \$125,000 | University of Louisiana at Lafayette - HIT Coordinator |



Other Charges (Continued)

| Amount | Description |
|---------------------|--|
| \$100,000 | MCO contract readiness review |
| \$100,000 | Nurse Practitioner |
| \$83,700 | Program Integrity initiatives |
| \$62,500 | MLS Group of Companies, LLC - independent review |
| \$50,000 | HIT Advisory Committee |
| \$50,000 | Policy Reporter |
| \$50,000 | Staff Augmentation |
| \$49,998 | Assistance and support to individuals and families of children and youth with special healthcare needs and/or disabilities |
| \$15,000 | Vermont Oxford Network |
| \$10,500 | National Committee for Quality Assurance (NCQA) provides a Quality Comparison Tool (software) |
| \$10,000 | Quality Committee meetings |
| \$3,600 | Drug Screening for Employees |
| \$1,500 | Training and Professional Development |
| \$95,785,202 | SUB-TOTAL OTHER CHARGES |
| | Interagency Transfers: |
| \$107,432,863 | DOA - OTS for various information technology initiatives including information technology data processing and support services and maintenance and support for MEDS, Expansion, Modernization, CAFÉ and other support services |
| \$17,719,722 | DCFS - Reimbursement for Information exchange |
| \$4,286,637 | DCFS - CAFÉ Systems integration |
| \$4,000,000 | DCFS - Child Welfare |
| \$3,189,930 | LDH - Office of the Secretary - Transfer of Title 18 Federal Funds for Health Standards |
| \$2,254,830 | DOA - Office of State Buildings (OSB) Rent |
| \$2,120,300 | LDH - OAAS - Money Follows the Person |
| \$1,693,935 | DOA - Office of Telecommunications for telephone services |
| \$1,338,210 | LDH - Office of Behavioral Health (OBH) - reimbursement of Federal portion of Pre-Admission Screening and Resident Review (PASRR) related activities |
| \$915,000 | LDH - OAAS - Adult Protective Services (APS) |
| \$546,580 | DOA - Office of Risk Management (ORM) |
| \$540,000 | LDH - OAAS - LTPCS Compliance and Audit Team Staff (CATS) |
| \$476,418 | LDH - OCDD - Assessment of Services Needs for persons on the "SUN" registry and to prioritize access of 1915c HCBS |
| \$459,159 | DOJ Advocacy Center for Community Living Ombudsman Program (CLOP) |
| \$400,000 | LDH - OAAS - Nursing Home Residents Trust Fund, Demonstration Projects improving quality of care |
| \$289,572 | DOA - Office of Group Benefits (OGB) - Separate SCHIP TPA and premium pay |
| \$277,208 | DOA - Civil Service Fees |
| \$150,000 | Board of Regents - Medical and Allied Health Professional Education Scholarships & Loan Program |
| \$139,000 | DOA - Office of State Printing (OSP) |
| \$125,859 | DOA - Office of State Procurement |
| \$125,000 | Equipment rentals |
| \$122,574 | DOA - Maintenance for State Agencies |
| \$115,000 | LDH - Office of the Secretary - indirect administrative costs |
| \$105,000 | LDH - Office of Public Health (OPH) Tobacco Quit Line |
| \$75,000 | DOJ Advocacy Center for Independent Living Advocacy Program (SILAP) |



Other Charges (Continued)

| Amount | Description |
|----------------------|--|
| \$69,732 | DOA - Office of Group Benefits (OGB) - Family Opportunity Act Admin |
| \$59,548 | DOA - State Uniform Payroll System (UPS) |
| \$55,000 | LDH - PASRR to the LGE's |
| \$50,000 | LDH - Office of the Secretary - Reimbursing Internal Audit and Legal for Medicaid work |
| \$42,197 | Louisiana Workforce Commission (LWC) |
| \$41,486 | DOA - CPTP Fees |
| \$22,082 | DOA - State Treasurer's Office (STO) |
| \$18,000 | DOA - Office of State Mail Operations for postage |
| \$12,000 | Promotional Services for HIT Program |
| \$149,267,842 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$245,053,044 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|---|
| | This agency does not have funding for Acquisitions and Major Repairs. |

Performance Information

- (KEY) Through the Medicaid Eligibility Determination activity, to maximize the efficiency and accuracy of enrolling eligible individuals in Medicaid and CHIP by processing at least 98.5% of applications timely through continuous improvement that is technology driven, simplifies administrative processes, and eliminates bureaucratic waste.**

Children's Budget Link: In general child/adolescent services identified in this budget unit are indirectly linked to the Children's Cabinet via the Children's Budget. The Children's Budget reflects funding and expenditures for a broad range of Medicaid services for children under 21 years of age.

Human Resource Policies Beneficial to Women and Families Link: This objective will support Act 1078 by ensuring the provision of healthcare services to women and families.

Other Link(s) (TANF, Tobacco Settlement, Workforce Development Commission, or Other): The Governor's Healthcare Reform Panel for improving healthcare in Louisiana.

Explanatory Note: Title XIX of the Social Security Act is a program of national health assistance funded by the federal government and the states. The program covers low-income individuals and their families who are aged, blind or disabled, and members of families with dependent children. Title XXI allow states to expand coverage of Medicaid health assistance to children who live in families with incomes up to 200% of the federal poverty level (FPL). This objective is being modified to remove reference to "living below 200% of Federal Poverty Level (FPL), " due to certain income disregards which are allowed for the determination of eligibility. Due to these income disregards, it is sometimes possible that children living in families with incomes above 200% of FPL are determined to be eligible for coverage under Title XIX and Title XXI.



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|---|--|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of Medicaid applications received online (LAPAS CODE - 25540) | 45% | 41% | 40% | 40% | 40% | 40% |
| Performance values for FY 2019-2020 are based on the expected level of performance. To determine the expected level of performance, a review was completed of data from both FY 2016-2017 and FY 2017-2018. The corresponding changes in performance were projected through FY 2019-2020. | | | | | | | |
| K | Number of children enrolled through Express Lane Eligibility (ELE) (LAPAS CODE - 25539) | 7,600 | 9,299 | 9,000 | 9,000 | 9,200 | 9,200 |
| Performance values for FY 2019-2020 are based on the expected level of performance. To determine the expected level of performance, a review was completed of data from both FY 2016-2017 and FY 2017-2018. The corresponding changes in performance were projected through FY 2019-2020. | | | | | | | |
| K | Percentage of applications for Pregnant Women approved within 5 calendar days (LAPAS CODE - 24036) | 24% | 46% | 50% | 50% | 50% | 50% |
| Performance values for FY 2019-2020 are based on the expected level of performance. To determine the expected level of performance, a review was completed of data from both FY 2016-2017 and FY 2017-2018. The corresponding changes in performance were projected through FY 2019-2020. | | | | | | | |
| K | Percentage of applications for LaCHIP and Medicaid programs for children approved within 15 calendar days (LAPAS CODE - 25541) | 44% | 57% | 55% | 55% | 55% | 55% |
| Performance values for FY 2019-2020 are based on the expected level of performance. To determine the expected level of performance, a review was completed of data from both FY 2016-2017 and FY 2017-2018. The corresponding changes in performance were projected through FY 2019-2020. | | | | | | | |
| K | Total number of children enrolled (LAPAS CODE - 10013) | 760,000 | 739,071 | 758,677 | 758,677 | 755,000 | 755,000 |
| Performance values for FY 2019-2020 are based on the expected level of performance. To determine the expected level of performance, a review was completed of data from both FY 2016-2017 and FY 2017-2018. The corresponding changes in performance were projected through FY 2019-2020. | | | | | | | |
| K | Percentage of renewals processed and not closed for procedural reasons (LAPAS CODE - 17038) | 95.0% | 88.5% | 90.0% | 90.0% | 90.0% | 90.0% |
| Performance values for FY 2019-2020 are based on the expected level of performance. To determine the expected level of performance, a review was completed of data from both FY 2016-2017 and FY 2017-2018. The corresponding changes in performance were projected through FY 2019-2020. | | | | | | | |



Performance Indicators (Continued)

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|---|--|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of calls received through the Medicaid & LaCHIP hotlines who hold for a representative less than 5 minutes (LAPAS CODE - 24041) | 88% | 79% | 80% | 80% | 80% | 80% |
| Performance values for FY 2019-2020 are based on the expected level of performance. To determine the expected level of performance, a review was completed of data from both FY 2016-2017 and FY 2017-2018. The corresponding changes in performance were projected through FY 2019-2020. | | | | | | | |
| K | Number of children renewed through Express Lane Eligibility (ELE) (LAPAS CODE - 25542) | 195,000 | 184,091 | 190,000 | 190,000 | 190,000 | 170,000 |
| Performance values for FY 2019-2020 are based on the expected level of performance. To determine the expected level of performance, a review was completed of data from both FY 2016-2017 and FY 2017-2018. The corresponding changes in performance were projected through FY 2019-2020. | | | | | | | |
| K | Number of adults enrolled through SNAP Assisted Enrollment (LAPAS CODE - 26083) | 50,000 | 14,121 | 13,500 | 13,500 | 14,000 | 14,000 |
| Performance values for FY 2019-2020 are based on the expected level of performance. To determine the expected level of performance, a review was completed of data from both FY 2016-2017 and FY 2017-2018. The corresponding changes in performance were projected through FY 2019-2020. | | | | | | | |
| S | Number of children enrolled as Title XXI Eligibles (LaCHIP) (LAPAS CODE - 2241) | 123,000 | 123,320 | 122,736 | 122,736 | 122,736 | 141,000 |
| S | Number of children enrolled as Title XIX Eligibles (traditional Medicaid) (LAPAS CODE - 2242) | 638,000 | 615,751 | 138,000 | 138,000 | 630,000 | 630,000 |
| The Performance Standard as Initially Appropriated for State Fiscal Year 2018-2019 should have been 638,000 in the SFY 2018-2019 Supporting Document; however, it was listed as 138,000. | | | | | | | |
| S | Percentage of applications for New Adult program approved within 15 calendar days (LAPAS CODE - 26084) | 70% | 63% | 65% | 65% | 65% | 65% |
| Performance values for FY 2019-2020 are based on the expected level of performance. To determine the expected level of performance, a review was completed of data from both FY 2016-2017 and FY 2017-2018. The corresponding changes in performance were projected through FY 2019-2020. | | | | | | | |
| K | Number of justice involved adults enrolled pre-release from incarceration (LAPAS CODE - 26085) | 12,000 | 12,611 | 11,100 | 11,100 | 12,500 | 12,500 |



Medical Vendor Administration General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Number of Certified Medicaid Application Centers (LAPAS CODE - 12027) | 583 | 562 | 566 | 618 | 647 |
| Number of individuals enrolled in all Medicaid and LaCHIP programs (LAPAS CODE - 25543) | 1,269,019 | 1,391,896 | 1,413,395 | 1,595,571 | 1,606,615 |
| Number of applications processed annually (LAPAS CODE - 25545) | 319,426 | 389,043 | 403,321 | 496,269 | 424,365 |

2. (KEY) Through the Executive Administration activity, to administer the Medicaid program and ensure that operations are in accordance with federal and state statutes, rules, and regulations through June 30, 2022.

Children's Budget Link: The Children's Budget reflects funding and expenditures for a broad range of Medicaid service for children under 21 years of age throughout the Medical Vendor Administration budget.

Human Resource Policies Beneficial to Women and Families Link: The Medical Vendor Administration is dedicated to the development and implementation of human resource policies that are helpful and beneficial to women and families and demonstrates its support through the following human resource policies: the Family Medical Leave Policy (8108-930), the Sexual Harassment Policy (8143-02) and the Equal Employment Opportunity Policy (8116-77). In addition, the allowance of flexibility in work schedules and the availability of Dependent Day Care Spending Accounts assist both women and their families.

Other Link(s) (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|--|--|--|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Administrative cost as a percentage of total cost (LAPAS CODE - 24045) | 3% | 3% | 3% | 3% | 3% | 3% |



Medical Vendor Administration General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Percentage of State Plan amendments approved. (LAPAS CODE - 24046) | 88% | 96% | 74% | 65% | 104% |
| Number of State Plan amendments submitted. (LAPAS CODE - 24047) | 49 | 28 | 35 | 26 | 23 |

3. (KEY) Through the Rate and Audit Provider Monitoring activity, to reduce the incidence of inappropriate Medicaid expenditures and to annually perform a minimum of 95% of the planned monitoring visits to Local Education Agencies (LEAs) participating in the Medicaid School-Based Administrative Claiming Program or the Early Periodic Screening Diagnostic and Treatment (EPSDT) Direct Services Program through state fiscal year 2022.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable

Performance Indicators

| Level | Performance Indicator Name | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Indicator Values | | | |
|--|--|---|---|---|--|---|---|
| | | | | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | Number of Local Education Agencies targeted for monitoring (LAPAS CODE - 13375) | 34 | 33 | 34 | 34 | 33 | 43 |
| There is an increase in the number of LEA's for FY20 standards due to new charter schools opening. | | | | | | | |
| K | Percent of targeted Local Education Agencies monitored (LAPAS CODE - 13376) | 95.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| S | Number of Nursing Home cost reports targeted for monitoring (LAPAS CODE - 25549) | 93 | 93 | 93 | 93 | 125 | 125 |
| K | Percent of Nursing Home cost reports monitored (LAPAS CODE - 25550) | 36% | 36% | 36% | 36% | 49% | 49% |
| S | Number of Intermediate Care Facilities (ICF) cost reports targeted for monitoring (LAPAS CODE - 25551) | 102 | 103 | 91 | 91 | 103 | 96 |



Performance Indicators (Continued)

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| | The number of ICF's audited is limited by the amount of funds in the audit contract. | | | | | | |
| S | Percent of Intermediate Care Facilities (ICF) cost reports monitored (LAPAS CODE - 25552) | 19% | 19% | 19% | 19% | 20% | 18% |
| | The number of ICF's audited is limited by the amount of funds in the audit contract. | | | | | | |
| S | Number of hospital cost reports reviewed and audited (LAPAS CODE - 25553) | 350 | 352 | 350 | 350 | 350 | 350 |

Medical Vendor Administration General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Number of Local Education Agency claims adjusted as a result of monitoring activities (LAPAS CODE - 16539) | 82 | 59 | 61 | 49 | 75 |
| Amount identified as over claimed as a result of monitoring (LAPAS CODE - 13540) | \$ 378,351 | \$ 544,435 | \$ 750,574 | \$ 1,263,991 | \$ 328,139 |
| Number of Nursing Homes cost reports adjusted as a result of monitoring activities (LAPAS CODE - 25554) | 104 | 86 | 101 | 73 | 93 |
| Number of Intermediate Care Facilities (ICF) cost reports adjusted as a result of monitoring activities (LAPAS CODE - 25555) | 95 | 92 | 79 | 66 | 103 |

4. (KEY) Through the MMIS Operations activity, to operate the most efficient Medicaid claims processing system possible through state fiscal year 2022.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of total claims processed within 30 days of receipt (LAPAS CODE - 2219) | 98.0% | 100.0% | 98.0% | 98.0% | 98.0% | 98.0% |
| S | Average claim processing time in days (LAPAS CODE - 2217) | 13.0 | 18.9 | 9.0 | 9.0 | 13.0 | 13.0 |
| K | Total number of managed care encounters processed (LAPAS CODE - 26086) | 24,000,000.0 | 107,013,669.0 | 90,000,000.0 | 90,000,000.0 | 113,000,000.0 | 111,000,000.0 |
| K | Total number of managed capitation payments processed (LAPAS CODE - 26087) | 9,000,000 | 39,424,699 | 42,000,000 | 42,000,000 | 43,000,000 | 42,000,000 |

5. (KEY) Through the MMIS Operations activity, to ensure maximum effectiveness of Medicaid Management Information System (MMIS) section contract expenditures and to take opportunity of federal funding where available.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|---|--|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Dollar value of MMIS contract expenditures (LAPAS CODE - 25556) | \$ 46,361,559 | \$ 46,233,876 | \$ 46,261,965 | \$ 46,261,965 | \$ 49,252,831 | \$ 49,252,831 |
| The is a projection based on the current contract amount; due to Molina's contract running on a Calendar year, the value for contraction expenditures for January 2020 through June 2020 is not yet know. | | | | | | | |
| S | Percent of MMIS contract expenditures that are federally funded (LAPAS CODE - 25557) | 70% | 72% | 70% | 70% | 70% | 70% |



Medical Vendor Administration General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Monthly Louisiana Information Form Tracking (Lift) System change request (LAPAS CODE - 26088) | Not Available | Not Available | 61.2 | 118.0 | 112.7 |
| Average age of system change request (Lifts) (Line Graph by Month) (LAPAS CODE - 26089) | Not Available | Not Available | 117.6 | 60.0 | 49.6 |
| Percent of system change request (Lifts) due for completion in quarter that were actually completed (LAPAS CODE - 26090) | Not Available | Not Available | 64.9% | 64.0% | 37.4% |
| Number of Medicaid Information Technology Architecture (MITA) business process advancements in maturity (LAPAS CODE - 26091) | Not Available | Not Available | 20 | 20 | 20 |
| Number of months in the Design, Development and Implementation (DDI) phase for revisions and upgrades to systems (LAPAS CODE - 26092) | Not Available | Not Available | 14 | 18 | 18 |
| Dollar value of penalties assessed on contractors (LAPAS CODE - 26093) | \$ Not Available | \$ Not Available | \$ Not Available | \$ Not Available | \$ 43,450 |
| Total number of claims processed (LAPAS CODE - 12020) | 79,245,729 | 28,545,865 | 143,608,428 | 172,794,131 | 183,878,517 |
| The "Total number of claims processed" is a number over which the Bureau of Health Services Financing has no control; it represents all claims that are submitted by billing entities. | | | | | |
| Average length of time to complete enrollment from date of receipt of a properly completed provider enrollment packet (LAPAS CODE - NEW) | Not Applicable | Not Applicable | Not Applicable | Not Applicable | 60 |
| Average monthly receipts of enrollment requests (LAPAS CODE - New) | Not Applicable | Not Applicable | Not Applicable | Not Applicable | 1,000 |
| Annual number of provider exclusions (LAPAS CODE - New) | Not Applicable | Not Applicable | Not Applicable | Not Applicable | 170 |

6. (KEY) Through the Pharmacy Benefits Management Activity, to strengthen the current state-run Pharmacy Benefits Management Program through June 30, 2022.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|---|---|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage (%) of Total Scripts PDL Compliance (LAPAS CODE - 24061) | 90% | 95% | 90% | 90% | 90% | 90% |
| The percentage of total scripts Preferred Drug List (PDL) compliance reports prescriber's adherence to the PDL for Legacy Medicaid prescriptions. It is not a cumulative performance indicator. | | | | | | | |

7. (KEY) Transform the service delivery method for Chisholm Class Members to improve care coordination and health outcomes and decrease fragmentation by providing medically necessary services to eligible Medicaid enrolled children in accordance with the Chisholm requirements.

Children's Budget Link: All of the Chisholm Class Members are children 0-21

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Link(s) (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percent of reports per calendar year that resulted in remediation or corrective action plan due to failure to follow Chisholm PAL requirements. (LAPAS CODE - 26094) | 80.0% | 97.0% | 85.0% | 85.0% | 85.0% | 85.0% |



Medical Vendor Administration General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Percent of reports per calendar year that resulted in remediation or corrective action plan due to failure to follow Chisholm PAL requirements. (LAPAS CODE - 26095) | Not Available | Not Available | Not Available | Not Available | 100% |
| Percent of Chisholm class members who are denied services due to lack of sufficient documentation after all PAL procedures were correctly followed. (LAPAS CODE - 26096) | Not Available | Not Available | 10% | 10% | 98% |
| Percent of Chisholm class members who are denied services due to lack of medical necessity after all PAL procedures were correctly followed. (LAPAS CODE - 26097) | Not Available | Not Available | Not Available | Not Available | 94% |

8. (KEY) Through the Collections/Recovery and Cost Avoidance activity, to pursue collections from third party sources legally responsible for healthcare costs of Medicaid and CHIP enrollees via cost avoidance and/or pay and chase methods by June 30, 2022.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: This objective will support Act 1078 by ensuring the provision of healthcare services to women and families.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable

Performance Indicators

| L e v e l Performance Indicator Name | Performance Indicator Values | | | | | |
|--|---|---|---|--|---|---|
| | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K Number of TPL claims processed (LAPAS CODE - 2215) | 6,000,000 | 6,083,910 | 6,600,000 | 6,600,000 | 6,600,000 | 6,600,000 |
| The "Number of TPL claims processed" refers to the portion of these claims requiring processing for which third party insurance or Medicare coverage was actually available/applicable. LDH has contracted for maintenance of the Medicaid resource file and, as a result, it is felt that there will be an increase in third party liability identification which will lead to an increase in the number of TPL claims processed. | | | | | | |
| K Percentage of TPL claims processed through edits (LAPAS CODE - 7957) | 100.00% | 94.41% | 100.00% | 100.00% | 100.00% | 100.00% |
| The "Percentage of TPL claims processed" is the percent of TPL claims processed for which the Bureau of Health Services Financing reduced payments, or avoided the full Medicaid payment. | | | | | | |



9. (SUPPORTING) Through the Collections/Recovery and Cost Avoidance activity, to pursue collections from third party sources legally responsible for healthcare costs of Medicaid enrollees who sustained injuries or were involved in accidents by June 30, 2022.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: This objective will support Act 1078 by ensuring the provision of healthcare services to women and families.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | TPL trauma recovery amount (LAPAS CODE - 7958) | \$ 4,000,000 | \$ 4,914,673 | \$ 3,500,000 | \$ 3,500,000 | \$ 3,500,000 | \$ 4,000,000 |

Medical Vendor Administration General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | | |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 | |
| Number of claims available for TPL processing (LAPAS CODE - 12021) | 79,317,167 | 83,680,515 | 62,770,350 | 8,926,647 | 65,987,101 | |
| Percentage of TPL claims processed and cost avoided (LAPAS CODE - 12022) | 8.0% | 7.5% | 9.8% | 66.5% | 9.2% | |
| Funds recovered from third parties with a liability for services provided by Medicaid (LAPAS CODE - 24044) | \$ 29,058,565 | \$ 22,094,024 | \$ 31,520,876 | \$ 30,371,022 | \$ 22,790,140 | |
| Estate recovery amount (LAPAS CODE - 25567) | \$ 502,985 | \$ 683,814 | \$ 287,927 | \$ 538,905 | \$ 713,084 | |
| Recipient recovery amount (LAPAS CODE - 25568) | \$ 1,110,559 | \$ 1,028,060 | \$ 1,003,227 | \$ 928,930 | \$ 1,758,950 | |

10. (KEY) Through the Program Integrity Activity, to detect and manage claims-based fraud, waste and abuse within LDH by June 30, 2022.

Children's Budget Link: Not applicable

Human Resource Policies Beneficial to Women and Families Link: Not applicable.

Other Link(s) (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not applicable



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of closed cases (LAPAS CODE - 26099) | 600 | 643 | 600 | 600 | 600 | 600 |

Medical Vendor Administration General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Number of Provider Exclusions (LAPAS CODE - 26100) | Not Available | Not Available | 177 | 182 | 12 |

An incorrect amount was entered into LaPAS year end reporting. 12 was reported instead of 264.



09-306 — Medical Vendor Payments



Agency Description

The mission of Medical Vendor Payments is to improve healthcare in Louisiana.

The goals of Medical Vendor Payments are:

- I. To improve health outcomes by emphasizing medical homes and reducing the number of uninsured persons in Louisiana.
- II. To expand existing and develop additional community-based services as an alternative to institutional care.
- III. To ensure cost effectiveness in the delivery of healthcare services by using efficient management practices such as value-based payment and transforming hospital provider reimbursement.
- IV. To assure accountability through reporting and monitoring of the health care delivery system in an effort to promote the health and safety of Louisiana citizens.
- V. To streamline work processes and increase productivity through technology by expanding the utilization of electronic tools for both providers and Medicaid administrative staff.
- VI. To implement measures that will constrain the growth in Medicaid expenditures while improving services and to secure alternative sources of funding for healthcare in Louisiana to maximize revenue opportunities.

Agencies 09-306 Medical Vendor Payments and 09-305 Medical Vendor Administration constitute the Bureau of Health Services Financing (BHSF). The Bureau of Health Services Financing falls within the Louisiana Department of Health (LDH), which is the single Medicaid agency for the state of Louisiana. BHSF exists to provide innovative, cost effective and quality health care to Medicaid recipients and Louisiana citizens. It provides medically necessary services in the most appropriate setting and at the most appropriate level of care, while honoring choice.

The Medical Vendor Payments Program uses Tobacco Settlement Funds as a means of financing. These funds are used in the LDH to partially cover the cost of providing medically necessary services to Medicaid eligible recipients. Major activities include inpatient and outpatient hospital services, intermediate care facilities for the developmentally disabled, and nursing homes.

The services provided by Medical Vendor Payments in support of Act 1078 of 2003 that are beneficial to women and families include:

- Low Income Families and Children Program (LIFC)
- Healthy Louisiana Program
- Child Health and Maternity Program (CHAMP)

- Louisiana Children's Health Insurance Program (LaCHIP)
- Early and Periodic Screening, Diagnosis and Testing Program (EPSDT)

Medical Vendor Payments Program includes the following four programs: Payments to Private Providers, Payments to Public Providers, Medicare Buy-Ins and Supplements, and Uncompensated Care Costs (UCC) Payments.

For additional information, see:

Medical Vendor Payments

Medical Vendor Payments Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|--------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 1,990,841,667 | \$ 1,975,926,186 | \$ 1,975,926,186 | \$ 2,226,197,407 | \$ 1,990,039,646 | \$ 14,113,460 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 18,278,730 | 24,295,497 | 24,295,497 | 24,475,664 | 24,475,664 | 180,167 |
| Fees and Self-generated Revenues | 438,070,155 | 458,574,729 | 458,574,729 | 443,889,780 | 623,984,117 | 165,409,388 |
| Statutory Dedications | 777,884,212 | 867,402,402 | 867,402,402 | 772,109,661 | 884,517,870 | 17,115,468 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 8,371,255,054 | 9,055,262,941 | 9,055,262,941 | 9,724,129,385 | 9,866,892,773 | 811,629,832 |
| Total Means of Financing | \$ 11,596,329,818 | \$ 12,381,461,755 | \$ 12,381,461,755 | \$ 13,190,801,897 | \$ 13,389,910,070 | \$ 1,008,448,315 |
| Expenditures & Request: | | | | | | |
| Payments to Private Providers | \$ 9,805,173,114 | \$ 10,561,589,410 | \$ 10,561,589,410 | \$ 11,345,112,937 | \$ 11,540,949,081 | \$ 979,359,671 |
| Payments to Public Providers | 184,630,528 | 223,663,622 | 223,663,622 | 224,766,704 | 231,715,318 | 8,051,696 |
| Medicare Buy-Ins & Supplements | 515,978,684 | 531,506,521 | 531,506,521 | 546,556,636 | 546,556,636 | 15,050,115 |
| Uncompensated Care Costs | 1,090,547,492 | 1,064,702,202 | 1,064,702,202 | 1,074,365,620 | 1,070,689,035 | 5,986,833 |
| Total Expenditures & Request | \$ 11,596,329,818 | \$ 12,381,461,755 | \$ 12,381,461,755 | \$ 13,190,801,897 | \$ 13,389,910,070 | \$ 1,008,448,315 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |



306_1000 — Payments to Private Providers

Program Authorization: The Constitution of Louisiana (1974) Article 12, Section 8, declares that the Legislature may establish a system of economic and social welfare, unemployment compensation, and public health. Louisiana Revised Statutes 36:251 et seq., give the Louisiana Department of Health (LDH) Secretary authority to direct and be responsible for the Medical Assistance Program, Title XIX of the Social Security Act, and the authority to act as the sole agent of the state or, in necessary cases, designate one of the offices within the department or its assistant secretary to cooperate with the federal government and with other state and local agencies in the administration of federal funds granted to the state or directly to the department or an office thereof to aid in the furtherance of any function of the department or its offices, including funding for the Medical Assistance Program, Title XIX of the Social Security Act. Authority is also given by the Balanced Budget Act of 1997 (BBA) (Public Law 105-33), as amended by recent technical amendments (Public Law 105-100, signed into law on November 19, 1997).

Program Description

The mission of the Payments to Private Providers Program is to administer the Medicaid Program to ensure operations are in accordance with federal and state statutes regarding medically necessary services for eligible recipients.

The goals of the Payments to Private Providers Program are:

- I. To improve health outcomes by emphasizing choice for Medicaid recipients, better coordination of care and quality of care, increasing access to medically necessary services, and mandating accountability for the delivery of Medicaid covered services through contractual arrangements with the five Managed Care Organizations (MCOs).
- II. To provide cost effective and evidence based Medicaid covered services for individuals remaining in the Fee-for-Service Program.
- III. To provide cost effective and evidence based pharmaceutical services.

The Payments to Private Providers Program has the following activities:

- Expand Medicaid Coverage – On January 12, 2016, Governor John Bel Edwards signed an executive order (JBE 16-01) to expand Medicaid in Louisiana no later than July 1, 2016. Expansion will make Medicaid available to adults living in Louisiana who do not currently qualify for full Medicaid coverage and cannot afford to buy private health insurance. By receiving Medicaid coverage, these Louisianans, many of them working adults in important industries like food service and construction, will finally be able to get the regular, preventative and primary care that best promotes health and wellness. Any adult who meets the eligibility criteria will be able to enroll in Medicaid under expansion. Criteria includes persons aged 19 to 64 years old who have a household income less than 138% of the federal poverty level, do not already qualify for full Medicaid or Medicare, and are U.S. citizens. Expansion benefits will be the same as benefits adults with full Medicaid coverage currently receive through enrollment in a managed care plan. Services started July 1, 2016.

- **Fee for Service Program** – This activity is representative of the operations maintained under Fee-For-Service Program payments to providers made through the Fiscal Intermediary, and includes payments for Legacy Medicaid. The program will focus on better health goals, including providing the right care at the right place at the right time; reducing avoidable hospitalizations and emergency room use for non-emergent conditions; improving health care quality through continuous monitoring of provider performance and quality outcomes; and innovative payment reform to incentivize improved health outcomes while at the same time ensuring savings and cost containment.
- **Medicaid Managed Care Program** – The Medicaid managed care program (formerly known as Bayou Health) is Louisiana’s Medicaid managed care system. Medicaid managed care provides for the delivery of Medicaid health benefits and additional services through contracted arrangements between state Medicaid agencies and managed care organizations (MCOs) that accept a set per member per month (capitation) payment for these services.
- **Pharmacy Benefits Management Services** – The Pharmacy Benefits Management program advances the agency’s goals of improving healthcare outcomes, assuring the delivery of quality pharmacy services through state monitoring of managed care administered pharmacy benefit programs under managed care contractual agreements with capitated MCOs. The MCOs are contracted to effectively manage delivery of their pharmacy services and provide cost effective utilization management. The Department also provides for traditional pharmacy fee for service benefits for members not enrolled in a Managed care plan. The Department has implemented a variety of cost saving initiatives including invoicing and reconciliation of pharmacy rebates from drug manufacturers, cost avoidance of claims for Medicaid recipients with other drug coverage, pharmacy audit recoupments, provider compliance with the drugs on the preferred drug list, as well as, implementing an actual acquisition cost reimbursement methodology for ingredient cost determination on all drugs reimbursed in fee for service.
- **Inpatient Hospitalization** – The inpatient hospitalization activity reflects the goal of improving the health of Louisiana’s citizens and maintaining access to care for Medicaid recipients. This activity provides medical care needed for the treatment of an illness or injury which can only be provided safely and adequately in a hospital setting and with the expectation that this care will be needed for 24 hours or more. Reimbursement reform opportunities are being evaluated to improve affordability and quality of the services provided and purchased. Agency initiatives seek to improve overall health, avoid infections and disease exacerbations that result in avoidable inpatient stays, and to effectively use Federally allowed Medicaid payments to increase access to inpatient services for Louisiana citizens.
- **Increasing Dental Care Access** – The dental activity will advance the agency’s goals by increasing basic preventative dental services, thereby decreasing the serious and costly consequences of poor oral health. A growing body of evidence has linked oral health to several chronic diseases, which may be prevented in part with regular preventative visits to the dentist. Ensuring access to quality dental care for children enrolled in Medicaid is a priority for the Department, as well as the Center for Medicaid and CHIP Services (CMCS). Preventive dental services are intended to defend against the onset of disease, such as using sealants to prevent cavities. National average costs for common preventive and restorative procedures show that stopping disease before it starts can yield savings. The American Dental Association proclaims the most cost effective method to ensure optimal oral health is through prevention, education and behavioral modification. This activity will support the effort of encouraging all Medicaid enrolled children to obtain appropriate preventive and primary oral healthcare in order to improve their oral health and quality of life and to ensure that those who care for them provide that care.



- Rebalancing Long Term Supports and Services – The Department has worked over the last decade to improve the balance of its long-term care supports and services system for the purpose of improving health care quality, controlling costs, and enhancing the quality of life for Louisiana citizens. The case for movement towards sustainable community living options is supported by the national Olmstead mandate, Louisiana class action suits, such as Barthelemy vs. Hood, and Chisholm vs. Hood, and the Department of Justice’s settlement with LDH over its large public institutions.

For additional information, see:

[Medical Vendor Payments](#)

Payments to Private Providers Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|--------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 1,445,339,787 | \$ 1,414,535,741 | \$ 1,414,535,741 | \$ 1,678,488,069 | \$ 1,441,213,995 | \$ 26,678,254 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 7,319,520 | 7,745,805 | 7,745,805 | 7,925,972 | 7,925,972 | 180,167 |
| Fees and Self-generated Revenues | 320,938,826 | 340,656,745 | 340,656,745 | 333,590,731 | 513,685,068 | 173,028,323 |
| Statutory Dedications | 756,581,138 | 858,254,536 | 858,254,536 | 762,961,795 | 875,370,004 | 17,115,468 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 7,274,993,843 | 7,940,396,583 | 7,940,396,583 | 8,562,146,370 | 8,702,754,042 | 762,357,459 |
| Total Means of Financing | \$ 9,805,173,114 | \$ 10,561,589,410 | \$ 10,561,589,410 | \$ 11,345,112,937 | \$ 11,540,949,081 | \$ 979,359,671 |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 |
| Total Operating Expenses | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Professional Services | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Other Charges | 9,805,173,114 | 10,561,589,410 | 10,561,589,410 | 11,345,112,937 | 11,540,949,081 | 979,359,671 |
| Total Acq & Major Repairs | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 9,805,173,114 | \$ 10,561,589,410 | \$ 10,561,589,410 | \$ 11,345,112,937 | \$ 11,540,949,081 | \$ 979,359,671 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |



Source of Funding

The Payments to Private Providers program is funded with State General Fund, Interagency Transfers, Fees and Self-generated Revenues, Statutory Dedications, and Federal Funds. Interagency Transfers originate from the Department of Children and Family Services for the Behavioral Health Partnership, agencies within the Department of Health and Hospitals used as state match for the Low Income & Needy Care Collaboration, Office of Group Benefits from premium payments collected from individuals participating in LaCHIP Phase V., and transfers from LSU that will be used as match to support the new LSU Physicians Upper Payment Limit program. The Statutory Dedications represent funding received from the Louisiana Medical Assistance Trust Fund (R.S. 46:2623), which derives its funding from revenue collected from fees imposed on certain healthcare providers (Nursing Homes, Intermediate Care Facilities for Individuals with Developmental Disabilities, and Pharmacies) and premium tax revenues; the Louisiana Fund (R.S. 39:98.4; ART. VII, SECT. 10.8, 10.9, 10.10; R.S. 39:99.1; R.S. 39:99.12; R.S. 40:1105.13(F)) and the Health Excellence Fund (R.S. 39:98.1; ART. VII, SECT. 10.8; R.S. 39:98.3; R.S. 40:1105.13(F)), payable out of funding received pursuant to the Master Settlement Agreement reached between certain states and participating tobacco manufacturers; the Community and Family Support System Fund (R.S. 28:826); the Health Trust Fund (R.S. 46:2731); Medicaid Trust Fund for the Elderly (R.S. 46:2691; ART. VII, SECT. 14(B)); Hospital Stabilization Fund (ACT No. 438 of 2013 RLS); and Tobacco Tax Medicaid Match Fund (R.S. 47:841.2). (Per R.S. 39:36B (8), see table below for a listing of expenditures out of each Statutory Dedicated Fund.) Federal Funds represent federal financial participation in the Medicaid program, generally matched at a blended rate of 63.34% for state Fiscal Year 2017-2018.

Payments to Private Providers Statutory Dedications

| Fund | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Louisiana Medical Assistance Trust Fund | \$ 561,616,683 | \$ 601,040,016 | \$ 601,040,016 | \$ 601,040,016 | \$ 629,016,438 | \$ 27,976,422 |
| Medicaid Trust Fund for the Elderly | 1,733,908 | 19,020,507 | 19,020,507 | 1,652,229 | 1,652,229 | (17,368,278) |
| Health Trust Fund | 590,522 | 8,383,599 | 8,383,599 | 5,333,333 | 5,333,333 | (3,050,266) |
| Community and Family Support System Fund | 0 | 509,540 | 509,540 | 0 | 0 | (509,540) |
| New Opportunities Waiver (NOW) Fund | 0 | 12,127,549 | 12,127,549 | 4,063,182 | 17,054,570 | 4,927,021 |
| Community Hospital Stabilization Fund | 0 | 7,687 | 7,687 | 0 | 0 | (7,687) |
| Hospital Stabilization Fund | 47,447,375 | 69,495,364 | 69,495,364 | 0 | 69,495,364 | 0 |
| Tobacco Tax Medicaid Match Fund | 111,487,917 | 116,376,954 | 116,376,954 | 119,579,715 | 120,898,813 | 4,521,859 |
| Louisiana Fund | 7,614,417 | 5,622,420 | 5,622,420 | 5,622,420 | 6,248,357 | 625,937 |
| Health Excellence Fund | 26,090,316 | 25,670,900 | 25,670,900 | 25,670,900 | 25,670,900 | 0 |



Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|-------------------|-----------------------|--|
| \$ 0 | \$ 0 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 1,414,535,741 | \$ 10,561,589,410 | 0 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| Non-Statewide Major Financial Changes: | | | |
| 708,497 | 2,908,352 | 0 | Annualization for payments to 15 Rural Health Clinics (RHCs) and 10 Federally Qualified Health Clinics (FQHCs) that are projected to enroll in FY 19. |
| 1,507,774 | 6,318,359 | 0 | Funding for 10 new Federally Qualified health Clinics (FQHCs) and 5 new Rural Health Clinics (RHCs) projected to enroll in FY 20. The funding is required by the Centers for Medicare and Medicaid Services (CMS) per 42 CFR, part 405, subpart X of the Code of Federal Regulations. |
| 721,059 | 3,001,567 | 0 | Annualization of the increase in Medicare Economic Index (MEI) costs for Federally Qualified Health Clinics (FQHCs) and Rural Health Centers (RHCs). |
| (26,351,682) | 0 | 0 | Means of finance substitution replacing State General Fund (Direct), Interagency Transfers, and Fees and Self-generated Revenues with Federal Funds due to a FMAP rate change in the Private Providers, Public Providers, Uncompensated Care Costs, and Medicare Buy-ins and Supplements Programs. The FY 19 Title XIX blended rate is 64.67% federal and the FY 20 blended rate is 66.4% federal. For UCC, the FY 19 FMAP rate is 65% federal and the FY 20 rate is 66.86% federal. |
| 509,540 | 0 | 0 | Means of finance substitution replacing Community and Family Support System Fund with State General Fund (Direct). |
| 7,687 | 0 | 0 | Means of finance substitution replacing Community Hospital Stabilization Fund with State General Fund (Direct) based on projected FY20 collections. |
| 19,020,507 | 0 | 0 | Means of finance substitution replacing Medicaid Trust Fund for the Elderly (MTFE) with State General Fund (Direct), since nursing homes were rebased in FY19. |
| 89,929 | 0 | 0 | Means of finance substitution replacing Medical Assistance Trust Fund (MATF) with State General Fund (Direct) to match appropriations to the projected available balance. |
| 3,050,266 | 0 | 0 | Means of finance substitution replacing Health Trust Fund with State General Fund (Direct) to align the appropriations with available balance for FY 20. |
| 32,016,336 | 451,246,046 | 0 | Funds projected increases in the total per member per month (PMPM) payments for the population covered under the Healthy Louisiana Managed Care Organizations (MCO). The increase is primarily a result of 1) utilization/trend adjustment, 2) enrollment increases and annualization of SFY19 new enrollees in the Expansion program, 3) annualization of other planned SFY19 program changes. |
| (3,287,733) | (9,784,919) | 0 | This overall increase is offset by decreases caused by 1) removal of funding for the Health Insurer's Provider Fee and 2) increase in projected rebate collections. The projected increase is based on PMPMs paid at the floor of the actuarially sound rate range. |
| 341,429 | 1,016,158 | 0 | Utilization adjustment for Fee For Service budget categories of services. |
| 0 | 14,663,754 | 0 | Annualization of 48 new PACE enrollees at PACE Lafayette that will be phased in during FY19. |
| 797,106 | 2,372,340 | 0 | Annualization of 650 Intellectual/Developmental Disability (I/DD) Home and Community Based Waiver slots phased in during FY 18-19. |
| 3,081,570 | 14,088,687 | 0 | Annualization of 120 Community Choice Waiver slots phased in SFY19. These slots were filled by nursing facility residents with Serious Mental Illness. |
| | | 0 | Annualization of the FY19 Nursing Home Rebase (including Hospice Room and Board). The FY 19 rebase only included 11 months of funding due to a one month claim lag. This adjustment adds one month of funding to address the claim lag. |



Major Changes from Existing Operating Budget (Continued)

| General Fund | Total Amount | Table of Organization | Description |
|------------------|-------------------|-----------------------|---|
| 78,477 | 233,561 | 0 | Increase to hospice rates which is federally mandated by Section 1814(k)(1)(C)(ii) of the Social Security Act. In FY 2019-2020 utilization of hospice services is projected to grow by an additional 3% and the average rate for services is projected to increase by 1.8%. |
| 390,398 | 1,161,899 | 0 | Increase of per diem rates for small rural hospitals effective 1/1/2020. Louisiana Department of Health is mandated by ACT 327 of the 2007 Louisiana Legislative Session to increase per diems for small rural hospitals by an inflation factor biannually in the rate year that is not a rebase year. The inflation factor is 3.1% |
| 9,710,986 | 46,552,283 | 0 | Transfer of administration component of the Coordinated System of Care (CSoC) program from Medical Vendor Administration (MVA) to Medical Vendor Payments (MVP) as a result of the re-procurement of the CSoC contract. There is also a minimal increase is included to account for a .25% variance in monthly utilization for enrollees in the CSoC program. (See companion request in MVA). |
| 5,000,000 | 0 | 0 | Means of finance substitution to align Certified Public Expenditures (CPEs) for Small Rural Hospitals with anticipated collections. |
| 0 | 487,252,781 | 0 | Funding for the Managed Care Incentive Payment Program(MCIP), which provides monetary incentive arrangements with MCO's in order to achieve quality reforms that increase access to health care, improve the quality of care, and enhance the health of patients the MCOs serve in order to support LDH's quality strategy. |
| (3,202,761) | 0 | 0 | Means of finance substitution replacing State General Fund (Direct) with Tobacco Tax Med Match Fund. |
| (625,937) | 0 | 0 | Means of finance substitution replacing State General Fund (Direct) with Louisiana Fund due to available balance. |
| 0 | 8,582,357 | 0 | To allow expanded Medicaid coverage of Medication Assisted Treatment (MAT) to all three forms of pharmacological therapies including Methadone. The Statutory Dedication being used is the Tobacco Tax Medicaid Match Fund. |
| (16,885,194) | (50,253,554) | 0 | 4% reduction made to Private public partnerships. |
| \$ 1,441,213,995 | \$ 11,540,949,081 | 0 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 1,441,213,995 | \$ 11,540,949,081 | 0 | Base Proposed Budget FY 2019-2020 |
| \$ 1,441,213,995 | \$ 11,540,949,081 | 0 | Grand Total Recommended |

Professional Services

| Amount | Description |
|--------|---|
| | This program does not have funding for Professional Services. |

Other Charges

| Amount | Description |
|--------|-----------------------|
| | Other Charges: |



Other Charges (Continued)

| Amount | Description |
|-------------------------|---|
| \$11,540,949,081 | Payments to Private Providers |
| \$11,540,949,081 | SUB-TOTAL OTHER CHARGES |
| | Interagency Transfers: |
| \$0 | This program does not have funding for Interagency Transfers. |
| \$0 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$11,540,949,081 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|--|
| | This program does not have funding for Acquisitions and Major Repairs. |

Performance Information

1. (KEY) To expand Medicaid healthcare coverage and access to newly eligible adults with income below 138% Federal Poverty Level allowing for increased access to preventive care and reducing utilization of higher cost services

Children's Budget Link: Not applicable

Human Resource Policies Beneficial to Women and Families Link:Not applicable

Other Link(s) (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not applicable

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of new adults enrolled in Medicaid Managed Care (LAPAS CODE - 26103) | 508,962 | 453,694 | 460,556 | 460,556 | 460,556 | 500,000 |
| K | Number of Primary care visits (LAPAS CODE - 26104) | 94,850 | 151,418 | 105,248 | 105,248 | 151,418 | 151,418 |
| | FY 2019-2020 projections are based on FY 2018 fourth quarter actuals. | | | | | | |
| K | Number of mammograms (LAPAS CODE - 26105) | 9,166 | 36,122 | 16,330 | 16,330 | 36,122 | 36,122 |
| | FY 2019-2020 projections are based on FY 2018 fourth quarter actuals. | | | | | | |
| K | Number of immunizations (LAPAS CODE - 26106) | 20,492 | 26,932 | 19,116 | 19,116 | 26,932 | 26,932 |
| | FY 2019-2020 projections are based on FY 2018 fourth quarter actuals. | | | | | | |



Performance Indicators (Continued)

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|---|---|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of colonoscopies (LAPAS CODE - 26107) | 8,204 | 15,000 | 11,107 | 11,107 | 15,000 | 15,000 |
| FY 2019-2020 projections are based on FY 2018 fourth quarter actuals. | | | | | | | |
| K | Number of Emergency Department visits per 1000 (LAPAS CODE - 26108) | 100 | 96 | 101 | 101 | 96 | 96 |
| This indication includes Medicaid Expansion population only. FY 2019-2020 projections are based on FY 2018 fourth quarter actuals. | | | | | | | |

2. (KEY) Maximize state general fund savings generated through enhanced federal financing under expanded Medicaid coverage.

Children's Budget Link: Not applicable

Human Resource Policies Beneficial to Women and Families Link: Not applicable

Other Link(s) (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not applicable



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Total Medicaid expenditures for newly eligible adults (LAPAS CODE - 26109) | \$ 3,469,190,635 | \$ 3,113,109,203 | \$ 3,497,868,649 | \$ 3,497,868,649 | \$ 3,620,062,540 | \$ 3,620,062,540 |

This Gross amount; does not include pharmacy rebates.
 State Fiscal Year 2019 standard updated to reflect latest enrollment, rate, and program change estimates.

| | | | | | | | |
|---|---|----------------|----------------|----------------|----------------|----------------|----------------|
| S | Total state general fund savings from refinancing the cost of care for certain populations previously payable at regular match but now payable at enhanced match under expansion (LAPAS CODE - 26110) | \$ -58,291,849 | \$ -75,944,075 | \$ -50,019,036 | \$ -50,019,036 | \$ -75,944,075 | \$ -75,944,075 |
|---|---|----------------|----------------|----------------|----------------|----------------|----------------|

| | | | | | | | |
|---|---|---------------|---------------|---------------|---------------|---------------|---------------|
| K | Inpatient hospital expenditures for incarcerated offenders eligible under Medicaid expansion (LAPAS CODE - 26111) | \$ 22,592,479 | \$ 18,353,449 | \$ 23,888,048 | \$ 23,888,048 | \$ 23,888,048 | \$ 23,888,048 |
|---|---|---------------|---------------|---------------|---------------|---------------|---------------|

State Fiscal Year 2019 standard updated to reflect additional savings realized in State Fiscal Year 2018, which will carry forward into future years so long as program specifications remain unchanged.

3. (SUPPORTING)Streamline eligible offender enrollment in Medicaid prior to release under new adult group and reduce cost and recidivism through case management of offenders with special healthcare needs.

Children's Budget Link: Not applicable

Human Resource Policies Beneficial to Women and Families Link: Not applicable

Other Link(s) (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not applicable



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | Number of high-need DOC offenders enrolled in case management (LAPAS CODE - 26112) | 577 | 223 | 270 | 270 | 580 | 580 |

4. (KEY) Through the Fee-For-Service Program activity, to implement policy and payment reform activities through state fiscal year 2022.

Children's Budget Link: Not applicable

Human Resource Policies Beneficial to Women and Families Link: Not applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not applicable

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of deliveries by Caesarean section (LAPAS CODE - 25569) | 36% | 36% | 36% | 36% | 36% | 36% |

5. (KEY) Through the Medicaid Managed Care activity, to increase budget predictability while providing for service delivery model of high quality medically necessary health services, avoiding unnecessary duplication of services.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of Medicaid enrollees enrolled in a managed care model (LAPAS CODE - 25602) | 86% | 85% | 86% | 86% | 86% | 86% |
| K | Percentage of Medicaid enrollee expenditures under a managed care model (LAPAS CODE - 25603) | 78% | 74% | 76% | 76% | 76% | 76% |

Payments to Private Providers General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Annual amount of premium taxes paid by Medicaid managed care plans (LAPAS CODE - 25604) | \$ Not Available | \$ 31,189,920 | \$ 79,900,780 | \$ 307,426,967 | \$ 416,394,409 |

6. (KEY) Increase preventive healthcare through the Medicaid Managed Care Program and improve quality, performance measurements, and patient experience for Medicaid Managed Care members.

Children's Budget Link: Not applicable

Human Resource Policies Beneficial to Women and Families Link: Not applicable

Other Link(s) (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not applicable

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of adults' access to preventative/ambulatory health services for Medicaid Managed Care members (LAPAS CODE - 26113) | 31% | 79% | 84% | 84% | 79% | 79% |

This was a new performance indicator for FY 17/18.



Payments to Private Providers General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Actual rate of well-child visits in third, fourth, fifth, and sixth years of life for Medicaid Managed Care members (LAPAS CODE - 26115) | Not Available | Not Available | 63.59 | 65.68 | 68.06 |
| This was a new performance indicator for FY 17/18. These numbers were provided by University of Louisiana Monroe-ULM and are on based on calendar year 2015 and 2016 data. | | | | | |
| Actual rate of adolescent well-care visits for Medicaid Managed Care members (LAPAS CODE - 26116) | Not Available | Not Available | 51.51 | 54.70 | 54.18 |
| This was a new performance indicator for FY 17/18. These numbers were provided by University of Louisiana Monroe-ULM and are on based on calendar year 2015 and 2016 data. | | | | | |
| Follow-up care visits for children enrolled in a managed care plan who are prescribed Attention Deficit Hyperactivity Disorder (ADHD) Medication-Continuation Phase (LAPAS CODE - 26117) | Not Available | Not Available | 55.69 | 56.60 | 67.89 |
| This was a new performance indicator for FY 17/18. These numbers were provided by University of Louisiana Monroe-ULM and are on based on calendar year 2015 and 2016 data. | | | | | |

7. (KEY) Through the Medicaid Pharmacy Benefits Management Program, to reduce the rate of growth of expenditures for drugs in the legacy program and by contracting with the Medicaid MCOs.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|---|---|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | Amount of cost avoidance in Pharmacy (in millions) through the prior authorization (PA) program and use of the preferred drug list (LAPAS CODE - 15421) | \$ 2.6 | \$ 1.7 | \$ 2.2 | \$ 2.2 | \$ 2.2 | \$ 2.2 |
| Pharmacy Benefits Management (PBM) utilizes the preferred drug list (PDL) to reduce the rate of growth of expenditures for the program. Amount of Cost Avoidance (in millions) through the Prior Authorization Program and use of the Preferred Drug List (PDL) identifies what is being measured. It is the cost avoidance generated by the PDL as a result of accrual of supplemental rebates and market share savings. This is not a cumulative performance indicator. | | | | | | | |
| K | Percentage of Total Drug Rebates Collected (LAPAS CODE - 22942) | 90% | 96% | 90% | 90% | 90% | 90% |
| Percentage of Total Drug Rebates Collected is the percentage of rebates actually collected based on invoices/billing. | | | | | | | |

8. (KEY) Through the Medicaid Inpatient Hospitalization activity, to provide evidence-based care for Medicaid recipients when acute care hospitalization is most appropriate, and to lower the growth of inpatient hospital costs while moving toward a higher and consistent level of quality medical care through value-based purchasing and payment reform.

Children's Budget Link: This objective is linked to medical services for Medicaid eligible children funded under the Children's Budget.

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Average (mean) length of stay in days (non-psych.) for Title XIX Medicaid recipients (LAPAS CODE - 24083) | 4.8 | 4.8 | 4.8 | 4.8 | 4.8 | 4.8 |
| K | Average length of stay at formerly state-owned hospital facilities (in days) (LAPAS CODE - 25578) | 5.6 | 5.3 | 5.6 | 5.6 | 5.6 | 5.2 |



9. (KEY) Through the Hospice and Nursing Home Room and Board Payments activity, to provide quality palliative care to Medicaid Hospice recipients at the most reasonable cost to the state through state fiscal year 2022.

Children's Budget Link: This objective is linked to medical services for Medicaid eligible children funded under the Children's Budget.

Human Resource Policies Beneficial to Women and Families Link: This objective will support Act 1078 by ensuring the provision of healthcare services to women and families.

Other Link(s) (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of Room and Board Services for Hospice Patients (LAPAS CODE - 24090) | 433,000 | 447,211 | 491,478 | 491,478 | 465,793 | 465,793 |
| K | Number of Hospice Services (LAPAS CODE - 24091) | 48,000 | 64,511 | 71,473 | 71,473 | 79,981 | 67,191 |

10. (KEY) Through the Dental activity, to increase the percentage of children ages 1-20 enrolled in Medicaid or CHIP for at least 90 consecutive days who receive a preventive dental service.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: This objective will support Act 1078 by ensuring the provision of healthcare services to women and families.

Other Link(s) (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of Medicaid enrollees aged 2-21 years of age who had at least one dental visit in a year (LAPAS CODE - 22947) | 55% | 58% | 57% | 57% | 59% | 59% |



11. (KEY)To increase the proportion of children ages 6-9 enrolled in Medicaid or CHIP for at least 90 continuous days who receive a dental sealant on a permanent molar tooth.

Children's Budget Link: Not applicable

Human Resource Policies Beneficial to Women and Families Link: Not applicable

Other Link(s) (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not applicable

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|------------------------------------|-------------------------------|---|-------------------------------------|--|--|
| | | Yearend Performance Standard | Actual Yearend Performance | Performance Standard as Initially Appropriated | Existing Performance Standard | Performance At Continuation Budget Level | Performance At Proposed Budget Level |
| | | FY 2017-2018 | FY 2017-2018 | FY 2018-2019 | FY 2018-2019 | FY 2019-2020 | FY 2019-2020 |
| K | Percentage of Medicaid enrollees, enrolled for at least 90 consecutive days aged 6-9, who receive a dental sealant on a permanent molar tooth (LAPAS CODE - 25576) | 15% | 16% | 17% | 17% | 18% | 18% |
| K | Number of Medicaid enrollees aged 6 - 9 enrolled for at least 90 consecutive days, who receive a dental sealant on a permanent tooth (LAPAS CODE - 25577) | 23,500 | 25,276 | 23,970 | 23,970 | 25,924 | 25,924 |

12. (KEY)Through the Community-based Long Term Care for Persons with Disabilities activity, to improve quality of services and health outcomes, decrease fragmentation, and refocus the system to increase choice and provide more robust living options for those who need long-term supports and services by promoting home and community-based services to meet the existing demand for services and decreasing the reliance on more expensive institutional care through June 30, 2022.

Children's Budget Link: This objective is linked to medical services for Medicaid eligible children funded under the Children's Budget.

Human Resource Policies Beneficial to Women and Families Link: This objective will support Act 1078 by ensuring the provision of healthcare services to women and families.

Other Link(s) (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of unduplicated recipients receiving community-based services (LAPAS CODE - 25571) | 34,068 | 38,362 | 34,619 | 34,619 | 29,129 | 39,129 |
| S | Percentage change in the unduplicated number of recipients receiving community-based services (LAPAS CODE - 25572) | 0.2% | 0.1% | 1.0% | 1.0% | 1.0% | 1.0% |
| S | Percentage of Medicaid spending that goes toward home and community-based services rather than institutional services (LAPAS CODE - 25573) | 34% | 35% | 35% | 35% | 35% | 35% |
| S | Percentage of recipients reporting satisfaction with self-directed services (LAPAS CODE - 25574) | 90% | 90% | 90% | 90% | 90% | 90% |
| S | Percentage change in the unduplicated number of recipients self-directing services (LAPAS CODE - 25575) | 12% | 20% | 13% | 13% | 13% | 13% |



306_2000 — Payments to Public Providers

Program Authorization: The Constitution of Louisiana (1974) Article 12, Section 8, declares that the Legislature may establish a system of economic and social welfare, unemployment compensation, and public health. Louisiana Revised Statutes 36:251 et seq., give the Louisiana Department of Health and Hospitals (DHH) Secretary authority to direct and be responsible for the Medical Assistance Program, Title XIX of the Social Security Act, and the authority to act as the sole agent of the state or, in necessary cases, designate one of the offices within the department or its assistant secretary to cooperate with the federal government and with other state and local agencies in the administration of federal funds granted to the state or directly to the department or an office thereof to aid in the furtherance of any function of the department or its offices, including funding for the Medical Assistance Program, Title XIX of the Social Security Act. Authority is also given by the Balanced Budget Act of 1997 (BBA) (Public Law 105-33), as amended by recent technical amendments (Public Law 105-100, signed into law on November 19, 1997).

Program Description

The mission of the Payments to Public Providers Program is to administer the Medicaid Program to ensure operations are in accordance with federal and state statutes regarding medically necessary services to eligible recipients.

The goals of the Payments to Public Providers Program are:

- I. To improve health outcomes through better coordination of care, increased access to medically necessary services, and mandating accountability for the delivery of Medicaid covered services through contractual arrangements with managed care organizations/health plans and safety net public providers.
- II. To provide cost effective and medically appropriate Medicaid covered services through public providers.

The Payments to Public Providers Program has the following activities:

- Payments to Public Providers – This activity provides access to care through state and local governmental providers of healthcare services, including some services not readily available in the private sector, such as services provided to individuals with severe mental illness (Eastern Louisiana Mental Health System, Central Louisiana State Hospital) and developmental disabilities (Pinecrest Services and Supports Center).
- Family Planning Services – Federal law requires state Medicaid programs to cover family planning services and supplies for recipients of child-bearing age and provides an enhanced federal match rate for such services (90% Federal Financial Participation). The Office of Public Health (OPH) is the Medicaid Program's largest provider of family planning services, as well as the state's safety net provider of family planning services for the uninsured and underinsured. OPH offers family planning services throughout the state at its Parish Health Unit locations.

For additional information, see:

[Medical Vendor Payments](#)

Payments to Public Providers Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 55,876,153 | \$ 53,278,081 | \$ 53,278,081 | \$ 50,591,912 | \$ 52,926,646 | \$ (351,435) |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and Self-generated Revenues | 0 | 0 | 0 | 0 | 0 | 0 |
| Statutory Dedications | 9,147,866 | 9,147,866 | 9,147,866 | 9,147,866 | 9,147,866 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 119,606,509 | 161,237,675 | 161,237,675 | 165,026,926 | 169,640,806 | 8,403,131 |
| Total Means of Financing | \$ 184,630,528 | \$ 223,663,622 | \$ 223,663,622 | \$ 224,766,704 | \$ 231,715,318 | \$ 8,051,696 |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 |
| Total Operating Expenses | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Professional Services | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Other Charges | 184,630,528 | 223,663,622 | 223,663,622 | 224,766,704 | 231,715,318 | 8,051,696 |
| Total Acq & Major Repairs | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 184,630,528 | \$ 223,663,622 | \$ 223,663,622 | \$ 224,766,704 | \$ 231,715,318 | \$ 8,051,696 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |

Source of Funding

The Payments to Public Providers program is funded with State General Fund, a Statutory Dedication, and Federal Funds. The Statutory Dedication represents funding received from the Louisiana Medical Assistance Trust Fund (R.S. 46:2623) which derives its funding from revenue collected from fees imposed on certain healthcare providers (Nursing Homes, Intermediate Care Facilities for Individuals with Developmental Disabilities, and Pharmacies) and premium tax revenues. (Per R.S. 39:36B (8), see table below for a listing of expenditures out of each Statutory Dedicated Fund.) Federal Funds represent federal financial participation in the Medicaid program, generally matched at a blended rate of 63.34% for state Fiscal Year 2017-2018.



Payments to Public Providers Statutory Dedications

| Fund | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|---|------------------------------------|-------------------------|--|------------------------------|-----------------------------|--|
| Louisiana Medical Assistance Trust Fund | \$ 9,147,866 | \$ 9,147,866 | \$ 9,147,866 | \$ 9,147,866 | \$ 9,147,866 | \$ 0 |

Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|----------------|-----------------------|--|
| \$ 0 | \$ 0 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 53,278,081 | \$ 223,663,622 | 0 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| Non-Statewide Major Financial Changes: | | | |
| \$ (3,056,805) | \$ 0 | 0 | Means of finance substitution replacing State General Fund (Direct), Interagency Transfers, and Fees and Self-generated Revenues with Federal Funds due to a FMAP rate change in the Private Providers, Public Providers, Uncompensated Care Costs, and Medicare Buy-ins and Supplements Programs. The FY 19 Title XIX blended rate is 64.67% federal and the FY 20 blended rate is 66.4% federal. For UCC, the FY 19 FMAP rate is 65% federal and the FY 20 rate is 66.86% federal. |
| \$ 2,705,370 | \$ 8,051,696 | 0 | Adjusts funding in the Public Providers and Uncompensated Care Costs (UCC) programs due to the increased or decreased need for Title XIX and UCC in various agenciesí recommended budgets |
| \$ 52,926,646 | \$ 231,715,318 | 0 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 52,926,646 | \$ 231,715,318 | 0 | Base Proposed Budget FY 2019-2020 |
| \$ 52,926,646 | \$ 231,715,318 | 0 | Grand Total Recommended |

Professional Services

| Amount | Description |
|--------|---|
| | This program does not have funding for Professional Services. |



Other Charges

| Amount | Description |
|----------------------|--|
| | Other Charges: |
| \$46,969,746 | Local Education for School Based Health |
| \$46,969,746 | SUB-TOTAL OTHER CHARGES |
| | Interagency Transfers: |
| \$2,453,094 | LSU HCSD |
| \$14,889,037 | LSU Physicians |
| \$239,540 | Jefferson Parish Human Services Authority |
| \$25,136 | Capital Area Human Services District |
| \$20,000 | Metropolitan Human Services District |
| \$80,000 | South Central Human Services Authority |
| \$24,000 | Northeast Delta Human Services Authority |
| \$17,570,203 | Villa Feliciana Medical Complex |
| \$85,000 | Acadiana Area Human Services District |
| \$1,654,827 | Office of Public Health |
| \$3,429,879 | Office of Behavioral Health for public free standing psych units |
| \$124,495,619 | Office for Citizens with Developmental Disabilities |
| \$18,761,916 | Louisiana Special Education Center |
| \$717,321 | Special School District #1 |
| \$300,000 | Louisiana School for the Deaf |
| \$184,745,572 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$231,715,318 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|--|
| | This program does not have funding for Acquisitions and Major Repairs. |

Performance Information

- (KEY) Through the Payments to Public Providers activity, to track utilization of services provided to local school systems including nursing services, which allow for important medical screenings to be provided by these school systems with Medicaid reimbursement.**

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|--|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of Local Education Agencies participating in School Nursing Services (LAPAS CODE - 24092) | 105 | 105 | 105 | 105 | 105 | 111 |
| There is an increase in the number of LEA's for FY20 standards due to new charter schools opening. | | | | | | | |
| K | Number of unduplicated recipients Receiving School Nursing Services from Local Education Agencies (LAPAS CODE - 25580) | 160,000 | 191,236 | 152,000 | 152,000 | 191,000 | 192,000 |

Payments to Public Providers General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Number of school nurses in participating Local Education Agencies (LAPAS CODE - 25582) | Not Available | 529 | 571 | 546 | 614 |



306_3000 — Medicare Buy-Ins & Supplements

Program Authorization: The Constitution of Louisiana (1974) Article 12, Section 8, and Public Law 89-97 and the Balanced Budget Act of 1997 (BBA) (Public Law 105-33), as amended by technical amendments (Public Law 105-100, signed into law on November 19, 1997).

Program Description

The mission of the Buy-Ins Program is to purchase health care services through the payment of premiums to other entities on behalf of certain Louisiana Medicaid and CHIP enrollees. This program has three major components:

The goals of the Medicare Buy-ins and Supplements Program are:

Medicaid cost avoidance through Buy-Ins (paying premiums) for Medicare and Medicaid dual eligibles.

To reduce Medicaid expenditures for Medicaid enrollees through reimbursement of employee's share of paid premiums for employer-based or individual health insurance when cost effective to do so.

To reduce the number of uninsured Louisiana residents by reimbursing the most cost effective ESI or IHI premium which may provide health insurance coverage for non-Medicaid eligible family members.

The Medicare Buy-ins and Supplements Program has the following activities:

Medicare Savings Program for Low-Income Seniors & Persons with Disabilities – This type of dual coverage is much less costly for the state Medicaid agency. The state receives regular Medicaid federal match on Qualified Medicare Beneficiaries (income below 100% Federal Poverty Level [FPL]) and Specified Low Income Beneficiaries (income between 100-120% FPL), but expenditures for Qualified Individuals (between 120-135% FPL) are 100% federally funded. The ultimate aim of the Medicare Savings Program (MSP) is to improve the health of its beneficiaries. Reducing financial barriers to healthcare can lead to better health outcomes, and expanding access to healthcare improves health status and mortality for those with the lowest incomes. As an added benefit, people who qualify for the Medicare Savings Program are automatically eligible for the low-income subsidy (LIS or Extra Help), which helps pay for the premium, deductible, and some copayments of a Medicare Part D drug plan, enabling them to maintain drug coverage.

Louisiana Health Insurance Premium Payment (LaHIPP) – The LaHIPP program activity focuses on ensuring access to affordable and appropriate care to Medicaid & LaCHIP eligibles and their families who have access to Employer Sponsored Insurance (ESI) or Individual Health Insurance (IHI). In an effort to realize potential cost avoidance available due to ESI/IHI, especially with the expansion population onboarding in 2016. The Department re-implemented LaHIPP in April of 2017, which was previously retired in 2015. Through coordination of services with private health insurance, the state Medicaid agency can leverage other resources that would otherwise have to be assumed for this population in the entitlement program. LaHIPP reduces the number of uninsured Louisiana residents and frees up Medicaid dollars by establishing a third party resource as the primary payer of medical expenses, assuring that Medicaid pays only after the responsible third party has met its legal obligation to pay. The Medicaid funds which are not expended for LaHIPP enrollees can be utilized to cover the medical needs of non-LaHIPP eligible Medicaid enrollees.



For additional information, see:

[Medical Vendor Payments](#)

Medicare Buy-Ins & Supplements Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 277,169,798 | \$ 273,731,078 | \$ 273,731,078 | \$ 271,516,437 | \$ 271,516,437 | \$ (2,214,641) |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and Self-generated Revenues | 0 | 0 | 0 | 0 | 0 | 0 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 238,808,886 | 257,775,443 | 257,775,443 | 275,040,199 | 275,040,199 | 17,264,756 |
| Total Means of Financing | \$ 515,978,684 | \$ 531,506,521 | \$ 531,506,521 | \$ 546,556,636 | \$ 546,556,636 | \$ 15,050,115 |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 |
| Total Operating Expenses | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Professional Services | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Other Charges | 515,978,684 | 531,506,521 | 531,506,521 | 546,556,636 | 546,556,636 | 15,050,115 |
| Total Acq & Major Repairs | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 515,978,684 | \$ 531,506,521 | \$ 531,506,521 | \$ 546,556,636 | \$ 546,556,636 | \$ 15,050,115 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |

Source of Funding

The Medicare Buy-Ins and Supplements Program is funded with State General Fund and Federal Funds. Federal Funds represent federal financial participation in the Medicaid program, generally matched at a blended rate of 63.34% for state Fiscal Year 2017-2018.



Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|----------------|-----------------------|--|
| \$ 0 | \$ 0 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 273,731,078 | \$ 531,506,521 | 0 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| Non-Statewide Major Financial Changes: | | | |
| (7,026,070) | 0 | 0 | Means of finance substitution replacing State General Fund (Direct), Interagency Transfers, and Fees and Self-generated Revenues with Federal Funds due to a FMAP rate change in the Private Providers, Public Providers, Uncompensated Care Costs, and Medicare Buy-ins and Supplements Programs. The FY 19 Title XIX blended rate is 64.67% federal and the FY 20 blended rate is 66.4% federal. For UCC, the FY 19 FMAP rate is 65% federal and the FY 20 rate is 66.86% federal. |
| 2,978,404 | 13,217,090 | 0 | The Medicare Part A and Part B adjustment provides funding for federally mandated rate changes to Medicare premiums and for the anticipated increase in the number of "dual eligibles" low-income seniors and disabled individuals who qualify for both Medicare and Medicaid who enroll in the Medicare Savings Program and the Low-Income Subsidy (LIS) program. The adjustment includes \$4,352,792 of 100% federal funds for Qualified Individuals (QI). |
| 1,833,025 | 1,833,025 | 0 | Clawback to accommodate for payments to the Centers for Medicare and Medicaid Services (CMS) for a phase-down contribution to finance a portion of the Medicare drug expenditures for individuals (known as dual eligibles) whose projected Medicaid drug coverage is assumed by Medicare Part-D. |
| \$ 271,516,437 | \$ 546,556,636 | 0 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 271,516,437 | \$ 546,556,636 | 0 | Base Proposed Budget FY 2019-2020 |
| \$ 271,516,437 | \$ 546,556,636 | 0 | Grand Total Recommended |

Professional Services

| Amount | Description |
|--------|---|
| | This program does not have funding for Professional Services. |

Other Charges

| Amount | Description |
|---------------|---------------------------------|
| | Other Charges: |
| \$5,155,093 | LaHIPP |
| \$388,628,128 | Medicare Premiums & Supplements |



Other Charges (Continued)

| Amount | Description |
|----------------------|---|
| \$152,773,415 | Clawback Payments |
| \$546,556,636 | SUB-TOTAL OTHER CHARGES |
| | Interagency Transfers: |
| \$0 | This program does not have funding for Interagency Transfers. |
| \$0 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$546,556,636 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|--|
| | This program does not have funding for Acquisitions and Major Repairs. |

Performance Information

- (KEY) Through state fiscal year 2022, the Medicare Savings Program for Low-Income Seniors & Persons with Disabilities activity will avoid more expensive costs that would otherwise be funded by Medicaid by ensuring that eligible low-income senior citizens do not forego health coverage due to increasing Medicare premiums that make maintaining coverage increasingly difficult.**

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Total savings (cost of care less premium cost) for Medicare benefits (LAPAS CODE - 2266) | \$ 1,253,500,000 | \$ 1,166,031,895 | \$ 1,253,500,000 | \$ 1,253,500,000 | \$ 1,253,500,500 | \$ 1,253,500,500 |



2. (KEY) Each year through June 30, 2022, the Louisiana Health Insurance Premium Payment (LaHIPP) activity will assist eligible Medicaid enrollees and their families in purchasing private health insurance through an employer while maintaining Medicaid/LaCHIP coverage as a secondary payer of medical expenses for Medicaid enrollees, resulting in reduced cost exposure to the state.

Children's Budget Link: Not applicable

Human Resource Policies Beneficial to Women and Families Link: Not applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not applicable

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|--|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of cases added in LaHIPP (LAPAS CODE - 22327) | 2,000 | 386 | 2,348 | 2,348 | 880 | 880 |
| The program has reevaluated and changed their projection to reflect realistic estimates. | | | | | | | |
| K | LaHIPP Total Savings (LAPAS CODE - 24099) | \$ 2,000,000 | \$ 170,000 | \$ 3,372,091 | \$ 3,372,091 | \$ 2,100,000 | \$ 2,100,000 |

Medicare Buy-Ins & Supplements General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Total number of recipients (Part A) (LAPAS CODE - 2261) | 8,179 | 8,306 | Not Available | Not Available | 8,757 |
| Total number of recipients (Part B) (LAPAS CODE - 2262) | 182,724 | Not Available | Not Available | Not Available | 202,181 |



306_4000 — Uncompensated Care Costs

Program Authorization: The Constitution of Louisiana (1974) Article 12, Section 8, Public Law 89-97 and the Balanced Budget Act of 1997 (BBA) (Public Law 105-33), as amended by technical amendments (Public Law 105-100, signed into law on November 19, 1997).

Program Description

The mission of the Uncompensated Care Costs Program is to encourage hospitals and providers to serve uninsured and indigent clients.

The goal of the Uncompensated Care Costs Program is to encourage hospitals and other providers to provide access to medical care for the uninsured and to reduce reliance on the State General Fund to cover these costs.

The Uncompensated Care Costs Program has the following activity:

- Uncompensated Care Costs – Without access to care, the uninsured population is likely to experience poorer health outcomes because they may not receive recommended screenings and follow-up care for urgent medical conditions. Delaying or forgoing needed medical care increases overall health care costs incurred because uninsured patients are more likely to be treated in either an emergency room or to be hospitalized for avoidable medical conditions. High bills that uninsured patients incur can permanently jeopardize their family’s financial security. The Uncompensated Care Costs Program also funds a significant portion of the cost of training physicians in Louisiana hospitals which results in long-term increased access to primary, preventive and specialty care for all citizens. Louisiana currently has the fourth largest Disproportionate Share Hospital (DSH) program in the United States. Without leveraging federal funding available through DSH, Louisiana would have to fund these uncompensated costs using State General Fund dollars.

For additional information, see:

Medical Vendor Payments

Uncompensated Care Costs Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|----------------------------------|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 212,455,929 | \$ 234,381,286 | \$ 234,381,286 | \$ 225,600,989 | \$ 224,382,568 | \$ (9,998,718) |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 10,959,210 | 16,549,692 | 16,549,692 | 16,549,692 | 16,549,692 | 0 |
| Fees and Self-generated Revenues | 117,131,329 | 117,917,984 | 117,917,984 | 110,299,049 | 110,299,049 | (7,618,935) |
| Statutory Dedications | 12,155,208 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 737,845,816 | 695,853,240 | 695,853,240 | 721,915,890 | 719,457,726 | 23,604,486 |



Uncompensated Care Costs Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|---|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Total Means of Financing | \$ 1,090,547,492 | \$ 1,064,702,202 | \$ 1,064,702,202 | \$ 1,074,365,620 | \$ 1,070,689,035 | \$ 5,986,833 |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 |
| Total Operating Expenses | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Professional Services | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Other Charges | 1,090,547,492 | 1,064,702,202 | 1,064,702,202 | 1,074,365,620 | 1,070,689,035 | 5,986,833 |
| Total Acq & Major Repairs | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 1,090,547,492 | \$ 1,064,702,202 | \$ 1,064,702,202 | \$ 1,074,365,620 | \$ 1,070,689,035 | \$ 5,986,833 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |

Source of Funding

The Uncompensated Care Cost Program is funded with State General Fund, Interagency Transfers, Fees and Self-generated Revenues, a Statutory Dedication, and Federal Funds. The Statutory Dedication represents funding received from the Louisiana Medical Assistance Trust Fund (R.S. 46:2623) which derives its funding from revenue collected from fees imposed on certain healthcare providers (Nursing Homes, Intermediate Care Facilities for Individuals with Developmental Disabilities, and Pharmacies) and premium tax revenues. (Per R.S. 39:36B (8), see table below for a listing of expenditures out of each Statutory Dedicated Fund.) The Interagency Transfers originate from state agencies and are used to match federal funds for the Low Income Needy Care Collaboration. The Fees and Self-generated Revenues are via intergovernmental transfer from non-state public hospitals and are used to match federal funds for the Low Income Needy Care Collaboration. Federal Funds represent federal financial participation on Uncompensated Care Costs, matched at a straight rate of 63.69% for Fiscal Year 2017-2018.

Uncompensated Care Costs Statutory Dedications

| Fund | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|---|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Louisiana Medical Assistance Trust Fund | \$ 12,155,208 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 |



Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|------------------|-----------------------|--|
| \$ 0 | \$ 0 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 234,381,286 | \$ 1,064,702,202 | 0 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| Non-Statewide Major Financial Changes: | | | |
| \$ (11,982,754) | \$ 0 | 0 | Means of finance substitution replacing State General Fund (Direct), Interagency Transfers, and Fees and Self-generated Revenues with Federal Funds due to a FMAP rate change in the Private Providers, Public Providers, Uncompensated Care Costs, and Medicare Buy-ins and Supplements Programs. The FY 19 Title XIX blended rate is 64.67% federal and the FY 20 blended rate is 66.4% federal. For UCC, the FY 19 FMAP rate is 65% federal and the FY 20 rate is 66.86% federal. |
| \$ 1,984,036 | \$ 5,986,833 | 0 | Adjusts funding in the Public Providers and Uncompensated Care Costs (UCC) programs due to the increased or decreased need for Title XIX and UCC in various agencies' recommended budgets |
| \$ 224,382,568 | \$ 1,070,689,035 | 0 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 224,382,568 | \$ 1,070,689,035 | 0 | Base Proposed Budget FY 2019-2020 |
| \$ 224,382,568 | \$ 1,070,689,035 | 0 | Grand Total Recommended |

Professional Services

| Amount | Description |
|--------|---|
| | This program does not have funding for Professional Services. |

Other Charges

| Amount | Description |
|-----------------------|---|
| Other Charges: | |
| \$297,953,162 | Low Income and Needy Care Collaboration |
| \$35,775,639 | Major Medical Centers SPA |
| \$10,848,028 | Non-State Public CPEs-100% Federal |
| \$612,905,204 | Public Private Partnership Hospitals |
| \$1,000 | Non-rural Hospitals- High Medicaid DSH pool |
| \$14,690,831 | OBH Public/Private CEA agreements |
| \$972,173,864 | SUB-TOTAL OTHER CHARGES |



Other Charges (Continued)

| Amount | Description |
|-------------------------------|--|
| Interagency Transfers: | |
| \$13,647,057 | LSU/HSC- HCSD Lallie Kemp |
| \$84,868,114 | Office of Mental Health Psyc Free Standing Units |
| \$98,515,171 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$1,070,689,035 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|--|
| | This program does not have funding for Acquisitions and Major Repairs. |

Performance Information

1. (KEY) Through the Uncompensated Care Costs activity, to encourage hospitals and other providers to provide access to medical care for the uninsured and reduce the reliance on State General Fund.

Children's Budget Link: This objective is linked to medical services for Medicaid eligible children funded under the Children's Budget.

Human Resource Policies Beneficial to Women and Families Link: This objective will support Act 1078 by ensuring the provision of healthcare services to women and families.

Other Link(s) (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable

Explanatory Note: Disproportionate Share Hospitals (DSH) are federally mandatory hospitals serving a larger percentage of Medicaid and/or uninsured patients.

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | Total DSH funds collected in millions (LAPAS CODE - 17040) | \$ 914.2 | \$ 1,078.2 | \$ 1,064.7 | \$ 1,064.7 | \$ 1,064.7 | \$ 1,064.7 |
| K | Total federal funds collected in millions (LAPAS CODE - 17041) | \$ 589.7 | \$ 684.3 | \$ 695.9 | \$ 695.9 | \$ 695.9 | \$ 695.9 |
| S | Total State Match in millions (LAPAS CODE - 17042) | \$ 324.5 | \$ 393.9 | \$ 368.8 | \$ 368.8 | \$ 368.8 | \$ 368.8 |



Uncompensated Care Costs General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Percent change in annual DSH associated with uninsured costs for the recently completed fiscal year compared to the prior fiscal year (LAPAS CODE - 26304) | Not Available | Not Available | -1.31% | -66.54% | 5.00% |
| Dollar reduction in total Disproportionate Share Hospital (DSH) program expenditures (LAPAS CODE - 26305) | \$ Not Available | \$ Not Available | \$ 81.2 | \$ -78.9 | \$ 51.6 |
| Percent reduction in total DSH program expenditures (LAPAS CODE - 26306) | Not Available | Not Available | 3.84% | -3.72% | 5.00% |



09-307 — Office of the Secretary



Agency Description

Department Description (09)

The mission of the Louisiana Department of Health is to protect and promote health and to ensure access to medical, preventive and rehabilitative services for all citizens of the State of Louisiana.

The goals of the Louisiana Department of Health are:

- Provide quality services.
- Protect and promote health.
- To develop and stimulate services by others.
- Utilize available resources in the most effective manner.

Agency Description (307- Office of the Secretary)

The mission of the Office of the Secretary is to provide leadership and technical support services while maximizing resources to fulfill the Department's mission.

The goal of the Office of the Secretary is to provide primary leadership and direction for the Department and to coordinate statewide programs, services and operations.

For additional information, see:

[Office of the Secretary](#)

Office of the Secretary Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|----------------------------------|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 45,426,160 | \$ 44,768,466 | \$ 46,469,996 | \$ 50,313,676 | \$ 50,484,322 | \$ 4,014,326 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 7,155,804 | 12,306,951 | 12,306,951 | 11,781,437 | 11,781,437 | (525,514) |
| Fees and Self-generated Revenues | 2,613,629 | 2,650,601 | 2,650,601 | 2,650,601 | 2,650,601 | 0 |
| Statutory Dedications | 944,772 | 1,801,223 | 1,801,223 | 557,250 | 557,250 | (1,243,973) |



Office of the Secretary Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 10,797,095 | 17,881,598 | 17,881,598 | 17,881,598 | 17,881,598 | 0 |
| Total Means of Financing | \$ 66,937,460 | \$ 79,408,839 | \$ 81,110,369 | \$ 83,184,562 | \$ 83,355,208 | \$ 2,244,839 |
| Expenditures & Request: | | | | | | |
| Management and Finance | \$ 66,937,460 | \$ 79,408,839 | \$ 81,110,369 | \$ 83,184,562 | \$ 83,355,208 | \$ 2,244,839 |
| Total Expenditures & Request | \$ 66,937,460 | \$ 79,408,839 | \$ 81,110,369 | \$ 83,184,562 | \$ 83,355,208 | \$ 2,244,839 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 395 | 397 | 399 | 401 | 400 | 1 |
| Unclassified | 11 | 11 | 11 | 11 | 11 | 0 |
| Total FTEs | 406 | 408 | 410 | 412 | 411 | 1 |



307_1000 — Management and Finance

Program Authorization: R.S. 36:251-259

Program Description

The Louisiana Department of Health (LDH) is authorized under R.S. 36:251-259. It was created as one of twenty executive agencies of state government as provided in the Louisiana Constitution of 1974 (Article IV, Section I) and addresses the public health needs of the State as laid out in Article XII, Section 8 of the Constitution.

The mission of the Office of Management and Finance is to provide both quality and timely leadership and support to the various offices and programs within the Louisiana Department of Health so that their functions and mandates can be carried out in an efficient and effective manner.

The goal of the Office of Management and Finance is to provide overall direction and administrative support to the agencies and activities within the Department. The Office Management and Finance Program has five activities: Executive Administration and Program Support, Financial Services, Legal Services, Health Standards, and Internal Audit.

Executive Administration and Program Support activities:

- **Executive Management** provides leadership, technical support, strategic and policy direction to various functions throughout the Department and ensures that policies and procedures put in place are relevant to the structure of agency operations and adhere to strictest government performance and accountability standards.
- **The Bureau of Media and Communications** is responsible for preparing and distributing information relevant to all operations of the Department. The bureau's main functions involve public information, internal communications and computer graphics. The intergovernmental relations section coordinates legislative activities and communication between legislators and members of congress; reviews/tracks legislation and maintains a continuous stream of information for the citizens of Louisiana, executive staff of the department, the Legislature, Office of the Governor, and various news media.
- **Human Resources, Training & Staff Development** provides services to applicants, employees, and managers in the areas of Time & Attendance, Employee Relations, Labor Law Compliance, Classification, Pay Administration, Performance Evaluation System, Drug Testing, Employee Administration, and Staff Development.
- **The Governor's Council on Physical Fitness and Sports** (Governor's Games) promotes physical fitness and health through participating in competitive sports, workshops and conferences. Its main purpose is to motivate all Louisianans to become and stay physically active by promoting the benefits of physical activity through sports and fitness programs. The Governor's Games offers Olympic style sporting events across the state that provide an opportunity for competition, physical activities for all ages, skill level, and economic demographics. Some of the sporting events include: basketball, baseball, boxing, golf, karate, gymnastics, swimming, volleyball, weightlifting and track and field. The Governor's Council on Physical Fitness and Sports also hosts "Own Your Own Health," a program that allows Louisianans to track their fitness and nutrition levels online by forming teams of two or more people for adults and ten or more for youth. These programs foster and encourage ways for Louisiana residents to become physically fit by getting them involved in competitive activities that require physical fitness. The Fitness Council also provides



training, teaching strategies, authentic assessment and best practice information to K-12 teachers in the areas of health and physical education. The primary purpose of this project called, Tour de Fitness is to in-service and equip teachers with developmentally appropriate information regarding smoking cessation, the dangers of tobacco (smokeless and smoking), techniques to make their physical education lessons more physically active, and assessment opportunities to measure physical fitness.

Financial Services activities:

- **Financial Management** performs accounting functions which includes depositing revenue into the State's Treasury, processing expenditures, preparing and issuing financial reports and maintenance of LDH's general ledger on the State's financial system.
- **Planning & Budget** administers and facilitates the operation of the budget process and performance accountability activities; provides technical assistance, analyzes budget requests, monitors the legislative process, conducts expenditure analyses; manages and monitors the Department's performance accountability and strategic planning information by assisting agencies in integrating agency plans with budget requests, developing goals, objectives, performance measures, and reviewing quarterly performance progress reports.

Legal Services activities:

- **The Bureau of Legal Services** provides legal services, such as advice and counsel, litigation, administrative hearings, policy and contract review, recoupment, legislation, personnel and Civil Service, and special projects. Legal Services also assists the agency in statewide departmental operations by observing and participating in management discussions, day-to-day operations, conducting legal risk analysis, and providing representation to the various offices of the department.

Health Standards activities:

- **Health Standards Section** enforces state licensing standards and federal certification regulations through licensing and certification surveys of health care providers; reviews and investigates complaints made in connection with health care facilities; and imposes civil monetary penalties on non-compliant health care providers. In addition, this activity coordinates the Minimum Data Set (MDS) and Outcome and Assessment Information Set (OASIS) data sets submitted by nursing homes and home health agencies and administers the certified nurse aide and direct service worker registries.

Internal Audit activities:

- **Internal Audit** is a unit of management that independently appraises activities, examines and evaluates the adequacy and effectiveness of controls within LDH and provides management with a level of assurance regarding risks to the organization and whether or not appropriate internal controls are in place and are functioning as intended.

Management and Finance Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 45,426,160 | \$ 44,768,466 | \$ 46,469,996 | \$ 50,313,676 | \$ 50,484,322 | \$ 4,014,326 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 7,155,804 | 12,306,951 | 12,306,951 | 11,781,437 | 11,781,437 | (525,514) |
| Fees and Self-generated Revenues | 2,613,629 | 2,650,601 | 2,650,601 | 2,650,601 | 2,650,601 | 0 |
| Statutory Dedications | 944,772 | 1,801,223 | 1,801,223 | 557,250 | 557,250 | (1,243,973) |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 10,797,095 | 17,881,598 | 17,881,598 | 17,881,598 | 17,881,598 | 0 |
| Total Means of Financing | \$ 66,937,460 | \$ 79,408,839 | \$ 81,110,369 | \$ 83,184,562 | \$ 83,355,208 | \$ 2,244,839 |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 42,328,526 | \$ 44,238,234 | \$ 45,056,691 | \$ 49,570,973 | \$ 48,355,541 | \$ 3,298,850 |
| Total Operating Expenses | 1,166,835 | 1,361,539 | 1,361,539 | 1,389,201 | 1,344,115 | (17,424) |
| Total Professional Services | 1,117,936 | 2,170,804 | 2,170,804 | 1,882,128 | 1,882,128 | (288,676) |
| Total Other Charges | 22,324,163 | 31,638,262 | 32,521,335 | 30,342,260 | 31,773,424 | (747,911) |
| Total Acq & Major Repairs | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 66,937,460 | \$ 79,408,839 | \$ 81,110,369 | \$ 83,184,562 | \$ 83,355,208 | \$ 2,244,839 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 395 | 397 | 399 | 401 | 400 | 1 |
| Unclassified | 11 | 11 | 11 | 11 | 11 | 0 |
| Total FTEs | 406 | 408 | 410 | 412 | 411 | 1 |

Source of Funding

The Management and Finance Program is funded from State General Fund, Interagency Transfers, Fees and Self-generated Revenues, Statutory Dedications, and Federal Funds. Interagency Transfer means of financing represents funds received from the Governor's Office of Homeland Security for Emergency Preparedness for hurricane and disaster preparedness, Medical Vendor Administration for the Council on Physical Fitness, Fiscal Systems and Health Standards. Fees and Self-generated Revenues include Licensing and Miscellaneous receipts for Health Standards. The Statutory Dedications represent funding received from the Medical Assistance Program Fraud Detection Fund (R.S. 46:440.1), the Nursing Home Residents' Trust Fund (R.S.



40:2009.11) and the Telecommunications for the Deaf Fund (R.S. 47:1061; R.S. 47:301.1(F)). (Per R.S. 39:36B. (8), see table below for a listing of expenditures out of each Statutory Dedication Fund.) The Federal Funds are derived from funds for survey and certification activities for health care facilities participating in Title XIX, the Health and Human Services Hospital Preparedness Grant, Medicare Title XVIII, and the Technology Assistance Grant.

Management and Finance Statutory Dedications

| Fund | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------|----------------------|-------------------------------------|---------------------------|--------------------------|------------------------------------|
| Nursing Home Residents' Trust Fund | \$ 0 | \$ 150,000 | \$ 150,000 | \$ 150,000 | \$ 150,000 | \$ 0 |
| Medical Assistance Programs Fraud Detection Fund | 944,772 | 1,651,223 | 1,651,223 | 407,250 | 407,250 | (1,243,973) |

Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|---------------|-----------------------|--|
| \$ 1,701,530 | \$ 1,701,530 | 2 | Mid-Year Adjustments (BA-7s): |
| \$ 46,469,996 | \$ 81,110,369 | 410 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| 947,290 | 947,290 | 0 | Market Rate Classified |
| 1,621,094 | 1,621,094 | 0 | Related Benefits Base Adjustment |
| 751,474 | 751,474 | 0 | Retirement Rate Adjustment |
| 77,283 | 77,283 | 0 | Group Insurance Rate Adjustment for Active Employees |
| 71,822 | 71,822 | 0 | Group Insurance Rate Adjustment for Retirees |
| 1,500,573 | 1,500,573 | 0 | Salary Base Adjustment |
| (1,339,922) | (1,339,922) | 0 | Attrition Adjustment |
| (53,726) | (53,726) | (1) | Personnel Reductions |
| (1,474,145) | (1,474,145) | 0 | Non-recurring Carryforwards |
| 30,178 | 30,178 | 0 | Risk Management |
| 496,314 | 496,314 | 0 | Legislative Auditor Fees |
| (573,568) | (573,568) | 0 | Rent in State-Owned Buildings |
| 158 | 158 | 0 | Maintenance in State-Owned Buildings |
| 1,017 | 1,017 | 0 | UPS Fees |
| 11,616 | 11,616 | 0 | Civil Service Fees |
| 311,912 | 311,912 | 0 | Office of Technology Services (OTS) |
| 1,065,821 | 1,065,821 | 0 | Administrative Law Judges |
| (31,869) | (31,869) | 0 | Office of State Procurement |
| (12,042) | (12,042) | 0 | Topographic Mapping |
| Non-Statewide Major Financial Changes: | | | |



Major Changes from Existing Operating Budget (Continued)

| General Fund | Total Amount | Table of Organization | Description |
|---------------|---------------|-----------------------|---|
| 623,046 | 0 | 0 | Means of finance substitution from Statutory Dedications to State General Fund (Direct) in reference to the Louisiana Legislative Audit of the Medical Assistance Program Fraud Detection Fund. The Legislative Auditor found that salaries for the internal audit section could not be assigned to the fund as they did not fully contribute to the prevention and detection of Medicaid fraud and abuse as required by Louisiana Revised Statute (R.S.) 46:440.1. |
| 0 | (525,514) | 0 | Reduction of budget authority based on historical expenditures. |
| 0 | 0 | 2 | Conversion of two (2) Non-T.O. FTE job appointments in the Bureau of Legal Services that are set to expire in FY20. If Civil Service does not extend these positions, the Bureau of Legal Services would have to terminate these employees. |
| 0 | (620,927) | 0 | Reduction to Medical Assistance Program Fraud Fund based on projected expenditures. |
| (10,000) | (10,000) | 0 | Reduction of Supplies funding based on prior year averages and projections. |
| \$ 50,484,322 | \$ 83,355,208 | 411 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 50,484,322 | \$ 83,355,208 | 411 | Base Proposed Budget FY 2019-2020 |
| \$ 50,484,322 | \$ 83,355,208 | 411 | Grand Total Recommended |

Professional Services

| Amount | Description |
|--------------------|---|
| | Professional Services |
| \$1,207,375 | Provide legal representation and consultation to LDH in complex Medicaid litigation, including but not limited to: litigation by health care providers challenging rate reductions in the Medicaid program, litigation related to application of the Americans with Disabilities Act to the Medicaid program, bankruptcy proceedings involving Medicaid agencies and disallowances proposed by the Center for Medicare and Medicaid Services (CMS). Provide legal consultation to the Medicaid program regarding intergovernmental transfers, multi-state Medicaid coalitions and Medicaid pilot initiatives and waivers. Provide polygraph examinations, when appropriate, to assist in agency investigations of allegations of staff, provider or client misconduct. This tool is especially helpful when the patient is non verbal and there are no third party witnesses. |
| \$75,000 | Audit Contracts |
| \$50,000 | Fiscal Contracts |
| \$274,753 | A database contract to provide financial information of providers |
| \$80,000 | Contracts associated with the monitoring, surveying and licensing health care facilities. |
| \$100,000 | Covington & Burling |
| \$3,500 | Children's Hospital - Ventilator Assisted Children |
| \$91,500 | Governor's Office on Physical Fitness venues |
| \$1,882,128 | TOTAL PROFESSIONAL SERVICES |



Other Charges

| Amount | Description |
|---------------------|---|
| | Other Charges: |
| \$4,160,536 | Disaster preparation from the HHS Hospital Preparedness Grant |
| \$4,999,910 | From GOHSEP for reimbursements associated with hurricane funding from FEMA. This is pass-through payments to Hospitals and Nursing Homes for Sheltering |
| \$200,000 | RSI, Inc Emergency Preparedness Staff Augumentation |
| \$739,828 | LATAN |
| \$55,425 | Fiscal managed contracts and Internal Audit contracts |
| \$845,256 | For fraud initiatives in Legal and Audit |
| \$150,000 | Mass Fatality/Cemetary Disruption Contract |
| \$201,190 | Other Charge Acquisitions |
| \$169,000 | Minority Health Initatives |
| \$827,500 | Other Charges travel for licensing, certification and surveys of facilities |
| \$12,348,645 | SUB-TOTAL OTHER CHARGES |
| | Interagency Transfers: |
| \$26,073 | Division of Administration for Uniform Payroll Services |
| \$366,913 | Department of Public Safety for Capitol Park Security |
| \$49,238 | Capitol Police |
| \$18,524 | Division of Administration for Comprehensive Public Employees' Training Program (CPTP) |
| \$185,347 | Department of Civil Service Fees |
| \$612,118 | Office of Risk Management for insurance costs |
| \$2,658,233 | Legislative Auditor's Office for the performance of financial and program compliance audits |
| \$8,947,965 | Office of Technology Services for data processing and support services |
| \$1,456,139 | Division of Administration for rent in the Bienville Building and Galvez Parking Garage |
| \$33,867 | Division of Administration for rent in the Brandywine Building and Galvez Bldg |
| \$4,076 | Division of Administration for rent in Monroe for Health Standards Section |
| \$33,595 | Maintenance to State owned buildings |
| \$41,682 | Office of State Procurement |
| \$25,000 | Executive Office for the Children's Cabinet per Act 833 of 1997 |
| \$12,928 | Department of Labor for Unemployment Compensation |
| \$32,958 | Department of the Treasury for central banking services |
| \$2,691,694 | Division of Administrative Law |
| \$127,070 | Topographic Mapping |
| \$2,700 | Division of Administration for State Printing Costs |
| \$1,898,659 | Transfers to other State Agencies |
| \$200,000 | Dept of Public Safety and Corrections - State Fire Marshal to inspect patient occupied facilities |
| \$19,424,779 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$31,773,424 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|--|
| | This program does not have funding for Acquisitions and Major Repairs. |



Performance Information

1. (KEY) Through the Executive Administration and Program Support activity, to provide leadership, strategic and policy direction while maximizing resources and maintaining the highest level of government performance and accountability standards.

Children's Cabinet Link: Not applicable

Human Resource Policies Beneficial to Women and Families Link: Not applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not applicable

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of Office of the Secretary indicators meeting or exceeding established targets (LAPAS CODE - 10029) | 90% | 90% | 90% | 90% | 90% | 90% |
| S | Percentage of the department's employees receiving Performance Evaluations System (PES) evaluations by the due date (LAPAS CODE - 24100) | 90% | 99% | 90% | 90% | 90% | 90% |

2. (SUPPORTING)Through the Governor's Council on Physical Fitness & Sports, to offer competitive sporting events, workshops and conferences that will educate elementary age school children about the importance of physical fitness and work with non-profit health oriented organizations to educate all age groups in Louisiana about the value of staying physically active.

Children's Cabinet Link: Not applicable

Human Resource Policies Beneficial to Women and Families Link: Not applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not applicable



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | Number of participants in the Governor's Games (LAPAS CODE - 24106) | 250,000 | 258,421 | 250,000 | 250,000 | 275,000 | 275,000 |

3. (KEY) Through the Financial Services activity, to promote efficient use of agency resources and provide support to all activities within the Office of the Secretary by ensuring fiscal responsibility, accountability, and excellence in customer service.

Children's Cabinet Link: Not applicable

Human Resource Policies Beneficial to Women and Families Link: Not applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not applicable

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of invoices paid within 90 days of receipt (LAPAS CODE - 24107) | 95% | 100% | 95% | 95% | 95% | 95% |
| K | Percentage of budget related documents submitted in accordance with DOA and Legislative timelines (LAPAS CODE - 24108) | 95% | 100% | 95% | 95% | 97% | 97% |

4. (KEY) Through the Bureau of Legal Services, to provide legal services to the various LDH agencies and programs.

Children's Cabinet Link: Not applicable

Human Resource Policies Beneficial to Women and Families Link: Not applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not applicable



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of cases litigated successfully (LAPAS CODE - 10033) | 85% | 98% | 85% | 85% | 85% | 85% |

Management and Finance General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Number of cases litigated (LAPAS CODE - 12050) | 957 | 1,200 | 866 | 711 | 618 |
| Amount recovered (LAPAS CODE - 12051) | \$ 9,307,552 | \$ 6,121,053 | \$ 5,169,337 | \$ 5,666,619 | \$ 5,460,612 |

5. (KEY) Through the Health Standards activity, to perform at least 80% of required state licensing and at least 95% of complaint surveys of healthcare facilities and federally mandated certification of healthcare providers participation in Medicare and/or Medicaid.

Children's Cabinet Link: Not applicable

Human Resource Policies Beneficial to Women and Families Link: Not applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not applicable



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of complaint investigations conducted within 30 days after receipt by the Health Standards section (LAPAS CODE - 16533) | 95.0% | 99.2% | 95.0% | 95.0% | 95.0% | 95.0% |
| S | Percentage of abuse complaint investigations conducted within two days after receipt by the Health Standards section (LAPAS CODE - 16534) | 95% | 100% | 97% | 97% | 97% | 97% |
| K | Percentage of licensing surveys conducted (LAPAS CODE - 16535) | 80.0% | 84.7% | 80.0% | 80.0% | 80.0% | 80.0% |

Management and Finance General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Number of facilities (unduplicated) (LAPAS CODE - 12031) | 7,828 | 7,881 | 7,812 | 8,169 | 8,413 |
| Number of licensing surveys conducted (LAPAS CODE - 16563) | 1,465 | 1,461 | 1,508 | 1,371 | 1,464 |
| Number of certified facilities (LAPAS CODE - 12032) | 6,230 | 6,252 | 6,426 | 6,546 | 6,604 |
| Number of licensed facilities (LAPAS CODE - 12033) | 3,319 | 3,348 | 3,116 | 3,357 | 3,559 |
| Number of Provider Exclusions (LAPAS CODE - 10009) | 611 | 676 | 720 | 477 | 517 |
| Number of facilities terminated (LAPAS CODE - 10011) | 133 | 83 | 223 | 190 | 191 |
| Percentage of facilities out of compliance (LAPAS CODE - 10012) | 7.8% | 8.6% | 9.2% | 5.8% | 6.1% |
| Number of facilities sanctioned (LAPAS CODE - 10010) | 243 | 188 | 547 | 409 | 213 |



- 6. (SUPPORTING) Through the Internal Audit activity, to independently appraise activities within LDH's programs and agency operations in an effort to safeguard the department against fraud, waste and abuse by completing at least 6 audits and 6 operational reviews each year.**

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | Number of audit assessments (LAPAS CODE - 25605) | 8 | 8 | 8 | 8 | 8 | 8 |
| S | Number of audit reviews (LAPAS CODE - 25606) | 16 | 14 | 16 | 16 | 16 | 16 |



09-309 — South Central Louisiana Human Services Authority



Agency Description

The mission of the South Central Louisiana Human Services Authority (SCLHSA) is to promote overall health within the general population by increasing public awareness and access for individuals with behavioral health and developmental disabilities to integrated primary care and community based services while promoting wellness, recovery and independence through educations and the choice of a broad range of programmatic and community resources.

The goals of the South Central Louisiana Human Services Authority are:

- I. Improve service outcomes by partnering with stakeholders to expand integrated service programs in the community.
- II. Increase staff accountability and fiscal integrity of the agency.
- III. Provide the infrastructure, information, and systems to help employees successfully complete their jobs.
- IV. Maintain accreditation from the Commission on Accreditation of Rehabilitation Facilities (CARF) by committing to quality improvement, focusing on the unique needs of each person we serve, and monitoring the results of services we provide.

For additional information, see:

[South Central Louisiana Human Services Authority](#)

South Central Louisiana Human Services Authority Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|----------------------------------|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 14,599,827 | \$ 15,383,850 | \$ 15,533,780 | \$ 16,215,137 | \$ 15,724,855 | \$ 191,075 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 3,070,607 | 4,359,554 | 4,518,158 | 4,518,158 | 4,518,158 | 0 |
| Fees and Self-generated Revenues | 2,618,735 | 2,841,180 | 2,841,180 | 2,841,180 | 2,841,180 | 0 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 0 | 0 | 0 | 0 | 0 |



South Central Louisiana Human Services Authority Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|---|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Total Means of Financing | \$ 20,289,169 | \$ 22,584,584 | \$ 22,893,118 | \$ 23,574,475 | \$ 23,084,193 | \$ 191,075 |
| Expenditures & Request: | | | | | | |
| South Central Louisiana Human Services Authority | \$ 20,289,169 | \$ 22,584,584 | \$ 22,893,118 | \$ 23,574,475 | \$ 23,084,193 | \$ 191,075 |
| Total Expenditures & Request | \$ 20,289,169 | \$ 22,584,584 | \$ 22,893,118 | \$ 23,574,475 | \$ 23,084,193 | \$ 191,075 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |



309_1000 — South Central Louisiana Human Services Authority

Program Authorization Louisiana revised statutes (LSA-RS): R.S.28:871-876; R.S.28:911-920, R.S.39:1533(A); R.S.28:771; R.S.36:254; R.S.36:258.

Program Description

The South Central Louisiana Human Services Authority provides the following activities:

- Through the Behavioral Health Services activity, SCLHSA provides both Screening/Assessment, plan of care and level of need determination for children, adolescent, adult and senior populations as well as Treatment Services, including individual/group sessions, family/couple sessions, psychiatric evaluations, psychological testing, medication administration, medication management, crisis stabilization, gambling counseling, breath tests, urine screens and referrals to children, adolescents, adults and senior populations. SCLHSA shall make every effort to ensure that our client care and services treat each person as an individual, that we are responsive to our client's needs and wishes and that our services are of the highest possible quality within the resources available. Our intent is to remove barriers to treatment and service coordination by collaborating with public and private services, devising creative resource allocation and advocating for the provision of efficient, effective quality care to the people we serve.
- Developmental Disabilities – SCLHSA Developmental Disabilities core services consist of serving as the Single Point of Entry (SPOE) into the Developmental Disabilities (DD) Services System and providing support coordination services to individuals and their families through DD and other available community resources. SCLHSA staff members assess the needs for support and services, develop individual plans of support, make applicable referrals, and provide ongoing coordination for the client's support plans. Targeted services are centered on Home and Community-Based Services Waiver programs and federal criteria which allow services to be provided in a home or community-based setting for the recipient who would otherwise require institutional care. The Family Support Program is designed to assist individuals whose needs exceed those normally used resources in the community, and other natural resources available. Individual and Family Supports include but are not limited to: respite care, personal assistance services, specialized clothing, such as adult briefs, dental and medical services not covered by other sources, equipment and supplies, communication services, crisis intervention, specialized utility costs, specialized nutrition, and family education. The Cash Subsidy Program is intended to assist families with children with severe or profound disabilities to offset the extraordinary costs of maintaining their child in their own home. The program provides a monthly stipend to families of children who have qualifying exceptionalities identified through their local educational authority.
- SCLHSA Administration provides management and oversight of agency services to include fiscal, human resources, clinical, contract monitoring, information technology, community relations, compliance/risk services, medical staff/credentialing, quality improvement and special projects for the seven Parishes of Assumption, Lafourche, St. Charles, St. James, St. John the Baptist, St. Mary and Terrebonne. SCLHSA operates five (5) Outpatient Behavioral Health settings which provide treatment and assessment services with a focus on increased access to our clients through a statewide managed care system. SCLHSA has narrowed its focus on the fiscal integrity of the agency, service provision and billing processes with the expansion of billable services for behavioral health. Developmental Disabilities oversee waiver and non-waiver services and have increased efforts for client outreach and employment opportunities for individuals in the community. The Health Home Program offers integrated primary care and behavioral health services to active clients that have been stabilized on medication. The Health Home approach is holistic in nature coordinating all of the patient's health care needs and focusing on disease management, nutritional intervention and other medical specialty programs to assist in the quest for optimal health and wellness.



SCLHSA's Behavioral Health Centers, Developmental Disability and Health Home Services have all been accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF). SCLHSA's goal is to focus on person centered treatment that reflects the total mind and body needs by implementing a collaboration of public and private services, creative resource allocation and advocating for the provision of efficient, effective quality care to the people we serve.

- **Integrated Care** – The integration of Primary Care in a Behavioral Health Care setting refers to the intentional, ongoing, and committed coordination and collaboration between all providers treating the individual. Behavioral Health and Primary Care Providers recognize and appreciate the interdependence they have with each other to positively impact healthcare outcomes. The goal of this integration is to improve and promote overall health within the general population. Both physical health and behavioral health benefit from prevention efforts, screening tests, routine check-ups, and treatment. SCLHSA recognizes the need for patients to take care of both their physical and behavioral health needs in an outpatient setting and is devoted to making these services available in a "one-stop shop" process. The Health Home (Integrated Care) Program emphasis is designed to deliver healthcare that focuses on the whole person and integrates primary care, behavioral health along with comprehensive care management, care coordination, wellness promotion, comprehensive transitional care, individual and family support services, referral and linkage to community and social services. This holistic approach helps guide patients in the quest for optimal health and wellness.

For additional information, see:

[South Central Louisiana Human Services Authority](#)

South Central Louisiana Human Services Authority Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|------------------------------------|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 14,599,827 | \$ 15,383,850 | \$ 15,533,780 | \$ 16,215,137 | \$ 15,724,855 | \$ 191,075 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 3,070,607 | 4,359,554 | 4,518,158 | 4,518,158 | 4,518,158 | 0 |
| Fees and Self-generated Revenues | 2,618,735 | 2,841,180 | 2,841,180 | 2,841,180 | 2,841,180 | 0 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Means of Financing | \$ 20,289,169 | \$ 22,584,584 | \$ 22,893,118 | \$ 23,574,475 | \$ 23,084,193 | \$ 191,075 |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 |
| Total Operating Expenses | 1,485,689 | 2,343,065 | 2,343,065 | 2,407,679 | 2,343,065 | 0 |
| Total Professional Services | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Other Charges | 18,778,698 | 20,241,519 | 20,550,053 | 21,117,344 | 20,741,128 | 191,075 |



South Central Louisiana Human Services Authority Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|---|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Total Acq&Major Repairs | 24,782 | 0 | 0 | 49,452 | 0 | 0 |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 20,289,169 | \$ 22,584,584 | \$ 22,893,118 | \$ 23,574,475 | \$ 23,084,193 | \$ 191,075 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |

Source of Funding

This program is funded with State General Fund, Interagency Transfers, and Fees and Self-generated Revenues. The Interagency Transfers are from the Office of Behavioral Health, and Medical Vendor Payments - Title XIX. The Fees and Self-generated Revenues include fees for services provided to clients who are not eligible for Medicaid services through the Statewide Management Organization (SMO), fees for services provided to Medicare eligible clients, ineligible patient fees, urine screen copays and DWI copays.

Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|---------------|--------------------------|--|
| \$ 149,930 | \$ 308,534 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 15,533,780 | \$ 22,893,118 | 0 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| 292,983 | 292,983 | 0 | Market Rate Classified |
| 145,895 | 145,895 | 0 | Related Benefits Base Adjustment |
| 235,708 | 235,708 | 0 | Retirement Rate Adjustment |
| 25,220 | 25,220 | 0 | Group Insurance Rate Adjustment for Active Employees |
| 12,802 | 12,802 | 0 | Group Insurance Rate Adjustment for Retirees |
| (120,680) | (120,680) | 0 | Salary Base Adjustment |
| (273,594) | (273,594) | 0 | Attrition Adjustment |
| (149,930) | (149,930) | 0 | Non-recurring Carryforwards |
| (11,859) | (11,859) | 0 | Risk Management |
| (1,694) | (1,694) | 0 | Legislative Auditor Fees |
| 197 | 197 | 0 | UPS Fees |
| 1,707 | 1,707 | 0 | Civil Service Fees |
| 34,984 | 34,984 | 0 | Office of Technology Services (OTS) |
| (664) | (664) | 0 | Office of State Procurement |



Major Changes from Existing Operating Budget (Continued)

| General Fund | Total Amount | Table of Organization | Description |
|---|---------------|-----------------------|--|
| Non-Statewide Major Financial Changes: | | | |
| \$ 15,724,855 | \$ 23,084,193 | 0 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 15,724,855 | \$ 23,084,193 | 0 | Base Proposed Budget FY 2019-2020 |
| \$ 15,724,855 | \$ 23,084,193 | 0 | Grand Total Recommended |

Professional Services

| Amount | Description |
|--------|--|
| | This agency does not have funding for Professional Services. |

Other Charges

| Amount | Description |
|-------------------------------|---|
| Other Charges: | |
| \$13,962,332 | Salaries and related benefits for Other Charges positions. |
| \$6,216,840 | Contractual and operating costs of mental health, addictive disorders and developmental disability services |
| \$20,179,172 | SUB-TOTAL OTHER CHARGES |
| Interagency Transfers: | |
| \$51,332 | Payments to the Department of Civil Service - Civil Service Fees |
| \$148,066 | Payments to the Division of Administration - Risk Management |
| \$7,565 | Payments to the Division of Administration - Uniform Payroll Services |
| \$157,786 | Payments to the Division of Administration - Technology Services |
| \$2,573 | Payments to the Division of Administration - Office of State Procurement |
| \$40,850 | Payments to the Legislative Auditor |
| \$153,784 | Miscellaneous commodities and services |
| \$561,956 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$20,741,128 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|--|
| | This agency does not have funding for Acquisitions and Major Repairs |



Performance Information

- (KEY) Through the Behavioral Health Services activity, South Central Louisiana Human Services Authority (SCLHSA) will provide treatment services, screening/assessment, plan of care and level of need determination for children, adolescent, adult and senior populations; SCLHSA shall make every effort to ensure that our client's care and the services we provide treat each person as an individual, are responsive to our client's needs and wishes, and that our services are of the highest possible quality within the resources available.**

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: The SCLHSA abides by all state Civil Services guidelines and procedures regarding equal opportunity for all staff and in particular women and their families. The SCLHSA also addresses specific issues in respect to female employees and their families in the Human Resources policies for the agency and the SCLHSA Personnel Handbook. All policies are reviewed annually and changes/additions are made accordingly to new mandates or as issues arise.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2020, The American Association of Intellectual and Developmental Disabilities (AAID), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Prevention (CSAP), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Treatment (CSAT).

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of adults and adolescents with an addictive disorder who successfully complete treatment (LAPAS CODE - 24510) | 80% | 98% | 80% | 80% | 80% | 80% |



Performance Indicators (Continued)

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of adults and adolescents with an addictive disorder who report improvement at discharge (LAPAS CODE - 24511) | 80% | 100% | 80% | 80% | 80% | 80% |
| K | Number of crisis visits in all SCLHSA Behavioral Health Clinics (LAPAS CODE - 24123) | 400 | 650 | 400 | 400 | 640 | 640 |
| K | Percentage of adults with depression who report improvement in disposition during and/or after treatment. (LAPAS CODE - 24513) | 60% | 82% | 60% | 60% | 60% | 60% |
| K | Number of referrals received by SCLHSA outpatient centers from local stakeholders/ community behavioral health services (LAPAS CODE - 24514) | 1,800 | 3,049 | 1,800 | 1,800 | 3,000 | 3,000 |

2. (KEY) Through the Developmental Disabilities activity, SCLHSA will foster and facilitate independence for citizens with disabilities through the availability of home- and community-based services.

Children's Budget Link: Not applicable

Human Resource Policies Beneficial to Women and Families Link: The SCLHSA abides by all state Civil Services guidelines and procedures regarding equal opportunity for all staff and in particular women and their families. The SCLHSA also addresses specific issues in respect to female employees and their families in the Human Resources policies for the agency and the SCLHSA Personnel Handbook. All policies are reviewed annually and changes/additions are made accordingly to new mandates or as issues arise.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2020, The American Association of Intellectual and Developmental Disabilities (AAID), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Prevention (CSAP), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Treatment (CSAT).



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of home- and community-based waiver assessments completed timely. (LAPAS CODE - 24118) | 80% | 100% | 80% | 80% | 80% | 80% |
| K | Percentage of eligibility determinations determined to be valid according to the Flexible Family Fund provisions. (LAPAS CODE - 24512) | 95% | 100% | 95% | 95% | 95% | 95% |

3. (KEY) To provide programmatic leadership and direction to the programs of Addictive Disorders (AD), Developmental Disabilities (DD) and Mental Health (MH) under SCLHSA; to continue the operational activity of the SCLHSA Central Office in relation to regulatory/licensure processes each year through June 30, 2022.

Children's Budget Link: Not applicable

Human Resource Policies Beneficial to Women and Families Link: The SCLHSA abides by all state Civil Services guidelines and procedures regarding equal opportunity for all staff and in particular women and their families. The SCLHSA also addresses specific issues in respect to female employees and their families in the Human Resources policies for the agency and the SCLHSA Personnel Handbook. All policies are reviewed annually and changes/additions are made accordingly to new mandates or as issues arise.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2020, The American Association of Intellectual and Developmental Disabilities (AAID), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Prevention (CSAP), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Treatment (CSAT).



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of appointments kept for assessments and ongoing client appointments (LAPAS CODE - 25060) | 75% | 73% | 75% | 75% | 75% | 75% |
| K | Percentage of clients who indicate they would continue to receive services at SCLHSA clinics if given the choice to go elsewhere (LAPAS CODE - 25061) | 90% | 96% | 90% | 90% | 90% | 90% |
| K | Percentage of clients who indicate they would recommend SCLHSA services to family and friends (LAPAS CODE - 25062) | 90% | 90% | 90% | 90% | 90% | 90% |

South Central Louisiana Human Services Authority General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Number of people receiving flexible family funds. (LAPAS CODE - 24120) | 130 | 126 | 123 | 111 | |
| Total number of individuals served in the SCLHSA (Region 3) (LAPAS CODE - 24128) | 24,766 | 30,208 | 24,997 | 27,796 | 29,540 |
| Total number of individuals served by outpatient mental health in SCLHSA (LAPAS CODE - 24129) | 8,466 | 9,914 | 9,704 | 10,172 | 9,990 |
| Total number of individuals served by inpatient Addictive Disorders in SCLHSA (Region 3) (LAPAS CODE - 24130) | 1,140 | 1,631 | 1,050 | 172 | 67 |
| Total numbers of individuals served outpatient by Addictive Disorders in SCLHSA (Region 3) (LAPAS CODE - 24131) | 1,789 | 1,566 | 1,134 | 1,211 | 987 |
| Total number of individuals receiving individual and family support services in SCLHSA (Region 3) (LAPAS CODE - 24119) | 239 | 233 | 228 | 401 | 382 |
| The number of enrollees in prevention programs. (LAPAS CODE - 24115) | 5,351 | 6,043 | 6,402 | 6,895 | 6,879 |



4. (KEY) To provide for the integration of Primary Care in a Behavioral Health Care setting by coordinating and collaborating between all providers treating an individual in order to positively impact healthcare outcomes and promote the overall health of our clients.

Children's Budget Link: Not applicable.

Human Resource Policies Beneficial to Women and Families Link: The SCLHSA abides by all state Civil Services guidelines and procedures regarding equal opportunity for all staff and in particular women and their families. The SCLHSA also addresses specific issues in respect to female employees and their families in the Human Resources policies for the agency and the SCLHSA Personnel Handbook. All policies are reviewed annually and changes/additions are made accordingly to new mandates or as issues arise.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2010, The American Association of Intellectual and Developmental Disabilities (AAID), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Prevention (CSAP), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Treatment (CSAT).

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of patients seen per day by the Primary Care Team (LAPAS CODE - NEW) | 32 | 35 | 32 | 32 | 50 | 50 |
| K | Average wait- time from check-in to provider start time (in minutes) (LAPAS CODE - NEW) | 30 | 21 | 30 | 30 | 30 | 30 |



09-310 — Northeast Delta Human Services Authority



Agency Description

The Northeast Delta Human Services Authority was created as a special authority which, through its board, shall direct the operation and management of community-based programs and services relative to mental health, developmental disabilities, and addictive disorders services, for the parishes of Caldwell, East Carroll, Franklin, Jackson, Lincoln, Madison, Morehouse, Ouachita, Richland, Tensas, Union, and West Carroll. The mission of the Northeast Delta Human Services Authority is to serve as a catalyst for individuals with mental health, developmental disabilities, and addictive disorders to realize their full human potential by offering quality, excellent care with greater accessibility.

The goals of the Northeast Delta Human Services Authority are:

- I. Improve the outcomes of citizens by expanding access to a network of appropriate, quality prevention, behavioral health and developmental disability services.
- II. Provide integrated healthcare services that promotes holistic care through best practices and strategies; ensure a person centered approach through prevention, treatment, support, education, and advocacy.
- III. Evaluate and analyze outcomes to strengthen internal operations to accommodate trending healthcare environments and payments and electronic health records systems, and produce data-driven decisions that best maximize resources' efficiency and effectiveness.
- IV. Proactively address risks that impact the behavioral health of our citizens, using collaboration and sound communication practices, both internally and with key partners and providers.

Northeast Delta Human Services Authority Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|----------------------------------|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 9,487,097 | \$ 10,296,034 | \$ 10,491,877 | \$ 10,769,175 | \$ 10,407,014 | \$ (84,863) |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 1,981,785 | 3,179,072 | 4,141,114 | 4,141,114 | 4,350,714 | 209,600 |
| Fees and Self-generated Revenues | 666,384 | 773,844 | 773,844 | 773,844 | 773,844 | 0 |



Northeast Delta Human Services Authority Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|---|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Means of Financing | \$ 12,135,266 | \$ 14,248,950 | \$ 15,406,835 | \$ 15,684,133 | \$ 15,531,572 | \$ 124,737 |
| Expenditures & Request: | | | | | | |
| Northeast Delta Human Services Authority | \$ 12,135,266 | \$ 14,248,950 | \$ 15,406,835 | \$ 15,684,133 | \$ 15,531,572 | \$ 124,737 |
| Total Expenditures & Request | \$ 12,135,266 | \$ 14,248,950 | \$ 15,406,835 | \$ 15,684,133 | \$ 15,531,572 | \$ 124,737 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |



310_1000 — Northeast Delta Human Services Authority

Organized under the provisions of ACT 373 of the 2008 Legislative Session and Louisiana revised statutes (LSA-RS) R.S.28:891-901; R.S.28:912-920; R.S.28:771; R.S.28:254; R.S.28:258.

Program Description

The Northeast Delta Human Services Authority program includes the following activities:

- **Addiction/Substance Abuse Services** – Alcohol and drug abuse continues to be a major health problem in the state of Louisiana as well as in the Northeast Delta Human Services Authority catchment area. The Addiction/Substance Abuse Services program has made significant strides to prioritize services to meet these crucial needs by encouraging and supporting the awareness and understanding of alcoholism and drug addiction amongst the citizens of our state. The basic premise of addictive disorder services is to develop ideas and programs that can increase public awareness, treat adults and youth who need addictive disorder (AD) services and prevent the abuse of alcohol and drug addiction as well as compulsive gambling. Services include but are not limited to, comprehensive evaluation, outpatient substance abuse treatment and intensive outpatient substance abuse treatment through individual and group counseling. Contracted services provide inpatient and residential addiction treatment services along with outpatient gambling addiction treatment services. AD and prevention service providers focus their attention on providing comprehensive, integrated prevention and treatment services. Northeast Delta Human Services Authority actively seeks the assistance of partnerships and collaborations to fully meet the needs of individuals, families, and communities. Needs of the individuals, families, and communities requiring addictive disorder services and the consequences they suffer are the impetus to incorporate addictive disorders practices in the health care debate.
- **Intellectual and Development Disability Support Services** – Developmental Disabilities core services consist of serving as the Single Point of Entry (SPOE) into the Developmental Disabilities (DD) Services system and providing support coordination services to individuals and their families through DD and other available community resources. Staff members assess the needs for support and services, develop individual plans of support, make applicable referrals, and provide ongoing coordination for the client's support plans. Targeted services are centered on Home and Community-Based Services Waiver programs and Federal criteria which allow services to be provided in a home or community-based setting for recipients who would otherwise require institutional care. The Family Support Program is designed to assist individuals whose needs exceed existing resources in the community and other natural resources available. Individual and Family supports include, but are not limited to, respite care, personal assistance services, specialized clothing, such as adult briefs, dental and medical services not covered by other sources, equipment and supplies, communication services, crisis intervention, specialized utility costs, specialized nutrition, and family education. The Flexible Family Fund Program is intended to assist families with children with severe or profound disabilities to offset the extraordinary costs of maintaining their child in their own home. The program provides a monthly stipend to families of children who have qualifying exceptionalities identified through their local education authority.



- Mental Health Services** – This program provides outpatient mental health services for children over the age of six, adolescents, and adults. Core services include screening, assessment, crisis evaluation, individual, group and family counseling, and medication management which include administration, education, and screening for people with co-occurring disorders. Contracted services include, but are not limited to, housing and employment assistance and peer support services that are crucial to preventions of psychiatric hospitalization and promote independence and recovery. Service delivery includes full participation in the Managed Care Organization, health plans. All Behavioral Health clinics in the Northeast Delta Human Services Authority will participate as Medicaid Application Centers for persons requesting services.
- Alcohol, Tobacco and Other Drugs Prevention** – Prevention aims to reduce risk and raise protective factors through a variety of accepted practices from school-based curriculums, to targeted environmental strategies. Saving money, families, lives, and other resources are at the heart of our targeted goals in the 12 parish area of the Northeast Delta Humans Services Authority service area. As prevention has become a sophisticated science we have prioritized services to not only prevent alcohol and other drug problems but have expanded to include mental health issues through bullying prevention, suicide intervention, and reducing other negative behaviors not affecting the quality of life. Actively working to collaborate through coalitions, and other community-driven partnerships, Northeast Delta Human Services Authority strives to create a web of interwoven services through contractors, school systems, policy makers, educators, and law enforcement to not only reduce the use of Alcohol, Tobacco, and other drugs and continually provide guidance throughout the life cycle to maintain overall wellness.
- Administrative Functions** – The Northeast Delta Human Services Authority was created by Act 631 of the 2006 Legislative Session for the parishes of Jackson, Lincoln, Union, Morehouse, West Carroll, East Carroll, Ouachita, Richland, Madison, Caldwell, Franklin, and Tensas. Northeast Delta Human Service Authority administrative functions support the management and operations related to mental health, addiction, prevention and treatment, and intellectual/developmental disabilities. To assist with administrative functions, Northeast Delta Human Services Authority implemented an electronic health record to assist with continuous documentation efforts, scheduling of clients to maximize provider time, development and implementation of invoicing and billing procedures to improve collection efforts, standardization of forms, and development of policies and procedures based on best practices, accreditation standards, and state and federal requirements

Northeast Delta Human Services Authority Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|----------------------------------|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 9,487,097 | \$ 10,296,034 | \$ 10,491,877 | \$ 10,769,175 | \$ 10,407,014 | \$ (84,863) |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 1,981,785 | 3,179,072 | 4,141,114 | 4,141,114 | 4,350,714 | 209,600 |
| Fees and Self-generated Revenues | 666,384 | 773,844 | 773,844 | 773,844 | 773,844 | 0 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 0 | 0 | 0 | 0 | 0 |



Northeast Delta Human Services Authority Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|---|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Total Means of Financing | \$ 12,135,266 | \$ 14,248,950 | \$ 15,406,835 | \$ 15,684,133 | \$ 15,531,572 | \$ 124,737 |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 |
| Total Operating Expenses | 0 | 0 | 0 | 33,223 | 0 | 0 |
| Total Professional Services | 0 | 0 | 0 | 90,133 | 0 | 0 |
| Total Other Charges | 12,135,266 | 14,248,950 | 15,406,835 | 15,560,777 | 15,531,572 | 124,737 |
| Total Acq & Major Repairs | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 12,135,266 | \$ 14,248,950 | \$ 15,406,835 | \$ 15,684,133 | \$ 15,531,572 | \$ 124,737 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |

Source of Funding

This program is funded with State General Fund, Interagency Transfers, Fees and Self-generated Revenues. The Interagency Transfers are from the Office of Behavioral Health and Medical Vendor Payments - Title XIX. The Fees and Self-generated Revenues are from the collection of fees for services provided to clients who are not eligible for Medicaid services through the Statewide Management Organization, for services provided to Medicare eligible clients, ineligible patient fees, urine drug screen co-pays and DWI co-pays.

Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|---------------|--------------------------|--|
| \$ 195,843 | \$ 1,157,885 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 10,491,877 | \$ 15,406,835 | 0 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| 180,052 | 180,052 | 0 | Market Rate Classified |
| 287,839 | 287,839 | 0 | Related Benefits Base Adjustment |
| 149,930 | 149,930 | 0 | Retirement Rate Adjustment |
| 18,419 | 18,419 | 0 | Group Insurance Rate Adjustment for Active Employees |
| 3,549 | 3,549 | 0 | Group Insurance Rate Adjustment for Retirees |
| (259,929) | (259,929) | 0 | Salary Base Adjustment |
| (273,162) | (273,162) | 0 | Attrition Adjustment |



Major Changes from Existing Operating Budget (Continued)

| General Fund | Total Amount | Table of Organization | Description |
|---|---------------|-----------------------|---|
| (195,843) | (195,843) | 0 | Non-recurring Carryforwards |
| (12,862) | (12,862) | 0 | Risk Management |
| 4,515 | 4,515 | 0 | Legislative Auditor Fees |
| 401 | 401 | 0 | UPS Fees |
| 1,585 | 1,585 | 0 | Civil Service Fees |
| 1,224 | 1,224 | 0 | State Treasury Fees |
| 11,578 | 11,578 | 0 | Office of Technology Services (OTS) |
| (2,159) | (2,159) | 0 | Office of State Procurement |
| Non-Statewide Major Financial Changes: | | | |
| | | | Interagency Transfer adjustment from Louisiana Department Health- Office of Behavioral Health to Human Services District/Authority to align with various Federal grant allocations. |
| 0 | 209,600 | 0 | |
| \$ 10,407,014 | \$ 15,531,572 | 0 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 10,407,014 | \$ 15,531,572 | 0 | Base Proposed Budget FY 2019-2020 |
| \$ 10,407,014 | \$ 15,531,572 | 0 | Grand Total Recommended |

Professional Services

| Amount | Description |
|--------|--|
| | This agency does not have funding for Professional Services. |

Other Charges

| Amount | Description |
|-------------------------------|---|
| Other Charges: | |
| \$9,024,107 | Salaries and related benefits for Other Charges positions |
| \$6,116,706 | Contractual and operating costs of mental health, addictive disorders and developmental disability services |
| \$15,140,813 | SUB-TOTAL OTHER CHARGES |
| Interagency Transfers: | |
| \$34,903 | Payments to the Department of Civil Service - Civil Service Fees |
| \$118,346 | Payments to the Division of Administration - Risk Management |
| \$50,765 | Payments to the Division of Administration- Technology Services |
| \$30,591 | Payments to the Legislative Auditor |
| \$5,607 | Payments to the Division of Administration - Uniform Payroll Services |



Other Charges (Continued)

| Amount | Description |
|---------------------|--|
| \$12,652 | Payments to the Division of Administration - Office of State Procurement |
| \$1,224 | Payments to Louisiana Department of Treasury |
| \$136,671 | Miscellaneous commodities and services |
| \$390,759 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$15,531,572 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|---|
| | This agency does not have funding for Acquisitions and Major Repairs. |

Performance Information

- (KEY) Northeast Delta Human Services Authority will provide and offer an integrated, comprehensive care of services for adults and adolescents with Behavioral Health diagnosis.**

Performance Indicators

| Level | Performance Indicator Name | Performance Indicator Values | | | | | |
|-------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of clients who indicate they would continue to receive addictive disorder services at NEDHSA clinics if given the choice to go elsewhere (LAPAS CODE - 25211) | 87% | 98% | 90% | 90% | 90% | 90% |
| K | Percentage of adults receiving mental health services who indicate that they would choose to continue services in NEDHSA clinics if given a choice to receive services elsewhere (LAPAS CODE - 25215) | 87% | 98% | 90% | 90% | 90% | 90% |
| K | Percentage of clients who indicate they would recommend NEDHSA services to family and friends (LAPAS CODE - 25212) | 87% | 99% | 90% | 90% | 90% | 90% |
| K | Percentage of mental health clients who would recommend NEDHSA services to others (LAPAS CODE - 25216) | 87% | 99% | 90% | 90% | 90% | 90% |
| K | Percentage of individuals successfully completing the 24-hour residential addictive disorders treatment program (LAPAS CODE - 25218) | 80% | 100% | 65% | 65% | 65% | 65% |
| K | Percentage of individuals successfully completing the Primary Inpatient Adult addictive disorders treatment program (LAPAS CODE - 25219) | 65% | 62% | 65% | 65% | 65% | 65% |



2. (KEY) Northeast Delta Human Services Authority will facilitate improved outcomes for citizens with intellectual developmental disabilities and promote the delivery of quality supports to live in the setting of their choice.

Children's Budget Link: Northeast Delta Human Services Authority services for children are related to the health policy outlined in the Children's Budget Link which mandates that all Louisiana children will have access to comprehensive healthcare services, and are linked via the Northeast Delta Human Services Authority agency's budget.

Human Resource Policies Beneficial to Women and Families Link: The Northeast Delta Human Services Authority abides by all state Civil Services guidelines and procedures regarding equal opportunity for all staff and in particular women and their families. The Northeast Delta Human Services Authority also addresses specific issues in respect to female employees and their families in the Human Resources policies for the agency and the Northeast Delta Human Services Authority Personnel Handbook. All policies are reviewed annually and changes/additions are made accordingly to new mandates or as issues arise.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2010, The American Association of Intellectual and Developmental Disabilities (AAID), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Prevention (CSAP), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Treatment (CSAT).

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|--|-------------------------------|---|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| | | K Percentage of eligibility determinations determined to be valid according to Flexible Family Fund provisions (LAPAS CODE - 25223) | 90% | 100% | 98% | 98% | 98% |
| K Percentage of completed monitoring of Individual and Family Support fund usage (in accordance with OCDD policy) (LAPAS CODE - 25965) | 100% | 100% | 98% | 98% | 100% | 100% | |



Performance Indicators (Continued)

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of persons receiving individual and family support services (LAPAS CODE - 25221) | 350 | 383 | 345 | 345 | 350 | 350 |
| K | Number of persons receiving Flexible Family Fund services (LAPAS CODE - 25222) | 135 | 151 | 135 | 135 | 145 | 145 |
| K | Number of persons receiving developmental disabilities services (LAPAS CODE - 25224) | 1,500 | 1,707 | 1,625 | 1,625 | 1,625 | 1,625 |
| K | Percentage of plans of care that address waiver participants' personal goals (LAPAS CODE - 26126) | 90% | 90% | 95% | 95% | 95% | 95% |

3. (KEY) NEDHSA will provide administrative support to management and operation services related to mental health, addiction prevention and treatment, and intellectual/developmental disabilities

'Children's Budget Link: Northeast Delta Human Services Authority services for children are related to the healthy policy outlined in the Children's Budget Link which mandates that all Louisiana children will have access to comprehensive healthcare services, and are linked via the Northeast Delta Human Services Authority agency's budget.

Human Resource Policies Beneficial to Women and Families Link: The Northeast Delta Human Services Authority abides by all state Civil Services guidelines and procedures regarding equal opportunity for all staff and in particular woman and their families. The Northeast Delta Human Services Authority also addresses specific issues in respect to female employees and their families in the Human Resource policies for the agency and the Northeast Delta Human Services Authority Handbook. All policies are reviewed annually and changes/additions are made accordingly to new mandates or as issues arise.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2010, The American Association of Intellectual and Developmental Disabilities (AAID), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Prevention (CSAP), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Treatment (CSAT).



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | Percentage of compliant Performance Evaluation System (PES) evaluations completed within required timeframe (LAPAS CODE - 26123) | 95% | 100% | 95% | 95% | 95% | 95% |
| K | Percentage of persons served who agree or strongly agree with the statement iMy beliefs and values about life and healing are respected during treatmenti (LAPAS CODE - 26124) | 85% | 98% | 85% | 85% | 90% | 90% |
| S | Number of annual trainings offered (LAPAS CODE - 26125) | 10 | 24 | 15 | 15 | 15 | 15 |

4. (KEY) Northeast Delta Human Services Authority will support critical needs of our consumers by leveraging community-based services and programs that will encourage recovery and stabilization

Children's Budget Link: Northeast Delta Human Services Authority services for children are related to the health policy outlined in the Children's Budget Link which mandates that all Louisiana children will have access to comprehensive healthcare services, and are linked via the Northeast Delta Human Services Authority agency's budget.

Human Resource Policies Beneficial to Women and Families Link: The Northeast Delta Human Services Authority abides by all state Civil Services guidelines and procedures regarding equal opportunity for all staff and in particular women and their families. The Northeast Delta Human Services Authority also addresses specific issues in respect to female employees and their families in the Human Resources policies for the agency and the Northeast Delta Human Services Authority Personnel Handbook. All policies are reviewed annually and changes/additions are made accordingly to new mandates or as issues arise.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2010, The American Association of Intellectual and Developmental Disabilities (AAID), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Prevention (CSAP), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Treatment (CSAT).



Performance Indicators

| L e v e l | Performance Indicator Name | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Indicator Values | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | | | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of mental health Flexible Family Fund slots utilized (LAPAS CODE - 25217) | 95% | 100% | 98% | 98% | 98% | 98% |

Northeast Delta Human Services Authority General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Total number of individuals served in the Northeast Delta Human Services Authority (LAPAS CODE - 25225) | 6,227 | 9,230 | 16,382 | 7,767 | 4,148 |
| Total number of individuals served by inpatient Addictive Disorders in Northeast Delta Human Services Authority (LAPAS CODE - 25227) | 1,754 | 1,822 | 3,290 | 2,025 | 3,040 |
| Total numbers of individuals served by outpatient Addictive Disorders in Northeast Delta Human Services Authority (LAPAS CODE - 25228) | 1,132 | 789 | 3,290 | 1,048 | 398 |
| Total number of individuals served by outpatient mental health in Northeast Delta Human Services Authority (LAPAS CODE - 25226) | 3,163 | 8,441 | 11,352 | 6,719 | 5,236 |
| Total number of enrollees in prevention programs (LAPAS CODE - 25229) | 12,534 | 10,249 | 7,191 | 7,918 | 8,806 |
| Number of persons reached through prevention community engagements in Northeast Delta Human Services Authority. (LAPAS CODE - 26344) | Not Applicable | Not Applicable | Not Applicable | 720,000 | 1,071,669 |
| This is a new performance indicator for FY 18/19. | | | | | |

5. (KEY) NEDHSA will promote the delivery of quality supports and support consumerís right to live a community setting of their choice.

'Children's Budget Link: Northeast Delta Human Services Authority services for children are related to the healthy policy outlined in the Children's Budget Link which mandates that all Louisiana children will have access to comprehensive healthcare services, and are linked via the Northeast Delta Human Services Authority agency's budget.



Human Resource Policies Beneficial to Women and Families Link: The Northeast Delta Human Services Authority abides by all state Civil Services guidelines and procedures regarding equal opportunity for all staff and in particular woman and their families. The Northeast Delta Human Services Authority also addresses specific issues in respect to female employees and their families in the Human Resource policies for the agency and the Northeast Delta Human Services Authority Handbook. All policies are reviewed annually and changes/additions are made accordingly to new mandates or as issues arise.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2010, The American Association of Intellectual and Developmental Disabilities (AAID), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Prevention (CSAP), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Treatment (CSAT).

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of adults receiving mental health services in all NEDHSA behavioral health clinics (LAPAS CODE - 25213) | 4,500 | 5,143 | 5,000 | 5,000 | 5,000 | 5,000 |
| K | Number of children/ adolescents receiving mental health services in all NEDHSA behavioral health clinics (LAPAS CODE - 25214) | 250 | 93 | 200 | 200 | 115 | 115 |
| K | Number of referrals to NEDHSA partner agencies (LAPAS CODE - 26120) | 150 | 288 | 160 | 160 | 300 | 300 |
| S | Number of NEDHSA partner agencies (LAPAS CODE - 26121) | 15 | 20 | 12 | 12 | 20 | 20 |
| S | Number of Behavioral Health services provided (LAPAS CODE - 26122) | 17,000 | 22,299 | 17,500 | 17,500 | 20,000 | 20,000 |



09-320 — Office of Aging and Adult Services



Agency Description

Senate Bill No. 562/House Bill No. 638 of the 2006 Regular Session amended and reenacted Section 2, R.S. 36:251 (c)(1) and 258 (F) of the Constitution of Louisiana (1974) to establish the Office of Aging and Adult Services (OAAS) within the Louisiana Department of Health (LDH). OAAS shall be responsible for the programs and functions of the state related to the protection and long-term care of the elderly and persons with adult onset disabilities. It shall administer the residential state operated nursing home, Villa Feliciana Medical Complex, the protective services program, the long-term supports and services programs, as well as other related programs of the State.

The Office of Aging and Adult Services mission is to provide access to quality long-term services and supports for the elderly and people with adult-onset disabilities in a manner that supports choice, informal caregiving, and effective use of public resources.

The goals of the Office of Aging and Adult Services are:

- I. To promote and develop health and Long Term Supports and Services (LTSS) delivery systems that improve care and outcomes for the high risk, high cost population served by OAAS and achieve LTSS rebalancing consistent with the Americans with Disabilities Act (ADA) and the U.S. Supreme Court's decision in *Olmstead v. L.C.*
- II. To timely complete investigations of abuse, neglect, exploitation and extortion of vulnerable adults.
- III. To administer and manage resident care programs at Villa Feliciana Medical Complex in a manner that ensures compliance with applicable standards of care; and to promote policies and practices that improve the quality and cost-effectiveness of privately-owned nursing facilities.
- IV. To administer and operate OAAS programs in a cost-effective manner while achieving high quality outcomes.

The Office of Aging and Adult Services includes the following human resources policies that are helpful and beneficial to women and families: The majority of older adults and adults with disabilities who receive long term supports and services through OAAS programs are women, and women are the primary providers of elder care. Provision of Home and Community-based waiver services are of benefit in allowing family caregivers, the majority of whom are female, to support and maintain elderly family members, who are also majority female, in their own homes and in the community.

Twelve hour/varied shifts at agency facilities provide flexible hours that are helpful and beneficial to women and families.

Agency supports Act 1078 to include EEO, FMLA, and awareness of domestic violence and sexual harassment.

The Office of Aging and Adult Services has three programs: Administration Protection and Support, Villa Feliciana Medical Complex and Auxiliary.

For additional information, see:

[Office of Aging and Adult Services](#)

[Centers for Medicare and Medicaid Services](#)

[Louisiana Health Finder](#)

Office of Aging and Adult Services Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 15,721,751 | \$ 20,193,813 | \$ 20,112,870 | \$ 22,102,242 | \$ 21,461,274 | \$ 1,348,404 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 23,602,184 | 29,893,882 | 30,006,633 | 27,772,543 | 28,140,316 | (1,866,317) |
| Fees and Self-generated Revenues | 634,367 | 1,197,437 | 1,197,437 | 1,028,924 | 1,028,924 | (168,513) |
| Statutory Dedications | 2,174,592 | 3,334,428 | 3,334,428 | 3,334,428 | 3,334,428 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 39,623 | 452,991 | 452,991 | 187,613 | 187,613 | (265,378) |
| Total Means of Financing | \$ 42,172,517 | \$ 55,072,551 | \$ 55,104,359 | \$ 54,425,750 | \$ 54,152,555 | \$ (951,804) |
| Expenditures & Request: | | | | | | |
| Administration Protection and Support | \$ 22,368,149 | \$ 31,621,397 | \$ 31,584,165 | \$ 31,654,840 | \$ 31,013,872 | \$ (570,293) |
| Villa Feliciana Medical Complex | 19,790,342 | 23,391,154 | 23,460,194 | 22,710,910 | 23,078,683 | (381,511) |
| Auxiliary Account | 14,026 | 60,000 | 60,000 | 60,000 | 60,000 | 0 |
| Total Expenditures & Request | \$ 42,172,517 | \$ 55,072,551 | \$ 55,104,359 | \$ 54,425,750 | \$ 54,152,555 | \$ (951,804) |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 368 | 384 | 383 | 393 | 393 | 10 |
| Unclassified | 3 | 3 | 3 | 3 | 3 | 0 |
| Total FTEs | 371 | 387 | 386 | 396 | 396 | 10 |



320_1000 — Administration Protection and Support

Program Authorization: Senate Bill No. 562/House Bill No. 638 of the 2006 Regular Session amended and reenacted Section 2, R.S. 36:251 (c)(1) and 258 (F) of the Constitution of Louisiana (1974) to establish the Office of Aging and Adult Services (OAAS) within the Louisiana Department of Health and Hospitals (LDH). OAAS shall be responsible for the programs and functions of the state related to the protection and long-term care of the elderly and persons with adult onset disabilities. It shall administer, the residential state-operated nursing home, Villa Feliciana Medical Complex, the protective services program, the long-term supports and services programs, as well as other related programs of the State.

Program Description

The Administration, Protection and Support program mission is to provide access to quality long-term services and supports in a manner that supports choice, informal caregiving and effective use of public resources.

The goals of the Administration, Protection and Support are:

- I. Achieve and maintain a legally compliant and appropriately balanced Long Term Supports and Services (LTSS) system which assures choice within a sustainable, cost-effective continuum of community-based services and facility-based services.
- II. Improve access, quality and outcomes for populations receiving and at risk of needing long term supports and services.
- III. Ensure vulnerable adults are protected from abuse and neglect while living in community settings.
- IV. Provide specialized facility-based care to persons whose needs are difficult to meet in private facilities.
- V. Administer and operate OAAS programs in a cost-effective manner while achieving high quality outcomes.

The Administration, Protection, and Support Program includes five activities: Executive Administration, Elderly and Adults with Disabilities Long-Term Care, Permanent Supportive Housing (PSH), Traumatic Head and Spinal Cord Injury (THSCI) Trust Fund, and Protective Services.

- **Executive Administration activity:** Provides executive management, support, and direction to the Office of Aging and Adult Services (OAAS). OAAS operates LDH programs for the elderly and persons with adult onset disabilities. These programs include a 24-hour facility (Villa Feliciana Medical Complex), Protective Services, Traumatic Head and Spinal Cord Injury Trust Fund, and operation of several community-based long term care programs which expend over \$275 million in Medicaid funds (SFY 18). OAAS also performs medical certification for nursing home care totaling over \$1 billion in Medicaid funds (SFY 18). The Executive Administration activity is also responsible for providing programmatic expertise on aging and disability issues to LDH Executive Management, carrying out legislative directives, and directing implementation of long term supports and services (LTSS) reforms and program improvements. Not listed as separate activities but still within the purview of Executive Administration, OAAS also manages a non-Medicaid independent living services programs and oversees the management of the John J. Hainkel Home in New Orleans.

- **Elderly and Adults with Disabilities Long-Term Care activity:** Manages and operates community-based long term care programs for people with adult-onset disabilities, including Medicaid Home and Community Based Services (HCBS) waivers, Medicaid Long Term Personal Care Services (LTPCS), the Program of All-inclusive Care for the Elderly (PACE), the LDH Permanent Supportive Housing Program, the Nursing Home Resident Trust Fund, the Compliance and Audit Team and the Money Follows the Person Demonstration Grant. This activity also operates nursing home admissions, i.e., certification of individual applicants for nursing home care. This activity provides state and regional office operations necessary to provide program planning, access, monitoring, quality assurance/improvement, and accountability for these programs as required under state and federal rules, statutes, and program requirements.
- Elderly and Adults with Disabilities Long-Term Care activity, optimizes the use of community-based care while decreasing reliance on more expensive nursing home care. It does so by operating a variety of home and community-based long term care programs that serve Medicaid participants at a lower average cost per person than Medicaid nursing home care. A challenge addressed by this activity is that demand for community-based LTSS will continue to grow as the population ages; therefore, expenditures on programs operated through this activity are subject to increase. For this reason, the goal in delivering LTSS services to this population is to slow the rate of increase rather than seeking net decreases in spending, and to serve as many people as possible within available resources. Maximization of federal funding is also an important strategy for addressing increased demand for the services provided through this Activity. This activity is also responsible for researching, developing, and implementing more integrated approaches to care delivery for the high risk populations of individuals dually eligible for Medicare and Medicaid and persons with adult-onset disabilities.
- **Permanent Supportive Housing (PSH) activity:** Provides supportive services to help people with disabilities – particularly those who are or who are at risk for institutionalization or homelessness -- have successful tenancies in mainstream affordable housing. OAAS operates the PSH program under a Cooperative Endeavour Agreement with the Louisiana Office of Community Development (OCD) Louisiana Housing Corporation. Louisiana's PSH program is a cross-disability program that facilitates access to stable housing and preventive services for a population that otherwise makes disproportionate use of high cost emergency and nursing home services. Louisiana's PSH program is considered a model for cross-disability implementation at the state level and has been evaluated by the Robert Wood Johnson Foundation and others for purposes of replication in other states and communities.
- **Traumatic Head and Spinal Cord Injury (THSCI) Trust Fund activity:** Allows survivors of traumatic head and spinal cord injury to avoid unnecessary and costly institutionalization by providing resources or services that they are not otherwise eligible for through any other funding source. The Trust Fund promotes the health of eligible Louisiana citizens by providing services, such as specially designed medical beds, maintenance therapies, and remote in-home client monitoring systems that prevent or delay the onset or progression of diseases and excess disability associated with such injuries. The THSCI Trust Fund was established in the 1993 Regular Session of the Louisiana Legislature as a special fund in the state treasury consisting of monies collected from an additional fee imposed on three specific motor vehicle violations (DWI, reckless operation, and speeding).
- **Protective Services activity:** Assists and enables vulnerable adults ages 18 to 59, and emancipated minors, to live free from harm due to abuse, neglect, exploitation, or extortion. Protective services include but are not limited to:
 - Receiving and screening information on allegations of abuse, neglect, exploitation and/or extortion.
 - Conducting investigations and assessments of those allegations to determine if the situation and condition of the alleged victim warrants corrective or other action.



- Stabilizing the situation.
- Developing and implementing plans for preventive or corrective actions.
- Referring for necessary on-going services and/or to case management.
- Ensuring services are obtained.
- Initiating and/or referring for necessary civil legal remedies.
- Referring cases as needed or required to law enforcement and/or the district attorney and cooperating in any court proceedings.

Administration Protection and Support Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 15,721,751 | \$ 20,193,813 | \$ 20,112,870 | \$ 21,933,729 | \$ 21,292,761 | \$ 1,179,891 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 4,471,806 | 8,093,156 | 8,136,867 | 6,386,683 | 6,386,683 | (1,750,184) |
| Fees and Self-generated Revenues | 0 | 0 | 0 | 0 | 0 | 0 |
| Statutory Dedications | 2,174,592 | 3,334,428 | 3,334,428 | 3,334,428 | 3,334,428 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Means of Financing | \$ 22,368,149 | \$ 31,621,397 | \$ 31,584,165 | \$ 31,654,840 | \$ 31,013,872 | \$ (570,293) |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 12,951,762 | \$ 15,968,596 | \$ 15,882,796 | \$ 18,563,391 | \$ 17,961,368 | \$ 2,078,572 |
| Total Operating Expenses | 558,834 | 1,866,302 | 1,866,302 | 1,935,953 | 1,887,802 | 21,500 |
| Total Professional Services | 57,142 | 653,588 | 653,588 | 653,588 | 653,588 | 0 |
| Total Other Charges | 8,800,411 | 13,132,911 | 13,181,479 | 10,501,908 | 10,511,114 | (2,670,365) |
| Total Acq & Major Repairs | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 22,368,149 | \$ 31,621,397 | \$ 31,584,165 | \$ 31,654,840 | \$ 31,013,872 | \$ (570,293) |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 149 | 165 | 164 | 174 | 174 | 10 |
| Unclassified | 1 | 1 | 1 | 1 | 1 | 0 |
| Total FTEs | 150 | 166 | 165 | 175 | 175 | 10 |



Source of Funding

The Administration Protection and Support program is funded from State General Fund, Interagency Transfers and Statutory Dedications. The Interagency Transfers are from the Office of Community Development for the Permanent Supportive Housing and Disaster Case Management Programs and Medicaid Vendor Administration for the Money Follows the Person Grant and other Medicaid functions and programs. The Statutory Dedications listed are for the Traumatic Head and Spinal Cord Injury Trust Fund (R.S. 46:2633--2635) and the Nursing Home Residents' Trust Fund (R.S. 40:2009.11) (Per R.S. 39:36B).

Administration Protection and Support Statutory Dedications

| Fund | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|---|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Nursing Home Residents' Trust Fund | \$ 751,329 | \$ 1,400,000 | \$ 1,400,000 | \$ 1,400,000 | \$ 1,400,000 | \$ 0 |
| Traumatic Head & Spinal Cord Injury Trust Fund | 1,423,263 | 1,934,428 | 1,934,428 | 1,934,428 | 1,934,428 | 0 |

Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|---------------|--------------------------|--|
| \$ (80,943) | \$ (37,232) | (1) | Mid-Year Adjustments (BA-7s): |
| \$ 20,112,870 | \$ 31,584,165 | 165 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| 338,419 | 429,305 | 0 | Market Rate Classified |
| 339,894 | 47,377 | 0 | Related Benefits Base Adjustment |
| 243,010 | 308,273 | 0 | Retirement Rate Adjustment |
| 34,934 | 34,934 | 0 | Group Insurance Rate Adjustment for Active Employees |
| 15,893 | 15,893 | 0 | Group Insurance Rate Adjustment for Retirees |
| 507,780 | 644,149 | 0 | Salary Base Adjustment |
| (649,954) | (649,954) | 0 | Attrition Adjustment |
| (4,857) | (48,568) | 0 | Non-recurring Carryforwards |
| 72,071 | 72,071 | 0 | Risk Management |
| 86,106 | 86,106 | 0 | Rent in State-Owned Buildings |
| 121 | 121 | 0 | Maintenance in State-Owned Buildings |
| (317) | (317) | 0 | UPS Fees |
| 9,863 | 9,863 | 0 | Civil Service Fees |
| 288 | 288 | 0 | Office of Technology Services (OTS) |
| (27,660) | (27,660) | 0 | Office of State Procurement |
| Non-Statewide Major Financial Changes: | | | |
| 214,300 | 0 | 0 | Means of finance substitution from Interagency Transfers to State General Fund (Direct) for nine (9) T.O. positions in the Money Follows the Person Program. |



Major Changes from Existing Operating Budget (Continued)

| General Fund | Total Amount | Table of Organization | Description |
|---------------|---------------|-----------------------|---|
| 0 | 0 | 2 | Conversion of two (2) Non-T.O. FTE positions ending in FY 20 to T.O. positions for Long Term Personal Care Services (LT-PCS) Compliance and Audit Team (CATS). |
| 0 | 0 | 8 | Conversion of eight (8) Other Charges positions to T.O. positions for the Permanent Supportive Housing program that are expiring in FY20. This cross-disability program facilitates access to stable housing and preventative services. Termination of the staff would discontinue services to 2,500 households that have been placed since the inception of the program. |
| 0 | (1,492,174) | 0 | Non-recurring grants and revenue for OAAS Participant Tracking System, Incident Management System (IMS) and Disaster Case Management Grant. |
| \$ 21,292,761 | \$ 31,013,872 | 175 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 21,292,761 | \$ 31,013,872 | 175 | Base Proposed Budget FY 2019-2020 |
| \$ 21,292,761 | \$ 31,013,872 | 175 | Grand Total Recommended |

Professional Services

| Amount | Description |
|------------------------------|---|
| Professional Services | |
| \$96,088 | Professional contracts needed to provide clinical monitoring and oversight for managed long term supports and services. |
| \$300,000 | Monitoring of nursing home transition and diversion activities for individuals with serious mental illness required by consent decree. |
| \$250,000 | Training to improve compliance with federal Pre-Admission Screening and Resident Review (PASRR) requirements to support diversion and transition activities associated with transitioning individuals with Serious Mental Illness into the least restrictive environment appropriate for their needs. |
| \$7,500 | Professional contracts needed to provide legal and interpreting services for protective services cases. |
| \$653,588 | TOTAL PROFESSIONAL SERVICES |

Other Charges

| Amount | Description |
|-----------------------|--|
| Other Charges: | |
| \$2,306,595 | Permanent Supportive Housing Initiative- Under this program, housing developers who have received GO-Zone Low Income Housing Credits built and set aside a percentage of affordable rental housing for elderly and adults with disabilities in the parishes affected by Hurricanes Katrina and Rita. |
| \$1,584,967 | Annualization of expenses for transition and diversion activities related to the use of nursing facilities by persons with Serious Mental Illness (SMI) |
| \$2,067,022 | Traumatic Head and Spinal Cord Injury Trust Fund- Under this program, services and supports are provided to individuals with Traumatic Head and Spinal Cord Injuries. |
| \$1,790,875 | Nursing Home Resident Trust Fund- Projects are selected that focus on existing state and national metrics of quality in Louisiana's nursing facilities. |



Other Charges (Continued)

| Amount | Description |
|---------------------|---|
| \$480,671 | Independent Living Program- Manages services for the state personal assistance program. |
| \$86,484 | Disaster Case Management Grant (DCM) - Grant provides responsible oversight for Federal Emergency Management Agency (FEMA) reporting, and support of the community non-profits providing disaster case management to affected households and individuals. |
| \$78,292 | Louisiana Guardianship Services- provides money management and guardianship services to certain Protective Services clients that are in need of this service. |
| \$633,774 | Money Follows the Person (MFP)- Demonstration assists in the rebalancing of Louisiana's long-term support system and creates a system that allows individuals to have a choice of where they live and receive services. |
| \$9,028,680 | SUB-TOTAL OTHER CHARGES |
| | Interagency Transfers: |
| \$392,522 | Rent in State-Owned Buildings |
| \$38,530 | Rent in the Northeast Louisiana State Office Building |
| \$58,226 | Civil Service and CPTP Fees |
| \$5,815 | Capitol Police |
| \$1,867 | DOA - Office of Computing Services |
| \$40,762 | DOA- Office of State Procurement |
| \$128,010 | Office of Telecommunications Management (OTM) |
| \$333,180 | Office of Technology Services - Participant Tracking System |
| \$286,615 | Office of Technology Services |
| \$149,372 | Office of Risk Management Premiums |
| \$26,549 | Maintenance State-Owned Buildings |
| \$20,986 | Office of State Uniform Payroll |
| \$1,482,434 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$10,511,114 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|--|
| | This program does not have funding for Acquisitions and Major Repairs. |

Performance Information

- (KEY) Through the Executive Administration activity, to ensure that OAAS operates in compliance with all legal requirements, that the Office accomplishes its goals and objectives to improve the quality of life and quality of care of persons needing LTSS in a sustainable way, reaching or exceeding appropriate national benchmarks by June 30, 2022.**

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: This objective will support Act 1078 by insuring the provision of healthcare services to women and families.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of OAAS performance indicators that meet or exceed performance standards (LAPAS CODE - 24134) | 80% | 83% | 85% | 85% | 85% | 85% |
| K | Administrative cost as percentage of service cost (LAPAS CODE - 24135) | 1.00% | 0.24% | 1.00% | 1.00% | 1.00% | 1.00% |

2. (KEY) Through the Elderly and Adults with Disabilities Long-Term Care activity, to optimize the use of community-based care while decreasing reliance on more expensive nursing home care to meet or exceed national averages for nursing home versus community-based spending by June 30, 2022.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: This objective will support Act 1078 by insuring the provision of healthcare services to women and families.

Other Link(s): (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of Medicaid spending for elderly and disabled adult long-term care that goes towards community-based services rather than nursing homes (LAPAS CODE - 24137) | 25% | 21% | 25% | 25% | 22% | 22% |
| K | Percentage of participants receiving Medicaid long term care in the community rather than nursing homes (LAPAS CODE - 25059) | 44% | 40% | 44% | 44% | 41% | 41% |
| K | Average expenditure per person for community-based long term care as percentage of the average expenditure per person for nursing home care (LAPAS CODE - 24138) | 46% | 42% | 40% | 40% | 40% | 40% |
| S | Program operation cost as a percentage Medicaid of service cost (LAPAS CODE - 24139) | 1% | 1% | 1% | 1% | 1% | 1% |

3. (KEY) Through the Elderly and Adults with Disabilities Long-Term Care activity, expedite access to a flexible array of home and community-based services through June 30, 2022.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: This objective will support Act 1078 by insuring the provision of healthcare services to women and families.

Other Link(s): (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number on registries for OAAS HCBS waivers (LAPAS CODE - 24144) | 30,000 | 24,419 | 30,000 | 30,000 | 17,000 | 17,000 |
| K | Percentage on registry for OAAS HCBS waivers who are receiving other Medicaid LTC (LAPAS CODE - 24145) | 27% | 31% | 28% | 28% | 35% | 35% |
| S | Number served in all OAAS HCBS programs (LAPAS CODE - 24146) | 25,000 | 19,599 | 23,000 | 23,000 | 20,000 | 20,000 |

4. (KEY) Through the Elderly and Adults with Disabilities Long-Term Care activity, to facilitate timely access to nursing facilities for eligible applicants through June 30, 2022.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: This objective will support Act 1078 by insuring the provision of healthcare services to women and families.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of nursing home admissions applications processed within established timeframes (LAPAS CODE - 24143) | 96% | 100% | 96% | 96% | 96% | 96% |



5. (KEY) Through statewide expansion of the Permanent Supportive Housing Activity, stabilize and reduce acute and institutional care for 3,500 households of elders and persons with disabilities through June 30, 2022.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: This objective will support Act 1078 by insuring the provision of healthcare services to women and families.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of participants who remain stabilized in the community (LAPAS CODE - 24148) | 90% | 94% | 93% | 93% | 93% | 93% |
| K | Percentage of participants who obtain a source of or increase in income (LAPAS CODE - 24149) | 50% | 56% | 53% | 53% | 53% | 53% |

6. (KEY) Through the Traumatic Head and Spinal Cord Injury (THSCI) Trust Fund Activity, to enable survivors of traumatic head and/or spinal cord injury to return to a greater level of functioning and independent living in their community; and to serve as many as possible at the current level of funding via improved mission alignment.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: This objective will support Act 1078 by insuring the provision of healthcare services to women and families.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of THSCI Trust Fund expenditures going to direct services (LAPAS CODE - 25158) | 85% | 82% | 85% | 85% | 85% | 85% |
| S | Number of people served by THSCI Trust Fund (LAPAS CODE - 3367) | 720 | 621 | 720 | 720 | 685 | 685 |

Administration Protection and Support General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Number of people on waiting list for THSCI Trust Fund assistance (LAPAS CODE - 8294) | 324 | 306 | 294 | 185 | 178 |

7. (KEY) The Protective Services Activity, through the application of best practice standards and the policies established by LDH through June 30, 2022, will promote safety, independence, and quality-of-life for adults with disabilities who are being mistreated or in danger of being mistreated and who are unable to protect themselves.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: This objective will support Act 1078 by insuring the provision of healthcare services to women and families.

Other Link(s): (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of investigations completed within established timeframes (LAPAS CODE - 7995) | 75% | 83% | 75% | 75% | 80% | 80% |
| K | Number of clients served (LAPAS CODE - 7994) | 1,685 | 1,996 | 1,685 | 1,685 | 2,050 | 2,050 |
| K | Percentage of cases requiring service plans that were closed (LAPAS CODE - 25607) | 80% | 85% | 80% | 80% | 80% | 80% |

Administration Protection and Support General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Number of cases assigned to investigators (statewide) (LAPAS CODE - 12052) | 6,926 | 6,642 | 4,506 | 7,013 | 2,232 |
| Number of Adult Protective Services (APS) reports received (LAPAS CODE - new) | 4,843 | 5,364 | 5,262 | 5,513 | 2,675 |
| Number of APS cases closed (LAPAS CODE - new) | 4,989 | 4,574 | 4,262 | 5,121 | 2,255 |



320_3000 — Villa Feliciano Medical Complex

Program Authorization: R.S. 28:22.7, R.S. 40:2002.4, R.S. 40:2142

Senate Bill No. 562/House Bill No. 638 of the Regular Session, 2006, amended and reenacted Section 2, R.S. 36:251(C)(1) and 258(F) of The Constitution of Louisiana (1974) to establish the Office of Aging and Adult Services within the Louisiana Department of Health (LDH). The Office of Aging and Adult Services shall be responsible for the programs and functions of the State related to the protection and long-term care of the elderly and persons with adult onset disabilities. It shall administer the residential state-operated nursing home, Villa Feliciano Medical Complex, the protective services program, the long-term supports and services programs, as well as other related programs of the State. R.S. 28:22.7(B) was amended and reenacted to transfer the Villa Feliciano Medical Complex to the Office of Aging and Adult Services.

Program Description

The Villa Feliciano Medical Complex Program is a state owned and operated Medicare and Medicaid licensed long-term care facility with a mission of providing specialized care and rehabilitative services to medically complex residents.

The goals of the Villa Feliciano Medical Complex Program are:

- I. Provide management leadership and administrative support necessary for the delivery of resident care services.
- II. Administer and manage resident care in a manner that ensures compliance with applicable standards of care.
- III. Provide quality health care services to residents through the identification of need as well as efficient and effective delivery of services.

Villa is a 24-hour long-term care facility that provides quality, comprehensive in-house health care services. Villa works to prevent the progression of diseases through medical care, proper nutrition, exercise, therapy, regular check-ups and routine screenings.

Villa contributes to the state goals by decreasing the percentage of avoidable expenditures for the care of citizens who have acute and chronic medical conditions through the provision of comprehensive facility-based services. Villa reduces fragmentation of care, duplication of efforts and unnecessary medical treatments, emergency room visits, and hospitalizations. Villa serves as a training site for students from several Louisiana Technical Colleges, thereby helping to address healthcare labor shortages.

Villa serves as a safety net facility. Many residents have no other placement options due to their acuity level and their need for effective disease management not generally offered by private long term care facilities. Villa also provides care to Eastern Louisiana Mental Health System (ELMHS) including forensics patients who require more medical care than ELMHS can provide. Villa is also frequently named in court-ordered placements for individuals on parole or on medical leave from the Department of Corrections.

Villa also provides on-site medical services specifically structured to meet special health care needs such as:

Villa provides care to residents under judicial commitment who require long-term care in a secure environment.

Villa is the only facility in Louisiana that provides in-patient care for clients with tuberculosis. Most of Villa's TB residents have been court-ordered to Villa due to their non-compliance with their treatment regimen in their local community. They remain at Villa until their treatment is complete and they are no longer a public health threat.

Villa Feliciano Medical Complex Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 0 | \$ 0 | \$ 0 | \$ 168,513 | \$ 168,513 | \$ 168,513 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 19,130,378 | 21,800,726 | 21,869,766 | 21,385,860 | 21,753,633 | (116,133) |
| Fees and Self-generated Revenues | 620,341 | 1,137,437 | 1,137,437 | 968,924 | 968,924 | (168,513) |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 39,623 | 452,991 | 452,991 | 187,613 | 187,613 | (265,378) |
| Total Means of Financing | \$ 19,790,342 | \$ 23,391,154 | \$ 23,460,194 | \$ 22,710,910 | \$ 23,078,683 | \$ (381,511) |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 14,821,712 | \$ 17,400,601 | \$ 17,400,601 | \$ 17,144,039 | \$ 17,423,384 | \$ 22,783 |
| Total Operating Expenses | 2,635,987 | 4,109,981 | 4,044,981 | 3,808,692 | 3,969,362 | (75,619) |
| Total Professional Services | 145,655 | 290,000 | 290,000 | 275,866 | 290,000 | 0 |
| Total Other Charges | 1,732,976 | 1,485,572 | 1,485,572 | 1,381,353 | 1,381,353 | (104,219) |
| Total Acq & Major Repairs | 454,012 | 105,000 | 239,040 | 100,960 | 14,584 | (224,456) |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 19,790,342 | \$ 23,391,154 | \$ 23,460,194 | \$ 22,710,910 | \$ 23,078,683 | \$ (381,511) |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 219 | 219 | 219 | 219 | 219 | 0 |
| Unclassified | 2 | 2 | 2 | 2 | 2 | 0 |
| Total FTEs | 221 | 221 | 221 | 221 | 221 | 0 |



Source of Funding

The Villa Feliciana Medial Complex program is funded with Interagency Transfers, Fees and Self-generated Revenues and Title XVIII Federal Funds (Medicare). Interagency Transfers include: (1) Title XIX reimbursement for services provided to Medicaid eligible patients received through the Louisiana Department of Health (LDH) Medical Vendor Payments; (2) payment for patient services provided to Eastern Louisiana Mental Health System Forensic Division and the Louisiana War Veterans Home. Fees and Self-generated Revenues include: (1) payment from patients for their cost of services provides; (2) rent from the John J. Hainkel, Jr. Home & Rehabilitation Center; (3) miscellaneous income, such as funds received from individuals for copies of patient medical records. Federal Funds are from Title XVIII Medicare for services provided to Medicare eligible patients.

Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|---------------|-----------------------|--|
| \$ 0 | \$ 69,040 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 0 | \$ 23,460,194 | 221 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| 0 | 267,491 | 0 | Market Rate Classified |
| 0 | 13,942 | 0 | Civil Service Training Series |
| 0 | 365,578 | 0 | Related Benefits Base Adjustment |
| 0 | 242,552 | 0 | Retirement Rate Adjustment |
| 0 | 37,261 | 0 | Group Insurance Rate Adjustment for Active Employees |
| 0 | 65,638 | 0 | Group Insurance Rate Adjustment for Retirees |
| 0 | 237,951 | 0 | Salary Base Adjustment |
| 0 | (583,569) | 0 | Attrition Adjustment |
| 0 | 14,584 | 0 | Acquisitions & Major Repairs |
| 0 | (170,000) | 0 | Non-Recurring Acquisitions & Major Repairs |
| 0 | (69,040) | 0 | Non-recurring Carryforwards |
| 0 | (104,219) | 0 | Risk Management |
| Non-Statewide Major Financial Changes: | | | |
| 0 | 22,148 | 0 | Increase food service contract by 2% in FY20 based on normal annual increases in food and equipment costs. |
| 168,513 | 0 | 0 | Means of finance substitution from Fees and Self-Generated revenues due to New Orleans Home for the Incurables no longer leasing the John J. Hainkel Rehabilitation Center and no future rent payments are expected. |



Major Changes from Existing Operating Budget (Continued)

| General Fund | Total Amount | Table of Organization | Description |
|--------------|---------------|-----------------------|---|
| 0 | (721,828) | 0 | Villa Feliciano Medical Complex relinquished the hospital license due to very low hospital census over the past few years that does not meet the requirement as set by the Center for Medicare & Medicaid Services (CMS). |
| \$ 168,513 | \$ 23,078,683 | 221 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 168,513 | \$ 23,078,683 | 221 | Base Proposed Budget FY 2019-2020 |
| \$ 168,513 | \$ 23,078,683 | 221 | Grand Total Recommended |

Professional Services

| Amount | Description |
|------------------|---|
| | Professional Services |
| \$290,000 | Medical and Dental- Villa Feliciano Medical Complex is an all-inclusive acute care/long term care facility with a tuberculosis (TB) unit. Services are contracted to provide patient care for ophthalmology, dental, psychiatric, radiology, speech therapy, medical records, infectious disease physician, and others. |
| \$290,000 | TOTAL PROFESSIONAL SERVICES |

Other Charges

| Amount | Description |
|-----------|---|
| | Other Charges: |
| | This program does not have funding for Other Charges. |
| | Interagency Transfers: |
| \$448,117 | Office of Risk Management (ORM) |
| \$0 | IAT Data Processing - Fees for Internet Service |
| \$49,767 | Civil Service Fees |
| \$6,106 | Comprehensive Public Training Program (CPTP) Fees |
| \$10,082 | State Uniform Payroll Charges |
| \$36,896 | Office of State Procurement (OSP) |
| \$20,534 | On-call pay for Physicians from ELMHS |
| \$5,000 | Required GPS's for State Vehicles |
| \$21,500 | Legislative Auditors |
| \$68,020 | East Louisiana Hospital - Utilities (Natural Gas) |
| \$585,468 | Administrative Costs - Bed Tax |
| \$56,394 | Office of Telecommunications Management (OTM) Fees |
| \$73,469 | Office of Technology Services |



Other Charges (Continued)

| Amount | Description |
|-------------|---------------------------------|
| \$1,381,353 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$1,381,353 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|----------|---|
| | Acquisitions and Major Repairs |
| \$14,584 | Provides funding for replacement equipment and major repairs for this 24-hour healthcare facility’s standard of care. |
| \$14,584 | TOTAL ACQUISITIONS AND MAJOR REPAIRS |

Performance Information

1. (KEY) To provide high quality medical services and achieve excellent resident outcomes in a cost effective manner through June 30, 2022.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Villa Feliciana Medical Complex has implemented more flexible work hours that are helpful to women and families.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable

Explanatory Note: All of these areas are reflected by calculations that come from census, admissions, budget and total number of employees.

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percent compliance with CMS certification standards (LAPAS CODE - 8010) | 95% | 100% | 95% | 95% | 95% | 95% |
| S | Staff/client ratio (LAPAS CODE - 2287) | 1.40 | 1.24 | 1.40 | 1.40 | 1.40 | 1.40 |



2. (KEY) To provide management leadership and administrative support necessary for the delivery of patient care services and to provide for the efficient and effective use of resources in meeting all mandated regulatory requirements each year through June 30, 2022.

Human Resource Policies Beneficial to Women and Families Link: Villa Feliciano Medical Complex has implemented more flexible work hours that are helpful to women and families.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable

Explanatory Note: All of these areas are reflected by calculations that come from census, admissions, budget and total number of employees.

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | Cost per client day (LAPAS CODE - 2289) | \$ 345 | \$ 348 | \$ 340 | \$ 340 | \$ 355 | \$ 355 |
| K | Average daily census (LAPAS CODE - 2292) | 150 | 156 | 154 | 154 | 156 | 156 |
| K | Total clients served (LAPAS CODE - 10052) | 200 | 229 | 200 | 200 | 220 | 220 |
| K | Occupancy rate (LAPAS CODE - 2288) | 93% | 97% | 95% | 95% | 97% | 97% |

Villa Feliciano Medical Complex General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Number of staffed beds (LAPAS CODE - 11214) | 160 | 160 | 160 | 160 | 160 |



320_4000 — Auxiliary Account

Program Description

The mission of the Auxiliary Account is to provide specialized rehabilitative services to medically complex residents.

The goal of the Auxiliary Account is to provide quality therapeutic services to the residents we serve.

The Auxiliary Account includes the following activities:

- **Auxiliary Services** - Provides residents with opportunities to participate in therapeutic activities as approved by their treatment teams including parties, games, recreational outings, etc. that simulate a home-like atmosphere.

Auxiliary Account Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|---|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and Self-generated Revenues | 14,026 | 60,000 | 60,000 | 60,000 | 60,000 | 0 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Means of Financing | \$ 14,026 | \$ 60,000 | \$ 60,000 | \$ 60,000 | \$ 60,000 | \$ 0 |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 |
| Total Operating Expenses | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Professional Services | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Other Charges | 14,026 | 60,000 | 60,000 | 60,000 | 60,000 | 0 |
| Total Acq & Major Repairs | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 14,026 | \$ 60,000 | \$ 60,000 | \$ 60,000 | \$ 60,000 | \$ 0 |



Auxiliary Account Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |

Source of Funding

The Auxiliary Account is funded with Fees and Self-generated Revenues. These activities are funded by the sale of merchandise in vending machines.

Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|--------------|--------------------------|-------------------------------------|
| \$ 0 | \$ 0 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 0 | \$ 60,000 | 0 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| Non-Statewide Major Financial Changes: | | | |
| \$ 0 | \$ 60,000 | 0 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 0 | \$ 60,000 | 0 | Base Proposed Budget FY 2019-2020 |
| \$ 0 | \$ 60,000 | 0 | Grand Total Recommended |

Professional Services

| Amount | Description |
|--------|---|
| | This program does not have funding for Professional Services. |

Other Charges

| Amount | Description |
|--------|-----------------------|
| | Other Charges: |



Other Charges (Continued)

| Amount | Description |
|-----------------|---|
| \$60,000 | Sale of merchandise in the patient canteen, donations, etc. |
| \$60,000 | SUB-TOTAL OTHER CHARGES |
| | Interagency Transfers: |
| | This program does not have funding for Interagency Transfers. |
| \$60,000 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|--|
| | This program does not have funding for Acquisitions and Major Repairs. |



09-324 — Louisiana Emergency Response Network Board



Agency Description

The mission of the Louisiana Emergency Response Network (LERN) is to safeguard the public health, safety, and welfare of the people of the State of Louisiana against unnecessary trauma and time-sensitive related deaths and incidents of morbidity.

Louisiana will have a comprehensive and integrated trauma network that decreases trauma-related deaths and incidents of morbidity and mortality due to trauma in Louisiana by maximizing the integrated delivery of optimal resources for patients who ultimately need acute trauma care. The network will also address the daily demands of trauma care and form the basis for disaster preparedness.

The goals of LERN are to:

- I. Decrease risk adjusted time sensitive illness (stroke/STEMI) and trauma related deaths and incidents of morbidity and mortality due to trauma and time-sensitive illness in Louisiana.
- II. Maximize the return on investment (ROI) of state dollars and supplement general fund dollars with alternative funding sources.
- III. Ensure that all citizens gain access to the statewide networks for both trauma and time sensitive related illnesses (Stroke and STEMI).
- IV. Establish and codify protocols that specify the role of LERN in Emergency Support Function 8 (ESF-8) activities.

STATEMENT OF AGENCY STRATEGIES FOR DEVELOPMENT AND IMPLEMENTATION OF HUMAN RESOURCE POLICIES THAT ARE HELPFUL AND BENEFICIAL TO WOMEN AND FAMILIES

LERN follows the Louisiana Department of Health (LDH) Human Resources policies as they relate to:

The LDH Family and Medical Leave Policy provides up to 12 work weeks of "job-protected" paid or unpaid leave during any 12-month period to eligible employees (regardless of gender and other non-merit factors) for certain specified family and medical reasons.

The Sexual Harassment Policy and the Equal Employment Opportunity Policy. In addition, flexibility in work schedules assists both women and their families. LDH Policy EEO/EEO Complaints Policy provides for equal opportunities for the recruitment, employment, training and promotion of all employees based solely on merit factors and prohibits the use of gender and other non-merit factors.

The LDH Accrual and Use of Leave for Classified Employees Policy credits and grants leave in accordance with Civil Service Rules and provisions of the LDH leave policy. Leave is administered as uniformly and equitably as possible without regard to gender and non-merit factors. Time and Attendance Policy permits the use of flexible time schedules for employees as approved by the supervisor and management.

Affirmative Action Plan requires equal opportunities for the recruitment, employment, training and promotion of all employees based solely on merit factors and prohibits the use of gender and other non-merit factors.

For additional information, see:

[Department of Health and Hospitals](#)

[American College of Surgeons Committee on Trauma](#)

Louisiana Emergency Response Network Board Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 1,583,085 | \$ 1,637,234 | \$ 1,637,234 | \$ 1,638,596 | \$ 1,657,198 | \$ 19,964 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 27,248 | 189,900 | 189,900 | 40,000 | 40,000 | (149,900) |
| Fees and Self-generated Revenues | 9,000 | 5,383 | 5,383 | 12,334 | 12,334 | 6,951 |
| Statutory Dedications | 1,282 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Means of Financing | \$ 1,620,615 | \$ 1,832,517 | \$ 1,832,517 | \$ 1,690,930 | \$ 1,709,532 | \$ (122,985) |
| Expenditures & Request: | | | | | | |
| Louisiana Emergency Response Network Board | \$ 1,620,615 | \$ 1,832,517 | \$ 1,832,517 | \$ 1,690,930 | \$ 1,709,532 | \$ (122,985) |
| Total Expenditures & Request | \$ 1,620,615 | \$ 1,832,517 | \$ 1,832,517 | \$ 1,690,930 | \$ 1,709,532 | \$ (122,985) |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 5 | 5 | 5 | 5 | 5 | 0 |
| Unclassified | 2 | 2 | 2 | 2 | 2 | 0 |
| Total FTEs | 7 | 7 | 7 | 7 | 7 | 0 |



324_1000 — Louisiana Emergency Response Network Board

Program Authorization: R.S. 40:2841 - 2846

Program Description

The mission of the Louisiana Emergency Response Network (LERN) is to safeguard the public health, safety, and welfare of the people of the State of Louisiana against unnecessary trauma and time-sensitive related deaths and incidents of morbidity.

The goals of the Louisiana Emergency Response Network are to:

Decrease risk adjusted time sensitive illness (stroke/STEMI) and trauma related deaths and incidents of morbidity and mortality due to trauma and time-sensitive illness in Louisiana.

Maximize the return on investment (ROI) of state dollars and supplement general fund dollars with alternative funding sources.

Ensure that all citizens gain access to the statewide trauma network for both trauma and time sensitive related illnesses.

Establish and codify protocols that specify the role of LERN in Emergency Support Function 8 (ESF-8) activities.

Louisiana Emergency Response Network Board includes LERN Central Office, 9 regional commissions and Call Center Operations.

The Louisiana Emergency Response Network has one program: Louisiana Emergency Response Network Board. LERN Program Activities consist of:

LERN remains dedicated to providing access services – connecting patients in need of time-sensitive trauma, stroke and STEMI services with the appropriate medical resource destination. LERN tracks these resources via the LERN Resource Management screen in the ESF-8 Portal. The LERN Communications Center, located in Baton Rouge, continues to offer state of the art communications that direct the transport of traumatically injured patients to definitive care facilities within the “golden hour”. In 2014, LERN expanded the scope of the LERN Communication Center (LCC) to include directing transport of stroke and STEMI patients as needed across the state. We are developing the burn system for Louisiana. In April 2019, the LCC will expand our services to include burn patients. These services are provided 24/7/365 across the entire state of Louisiana. LERN routed 14,147 patients in CY 2018. The LERN Communications Center also serves an important role within ESF-8 (emergency preparedness and response) by implementing the EMSTAT/Resource Management tool and LERN's mass casualty notification and response protocols. LERN has assumed the additional responsibility of managing the EMS Tactical Operation Center during a state declared disaster. In this role, LERN operates as tactical command for incoming emergency medical assets including air/ground ambulances, para-transit vehicles, and ambu-buses. We direct movement and response of ambulances for a declared emergencies which may include evacuation of facilities, search and rescue, and support of local 911. This is all done in coordination with local, state, and federal partners to strategically respond to the needs of the citizens of Louisiana during a disaster.



LERN continues to build a framework for an integrated trauma system and to achieve the Board's vision of at least 1 verified trauma center in each LDH Region. LERN works with hospital providers to assess/explore assets needed for Trauma Center verification and the process for American College of Surgeons (ACS) Trauma Center verification. The LERN medical director works directly with hospital providers to prepare them for verification review by the American College of Surgeons (ACS), which is required by statute in order to be designated a Trauma Center in Louisiana. The LERN medical director worked directly with each of the 7 verified trauma centers in the state as they prepared for their ACS site visits. This is the first time in Louisiana's history that we have 7 trauma centers. In 2011, before LERN was fully operational, we only had 2 trauma centers in our state. Research shows that mortality is 25% lower for trauma patients who receive care at a level 1 trauma center. We are currently working with 2 additional hospitals who are working towards trauma center designation: Lake Charles Memorial Hospital (Level 3) and St. Tammany Parish Hospital (Level 3). We are closer than ever to achieving the LERN Board's goal of achieving a trauma center in every region of the state. The state designated Trauma Centers are: Ochsner LSU Health Shreveport (Level 1), University Medical Center New Orleans (Level I), Rapides Regional Medical Center (Level 2), Our Lady of the Lake RMC (Level 2, working towards Level 1), North Oaks Medical Center (Level 2), Lafayette General Medical Center (Level 2), and Lakeview Regional Medical Center (Level 3). The 2014 State Report Card by the American College of Emergency Physicians stated that Louisiana had the fewest Level I or Level II trauma centers per capita (0.4 per 1 million people) and that Louisiana has a low proportion of its population living within 60 minutes of a Level I or Level II trauma center. Since 2011 we moved from 44% of the population having access to a trauma center within 60 minute drive time to 77%. Trauma education is a major part of our mission, which in turns decreases morbidity and mortality for trauma. Since 2012, LERN has taught 360 trauma classes to 6,301 students.

In addition to trauma, LERN is building systems of care for stroke and STEMI. Our legislation requires that LERN work with the department to develop stroke and ST segment elevation myocardial infarction (STEMI) systems that are designed to promote rapid identification of, and access to, appropriate stroke and STEMI resources statewide. To this end, the LERN Board has established requirements for STEMI Receiving Centers, STEMI Referral Centers, and requirements for Stroke Centers: levels 1-4. Every CEO in Louisiana must attest to these levels every 2 years thus defining STEMI and Stroke hospital capability across the state. In Louisiana, there are now 3 Comprehensive Stroke Centers, 15 Primary Stroke Centers, 2 Thrombectomy Capable Stroke Centers, 56 level 3 stroke centers and 44 level 4 stroke centers in the state. Level 4 indicates that these hospitals do not have the capability to care for stroke patients. This significant growth in our stroke system has improved access to quality stroke care across the state. This information is used by EMS providers to ensure that when citizens in Louisiana suffer from these conditions, they seek access at the appropriate resourced hospital.

LERN developed a Level 3 stroke data registry and have 100% participation by the 56 Level III Centers. Through this process, we have decreased the door to needle median time significantly. Time is brain! In 2010, 1 out of every 25 patients discharged after ischemic stroke received recanalization therapy. In 2017, 1 out of every 5 patients discharged with AIS was treated. This is huge. In 2013, LERN was cited in the ACEP report card for not having a state stroke system. This is no longer the case. Louisiana scored a "D" on the 2013 report card. Today, I believe we are setting the pace nationally. Getting patients to the right place, at the right time, for the right care saves lives. The LERN Communication Center (LCC) routes stroke patients to the appropriate stroke center, depending on location. In CY 2018, the LERN Call Center 1,896 stroke patients to definitive care. The state stroke system is ensuring that stroke patients go to hospitals that can rapidly identify stroke patients and provide treatment thus preventing them from waiting for care and allowing symptoms and outcomes to worsen. The "spoke and hub" model has expanded access to care. 99% of the state's population has access to a Level I, II, or III trauma center w/in a 60-minute drive time. We are fulfilling the legislative mandate.

There are 37 STEMI Receiving Centers and 75 Referral Centers in the state. This means that 37 hospitals have the capability to identify a STEMI and get them to the catheterization lab within 90 minutes. LERN works with the Referral centers on processes to rapidly identify the STEMI patient and transfer the patient if they can reach a STEMI Receiving Center within 60 minutes. If they cannot reach the Receiving Center in 60 minutes, LERN is working with the referral centers to give thrombolysis and then transfer to the receiving center.

Currently the tri-regional coordinators are facilitating 12 Lead EKG classes in the state. Since 2015, LERN has led 52 classes and a total of 1510 nurses and paramedics have completed the course. LERN is responsible for finding volunteer instructors, securing the location, providing manuals, CEUs, and registration. Early identification of a STEMI is paramount to activating the appropriate resources, getting to the right hospital and opening the artery as fast as possible. This 12-lead education provided by LERN facilitates this early recognition and saves lives. Without a STEMI registry to track outcomes, it is difficult to report the outcomes of this system. EMS reports satisfaction with LERN providing a clear destination protocol with identification of the right place to take STEMI patients. The LERN Communication Center routes STEMI patients when contacted by EMS on an as needed basis. This calendar (2018) year we have routed 333 STEMI patients.

The LERN Board has also adopted destination protocols for EMS to follow to ensure that patients suffering a stroke or STEMI receive care at the closest most appropriate hospital. LERN also promulgated LAC 48:I.Chapters 187 and 189 establishing requirements for Stroke Center Recognition and STEMI Receiving/Referral Centers Recognition. LERN also promulgated LAC 48:I, Chapters 191, 193, and 195 Trauma destination protocol, Stroke destination protocol and STEMI destination protocol. LERN also promulgated LAC 48:I, Chapter 197, Sections 19701-19701 Trauma Program Recognition.

LERN's Communication Center is the "first call" help desk and 24/7/365 information coordinator for unfolding events in the state. In this role, LERN provides timely information that helps hospitals, other health care providers and relevant stakeholder agencies prepare for and manage response to the emergency events they face.

Louisiana Emergency Response Network Board Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|----------------------------------|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 1,583,085 | \$ 1,637,234 | \$ 1,637,234 | \$ 1,638,596 | \$ 1,657,198 | \$ 19,964 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 27,248 | 189,900 | 189,900 | 40,000 | 40,000 | (149,900) |
| Fees and Self-generated Revenues | 9,000 | 5,383 | 5,383 | 12,334 | 12,334 | 6,951 |
| Statutory Dedications | 1,282 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Means of Financing | \$ 1,620,615 | \$ 1,832,517 | \$ 1,832,517 | \$ 1,690,930 | \$ 1,709,532 | \$ (122,985) |



Louisiana Emergency Response Network Board Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 883,560 | \$ 916,509 | \$ 916,509 | \$ 927,024 | \$ 945,914 | \$ 29,405 |
| Total Operating Expenses | 242,860 | 239,261 | 239,261 | 251,595 | 251,595 | 12,334 |
| Total Professional Services | 324,658 | 337,531 | 337,531 | 337,531 | 337,531 | 0 |
| Total Other Charges | 163,640 | 192,779 | 192,779 | 174,780 | 174,492 | (18,287) |
| Total Acq & Major Repairs | 5,897 | 146,437 | 146,437 | 0 | 0 | (146,437) |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 1,620,615 | \$ 1,832,517 | \$ 1,832,517 | \$ 1,690,930 | \$ 1,709,532 | \$ (122,985) |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 5 | 5 | 5 | 5 | 5 | 0 |
| Unclassified | 2 | 2 | 2 | 2 | 2 | 0 |
| Total FTEs | 7 | 7 | 7 | 7 | 7 | 0 |

Source of Funding

The Louisiana Emergency Response Network Board program is funded with State General Fund (Direct) and Interagency Transfers from the Louisiana Highway Safety Commission.

Louisiana Emergency Response Network Board Statutory Dedications

| Fund | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|------------------------------------|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| LA Emergency Response Network Fund | \$ 1,282 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 |

Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|--------------|-----------------------|-------------------------------------|
| \$ 0 | \$ 0 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 1,637,234 | \$ 1,832,517 | 7 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| \$ 14,601 | \$ 14,601 | 0 | Market Rate Classified |
| \$ 1,178 | \$ 1,178 | 0 | Related Benefits Base Adjustment |
| \$ 17,269 | \$ 17,269 | 0 | Retirement Rate Adjustment |



Major Changes from Existing Operating Budget (Continued)

| General Fund | Total Amount | Table of Organization | Description |
|---|--------------|-----------------------|--|
| \$ 1,621 | \$ 1,621 | 0 | Group Insurance Rate Adjustment for Active Employees |
| \$ (5,264) | \$ (5,264) | 0 | Salary Base Adjustment |
| \$ (6,437) | \$ (146,437) | 0 | Non-Recurring Acquisitions & Major Repairs |
| \$ 4,118 | \$ 4,118 | 0 | Risk Management |
| \$ 10 | \$ 10 | 0 | UPS Fees |
| \$ 83 | \$ 83 | 0 | Civil Service Fees |
| \$ 309 | \$ 309 | 0 | Office of Technology Services (OTS) |
| \$ (7,524) | \$ (7,524) | 0 | Office of State Procurement |
| Non-Statewide Major Financial Changes: | | | |
| \$ 0 | \$ 6,951 | 0 | Supplies for the Stop the Bleed program, including wall mounted Stop the Bleed kits, training tourniquets, and educational booklets. |
| \$ 0 | \$ (9,900) | 0 | Decreases the budget authority for the grant that is received from the Louisiana Highway Safety Commission. The previously budgeted amount was in excess of average collections. |
| \$ 1,657,198 | \$ 1,709,532 | 7 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 1,657,198 | \$ 1,709,532 | 7 | Base Proposed Budget FY 2019-2020 |
| \$ 1,657,198 | \$ 1,709,532 | 7 | Grand Total Recommended |

Professional Services

| Amount | Description |
|-------------------------------|--|
| Professional Services: | |
| \$25,000 | Legal services to provide support and guidance on matters related to the development of the system |
| \$83,747 | Management consulting support and strategic planning for ongoing implementation of Louisiana Emergency Response Network |
| \$29,779 | Other educational contracts to secure Advanced Trauma Life Support (ATLS), PreHospital Trauma Life Support (PHTLS), Rural Trauma Team Development Course (RTTDC), American Trauma Society and trauma registries in rural areas |
| \$199,005 | Medical Services; medical directors and other doctors provide consultation related to trauma, stroke and STEMI |
| \$337,531 | Total Professional Services |

Other Charges

| Amount | Description |
|-----------------------|--|
| Other Charges: | |
| \$40,000 | Grant provided by the Louisiana Highway Safety Commission (LHSC) |
| \$40,000 | SUB-TOTAL OTHER CHARGES |



Other Charges (Continued)

| Amount | Description |
|-------------------------------|---|
| Interagency Transfers: | |
| \$29,329 | Office of Risk Management |
| \$51,268 | Office of Technology Services (OTS) |
| \$3,077 | Civil Service Fees |
| \$11,700 | Office of State Procurement |
| \$328 | Office of State Uniform Payroll (UPS) |
| \$800 | Office of State Register |
| \$1,860 | Office of State Mail Operations |
| \$36,130 | Office of Telecommunications Management (OTM) |
| \$134,492 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$174,492 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|---|
| | This agency does not have funding for Acquisitions and Major Repairs. |

Performance Information

1. (KEY) To continue the operational activity of the LERN Office and LERN Communications Center to encompass 100% of the citizens of Louisiana in directing the transport of traumatically injured patients or time sensitive patients to definitive care within 60 minutes of injury/illness.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of hospitals having emergency room services that participate in the LERN Network (LAPAS CODE - 22965) | 95% | 98% | 98% | 98% | 98% | 98% |
| K | Percentage of EMS Agencies that participate in LERN (LAPAS CODE - 22328) | 75% | 67% | 75% | 75% | 75% | 75% |
| K | Percentage of time where traumatically injured patients that were directed to an Emergency Department for definitive care did not require transfer to another facility for higher level resources (LAPAS CODE - 22329) | 90% | 97% | 95% | 95% | 95% | 95% |
| K | Percentage of EMS agencies that submit data to the State EMS Registry (LAPAS CODE - 25347) | 55% | 69% | 63% | 63% | 63% | 63% |

Louisiana Emergency Response Network Board General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Percentage of Louisiana citizens with access to a Level I, II, or III trauma center within a 60 minute drive time. (LAPAS CODE - 26127) | Not Available | Not Available | 53% | 55% | 69% |
| This is a new performance indicator for FY2017-18 and there is no prior year information available. | | | | | |
| Number of state designated trauma center (LAPAS CODE - 26128) | Not Available | Not Available | 5 | 5 | 6 |
| Number of hospitals participating in the STEMI regional report (LAPAS CODE - 26129) | Not Available | Not Available | 11 | 11 | 16 |
| This is a new performance indicator for FY2017-18 and there is no prior year information available. | | | | | |
| Number of Primary Stroke Centers in the state (LAPAS CODE - 26130) | Not Available | Not Available | 12 | 16 | 16 |
| This is a new performance indicator for FY2017-18 and there is no prior year information available. | | | | | |
| Percentage of LDH regions participating with LERN in regional MCI drills. (LAPAS CODE - 26131) | Not Available | Not Available | 4% | 67% | 88% |



09-325 — Acadiana Area Human Services District



Agency Description

The mission of the Acadiana Area Human Services District is to increase public awareness of and to provide access for individuals with behavioral health and development disabilities to integrated community based services while promoting wellness, recovery and independence through education and the choice of a broad range of programmatic and community resources. To this end, a comprehensive system of care is offered which provides research-based prevention, early intervention, treatment and recovery support services to citizens of Acadia, Evangeline, Iberia, Lafayette, St. Landry, St. Martin, and Vermilion parishes, directly and through community collaborations.

The goals of the Acadiana Area Human Services District are to:

- I. To provide comprehensive services and supports which improve the quality of life and community participation for persons in crisis and/or with serious and persistent mental illness, emotional and behavioral disorders, addictive disorders, co-occurring disorders, and/or developmental disabilities.
- II. To improve individual outcomes through effective implementation of evidenced-based and best practices and data-driven decision-making.
- III. To promote healthy, safe lives for people by providing leadership in educating the community on the importance of prevention, early detection and intervention, and by facilitating coalition building to address localized community problems.

The Acadiana Area Human Services District focuses its treatment approach on the person and family in the provision of services and supports. The family is paramount to the treatment model and serves as the basis for individual and family treatment, recovery and wellness adaptation.

For additional information, see:

[DHH: Acadiana Area Human Services District](#)

Acadiana Area Human Services District Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 13,910,943 | \$ 14,947,361 | \$ 14,947,361 | \$ 15,588,869 | \$ 14,728,406 | \$ (218,955) |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 416,680 | 2,923,045 | 3,204,025 | 3,204,025 | 3,204,025 | 0 |
| Fees and Self-generated Revenues | 780,660 | 1,536,196 | 1,536,196 | 1,536,196 | 1,536,196 | 0 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Means of Financing | \$ 15,108,283 | \$ 19,406,602 | \$ 19,687,582 | \$ 20,329,090 | \$ 19,468,627 | \$ (218,955) |
| Expenditures & Request: | | | | | | |
| Acadiana Area Human Services District | \$ 15,108,283 | \$ 19,406,602 | \$ 19,687,582 | \$ 20,329,090 | \$ 19,468,627 | \$ (218,955) |
| Total Expenditures & Request | \$ 15,108,283 | \$ 19,406,602 | \$ 19,687,582 | \$ 20,329,090 | \$ 19,468,627 | \$ (218,955) |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |



325_1000 — Acadiana Area Human Services District

Program Authorization: Louisiana revised statutes (LSA-RS): R.S. 373, R.S. 28:912-920.

Program Description

The Acadiana Area Human Services District is one program comprised of administration, behavioral health, and developmental disabilities.

- **Administration:** The Louisiana Department of Health (LDH), its program offices and the Louisiana Legislature have created a statewide integrated human services delivery system with local accountability and management to provide behavioral health and developmental disabilities services. These local human service systems are referred to as local governmental entities (LGEs). LGEs feature practices such as a framework anchored in clear policy objectives, well-defined local roles and responsibilities, and measures to assure accountability of delivering quality services to consumers that assist in determining the relative efficiency and effectiveness of public systems. Act 373 of the 2008 Legislative Session, requires that LDH shall not contract with a new LGE until LDH, in consultation with the Human Services Interagency Council (HSIC), has determined and confirmed in writing to the governor that LDH is prepared to contract the provision of services to the LGE after the LGE has successfully completed the Readiness Assessment. The Acadiana Area Human Services District was created by Act 373 in the 2008 Legislative Session for the parishes of Acadia, Evangeline, Iberia, Lafayette, St. Landry, St. Martin and Vermilion. A ten member board was seated in January of 2010 and an Executive Director was hired in November 2011. The Acadiana Area Human Services District will participate in the statewide initiative to transition from the statewide SMO to the five Bayou Health companies to implement an electronic health record to assist with continuous documentation efforts, scheduling of clients to maximize provider time, invoicing and billing procedures to improve collection efforts and standardization of forms/procedures. Acadiana Area Human Services District is seeking national reaccreditation with CARF for its 5 behavioral clinics sites within the region.
- **Behavioral Health:**
- **Mental Health –** Acadiana Area Human Services District provides Mental Health outpatient clinic services for children, adolescents, and adults. Core services include screening, assessment, crisis evaluation, individual/group/family therapy, medication management (which includes administration and education), and screening for persons with co-occurring disorders. Contracted services include evidence-based practice (Assertive Community Treatment) and Case Management Services for adults and children/adolescents, as well as housing and employment assistance and assistance in application for Supplemental Security Income (SSI). Service delivery includes full participation in the Healthy Louisiana (formerly Bayou Health) initiative.
- **Addictive Disorders –** Acadiana Area Human Services District provides Addictive Disorders outpatient clinic services for adolescents and adults and contracts with community vendors to provide Prevention services to children and adolescents. Core services include orientation/screening, referral, assessment; education, outpatient, intensive outpatient, and aftercare group modalities, treatment for gambling addiction, drug screens, HIV/STD/TB services, and medical history/mental status exams. Addictive Disorders and Prevention service providers focus their attention on providing comprehensive, fully integrated prevention and treatment services and actively seek the assistance of partnerships and collaborations to fully meet the needs of individuals, families, and communities.

- **Developmental Disabilities:** Developmental Disabilities core services consist of serving as the Single Point of Entry (SPOE) into the Developmental Disabilities (DD) Services System and providing support coordination services to individuals and their families through DD and other available community resources. Staff members assess the needs for support and services, develop individual plans of support, make applicable referrals, and provide ongoing coordination for the client's support plans. Targeted services are centered on Home and Community-Based Services Waiver programs and Federal criteria which allow services to be provided in a home or community-based setting for the recipient who would otherwise require institutional care. The Family Support Program is designed to assist individuals whose needs exceed those normally used resources in the community, and other natural resources available. Individual and Family Supports include but are not limited to: respite care, personal assistance services, specialized clothing, such as adult briefs, dental and medical services not covered by other sources, equipment and supplies, communication services, crisis intervention, specialized utility costs, specialized nutrition, and family education. The Flexible Family Fund Program is intended to assist families with children with severe or profound disabilities to offset the extraordinary costs of maintaining their child in their own home. The program provides a monthly stipend to families of children who have qualifying exceptionalities identified through their local educational authority.

Acadiana Area Human Services District Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|---|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 13,910,943 | \$ 14,947,361 | \$ 14,947,361 | \$ 15,588,869 | \$ 14,728,406 | \$ (218,955) |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 416,680 | 2,923,045 | 3,204,025 | 3,204,025 | 3,204,025 | 0 |
| Fees and Self-generated Revenues | 780,660 | 1,536,196 | 1,536,196 | 1,536,196 | 1,536,196 | 0 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Means of Financing | \$ 15,108,283 | \$ 19,406,602 | \$ 19,687,582 | \$ 20,329,090 | \$ 19,468,627 | \$ (218,955) |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 |
| Total Operating Expenses | 136,611 | 176,100 | 176,100 | 180,830 | 176,100 | 0 |
| Total Professional Services | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Other Charges | 14,971,672 | 19,093,510 | 19,374,490 | 20,148,260 | 19,292,527 | (81,963) |
| Total Acq & Major Repairs | 0 | 136,992 | 136,992 | 0 | 0 | (136,992) |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 15,108,283 | \$ 19,406,602 | \$ 19,687,582 | \$ 20,329,090 | \$ 19,468,627 | \$ (218,955) |



Acadiana Area Human Services District Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |

Source of Funding

This program is funded with State General Fund, Interagency Transfers, Fees and Self-generated Revenues and Federal Funds. The Interagency Transfers are from the Office of Behavioral Health. The Fees and Self-generated Revenues are from the collection of fees for services provided to clients who are not eligible for Medicaid services through the Statewide Management Organization, ineligible patient fees, Medical Vendor Payments - Title XIX, for services provided to Medicare eligible clients, urine drug screen copays, DWI copays, and Medicaid enrollment fees.

Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|---------------|--------------------------|--|
| \$ 0 | \$ 280,980 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 14,947,361 | \$ 19,687,582 | 0 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| 209,995 | 209,995 | 0 | Market Rate Classified |
| (37,877) | (37,877) | 0 | Related Benefits Base Adjustment |
| 191,105 | 191,105 | 0 | Retirement Rate Adjustment |
| 22,727 | 22,727 | 0 | Group Insurance Rate Adjustment for Active Employees |
| 12,681 | 12,681 | 0 | Group Insurance Rate Adjustment for Retirees |
| 137,395 | 137,395 | 0 | Salary Base Adjustment |
| (402,600) | (402,600) | 0 | Attrition Adjustment |
| (242,349) | (242,349) | 0 | Personnel Reductions |
| (136,992) | (136,992) | 0 | Non-Recurring Acquisitions & Major Repairs |
| 24,051 | 24,051 | 0 | Risk Management |
| (1,173) | (1,173) | 0 | Legislative Auditor Fees |
| (307) | (307) | 0 | UPS Fees |
| (103) | (103) | 0 | Civil Service Fees |
| 11,648 | 11,648 | 0 | Office of Technology Services (OTS) |
| (7,156) | (7,156) | 0 | Office of State Procurement |



Major Changes from Existing Operating Budget (Continued)

| General Fund | Total Amount | Table of Organization | Description |
|---|---------------|-----------------------|--|
| Non-Statewide Major Financial Changes: | | | |
| \$ 14,728,406 | \$ 19,468,627 | 0 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 14,728,406 | \$ 19,468,627 | 0 | Base Proposed Budget FY 2019-2020 |
| \$ 14,728,406 | \$ 19,468,627 | 0 | Grand Total Recommended |

Professional Services

| Amount | Description |
|--------|--|
| | This agency does not have funding for Professional Services. |

Other Charges

| Amount | Description |
|-------------------------------|---|
| Other Charges: | |
| \$10,632,611 | Salaries and related benefits for Other Charges positions. |
| \$7,958,908 | Contractual and operating costs of mental health, addictive disorders and developmental disability services |
| \$18,767,380 | SUB-TOTAL OTHER CHARGES |
| Interagency Transfers: | |
| \$34,586 | Payments to the Department of Civil Service - Civil Service Fees |
| \$218,037 | Payments to the Division of Administration - Risk Management |
| \$6,966 | Payments to the Division of Administration - Uniform Payroll Services |
| \$129,942 | Payments to the Division of Administration- Technology Services |
| \$10,621 | Payments to the Division of Administration - Office of State Procurement |
| \$28,096 | Payments to the Legislative Auditor |
| \$96,899 | Miscellaneous Commodities and Services |
| \$525,147 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$19,292,527 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|---|
| | This agency does not have funding for Acquisitions and Major Repairs. |



Performance Information

1. (KEY) To provide programmatic leadership and direction to the programs of behavioral health (addictive disorders and mental health) and developmental disabilities services under AAHSD; to continue the operational activity of the AAHSD administrative office in relation to the Readiness Assessment Criteria and other regulatory/licensure processes and according to the terms of the Memorandum of Understanding (MOU) each year through June 30, 2022.

Children's Budget Link: Acadiana Area Human Services District services for children are related to the health policy outlined in the Children's Budget Link which mandates that all Louisiana children will have access to comprehensive healthcare services, and are linked via the Acadiana Area Human Services District agency's budget.

Human Resource Policies Beneficial to Women and Families Link: Acadiana Area Human Services District abides by all state Civil Services guidelines and procedures regarding equal opportunity for all staff and in particular women and their families. The Acadiana Area Human Services District also addresses specific issues in respect to female employees and their families in the Human Resources policies for the agency and the Acadiana Area Human Services District Personnel Handbook. All policies are reviewed annually and changes/additions are made accordingly to new mandates or as issues arise.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2020, The American Association of Intellectual and Developmental Disabilities (AAID), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Prevention (CSAP), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Treatment (CSAT).

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of clients who indicate they would continue to receive services at AAHSD clinics if given the choice to go elsewhere (LAPAS CODE - 25057) | 90% | 95% | 90% | 90% | 90% | 90% |
| K | Percentage of clients who indicate they would recommend AAHSD services to family and friends (LAPAS CODE - 25058) | 90% | 96% | 90% | 90% | 90% | 90% |



Acadiana Area Human Services District General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Total number of individuals served in the Acadiana Area Human Services District (LAPAS CODE - 25043) | 3,583 | 15,841 | 14,891 | 14,853 | 15,255 |
| Total number of individuals served by outpatient mental health in Acadiana Area Human Services District (LAPAS CODE - 25044) | 1,276 | 4,938 | 5,772 | 5,332 | 5,403 |
| Total numbers of individuals served by outpatient Addictive Disorders in Acadiana Area Human Services District (LAPAS CODE - 25046) | 283 | 1,222 | 675 | 1,229 | 1,039 |
| Total number of enrollees in prevention programs (LAPAS CODE - 25047) | 1,531 | 9,681 | 8,444 | 8,292 | 8,813 |

2. (KEY) Each year through June 30, 2022, AAHSD will work as part of the State's continuum of care that centers on behavioral disorders, addictive disorders, and co-occurring disorders.

Children's Budget Link: Acadiana Area Human Services District services for children are related to the health policy outlined in the Children's Budget Link which mandates that all Louisiana children will have access to comprehensive healthcare services, and are linked via the Acadiana Area Human Services District agency's budget.

Human Resource Policies Beneficial to Women and Families Link: The Acadiana Area Human Services District abides by all state Civil Services guidelines and procedures regarding equal opportunity for all staff and in particular women and their families. The Acadiana Area Human Services District also addresses specific issues in respect to female employees and their families in the Human Resources policies for the agency and the Acadiana Area Human Services District Personnel Handbook. All policies are reviewed annually and changes/additions are made accordingly to new mandates or as issues arise.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2020, The American Association of Intellectual and Developmental Disabilities (AAID), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Prevention (CSAP), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Treatment (CSAT).



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
|-----------------------|---|--|---|---|---|-------|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | | | |
| K | Number of adults receiving mental health services in all AAHSD behavioral health clinics (LAPAS CODE - 25052) | 5,000 | 4,925 | 5,000 | 5,000 | 5,000 | 5,000 | |
| K | Number of children/ adolescents receiving mental health services in all AAHSD behavioral health clinics (LAPAS CODE - 25053) | 725 | 478 | 725 | 725 | 500 | 500 | |
| K | Percentage of adults receiving mental health services who indicate that they would choose to continue to receive services from AAHSD if given the choice to receive services elsewhere (LAPAS CODE - 25054) | 90% | 95% | 90% | 90% | 90% | 90% | |
| K | Percentage of mental health clients who would recommend AAHSD services to others (LAPAS CODE - 25055) | 90% | 96% | 90% | 90% | 90% | 90% | |
| K | Percentage of mental health cash subsidy slots utilized (LAPAS CODE - 25056) | 94% | 100% | 94% | 94% | 94% | 94% | |
| K | Percentage of individuals successfully completing the 24-hour residential addictive disorders treatment program (LAPAS CODE - 25040) | 60% | 24% | 60% | 60% | 30% | 30% | |
| K | Percentage of individuals successfully completing the Primary Inpatient Adult addictive disorders treatment program (LAPAS CODE - 25041) | 85% | 100% | 85% | 85% | 85% | 85% | |



3. (KEY) Through the Developmental Disabilities activity, AAHSD will foster and facilitate independence for citizens with disabilities through the availability of home- and community-based services each year through June 30, 2022.

Children's Budget Link: Acadiana Area Human Services District services for children are related to the health policy outlined in the Children's Budget Link which mandates that all Louisiana children will have access to comprehensive healthcare services, and are linked via the Acadiana Area Human Services District agency's budget.

Human Resource Policies Beneficial to Women and Families Link: The Acadiana Area Human Services District abides by all state Civil Services guidelines and procedures regarding equal opportunity for all staff and in particular women and their families. The Acadiana Area Human Services District also addresses specific issues in respect to female employees and their families in the Human Resources policies for the agency and the Acadiana Area Human Services District Personnel Handbook. All policies are reviewed annually and changes/additions are made accordingly to new mandates or as issues arise.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2020, The American Association of Intellectual and Developmental Disabilities (AAID), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Prevention (CSAP), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Treatment (CSAT).

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of persons receiving individual and family support services (LAPAS CODE - 25048) | 240 | 99 | 240 | 240 | 240 | 240 |
| K | Number of persons receiving Flexible Family Funds (LAPAS CODE - 25049) | 202 | 199 | 202 | 202 | 202 | 202 |
| K | Percentage of eligibility determinations determined to be valid according to Flexible Family Fund provisions (LAPAS CODE - 25050) | 95% | 100% | 95% | 95% | 95% | 95% |
| K | Number of persons receiving developmental disabilities services (LAPAS CODE - 25051) | 2,350 | 2,185 | 2,350 | 2,350 | 2,350 | 2,350 |



09-326 — Office of Public Health



Agency Description

Mission Statement:

The mission of the Louisiana Department of Health (LDH) Office of Public Health (OPH) is to protect and promote the health and wellness of all individuals and communities in Louisiana.

Vision Statement:

The LDH OPH characterized by a trained and highly motivated workforce, will employ science-based best practices to ensure that all people in Louisiana have the opportunity to grow, develop, and live in an environment that promotes the physical, behavioral and social health of individuals, families and communities.

Goals and Objectives:

- 1) Increase financial stability by more efficient utilization of resources and increased revenue.
- 2) Operate as a cross-functional, cohesive agency throughout all programs, services, and regions, while being reliable and responsive and meeting national standards.
- 3) OPH attracts and retains a competent and diverse staff throughout our workforce to maximize productivity, deliver high quality service, and improve outcomes.
- 4) Lead and continually improve a public health system that identifies and reduces inequities to improve health outcomes and quality of life in Louisiana.
- 5) Adopt and maintain an up-to-date IT infrastructure to ensure a well-equipped workforce that has the tools to meet or exceed performance standards and funding requirements.

Core Values:

- OPH values health as physical, mental, and social well-being.
- We are dedicated to assisting and serving everyone with compassion and dignity.
- We value and respect diversity.
- We value individuals and communities as core partners in protecting and promoting health.
- We value the unique perspectives and contributions of all employees.
- We are committed to fostering an environment where all employees are empowered to challenge current processes and assumptions in an effort to continually improve quality and performance.
- We are committed to excellence through continuous performance improvement based on best practices and available science.
- We demonstrate integrity, accountability, professionalism, and transparency

OPH is dedicated to the development, implementation and management of public health services for the citizens of Louisiana. The agency will continue to deliver Maternal Child Health Services, Nutrition Services (Women, Infants and Children, WIC Services), Family Planning Services, Children Special Health Services, Early Steps Program Services, Immunization Services, Tuberculosis Services and Genetic Disease Monitoring Services. OPH promotes the physical, mental and social health of infants, children, adolescents, women, families and communities through these services via health information/statistics, environmental health, chronic diseases/health promotion, preventive health, epidemiology/surveillance, and access to essential health care services.

The Office of Public Health has one appropriated program, the Public Health Services Program.

For additional information, see:

[Office of Public Health](#)

[Centers for Disease Control and Prevention](#)

[Louisiana Health Finder](#)

Office of Public Health Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 47,461,019 | \$ 50,967,685 | \$ 50,967,685 | \$ 59,708,643 | \$ 55,687,027 | \$ 4,719,342 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 6,870,947 | 5,032,183 | 7,251,077 | 5,031,072 | 5,031,072 | (2,220,005) |
| Fees and Self-generated Revenues | 41,436,617 | 48,303,276 | 48,303,276 | 48,075,248 | 48,075,248 | (228,028) |
| Statutory Dedications | 8,764,759 | 11,346,982 | 11,346,982 | 11,346,982 | 10,040,956 | (1,306,026) |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 218,878,552 | 278,022,719 | 278,022,719 | 271,301,768 | 269,325,781 | (8,696,938) |
| Total Means of Financing | \$ 323,411,894 | \$ 393,672,845 | \$ 395,891,739 | \$ 395,463,713 | \$ 388,160,084 | \$ (7,731,655) |
| Expenditures & Request: | | | | | | |
| Public Health Services | \$ 323,411,894 | \$ 393,672,845 | \$ 395,891,739 | \$ 395,463,713 | \$ 388,160,084 | \$ (7,731,655) |
| Total Expenditures & Request | \$ 323,411,894 | \$ 393,672,845 | \$ 395,891,739 | \$ 395,463,713 | \$ 388,160,084 | \$ (7,731,655) |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 1,188 | 1,200 | 1,200 | 1,215 | 1,215 | 15 |
| Unclassified | 14 | 14 | 14 | 14 | 14 | 0 |
| Total FTEs | 1,202 | 1,214 | 1,214 | 1,229 | 1,229 | 15 |



326_2000 — Public Health Services

PROGRAM AUTHORIZATION: Statutory Authority for Public Health Services: Statutory Authority is inclusive of programs within the five operating areas: Vital Records and Statistics R.S. 40:32 et. seq., R.S. 40:37, Data Release R.S. 40:41, Registration of Vital Events R.S. 40:34 et. seq., Marriage Licenses R.S. 9:201 et. seq. Putative Father Registry R.S. 9:400 et. seq.; Maternal and Child Health Services Chapter 8, Part I L.R.S. 46:971-972; R.S. 17:2111-2112, R.S. 33:1563, Hearing Impairment R.S. 46; 2261-2267, Adolescent Pregnancy R.S. 46:973-974 (Maternal and Child Health Services Block Grant, Title V of the Social Security Act); Omnibus Budget Reconciliation Acts of 1981 and 1989; P.L. 101-239; Social Security Act ñ Maternal and child health block Grant 42 U.S.C. 701ß501, Personal Responsibility and Work Opportunity Reconciliation act of 1996 ñ Temporary Assistance to Needy Families Block Grant Federal Pub.L. 104-193, Patient Protection and Affordable Care Act of 2010 42 U.S.C. 701 ß Section 511(b), Medicaid Targeted Case Management 42 U.S.C. 701 ß 1905(a)(19), ß 1915(g), LAC Title 50 Part XV Subpart 7, Violent Crime Control and Law Enforcement Act of 1994 Federal H.R. 3355, Pub.L. 103-322, Child Death Investigation L.S.A. RS 40:2019;

Family Planning Title X of the Public Health Service Act, 42 U.S.C. 300 et. seq., 42 CFR part 59, subpart A, Subpart B, 42 CFR part 50 subpart B; 42 CFR 59.1; OPA 99-1: Compliance with State reporting laws: FY 1999 Omnibus Appropriations bill P.L. 105-277 ß 219; Louisiana Children Code Art. 609A; Abortion Alternatives R.S.40.1299.35í Title XIX of the Social Security Act, as amended (42 CFR), R.S. 40:1299 thru 1299.5, Child Nutrition Act of 1966 As Amended Through P.L. 110ñ246, Effective October 1, 2008, R.S. 46:447.1; Title V Maternal and Child Health; ß 502; Social Security Act Title XIX (P.L. 95-613); (P.L. 95-91); (P.L. 95-83); Title X, 42 U.S.C. 701:42 U.S.C. 3000. R.S. 40:5; Act 16; 42 U.S.C. 241(a), 243(b), 247(c); Health Omnibus Programs Extension (HOPE) Act; Title XXV; Public Law 100-607; Comprehensive AIDS Resources Emergency Act of 1990 (Title XXVI), R.S. 40:4,5; RS 17:170; 42 U.S.C. 2476 (Section 317 of the Public Health Act), R.S. 40:5; RS 40:1061-1068; RS 40:3.1; Sexually Transmitted Disease, RS 40:1061 thru 1068 and 1091 thru 1093, LRS 40:4(A)(2) and RS 40:5(10); Vaccines for Children, Section 1928 of the Social Security Act, Vaccine Adverse Event Reporting System 42 U.S.C. ß300aa-25;

Women Infants and Children ß17 of the Child Nutrition Act of 1966, WIC Breastfeeding Peer Counseling, Child Nutrition and Reauthorization Act of 2004; Health, Hunger Free Kids Act of 2010; Commodity Supplemental Food Program Section 4(a) of the Agriculture and Consumer Protection Act of 1973; State Sanitary Code, Chapter II, 42 U.S.C., 247c (Public Health Service Act 318); Public Law 95-626, R.S. 40:4,5. 40:28-29; RS 40:17, R.S. 40: 5,7, 18; RS 40:1275 thru 1278; 42 U.S.C. 246; State Sanitary Code, Chapter II, 42 U.S.C., 247c (Public Health Service Act 318); Public Law 95-626, R.S. 40:4,5. 40:28-29; RS 40:17, R.S. 40: 5,7, 18; RS 40:1275 thru 1278; 42 U.S.C. 246, Louisiana State Sanitary Code, Chapters I, II, XII, XIV, XXIII, XXIV. Childrenís Special Health Services R.S.40:1299.111-120 (Childrenís Special Health Services). Title 48; Public Health General; Part V; subpart 17; ßß4901-5903 /LAC:48.V.4901-5903; Title V of the Social Security Act sections 701-710, subchapter V chapter VII, title 42; Birth Defects LAC Title 48:V.Chapters 161 and 163; Newborn Screening: RS 40:1299 ñ 1299.4, 1299:6, Hemophilia: RS 40:1299.5; LAC 48.V.7101, Childhood Lead Poisoning Prevention: RS 40:1299.21-29; LAC 51:IV.101-111), LAC Title 48:V.ß 7005; Newborn Heel Stick RS 40:1299-1299.4, 1299.6, LAC title 48.V.6303; Hearing, Speech and Vision R.S. 46:2261 et. seq. LAC Title 48, Public Health General, Part V, subpart 7, Chapter 22; Section 399M of the Public Health Service Act 42 USC section 280g-1; Early Hearing Detection and Intervention Act of 2010;



Individuals with Disabilities Education Act (IDEA), Part C, Early Intervention Program for Infants and Toddlers with Disabilities, final regulations 2011, 34 CFR Part 303 RIN 1820-AB 59; Infectious Disease Epidemiology LAC Title 51, Part II. The Control of Diseases 105, LAC Title 51 Part III. The Control of Rabies and other Zoonotic Diseases 101-111; Tuberculosis, LA R.S. 40:3, 40:4, 40:5 Public Health Sanitary Code, (LAC TITLE 51): Chapter II, '115, '117, '119, '121, '125, '503, '505; Adolescent School Health Initiative, LA, R.S. 40:31.3; R.S. 40:1, et seq., R.S. 4- 6, R.S. 8- 9 et seq., 1141-51, 1152-1156, 2701-19, 2817 et. Seq; Commercial Body Art Regulation Act (Act 393 of 1999) R.S. 40:2831 - 40:2834, LAC 51 (Public Health ñ Sanitary Code - Parts 1-28); Chapter 32 of Title 40 of the Louisiana Revised Statutes of 1950, as amended (La. R.S. 40:2821 - 2826);

Safe Drinking Water Program, L.R.S. 40:4.A(7),(8)&(11)); 40:4.B; 40:4.11, 40:4.12; 40:5(5),(6)&(20); 40:5.6-9; 40:6; 40:8; Safe Drinking Water Administration Fee R.S. 40:31.33.LAC 51: Part I and Parts XII (Water Supplies), XIV (Plumbing), XXIV (Swimming Pools); and LA R.S. 40:32 et seq., LA R.S. 40:1299.80 et seq; Building and Premises RS36:258; Commercial Seafood LAC Title 51: Part IX; LRS 40:5.3, National Shellfish Sanitation Program, USFDA Interstate Certified Shellfish Shippers List; Infectious Waste RS 40:4 (b)(i); Milk and Dairy LAC Title 51, Part 7, U.S. Food and Drug Administration Pasteurized Milk Ordinance, 2011 Revision; Retail Food LAC Title 51Part XXIII Chapter 307, Chapter 501; Food and Drug R.S. 40:601 et. sep., 2701-2719, and 2831 et seq, RS 40:717; Operator Certification RS 40:1141-1151, Title 48, Part V, Chapter 73, 42 U.S.C. 300f, et seq. 40 CFR Parts 141-143; Emergency Medical Services, R.S. 40:1231-1236., R.S. 40:1300.102-105; Emergency Preparedness sections 319C-1 and 319C-2 of the Public Health Service (PHS) Act as amended by the Pandemic and All-Hazards Preparedness Act (PAHPA) of 2006, Presidential Policy Directive 8: National Preparedness; Medicare Rural Hospital Flexibility Balanced Budget Act of 1997, Section 4201, P.L. 105-33, LA Act 162 of 2002;

Primary Care Office and Health Professional Workforce Public Health Act, Title III, ß 333D, Section 220ß of the Immigration and Nationality Technical Corrections Act of 1994, Public Health Services Act, Title III, ß 339 (O), 338I, and 338 and 338B(g)(1); Health Professional Shortage Area 42 CFR, Chapter 1, Part 5, ß215 of the Public Health Service Act, 58 Stat. 690, 42 U.S.C. 216, ß 332 of the Public Health Service Act, 90 Stat. 2270-2272, 42 U.S.C. 245e.

Program Description

The mission of Public Health Services is to protect and improve the health and well-being of Louisiana's residents, visitors, and native-born Louisianans who no longer reside in the state, by

- § Improving the Health of Louisiana's residents by promoting healthy lifestyles, providing preventive health education and data necessary to enable individuals and communities to assume responsibility for their own health, and assuring the availability of essential preventive health services.
- § Operating a centralized vital event registry that provides efficient access to, collection and archival of vital event records.
- § Collecting, analyzing, and reporting statistics needed to determine and improve population health status.
- § **Protecting the health of Louisiana citizens and its visitors by providing the educational resources, regulatory oversight and preventive measures necessary to reduce the incidence of food/water-borne illnesses and other preventable diseases/conditions most commonly associated with unsafe food, water, milk, seafood, molluscan shellfish, drugs, cosmetics, onsite wastewater, biomedical waste, public institutions, commercial body art, commercial tanning, and beach recreational waters.**



- § Preventing illness and death that can occur from waterborne disease outbreaks or exposure to contaminated drinking water or raw sewage.
- § Improving the health of Louisiana citizens by assisting public water systems with delivering safe and affordable drinking water.

The goals of Public Health Services are to:

- § Promote health through education and programs that utilize evidence-based public health and disease prevention strategies.
- § Study the distribution and determinants of morbidity and mortality in Louisiana in order to monitor the health of communities, guide program and policy development, and provide leadership for the prevention and control of disease, injury, and disability in the state.
- § Assure access to essential preventive health services for all Louisiana citizens.
- § Coordinate, empower and mobilize community partnerships to identify and solve health problems.
- § Facilitate the timely filing of high quality vital record documents prepared by hospitals, physicians, coroners, funeral directors, Clerks of the Court, and others by providing responsive public services, analyzing and disseminating health information in support of health and social planning efforts, and maintaining and operating the Louisiana Putative Father Registry and the Louisiana Acknowledgment Repository.
- § Improve the health status of Louisiana residents in rural and underserved areas by building the capacity of community health systems in order to provide integrated, efficient and effective health care services.
- § Reduce the incidence of food/water-borne illnesses through improved inspection.
- § Promote health through education that emphasizes the importance of food/water safety.
- § Enforce regulations which protect the food/water supply and investigate food/water borne illness outbreaks.
- § Ensure that all food products produced and/or marketed in Louisiana are adequately, truthfully and informatively labeled.
- § Provide regulatory oversight over commercial body art and tanning facilities to confirm that all tattoos, body piercings, and permanent cosmetic procedures are performed safely and effectively throughout the state; and that tanning facilities adhere to proper sanitary procedures and standards for equipment and practices to protect the public consumer in Louisiana.
- § Provide comprehensive drinking water protection for the citizens and visitors of Louisiana.
- § Provide low-interest loans and technical assistance to community drinking water systems in Louisiana, enabling them to comply with state and federal drinking water regulations.
- § Certify all water and wastewater operators to operate public systems by giving examinations and issuing certifications of competency.
- § Regulate sewage treatment, sanitary sewage disposal, and other water and wastewater matters.



Public Health Services Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 47,461,019 | \$ 50,967,685 | \$ 50,967,685 | \$ 59,708,643 | \$ 55,687,027 | \$ 4,719,342 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 6,870,947 | 5,032,183 | 7,251,077 | 5,031,072 | 5,031,072 | (2,220,005) |
| Fees and Self-generated Revenues | 41,436,617 | 48,303,276 | 48,303,276 | 48,075,248 | 48,075,248 | (228,028) |
| Statutory Dedications | 8,764,759 | 11,346,982 | 11,346,982 | 11,346,982 | 10,040,956 | (1,306,026) |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 218,878,552 | 278,022,719 | 278,022,719 | 271,301,768 | 269,325,781 | (8,696,938) |
| Total Means of Financing | \$ 323,411,894 | \$ 393,672,845 | \$ 395,891,739 | \$ 395,463,713 | \$ 388,160,084 | \$ (7,731,655) |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 107,433,585 | \$ 116,373,440 | \$ 116,811,360 | \$ 128,274,271 | \$ 123,002,618 | \$ 6,191,258 |
| Total Operating Expenses | 26,392,330 | 31,703,973 | 31,703,973 | 31,703,973 | 31,703,973 | 0 |
| Total Professional Services | 31,853,338 | 37,758,906 | 39,229,987 | 37,758,906 | 36,452,880 | (2,777,107) |
| Total Other Charges | 156,985,607 | 207,074,706 | 207,384,599 | 197,153,781 | 196,500,042 | (10,884,557) |
| Total Acq & Major Repairs | 747,034 | 761,820 | 761,820 | 572,782 | 500,571 | (261,249) |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 323,411,894 | \$ 393,672,845 | \$ 395,891,739 | \$ 395,463,713 | \$ 388,160,084 | \$ (7,731,655) |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 1,188 | 1,200 | 1,200 | 1,215 | 1,215 | 15 |
| Unclassified | 14 | 14 | 14 | 14 | 14 | 0 |
| Total FTEs | 1,202 | 1,214 | 1,214 | 1,229 | 1,229 | 15 |

Source of Funding

This program is funded with State General Fund (Direct), Interagency Transfers, Fees and Self-generated Revenues, Statutory Dedications and Federal Funds. Interagency Transfers include funds received from the Medical Vendor Program for medical services to Medicaid eligible patients; the Office of Management and Finance for providing emergency medical service training; the Department of Environmental Quality for coliform analysis. Fees and Self-generated Revenues are comprised of patient fees or third party reimbursements received for medical services rendered; local funds generated by parish mileage or contributions for parish health units; and fees for testing charged in the Emergency Medical Services activity and fees for statutorily required permitting and certifications. Federal sources of funding include funds for AIDS Prevention, Drugs, New Initiatives, and Reporting; a grant from the Center for Disease Control (CDC) to study behavioral risk factors; the USDA Commodity Supplemental Food and WIC Program grants; the Family Planning Title 10 Grant; the



Healthy Futures Case Management Grant for at-risk pregnant women; the Immunization Grant for Children; the Maternal and Child Health Grant; the Preventive Health Grant; the Sexually Transmitted Disease Control Grant; Engineering Services Grants; CDC Grant for Infectious Epidemiology; Primary Care and Health Promotions Grants; Emergency Medical Services for Children Grant; Food & Drug Administration Grants; and a Vital Statistics Cooperative Grant. Statutory Dedications are from the Louisiana Fund (R.S.39:98.6.(8)), the Oyster Sanitation Fund (R.S. 40:5.10), the Vital Records Conversion Fund (R.S. 40:39, 1 (B)(2)), and the Emergency Medical Technician Fund (R.S.40:1236.5), see table below for a listing of expenditures out of each Statutory Dedication Fund.)

Public Health Services Statutory Dedications

| Fund | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--------------------------------------|------------------------------------|-------------------------|--|------------------------------|-----------------------------|--|
| Telecommunications for the Deaf Fund | \$ 1,723,803 | \$ 4,306,026 | \$ 4,306,026 | \$ 4,306,026 | \$ 3,000,000 | \$ (1,306,026) |
| Vital Records Conversion Fund | 155,404 | 155,404 | 155,404 | 155,404 | 155,404 | 0 |
| Emergency Medical Technician Fund | 9,000 | 9,000 | 9,000 | 9,000 | 9,000 | 0 |
| Oyster Sanitation Fund | 55,292 | 55,292 | 55,292 | 55,292 | 55,292 | 0 |
| Louisiana Fund | 6,821,260 | 6,821,260 | 6,821,260 | 6,821,260 | 6,821,260 | 0 |

Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|----------------|-----------------------|--|
| \$ 0 | \$ 2,218,894 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 50,967,685 | \$ 395,891,739 | 1,214 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| 2,495,376 | 2,495,376 | 0 | Market Rate Classified |
| 505,844 | 2,333,347 | 0 | Related Benefits Base Adjustment |
| 2,008,335 | 2,008,335 | 0 | Retirement Rate Adjustment |
| 221,575 | 221,575 | 0 | Group Insurance Rate Adjustment for Active Employees |
| 242,000 | 242,000 | 0 | Group Insurance Rate Adjustment for Retirees |
| 3,066,970 | 3,893,372 | 0 | Salary Base Adjustment |
| (3,754,559) | (5,729,216) | 0 | Attrition Adjustment |
| 0 | 500,571 | 0 | Acquisitions & Major Repairs |
| 0 | (761,820) | 0 | Non-Recurring Acquisitions & Major Repairs |
| 0 | (2,218,894) | 0 | Non-recurring Carryforwards |
| 59,872 | 59,872 | 0 | Risk Management |
| 568,667 | 568,667 | 0 | Rent in State-Owned Buildings |
| 12,874 | 12,874 | 0 | Maintenance in State-Owned Buildings |
| 4,145 | 4,145 | 0 | UPS Fees |
| 23,676 | 23,676 | 0 | Civil Service Fees |



Major Changes from Existing Operating Budget (Continued)

| General Fund | Total Amount | Table of Organization | Description |
|---|----------------|-----------------------|---|
| 134 | 134 | 0 | State Treasury Fees |
| 25,613 | 198,301 | 0 | Office of Technology Services (OTS) |
| 40,938 | 40,938 | 0 | Administrative Law Judges |
| (118,785) | (118,785) | 0 | Office of State Procurement |
| Non-Statewide Major Financial Changes: | | | |
| 0 | (9,867,400) | 0 | Realigns means of finance to a realistic amount that the Office of Public Health can collect based on collections in prior fiscal years. |
| 0 | 0 | 9 | Converting job appointments expiring in FY20 to authorized positions. These job appointments have been used to support Public Safety disease prevention and health promotion initiatives, to provide direct patient care at the Public Health Units, and to provide clerical support in Vital Records and Statistics. A request for funding is not needed as OPH has funding in the base budget to support these positions. |
| 0 | 0 | 6 | Creates new authorized positions in the Special Supplemental Nutrition Program for Women, Infants, & Children (WIC) to ensure compliance with federal and state regulations following past citations for audit findings. |
| 0 | 350,636 | 0 | Replacement computers, monitors, laptops, tablets, printers, fax machines, and scanners for the Office of Public Health. |
| (683,333) | (683,333) | 0 | Elimination of appropriated funding awarded in FY17 used to pay a settlement with the United States Department of Agriculture. In accordance with that settlement the Office of Public Health, Women, Infants, and Children (WIC) Program provided improvements to the Vendor Integrity Unit. |
| 0 | (1,306,026) | 0 | Reduces spending authority from the Telecommunications for the Deaf statutory dedication to align with the Revenue Estimating Conference's forecasted collections for the fund. |
| \$ 55,687,027 | \$ 388,160,084 | 1,229 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 55,687,027 | \$ 388,160,084 | 1,229 | Base Proposed Budget FY 2019-2020 |
| \$ 55,687,027 | \$ 388,160,084 | 1,229 | Grand Total Recommended |

Professional Services

| Amount | Description |
|-------------------------------|--|
| Professional Services: | |
| \$49,950 | Accounting and Compliance Audits for Community Preparedness, Health Protection, and Revenue Monitoring. |
| \$8,861,579 | Management and Consulting contracts for WIC strategic planning in the Vendor Integrity Section; coordination activities to support statewide HIV/AIDS/STD prevention, surveillance, Ryan White Care and related services; develop database for Bureau of Health and Informatics; provide healthcare associated infection related training to healthcare providers, physicians, and pharmacists to support the Office of Public Health Infectious Disease Epidemiology Program; provide nursing home surveillance for National Health Care Safety Network, Maternal, Infant, and Early Childhood Home Visiting needs assessments; Bureau of Family Health individual professional development training; toll-free information and service referral system for healthcare needs; consultation services for radiochemistry laboratory; develop, implement, and manage projects relating to medical credentialing; develop WIC policies for EBT mandates, consulting websites for WIC EBT, evaluate the agency cost allocation plan. |



Professional Services (Continued)

| Amount | Description |
|---------------------|--|
| \$81,920 | Engineering & Architectural services for Operations and Support Services and Engineering Services. |
| \$40,000 | Legal services for public water system loan and bond issuance services. |
| \$2,867,807 | Medical & Dental Services for (but not limited to): Sickle Cell patient support services; clinical genetic evaluations and counseling; Cystic Fibrosis confirmatory consultation and lab testing; specialized physician services for children and youth with special healthcare needs in healthcare shortage areas of the state; tuberculosis treatment, consultation, x-ray services, and site visits throughout the state; community based cancer screening services; provide subscription and management for health records and parish health units; provide consultation, training, and other programs to support the Bureau of Family Health. |
| \$24,601,574 | Other professional services for (but not limited to): Administration services to the Commodity Supplemental Food Program (CSFP); Student Loan Repayment Program that provides medical professionals in health professional shortage areas of the state; toxic disease investigations and surveys, interpretation of data, and review of health assessments; various healthcare related services to the Office of Public Health Bureau of Family Health Program such as (but not limited to); sexual assault centers training and technical assistance on sexual violence prevention needs; Mental Health support and evaluation, program support and expansion services to the Nurse Family Partnership Program, and improvement of maternal, infant, and child mortality and morbidity rates by providing regional leadership, surveillance, health education, and preventive health services statewide; Reproductive Health integrated with primary care services for patients of reproductive age; City Readiness Initiative planning for mass dispensing in Special Needs Shelters; provide sign language, telecommunication interpretation services, and website development for the hearing impaired, and various environmental and community outreach strategic planning services; provide staffing support for various program offices in the Office of Public Health; provide upgrades to Automated External Defibrillators (AEDs) for the Bureau of Emergency Medical Services; Provide Behavioral Risk Factor Surveillance data through telephone and online surveys; provide opioid surveillance, data driven prevention initiatives, and opioid analysis; strategic planning, and staffing for workforce development; consultation and training services for the Office of Public Health Laboratory; staffing support for the Infectious Disease Epidemiology program; various statewide staffing and support services for the WIC program; provide X-ray technicians for TB clinics statewide; monitor and improve vaccination rates for infants and children statewide and update the modernization of the OPH Immunization LINKS system; provide chempack containers detection device for the OPH Community Preparedness program; provide assessments for the Oral Health program; provide staffing resources, program support, and quitline management services; consulting services for Electronic Health Records; diabetes prevention and training services; provide state wellness trainings for Parish Health Unit staff; implement media campaigns to reduce tobacco disparities; provide respiratory services to evacuees at medical special needs shelter. |
| \$36,452,880 | TOTAL PROFESSIONAL SERVICES |

Other Charges

| Amount | Description |
|--------------|---|
| | Other Charges: |
| \$35,850,560 | Contract for Pharmacy Benefit Management (PBM) services and medications for the HIV/AIDS Drug Assistance Program (ADAP); provide health and dental insurance premiums and co-payments to ensure continuation of private insurance coverage. |
| \$140,000 | Provision of foreign language interpretation through language line services. |
| \$156,018 | EMS Examination and Oversight Services. |
| \$12,342,949 | Maternal & Child Health services for primary care, counseling, referral and social services for pregnant adolescents and adults; Adolescent School Based Health activities; contracts for Nurse Family Partnership Nurses statewide to serve at risk populations. |
| \$71,783,885 | WIC services for issuance of WIC food vouchers statewide. |
| \$22,699,415 | Contracts with various providers statewide to provide WIC services to eligible clients, nutrition education; PHAME/MIS technology enhancements and WIC EBT/MIS initiatives; WIC banking system services; and transportation services for eligible WIC participants. |
| \$1,030,007 | Contracts for specialized Sickle Cell care and Cystic Fibrosis; lead poisoning prevention outreach; genetic laboratory testing; and family relocation services during home remediation of environmental hazards (mold, lead-based paint, etc.). |
| \$601,818 | Children's Special Health Services statewide for provision of hearing, vision, dental and orthodontist services; Physician Services for high risk pediatric patients statewide; hospitalization medical services; database maintenance and support for the Louisiana Electronic Event Registration (LEERS) system; EDHI database and ZIKA related birth defects monitoring surveillance; and Children's Special Health Services Program Director. |



Other Charges (Continued)

| Amount | Description |
|----------------------|--|
| \$15,000 | Vouchers for medical institutions where sterilization procedures are performed for the Office of Public Health Reproductive Health Program. |
| \$56,400 | Tuberculosis Medical Services. |
| \$514,650 | Contract to provide maintenance for the Louisiana Electronic Events System (LEERS) for the Vital Records Registry; LEERS support with Public Health Crisis grant funding. |
| \$12,695 | Contracts to host a root cause analysis webinar, web-based training to increase knowledge of ISO accreditation requirements. |
| \$500,000 | Contract for individual parishes to establish mosquito vector control to include Hurricane Recovery grant funding. |
| \$253,904 | Contract to provide the implementation of the StarLIMS system for chemical and microbiological water sample management; the Louisiana Safe Drinking Water Information System (SDWIS), and the Environmental Protection Agency (EPA) compliance monitoring portal. |
| \$17,503,876 | HIV/AIDS education, outreach, and prevention services; data collection with Public Health Crisis Grant funding. |
| \$1,046,438 | Contracts and supplies related to ZIKA outbreak and response activities throughout the state. |
| \$45,000 | Emergency room data set and geocoded business data set. |
| \$1,383,897 | Contracts to assist rural hospitals throughout the state as well as training to rural facility staff; provide quality improvement and feasibility assessments; provide direct billing, coding, and technical support; provide speakers and venues for Critical Access Hospitals; and provide health conference, recruitment, and retention training. |
| \$141,194 | Supplies for Hurricane Recovery: OPH Laboratory, Environmental Epidemiology, Opioid Crisis materials, Vital Records training materials and resources. |
| \$235,900 | Opioid Crisis education, printing and development of Opioid Crisis materials. |
| \$364,315 | Miscellaneous moving expenses for the following OPH sites: Engineering Services, Metropolitan Region 1 Office, Region 2 Engineering Services. |
| \$58,700 | Statewide travel for: ZIKA response, Vector Control, Hurricane Crisis Recovery, Opioid Coordinators, and Opioid Crisis Management. |
| \$500,000 | Contract to provide water sample testing per Act 605, as well as monthly technical services to Louisiana water systems. |
| \$1,751,859 | Opioid Crisis Initiative funded with Public Health Crisis grant. |
| \$156,188 | Molluscan Shellfish program technical support; Oyster Water analysis, beach monitoring, GIS mapping and field surveys, Beach Warning Sign maintenance at Fontainebleau State Park, Grand Isle State Park and Grand Isle Beach for The Beach Monitoring Program. |
| \$987,503 | Airplane leasing for Vector Control mosquito abatement for Hurricane Recovery Grant; private well testing and sample collection; Vector Control Resistance Monitoring using Hurricane Recovery grant funding. |
| \$140,000 | Contracts to provide training to public water system decision makers; provide technical assistance and guidance to water system operators; provide semi-annual billing to collect principal and interest for loans made from the Drinking Water Revolving Loan Program; and marketing services as mandated by the Environmental Protection Agency. |
| \$170,272,171 | SUB-TOTAL OTHER CHARGES |
| | Interagency Transfers: |
| \$396,262 | Civil Service Fees |
| \$6,815 | Treasurer's Office |
| \$67,945 | Comprehensive Public Training Program (DOA) |
| \$68,881 | Uniform Payroll System (UPS) |
| \$346,405 | Office of the Legislative Auditor |
| \$282,175 | Louisiana Office of State Printing for printing of various educational documents, brochures, parish profiles, etc. for distribution to clients receiving health services and for sharing reports providing statistics and other pertinent health related data. |
| \$356,870 | Dept. of Public Safety - Capitol Area Police |
| \$1,162,800 | Office of Risk Management Premium (ORM) |



Other Charges (Continued)

| Amount | Description |
|---------------------|---|
| \$4,532,315 | Office of State Buildings and Grounds |
| \$1,555,590 | Office of Telecommunications Management (OTM) |
| \$4,227,029 | Office of Technology Services (OTS) |
| \$204,648 | Office of Technology Services (OTS) - equipment leases through OTS |
| \$350 | Louisiana Workforce Commission |
| \$1,205,000 | Capital Area Human Services Authority for Nurse Family Partnership Services |
| \$189,035 | Department of Agriculture and Forestry |
| \$10,000 | Office of Behavioral Health for Nurse Family Partnership |
| \$5,000 | Office of Behavioral Health for first responder mental health first aid |
| \$130,144 | Louisiana Property Assistance Agency (LPAA) |
| \$72,298 | Department of Administrative Law |
| \$89,382 | LSUHSC School of Dentistry - Oral Health Workforce Grant |
| \$3,052,801 | Interagency Pass Thru |
| \$10,000 | Bureau of Minority Health tribal outreach |
| \$150,000 | Louisiana State Fire Marshall |
| \$6,321,260 | Medical Vendor Payments for LINCCA |
| \$1,784,866 | tbd - services to be provided for OPH programs statewide |
| \$26,227,871 | SUB-TOTAL INTERAGENCY TRANSFERS |

Acquisitions and Major Repairs

| Amount | Description |
|------------------|--|
| \$500,571 | Replacement and purchase of various IT equipment (to include, but not limited to); printers, scanners, copiers, desktop computers, laptops, docking stations, and tablets; and Non-IT equipment (to include, but not limited to); ice machines, chairs, refrigerators, shredders, patient exam tables, microscopes, audiometers, blood pressure machines, scales (adult and infant), exam floor lamps, infant changing tables, desks, exam stools, file cabinets, various laboratory equipment, freezers, etc. |
| \$500,571 | TOTAL ACQUISITIONS AND MAJOR REPAIRS |

Performance Information

1. (SUPPORTING)Public Health Services, through its vital records and statistics activity, will process Louisiana vital event records and requests for certified copies of document services annually through June 30, 2022.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): 2014 Department of Health and Hospitals Business Plan



Explanatory Note: Vital Records are processed and accepted through either the OPH Vital Records Central Office or the parish health units throughout the state. The local offices forward records to the OPH Central Office where they are reviewed for accuracy and consistency with all of the other documents which are received by the Registry. Once reviewed, the records receive an official record number and the death, birth, and Orleans marriage certificates are available for sale through our numerous retail outlets. The number of vital records processed is derived from the offices records of all new vital events registered with them for the performance period. This includes statewide births, deaths, marriages, divorces, abortions, and fetal deaths.

Performance Indicators

| L e v e l | Performance Indicator Name | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Indicator Values | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | | | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | Percentage of walk-in customers served within 30 minutes (LAPAS CODE - 2547) | 88% | 91% | 85% | 85% | 85% | 85% |
| S | Percentage of emergency document service requests filled within 24 hours (LAPAS CODE - 2549) | 98% | 98% | 98% | 98% | 98% | 98% |
| S | Percent of mail requests filled within two weeks (LAPAS CODE - 2548) | 90% | 89% | 90% | 90% | 90% | 90% |

Public Health Services General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Birth record intake (LAPAS CODE - 11227) | 65,499 | 65,287 | 66,713 | 62,882 | 61,010 |
| Death record intake (LAPAS CODE - 11229) | 44,043 | 44,159 | 42,008 | 44,862 | 46,771 |
| Marriage record intake (LAPAS CODE - 11231) | 33,163 | 32,387 | 35,302 | 35,491 | 35,641 |
| Divorce record intake (LAPAS CODE - 11232) | 15,332 | 16,088 | 13,921 | 13,964 | 13,724 |
| Abortion record intake (LAPAS CODE - 11234) | 11,450 | 9,364 | 10,733 | 10,165 | 8,887 |
| Fetal death record intake (LAPAS CODE - 11235) | 498 | 435 | 359 | 470 | 422 |
| Total number of birth, death, fetal death, marriage, divorce, abortion and still birth certificates accepted (LAPAS CODE - 11236) | 169,487 | 167,720 | 169,036 | 167,834 | 166,455 |
| Total number of birth, death, fetal death, marriage, divorce, abortion and still birth certificates sold (LAPAS CODE - 20430) | 495,879 | 527,190 | 525,392 | 534,976 | 543,873 |



2. (SUPPORTING)Public Health Services, through its emergency medical services activity, will develop an adequate medical workforce by mobilizing partnerships, developing policies and plans, enforcing laws, regulations, and assuring a competent workforce each year through June 30, 2022.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): 2014 Department of Health and Hospitals Business Plan

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | Percent increase of EMS workforce in Louisiana (LAPAS CODE - 24154) | 1.0% | 3.5% | 1.0% | 1.0% | 1.0% | 1.0% |
| S | Number of EMS personnel newly certified (LAPAS CODE - 24155) | 3,500 | 3,900 | 3,500 | 3,500 | 3,500 | 3,500 |
| | The number of EMS personnel newly certified demonstrates the actual number of licenses issued. | | | | | | |
| S | Number of EMS personnel re-certified (LAPAS CODE - 24156) | 5,500 | 6,114 | 5,500 | 5,500 | 5,500 | 5,500 |
| S | Total number of EMS Workforce (LAPAS CODE - 24157) | 20,000 | 24,753 | 20,000 | 20,000 | 20,000 | 20,000 |

3. (SUPPORTING)Public Health Services, through its community preparedness activity, will build healthy, resilient communities and enhance Louisiana's state and local public health agencies capacities to prepare for, detect, and respond to chemical and biological terrorism and other communicable disease threats each year through June 30, 2022.

Children's Budget Link: Not Applicable.

Human Resource Policies Beneficial to Women and Families Link: Not Applicable.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): 2014 Department of Health and Hospitals Business Plan.



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | Obtain a 43% Metropolitan Composite Mass Dispensing and Distribution Score (LAPAS CODE - 24158) | 100% | 100% | 100% | 100% | 100% | 100% |

4. (KEY) Public Health Services, through its Bureau of Family Health will promote optimal health for all Louisiana women, children, teens and families each year through June 30, 2022.

Children's Budget Link: Maternal and Child Health activities are linked via the Children's Cabinet and funded under the Children's Budget. Goal 1. To create a seamless system of care through the integration of services and resources. Goal 2. To achieve measurable improvements in the outcomes of all children in Louisiana.

Human Resource Policies Beneficial to Women and Families Link: This objective will support Act 1078 by providing access to and provision of primary and preventive health care services to women, infants, children.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): 2014 Department of Health and Hospitals Business Plan

Explanatory Note: The LDH OPH Maternal and Child Health program is now called the Bureau of Family Health. This new bureau covers activities related to mother's and infant and family planning.



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|--|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of Maternal, Infant & Early Childhood home visits, including Nurse-Family Partnership (NFP) and Parents as Teachers (PAT) (LAPAS CODE - 20139) | 38,000 | 40,139 | 40,000 | 40,000 | 40,000 | 40,000 |
| K | Number of students with access to School Based Health Center services (LAPAS CODE - 24162) | 62,500 | 47,837 | 46,897 | 46,897 | 46,897 | 46,897 |
| <p>ASHP has consistently reported the number of students with access to SBHCs. However, a review of the numbers has indicated some discrepancy in the process of reporting. In addition, the number of students who have access does not indicate the number of students who actually utilized the services. Some Sponsors have used the SBHC as a method to excuse students from school. Some Sponsors also do not recruit students to register for SBHCs because this will increase the number of students that need to be serviced. This number does not assist in budgeting. Prior years defined access as all students who were enrolled in schools that housed school-base health centers.</p> | | | | | | | |
| S | Percentage of patients receiving a preventive health visit at least once in the last measurement year. (LAPAS CODE - 26132) | 10% | 49% | 10% | 10% | 10% | 10% |
| <p>Last measurement year is defined as August to June.</p> | | | | | | | |
| K | Percentage of students who receive an annual risk assessment (LAPAS CODE - NEW) | 55% | Not Applicable | 55% | 55% | 55% | 55% |
| <p>This is a new indicator for FY18-19. The National School-Based Health Alliance is encouraging states to report the number of students who receive an annual risk assessment, beginning FY 18. In anticipation of this requirement, during FY 17, Adolescent School Health Program will report the percentage of students who receive an annual risk assessment, to establish a baseline. School-Based Health Centers will report the percentage of unduplicated School-Based Health Center clients with at least one age-appropriate annual risk assessment during the school year.</p> | | | | | | | |



Public Health Services General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Percent of infants born to mothers beginning prenatal care in the first trimester (LAPAS CODE - 13749) | 71.00% | 69.00% | 70.00% | 70.30% | 74.00% |
| Percentage of children with special health care needs receiving care in a Medical Home (LAPAS CODE - 24164) | 40% | 42% | 42% | 42% | 43% |
| Number of adolescent School-Based Health Centers (LAPAS CODE - 2368) | 62 | 62 | 63 | 63 | 64 |
| Average cost per visit to adolescent School-Based Health Centers (LAPAS CODE - 10053) | \$ 59.00 | \$ 67.00 | \$ 67.00 | \$ 55.00 | \$ 58.50 |
| Number of continuous quality improvement visits to school-based health centers (LAPAS CODE - 25628) | Not Applicable | 9 | 11 | 11 | 9 |
| Number of students who received a comprehensive well visit at the SBHC (LAPAS CODE - 26133) | Not Available | 9,321 | 8,176 | 8,450 | 7,840 |
| The National School-Based Health Alliance is encouraging states to report the number of students who receive a comprehensive well visit, beginning FY 18. In addition, the ASHP is reporting the number of adolescent 12 - 17 year old well visits as part of National Performance Measure 10 for the Title V Maternal Child Block Grant. The Adolescent Health Initiative originally indicated that SBHC were to be located on Middle and High School campuses. Over the years, SBHCs have been housed on elementary and Early Childhood campuses. Given the inconsistent locations of SBHCs, an annual count of comprehensive well visits will show greater impact. | | | | | |
| Number of patient visits to Adolescent School-Based Health Centers (LAPAS CODE - 13744) | 114,359 | 105,014 | 114,184 | 134,541 | 128,413 |
| Sudden Unexpected Infant Death (SUID) Rate, measured in deaths per 100,000 live births (LAPAS CODE - new) | | | | 1% | 1% |
| This is a new indicator for FY 18 and there is no prior year data available. Sudden Unexpected Infant Death (SUID) is not a cause of death. SUID includes SIDS and is a category of deaths. It includes deaths among infants less than 1 year of age that occur suddenly and unexpectedly, where the cause of death is not immediately obvious prior to investigation. | | | | | |

5. (KEY) Public Health Services, through its Immunization Program activity, will control or eliminate preventable diseases by providing vaccine to susceptible persons each year through June 30, 2022.

Children's Budget Link: Maternal and Child Health activities are linked via the Children's Cabinet and funded under the Children's Budget. Goal 1. To create a seamless system of care through the integration of services and resources. Goal 3. To achieve measurable improvements in the outcomes of all children in Louisiana.

Human Resource Policies Beneficial to Women and Families Link: This objective will support Act 1078 by providing access to and provision of primary and preventive health care services to women, infants, children.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): 2014 Department of Health and Hospitals Business Plan

Explanatory Note: Not Applicable



Performance Indicators

| Level | Performance Indicator Name | Performance Indicator Values | | | | | |
|-------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of children 19 to 35 months of age up to date for 4 DTaP, 3 Polio, 3 Hib, 3 HBV, 1 MMR and 1 VAR (LAPAS CODE - 24165) | 75% | 67% | 75% | 75% | 75% | 75% |

DTaP = Diphtheria, Tetanus, Pertussis; VAR = Varicella; HBV = Hepatitis B Virus; MMR = Measles, Mumps, Rubella. The National Immunization Survey (NIS) is a survey conducted by the CDC in assessing immunization rates. This tool is used to assess statewide immunization rates. The Office of Public Health collects and analyzes immunization data from the state Immunization Information System, Louisiana Immunization Network for Kids Statewide (IIS-LINKS).

| | | | | | | | |
|---|--|-----|-----|-----|-----|-----|-----|
| K | Percentage of kindergartners up to date with 4 DTaP, 3 Polio, 3 HBV, 2 MMR, and 2 VAR (LAPAS CODE - 24166) | 95% | 92% | 95% | 95% | 95% | 95% |
|---|--|-----|-----|-----|-----|-----|-----|

DTaP = Diphtheria, Tetanus, Pertussis; VAR = Varicella; HBV = Hepatitis B Virus; MMR = Measles, Mumps, Rubella. The National Immunization Survey (NIS) is a survey conducted by the CDC in assessing immunization rates. This tool is used to assess statewide immunization rates. The Office of Public Health collects and analyzes immunization data from the state Immunization Information System, Louisiana Immunization Network for Kids Statewide (IIS-LINKS).

| | | | | | | | |
|---|---|-----|-----|-----|-----|-----|-----|
| S | Percentage of sixth graders, 11-12 years of age, up to date with 1 TdaP, 2 MMR, 2 VAR, 3 HBV, 1 MCV4 (LAPAS CODE - 24167) | 88% | 85% | 88% | 88% | 88% | 88% |
|---|---|-----|-----|-----|-----|-----|-----|

DTaP = Diphtheria, Tetanus, Pertussis; VAR = Varicella; HBV = Hepatitis B Virus; MMR = Measles, Mumps, Rubella. The National Immunization Survey (NIS) is a survey conducted by the CDC in assessing immunization rates. This tool is used to assess statewide immunization rates. The Office of Public Health collects and analyzes immunization data from the state Immunization Information System, Louisiana Immunization Network for Kids Statewide (IIS-LINKS).

6. (KEY) Public Health Services, through its Nutrition Services activity, will provide supplemental foods to eligible women, infants and children while serving as an adjunct to health care during critical times of growth and development and to senior citizens improving health status and preventing health problems in all population groups served through Nutrition Services Programs including coordination of obesity initiatives across state agencies and private organizations each year through June 30, 2022.

Children's Budget Link: Nutrition services activities are linked via the Childrens Cabinet and funded under the Childrens Budget. Goal 1. To create a seamless system of care through the integration of services and resources. Goal 3. To achieve measurable improvements in the outcomes of all children in Louisiana.

Human Resource Policies Beneficial to Women and Families Link: This objective will support Act 1078 by providing access to and provision of primary and preventive health care services to women, infants, children.



Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): 2014 Department of Health and Hospitals Business Plan

Explanatory Note: The Women Infants and Children and Commodity Supplemental Food Program are operated through the LDH OPH Nutrition Services unit.

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|--|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of monthly WIC participants (LAPAS CODE - 2384) | 128,000 | 110,188 | 125,000 | 125,000 | 125,000 | 125,000 |
| WIC participation on a national basis has decreased. Outreach efforts are emphasized with local clinics to promote and retain participation. | | | | | | | |
| S | Number of monthly Commodity Supplemental Food Program participants (LAPAS CODE - 24168) | 60,172 | 52,804 | 60,172 | 60,172 | 60,172 | 60,172 |
| The Commodity Supplemental Food Program (CSFP) works to improve the health of low-income elderly persons at least 60 years of age by supplementing their diets with nutritious USDA Foods. The program made slight adjustments to the report from previous quarters for CSFP in FY 18 based on reduced caseload by USDA in Federal Fiscal Year (October 2017). | | | | | | | |
| S | Percentage of postpartum women enrolled in WIC who breastfeed (LAPAS CODE - 25608) | 25% | 22% | 25% | 25% | 25% | 25% |

Public Health Services General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Percentage of WIC eligible clients served (LAPAS CODE - 10857) | 54.00% | 63.00% | 61.00% | 56.00% | 51.20% |
| Number of WIC vendor fraud investigations (LAPAS CODE - 10858) | 45.00 | 21.00 | 21.00 | 0 | 0 |
| Vendor management staff shortages has not allowed investigations during the year. No investigations were conducted as a result of suspicion or reported fraudulent activity. | | | | | |

7. (KEY) Public Health Services, through its Communicable Diseases Control activities, will prevent the spread of communicable diseases, including but not limited to, HIV/AIDS, tuberculosis (TB), gonorrhea, Chlamydia, and syphilis, through screening, education, health promotion, outreach, surveillance, prevention, case management and treatment each year through June 30, 2022.

Children's Budget Link: Maternal and Child Health activities are linked via the Childrens Cabinet and funded under the Childrenís Budget. Goal 1. To create a seamless system of care through the integration of services and resources. Goal 3. To achieve measurable improvements in the outcomes of all children in Louisiana.



Human Resource Policies Beneficial to Women and Families Link: This objective will support Act 1078 by providing access to and provision of primary and preventive health care services to women, infants, children.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): 2014 Department of Health and Hospitals Business Plan

Explanatory Note: Not Applicable

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|---|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of TB infected contacts who complete treatment (LAPAS CODE - 24170) | 72% | 80% | 72% | 72% | 72% | 72% |
| For FY18, implementation of the new Short Course HRp3 preventive therapy is complete. This high rate of completion should continue. | | | | | | | |
| S | Percentage of culture confirmed cases completing treatment within 12 months (LAPAS CODE - 25609) | 90% | 64% | 90% | 90% | 90% | 90% |
| S | Percentage of pulmonary culture confirmed cases converting sputum culture within two months (LAPAS CODE - 25610) | 60% | 61% | 60% | 60% | 60% | 60% |
| For FY18, extended treatment lengths were due to cases with co-morbidities and resistant cases. Poor patient compliance occurred in multiple regions. | | | | | | | |
| S | Increase the proportion of newly diagnosed HIV patients linked to HIV-related clinic medical care within 3 months of diagnosis (LAPAS CODE - 25039) | 87% | 87% | 87% | 87% | 87% | 87% |
| S | Percentage of persons living with HIV whose most recent viral load in the past 12 months was <=200 copies/mL (LAPAS CODE - 25611) | 60% | 62% | 60% | 60% | 63% | 63% |
| S | Percentage of primary and secondary syphilis cases treated within 14 days of specimen collection (LAPAS CODE - 25612) | 83% | 84% | 83% | 83% | 83% | 83% |



Public Health Services General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Number of HIV tests conducted at publicly-funded sites (LAPAS CODE - 2325) | 87,141 | 101,542 | 104,336 | 108,016 | 121,543 |
| Number of primary and secondary syphilis cases (LAPAS CODE - 25613) | 492 | 548 | 729 | 754 | 569 |
| Number of people living with HIV in Louisiana (LAPAS CODE - 25614) | 19,640 | 20,274 | 19,365 | 21,546 | 20,901 |
| Number of new HIV diagnoses in Louisiana (LAPAS CODE - 25615) | 1,469 | 1,312 | 1,195 | 1,236 | 1,091 |

8. (SUPPORTING)Public Health Services, through the Infectious Disease Epidemiology (IDEpi) activity, will conduct surveillance of infectious diseases to decrease the burden of infectious diseases (besides TB, STD and HIV), carry out outbreak investigations and maintain public health preparedness against infectious diseases each year through June 30, 2022.

Children's Budget Link: Maternal and Child Health activities are linked via the Childrens Cabinet and funded under the Childrens Budget. Goal 1. To create a seamless system of care through the integration of services and resources. Goal 3. To achieve measurable improvements in the outcomes of all children in Louisiana.

Human Resource Policies Beneficial to Women and Families Link: This objective will support Act 1078 by providing access to and provision of primary and preventive health to women, infants, and children.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): 2014 Department of Health and Hospitals Business Plan

Explanatory Note: Not Applicable



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | Completed case classifications within 10 working days of date of report (LAPAS CODE - 25616) | 96% | 92% | 85% | 85% | 96% | 96% |
| S | Issue recommendations within five working days on selected conditions. (LAPAS CODE - 25617) | 96% | 96% | 89% | 89% | 96% | 96% |
| S | Conduct follow up on recommendations on all outbreak investigations within 15 working days (LAPAS CODE - 25618) | 97% | 93% | 87% | 87% | 97% | 97% |

9. (KEY) Personal Health Services, through its Laboratory Services activity, will assure timely testing and reporting of laboratory results of specimens to monitor for pollutants, contaminants in water, food, drugs, and environmental materials each year through June 30, 2022.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: This objective will support Act 1078 by providing access to and provision of primary and preventive health care services to women, infants, and children.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Department of Health and Hospitals, Roadmap for a Healthier Louisiana (2014 Business Plan)

Explanatory Note: Not Applicable



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of lab tests/ specimens tested (LAPAS CODE - 17387) | 230,000 | 242,796 | 230,000 | 230,000 | 230,000 | 230,000 |
| | The lab received a higher than anticipated number of samples in FY18. This may be due to addition of new tests offered and STD initiative events. | | | | | | |
| S | Percentage of Bioterrorism lab tests completed within 72 hours (LAPAS CODE - 15423) | 100% | 100% | 100% | 100% | 100% | 100% |
| S | At least 95% of specimens submitted to the OPH Laboratory meet acceptance criteria for testing (LAPAS CODE - new) | | | 95% | 95% | 95% | 95% |
| | This indicator was selected to evaluate submitter compliance for collecting and packaging samples sent to OPH Laboratories for testing. It will allow the laboratory to evaluate courier transport quality. This indicator describes the percentage of samples submitted to the laboratory were good quality samples and therefore progressed to the analytical (testing) phase. | | | | | | |
| S | Process at least 95% of all specimens accepted by the OPH laboratory for testing within their respective holding times (LAPAS CODE - 25038) | 95% | 100% | 95% | 95% | 95% | 95% |
| | The holding time is the time period that a specimen can be held by the laboratory without affecting the results of the test performed. This time period depends on how fragile to material being tested for is and therefore this varies from test to test. | | | | | | |

10. (SUPPORTING)Public Health Services, through its Environmental Epidemiology and Toxicology activity (SEET), will identify toxic chemicals in the environment; evaluate the extent of human exposure and the adverse health effects caused by them; make recommendations to prevent and reduce exposure to hazardous chemicals; promote public understanding of the health effects of chemicals in the environment each year through June 30, 2022.

Children's Budget Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): 2014 Department of Health and Hospitals Business Plan

Explanatory Note: Not Applicable



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|--|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | Number of health consults and technical assists (LAPAS CODE - 24198) | 750 | 387 | 750 | 750 | 500 | 500 |
| The number of health consults and technical assists are directly dictated by the number of inquiries and referrals received. | | | | | | | |
| S | Number of emergency reports screened from the Louisiana State Police and National Response Center (LAPAS CODE - 24199) | 9,000 | 9,432 | 9,000 | 9,000 | 9,000 | 9,000 |

Public Health Services General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Number of Indoor Air Quality phone consults (LAPAS CODE - 24196) | 554 | 706 | 686 | 573 | 531 |

11. (KEY)Public Health Services, through its Bureau of Primary Care and Rural Health’s Health Systems Development Unit activity, will provide support to communities, federally qualified health centers, physician practices, rural health clinics, small rural hospitals, and school-based health services in order to expand and sustain access to primary and preventive health services in rural and underserved communities of Louisiana each year through June 30, 2022.

Children's Cabinet Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): 2014 Department of Health and Hospitals Business Plan

Explanatory Note: The Bureau of Primary Care and Rural Health also includes information for the BPCRH Adolescent School Health Program and School-based Health Centers. The operational plan spreadsheet for the latter has been merged with the BPCRH operational plan. The objective was modified to include school-based health services.



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | Number of providers that have received education through conferences or BPCRH trainings (LAPAS CODE - 25619) | 500 | 625 | 500 | 500 | 325 | 325 |
| | Additional workshops were held, exceeding the estimated number of attendees. | | | | | | |
| S | Percentage of State Loan Repayment Program funds awarded to new and existing health care providers recruited and retained to work in Louisiana Health professional shortage areas (LAPAS CODE - 25620) | 100% | 99% | 100% | 100% | 100% | 100% |
| S | Percentage of health professional shortage areas analyzed and submitted to the Health Resources and Services Administration by the federal deadline. (LAPAS CODE - 25621) | 100% | 100% | 100% | 100% | 100% | 100% |
| K | Number of National Health Services Corp providers practicing in Louisiana (LAPAS CODE - 12219) | 110 | 109 | 110 | 110 | 123 | 123 |
| K | Number of healthcare providers receiving practice management technical assistance regarding revenue sustainability. (LAPAS CODE - 24271) | 120 | 321 | 120 | 120 | 120 | 120 |



Public Health Services General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Number of critical access hospitals (CAHs) reporting HCAHPS data (LAPAS CODE - 25860) | 9 | 27 | 13 | 17 | 20 |
| Number of parishes and/ or areas designated as Health Professional Shortage Areas by the Federal government (LAPAS CODE - 12218) | 446 | 342 | 63 | 9 | 197 |
| Percentage of underserved communities receiving technical assistance in developing rural health clinics (LAPAS CODE - 26134) | Not Available | Not Available | 20% | 20% | 116% |
| This was a new performance indicator for FY 2017-18 and there is no prior year information available. This value is a number, not a percentage. The value indicates the number of underserved communities receiving technical assistance at a census tract level. | | | | | |
| Percentage of underserved communities receiving technical assistance in developing federally qualified health centers (LAPAS CODE - 26135) | Not Available | Not Available | 20% | 20% | 6% |
| This was a new performance indicator for FY 2017-18 and there is no prior year information available. | | | | | |

12. (SUPPORTING)Public Health Services, through its Health Promotion activity, will improve the health of Louisiana by preventing chronic diseases and their risk factors through promoting healthy behaviors, utilizing evidence based interventions and leveraging resources through collaborative private, public partnerships to maximize health outcomes among our citizens each year through June 30, 2022.

Children's Cabinet Link: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): 2014 Department of Health and Hospitals Business Plan

Explanatory Note: This information was previously tied to the Bureau of Primary Care and Rural Health Chronic Disease Prevention and Control Unit. The former Chronic Disease unit has been reorganized and is under the Office of the Assistant Secretary. The unit is now called the Health Promotion unit.



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | Number of registered callers to the Louisiana Tobacco Quitline (LAPAS CODE - 25624) | 2,500 | 6,213 | 2,500 | 2,500 | 2,500 | 2,500 |

Monthly Caller is defined as caller who calls the Quitline but chooses not to register for services. A monthly Registered Caller is defined as a caller who calls the Quitline and registers for cessation services. The program prefers to evaluate the number of monthly Registered Callers vs Monthly Callers.

Public Health Services General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Number of worksites implementing worksite wellness programs (LAPAS CODE - 25626) | 29% | 29% | 35% | 35% | 160% |
| Indicator was changed from a percentage to a number beginning in FY18. | | | | | |
| Percentage of school districts reporting implementation of comprehensive school wellness policies (physical activity, nutrition, tobacco-free campus) (LAPAS CODE - 25625) | 86% | Not Available | 5% | 69% | 10% |

The program does not directly impact the percentage of school districts reporting implementation of comprehensive school wellness policies (physical activity, nutrition, tobacco-free campus).

13. (KEY)Public Health Services, through its sanitarian services activity, will protect public health through regulatory oversight and preventative measures which include education of the public, plans review, inspection, sampling, and enforcement activities each year through June 30, 2022.

Children's Budget Link: Not Applicable



Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): 2014 Department of Health and Hospitals Business Plan

Explanatory Note: Not Applicable

Performance Indicators

| L e v e l | Performance Indicator Name | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Indicator Values | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | | | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Yearly mortality count attributed to unsafe water, food and sewage (LAPAS CODE - 24201) | 0 | 0 | 0 | 0 | 0 | 0 |
| K | Percentage of permitted facilities in compliance quarterly due to inspections (LAPAS CODE - 24202) | 90% | 88% | 90% | 90% | 90% | 90% |
| S | Percentage of required samples in compliance (LAPAS CODE - 24207) | 95% | 97% | 95% | 95% | 95% | 95% |
| S | Percentage of sewerage systems properly installed (LAPAS CODE - 24204) | 100% | 100% | 100% | 100% | 100% | 100% |

Public Health Services General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Number of existing sewage systems inspections (LAPAS CODE - 24209) | 11,285 | 12,062 | 2,567 | 8,028 | 8,066 |
| Number of food, water, sewage-borne illnesses reported (LAPAS CODE - 24211) | 12 | 11 | 7 | 0 | 649 |
| Percentage of establishments/facilities in compliance (LAPAS CODE - 11886) | 94% | 94% | 95% | 90% | 90% |
| Number of inspections of permitted establishments/facilities (LAPAS CODE - 2485) | 113,556 | 111,860 | 115,292 | 44,426 | 42,016 |
| Food related complaints received from the public (LAPAS CODE - 11215) | 620 | 620 | 253 | 653 | 549 |
| Number of sewage system applications taken (LAPAS CODE - 24210) | 10,173 | 3,285 | 3,083 | 7,566 | 7,430 |
| Flooding in FY17 forced people to get loans to rebuild. Each home loan requires a sewage inspection. As a result, some sewer systems had to be replaced. | | | | | |
| Number of plans reviewed (LAPAS CODE - 24205) | 12,408 | 2,853 | 2,724 | 6,599 | 6,366 |



Public Health Services General Performance Information (Continued)

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Number of samples taken (LAPAS CODE - 24206) | 15,006 | 3,021 | 100 | 8,060 | 8,042 |
| In FY's 2012, 2013 and 2014, samples taken included British Petroleum (BP) samples. FY15 began normal sample activity data. | | | | | |
| Number of new sewage systems properly installed (LAPAS CODE - 24208) | 8,441 | 7,865 | 2,432 | 6,129 | 6,049 |
| In FY 2015 and 2016, flooding in the Red River Valley and Florida Parishes forced installation of new systems. Also, flooding in FY17 forced people to get loans to rebuild. Each home loan requires a sewage inspection. As a result, some sewer systems had to be replaced. | | | | | |

14. (KEY)Public Health Services, through its engineering and loan activities, will provide a regulatory framework to assure that the public is not exposed to contaminated drinking water or to raw sewage by contact or inhalation, which can cause mass illness or deaths each year through June 30, 2022.

Children's Budget Link: This objective is linked to the Health Objective: Not Applicable

Human Resource Policies Beneficial to Women and Families Link: Not Applicable

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): 2014 Department of Health and Hospitals Business Plan

Explanatory Note: Not Applicable



Performance Indicators

| Level | Performance Indicator Name | Performance Indicator Values | | | | | |
|-------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percent of the population served by community water systems that receive drinking water that meets all applicable health-based drinking water standards. (LAPAS CODE - 2497) | 90% | 90% | 90% | 90% | 90% | 90% |
| K | Percentage of community water systems that have undergone a Class 1 sanitary survey within the past 3 years as required by state and federal regulations. (LAPAS CODE - 24521) | 98% | 100% | 98% | 98% | 98% | 98% |
| S | Percentage of water and sewer plans reviewed within 60 days of receipt of submittal (LAPAS CODE - 25629) | 95% | 100% | 95% | 95% | 95% | 95% |
| S | Number of Louisiana public water systems provided financial and technical assistance (LAPAS CODE - 24523) | 300 | 609 | 300 | 300 | 500 | 500 |

Public Health Services General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Total number of CEU hours received by certified public water and community sewage operators from LDH approved training courses (LAPAS CODE - 24522) | 104,806 | 95,669 | 106,274 | 68,019 | 92,196 |
| Percentage of Surface Water Public Water Systems monitored annually for chemical compliance (LAPAS CODE - 24520) | 100% | 95% | 100% | 100% | 100% |



Public Health Services General Performance Information (Continued)

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Number of low-interest loans made (LAPAS CODE - 24524) | 10 | 13 | 4 | 8 | 10 |
| Number of public water systems provided technical assistance (LAPAS CODE - 24525) | 449 | 274 | 810 | 273 | 343 |
| Number of water systems provided capacity development technical assistance (LAPAS CODE - 24526) | 209 | 274 | 380 | 231 | 256 |
| Number of public water systems in Louisiana (LAPAS CODE - 11225) | 1,354 | 1,354 | 1,346 | 1,334 | 1,307 |



09-330 — Office of Behavioral Health



Agency Description

The mission of the Office of Behavioral Health is to lead the effort to build and provide a comprehensive, integrated, person-centered system of prevention and treatment services that promote recovery and resilience for all citizens of Louisiana. OBH assures public behavioral health services are accessible, have a positive impact, are culturally and clinically competent, and are delivered in partnership with all stakeholders.

The goals of the Office of Behavioral Health are:

- I. To serve children and adults with extensive behavioral health needs including mental health and/or addictive disorders by providing oversight and guidance of behavioral health services in the Medicaid Healthy Louisiana plans.
- II. To assure that all Louisiana citizens with serious behavioral health challenges have access to needed forensic, residential, and other “safety net” services and promote use of contemporary, evidence-informed treatment, support, and prevention services.
- III. To support the refinement and enhancement of a comprehensive system and associated service array for children, youth and families that appropriately addresses their behavioral health needs that is based on contemporary, best practice principles of care.

OBH oversees and provides direct care through the operation of the state’s two free-standing psychiatric inpatient facilities: Central Louisiana State Hospital (CLSH) in Pineville and Eastern Louisiana Mental Health System (ELMHS) in Jackson; which in total provide 450 civil (330 ELMHS and 120 CLSH), and 363 forensic (ELMHS) hospital beds. 177 beds (ELMHS) are available for community placement. ELMHS is the only one of the state’s freestanding psychiatric facilities that includes a division solely designated for the provision of inpatient psychiatric treatment to forensic clients who are deemed Not Guilty By Reason of Insanity (NGBRI) or who are ordered to receive hospital-based competency restoration services. OBH maintains agreements through public/private partnerships to provide safety net beds for the treatment of indigent clients with behavioral health disorders.

LDH maintains memorandum of understanding with Jefferson Parish Human Services Authority (09-300), Florida Parishes Human Services Authority (09-301), Capital Area Human Services District (09-302), Metropolitan Human Services District (09-304), South Central Louisiana Human Services Authority (09-309), Northeast Delta Louisiana Human Services Authority (09-310), the Acadiana Area Human Services District (09-325), Imperial Calcasieu Human Services Authority (09-375), Central Louisiana Human Services District (09-376), and Northwest Louisiana Human Services District (09-377) for behavioral health services within their respective districts. All services are integrated within a statewide system of care.

STATEMENT OF AGENCY STRATEGIES FOR DEVELOPMENT AND IMPLEMENTATION OF HUMAN RESOURCE POLICIES THAT ARE HELPFUL AND BENEFICIAL TO WOMEN AND FAMILIES

The LDH Internet site includes the following human resources policies that are helpful and beneficial to women and children:

The Family Medical Leave Act Policy (29.2), the Sexual Harassment Policy (56.4) and the Equal Employment Opportunity Policy (34.2). In addition, flexibility in work schedules assists both women and their families.

LDH Policy 34.2 Equal Employment Opportunity Policy provides for equal opportunities for the recruitment, employment, training and promotion of all employees based solely on merit factors and prohibits the use of gender and other on-merit factors. OBH follows the LDH Family and Medical Leave Act Policy (29.2) to provide up to 12 workweeks of "job-protected" paid or unpaid leave during any 12-month period to eligible employees (regardless of gender and other non-merit factors) for certain specified family and medical reasons.

OBH follows the Leave Policy for Classified Employees (28.4) to credit and grant leave in accordance with Civil Service Rules and provisions of the LDH leave policy. Leave is administered as uniformly and equitable as possible without regard to gender and other non-merit factors.

Time and Attendance Policy permits the use of flexible time schedules for employees as approved by the supervisor and management.

The OBH Affirmative Action Plan requires equal opportunities for the recruitment, employment, training and promotion of all employees based solely on merit factors and prohibits the use of gender and other on-merit factors.

For additional information, see:

[Office of Behavioral Health](#)

Office of Behavioral Health Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|----------------------------------|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 102,910,593 | \$ 111,892,731 | \$ 111,787,351 | \$ 114,206,199 | \$ 109,806,917 | \$ (1,980,434) |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 71,931,739 | 87,411,901 | 88,703,716 | 97,889,262 | 94,212,677 | 5,508,961 |
| Fees and Self-generated Revenues | 610,942 | 505,309 | 505,309 | 505,309 | 505,309 | 0 |
| Statutory Dedications | 5,918,090 | 5,198,624 | 5,198,624 | 5,242,679 | 5,137,869 | (60,755) |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 32,579,748 | 54,187,907 | 60,920,358 | 66,542,277 | 66,530,532 | 5,610,174 |



Office of Behavioral Health Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|---|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Total Means of Financing | \$ 213,951,112 | \$ 259,196,472 | \$ 267,115,358 | \$ 284,385,726 | \$ 276,193,304 | \$ 9,077,946 |
| Expenditures & Request: | | | | | | |
| Behavioral Health Admin & Community Oversight | \$ 5,522,823 | \$ 7,498,625 | \$ 7,498,625 | \$ 8,108,055 | \$ 92,609,704 | \$ 85,111,079 |
| Behavioral Health Community | 52,643,057 | 72,538,562 | 80,077,350 | 85,186,556 | 0 | (80,077,350) |
| Hospital Based Treatment | 155,784,583 | 179,139,285 | 179,519,383 | 191,071,115 | 183,563,600 | 4,044,217 |
| Auxiliary Account | 649 | 20,000 | 20,000 | 20,000 | 20,000 | 0 |
| Total Expenditures & Request | \$ 213,951,112 | \$ 259,196,472 | \$ 267,115,358 | \$ 284,385,726 | \$ 276,193,304 | \$ 9,077,946 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 1,405 | 1,640 | 1,639 | 1,642 | 1,642 | 3 |
| Unclassified | 15 | 15 | 15 | 15 | 15 | 0 |
| Total FTEs | 1,420 | 1,655 | 1,654 | 1,657 | 1,657 | 3 |



330_1000 — Behavioral Health Admin & Community Oversight

Program Authorization: R.S. 36:258(C); R.S. 28:1-726

Program Description

The Behavioral Health (OBH) Administration and Community Oversight Program consists of results-oriented managerial, fiscal and supportive functions, including business intelligence, quality management, and evaluation and research, which are necessary to advance state behavioral health care goals, adhere to state and federal funding requirements, monitor the operations of Medicaid-related specialized behavioral health services (SBHS) and support the provision of behavioral health services for non-Medicaid adults and children not within the scope of Healthy Louisiana.

The mission is to monitor and manage a comprehensive system of contemporary, innovative, and evidence-based prevention, treatment and recovery support services for Louisiana citizens with serious behavioral health challenges, as well as external monitoring of specialized behavioral health services through clinical analysis and behavioral health subject matter expertise. Additional functions include quality strategy and compliance, planning, monitoring, and providing accountability in the delivery of mental health and addictive disorders services by statewide partners.

The goals of the Behavioral Health Administration and Community Oversight Program are:

- I. OBH will ensure that Louisiana citizens receive appropriate public behavioral health services through fiscal and programmatic oversight and monitoring activities, including the assurance that critical functions of specialized behavioral health services administered in a Medicaid managed care environment are being performed within expected standards.
- II. OBH will ensure the effectiveness and quality behavioral health services for Louisiana citizens not covered under Medicaid managed care.
- III. OBH will ensure that effective and efficient prevention services are provided statewide to promote overall wellness and to delay the initiation and progression of behavioral health disorders by increasing knowledge, awareness, and healthy behaviors.

The Behavioral Health Administration and Community Oversight Activities:

- **Behavioral Health Financial Operations and Crisis Response** - Planning, budget, and fiscal support staff are responsible for budget preparation, monitoring, and forecasting revenue and expenditures for the OBH state office and, two 24/7 psychiatric hospitals, business plan development, and adhering to all requirements of Title 39 including strategic planning. OBH staff are responsible for development of fiscal impact statements in response to legislative requests, public records requests, and requests from the Legislative Auditor.
- **Grant / Contract / Audit Fiscal Support** - As the single state-appointing agency, OBH is the recipient of all federal dollars earmarked for the behavioral health population. Although the majority of these dollars are sent via IAT to the Local Governing Entities (LGEs), OBH is still responsible for compliance, reporting and tracking expenditures at a statewide level. There are ten LGEs statewide, and they do not have like or coordinated fiscal and reporting systems. OBH assists each of the LGEs to ensure adherence to federal rules and regulations.



- **Behavioral Health Fiscal Accountability and Provider Sufficiency** - Partners with the Medicaid fiscal teams to ensure the five managed care organizations (MCOs) maintain fiscal accountability by conducting several monitoring and audit assessment activities, including: analyzing the Annual Audit report; quarterly review of Financial Reporting packages to assess revenue vs. expenditures and cash reserves (financial solvency); monitoring timeliness of claims payments; on-site financial reviews in collaboration with MCOs and an independent company reviewing for compliance issues; meeting monthly on financial reporting and budget items; reviewing the Independent Audit Report for material issues and financial viability; reviewing, researching and approving allowable waiver-specific recoupments for waiver services provided without supporting documentation; reviewing all proposed recoupments; reviewing/approval of administrative payments for Coordinated System of Care (CSoC); and auditing and reviewing for accuracy of encounter data submission.
- **Medical and Behavioral Health Policy Oversight** - Provides for direction for agency programs and services, and for the development of agency policies and procedures, and for clinical and programmatic oversight to ensure that all activities are compliant with state and federal rules and regulations.
- **Data Analytics, Systems, and Reporting** - The OBH Business Intelligence - Analytics (BI-A) Section serves to provide information management and data standards development, decision support, and analytics support for performance improvement initiatives. The BI-A Section strives to transform data into actionable information for purposes of behavioral health service planning, quality improvement, and performance accountability. The OBH BI-A collects and reports on SAMHSA required client-level data as outlined in the agency's contract with the Behavioral Health Services Information System. Additionally, the BI-A team regularly provides information and technical assistance to Local Governing Entities (LGEs) and staff/personnel of state hospitals and state office on how to access, report, and utilize program data.
- **Adult Consumer Recovery and Membership Services** - The Adult Consumer Recovery and Membership Services section of OBH is responsible for the management and oversight of activities and programs to assist persons with behavioral health disorders receive community-based treatment and supportive services necessary to maintain their recovery and successfully live in the community.
- **Continued Stay Review (CSR)** - The CSR process includes both adults and youth who have been denied coverage by Medicaid for one of two reasons: 1) the patient meets medical necessity and is considered uninsured (i.e. indigent, insufficient private insurance coverage, self-pay) or 2) the patient does not meet acute medical necessity, but must remain in the hospital due to placement issues, judicial commitment (longer term hospitalization wait-list), and/or court order. OBH staff review requests from the OBH Cooperative Endeavor Agreement (CEA) facilities, as well as East Louisiana Mental Health System (ELMHS) Acute Unit.
- **Court Reporting Compliance** -The Louisiana Children's Code (CHC 837) requires that LDH develop a curriculum that is used to train and certify juvenile competency restoration providers throughout the state. These certified providers will provide competency restoration to juveniles determined by the court to be incompetent to stand trial.
- **Mental Health and Substance Abuse Block Grant and Federal Crisis Counseling Programs** - The Mental Health Block Grant (MHBG) and Substance Abuse Prevention and Treatment Block Grant (SAPT BG) are federal block grants that have been awarded to OBH by the Substance Abuse and Mental Health Services Administration (SAMHSA). MHBG funds are used to finance community-based mental health services that help to address service gaps and needs in every geographical service area of the state, and SAPT BG funds are used for the statewide provision of substance use prevention and treatment services, to



include the priority populations of pregnant women, women with dependent children, and IV drug users. These funds also ensure the provision of tuberculosis and HIV early intervention services for substance use treatment clients. Additionally, this activity provides for the Louisiana Spirit Crisis Counseling Program (CCP), which assists individuals and communities with the behavioral health effects of presidentially-declared disasters, most recently the flooding in March and August 2016 that impacted 52 parishes.

- **Non-Medicaid Substance Use and Mental Illness Services and Populations** - OBH provides access to substance use disorder, problem gaming, and tobacco cessation services through a statewide network of providers that work together in a seamless system of recovery-oriented care, with a range of services accessed according to the assessment of severity of an individual's needs. OBH funds a full continuum of services from brief screening and intervention to detoxification to residential and outpatient levels of care.
- **Preadmission Screening and Resident Review (PASRR)** - PASRR is a program conducted within LDH to screen persons being placed or that are currently placed in a nursing facility level of care. OBH has the responsibility as the Level II State Mental Health Authority to ensure individuals with a suspected mental illness are evaluated and determinations are made regarding appropriateness for nursing facility placement and services.
- **Quality Strategy and Compliance** - OBH provides for the oversight and monitoring of services and contract deliverables for the CSoC waiver program and specialized behavioral health services under the Healthy Louisiana Plans. With integration, OBH has employed different strategies to ensure appropriate oversight for these activities, including external monitoring, clinical analysis, quality and performance monitoring, reporting, and compliance with federal requirements.
- **Residential Behavioral Health Support and Services** - OBH provides oversight, surveillance and technical assistance to OBH state operated/contracted adult 24-hour residential programs to assure implementation and adherence of OBH stated goals and objectives, policies and procedures, in addition to OBH Mental Health and Addiction Block Grants, strategic and operational plans. These monitoring processes are required efforts and utilized to ensure compliance with Federal Substance Abuse Prevention and Treatment Block Grant requirements, LDH Accountability Implementation Contractual Agreement and by the Department of Children and Family Services (DCFS).
- **Wraparound Services for Children** - Medicaid waiver wraparound services are designed to serve children and youth age birth through 21 who have significant behavioral health challenges and who are in or at imminent risk of out-of-home placement. The purposes of the Medicaid waiver wraparound services are to create and oversee a service delivery system that is better integrated, has enhanced service offerings and achieves improved outcomes by ensuring families who have children with severe behavioral health challenges get the right support and services, at the right level of intensity, at the right time, for the right amount of time, from the right provider, to ultimately keep or return children home or to their home communities. Combining all services into one coordinated plan allows for better communication and collaboration among families, youth, state agencies, providers and others who support the family.
- **Youth Substance Use/Co-Occurring Disorder Treatment Enhancement and Dissemination** - The primary function of Louisiana State Adolescent and Transitional Aged Youth Treatment Enhancement and Dissemination Implementation Cooperative Agreement [State Youth Treatment - Implementation (SYT-I)] is to improve treatment for adolescents and transitional aged youth (16-25 years old) with substance use disorders (SUD) and/or co-occurring substance use and mental disorders. This will be accomplished by assuring youth access to evidence-based assessments, treatment models, and recovery services supported by the strengthening of the existing infrastructure system.



Behavioral Health Admin & Community Oversight Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 5,194,977 | \$ 5,746,115 | \$ 5,746,115 | \$ 6,311,490 | \$ 16,835,481 | \$ 11,089,366 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 0 | 0 | 0 | 0 | 5,410,534 | 5,410,534 |
| Fees and Self-generated Revenues | 0 | 0 | 0 | 0 | 0 | 0 |
| Statutory Dedications | 54,289 | 53,014 | 53,014 | 97,069 | 4,835,657 | 4,782,643 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 273,557 | 1,699,496 | 1,699,496 | 1,699,496 | 65,528,032 | 63,828,536 |
| Total Means of Financing | \$ 5,522,823 | \$ 7,498,625 | \$ 7,498,625 | \$ 8,108,055 | \$ 92,609,704 | \$ 85,111,079 |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 4,628,737 | \$ 6,061,406 | \$ 6,061,406 | \$ 6,305,111 | \$ 14,546,529 | \$ 8,485,123 |
| Total Operating Expenses | 52,364 | 94,271 | 94,271 | 96,702 | 485,239 | 390,968 |
| Total Professional Services | 15,757 | 147,918 | 147,918 | 151,734 | 309,954 | 162,036 |
| Total Other Charges | 825,965 | 1,195,030 | 1,195,030 | 1,554,508 | 77,267,982 | 76,072,952 |
| Total Acq & Major Repairs | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 5,522,823 | \$ 7,498,625 | \$ 7,498,625 | \$ 8,108,055 | \$ 92,609,704 | \$ 85,111,079 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 41 | 41 | 41 | 41 | 82 | 41 |
| Unclassified | 2 | 2 | 2 | 2 | 2 | 0 |
| Total FTEs | 43 | 43 | 43 | 43 | 84 | 41 |

Source of Funding

The Behavioral Health Administration and Community Oversight Program is funded with State General Fund, Statutory Dedications and Federal Funds. Federal funds are derived from the Substance Abuse Prevention and Treatment block grant. The Statutory Dedication is from the Tobacco Tax Health Care Fund (R.S. 47:841.1).



Behavioral Health Admin & Community Oversight Statutory Dedications

| Fund | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|---------------------------------------|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Tobacco Tax Health Care Fund | \$ 54,289 | \$ 53,014 | \$ 53,014 | \$ 97,069 | \$ 2,251,784 | \$ 2,198,770 |
| Compulsive and Problem Gaming Fund | 0 | 0 | 0 | 0 | 2,583,873 | 2,583,873 |

Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|--------------|--------------------------|---|
| \$ 0 | \$ 0 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 5,746,115 | \$ 7,498,625 | 43 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| 105,125 | 105,125 | 0 | Market Rate Classified |
| (3,451) | (3,451) | 0 | Related Benefits Base Adjustment |
| 95,806 | 95,806 | 0 | Retirement Rate Adjustment |
| 16,064 | 19,236 | 0 | Group Insurance Rate Adjustment for Active Employees |
| 73,213 | 73,213 | 0 | Group Insurance Rate Adjustment for Retirees |
| 46,225 | 46,225 | 0 | Salary Base Adjustment |
| (106,663) | (106,663) | 0 | Attrition Adjustment |
| 32,205 | 32,205 | 0 | Non-recurring Carryforwards |
| 318,800 | 318,800 | 0 | Rent in State-Owned Buildings |
| (1,088) | (1,088) | 0 | UPS Fees |
| 61,021 | 61,021 | 0 | Office of Technology Services (OTS) |
| (15,408) | (15,408) | 0 | Office of State Procurement |
| Non-Statewide Major Financial Changes: | | | |
| 0 | 44,055 | 0 | Tobacco Tax Health Care Fund updated based on projected revenue. |
| 10,525,704 | 84,605,000 | 41 | Adjustment to consolidate the current Administration the current Behavioral Health Community Programs to form the Behavioral Health Administration and Oversight Program in order to create operational efficiencies within the agency. |
| (58,187) | (58,187) | 0 | Reductions in supply category based on a projected decrease in actual expenditures. |



Major Changes from Existing Operating Budget (Continued)

| General Fund | Total Amount | Table of Organization | Description |
|---------------|---------------|-----------------------|--|
| 0 | (104,810) | 0 | Tobacco Tax Health Care Fund updated based on projected revenue. |
| \$ 16,835,481 | \$ 92,609,704 | 84 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 16,835,481 | \$ 92,609,704 | 84 | Base Proposed Budget FY 2019-2020 |
| \$ 16,835,481 | \$ 92,609,704 | 84 | Grand Total Recommended |

Professional Services

| Amount | Description |
|------------------|---|
| | Professional Services: |
| \$309,954 | Legal, Accounting and Other Professional Services |
| \$309,954 | TOTAL PROFESSIONAL SERVICES |

Other Charges

| Amount | Description |
|---------------------|--|
| | Other Charges: |
| \$627,884 | Quality Strategy and Compliance |
| \$34,786 | Residential Behavioral Health Supports and Services |
| \$317,228 | Adult Consumer Recovery and Membership Services |
| \$23,887,034 | Non-Medicaid Substance Use and Mental Illness Services and Populations |
| \$3,154,173 | Mental Health and Substance Abuse Block Grant and Federal Crisis Counseling Programs |
| \$156,215 | PreAdmission Screening and Resident Review (PASRR) |
| \$772,372 | Wraparound Services for Children |
| \$28,949,692 | SUB-TOTAL OTHER CHARGES |
| | Interagency Transfers: |
| \$430,239 | Payments to the Division of Administration - Office of Risk Management |
| \$174,132 | Payments to the Department of Civil Service - Civil Service Fees |
| \$14,925 | Payments to the Division of Administration - Uniform Payroll Services |
| \$222,555 | Payments to the Division of Administration - Office of State Procurement |
| \$1,465,605 | Payments to the Division of Administration - Technology Services |
| \$684,204 | Rental of Bienville & Galvez Building |
| \$1,897,513 | Jefferson Parish Human Services Authority |
| \$5,738,940 | Florida Parishes Human Services Authority |
| \$6,586,987 | Capital Area Human Services District |



Other Charges (Continued)

| Amount | Description |
|---------------------|--|
| \$6,859,446 | Metropolitan Human Services District |
| \$4,438,158 | South Central Louisiana Human Services Authority |
| \$4,320,614 | Northeast Delta Human Services Authority |
| \$3,119,025 | Acadiana Area Human Services District |
| \$2,437,773 | Imperial Calcasieu Human Services Authority |
| \$4,289,511 | Central Louisiana Human Services District |
| \$4,901,742 | Northwest Louisiana Human Services District |
| \$736,921 | Transfers to Other State Agencies |
| \$48,318,290 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$77,267,982 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|--|
| | This program does not have funding for Acquisitions and Major Repairs. |

Performance Information

- 1. (KEY) Through FY 2022, 90% of clean claims will be paid within 15 days, and 99% of clean claims will be paid within 30 days of receipt.**

Children's Budget Link: Child/adolescent services are linked to the goals of the Children's Cabinet.

Human Resource Policies Beneficial to Women and Families Link: Linked to relevant Louisiana Department of Health policies.

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of clean claims processed within 15 days of receipt (LAPAS CODE - 26136) | 90% | 100% | 97% | 97% | 90% | 90% |
| K | Percentage of clean claims processed within 30 days of receipt (LAPAS CODE - 26137) | 99% | 100% | 99% | 99% | 99% | 99% |



2. (KEY) By FY 2022, network access and sufficiency will achieve an annual positive outcome of 90% in accessibility standards

Children's Budget Link: Child/adolescent services are linked to the goals of the Children's Cabinet.

Human Resource Policies Beneficial to Women and Families Link: Linked to relevant Louisiana Department of Health policies.

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|--|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of providers who meet urban/rural access standards for specialized behavioral health services (LAPAS CODE - 26138) | 90% | 96% | 90% | 90% | 90% | 90% |
| K | Percentage of providers who meet overall emergent appointment availability standards (LAPAS CODE - 26139) | 90% | 64% | 90% | 90% | 90% | 90% |
| These new performance indicators were combined as one in the FY 2018-2022 strategic plan (Percentage of providers who meet overall emergent, urgent and routine appointment availability standards). In the development of the operational plan, the agency determined that they needed to be separate performance indicators, as shown above. | | | | | | | |
| K | Percentage of providers who meet overall urgent appointment availability standards (LAPAS CODE - 26140) | 90.00% | 81.00% | 90.00% | 90.00% | 90.00% | 90.00% |
| These new performance indicators were combined as one in the FY 2018-2022 strategic plan (Percentage of providers who meet overall emergent, urgent and routine appointment availability standards). In the development of the operational plan, the agency determined that they needed to be separate performance indicators, as shown above. | | | | | | | |
| K | Percentage of providers who meet overall routine appointment availability standards (LAPAS CODE - 26141) | 70% | 84% | 70% | 70% | 70% | 70% |
| These new performance indicators were combined as one in the FY 2018-2022 strategic plan (Percentage of providers who meet overall emergent, urgent and routine appointment availability standards). In the development of the operational plan, the agency determined that they needed to be separate performance indicators, as shown above. | | | | | | | |
| K | Percentage of overall member satisfaction (LAPAS CODE - 26142) | 83% | 70% | 83% | 83% | 83% | 83% |
| These new performance indicators were combined as one in the FY 2018-2022 strategic plan (Percentage of overall member and provider satisfaction). In the development of the operational plan, the agency determined that they needed to be separate performance indicators, as shown above. | | | | | | | |



3. (KEY) Through FY 2022, quality of care for managed care members with specialized behavioral health needs will be improved through care delivery, as measured by the health plans meeting at least the national 50th percentile on established HEDIS measures and achieving at least at 90% compliance rate on federal managed care standards and waiver assurances, and through enhanced member experience of care, as measured by meeting at least an 85% satisfaction rate on established survey metrics.

Children's Budget Link: Child/adolescent services are linked to the goals of the Children's Cabinet.

Human Resource Policies Beneficial to Women and Families Link: Linked to relevant Louisiana Department of Health policies.

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percent of initial quality reports accepted (LAPAS CODE - 26144) | 90.0% | 78.0% | 80.0% | 80.0% | 85.0% | 85.0% |
| S | Percent of CMS waiver assurances satisfactorily met (LAPAS CODE - 26145) | 90% | 100% | 90% | 90% | 90% | 90% |

4. (KEY) Through the Behavioral Health Services Reform activity, to increase access to a full array of evidence-based in home and community-based behavioral health services, in order to improve health outcomes, and decrease reliance on institutional care by State Fiscal Year 2022.

Children's Budget Link: This objective is linked to medical services for Medicaid eligible children funded under the Children's Budget.

Human Resource Policies Beneficial to Women and Families Link: This objective will support Act 1078 by ensuring the provision of healthcare services to women and families.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Not Applicable



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|----------------------------|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |

| | | | | | | | |
|---|---|---------|----------------|-------|-------|-------|-------|
| K | Number of recipients with a primary mental health diagnosis receiving community-based services (LAPAS CODE - 25561) | 135,700 | Not Applicable | 5,774 | 5,774 | 7,252 | 7,252 |
|---|---|---------|----------------|-------|-------|-------|-------|

This Performance Indicator was moved from agency 306 in FY17
 OBH staff proposed an alternative method for pulling with mental health diagnosis and evidence-based HCBS services CPT codes. The current method did not take into account the evidence-based part of the objective. With this new approach, 5,774 unduplicated members were found with mental health diagnosis who received evidence-based HCBS services in SFY 16-17. This method will now be used as the base for LAPAS reporting.

| | | | | | | | |
|---|--|----|----------------|----|----|----|----|
| K | Percentage change in the number of recipients with a primary mental health diagnosis receiving community-based services (LAPAS CODE - 25562) | 6% | Not Applicable | 4% | 4% | 6% | 6% |
|---|--|----|----------------|----|----|----|----|

This Performance Indicator was moved from agency 306 in FY17
 OBH staff proposed an alternative method for pulling with mental health diagnosis and evidence-based HCBS services CPT codes. The current method did not take into account the evidence-based part of the objective. With this new approach, 5,774 unduplicated members were found with mental health diagnosis who received evidence-based HCBS services in SFY 16-17. This method will now be used as the base for LAPAS reporting.

5. (KEY) By FY 2022, increase by 5% the number of individuals referred to tobacco cessation services among those diagnosed with behavioral health conditions within each Local Governing Entities (LGEs) and Healthy Louisiana plans.

Children's Budget Link: Child/adolescent services are linked to the goals of the Children's Cabinet.

Human Resource Policies Beneficial to Women and Families Link: Linked to relevant Louisiana Department of Health policies.



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | Number of individuals with positive tobacco screenings (LAPAS CODE - 26150) | 9,494 | 4,439 | 9,400 | 9,400 | 13,400 | 13,400 |
| S | Number of individuals screened for tobacco use (LAPAS CODE - 26151) | 39,871 | 17,938 | 39,800 | 39,800 | 56,800 | 56,800 |
| K | Number of individuals with positive tobacco screenings referred to tobacco cessation services (LAPAS CODE - 26152) | 2,685 | 3,180 | 2,600 | 2,600 | 2,600 | 2,600 |

6. (SUPPORTING)By FY 2022, the number of individuals enrolled in Medication Assisted Treatment (MAT) will be increased by 5%, from a baseline of 3,998.

Children's Budget Link: Child/adolescent services are linked to the goals of the Children's Cabinet.

Human Resource Policies Beneficial to Women and Families Link: Linked to relevant Louisiana Department of Health policies.

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | Number of individuals enrolled in MAT, including those with Substance Use Disorders (LAPAS CODE - 26153) | 4,055 | 4,057 | 3,891 | 3,891 | 4,159 | 4,159 |
| K | Percent increase in number of individuals enrolled in MAT, including those with Substance Use Disorders (LAPAS CODE - 26154) | 1.43% | 4.00% | 1.04% | 1.04% | 5.00% | 5.00% |



7. (KEY) By FY 2022, the number of individuals served for problem gambling will be increased by 5%, from a baseline of 440, and gambling treatment completion rates will be maintained at 65%.

Children's Budget Link: Child/adolescent services are linked to the goals of the Children's Cabinet.

Human Resource Policies Beneficial to Women and Families Link: Linked to relevant Louisiana Department of Health policies.

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percent increase in the number of individuals served for problem gambling. (LAPAS CODE - 26155) | 1% | -2% | 1% | 1% | 1% | 1% |
| K | Percent of individuals discharged from gambling treatment reporting a decrease in the frequency of gambling activities (LAPAS CODE - 26156) | 89% | 94% | 89% | 89% | 89% | 89% |
| K | Percent of individuals discharged from gambling treatment that completed treatment. (LAPAS CODE - 26157) | 65% | 57% | 65% | 65% | 65% | 65% |

Behavioral Health Admin & Community Oversight General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Number of individuals screened for gambling within LGEs and Healthy Louisiana plans (LAPAS CODE - 26158) | 10,606 | 10,038 | 31,917 | 3,100 | 25,104 |



Behavioral Health Admin & Community Oversight General Performance Information (Continued)

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Number of individuals with positive problem gambling screenings within LGEs and Healthy Louisiana plans (LAPAS CODE - 26159) | 538 | 610 | 1,284 | 1,200 | 804 |
| Number of individuals admitted for gambling treatment (inpatient and outpatient) (LAPAS CODE - 26160) | 358 | 392 | 342 | 350 | 417 |
| From FY13 - FY17, the number of individuals admitted for gambling treatment was only reported for clients admitted with a primary diagnosis of gambling disorder. Beginning in FY18, the number of admissions for which gambling is the primary, secondary, or tertiary diagnosis will be reported in order to maintain consistency with the objective. | | | | | |
| Total number of intake calls to the Gamblers Helpline (LAPAS CODE - 26161) | 1,206 | 1,107 | 1,086 | 1,000 | 783 |

8. (KEY) Through FY 2022, OBH will continue to provide to provide evidence-based prevention programs in school based settings.

Children's Budget Link: Child/adolescent services are linked to the goals of the Children's Cabinet.

Human Resource Policies Beneficial to Women and Families Link: Linked to relevant Louisiana Department of Health policies.

Performance Indicators

| L e v e l Performance Indicator Name | Performance Indicator Values | | | | | |
|---|--|--|--|---|--|--|
| | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S Number of individuals served by evidence-based prevention programs (LAPAS CODE - 25245) | 44,900 | 87,802 | 80,000 | 80,000 | 75,000 | 75,000 |
| K Percentage of individuals served, ages 12-17, who reported that they used alcohol, tobacco and marijuana during the last 30 days (LAPAS CODE - 25246) | 20% | 8% | 20% | 20% | 20% | 20% |

9. (KEY) Through FY 2022, the state will achieve an annual tobacco non-compliance rate of 10% or less.

Children's Budget Link: Child/adolescent services are linked to the goals of the Children's Cabinet.



Human Resource Policies Beneficial to Women and Families Link: Linked to relevant Louisiana Department of Health policies.

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|--|---|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Annual tobacco non-compliance rate (LAPAS CODE - 25247) | 10% | 9% | 10% | 10% | 10% | 10% |
| States are required to conduct annual, unannounced inspections to determine how accessible tobacco is to minors. States are required to maintain a non-compliance rate of no more than 20% or more specifically that no more than 80% of merchants can sell to minors. The Synar Amendment established penalties for states that do not achieve and maintain a non-compliance of no more than 20%. | | | | | | | |

10. (SUPPORTING)Through FY 2022, OBH will continue to provide Suicide Prevention education and awareness activities.

Children's Budget Link: Child/adolescent services are linked to the goals of the Children's Cabinet.

Human Resource Policies Beneficial to Women and Families Link: Linked to relevant Louisiana Department of Health policies.

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | Number of suicide prevention trainings (LAPAS CODE - 26168) | 20 | 56 | 20 | 20 | 20 | 20 |
| S | Number of individuals who participated in suicide prevention trainings (LAPAS CODE - 26169) | 500 | 1,002 | 500 | 500 | 500 | 500 |



330_2000 — Behavioral Health Community

Program Authorization: R.S. 36:258(C); R.S. 28:1 et. seq.

Program Description

The Behavioral Health Community Program has been consolidated into the Behavioral Health Administration and Community Oversight Program.

Behavioral Health Community Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 11,276,690 | \$ 11,619,156 | \$ 11,623,156 | \$ 11,107,160 | \$ 0 | \$ (11,623,156) |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 4,997,424 | 4,572,771 | 5,375,108 | 5,410,534 | 0 | (5,375,108) |
| Fees and Self-generated Revenues | 0 | 0 | 0 | 0 | 0 | 0 |
| Statutory Dedications | 4,471,786 | 4,843,398 | 4,843,398 | 4,843,398 | 0 | (4,843,398) |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 31,897,157 | 51,503,237 | 58,235,688 | 63,825,464 | 0 | (58,235,688) |
| Total Means of Financing | \$ 52,643,057 | \$ 72,538,562 | \$ 80,077,350 | \$ 85,186,556 | \$ 0 | \$ (80,077,350) |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 6,696,464 | \$ 8,267,055 | \$ 9,054,392 | \$ 8,288,646 | \$ 0 | \$ (9,054,392) |
| Total Operating Expenses | 74,509 | 434,155 | 449,155 | 460,355 | 0 | (449,155) |
| Total Professional Services | 19,359 | 162,036 | 162,036 | 166,217 | 0 | (162,036) |
| Total Other Charges | 45,852,725 | 63,675,316 | 70,411,767 | 76,271,338 | 0 | (70,411,767) |
| Total Acq & Major Repairs | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 52,643,057 | \$ 72,538,562 | \$ 80,077,350 | \$ 85,186,556 | \$ 0 | \$ (80,077,350) |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 37 | 38 | 38 | 41 | 0 | (38) |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 37 | 38 | 38 | 41 | 0 | (38) |



Source of Funding

The Behavioral Health Community Program is funded with State General Fund, Interagency Transfers, Statutory Dedications and Federal Funds. Interagency Transfers are received from the Department of Children and Family Services for Temporary Assistance for Needy Families (TANF); the Office of the Secretary for bioterrorism preparedness; and Medical Vendor Administration. Federal Funds are received from the Substance Abuse and Mental Health Services Administration (SAMHSA), U.S. Department of Health and Human Services for the following grants: Substance Abuse Prevention and Treatment (SAPT) Block Grant, Community Mental Health Services (CMHS) Block Grant; Partnership for Success (PFS); Projects to Assist in Transition from Homelessness (PATH); Cooperative Agreement to Benefit Homeless Individuals (CABHI); State Adolescent and Transitional Aged Youth (SYT-I); Medication Assisted Treatment-Prescription Drug & Opioid Addiction (MAT-PDOA); and Louisiana Strategic Prevention Framework for Prescription Drugs (LaSPF Rx). Additional Federal Funds are received from the U.S. Department of Homeland Security, Federal Emergency Management Agency for the Crisis Counseling Program. The Statutory Dedications are from the Tobacco Tax Health Care Fund (R.S. 47:841.1) and the Compulsive & Problem Gaming Fund [R.S. 27:85(B)(2), R.S. 27:92(B)(2)(a), R.S. 27:260(D), R.S. 27:270(A)(2), R.S. 27:392(B)(2)(a), R.S. 27:437(B)(2)(a), R.S. 27:443(A)(2), R.S. 47:9029(B)(2)].

Behavioral Health Community Statutory Dedications

| Fund | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|------------------------------------|------------------------------------|-------------------------|--|------------------------------|-----------------------------|--|
| Tobacco Tax Health Care Fund | \$ 2,316,604 | \$ 2,259,525 | \$ 2,259,525 | \$ 2,259,525 | \$ 0 | \$ (2,259,525) |
| Compulsive and Problem Gaming Fund | 2,155,182 | 2,583,873 | 2,583,873 | 2,583,873 | 0 | (2,583,873) |

Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|---------------|-----------------------|--|
| \$ 4,000 | \$ 7,538,788 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 11,623,156 | \$ 80,077,350 | 38 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| 102,423 | 102,423 | 0 | Market Rate Classified |
| (714,065) | (714,944) | 0 | Related Benefits Base Adjustment |
| (363,972) | (242,895) | 0 | Salary Base Adjustment |
| (33,014) | (33,014) | 0 | Attrition Adjustment |
| (36,205) | (36,205) | 0 | Non-recurring Carryforwards |
| Non-Statewide Major Financial Changes: | | | |
| 0 | 4,642,282 | 0 | Annualization of the State Opioid Response (SOR) Grant . SOR Grant will enhance existing statewide prevention, treatment, and recovery support services offered for individuals experiencing, or at risk for, opioid use disorder (OUD). |



Major Changes from Existing Operating Budget (Continued)

| General Fund | Total Amount | Table of Organization | Description |
|--------------|--------------|-----------------------|---|
| 0 | 827,196 | 1 | Annualization of the Promoting Integration of Primary and Behavioral Health Care (PIPBHC) Grant. Louisiana PIPBHC program will provide a coordinated, comprehensive approach to improve the overall wellness and status of adults with co-occurring mental illness and physical health conditions or chronic diseases, and individuals with a substance use disorder through improved health care delivery. |
| 0 | 0 | 2 | Conversion of two job appointments expiring in FY 20 to an authorized T.O. The job appointments have been used to provide technical assistance to support Wraparound Services for Children Activity. This program is designed to serve children and youth age birth through 21 who have significant behavioral health challenges and who are in or at imminent risk of out-of-home placement. A request for funding is not needed as OBH has funding in the base budget to support these positions. |
| 0 | 35,426 | 0 | Increase in Interagency Transfers funding from Louisiana Department of Education (LDOE). OBH will collaborate with LDOE on the Project Advancing Wellness and Resilience Education (AWARE) grant. The goal of the program is to promote youth mental health awareness among schools and communities and improve connections to services for school-age youth. |
| (52,619) | (52,619) | 0 | Transfer funding from Community program to Hospital program for clinic staff workforce training due to the consolidation of the Administration and Community programs. |
| (10,525,704) | (84,605,000) | (41) | Adjustment to consolidate the current Administration the current Behavioral Health Community Programs to form the Behavioral Health Administration and Oversight Program in order to create operational efficiencies within the agency. |
| \$ 0 | \$ 0 | 0 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 0 | \$ 0 | 0 | Base Proposed Budget FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Grand Total Recommended |



330_3000 — Hospital Based Treatment

Program Authorization: Executive Reorganization Act; R.S. 38:259(C); Mental Health Law; R.S. 28:1 et. seq.

Program Description

The mission of the Hospital Based Treatment Program is to provide comprehensive, integrated, evidence informed treatment and support services enabling persons to function at their optimal level thus promoting recovery.

The goals of the Hospital Based Treatment program are the following:

- I. The Hospital-Based Treatment Program will promote recovery through the efficient use of evidence-informed care and successful transition to community-based services.
- II. Through the Hospital-Based Treatment Program, OBH will provide services to individuals involved with the court system in compliance with the Forensic consent decree ruling.

Hospital Based Treatment Services refer to the State Psychiatric Hospital Program, which provides an array of services to persons in need of acute, intermediate or long-term psychiatric inpatient care, including special treatment populations, such as those persons who are forensically involved. The state psychiatric hospitals are coordinated with community emergency services, treatments, and supports, and provide inpatient evaluation, diagnosis, treatment, and rehabilitation. Treatment services include individual, family, and group psychotherapy, recreational and occupational therapy, art and music therapy, work therapy, speech and hearing therapy, nutritional counseling, dental services, pastoral care services, and limited diagnostic medical services.

The Hospital Based Treatment Program operates two hospitals: Central Louisiana State Hospital (CLSH) and Eastern Louisiana Mental Health System (ELMHS).

Hospital Based Treatment Activities consist of:

- **Civil Intermediate** - Clients admitted to civil intermediate meet criteria for intensive inpatient treatment. The treatment team assigned to the patient works with the individual patient and other involved parties including the court system if appropriate, to coordinate discharge planning that would enable them to transition into the community setting with appropriate follow up.
- **Forensic Services** - ELMHS is the only one of the state's freestanding psychiatric facilities that includes a division solely designated for the provision of inpatient psychiatric treatment to forensic clients. The state is required to provide psychiatric treatment to forensic clients; and in the case of those requiring competency restoration services, within 15 days from the date of the court order, or two days if the client's needs are determined to be emergent. Although forensic clients make up the majority of the beds, clients may also be ordered through the civil court system to the civil intermediate program.
- **Hospital Administration and Oversight** - The administration of the hospital system and the provision of the necessary support services are critical to meet the demands of the clients while maintaining licensure, accreditation, life safety, and therapeutic mandates.

- Hospital-Affiliated Community Services** - The ELMHS Community Forensic Services Department (CFS) provides for the supervision and community tracking of over 400 clients in the Conditional Release Program (Con-Rep). The court has ordered that clients who are involved in this program must be monitored and tracked by CFS in order to be conditionally released into the community; otherwise, they would be returned to the inpatient forensic hospital. Specific services available for Con-Rep clients include daily living skills, preparation for vocational adjustment, re-entry into the community, and medication and symptoms management. ICF-ID Community Group Homes are Medicaid-funded facilities that provide an additional pathway to transition clients from the inpatient psychiatric hospital into the community.

Hospital Based Treatment Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 86,438,926 | \$ 94,527,460 | \$ 94,418,080 | \$ 96,787,549 | \$ 92,971,436 | \$ (1,446,644) |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 66,934,315 | 82,839,130 | 83,328,608 | 92,478,728 | 88,802,143 | 5,473,535 |
| Fees and Self-generated Revenues | 610,293 | 485,309 | 485,309 | 485,309 | 485,309 | 0 |
| Statutory Dedications | 1,392,015 | 302,212 | 302,212 | 302,212 | 302,212 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 409,034 | 985,174 | 985,174 | 1,017,317 | 1,002,500 | 17,326 |
| Total Means of Financing | \$ 155,784,583 | \$ 179,139,285 | \$ 179,519,383 | \$ 191,071,115 | \$ 183,563,600 | \$ 4,044,217 |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 108,416,612 | \$ 128,854,701 | \$ 128,300,816 | \$ 137,639,390 | \$ 133,396,932 | \$ 5,096,116 |
| Total Operating Expenses | 18,138,150 | 19,838,706 | 20,585,292 | 21,943,320 | 21,264,589 | 679,297 |
| Total Professional Services | 6,426,674 | 7,117,954 | 7,546,238 | 7,994,642 | 7,719,133 | 172,895 |
| Total Other Charges | 22,526,578 | 21,580,040 | 21,477,153 | 21,449,788 | 21,182,946 | (294,207) |
| Total Acq & Major Repairs | 276,569 | 1,747,884 | 1,609,884 | 2,043,975 | 0 | (1,609,884) |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 155,784,583 | \$ 179,139,285 | \$ 179,519,383 | \$ 191,071,115 | \$ 183,563,600 | \$ 4,044,217 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 1,327 | 1,561 | 1,560 | 1,560 | 1,560 | 0 |
| Unclassified | 13 | 13 | 13 | 13 | 13 | 0 |
| Total FTEs | 1,340 | 1,574 | 1,573 | 1,573 | 1,573 | 0 |



Source of Funding

The Hospital Based Treatment program is funded with State General Fund, Interagency Transfers, Fees and Self-generated Revenues, and Federal Funds. Interagency Transfers include Title XIX reimbursement for services provided to Medicaid eligible patients, and reimbursements from various state and local agencies for services received. Fees and Self-generated Revenues represent reimbursement for ineligible patients with insurance or personal payments based on a sliding fee scale and meals served to employees and visitors. Federal Funds are Title XVIII reimbursement for services provided to Medicare eligible patients and the Community Mental Health Services (CMHS) Block Grant for community forensic outreach.

Hospital Based Treatment Statutory Dedications

| Fund | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|---------------------------|------------------------------------|-------------------------|--|------------------------------|-----------------------------|--|
| Health Care Facility Fund | \$ 1,392,015 | \$ 302,212 | \$ 302,212 | \$ 302,212 | \$ 302,212 | \$ 0 |

Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|----------------|-----------------------|---|
| \$ (109,380) | \$ 380,098 | (1) | Mid-Year Adjustments (BA-7s): |
| \$ 94,418,080 | \$ 179,519,383 | 1,573 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| \$ 1,055,630 | \$ 2,144,716 | 0 | Market Rate Classified |
| \$ 92,459 | \$ 187,847 | 0 | Civil Service Training Series |
| \$ 938,719 | \$ 1,907,190 | 0 | Related Benefits Base Adjustment |
| \$ 899,215 | \$ 1,826,930 | 0 | Retirement Rate Adjustment |
| \$ 132,101 | \$ 268,389 | 0 | Group Insurance Rate Adjustment for Active Employees |
| \$ 17,531 | \$ 35,617 | 0 | Group Insurance Rate Adjustment for Retirees |
| \$ 1,667,488 | \$ 3,387,826 | 0 | Salary Base Adjustment |
| \$ (2,294,833) | \$ (4,662,399) | 0 | Attrition Adjustment |
| \$ (799,958) | \$ (1,609,884) | 0 | Non-Recurring Acquisitions & Major Repairs |
| \$ (32,205) | \$ (521,683) | 0 | Non-recurring Carryforwards |
| \$ 84,050 | \$ 168,099 | 0 | Risk Management |
| \$ 29,688 | \$ 59,377 | 0 | Civil Service Fees |
| Non-Statewide Major Financial Changes: | | | |
| \$ 0 | \$ 716,290 | 0 | Annualization of the FY 19 Cooper/Jackson Settlement implementation of phase II that added 52 new civil intermediate and 20 Forensic Supervised Transitional Residential Aftercare (FSTRA) community beds at Eastern Louisiana Mental Health System (ELMHS) Facility. |
| \$ 26,808 | \$ 69,970 | 0 | Increase food service contract by 2% to accommodate for the annual increase for the cost of meals, nutritional supplement, and items used to support medication administration. |



Major Changes from Existing Operating Budget (Continued)

| General Fund | Total Amount | Table of Organization | Description |
|----------------|----------------|-----------------------|--|
| \$ (3,329,269) | \$ 0 | 0 | Means of finance substitution replacing State General Fund (Direct) with Interagency Transfers funds from Medicaid (UCC). Eastern Louisiana Mental Health System (ELMSH) utilized State General Fund (Direct) for the for the initial implementation of the Phase II expansion in FY19, since UCC may not be drawn while the civil beds are vacant. In FY20, all beds will be filled and eligible for UCC. |
| \$ 139,200 | \$ 139,200 | 0 | Increase in State General Fund (Direct) funding for leased space at Vernon Parish Prison for Eastern Louisiana Mental Health System (ELMHS) forensic population to be used during emergency evacuations. Central Louisiana State Hospital (CLSH) may also utilize space at Vernon Parish Prison in the event of an emergency evacuation if not needed by ELMHS. ELMHS is required by CMS to have an alternate relocation facility. |
| \$ 52,619 | \$ 52,619 | 0 | Transfer funding from Community program to Hospital program for clinic staff workforce training due to the consolidation of the Administration and Community programs. |
| \$ (125,887) | \$ (125,887) | 0 | Reductions in pharmaceutical supplies at Central Louisiana State Hospital program. |
| \$ 92,971,436 | \$ 183,563,600 | 1,573 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 92,971,436 | \$ 183,563,600 | 1,573 | Base Proposed Budget FY 2019-2020 |
| \$ 92,971,436 | \$ 183,563,600 | 1,573 | Grand Total Recommended |

Professional Services

| Amount | Description |
|--------------------|---|
| \$6,604,778 | Psychiatry and Psychology Services |
| \$400,000 | Nursing Services |
| \$69,936 | Cost Reporting |
| \$115,994 | Other Clinical Services: optometrist, dentist |
| \$53,898 | Other Client Services: chaplain, interpreter, librarian, barber |
| \$474,527 | Other Professional Services and Consultants |
| \$7,719,133 | TOTAL PROFESSIONAL SERVICES |
| \$7,719,133 | TOTAL PROFESSIONAL SERVICES |

Other Charges

| Amount | Description |
|-------------|---|
| | Other Charges: |
| \$300,000 | Nursing Services |
| \$47,200 | LSU- Doctoral Psychology Internship Program |
| \$4,700,433 | Group Homes for Severly/Persistent Mentally Ill |
| \$2,778,907 | Client Services |



Other Charges (Continued)

| Amount | Description |
|---------------------|---|
| \$285,204 | Other |
| \$8,111,744 | SUB-TOTAL OTHER CHARGES |
| | Interagency Transfers: |
| \$287,366 | Department of Civil Service - Civil Service Fees |
| \$8,404,100 | Division of Administration - Risk Management |
| \$74,675 | Division of Administration - Uniform Payroll Services |
| \$45,600 | Dixon Correctional Institute - Inmate Labor |
| \$2,638,845 | Villa Feliciana - Medical services |
| \$90,000 | Villa Feliciana - Water |
| \$467,349 | Office of Technology Services |
| \$485,000 | Payments to Other State Agencies |
| \$578,267 | Other |
| \$13,071,202 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$21,182,946 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|---|
| | This agency does not have funding for Acquisitions and Major Repairs. |

Performance Information

1. (KEY) Through FY 2022, OBH will improve behavioral health outcomes of inpatient care by maintaining an annual 30 days readmission rate within the national norm of 5.16%.

Human Resource Policies Beneficial to Women and Families Link: Linked to relevant Department of Health and Hospitals policies.

Performance Indicators

| Level | Performance Indicator Name | Performance Indicator Values | | | | | |
|-------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of adults discharged from a state hospital and readmitted within 30 days of discharge (Statewide) (LAPAS CODE - 24230) | 1.5% | 1.0% | 1.5% | 1.5% | 1.5% | 1.5% |



2. (SUPPORTING) During FY 18-22, the rate of the use of physical restraints will be below national norm of .4792, as reported by ORYX annually.

Human Resource Policies Beneficial to Women and Families Link: Linked to relevant Department of Health and Hospitals policies.

Explanatory Note: This is a Joint Commission Performance Management Initiative. Data source is National Public Rates from the NASMPHD Research Institute (as reported by ORYX).

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | Ratio of inpatient restraint hours to inpatient days (Statewide) (LAPAS CODE - 25249) | 0.4 | 0.1 | 0.4 | 0.4 | 0.4 | 0.4 |

3. (KEY) Through FY 2022, OBH will maintain substantial compliance with the forensic consent decree.

Human Resource Policies Beneficial to Women and Families Link: Linked to relevant Department of Health and Hospitals policies.

Other Links Federal Consent Decree (Doc 185).

Explanatory Note: Competency refers to the issue of whether or not someone charged with a crime understands the court proceedings and whether or not they can participate in their own defense. Competency restoration is the process by which the hospital staff treats and/or educates the clients so that they meet requirements to be considered competent.

Performance Indicators

| L e v e l | Performance Indicator Name | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Indicator Values | | | |
|-----------------------|---|---|---|---|--|---|---|
| | | | | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of compliance with Federal consent decree (LAPAS CODE - 25250) | 90% | 95% | 90% | 90% | 90% | 90% |

A lawsuit against the Louisiana Department of Health was resolved with a federal consent decree which put in place specific timeframes within which competency restoration activities must be completed for individuals referred from the judicial system. The agreement between the Office of Behavioral Health and the Court stipulated that The Office of Behavioral Health will maintain "substantial" compliance with the consent decree.

Hospital Based Treatment General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Inpatient Care (Adults ñ East Louisiana Mental Health System-Civil, including Acute) - Total adults served (LAPAS CODE - 11761) | 341 | 356 | 283 | 515 | 476 |
| Inpatient Care (Adults - East Louisiana Mental Health System-Civil, including Acute) - Average daily census (LAPAS CODE - 11763) | 215 | 217 | 217 | 251 | 273 |
| Inpatient Care (Adults - East Louisiana Mental Health System-Civil, including Acute) - Average length of stay in days (LAPAS CODE - 11766) | 73 | 78 | 92 | 166 | 423 |
| Inpatient Care (Adults - East Louisiana Mental Health System-Civil, including Acute) - Average daily occupancy rate (LAPAS CODE - 11764) | 99% | 100% | 100% | 97% | 97% |
| Inpatient Care (Adults - Feliciana Forensic Facility) - Total adults served (LAPAS CODE - 26170) | 1,624 | 1,548 | 1,438 | 513 | 408 |



Hospital Based Treatment General Performance Information (Continued)

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Inpatient Care (Adults - Feliciano Forensic Facility) - Average daily census (LAPAS CODE - 11769) | 258 | 258 | 258 | 231 | 221 |
| Inpatient Care (Adults - Feliciano Forensic Facility) - Average length of stay in days (LAPAS CODE - 11772) | 675 | 675 | 598 | 943 | 480 |
| Inpatient Care (Adults - Feliciano Forensic Facility) - Average daily occupancy rate (LAPAS CODE - 11770) | 101% | 100% | 100% | 98% | 97% |
| The average daily occupancy rate for Adult inpatient care at Central LA State Hospital is 87.20 for fiscal year 2013. When compared to the prior year's average daily occupancy rate of 102.27, the result is a negative (14.74%) variance. The average daily occupancy rate decreased due to immediately adding 60 beds in October, 2013 at Central LA State Hospital. The average daily census gradually increased from 59 in September, 2012 to 108 at June30, 2013. | | | | | |
| Inpatient Care (East Louisiana Mental Health System-Civil, including Acute and Feliciano Forensic Facility) - Total adults served (LAPAS CODE - 26171) | 156 | 144 | 176 | 1,028 | 884 |
| Inpatient Care (East Louisiana Mental Health System-Civil, including Acute and Feliciano Forensic Facility) - Average daily census (LAPAS CODE - 17030) | 473 | 475 | 475 | 482 | 494 |
| Inpatient Care (East Louisiana Mental Health System-Civil, including Acute and Feliciano Forensic Facility) - Average length of stay in days (LAPAS CODE - 26172) | 417 | 399 | 424 | 455 | 903 |
| Inpatient Care (East Louisiana Mental Health System-Civil, including Acute and Feliciano Forensic Facility) - Average length of stay in days (LAPAS CODE - 17031) | 100% | 100% | 100% | 98% | 97% |
| Inpatient Care (Adults-Central Louisiana State Hospital) - Total adults served (LAPAS CODE - 11467) | 175 | 174 | 178 | 160 | 151 |
| The total number served in the Adult inpatient care at Central LA State Hospital is 162 for fiscal year 2013. When compared to the prior year actual number served in Adult inpatient care of 101, the result is a positive (60.40%) variance. The total number of adults served increased due to the increase in the staffing of 60 additional beds and admitting of additional patients to the hospital. The number of staffed beds has increased from 60 to 120 Central LA State Hospital. | | | | | |
| Inpatient Care (Adults-Central Louisiana State Hospital) - Average daily census (LAPAS CODE - 10124) | 112.51 | 118.24 | 119.11 | 118.70 | 118.33 |
| The average daily census for Adult inpatient care at Central LA State Hospital is 89.88 for fiscal year 2013. When compared to the prior year actual average daily census of 61.36, the result is a positive (46.48%) variance. The average daily census increased due to the increase in the number of adult inpatient days occurring with the admittance of additional patients as the number of staffed beds increased from 60 to 120 beds. | | | | | |
| Inpatient Care (Adults-Central Louisiana State Hospital) - Average length of stay in days (LAPAS CODE - 10123) | 234.70 | 248.00 | 245.00 | 271.00 | 286.00 |
| Inpatient Care (Adults-Central Louisiana State Hospital) - Average daily occupancy rate (LAPAS CODE - 10125) | 93.80% | 98.50% | 99.30% | 98.90% | 98.60% |



330_A000 — Auxiliary Account

Program Authorization: Executive Reorganization Act; R.S. 38:259(C); Mental Health Law; R.S. 28:1 et. seq.

Program Description

The Auxiliary program in the Office of Behavioral Health contains the following account:

- The Patient Recreation and Rehabilitation Home Fund Account - Provides therapeutic activities to patients as approved by treatment teams.

Auxiliary Account Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and Self-generated Revenues | 649 | 20,000 | 20,000 | 20,000 | 20,000 | 0 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Means of Financing | \$ 649 | \$ 20,000 | \$ 20,000 | \$ 20,000 | \$ 20,000 | \$ 0 |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 |
| Total Operating Expenses | 649 | 0 | 0 | 0 | 0 | 0 |
| Total Professional Services | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Other Charges | 0 | 20,000 | 20,000 | 20,000 | 20,000 | 0 |
| Total Acq & Major Repairs | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 649 | \$ 20,000 | \$ 20,000 | \$ 20,000 | \$ 20,000 | \$ 0 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |



Source of Funding

The Auxiliary Account is funded from Fees and Self-generated Revenues. Self-generated Revenues are generated by donations, the sale of patients' goods, and fees from the annual symposium, and must be used for educational purposes.

Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|--------------|-----------------------|-------------------------------------|
| \$ 0 | \$ 0 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 0 | \$ 20,000 | 0 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| Non-Statewide Major Financial Changes: | | | |
| \$ 0 | \$ 20,000 | 0 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 0 | \$ 20,000 | 0 | Base Proposed Budget FY 2019-2020 |
| \$ 0 | \$ 20,000 | 0 | Grand Total Recommended |



09-340 — Office for Citizens w/Developmental Disabilities



Agency Description

The mission of the Office for Citizens with Developmental Disabilities is to provide programmatic leadership necessary in the design and development of services to afford people with developmental disabilities and their families a seamless services system that is responsive to both individual needs and desires. The Office for Citizens with Developmental Disabilities is authorized by R.S. 28:451.1 through 455.2 and R.S. 28:821-824.

The goals of the Office for Citizens with Developmental Disabilities are:

- I. To provide a developmental disabilities services system which affords people access to information about what services and supports are available and how to access those services and supports.
- II. To provide a person-centered system that supports person-centered thinking and planning approaches such that supports identified via needs-based assessments are provided in a manner that focuses on the person's goals and desires and addresses quality of life.
- III. To increase the capacity of the developmental disabilities services system to provide opportunities for people to live, work, and learn in integrated community settings.
- IV. To increase the capacity of the developmental disabilities services system to support people with complex behavioral, mental health, and/or medical needs in all service settings.
- V. To implement an integrated, data-driven quality enhancement system.
- VI. To rebalance the developmental disabilities services system in an efficient and equitable manner to ensure that resources are allocated to enable people to live in the most integrated setting appropriate to their needs.

The Office for Citizens with Developmental Disabilities consists of four programs:

- Central Office Administrative Services Program - This program includes one activity for administration and management, education and training, policy and procedures, accounting and budget control, procurement, property control, travel and fleet coordination, and emergency preparedness functions for the agency.
- Community-Based Supports Program - This program includes three activities: Central Office function for waiver services management, clinical services, regional operations and oversight, quality, and business analytics; the EarlySteps program; and the Money Follows the Person program.
- Pinecrest Supports and Services Center - This program includes three activities: the Pinecrest Facility, the statewide Resource Center, and the ongoing costs associated with the closed / privatized former Supports and Services Centers and the Intermediate Care Facility for Individuals with Intellectual / Developmental Disabilities (ICF/IID) Programmatic Unit.



- Auxiliary Account - This program provides the funding mechanism to provide the residents of the Pinecrest Supports and Services Center with both paid work opportunities and/or therapeutic activities as recommended by an individual’s support team.

Statement of Agency Strategies for the development and implementation of Human Resource Policies that are helpful and Beneficial to Women and Families:

- OCDD’s Affirmative Action Plan provides for equal opportunities for the recruitment, employment, training and promotion of all employees based solely on merit factors and prohibits the use of gender and other non-merit factors.
- OCDD follows the LDH Family and Medical Leave Policy to provide up to 12 workweeks of “job-protected” paid or unpaid leave during any 12-month period to eligible employees for certain specified family and medical reasons.
- OCDD follows the LDH Leave for Classified Employees Policy to credit and grant leave in accordance with Civil Service Rules and provisions of the LDH leave policy. Leave is administered as uniformly and equitable as possible without regard to race, sex, age, religion, national origin, disability, veteran status, and any other non-merit factors.
- OCDD’s Time and Attendance Policy permits the use of flexible time schedules for employees as approved by the supervisor and management.

For additional information, see:

[Office for Citizens w/Developmental Disabilities](#)

[Federal Centers for Disease Control \(CDC\)](#)

[National Assoc.of State Develop.Disab.Services](#)

Office for Citizens w/Developmental Disabilities Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|----------------------------------|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 22,882,664 | \$ 22,999,015 | \$ 22,999,015 | \$ 40,753,303 | \$ 30,458,768 | \$ 7,459,753 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 110,142,675 | 119,578,989 | 119,578,989 | 119,278,814 | 127,147,456 | 7,568,467 |
| Fees and Self-generated Revenues | 3,364,757 | 4,233,786 | 4,233,786 | 4,266,976 | 4,263,361 | 29,575 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 5,477,284 | 6,822,055 | 6,822,055 | 6,992,903 | 6,992,903 | 170,848 |



Office for Citizens w/Developmental Disabilities Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Total Means of Financing | \$ 141,867,380 | \$ 153,633,845 | \$ 153,633,845 | \$ 171,291,996 | \$ 168,862,488 | \$ 15,228,643 |
| Expenditures & Request: | | | | | | |
| Administration and General Support | \$ 2,646,451 | \$ 2,890,262 | \$ 2,890,262 | \$ 3,132,859 | \$ 3,092,913 | \$ 202,651 |
| Community-Based | 23,792,875 | 25,124,359 | 25,124,359 | 28,609,935 | 28,274,282 | 3,149,923 |
| Pinecrest Supports and Services Center | 114,948,367 | 125,022,317 | 125,022,317 | 138,919,105 | 136,868,811 | 11,846,494 |
| Auxiliary Account | 479,687 | 596,907 | 596,907 | 630,097 | 626,482 | 29,575 |
| Total Expenditures & Request | \$ 141,867,380 | \$ 153,633,845 | \$ 153,633,845 | \$ 171,291,996 | \$ 168,862,488 | \$ 15,228,643 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 1,452 | 1,452 | 1,452 | 1,452 | 1,451 | (1) |
| Unclassified | 35 | 35 | 35 | 35 | 35 | 0 |
| Total FTEs | 1,487 | 1,487 | 1,487 | 1,487 | 1,486 | (1) |



340_1000 — Administration and General Support

Program Authorization: R.S. 28:451.1-455.2 and R.S. 28:821-824.

Program Description

The mission of the Central Office Administrative Services Program is to provide effective and responsive leadership in the administration and enhancement of the developmental disabilities services system in order for people with developmental disabilities and their families to receive information, opportunities for choice, and quality services and supports.

The goal of the Central Office Administrative Services Program is:

- I. To provide system design, policy direction, and operational oversight to the developmental disabilities services system in a manner which promotes person-centeredness, evidence-based practices, accountability, cost-effectiveness, and system responsiveness.

The Administrative Services Program activities include the following:

- The activity centralizes the management functions, including waiver services, and provides direction and oversight in carrying out both legislative mandates and programmatic responsibilities on behalf of people with developmental disabilities and their families.
- The activity further manages the administrative support functions including accounting and budget control, procurement, contracts, property control, travel and fleet coordination, communications, and information systems management.
- This activity also provides leadership to both the state-operated Pinecrest Supports and Services Center and the statewide resource center functions.

Administration and General Support Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|----------------------------------|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 2,646,451 | \$ 2,890,262 | \$ 2,890,262 | \$ 3,132,859 | \$ 3,092,913 | \$ 202,651 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and Self-generated Revenues | 0 | 0 | 0 | 0 | 0 | 0 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 0 | 0 | 0 | 0 | 0 |



Administration and General Support Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Total Means of Financing | \$ 2,646,451 | \$ 2,890,262 | \$ 2,890,262 | \$ 3,132,859 | \$ 3,092,913 | \$ 202,651 |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 2,174,824 | \$ 2,373,437 | \$ 2,373,437 | \$ 2,404,064 | \$ 2,370,704 | \$ (2,733) |
| Total Operating Expenses | 22,836 | 54,901 | 54,901 | 56,318 | 54,901 | 0 |
| Total Professional Services | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Other Charges | 448,791 | 461,924 | 461,924 | 672,477 | 667,308 | 205,384 |
| Total Acq & Major Repairs | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 2,646,451 | \$ 2,890,262 | \$ 2,890,262 | \$ 3,132,859 | \$ 3,092,913 | \$ 202,651 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 12 | 12 | 12 | 12 | 12 | 0 |
| Unclassified | 1 | 1 | 1 | 1 | 1 | 0 |
| Total FTEs | 13 | 13 | 13 | 13 | 13 | 0 |

Source of Funding

The Administration and General Support Program is funded with State General Fund (Direct).

Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|--------------|--------------------------|--|
| \$ 0 | \$ 0 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 2,890,262 | \$ 2,890,262 | 13 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| 30,947 | 30,947 | 0 | Market Rate Classified |
| (27,198) | (27,198) | 0 | Related Benefits Base Adjustment |
| 32,584 | 32,584 | 0 | Retirement Rate Adjustment |
| 2,465 | 2,465 | 0 | Group Insurance Rate Adjustment for Active Employees |
| 17,117 | 17,117 | 0 | Group Insurance Rate Adjustment for Retirees |
| (5,706) | (5,706) | 0 | Salary Base Adjustment |
| (52,942) | (52,942) | 0 | Attrition Adjustment |
| 45,968 | 45,968 | 0 | Risk Management |
| 156,184 | 156,184 | 0 | Rent in State-Owned Buildings |
| 2,403 | 2,403 | 0 | Civil Service Fees |
| 829 | 829 | 0 | Office of State Procurement |



Major Changes from Existing Operating Budget (Continued)

| General Fund | Total Amount | Table of Organization | Description |
|---|--------------|-----------------------|--|
| Non-Statewide Major Financial Changes: | | | |
| \$ 3,092,913 | \$ 3,092,913 | 13 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 3,092,913 | \$ 3,092,913 | 13 | Base Proposed Budget FY 2019-2020 |
| \$ 3,092,913 | \$ 3,092,913 | 13 | Grand Total Recommended |

Professional Services

| Amount | Description |
|--------|---|
| | This program does not have funding for Professional Services. |

Other Charges

| Amount | Description |
|-------------------------------|---|
| Other Charges | |
| | This program does not have funding for Other Charges. |
| Interagency Transfers: | |
| \$27,800 | Office of Telecommunications Management (OTM) Fees |
| \$827 | Uniform Payroll System (UPS) Fees |
| \$25,979 | Civil Services (CPTP) |
| \$234,107 | Rent in State-Owned Buildings |
| \$14,600 | Maintenance in State-Owned Buildings |
| \$127,165 | Office of State Procurement |
| \$236,830 | Office of Risk Management (ORM) |
| \$667,308 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$667,308 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|--|
| | This program does not have funding for Acquisitions and Major Repairs. |



Performance Information

1. (KEY) To provide programmatic leadership and direction to Louisiana's Developmental Disabilities Services System in a manner that is responsive to citizens' needs and results in effective and efficient delivery of services.

Children's Budget Link: Linked to home and community-based and individualized services for people with developmental disabilities, specifically: expansion of community living options for people who reside in a supports and services center; and increased flexibility and self-direction in state supports for people with developmental disabilities living with their families.

Human Resource Policies Beneficial to Women and Families Link: This objective supports Act 1078 by providing access to and provision of health care services to women, infants, and children.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Links to Louisiana Health Care Reform Act through activities/strategies in six broad focus areas: Providing Care to the Uninsured, Creating Access to Appropriate Health Care Resources, Improving and Restructuring the Long-Term Care in Louisiana, Improving Health Education and Awareness, Improving Administrative Delivery of Health Care, and Focusing on Performance Outcomes Using Evidence-Based Principles. Links to OCDD Business Plan through activities/strategies in three broad focus areas: Employment First for Citizens with Developmental Disabilities - Real Jobs with Real Wages; Sustainable Home and Community-Based Supports and Services - Moving from a Service Life to a Community Life; and Systems Rebalancing for People with Developmental Disabilities - Promoting Community, Affordability and Sustainability.

Performance Indicators

| Level | Performance Indicator Name | Performance Indicator Values | | | | | |
|-------|--|------------------------------|----------------------------|--|-------------------------------|--|--------------------------------------|
| | | Yearend Performance Standard | Actual Yearend Performance | Performance Standard as Initially Appropriated | Existing Performance Standard | Performance At Continuation Budget Level | Performance At Proposed Budget Level |
| | | FY 2017-2018 | FY 2017-2018 | FY 2018-2019 | FY 2018-2019 | FY 2019-2020 | FY 2019-2020 |
| K | Percentage of New Opportunities Waiver (NOW) participants making progress toward or achieving personal goals (from quarterly quality review tool) (LAPAS CODE - 24643) | 90% | 99% | 98% | 98% | 98% | 98% |
| K | Percentage of Support Coordinator Supervisors achieving and/or maintaining certification(s) as determined by OCDD (LAPAS CODE - 24644) | 85% | 85% | 85% | 85% | 85% | 85% |
| K | Percentage of budgeted community funding expended (LAPAS CODE - 24647) | 98% | 93% | 98% | 98% | 98% | 98% |
| K | Total number of HCBS and ICF/DD recipients (LAPAS CODE - 25634) | 17,060 | 16,803 | 17,060 | 17,060 | 17,060 | 17,060 |



Performance Indicators (Continued)

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Total HCBS and ICF/DD expenditures (LAPAS CODE - 25635) | \$ 896,287,769 | \$ 837,956,642 | \$ 896,287,769 | \$ 896,287,769 | \$ 896,287,769 | \$ 896,287,769 |
| K | Percentage of recipients of HCBS (LAPAS CODE - 25636) | 75% | 71% | 75% | 75% | 75% | 75% |
| K | Percentage of recipients of ICF/DD services (LAPAS CODE - 25637) | 25% | 29% | 25% | 25% | 25% | 25% |
| S | Percentage of expenditures for HCBS (LAPAS CODE - 25638) | 60% | 56% | 60% | 60% | 60% | 60% |
| S | Percentage of expenditures for ICF/DD services (LAPAS CODE - 25639) | 40% | 44% | 40% | 40% | 40% | 40% |
| S | Number of re-admissions to an institutional setting (public or private ICF/DD, nursing facility, acute care hospital, psychiatric hospital) for more than 30 days within one year of transition as My Place Louisiana participant (LAPAS CODE - 25640) | 2 | 1 | 2 | 2 | 2 | 2 |
| S | Percentage of individuals transitioned as a My Place Louisiana participant who do not return to an institutional setting (public or private ICF/DD, nursing facility, acute care hospital, psychiatric hospital) for more than 30 days within one year of transition (LAPAS CODE - 25641) | 85% | 92% | 85% | 85% | 85% | 85% |
| S | Percentage of progress toward My Place Louisiana transitions annual benchmark of number of persons transitioned (LAPAS CODE - 25642) | 85% | 67% | 85% | 85% | 85% | 85% |



2. (KEY) To provide administrative and support functions to Louisiana's Developmental Disabilities Services System in a manner that is responsive to citizens' needs and results in effective and efficient delivery of services.

Children's Budget Link: Linked to home and community-based and individualized services for people with developmental disabilities, specifically: expansion of community living options for people who reside in a supports and services center; and increased flexibility and self-direction in state supports for people with developmental disabilities living with their families.

Human Resource Policies Beneficial to Women and Families Link: This objective supports Act 1078 by providing access to and provision of health care services to women, infants, and children.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Links to Louisiana Health Care Reform Act through activities/strategies in six broad focus areas: Providing Care to the Uninsured, Creating Access to Appropriate Health Care Resources, Improving and Restructuring the Long-Term Care in Louisiana, Improving Health Education and Awareness, Improving Administrative Delivery of Health Care, and Focusing on Performance Outcomes Using Evidence-Based Principles. Links to OCDD Business Plan through activities/strategies in three broad focus areas: Employment First for Citizens with Developmental Disabilities - Real Jobs with Real Wages; Sustainable Home and Community-Based Supports and Services - Moving from a Service to a Community Life; and Systems Rebalancing for People with Developmental Disabilities - Promoting Community, Affordability and Sustainability.

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of months in the designated period that monthly expenditure reports were delivered accurately and timely (LAPAS CODE - 24653) | 100% | 100% | 100% | 100% | 100% | 100% |



Performance Indicators (Continued)

| L e v e l | Performance Indicator Name | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Indicator Values | | | |
|-----------------------|--|--|---|---|---|--|--|
| | | | | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | Percentage of people surveyed reporting an overall satisfaction with services received (LAPAS CODE - 22461) | 90% | 94% | 90% | 90% | 90% | 90% |
| S | Percentage of people surveyed reporting that they had choice in the services they received (LAPAS CODE - 22462) | 90% | 94% | 90% | 90% | 90% | 90% |
| S | Percentage of Local Governing Entities (LGEs) receiving an annual validation visit (from review of report of validation visits) (LAPAS CODE - 24654) | 100% | 100% | 100% | 100% | 100% | 100% |
| S | Percentage of months in the fiscal year that a monthly contract report was produced reflecting status of Office contracts (LAPAS CODE - 24655) | 95% | 100% | 95% | 95% | 95% | 95% |



DEPARTMENT ID: 09 - LOUISIANA DEPARTMENT OF HEALTH
 AGENCY ID: 340 - Office For Citizens With Developmental Disabilities
 PROGRAM ID: Program 1000 - Administration
 PROGRAM ACTIVITY: OCDD Central Office Administrative Services

| GENERAL PERFORMANCE INFORMATION: SOUTHERN STATE COMPARISON | |
|--|--------------|
| Percentage of Individuals served in Out-of-Home Residential Placements in 1-6 Bed Settings (June 30, 2013) | |
| STATE | |
| Alabama | 80.0% |
| Arkansas | 90.0% |
| Florida | 74.0% |
| Georgia | 94.0% |
| Kentucky | 91.0% |
| Louisiana | 57.0% |
| Maryland | 95.0% |
| Mississippi | 15.0% |
| North Carolina | 63.0% |
| Oklahoma | 73.0% |
| South Carolina | 67.0% |
| Tennessee | 85.0% |
| Texas | 81.0% |
| Virginia | 69.0% |
| West Virginia | 66.0% |
| AVERAGE | 73.3% |

Source: Residential Services for Persons with Developmental Disabilities: Status and Trends Through 2013, from the Research and Training Center on Community Living College of Education and Human Development, University of Minnesota. (Retrieved from <http://rtc.umn.edu/publications/index.asp#risp>) (Note: Most recent published data.)



DEPARTMENT ID: 09 - LOUISIANA DEPARTMENT OF HEALTH
 AGENCY ID: 340 - Office For Citizens With Developmental Disabilities
 PROGRAM ID: Program 1000 - Administration
 PROGRAM ACTIVITY: OCDD Central Office Administrative Services

| GENERAL PERFORMANCE INFORMATION: | |
|--|----------|
| SOUTHERN STATE COMPARISON | |
| STATE INSTITUTION (16+) PER DIEM (June 30, 2013) | |
| STATE | PER DIEM |
| Alabama | N/A |
| Arkansas | N/A |
| Florida | \$335 |
| Georgia | N/A |
| Kentucky | DNF |
| Louisiana | \$725 |
| Maryland | DNF |
| Mississippi | \$329 |
| North Carolina | \$569 |
| Oklahoma | \$563 |
| South Carolina | DNF |
| Tennessee | \$1,120 |
| Texas | \$648 |
| Virginia | \$779 |
| West Virginia | \$379 |
| AVERAGE | \$605 |

DNF=Did not furnish
 N/A=No facilities of this type

Source: Residential Services for Persons with Developmental Disabilities: Status and Trends Through 2013, from the Research and Training Center on Community Living College of Education and Human Development, University of Minnesota. (Retrieved from <http://rtc.umn.edu/publications/index.asp#risp>) (Note: Most recent published data.)



340_2000 — Community-Based

Program Authorization: R.S. 28:451.1-455.2 and R.S. 28:821 - 824.

Program Description

The mission of the Community-Based Supports Program is to effectively and efficiently implement community-based programs in a manner that is responsive to people with developmental disabilities and their families and that promotes independence, participation, inclusion, and productivity at home and in the community through an array of services and supports that include utilization of natural supports.

The goals of the Community-Based Supports Program are:

To develop and manage in a fiscally responsible way the delivery of an array of community-based supports and services so that people with developmental disabilities achieve their person-centered or family-driven outcomes in the pursuit of quality of life, well-being, and meaningful relationships.

- II. To increase community capacity and competence in a manner consistent with evidence-based practice and national standards of care in order to meet the identified needs of people with developmental disabilities, including the capacity of families, government agencies, and community organizations and businesses, as well as the capacity of those providing specialized disability supports and services.

The Community-Based Supports Program includes the following activities:

- The Central Office Community Program Development and Management activity provides state-wide oversight and management of the delivery of individualized community-based supports and services, including Home and Community-Based (HCBS) waiver services, through assessment, information/choice, planning, and referral, in a manner which affords opportunities for people with developmental disabilities to achieve their personally defined outcomes and goals. Community-Based services and programs include, but are not limited to, Flexible Family Funds, Individual and Family Support, State-Funded Case Management, Pre-Admission Screening and Resident Review (PASRR), Intermediate Care Facility for Persons with Developmental Disabilities (ICF/DD) Certification, Single Point of Entry, Early Steps and waivers (New Opportunities Waiver, Children's Choice Waiver, Supports Waiver, and Residential Options Waiver).
- The Community Programs Oversight activity provides regional level oversight of the delivery of individualized community-based supports and services.
- The EarlySteps activity identifies and provides services to infants and toddlers with disabilities. This activity provides for Louisiana's early intervention system for children ages birth to three years of age with disabilities and/or developmental delay. Services provided include: audiology, speech-language therapy, occupational therapy, physical therapy, special instruction, assistive technology, service coordination, medical evaluation, health services, nursing services, vision services, social work services, psychology services, family training, nutritional services, and transportation.
- The Money Follows the Person activity provides for the administration of the Money Follows the Person Rebalancing Demonstration Grant. Functions include direct contact with persons in facilities to discuss transition options, facilitate planning for transition, provide financial supports and linkages for transition, and to monitor the service recipient after transition for one year, measuring and ensuring goals related to health, welfare, and quality of life are met.

Community-Based Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 17,336,058 | \$ 16,113,748 | \$ 16,113,748 | \$ 19,280,007 | \$ 18,944,354 | \$ 2,830,606 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 512,059 | 1,671,056 | 1,671,056 | 1,819,525 | 1,819,525 | 148,469 |
| Fees and Self-generated Revenues | 467,474 | 517,500 | 517,500 | 517,500 | 517,500 | 0 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 5,477,284 | 6,822,055 | 6,822,055 | 6,992,903 | 6,992,903 | 170,848 |
| Total Means of Financing | \$ 23,792,875 | \$ 25,124,359 | \$ 25,124,359 | \$ 28,609,935 | \$ 28,274,282 | \$ 3,149,923 |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 5,490,377 | \$ 6,100,240 | \$ 6,100,240 | \$ 6,379,725 | \$ 6,175,554 | \$ 75,314 |
| Total Operating Expenses | 163,902 | 352,255 | 332,255 | 340,827 | 332,255 | 0 |
| Total Professional Services | 3,477,954 | 3,697,348 | 3,697,348 | 3,792,740 | 3,697,348 | 0 |
| Total Other Charges | 14,638,963 | 14,974,516 | 14,994,516 | 18,054,698 | 18,069,125 | 3,074,609 |
| Total Acq & Major Repairs | 21,679 | 0 | 0 | 41,945 | 0 | 0 |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 23,792,875 | \$ 25,124,359 | \$ 25,124,359 | \$ 28,609,935 | \$ 28,274,282 | \$ 3,149,923 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 47 | 47 | 47 | 47 | 47 | 0 |
| Unclassified | 1 | 1 | 1 | 1 | 1 | 0 |
| Total FTEs | 48 | 48 | 48 | 48 | 48 | 0 |

Source of Funding

The Community-Based Support Program is funded from the State General Fund (Direct), Interagency Transfers, Federal Funds, and Fees and Self-generated Revenues. Interagency Transfers include Title XIX funds received from the Louisiana Department of Health, Medical Vendor Payments Program, for services provided to Medicaid-eligible individuals. These funds support the Money Follows the Person Demonstration Grant activities. The Federal Funds are available from Part C of the Individuals with Disabilities Education Improvement Act (IDEA). The Fees and Self-generated Revenues are derived from two sources: Early Steps Family Cost Participation receipts, and the sale of Lions Club license plates.



Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|---------------|-----------------------|--|
| \$ 0 | \$ 0 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 16,113,748 | \$ 25,124,359 | 48 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| 126,570 | 126,570 | 0 | Market Rate Classified |
| (28,880) | (28,880) | 0 | Related Benefits Base Adjustment |
| 100,137 | 100,137 | 0 | Retirement Rate Adjustment |
| 10,831 | 10,831 | 0 | Group Insurance Rate Adjustment for Active Employees |
| 1,538 | 1,538 | 0 | Group Insurance Rate Adjustment for Retirees |
| 82,292 | 82,292 | 0 | Salary Base Adjustment |
| (168,376) | (168,376) | 0 | Attrition Adjustment |
| 7,194 | 7,194 | 0 | Civil Service Fees |
| 7,233 | 7,233 | 0 | Office of Technology Services (OTS) |
| Non-Statewide Major Financial Changes: | | | |
| 137,213 | 137,213 | 0 | Adjustment for the recent Single Point of Entry (SPOE) and Central Finance Office contract extensions approved by JLCB in March, 2018. |
| (172,958) | (24,489) | 0 | Means of finance substitution to reflect the change in Medicaid financing for Request for Services Registry (RFSR) Screenings. Funding is now determined by the amount of staff time devoted to screenings based on Medicaid-eligibility of patients screened. Overall funding for continued initiative is also slightly reduced. |
| | | | Adjustment to the grant allocation for EarlySteps activity for the annual U. S. Department of Education (USDOE) grant allocation to the states. |
| 0 | 170,848 | 0 | |
| 2,775,976 | 2,775,976 | 0 | This adjustment provides for an increase in claims payments to EarlySteps providers resulting from a higher number of eligible children served through the program. The main factors contributing to an increase in the number of children and their families served include changes in Federal requirements under the Comprehensive Addiction and Recovery Act of 2016 that require plans of care and referrals for infants prenatally exposed to legally prescribed substances, in addition to illegal substance exposure, increased referrals from physicians and hospitals, and increased referrals from child care centers and Head Start/Early Head Start. |



Major Changes from Existing Operating Budget (Continued)

| General Fund | Total Amount | Table of Organization | Description |
|---------------|---------------|-----------------------|--|
| (48,164) | (48,164) | 0 | Reduction of six months of funding for one (1) central office position that provides statistical analysis for persons with intellectual and developmental disabilities programs. |
| \$ 18,944,354 | \$ 28,274,282 | 48 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 18,944,354 | \$ 28,274,282 | 48 | Base Proposed Budget FY 2019-2020 |
| \$ 18,944,354 | \$ 28,274,282 | 48 | Grand Total Recommended |

Professional Services

| Amount | Description |
|--------------------|---|
| | Professional Services |
| \$3,697,348 | EarlySteps - Direct support and therapy services to children and families enrolled in Louisiana's EarlySteps Program. |
| \$3,697,348 | TOTAL PROFESSIONAL SERVICES |

Other Charges

| Amount | Description |
|-----------|---|
| | Other Charges: |
| \$188,773 | Central Office, Request for Services Registry (RFSR) Screenings - This expenditure provides for urgency of need screenings for persons on the Request for Services Registry to determine a prioritization for access for 1915c Home and Community Based Services. This initiative for both OCDD and LDH was established based on feedback from stakeholder groups, collaboration with internal LDH stakeholders, and research on best practices. |
| \$184,215 | Central Office, Transitional Expenses Planning and Approval (TEPA) - TEPA expenditures provide for one-time transitional expenses used to assist people aged 18 years or older who have chosen to move from a public or private ICF/DD to a home or apartment of their own with New Opportunities Waiver (NOW) waiver services. These transitional expenses have a lifetime cap of \$3,000 and provide for expenses necessary for individuals to successfully transition to community living including moving expenses, bedroom/living room furniture, eating utensils, cleaning, pest control, and similar transitional expenses. |
| \$32,932 | Central Office, Specialized Services - These services include those that assist people diagnosed with an Autism Spectrum disorder and their families, services that transition individuals from institutions who want to live in the community. Services also promote a strategic approach to providing person-centered, appropriate, needs based, quality of care and quality of life services and a quality management strategy that ensures the provision of and improvement of such services in both home and community-based settings. Other specialized services include statutory funding from Lions Club license plate sales for Louisiana Lions Eye Foundation in New Orleans and the Louisiana Lions Camp in Leesville. |
| \$61,613 | Central Office - advocacy, peer monitoring and support services, training services. |
| \$155,090 | Central Office, Guardianship Services - These services protect the legal and social independence of individuals with developmental disabilities. Provides for assigned guardians who make medical, financial and legal decisions for the individuals, and serve as the spokesperson for individuals with developmental disabilities, in order to protect legal rights, when no family member is available. |



Other Charges (Continued)

| Amount | Description |
|---------------------|--|
| \$16,170,393 | EarlySteps - EarlySteps is Louisiana's early intervention system for children ages birth to three years of age with disabilities and/or developmental delays. Supports are provided according to the requirements of the Individuals with Disabilities Education Improvement Act (IDEA), Part C. The following services are provided: audiology, speech/language, occupational and physical therapy, special instruction, assistive technology devices and services, family support coordination, medical and health services, nursing services, nutrition, vision services, social work services, psychology services, family training and transportation. |
| \$730,875 | Money Follows the Person – These funds represent services provided directly to individuals with developmental disabilities in transitioning from an institution to a home or community-based living setting. Services are provided to individuals who qualify for assistance under the federal Money Follows the Person (MFP) Rebalancing Demonstration Grant, first awarded to Louisiana in 2007. The Louisiana implementation of this grant is made via My Place Louisiana. The funds are available to OCDD as IAT-Revenues from Medicaid. The Federal program is designed to assist Medicaid in improving both the long-term care system and the transition process. The Medicaid program office works with both OCDD and the Office of Aging and Adult Services to implement the demonstration program. Louisiana is one of forty participating states and the District of Columbia. |
| \$17,523,891 | SUB-TOTAL OTHER CHARGES |
| | Interagency Transfers: |
| \$159,034 | Office of Telecommunications Management (OTM) Fees |
| \$45 | Uniform Payroll System (UPS) Fees |
| \$113,859 | Governor's Office - State Interagency Coordinating Council for Early Steps |
| \$39,530 | Civil Services Fees |
| \$73,526 | Office of State Buildings and Grounds |
| \$8,256 | Unemployment Compensation |
| \$150,984 | Office of Technology Services |
| \$545,234 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$18,069,125 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|--|
| | This program does not have funding for Acquisitions and Major Repairs. |

Performance Information

- (KEY) To provide effective and efficient management, delivery, and expansion of waiver and state-funded community programs and to optimize the use of natural and typical community resources in order to promote and maximize home and community life and prevent and reduce institutional care.**

Children's Budget Link: Linked to home and community-based and individualized services for people with developmental disabilities, specifically: expansion of community living options for people who reside in a supports and services center; and increased flexibility and self-direction in state supports for people with developmental disabilities living with their families.

Human Resource Policies Beneficial to Women and Families Link: This objective supports Act 1078 by providing access to and provision of health care services to women, infants, and children.



Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Links to Louisiana Health Care Reform Act through activities/strategies in six broad focus areas: Providing Care to the Uninsured, Creating Access to Appropriate Health Care Resources, Improving and Restructuring the Long-Term Care in Louisiana, Improving Health Education and Awareness, Improving Administrative Delivery of Health Care, and Focusing on Performance Outcomes Using Evidence-Based Principles. Links to OCDD Business Plan through activities/strategies in three broad focus areas: Employment First for Citizens with Developmental Disabilities - Real Jobs with Real Wages; Sustainable Home and Community-Based Supports and Services - Moving from a Service to a Community Life; and Systems Rebalancing for People with Developmental Disabilities - Promoting Community, Affordability and Sustainability.

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|---|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of available Mixed I/DD Waiver opportunities utilized (LAPAS CODE - New) | Not Applicable | Not Applicable | 90% | 90% | 90% | 90% |
| This performance indicator is new for FY 19-20. | | | | | | | |
| S | Percentage of waiver participants who remain in the community and do not require admission to a more restrictive setting (LAPAS CODE - 24660) | 97.0% | 99.8% | 97.0% | 97.0% | 98.0% | 98.0% |
| S | Number of individuals participating in HCBS Waivers who utilize self-direction (LAPAS CODE - 25036) | 700 | 973 | 700 | 700 | 900 | 900 |
| S | Number of persons in individual integrated employment (LAPAS CODE - 25035) | 225 | 1,026 | 225 | 225 | 1,050 | 1,050 |
| K | Number of individuals with developmental disabilities supported through HCBS Waivers (LAPAS CODE - 25034) | 11,859 | 11,794 | 11,859 | 11,859 | 12,000 | 12,000 |
| K | Number of years on DD Request for Services Register (RFSR) for individuals with unmet "urgent/emergent" needs based on Screening for Urgency of Need (SUN) score (LAPAS CODE - New) | Not Applicable | Not Applicable | Not Applicable | 0 | 0 | 0 |
| This performance indicator is new for FY 19-20. | | | | | | | |



Community-Based General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Number of allocated New Opportunities Waiver (NOW) slots (LAPAS CODE - 7964) | 8,832 | 8,832 | 9,032 | 9,032 | 9,032 |
| Number of allocated Children's Choice waiver slots (LAPAS CODE - 12055) | 1,475 | 1,475 | 1,475 | 1,475 | 1,475 |
| Number of allocated Supports Waiver slots (LAPAS CODE - 22240) | 2,188 | 2,050 | 2,050 | 2,050 | 2,050 |
| Number of allocated Residential Options Waiver (ROW) slots (LAPAS CODE - 22265) | 210 | 210 | 210 | 210 | 350 |

2. (KEY) To provide support to infants and toddlers with disabilities and their families in order to increase participation in family and community activities, to minimize the potential for developmental delay, to reduce educational costs by minimizing the need for special education/related services after reaching school age, and to progress to the level of current national standards.

Children's Budget Link: Linked to home and community-based and individualized services for people with developmental disabilities, specifically: expansion of community living options for people who reside in a supports and services center; and increased flexibility and self-direction in state supports for people with developmental disabilities living with their families.

Human Resource Policies Beneficial to Women and Families Link: This objective supports Act 1078 by providing access to and provision of health care services to women, infants, and children.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Links to Louisiana Health Care Reform Act through activities/strategies in six broad focus areas: Providing Care to the Uninsured, Creating Access to Appropriate Health Care Resources, Improving and Restructuring the Long-Term Care in Louisiana, Improving Health Education and Awareness, Improving Administrative Delivery of Health Care, and Focusing on Performance Outcomes Using Evidence-Based Principles. Links to OCDD Business Plan through activities/strategies in three broad focus areas: Employment First for Citizens with Developmental Disabilities - Real Jobs with Real Wages; Sustainable Home and Community-Based Supports and Services - Moving from a Service to a Community Life; and Systems Rebalancing for People with Developmental Disabilities - Promoting Community, Affordability and Sustainability.



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|--|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of infants and toddlers in the state that are identified as eligible for EarlySteps (LAPAS CODE - 24663) | 2% | 3% | 2% | 2% | 2% | 2% |
| S | Percentage of Individual Family Services Plans developed within 45 days of referral for eligible infants and families (LAPAS CODE - 24664) | 97% | 99% | 97% | 97% | 97% | 97% |
| S | Percentage of Individual Family Services Plans implemented within 30 days of parental consent on the Individual Family Services Plan (LAPAS CODE - 24665) | 94% | 92% | 94% | 94% | 94% | 94% |
| K | Percentage of families referred for entry to developmental disability services whose applications are processed by Local Governing Entities (LAPAS CODE - 24666) | 95% | 100% | 98% | 98% | 98% | 98% |
| S | Percentage of families reporting that early intervention improved their ability to help their child develop and learn. (LAPAS CODE - 26178) | 95% | 95% | 95% | 95% | 95% | 95% |
| S | Percentage of children enrolled in EarlySteps who are able to access, participate in and receive supports in early care and education settings when identified as a family priority (LAPAS CODE - 26348) | Not Applicable | Not Applicable | 95.0% | 95.0% | 95.0% | 95.0% |
| This is a new Performance Indicator for FY 18-19 | | | | | | | |



340_6000 — Pinecrest Supports and Services Center

Program Authorization: R.S. 28:451.1-455.2, 28:451.4, and 40:2180-2180.5

Program Description

The Pinecrest Supports and Services Center / Resource Center Program provides for three budget activities: (1) Residential Services (Pinecrest Supports and Services Center), (2) the statewide Resource Center, and (3) Closed Facilities Cost and ICF/IID Programmatic Unit.

The mission of Residential Services is to support people with intellectual and developmental disabilities to reach treatment goals and to return to more integrated community living settings. The Residential Services activity specializes in the treatment of people with comorbid intellectual and developmental disabilities and complex medical, behavioral, and psychiatric support needs.

The goals of the Residential Services activity are:

- I. To provide specialized residential services to individuals with intellectual and developmental disabilities and comorbid complex medical, behavioral, and psychiatric needs in a manner that supports the goal of returning or transitioning individuals to community-based service options.
- II. To provide services in a manner that is efficient, effective and supports choice, dignity, and quality of life.

The Residential Services activity manages the only state-operated supports and services center, a 24-hour active treatment facility, as part of Louisiana's continuum of developmental disability services and implements plans for population downsizing. The remaining Pinecrest residents will continue to receive services at the Pinecrest facility. Following Title XIX (Medicaid) regulations, the center's comprehensive services and supports are administered by direct support, professional, health care, support and administrative staff and contracted specialty medical services. This activity supports the effort to re-balance expenditures inclusive of emphasis on shifting from institutional to community services consistent with national norms.

The mission of the statewide Resource Center activity is to collaborate with private providers to assist with identification of support needs, as well as develop activities/interventions/products that improve their ability to achieve positive outcomes for persons with developmental disabilities.

The goal of the Resource Center to increase the capacity of the Developmental Disabilities Services System to support people with complex behavioral, mental health, and/or medical needs in all service settings.

The Resource Center activity directs and manages the activities of clinicians statewide, including the Community Support Teams and Psychologists, who provide training, consultation, technical assistance to service and caregiver resources in the community (i.e., private support staff agencies, community homes, families, and schools) to meet the complex medical, behavior and psychiatric support needs of persons with disabilities in existing community settings and to avoid institutional placement. The activity uses public resources to expand private service capacity and assist the private sector in meeting higher, needed standards of care for individuals with developmental disabilities and complex support needs.

The Closed Facilities Cost and ICF/IID Programmatic Unit activity represents two functions: (1) the legacy costs associated with public Intermediate Care Facilities for Persons with Developmental Disabilities (ICF/DD) that have been closed or whose operations have been privatized; and (2) a programmatic oversight function to partner with ICF/DD provider agencies and provide training, technical assistance, and monitoring to these facilities.

The first function, Closed Facilities Cost, provides for legacy costs associated with public Intermediate Care Facilities for Persons with Developmental Disabilities that have been closed or whose operations have been privatized, as well as maintenance costs for remaining properties. An ICF/DD is a facility that provides 24-hour personal care, habilitation, developmental, and supportive health services to individuals with developmental disabilities whose primary need is for developmental services and who may have a recurring, but intermittent, need for skilled nursing services. Historically, OCDD operated nine such ICF/DD facilities. Three of the original state-operated facilities were privatized through Cooperative Endeavor Agreements; two of these facilities remain open today and are actively engaging in a downsizing plan. Six of the original facilities have been closed. The costs funded through this activity may include group insurance for retirees from closed or privatized facilities, risk management costs associated with those facilities, and certain operating and maintenance costs.

The second function, ICF/IID Programmatic Unit, is intended to ensure that supports and services are planned and provided in a person-centered manner and to ensure supports and services are having the desired outcomes for people who reside in private ICF/IID facilities, as well as those operated under a Cooperative Endeavor Agreement. This includes 529 facilities and close to 3,900 recipients state-wide. The unit will provide technical assistance, clinical guidance, and training to facilitate the successful partnering with ICF/DD provider agencies.

Pinecrest Supports and Services Center Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|------------------------------------|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 2,900,155 | \$ 3,995,005 | \$ 3,995,005 | \$ 18,340,437 | \$ 8,421,501 | \$ 4,426,496 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 109,630,616 | 117,907,933 | 117,907,933 | 117,459,289 | 125,327,931 | 7,419,998 |
| Fees and Self-generated Revenues | 2,417,596 | 3,119,379 | 3,119,379 | 3,119,379 | 3,119,379 | 0 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Means of Financing | \$ 114,948,367 | \$ 125,022,317 | \$ 125,022,317 | \$ 138,919,105 | \$ 136,868,811 | \$ 11,846,494 |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 90,641,263 | \$ 97,469,111 | \$ 97,469,111 | \$ 109,341,878 | \$ 108,695,091 | \$ 11,225,980 |
| Total Operating Expenses | 11,102,590 | 10,379,178 | 10,679,178 | 11,044,493 | 10,858,476 | 179,298 |
| Total Professional Services | 1,221,393 | 2,640,443 | 1,832,443 | 1,920,327 | 2,640,443 | 808,000 |



Pinecrest Supports and Services Center Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|---|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Total Other Charges | 10,554,058 | 13,292,772 | 12,992,772 | 14,537,237 | 14,674,801 | 1,682,029 |
| Total Acq&Major Repairs | 1,429,063 | 1,240,813 | 2,048,813 | 2,075,170 | 0 | (2,048,813) |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 114,948,367 | \$ 125,022,317 | \$ 125,022,317 | \$ 138,919,105 | \$ 136,868,811 | \$ 11,846,494 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 1,389 | 1,389 | 1,389 | 1,389 | 1,388 | (1) |
| Unclassified | 33 | 33 | 33 | 33 | 33 | 0 |
| Total FTEs | 1,422 | 1,422 | 1,422 | 1,422 | 1,421 | (1) |

Source of Funding

The Pinecrest Supports and Services Center Program is funded from the State General Fund (Direct), Inter-agency Transfers, and Fees and Self-generated Revenue. Interagency Transfers include Title XIX funds received from the Louisiana Department of Health, Medical Vendor Payments Program, as reimbursement for services to Medicaid-eligible residents. Fees and Self-generated Revenue includes non-Medicaid dental and Early Steps, rental of buildings, training, and Ineligible Patient Fees. Ineligible Patient Fees are determined by unearned income plus countable wages.

Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|----------------|--------------------------|--|
| \$ 0 | \$ 0 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 3,995,005 | \$ 125,022,317 | 1,422 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| 0 | 1,624,733 | 0 | Market Rate Classified |
| 0 | 360,231 | 0 | Civil Service Training Series |
| 1,296,923 | 2,282,280 | 0 | Related Benefits Base Adjustment |
| 0 | 1,507,664 | 0 | Retirement Rate Adjustment |
| 0 | 196,166 | 0 | Group Insurance Rate Adjustment for Active Employees |
| 0 | 294,856 | 0 | Group Insurance Rate Adjustment for Retirees |
| 2,276,380 | 9,724,720 | 0 | Salary Base Adjustment |
| 0 | (4,318,310) | 0 | Attrition Adjustment |
| 0 | (46,373) | (1) | Personnel Reductions |
| 0 | (1,240,813) | 0 | Non-Recurring Acquisitions & Major Repairs |
| 980,751 | 1,486,296 | 0 | Risk Management |
| 0 | 4,611 | 0 | UPS Fees |
| 0 | 38,355 | 0 | Civil Service Fees |



Major Changes from Existing Operating Budget (Continued)

| General Fund | Total Amount | Table of Organization | Description |
|---|----------------|-----------------------|--|
| 56,030 | 56,030 | 0 | Office of Technology Services (OTS) |
| Non-Statewide Major Financial Changes: | | | |
| 0 | 59,636 | 0 | Increase in the food service contract by 2%. This increase is factored into the contract and is based on normal annual increase in food and equipment costs. |
| 273,846 | 273,846 | 0 | Increase in State General Fund (Direct) due to a staffing ratio adjustment in the prior year as mandated by CMS based on the census. Legacy costs associated with Pinecrest can no longer be paid based on the current census and per diem rate that has not been adjusted since FY15. |
| (457,434) | (457,434) | 0 | Reduction of six months of funding for nine (9) vacancies that provide crisis intervention for persons with intellectual and developmental disabilities. |
| \$ 8,421,501 | \$ 136,868,811 | 1,421 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 8,421,501 | \$ 136,868,811 | 1,421 | Base Proposed Budget FY 2019-2020 |
| \$ 8,421,501 | \$ 136,868,811 | 1,421 | Grand Total Recommended |

Professional Services

| Amount | Description |
|------------------------------|---|
| Professional Services | |
| \$389,887 | Pinecrest Facility - personal services contracts including medical sitter services, interpreter/sign language, and speech language therapy and dysphagia services at the facility. |
| \$959,691 | Pinecrest Facility - professional medical services including orthopedic clinics, epileptology/neurology clinic and services, medical consultation, gastroenterology, autopsy, podiatry, psychiatric, neuropsychological, comprehensive and on-call dental, psychological services for the facility. |
| \$37,657 | Pinecrest Facility - professional non-medical services relative to compliance including waste water treatment and engineering services for the sewer treatment plant at the facility. |
| \$1,074,504 | Pinecrest Facility - other professional, personal and consulting services related to conditions of participation. |
| \$11,600 | Pinecrest Facility - management and consulting services related to facility accreditation and training. |
| \$71,000 | Pinecrest Facility - Accreditation Quality Review. |
| \$51,000 | Pinecrest Facility - direct care staff training needs. |
| \$16,104 | Resource Centers - specialty medical services provided through the statewide Resource Centers activity. |
| \$29,000 | Closed Facilities Cost - contracted engineering services associated with facilities closed and privatized. |
| \$2,640,443 | TOTAL PROFESSIONAL SERVICES |

Other Charges

| Amount | Description |
|-----------------------|-------------|
| Other Charges: | |



Other Charges (Continued)

| Amount | Description |
|---------------------|--|
| \$2,600,496 | Pinecrest Facility - long-term care provider fees paid to the Louisiana Department of Health based on the number of occupied beds. |
| \$104,857 | Pinecrest Facility - other services required for the care of individuals, including medical and professional services and therapies, and expenditures associated with conditions of participation in the ICF/DD program. |
| \$471,452 | Pinecrest Facility - Client wages expenses to provide compensation to facility residents who perform jobs for the Pinecrest facility. |
| \$244,445 | Closed Facility Costs - court mandated costs associated with the medical expenses of an individual. |
| \$3,421,250 | SUB-TOTAL OTHER CHARGES |
| | Interagency Transfers: |
| \$129,610 | Office of Telecommunications Management (OTM) Fees |
| \$81,757 | Uniform Payroll System (UPS) Fees |
| \$10,595 | Department of Corrections work crews |
| \$7,657,499 | Office of Risk Management (ORM) |
| \$717,321 | Department of Education-Special School District #1 |
| \$51,146 | Department of Civil Service (CPTP Program) |
| \$2,967 | Division of Administration-Statewide Mail Service |
| \$477,172 | Unemployment Insurance and Closeout Cost |
| \$325,600 | Department of Civil Service Fees |
| \$1,799,884 | Office of Technology Services |
| \$11,253,551 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$14,674,801 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|--|
| | This program does not have funding for Acquisitions and Major Repairs. |

Performance Information

1. (KEY) To further decrease reliance on public residential supports and services.

Children's Budget Link: Linked to home and community-based and individualized services for people with developmental disabilities, specifically: expansion of community living options for people who reside in a supports and services centers; and increased flexibility and self-direction in state supports for people with developmental disabilities living with their families.

Human Resource Policies Beneficial to Women and Families Link: This objective supports Act 1078 by providing access to and provision of health care services to women, infants, and children.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Links to Louisiana Health Care Reform Act through activities/strategies in six broad focus areas: Providing Care to the Uninsured, Creating Access to Appropriate Health Care Resources, Improving and Restructuring the Long-Term Care in Louisiana, Improving Health Education and Awareness, Improving Administrative Delivery of Health Care, and Focusing on Performance Outcomes Using Evidence-Based Principles.



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of people transitioned to private provider community options according to assessment/support team recommendations (LAPAS CODE - 22522) | 25 | 24 | 35 | 35 | 25 | 25 |
| K | Number of re-admissions to center within one year of transition (LAPAS CODE - 24697) | 1 | 0 | 4 | 4 | 1 | 1 |
| K | Percentage of Conditions of Participation in compliance during Health Standard Reviews (LAPAS CODE - 22519) | 100% | 100% | 100% | 100% | 100% | 100% |

2. (KEY) To increase successful re-entry into traditional community settings for individuals with developmental disabilities who require specialized therapeutic, psychiatric and behavioral supports/stabilization.

Children's Budget Link: Linked to home and community-based and individualized services for people with developmental disabilities, specifically: expansion of community living options for people who reside in a supports and services centers; and increased flexibility and self-direction in state supports for people with developmental disabilities living with their families.

Human Resource Policies Beneficial to Women and Families Link: This objective supports Act 1078 by providing access to and provision of health care services to women, infants, and children.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Links to Louisiana Health Care Reform Act through activities/strategies in six broad focus areas: Providing Care to the Uninsured, Creating Access to Appropriate Health Care Resources, Improving and Restructuring the Long-Term Care in Louisiana, Improving Health Education and Awareness, Improving Administrative Delivery of Health Care, and Focusing on Performance Outcomes Using Evidence-Based Principles.



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of individuals discharged who do not return to therapeutic program within one year (LAPAS CODE - 24703) | 85% | 100% | 85% | 85% | 85% | 85% |
| K | Average length of stay (years) in the therapeutic program for individuals admitted within the last five years (LAPAS CODE - 25643) | 4 | 2 | 2 | 2 | 2 | 2 |

3. (KEY) To increase capacity-building activities for private community providers, creating private sector community infrastructure to meet the complex needs and support diversion of individuals from public residential services.

Children's Budget Link: Linked to home and community-based and individualized services for people with developmental disabilities, specifically: expansion of community living options for people who reside in a supports and services centers; and increased flexibility and self-direction in state supports for people with developmental disabilities living with their families.

Human Resource Policies Beneficial to Women and Families Link: This objective supports Act 1078 by providing access to and provision of health care services to women, infants, and children.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Links to Louisiana Health Care Reform Act through activities/strategies in six broad focus areas: Providing Care to the Uninsured, Creating Access to Appropriate Health Care Resources, Improving and Restructuring the Long-Term Care in Louisiana, Improving Health Education and Awareness, Improving Administrative Delivery of Health Care, and Focusing on Performance Outcomes Using Evidence-Based Principles.



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|---|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of individuals served by the resource centers' medical/nursing, allied health, and behavioral health professionals who remain in their most integrated setting (LAPAS CODE - 24259) | 90% | 99% | 90% | 90% | 95% | 95% |
| S | Percentage of individuals reporting satisfaction across the Partners in Quality (PIQ) assessed living situations (LAPAS CODE - 24699) | 90% | 99% | 90% | 90% | 95% | 95% |
| S | Percentage of individuals reporting satisfaction across the Partners in Quality (PIQ) assessed work/day areas (LAPAS CODE - 24700) | 90% | 99% | 90% | 90% | 95% | 95% |
| S | Number of providers receiving Resource Center services (LAPAS CODE - 25644) | 490 | 573 | 550 | 550 | 550 | 550 |
| S | Number of resource center training events (LAPAS CODE - 24692) | 266 | 121 | 200 | 200 | 200 | 200 |
| S | Number of resource center technical assistance sessions (LAPAS CODE - 24694) | 120 | 364 | 348 | 348 | 348 | 348 |
| S | Number of resource center consultations (LAPAS CODE - 24695) | 760 | 666 | 600 | 600 | 600 | 600 |
| S | Percentage of customers that report satisfaction with resource center services (LAPAS CODE - 24696) | 90% | 98% | 98% | 98% | 98% | 98% |
| This performance indicator previously included only "training offered." It now includes all resource center services. | | | | | | | |



340_A000 — Auxiliary Account

Program Authorization: R.S. 451.1-455.2.

Program Description

The mission of the Auxiliary Account activity is to support people with developmental disabilities residing in Pinecrest Supports and Services Center with quality of life and the attainment of personal goals.

The goal of the Auxiliary Account is:

- I. To provide individually determined supports and services to the residents of the state-operated supports and services center through a growing and diverse range of community options and resources.

The Auxiliary Account includes the following single activity:

- The Auxiliary Services program provides the funding mechanism to provide residents of the state-operated supports and services center with both paid work opportunities and/or therapeutic activities as recommended by their support teams.

Auxiliary Account Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|------------------------------------|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 0 | 0 | 0 | 0 | 0 | 0 |
| Fees and Self-generated Revenues | 479,687 | 596,907 | 596,907 | 630,097 | 626,482 | 29,575 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Means of Financing | \$ 479,687 | \$ 596,907 | \$ 596,907 | \$ 630,097 | \$ 626,482 | \$ 29,575 |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 165,233 | \$ 211,069 | \$ 211,069 | \$ 230,415 | \$ 226,800 | \$ 15,731 |
| Total Operating Expenses | 0 | 0 | 0 | 0 | 0 | 0 |



Auxiliary Account Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|---|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Total Professional Services | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Other Charges | 309,873 | 385,838 | 385,838 | 399,682 | 399,682 | 13,844 |
| Total Acq & Major Repairs | 4,581 | 0 | 0 | 0 | 0 | 0 |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 479,687 | \$ 596,907 | \$ 596,907 | \$ 630,097 | \$ 626,482 | \$ 29,575 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 4 | 4 | 4 | 4 | 4 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 4 | 4 | 4 | 4 | 4 | 0 |

Source of Funding

The Auxiliary Account is funded from Fees and Self-generated Revenues. Fees and Self-generated Revenues are derived from the sale of merchandise in the patient canteen to finance the operation of the Patient Recreation Fund activities.

Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|--------------|--------------------------|--|
| \$ 0 | \$ 0 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 0 | \$ 596,907 | 4 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| 0 | 3,650 | 0 | Market Rate Classified |
| 0 | 5,013 | 0 | Related Benefits Base Adjustment |
| 0 | 3,540 | 0 | Retirement Rate Adjustment |
| 0 | 533 | 0 | Group Insurance Rate Adjustment for Active Employees |
| 0 | 20,987 | 0 | Salary Base Adjustment |
| 0 | (4,148) | 0 | Attrition Adjustment |



Major Changes from Existing Operating Budget (Continued)

| General Fund | Total Amount | Table of Organization | Description |
|---|--------------|-----------------------|--|
| Non-Statewide Major Financial Changes: | | | |
| \$ 0 | \$ 626,482 | 4 | Recommended FY 2019-2020 |
| \$ 0 | 0 | 0 | Less Supplementary Recommendation |
| \$ 0 | \$ 626,482 | 4 | Base Proposed Budget FY 2019-2020 |
| \$ 0 | \$ 626,482 | 4 | Grand Total Recommended |

Professional Services

| Amount | Description |
|--------|---|
| | This program does not have funding for Professional Services. |

Other Charges

| Amount | Description |
|------------------|---|
| | Other Charges: |
| \$399,682 | Auxiliary - Provides for opportunities to engage residents of Pinecrest Supports and Services Center in paid work, vocational skills training, and other therapeutic activities in accordance with Interdisciplinary Team recommendations, as part of the residents' active treatment programs. |
| \$399,682 | SUB-TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|--|
| | This program does not have funding for Acquisitions and Major Repairs. |



Performance Information

1. (KEY) To provide the residents of the state-operated supports and services center (Pinecrest) with opportunities for paid work and/or therapeutic activities, as recommended by their support teams.

Children's Budget Link: Linked to home and community-based and individualized services for people with developmental disabilities, specifically: expansion of community living options for people who reside in a supports and services center; and increased flexibility and self-direction in state supports for people with developmental disabilities living with their families.

Human Resource Policies Beneficial to Women and Families Link: This objective supports Act 1078 by providing access to and provision of health care services to women, infants, and children.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Links to Louisiana Health Care Reform Act through activities/strategies in six broad focus areas: Providing Care to the Uninsured, Creating Access to Appropriate Health Care Resources, Improving and Restructuring the Long-Term Care in Louisiana, Improving Health Education and Awareness, Improving Administrative Delivery of Health Care, and Focusing on Performance Outcomes Using Evidence-Based Principles. Links to OCDD Business Plan through activities/strategies in three broad focus areas: Employment First for Citizens with Developmental Disabilities - Real Jobs; Real Wages; Sustainable Home and Community-Based Supports and Services - Moving from a Service to a Community Life; and Systems Rebalancing for People with Developmental Disabilities - Promoting Community, Affordability and Sustainability.

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of residents of the state-operated supports and services center who have paid work and/or therapeutic activities as recommended by their support teams (LAPAS CODE - 24264) | 95% | 95% | 95% | 95% | 95% | 95% |



09-375 — Imperial Calcasieu Human Services Authority

Agency Description

The mission of Imperial Calcasieu Human Services Authority (ImCal HSA) is to ensure that citizens with mental health, addictions, and developmental challenges residing in the parishes of Allen, Beauregard, Calcasieu, Cameron, and Jefferson Davis are empowered, and self-determination is valued such that individuals live satisfying, hopeful, and contributing lives.

The Imperial Calcasieu Human Services Authority shall adhere to the principles of effectiveness, efficiency, and egalitarianism. The ImCal HSA shall maintain objective data derived from evidence-based practices and implementation efforts that rationally explain its efforts to maximize all resources within its control.

Individuals receiving services will have access to evidence based services that are responsive to their needs and cost effective so that:

- I. Individuals with acute illnesses are able to rapidly resume optimal functioning;
- II. Individuals with chronic illness may live in a safe environment that encourages personal growth;
- III. Youth and Families strengths and resilience are enhanced;
- IV. The voice of and collaboration with Individuals in the community is enhanced

ImCal HSA will make use of best practices in implementing, evaluating, monitoring, modifying existing services so that quality is assured, services meet the needs of those served, and the variety of services available adequately address the range of behavioral health issues identified, or that services are further developed to address service gaps.

For additional information, see:

[DHH: Imperial Calcasieu Human Services Authority](#)

Imperial Calcasieu Human Services Authority Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|----------------------------------|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 7,580,900 | \$ 8,087,821 | \$ 8,087,821 | \$ 9,025,748 | \$ 8,288,205 | \$ 200,384 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 738,913 | 2,088,939 | 2,500,428 | 2,500,428 | 2,437,773 | (62,655) |
| Fees and Self-generated Revenues | 0 | 1,091,337 | 1,091,337 | 1,508,663 | 1,300,000 | 208,663 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |



Imperial Calcasieu Human Services Authority Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Federal Funds | 0 | 399,949 | 399,949 | 399,949 | 399,949 | 0 |
| Total Means of Financing | \$ 8,319,813 | \$ 11,668,046 | \$ 12,079,535 | \$ 13,434,788 | \$ 12,425,927 | \$ 346,392 |
| Expenditures & Request: | | | | | | |
| Imperial Calcasieu Human Services Authority | \$ 8,319,813 | \$ 11,668,046 | \$ 12,079,535 | \$ 13,434,788 | \$ 12,425,927 | \$ 346,392 |
| Total Expenditures & Request | \$ 8,319,813 | \$ 11,668,046 | \$ 12,079,535 | \$ 13,434,788 | \$ 12,425,927 | \$ 346,392 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |



375_1000 — Imperial Calcasieu Human Services Authority

Program Description

The Imperial Calcasieu Human Services Authority program includes the following activities:

- **Administration** - The Imperial Calcasieu Human Services Authority was created by Act 373 in the 2008 Legislative Session for the parishes of Beauregard, Allen, Calcasieu, Jefferson Davis and Cameron. LDH, its program offices and the Louisiana Legislature have created a statewide integrated human services delivery system with local accountability and management to provide behavioral health and developmental disabilities services. These local human service systems are referred to as local governing entities (LGEs). The ImCal HSA local governing entity operates within a framework with clear policy objectives, well-defined local roles and responsibilities, and measures to assure accountability, effectiveness and efficiency in the delivery of quality services to individuals within the ImCal HSA service area.
- **Behavioral Health** – ImCal HSA provides a comprehensive system of services addressing the ongoing Behavioral Health needs of individuals with mental, substance use or emotional/behavioral disorders in the community via direct program operation or provision of funding for services through contractual agreements. ImCal HSA operates outpatient and intensive outpatient behavioral health programs which provide mental health and addictive disorder services for children, adolescents and adults. The scope of core services provided within these programs include screening, triage, and referral; psychosocial assessment and psychiatric evaluation; person-centered treatment planning; individual and group counseling; psycho-education; medication management; peer support groups, comprehensive transition and discharge planning. Lake Charles Behavioral Health Clinic, the largest of the clinics within ImCal HSA also provides primary care services through SAMHSA Primary Care and Behavioral Health Integration Contracted services include substance abuse prevention, intensive and non-intensive residential addiction services, case management, housing, crisis intervention and referral, community based treatment and support services, outreach and referral for homeless or other underserved populations, and consumer care resources to provide financial support to clients and families. All Behavioral Health clinics in the Imperial Calcasieu Human Services Authority participate as Medicaid Application Centers for persons requesting services.
- **Developmental Disabilities** - ImCal HSA provides core services for individuals with Developmental Disabilities which consist of serving as the Single Point of Entry (SPOE) into the Developmental Disabilities (DD) Services System and providing support coordination services to individuals and their families through DD and other available community resources. DD services include the assessment of needs for support and services, development of individual plans of support, making applicable referrals, and providing ongoing coordination for the individual's support plans. Targeted services are centered on Home and Community-Based Services Waiver programs and Federal criteria which allow services to be provided in a home or community-based setting for the recipient who would otherwise require institutional care. The Family Support Program is designed to assist individuals whose needs exceed those normally used resources in the community, and other natural resources available. Individual and Family Supports include but are not limited to: respite care, personal assistance services, specialized clothing, such as adult briefs, dental and medical services not covered by other sources, equipment and supplies, communication services, crisis intervention, specialized utility costs, specialized nutrition, and family education. The Flexible Family Fund Program is intended to assist families with children with severe or profound disabilities to offset the extraordinary costs of maintaining their child in their own home. The program provides a monthly stipend to families of children who have qualifying exceptionalities identified through their local educational authority.



Imperial Calcasieu Human Services Authority Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 7,580,900 | \$ 8,087,821 | \$ 8,087,821 | \$ 9,025,748 | \$ 8,288,205 | \$ 200,384 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 738,913 | 2,088,939 | 2,500,428 | 2,500,428 | 2,437,773 | (62,655) |
| Fees and Self-generated Revenues | 0 | 1,091,337 | 1,091,337 | 1,508,663 | 1,300,000 | 208,663 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 399,949 | 399,949 | 399,949 | 399,949 | 0 |
| Total Means of Financing | \$ 8,319,813 | \$ 11,668,046 | \$ 12,079,535 | \$ 13,434,788 | \$ 12,425,927 | \$ 346,392 |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 |
| Total Operating Expenses | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Professional Services | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Other Charges | 8,319,813 | 11,668,046 | 12,079,535 | 13,434,788 | 12,425,927 | 346,392 |
| Total Acq & Major Repairs | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Expenditures & Request | \$ 8,319,813 | \$ 11,668,046 | \$ 12,079,535 | \$ 13,434,788 | \$ 12,425,927 | \$ 346,392 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |

Source of Funding

This program is funded with State General Fund, Interagency Transfers, Fees and Self-generated Revenues, and Federal Funds. The Interagency Transfers are from the Office of Behavioral Health, and Medical Vendor Payments - Title XIX. The Fees and Self-generated Revenues are from patient copays, the collection of fees for services provided to clients who are not eligible for Medicaid services through the Statewide Management Organization, collection of fees for services provided to Medicare-eligible clients, urine screen copays, and DWI copays. Federal Funds are from a grant from the Substance Abuse and Mental Health Services Administration for the provision and integration of primary care services within the Authority's behavioral health clinics.



Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|---------------|-----------------------|---|
| \$ 0 | \$ 411,489 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 8,087,821 | \$ 12,079,535 | 0 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| 140,961 | 140,961 | 0 | Market Rate Classified |
| 370,590 | 370,590 | 0 | Related Benefits Base Adjustment |
| 112,803 | 112,803 | 0 | Retirement Rate Adjustment |
| 16,247 | 16,247 | 0 | Group Insurance Rate Adjustment for Active Employees |
| 424 | 424 | 0 | Group Insurance Rate Adjustment for Retirees |
| 174,389 | 174,389 | 0 | Salary Base Adjustment |
| (136,532) | (136,532) | 0 | Attrition Adjustment |
| (498,966) | (498,966) | 0 | Personnel Reductions |
| 10,424 | 10,424 | 0 | Risk Management |
| (4,331) | (4,331) | 0 | Legislative Auditor Fees |
| 55 | 55 | 0 | UPS Fees |
| 1,515 | 1,515 | 0 | Civil Service Fees |
| 1,788 | 1,788 | 0 | State Treasury Fees |
| 11,017 | 11,017 | 0 | Office of Technology Services (OTS) |
| Non-Statewide Major Financial Changes: | | | |
| 0 | 208,663 | 0 | Increase of Fees & Gelf-Generated Revenue authority to align with an increase in collections due to Medicaid expansion. The additional revenue will be used within the Behavioral Health Division to expand prescriber services within the clinics in order to increase access and reduce wait times for individuals with severe and persistent mental illness and to open a satellite behavioral health clinic to service West Calcasieu/Cameron parishes. |
| 0 | (62,655) | 0 | Interagency Transfer adjustment from Louisiana Department Health- Office of Behavioral Health to Human Services District/Authority to align with various Federal grant allocations. |
| \$ 8,288,205 | \$ 12,425,927 | 0 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 8,288,205 | \$ 12,425,927 | 0 | Base Proposed Budget FY 2019-2020 |
| \$ 8,288,205 | \$ 12,425,927 | 0 | Grand Total Recommended |



Professional Services

| Amount | Description |
|--------|--|
| | This agency does not have funding for Professional Services. |

Other Charges

| Amount | Description |
|---------------------|---|
| | Other Charges: |
| \$6,567,233 | Salaries and related benefits for Other Charges positions |
| \$5,604,008 | Contractual and operating costs of mental health, addictive disorders and developmental disability services |
| \$12,171,241 | SUB-TOTAL OTHER CHARGES |
| | Interagency Transfers: |
| \$22,667 | Payments to the Department of Civil Service - Civil Service Fees |
| \$94,105 | Payments to the Division of Administration - Risk Management |
| \$28,003 | Payments to the Legislative Auditor |
| \$61,293 | Payments to the Division of Administration - Technology Services |
| \$4,299 | Payments to the Division of Administration - Uniform Payroll Services |
| \$44,319 | Miscellaneous Commodities and Services |
| \$254,686 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$12,425,927 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|---|
| | This agency does not have funding for Acquisitions and Major Repairs. |

Performance Information

- (KEY) Through the Administration activity, Imperial Calcasieu Human Services Authority (ImCal HSA) will provide for the management and operational activities of services for addictive disorders, developmental disabilities and mental health.**

Children's Budget Link: Imperial Calcasieu Human Services Authority services for children are related to the health policy outlined in the Children's Budget Link which mandates that all Louisiana children will have access to comprehensive healthcare services, and are linked via the Imperial Calcasieu Human Services Authority agency's budget.

Human Resource Policies Beneficial to Women and Families Link: The Imperial Calcasieu Human Services Authority abides by all state Civil Services guidelines and procedures regarding equal opportunity for all staff and in particular women and their families. The Imperial Calcasieu Human Services Authority also addresses specific issues in respect to female employees and their families in the Human Resources policies for the agency and the Imperial Calcasieu Human Services Authority Personnel Handbook. All policies are reviewed annually and changes/additions are made accordingly to new mandates or as issues arise.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2010, The American Association of Intellectual and Developmental Disabilities (AAID), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Prevention (CSAP), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Treatment (CSAT).

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of clients who indicate they would continue to receive services at ImCal HSA clinics if given the choice to go elsewhere (LAPAS CODE - 25259) | 90% | 94% | 90% | 90% | 90% | 90% |
| K | Percentage of clients who indicate they would recommend ImCal HSA services to family and friends (LAPAS CODE - 25260) | 90% | 98% | 90% | 90% | 90% | 90% |

2. (KEY) To extend quality mental health and Flexible Family Fund services to Children/Adolescents and Adults in the target population, with client satisfaction feedback that meets the threshold. ImCal HSA will also provide addictive disorder prevention services to children, adolescents and their families, and treatment services including inpatient care to adults.

Children's Budget Link: Imperial Calcasieu Human Services Authority services for children are related to the health policy outlined in the Children's Budget Link which mandates that all Louisiana children will have access to comprehensive healthcare services, and are linked via the Imperial Calcasieu Human Services Authority agency's budget.

Human Resource Policies Beneficial to Women and Families Link: The Imperial Calcasieu Human Services Authority abides by all state Civil Services guidelines and procedures regarding equal opportunity for all staff and in particular women and their families. The Imperial Calcasieu Human Services Authority also addresses specific issues in respect to female employees and their families in the Human Resources policies for the agency and the Imperial Calcasieu Human Services Authority Personnel Handbook. All policies are reviewed annually and changes/additions are made accordingly to new mandates or as issues arise.



Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2010, The American Association of Intellectual and Developmental Disabilities (AAID), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Prevention (CSAP), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Treatment (CSAT).

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of adults receiving mental health services in all ImCal HSA behavioral health clinics (LAPAS CODE - 25264) | 3,000 | 3,242 | 3,000 | 3,000 | 3,000 | 3,000 |
| K | Number of children/ adolescents receiving mental health services in all ImCal HSA behavioral health clinics (LAPAS CODE - 25265) | 500 | 598 | 500 | 500 | 500 | 500 |
| K | Percentage of mental health cash subsidy slots utilized (LAPAS CODE - 25268) | 100% | 90% | 100% | 100% | 100% | 100% |
| K | Percentage of individuals successfully completing the 24-hour residential addictive disorders treatment program (LAPAS CODE - 25269) | 70% | 74% | 70% | 70% | 70% | 70% |
| S | Number of clients enrolled in primary care services provided through the ImHealthy Program at LCBHC (LAPAS CODE - 25966) | 200 | 403 | 200 | 200 | 365 | 365 |

3. (KEY) Through the Developmental Disabilities activity, to provide core services for individuals with Developmental Disabilities which consist of serving as the Single Point of Entry (SPOE) into the Developmental Disabilities (DD) Services System and providing support coordination services to individuals and their families through DD and other available community resources.

Children's Budget Link: Imperial Calcasieu Human Services Authority services for children are related to the health policy outlined in the Children's Budget Link which mandates that all Louisiana children will have access to comprehensive healthcare services, and are linked via the Imperial Calcasieu Human Services Authority agency's budget.



Human Resource Policies Beneficial to Women and Families Link: The Imperial Calcasieu Human Services Authority abides by all state Civil Services guidelines and procedures regarding equal opportunity for all staff and in particular women and their families. The Imperial Calcasieu Human Services Authority also addresses specific issues in respect to female employees and their families in the Human Resources policies for the agency and the Imperial Calcasieu Human Services Authority Personnel Handbook. All policies are reviewed annually and changes/additions are made accordingly to new mandates or as issues arise.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2010, The American Association of Intellectual and Developmental Disabilities (AAID), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Prevention (CSAP), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Treatment (CSAT).

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of persons receiving individual and family support services (LAPAS CODE - 25275) | 200 | 176 | 140 | 140 | 175 | 175 |
| K | Percentage of Flexible Family Fund slots utilized (LAPAS CODE - 25276) | 100% | 100% | 100% | 100% | 100% | 100% |
| K | Percentage of eligibility determinations determined to be valid according to Flexible Family Fund provisions (LAPAS CODE - 25277) | 100% | 100% | 100% | 100% | 100% | 100% |
| K | Number of persons receiving developmental disabilities services (LAPAS CODE - 25278) | 1,700 | 1,844 | 1,700 | 1,700 | 1,800 | 1,800 |



Imperial Calcasieu Human Services Authority General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Total number of individuals served in the Imperial Calcasieu Human Services Authority (LAPAS CODE - 25279) | 12,326 | 12,873 | 10,142 | 13,415 | 13,033 |
| Total number of individuals served by outpatient mental health in Imperial Calcasieu Human Services Authority (LAPAS CODE - 25280) | 3,811 | 4,295 | 3,973 | 3,630 | 3,840 |
| Total number of individuals served by inpatient Addictive Disorders in Imperial Calcasieu Human Services Authority (LAPAS CODE - 25281) | 1,029 | 1,109 | 1,210 | 823 | 683 |
| Total numbers of individuals served by outpatient Addictive Disorders in Imperial Calcasieu Human Services Authority (LAPAS CODE - 25282) | 914 | 845 | 718 | 759 | 727 |
| Total number of enrollees in prevention programs (LAPAS CODE - 25283) | 4,814 | 4,583 | 3,476 | 5,292 | 4,950 |



09-376 — Central Louisiana Human Services District

Agency Description

The mission of the Central Louisiana Human Services District is to increase public awareness of and to provide access for individuals with behavioral health and developmental disabilities to integrated community based services while promoting wellness, recovery and independence through education and the choice of a broad range of programmatic and community resources. Central Louisiana Human Services provides behavioral health and developmental disabilities services for the parishes of Grant, Winn, LaSalle, Catahoula, Concordia, Avoyelles, Rapides and Vernon.

The goals of the Central Louisiana Human Services District are:

- I. To provide behavioral health and developmental disabilities services that consumers, their families and communities want, in a manner which provides them quick and convenient entry into services.
- II. To ensure that services provided are responsive to client concerns, integrated in service delivery methods, representative of best practice, and consistent with the goals of the Louisiana Department of Health and its Program Offices.
- III. To promote healthy, safe lives for people by providing leadership in educating the community on the importance of prevention, early detection and intervention, and by facilitating coalition building to address localized community problems.

For additional information, see:

[DHH: Central Louisiana Human Services District](#)

Central Louisiana Human Services District Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|----------------------------------|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 9,444,848 | \$ 9,672,970 | \$ 9,672,970 | \$ 10,190,191 | \$ 9,929,850 | \$ 256,880 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 2,425,037 | 3,816,387 | 4,289,511 | 4,289,511 | 4,289,511 | 0 |
| Fees and Self-generated Revenues | 0 | 1,502,783 | 1,502,783 | 1,502,783 | 1,502,783 | 0 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 0 | 0 | 0 | 0 | 0 |



Central Louisiana Human Services District Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Total Means of Financing | \$ 11,869,885 | \$ 14,992,140 | \$ 15,465,264 | \$ 15,982,485 | \$ 15,722,144 | \$ 256,880 |
| Expenditures & Request: | | | | | | |
| Central Louisiana Human Services District | \$ 11,869,885 | \$ 14,992,140 | \$ 15,465,264 | \$ 15,982,485 | \$ 15,722,144 | \$ 256,880 |
| Total Expenditures & Request | \$ 11,869,885 | \$ 14,992,140 | \$ 15,465,264 | \$ 15,982,485 | \$ 15,722,144 | \$ 256,880 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |



376_1000 — Central Louisiana Human Services District

Organized under the following provisions of the Louisiana revised statutes (LSA-RS) R.S. 373; R.S. 28:912-920.

Program Description

The Central Louisiana Human Services District program includes the following activities:

The Central Louisiana Human Services District was created by Act 373 in the 2008 Legislative Session for the parishes of Grant, Winn, LaSalle, Catahoula, Concordia, Avoyelles, Rapides and Vernon. Central Louisiana Human Services District has received 3 year national accreditation with CARF for its behavioral clinics sites within the region and seeks to maintain the standards of care that are set forth by the CARF accreditation agency for the programs that have been approved for accreditation. The mission of the Administration Activity is to ensure the functioning of the organization at an optimum level of performance in administrative and programmatic quality, while meeting federal, state and other regulatory authorities' guidelines. The Goal of the Administration activity is to oversee and direct the provision of behavioral health and developmental disabilities services in the District. The framework for LGEs consists of clear policies, goals and objectives, well-defined local roles and responsibilities, performance measures that assure accountability for the quality of service delivery and are instrumental in assessing the relative efficiency and effectiveness of public systems. In addition to the management for quality performance of the organization, the administrative activity provides management of fiscal, human resource, technology, safety, and risk management oversight activities of the organization.

Behavioral Health is an activity that includes services provided to Mental Health and Addictive Disorders populations. All Behavioral Health clinics in the Central Louisiana Human Services District serve as Medicaid Application Centers for persons requesting services. CLHSD provides behavioral health and developmental disability services for the residents of Avoyelles, Catahoula, Concordia, Grant, LaSalle, Rapides, Vernon and Winn parishes.

- Behavioral Health (Mental Health) – The current budget for mental health services in the Central Louisiana Human Services District catchment area provides for outpatient clinic services for children over the age of six, adolescents, and adults. Core services include screening, assessment, crisis evaluation, individual, group and family counseling and medication management which includes administration, education and screening for people with co-occurring disorders. Contracted services include: Intensive Case Management Services, assistance with application for SSI, evidence-based practices such as Assertive Community Treatment, housing and employment assistance.
- Behavioral Health (Addictive Disorders) – The District provides Outpatient and Intensive Outpatient (IOP) services for children and Adolescents. Inpatient services are offered via contracted programs serving adults and there is one adolescent inpatient program. Prevention services for addictive populations are implemented by contract providers. The mission of the Behavioral Health Activity is to provide the people we serve with access to comprehensive, integrated, person-family centered system of prevention and treatment services that promote recovery and resilience, have a positive impact on the individual and its community and are culturally and clinically competent and are delivered in partnership with all stakeholders.



- The mission of the Developmental Disabilities activity is to assess the need for support and services of developmentally disabled clients and to develop individual plans that will meet those needs, including referrals and coordination of appropriate services. Developmental Disabilities core services consist of serving as the Single Point of Entry (SPOE) into the Developmental Disabilities (DD) Services System and providing support coordination services to individuals and their families through DD and other available community resources. Staff members assess the needs for support and services, develop individual plans of support, make applicable referrals, and provide ongoing coordination for the client's support plans. Targeted services are centered on Home and Community-Based Services Waiver programs and Federal criteria which allow services to be provided in a home or community-based setting for the recipient who would otherwise require institutional care. The Family Support Program is designed to assist individuals whose needs exceed those normally used resources in the community, and other natural resources available. Individual and Family Supports include but are not limited to: respite care, personal assistance services, specialized clothing, such as adult briefs, dental and medical services not covered by other sources, equipment and supplies, communication services, crisis intervention, specialized utility costs, specialized nutrition, and family education. The Flexible Family Fund Program is intended to assist families with children with severe or profound disabilities to offset the extraordinary costs of maintaining their child in their own home. The program provides a monthly stipend to families of children who have qualifying exceptionalities identified through their local educational authority.

Central Louisiana Human Services District Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|------------------------------------|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 9,444,848 | \$ 9,672,970 | \$ 9,672,970 | \$ 10,190,191 | \$ 9,929,850 | \$ 256,880 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 2,425,037 | 3,816,387 | 4,289,511 | 4,289,511 | 4,289,511 | 0 |
| Fees and Self-generated Revenues | 0 | 1,502,783 | 1,502,783 | 1,502,783 | 1,502,783 | 0 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Means of Financing | \$ 11,869,885 | \$ 14,992,140 | \$ 15,465,264 | \$ 15,982,485 | \$ 15,722,144 | \$ 256,880 |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 |
| Total Operating Expenses | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Professional Services | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Other Charges | 11,869,885 | 14,992,140 | 15,465,264 | 15,982,485 | 15,722,144 | 256,880 |
| Total Acq & Major Repairs | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |



Central Louisiana Human Services District Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Total Expenditures & Request | \$ 11,869,885 | \$ 14,992,140 | \$ 15,465,264 | \$ 15,982,485 | \$ 15,722,144 | \$ 256,880 |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |

Source of Funding

This program is funded with State General Fund, Interagency Transfers, Fees and Self-generated Revenues. The Interagency Transfers are from the Office of Behavioral Health, and Medical Vendor Payments - Title XIX. The Fees and Self-generated Revenues are from patient copays and the collection of fees for services provided to clients who are not eligible for Medicaid services through the Statewide Management Organization and collection of fees for services provided to Medicare-eligible clients.

Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|---------------|--------------------------|--|
| \$ 0 | \$ 473,124 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 9,672,970 | \$ 15,465,264 | 0 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| 155,027 | 155,027 | 0 | Market Rate Classified |
| 64,288 | 64,288 | 0 | Related Benefits Base Adjustment |
| 122,347 | 122,347 | 0 | Retirement Rate Adjustment |
| 15,666 | 15,666 | 0 | Group Insurance Rate Adjustment for Active Employees |
| 5,638 | 5,638 | 0 | Group Insurance Rate Adjustment for Retirees |
| (23,794) | (23,794) | 0 | Salary Base Adjustment |
| (68,352) | (68,352) | 0 | Attrition Adjustment |
| (5,620) | (5,620) | 0 | Risk Management |
| (14,471) | (14,471) | 0 | Legislative Auditor Fees |
| 102 | 102 | 0 | UPS Fees |
| 1,036 | 1,036 | 0 | Civil Service Fees |
| 5,013 | 5,013 | 0 | Office of Technology Services (OTS) |



Major Changes from Existing Operating Budget (Continued)

| General Fund | Total Amount | Table of Organization | Description |
|---|---------------|-----------------------|--|
| Non-Statewide Major Financial Changes: | | | |
| \$ 9,929,850 | \$ 15,722,144 | 0 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 9,929,850 | \$ 15,722,144 | 0 | Base Proposed Budget FY 2019-2020 |
| \$ 9,929,850 | \$ 15,722,144 | 0 | Grand Total Recommended |

Professional Services

| Amount | Description |
|--------|--|
| | This agency does not have funding for Professional Services. |

Other Charges

| Amount | Description |
|---------------------|---|
| | Other Charges: |
| \$7,416,011 | Salaries and related benefits for Other Charges positions |
| \$8,261,098 | Contractual and operating costs of mental health, addictive disorders and developmental disability services |
| \$15,677,109 | SUB-TOTAL OTHER CHARGES |
| | Interagency Transfers: |
| \$44,591 | Payments to the Division of Administration - Technology Services |
| \$444 | Miscellaneous Commodities and Services |
| \$45,035 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$15,722,144 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|---|
| | This agency does not have funding for Acquisitions and Major Repairs. |



Performance Information

1. (KEY) Through the Administration activity, Central Louisiana Human Services District (CLHSD) will oversee and direct the management and operational activities of Behavioral Health (Mental Health and Addictive Disorders) and Developmental Disabilities.

Children's Budget Link: Central Louisiana Human Services District services for children are related to the health policy outlined in the Children's Budget Link which mandates that all Louisiana children will have access to comprehensive healthcare services, and are linked via the Central Louisiana Human Services District agency's budget.

Human Resource Policies Beneficial to Women and Families Link: The Central Louisiana Human Services District abides by all state Civil Services guidelines and procedures regarding equal opportunity for all staff and in particular women and their families. The Central Louisiana Human Services District also addresses specific issues in respect to female employees and their families in the Human Resources policies for the agency and the Central Louisiana Human Services District Personnel Handbook. All policies are reviewed annually and changes/additions are made accordingly to new mandates or as issues arise.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2010, The American Association of Intellectual and Developmental Disabilities (AAID), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Prevention (CSAP), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Treatment (CSAT).

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|---|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of CLHSD clients who state they would continue to receive services at our programs if given the choice to go elsewhere. (LAPAS CODE - 25284) | 90% | 92% | 90% | 90% | 90% | 90% |
| This outcome is above the performance standard, and it reflects clients' loyalty and confidence in the system. The CLHSD utilized electronic surveys administered to persons served through the Telesage Outcome Measuring System (TOMS). Due to technical challenges, some contractors utilized an alternative electronic method of data collection. | | | | | | | |
| K | Percentage of CLHSD clients who state they would recommend our programs to family and friends (LAPAS CODE - 25285) | 90% | 94% | 90% | 90% | 90% | 90% |
| This outcome is above the performance standard, and it reflects clients' loyalty and confidence in the system. The CLHSD utilized electronic surveys administered to persons served through the Telesage Outcome Measuring System (TOMS). Due to technical challenges, some contractors utilized an alternative electronic method of data collection. | | | | | | | |



2. (KEY) The Central Louisiana Human Services District will utilize technology to maintain and advance efficiency of program services, administrative functions and fiscal operations of the district by using performance improvement strategies that include performance analysis, measurement, and reporting.

Children's Budget Link: Central Louisiana Human Services District services for children are related to the health policy outlined in the Children's Budget Link which mandates that all Louisiana children will have access to comprehensive healthcare services, and are linked via the Central Louisiana Human Services District agency's budget.

Human Resource Policies Beneficial to Women and Families Link: The Central Louisiana Human Services District abides by all state Civil Service guidelines and procedures regarding equal opportunities for staff and in particular women and their families. The Central Louisiana Human Services District also addresses specific issues in respect to female employees and their families in the Human Resources policies for the agency and in the Central Louisiana Human Services District Personnel Handbook. Applicable policies are: the Family Medical Leave Policy (29.1), the Sexual Harassment Policy (56.1) and the Equal Employment Opportunity/ Complaints Policy (34.1).

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2010, the American Association of Intellectual and Developmental Disabilities (AAID), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Prevention (CSAP), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Treatment (CSAT).

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| S | Number of district clinics using the TOMS website to manage satisfaction surveys and programmatic outcomes. (LAPAS CODE - 26173) | 4 | 4 | 4 | 4 | 4 | 4 |
| S | Number of Tele-medicine sites Districtwide. (LAPAS CODE - 26174) | 4 | 4 | 4 | 4 | 4 | 4 |



Central Louisiana Human Services District General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Total number of individuals served in the Central Louisiana Human Services District (LAPAS CODE - 26175) | 39,234 | 18,882 | 18,165 | 20,527 | 21,545 |
| Percentage of Behavioral Health Clinics that are in compliance with state standards of care (LAPAS CODE - 26176) | 100% | 100% | 100% | 100% | 100% |
| Percentage of District programs using an electronic Health Record (E.H.R.) to manage/improve programmatic outcomes (monitor billing and clinical performance). (LAPAS CODE - 26177) | Not Applicable | Not Applicable | 100% | 100% | 100% |

3. (KEY) Through the Behavioral Health activity, Central Louisiana Human Services District (CLHSD) will provide quality behavioral health services to children, adolescents, adults and their families in the District (including prevention and flexible family funds). Also, the CLHSD will monitor behavioral health services (outpatient and inpatient) including contract providers, to insure quality standards are met throughout the continuum of care. Customer feedback will be used as one of the measuring tools.

Children's Budget Link: Central Louisiana Human Services District services for children are related to the health policy outlined in the Children's Budget Link which mandates that all Louisiana children will have access to comprehensive healthcare services, and are linked via the Central Louisiana Human Services District agency's budget.

Human Resource Policies Beneficial to Women and Families Link: The Central Louisiana Human Services District abides by all state Civil Services guidelines and procedures regarding equal opportunity for staff and in particular women and their families. The Central Louisiana Human Services District also addresses specific issues in respect to female employees and their families in the Human Resources policies for the agency and in the Central Louisiana Human Services District Personnel Handbook. Applicable policies are: the Family Medical Leave Policy (29.1), the Sexual Harassment Policy (56.1) and the Equal Employment Opportunity/Complaints Policy (34.1)

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2010, The American Association of Intellectual and Developmental Disabilities (AAID), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Prevention (CSAP), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Treatment (CSAT).



Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of adults receiving Mental Health services in all CLHSD behavioral health programs (LAPAS CODE - 25286) | 2,704 | 2,961 | 2,811 | 2,811 | 2,811 | 2,811 |
| | External factors may influence the actual total number of persons served including changes in community resources and referral sources. | | | | | | |
| K | Number of children/ adolescents receiving Mental Health services in all CLHSD behavioral health program (LAPAS CODE - 25287) | 306 | 256 | 306 | 306 | 306 | 306 |
| | External factors may influence the actual total number of persons served including changes in community resources and referral sources. | | | | | | |
| K | Percentage of adults receiving mental health services who indicate they would choose to continue to receive services from CLHSD if given a choice to receive services elsewhere (LAPAS CODE - 25288) | 90% | 97% | 92% | 92% | 92% | 92% |
| | The outcome performance standard reflects client loyalty and confidence in the program. | | | | | | |
| K | Percentage of mental health clients who indicate they would recommend CLHSD services to others (LAPAS CODE - 25289) | 90% | 98% | 90% | 90% | 90% | 90% |
| K | Percentage of mental health cash subsidy slots utilized (LAPAS CODE - 25290) | 96% | 96% | 96% | 96% | 96% | 96% |



Performance Indicators (Continued)

| Level | Performance Indicator Name | Performance Indicator Values | | | | | |
|-------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of individuals successful completions (24-hour residential programs)- AD Program (LAPAS CODE - 25291) | 83% | 86% | 75% | 75% | 75% | 75% |
| K | Percentage of individuals successfully completing the Primary Inpatient Adult addictive disorders treatment program (LAPAS CODE - 25292) | 84% | 87% | 75% | 75% | 75% | 75% |
| K | Primary Inpatient Adolescent: Percentage of individuals successfully completing the program- AD programs (LAPAS CODE - 25293) | 75% | 82% | 70% | 70% | 70% | 70% |
| K | Number of adults served in Outpatient Addictive Disorders programs in the CLHSD (LAPAS CODE - 25861) | 1,000 | 624 | 900 | 900 | 900 | 900 |

Central Louisiana Human Services District General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Total number of individuals served by outpatient mental health in Central Louisiana Human Services District (LAPAS CODE - 25299) | 2,889 | 2,760 | 3,227 | 3,488 | 3,217 |
| Total number of individuals served by inpatient Addictive Disorders in Central Louisiana Human Services District (LAPAS CODE - 25300) | 2,940 | 2,527 | 1,570 | 1,359 | 1,302 |
| Total numbers of individuals served by outpatient Addictive Disorders in Central Louisiana Human Services District (LAPAS CODE - 25301) | 1,584 | 1,157 | 1,561 | 1,433 | 624 |
| The program has experienced a transition to a different provider in FY 2018 and a subsequent decline in the total number of persons served. This indicator will be monitored. | | | | | |
| Total number of enrollees in prevention programs (LAPAS CODE - 25302) | 9,967 | 9,932 | 8,395 | 10,760 | 10,606 |



4. (KEY) Through the Developmental Disabilities activity the CLHSD will promote and facilitate independence for citizens with disabilities via the availability of home and community based services.

Children's Budget Link: Central Louisiana Human Services District services for children are related to the health policy outlined in the Children's Budget Link which mandates that all Louisiana children will have access to comprehensive healthcare services, and are linked via the Central Louisiana Human Services District agency's budget.

Human Resource Policies Beneficial to Women and Families Link: The Central Louisiana Human Services District abides by all state Civil Services guidelines and procedures regarding equal opportunity for staff and in particular women and their families. The Central Louisiana Human Services District also addresses specific issues in respect to female employees and their families in the Human Resources policies for the agency and in the Central Louisiana Human Services District Personnel Handbook. Applicable policies are: the Family Medical Leave Policy (29.1), the Sexual Harassment Policy (56.1) and the Equal Employment Opportunity/Complaints Policy (34.1)

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2010, The American Association of Intellectual and Developmental Disabilities (AAID), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Prevention (CSAP), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Treatment (CSAT).

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|---|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of persons receiving individual and family support services (LAPAS CODE - 25294) | 192 | 183 | 175 | 175 | 175 | 175 |
| This indicator is difficult to predict because it not only involves the needs of people served but also the individual family support system and other multidimensional factors. All approvals were based on needs and available funds. | | | | | | | |
| K | Number of persons receiving Flexible Family Fund services (LAPAS CODE - 25295) | 102 | 109 | 102 | 102 | 102 | 102 |
| There are a total of 102 slots. However, as slots are vacated by recipients, we may serve more or less individuals depending on the eligibility and/or recidivism of applicants. | | | | | | | |
| K | Percentage of eligibility determinations determined valid according to Flexible Family Fund promulgation (LAPAS CODE - 25296) | 90% | 98% | 90% | 90% | 90% | 90% |
| K | Number of individuals certified for waiver services (LAPAS CODE - 25863) | 799 | 813 | 799 | 799 | 799 | 799 |



Central Louisiana Human Services District General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Number of persons receiving DD services CLHSD (LAPAS CODE - 25297) | 1,095 | 1,118 | 1,109 | 1,086 | 1,105 |



09-377 — Northwest Louisiana Human Services District

Agency Description

The mission of the Northwest Louisiana Human Services District (NLHSD) is to increase public awareness of and to provide access for individuals with behavioral health and developmental disabilities to integrated community based services while promoting wellness, recovery and independence through education and the choice of a broad range of programmatic and community resources.

The goals of the Northwest Louisiana Human Services District are:

- I. To assure the services of the NLHSD are being performed within the expectations set forth in the NLHSD Board Governance Policy Manual. This includes assuring individuals have access to evidence-based, cost-effective services that are responsive to their needs so that:
 - Individuals with acute illnesses can rapidly resume optimal functioning.
 - Individuals with chronic illness may focus on hope, empowerment, and personal growth so that self-determination leads to safe choices and positive lifestyle decisions.
 - Youth, adults and family strengths are emphasized and recovery and resilience are enhanced.
 - The voice of and collaboration with Individuals in the Community are enhanced.
- II. Maintain a trained and effective leadership team at the Board and District level
- III. Maintain Commission on Accreditation of Rehabilitation Facilities (CARF) accreditation to ensure quality outcomes for the persons we serve, maintain ability to receive Medicaid reimbursement and utilize techniques that are efficient, cost-effective, and based on outcomes and consumer satisfaction.
- IV. Maximize financial viability so that the District is less dependent on State General Funds (SGF) and Block Grant Funds for the provision of services.
- V. Ensure the health and safety of individuals receiving home and community based waiver services.
- VI. Increase the number of individuals receiving funding for vocational services through State General Funds.

For additional information, see:

[DHH: Northwest Louisiana Human Services District](#)

Northwest Louisiana Human Services District Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|---|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 7,372,596 | \$ 7,670,686 | \$ 7,670,686 | \$ 8,656,945 | \$ 7,987,927 | \$ 317,241 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 4,156,575 | 4,532,623 | 5,283,897 | 5,283,897 | 4,901,742 | (382,155) |
| Fees and Self-generated Revenues | 0 | 1,500,000 | 1,500,000 | 1,500,000 | 1,500,000 | 0 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Means of Financing | \$ 11,529,171 | \$ 13,703,309 | \$ 14,454,583 | \$ 15,440,842 | \$ 14,389,669 | \$ (64,914) |
| Expenditures & Request: | | | | | | |
| Northwest Louisiana Human Services District | \$ 11,529,171 | \$ 13,703,309 | \$ 14,454,583 | \$ 15,440,842 | \$ 14,389,669 | \$ (64,914) |
| Total Expenditures & Request | \$ 11,529,171 | \$ 13,703,309 | \$ 14,454,583 | \$ 15,440,842 | \$ 14,389,669 | \$ (64,914) |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |



377_1000 — Northwest Louisiana Human Services District

Program Description

The Northwest Louisiana Human Services District program includes the following activities:

- **Administration** – Northwest Louisiana Human Services District was created by Act 373 of the 2008 Legislative Session as part of a statewide integrated human services delivery system with local accountability and management to provide behavioral health and developmental disabilities services. These local human service systems are referred to as local governmental entities (LGEs) and feature practices such as a framework anchored in clear policy objectives, well-defined local roles and responsibilities, and measures to assure accountability of delivering quality services to consumers that assist in determining the relative efficiency and effectiveness of public systems. Northwest Louisiana Human Services District completed the formation process in 2014 and now serves the parishes of Caddo, Bossier, Webster, Claiborne, Bienville, Red River, Desoto, Sabine and Natchitoches. Administrative services include board governance, executive management, human resources, fiscal services, and operations. The Northwest Louisiana Human Services District is the state's safety-net behavioral health service provider for the uninsured and underinsured in our service area and fiscal services bills for reimbursable services provided to clients insured by Medicaid, Medicare, and other insurance companies or contracted entities.
- **Behavioral Health** – Northwest Louisiana Human Services District provides community behavioral health services to help individuals and families reach their greatest potential. All individuals requesting services are provided equal access regardless of their payment source. A comprehensive array of mental health, addiction and co-occurring services are provided to its identified targeted population of children and adolescents ages 5 through 18, with severe emotional or behavioral disorders or addictive disorder and adults with mental health, addictive or co-occurring disorders. The target population for adults is those individuals with major mental disorders who meet functional assessment criteria under the 1915(i) state plan and individuals requesting medically necessary substance use services. Accessibility of service to persons in need and continuity of care between one service component and another is an integral part of the service delivery system. Northwest Louisiana Human Services District catchment area provides behavioral health services through three outpatient clinics. Outpatient clinic based services include: Information/Referral, Screening/Assessment, Nursing (Injections, HIV, STD and Pregnancy Testing), Individual and Group Mental Health Counseling, Community Psychiatric Support and Treatment (CPST), Medication Management, Outpatient and Intensive Outpatient Addiction Treatment Services, Co-Occurring Group Therapy, Peer Support Services, Pharmacy Services and Laboratory Services. Contracted mental health services include evidence-based practice Assertive Community Treatment Services, Case Management Services, Homeless Outreach, Mobile Crisis Services, Consumer Care Resources, Transportation and Supported Housing. Contracted addiction services include Primary Prevention, Medical Detox, Residential Adult Treatment, Inpatient Adolescent Treatment and Gambling Treatment (Outpatient, Intensive Outpatient and Inpatient). Service delivery includes full participation in the specialized behavioral health services through the Healthy Louisiana Plans. All Behavioral Health clinics in the Northwest Louisiana Human Services District participate as Medicaid Application and Voter Registration Centers for persons requesting services.



- Developmental Disabilities** – Developmental Disabilities serves as the Single Point of Entry (SPOE) into the Developmental Disabilities (DD) Services System. Support Coordination services are provided to individuals and their families through DD where staff members are assigned cases and assess the needs for support and services, develop individual plans of support, make applicable referrals, and provide ongoing coordination for individual support plans. Services through the Home and Community-Based Waiver programs allows services to be provided in a home or community-based setting for the recipient who would otherwise require institutional care. This program is Medicaid funded and allows people greater flexibility to choose where they want to live and choose services and supports that best suit their individual needs. The Individual and Family Support Program is designed to assist individuals whose needs exceed those normally met by use of existing resources in the community, and other natural resources available. IFS provides assistance to individuals that are not available from other resources which will allow people with developmental disabilities to remain in their home or with family in the community. Individual and Family Supports services include but are not limited to: respite care, personal care assistance, specialized clothing such as adult briefs, dental and medical services, equipment and supplies, communication devices, crisis intervention, specialized utility costs, and specialized nutrition. The Flexible Family Fund Program is intended to assist families with children with severe or profound developmental disabilities to offset the extraordinary costs of maintaining their child in their own home. The program provides a monthly stipend to families of children under the age of 18 who have a qualifying exceptionality identified through their local educational authority.

Northwest Louisiana Human Services District Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|------------------------------------|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Means of Financing: | | | | | | |
| State General Fund (Direct) | \$ 7,372,596 | \$ 7,670,686 | \$ 7,670,686 | \$ 8,656,945 | \$ 7,987,927 | \$ 317,241 |
| State General Fund by: | | | | | | |
| Total Interagency Transfers | 4,156,575 | 4,532,623 | 5,283,897 | 5,283,897 | 4,901,742 | (382,155) |
| Fees and Self-generated Revenues | 0 | 1,500,000 | 1,500,000 | 1,500,000 | 1,500,000 | 0 |
| Statutory Dedications | 0 | 0 | 0 | 0 | 0 | 0 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| Federal Funds | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Means of Financing | \$ 11,529,171 | \$ 13,703,309 | \$ 14,454,583 | \$ 15,440,842 | \$ 14,389,669 | \$ (64,914) |
| Expenditures & Request: | | | | | | |
| Personal Services | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 | \$ 0 |
| Total Operating Expenses | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Professional Services | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Other Charges | 11,529,171 | 13,703,309 | 14,454,583 | 15,440,842 | 14,389,669 | (64,914) |
| Total Acq & Major Repairs | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Unallotted | 0 | 0 | 0 | 0 | 0 | 0 |



Northwest Louisiana Human Services District Budget Summary

| | Prior Year Actuals FY 2017-2018 | Enacted FY 2018-2019 | Existing Oper Budget as of 12/01/18 | Continuation FY 2019-2020 | Recommended FY 2019-2020 | Total Recommended Over/(Under) EOB |
|--|---------------------------------------|-------------------------|---|------------------------------|-----------------------------|---|
| Total Expenditures & Request | \$ 11,529,171 | \$ 13,703,309 | \$ 14,454,583 | \$ 15,440,842 | \$ 14,389,669 | \$ (64,914) |
| Authorized Full-Time Equivalents: | | | | | | |
| Classified | 0 | 0 | 0 | 0 | 0 | 0 |
| Unclassified | 0 | 0 | 0 | 0 | 0 | 0 |
| Total FTEs | 0 | 0 | 0 | 0 | 0 | 0 |

Source of Funding

This program is funded with State General Fund, Interagency Transfers, Fees and Self-generated Revenues and Federal Funds. The Interagency Transfers are from the Office of Behavioral Health, and Medical Vendor Payments - Title XIX. The Fees and Self-generated Revenues are from patient copays, and the collection of fees for services provided to clients who are not eligible for Medicaid services through the Statewide Management Organization, inelligible patient fees, urine drug screen copays, and DWI copays. Federal Funds are from collection of fees for services provided to Medicare-eligible clients.

Major Changes from Existing Operating Budget

| General Fund | Total Amount | Table of Organization | Description |
|---|---------------|--------------------------|--|
| \$ 0 | \$ 751,274 | 0 | Mid-Year Adjustments (BA-7s): |
| \$ 7,670,686 | \$ 14,454,583 | 0 | Existing Oper Budget as of 12/01/18 |
| Statewide Major Financial Changes: | | | |
| 162,956 | 162,956 | 0 | Market Rate Classified |
| 178,404 | 178,404 | 0 | Related Benefits Base Adjustment |
| 144,912 | 144,912 | 0 | Retirement Rate Adjustment |
| 18,603 | 18,603 | 0 | Group Insurance Rate Adjustment for Active Employees |
| 1,632 | 1,632 | 0 | Group Insurance Rate Adjustment for Retirees |
| 359,834 | 359,834 | 0 | Salary Base Adjustment |
| (357,517) | (357,517) | 0 | Attrition Adjustment |
| (195,925) | (195,925) | 0 | Personnel Reductions |
| 3,457 | 3,457 | 0 | Risk Management |
| (1,613) | (1,613) | 0 | Legislative Auditor Fees |
| (34) | (34) | 0 | UPS Fees |
| 685 | 685 | 0 | Civil Service Fees |
| 1,149 | 1,149 | 0 | State Treasury Fees |
| 1,150 | 1,150 | 0 | Office of Technology Services (OTS) |
| (452) | (452) | 0 | Office of State Procurement |
| Non-Statewide Major Financial Changes: | | | |



Major Changes from Existing Operating Budget (Continued)

| General Fund | Total Amount | Table of Organization | Description |
|--------------|---------------|-----------------------|---|
| 0 | (382,155) | 0 | Interagency Transfer adjustment from Louisiana Department Health- Office of Behavioral Health to Human Services District/Authority to align with various Federal grant allocations. |
| \$ 7,987,927 | \$ 14,389,669 | 0 | Recommended FY 2019-2020 |
| \$ 0 | \$ 0 | 0 | Less Supplementary Recommendation |
| \$ 7,987,927 | \$ 14,389,669 | 0 | Base Proposed Budget FY 2019-2020 |
| \$ 7,987,927 | \$ 14,389,669 | 0 | Grand Total Recommended |

Professional Services

| Amount | Description |
|--------|--|
| | This agency does not have funding for Professional Services. |

Other Charges

| Amount | Description |
|---------------------|---|
| | Other Charges: |
| \$8,464,038 | Salaries and related benefits for Other Charges positions |
| \$5,594,186 | Contractual and operating costs of mental health, addictive disorders and developmental disability services |
| \$14,058,224 | SUB-TOTAL OTHER CHARGES |
| | Interagency Transfers: |
| \$27,390 | Payments to the Department of Civil Service - Civil Service Fees |
| \$95,852 | Payments to the Division of Administration - Risk Management |
| \$48,404 | Payments to the Division of Administration - Technology Services |
| \$34,894 | Payments to the Legislative Auditor |
| \$1,100 | Payments to the Division of Administration - Office of State Procurement |
| \$5,321 | Payments to the Division of Administration - Uniform Payroll Services |
| \$118,484 | Miscellaneous Commodities and Services |
| \$331,445 | SUB-TOTAL INTERAGENCY TRANSFERS |
| \$14,389,669 | TOTAL OTHER CHARGES |

Acquisitions and Major Repairs

| Amount | Description |
|--------|---|
| | This agency does not have funding for Acquisitions and Major Repairs. |



Performance Information

1. (KEY) Through the Administration activity, the Northwest Louisiana Human Services District (NLHSD) will provide for the management and operational activities of services for addictive disorders, developmental disabilities and behavioral health.

Children's Budget Link: Northwest Louisiana Human Services District services for children are related to the health policy outlined in the Children's Budget Link which mandates that all Louisiana children will have access to comprehensive healthcare services, and are linked via the Northwest Louisiana Human Services District agency's budget.

Human Resource Policies Beneficial to Women and Families Link: The Northwest Louisiana Human Services District abides by all state Civil Services guidelines and procedures regarding equal opportunity for all staff and in particular women and their families. The Northwest Louisiana Human Services District also addresses specific issues in respect to female employees and their families in the Human Resources policies for the agency and the Northwest Louisiana Human Services District Personnel Handbook. All policies are reviewed annually and changes/additions are made accordingly to new mandates or as issues arise.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2010, The American Association of Intellectual and Developmental Disabilities (AAID), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Prevention (CSAP), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Treatment (CSAT).

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|--|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of clients who indicate they would continue to receive services at NLHSD clinics if given the choice to go elsewhere (LAPAS CODE - 25303) | 90% | 94% | 90% | 90% | 90% | 90% |
| K | Percentage of clients who indicate they would recommend NLHSD clinics to family and friends (LAPAS CODE - 25304) | 90% | 97% | 90% | 90% | 90% | 90% |



2. (KEY) To ensure access to quality wellness and recovery oriented mental health, substance use and prevention services for children, adolescents and adults in the NLHSD service area through use of strong partnership with providers, use of best practices and use of utilization management data such that access to care and client satisfaction thresholds are achieved.

Children's Budget Link: Northwest Louisiana Human Services District services for children are related to the health policy outlined in the Children's Budget Link which mandates that all Louisiana children will have access to comprehensive healthcare services, and are linked via the Northwest Louisiana Human Services District agency's budget.

Human Resource Policies Beneficial to Women and Families Link: The Northwest Louisiana Human Services District abides by all state Civil Services guidelines and procedures regarding equal opportunity for all staff and in particular women and their families. The Northwest Louisiana Human Services District also addresses specific issues in respect to female employees and their families in the Human Resources policies for the agency and the Northwest Louisiana Human Services District Personnel Handbook. All policies are reviewed annually and changes/additions are made accordingly to new mandates or as issues arise.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2010, The American Association of Intellectual and Developmental Disabilities (AAID), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Prevention (CSAP), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Treatment (CSAT).

Performance Indicators

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of adults receiving mental health services in all NLHSD behavioral health clinics (LAPAS CODE - 25305) | 1,500 | 1,479 | 1,500 | 1,500 | 1,500 | 1,500 |
| K | Number of children/ adolescents receiving mental health services in all NLHSD behavioral health clinics (LAPAS CODE - 25306) | 250 | 315 | 250 | 250 | 250 | 250 |
| K | Percentage of adults receiving mental health services who report that they would choose to continue to receive services from NLHSD if given a choice to receive services elsewhere (LAPAS CODE - 25307) | 90% | 96% | 90% | 90% | 90% | 90% |
| K | Percentage of mental health clients who would recommend NLHSD services to others (LAPAS CODE - 25308) | 90% | 97% | 90% | 90% | 90% | 90% |



Performance Indicators (Continued)

| L e v e l | Performance Indicator Name | Performance Indicator Values | | | | | |
|-----------------------|---|--|---|---|---|--|--|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Percentage of mental health cash subsidy slots utilized (LAPAS CODE - 25309) | 99% | 91% | 99% | 99% | 99% | 99% |
| K | Percentage of individuals successfully completing the 24-hour residential addictive disorders treatment program (LAPAS CODE - 25310) | 65% | 47% | 65% | 65% | 65% | 65% |
| K | Percentage of individuals successfully completing the Primary Inpatient Adult addictive disorders treatment program (LAPAS CODE - 25311) | 75% | 86% | 75% | 75% | 75% | 75% |
| K | Percentage of individuals successfully completing the Primary Inpatient Adolescent addictive disorders treatment program (LAPAS CODE - 25312) | 60% | 61% | 60% | 60% | 60% | 60% |

3. (KEY) Through the Developmental Disabilities activity, to foster and facilitate independence for citizens with disabilities through the availability of home- and community-based services.

Children's Budget Link: Northwest Louisiana Human Services District services for children are related to the health policy outlined in the Children's Budget Link which mandates that all Louisiana children will have access to comprehensive healthcare services, and are linked via the Northwest Louisiana Human Services District agency's budget.

Human Resource Policies Beneficial to Women and Families Link: The Northwest Louisiana Human Services District abides by all state Civil Services guidelines and procedures regarding equal opportunity for all staff and in particular women and their families. The Northwest Louisiana Human Services District also addresses specific issues in respect to female employees and their families in the Human Resources policies for the agency and the Northwest Louisiana Human Services District Personnel Handbook. All policies are reviewed annually and changes/additions are made accordingly to new mandates or as issues arise.

Other Links (TANF, Tobacco Settlement, Workforce Development Commission, or Other): Healthy People 2010, The American Association of Intellectual and Developmental Disabilities (AAID), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Prevention (CSAP), Substance Abuse Mental Health Services Administration's Center for Substance Abuse Treatment (CSAT).



Performance Indicators

| Level | Performance Indicator Name | Performance Indicator Values | | | | | |
|-------|---|---|---|---|--|---|---|
| | | Yearend Performance Standard FY 2017-2018 | Actual Yearend Performance FY 2017-2018 | Performance Standard as Initially Appropriated FY 2018-2019 | Existing Performance Standard FY 2018-2019 | Performance At Continuation Budget Level FY 2019-2020 | Performance At Proposed Budget Level FY 2019-2020 |
| K | Number of persons receiving individual and family support services (LAPAS CODE - 25313) | 350 | 303 | 350 | 350 | 350 | 350 |
| K | Number of persons receiving Flexible Family Fund services (LAPAS CODE - 25314) | 165 | 173 | 165 | 165 | 165 | 165 |
| K | Percentage of eligibility determinations determined to be valid according to Flexible Family Fund promulgation (LAPAS CODE - 25315) | 95% | 100% | 95% | 95% | 95% | 95% |
| K | Number of persons receiving developmental disabilities services (LAPAS CODE - 25316) | 450 | 458 | 450 | 450 | 450 | 450 |

Northwest Louisiana Human Services District General Performance Information

| Performance Indicator Name | Performance Indicator Values | | | | |
|---|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| | Prior Year Actual FY 2013-2014 | Prior Year Actual FY 2014-2015 | Prior Year Actual FY 2015-2016 | Prior Year Actual FY 2016-2017 | Prior Year Actual FY 2017-2018 |
| Total number of individuals served in the Northwest Louisiana Human Services District (LAPAS CODE - 25317) | 6,840 | 21,559 | 19,470 | 15,143 | 23,783 |
| Total number of individuals served by outpatient mental health in Northwest Louisiana Human Services District (LAPAS CODE - 25318) | 4,385 | 2,106 | 2,035 | 1,485 | 1,794 |
| Total number of individuals served by inpatient Addictive Disorders in Northwest Louisiana Human Services District (LAPAS CODE - 25319) | 424 | 1,100 | 1,447 | 1,714 | 1,307 |
| Total numbers of individuals served by outpatient Addictive Disorders in Northwest Louisiana Human Services District (LAPAS CODE - 25320) | 914 | 698 | 626 | 377 | 236 |
| Total number of enrollees in prevention programs (LAPAS CODE - 25321) | 12,214 | 16,038 | 14,344 | 9,996 | 18,836 |

