How to Do Business with the State of Louisiana

Office of State Procurement
Agenda

1. Office of State Procurement
2. Authorized Procurement Methods
3. State Systems and Registration
4. Strategies for Vendor Success
5. Outreach / Inclusion / Accountability Initiatives
6. Resources
7. Q & A
1. Office of State Procurement

The mission of the Office of State Procurement is to develop and implement fair, open, and competitive procurement practices in accordance with executive policy and legislative mandates, and to provide quality and timely services to agencies and vendors.

“Full, fair, and fast”.

Combined role of customer service and regulatory review.

Division of Administration
Jay Dardenne, Commissioner
2. Methods of Procurement

a) Small Purchases
   i. Small Purchase Executive Order JBE 2020-21
   ii. $0 - $10,000: No competition required (informal quotes / P-Card)
   iii. $10,000 - $20,000: 3 quotes required, or Hudson/Vets Initiative
   iv. $20,000 - $30,000: 5 quotes required, or Hudson/Vets Initiative

b) Competitive Sealed Bids (ITBs)
   i. Over $30,000 – publically advertised

c) Request for Proposals – RFP
   i. Long, complex – built for compliance
   ii. Primes and subcontractors
2. Methods of Procurement

d) Non-Competitive “PPCS” Service Contracting
   i. **Professional services** (doctors, lawyers, accountants, actuaries, veterinarians, claims adjusters, engineers*, architects*) - ALL
   ii. **Personal services** (artists, interpreters, photographers, musicians or writers with highly technical or unique individual skills/talents) – ALL
   iii. **Consulting services** (IT, business management, large-scale personal or professional service-type activities) – under $75,000 / year
   iv. **Social services** (rehabilitation and health support services – health, substance abuse, family planning, etc.) – under $250,000 / year

e) Cooperative Purchasing/GSA
f) Brand Name Contracting
g) Emergency Procurement
2. Emergency Procurements

- Two Types of Emergencies
  - “Usual” Emergencies (e.g.: water line burst)
  - Catastrophic Emergencies (e.g.: hurricane)

- Several Types of Emergency Procurements
  - Governor’s EO/Proclamation provides flexibility
  - Extraordinary authorization to just obtain 3 quotes
  - Use of OSP emergency-contingency SW contracts
  - Use of regular statewide contracts if still available
  - RFQs: requests for quotation (time-abbreviated bids)
2. Methods of Procurement

e) Statewide Contracts

- Sometimes also referred to as “44” contracts (e.g.: 4400018930)
- “Do you have a State contract?”
- Established by OSP to meet the needs of all state agencies, as well as political subdivisions and quasi’s
- Typically established by ITB, RFP, GSA, or cooperative

- Benefits of bundled purchasing power and compliance
- Emergency Contingency are often a subset of SW
2. State Agencies

Office of State Procurement (OSP)

Statewide Elected Officials

Most State Agencies

Political Subdivisions & “Quasi” Agys

Voluntary cooperative use of OSP’s statewide contracts

Higher Ed.

Construction: Facilities (FP&C) and Highways (DOTD)
2. How are Contracts Created?

- Recurring Needs for Agencies
  - Universal: office supplies; computers
  - Majority: janitorial; copiers; cell phones
  - 50-50: vehicles; security guards
  - Minority: ammunition; herbicides
  - Rare: tobacco tax stamps; school buses

- Agency Requests
- Repetitive Retail Purchases
- Emergency Contingency
3. State Systems

- OSP’s website: procurement.la.gov

- LaGov/LaPac – vendor registration, bid postings, bid notifications, listing of registered vendors

- eCat – State’s electronic catalog of existing contracts

- LED Small Business Programs – Hudson Initiative
OFFICE OF STATE PROCUREMENT

The Office of State Procurement serves the people of Louisiana by ensuring that the state's contracting and purchasing activities are conducted legally, fairly and efficiently. OSP procures, or administers the procurement of, the equipment, goods, supplies and services needed by state agencies. As a result, the office has a joint role of regulatory oversight, compliance and customer service. OSP ensures that competition is full, fair and forthright, and that both contractors and agencies fulfill their contractual duties.

We welcome your interest in learning more about the state of Louisiana's procurement processes, and we invite you to do business with the state. If we can assist you in finding the information you need, please do not hesitate to contact us.

QUICK LINKS

- OSP Overview and Staff Directory
- LaPac - Vendor Registration
- LaPac - Current Bid Opportunities
- LESA - Current RFP Opportunities
FREQUENTLY ASKED QUESTIONS

General FAQs

Registration and Profile Maintenance FAQs

Bid Submittal FAQs

Online Bidding FAQs

Bid Results FAQs

Statewide Brand Name / Computer Contract FAQs

FORMS

Vendor Forms
VENDOR REGISTRATION

Click here to enter the registration system.

- If you have trouble accessing the registration system, please review the browser requirements.

Vendor Portal Helpscripts
- Phases of Vendor Registration
- Vendor Registration
- UNSPSC Commodity Codes
  - UNSPSC Code Search (Tool, not a helpscript)
- Administrator Roles:
  - Welcome Page
  - Create Additional Users
  - Manage User Data
  - Manage Own Data
  - Manage Company Data
  - PO Email Election
  - Manage Product Categories
  - Create Remit Address
  - Vendor Payments (Inquiry)

CONTRACTING OPPORTUNITIES

- LaPAC Bids Opportunities from State of Louisiana and local agencies
- Central Contract Registration - Where vendors register their businesses for Federal contracts
- Federal Business Opportunities - Provides a list of current contracting opportunities
- Sub Contracting Opportunities - Prime contractors solicit services from subcontractors
- LA Procurement Technical Assistance Center (LA PTAC) - Assist in linking business and government
- Northwest Louisiana Government Procurement Center - Assist in linking business and government
- Department of Transportation & Development - How to do business with DOTD

Current Contracts

Current contracts can be reviewed here. Vendors are encouraged to familiarize themselves with existing contracts for the commodity they offer and similar products or services. Buyer information is available on each contract.

Hudson and Veteran Information can be viewed here.

VENDOR TRAINING

Vendor Training Catalog

Units of Measure Codes
Example Regional Map
List of All State Agencies
Authorized Quasi Agencies
Louisiana Procurement Technical Assistance Center
LaPac

Office of State Procurement

LaPAC
Welcome to the Louisiana Procurement and Contract Network

<table>
<thead>
<tr>
<th>Menu</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>LaPAC Public Menu</td>
<td></td>
</tr>
<tr>
<td>Bids by Category</td>
<td>View a listing of bids by category for all departments.</td>
</tr>
<tr>
<td>Bids by Department</td>
<td>View a listing of solicitations by department.</td>
</tr>
<tr>
<td>Search for Open Bids</td>
<td>Locate open solicitations by one or more selection criteria.</td>
</tr>
<tr>
<td>Search by Bid Number</td>
<td>Locate solicitations by bid number.</td>
</tr>
<tr>
<td>Check Status</td>
<td>View a listing of solicitations that have already opened and see the current status.</td>
</tr>
</tbody>
</table>

All vendors that wish to receive email notifications of bid opportunities must be registered in LaGov via the vendor enrollment portal.

Vendor Registration Menu
Use the LaGov vendor enrollment portal to market your products or services.
Vendor Registration Menu

All vendors that wish to receive email notifications of bid opportunities must be registered in LaGov via the vendor enrollment portal.

Vendor Enrollment Portal
Complete the New Supplier Registration form and click submit. Important! Be sure to close all web browser sessions after you click submit. You will receive an email with your permanent User ID (LaGov Vendor Number) and a new link to create your personal password. You can now manage your account — create/update additional contacts, manage own data, manage company data and manage product categories.

Maintain Registration Information
Using permanent User ID and personalized password, login and manage company information.

Vendor Registration Procedures
Visit our Vendor Center for additional details on the new LaGov Vendor Registration process.

UNSPSC Product Search and Product Tree
Search for UNSPSC Products by entering a search term or expanding product categories to view descriptions at the Segment, Family, Class, and Commodity Code levels.

Search for Registered Vendors (LaGOV)
Search for vendor information that has been provided in the new LaGov vendor enrollment portal (enrollment by UNSPSC Commodity Class Codes).
3. Benefits of Registration

- Automated bid/addenda notifications
- Free, fast enrollment and 24/7 access
- Self-enrollment and account maintenance
- Makes your company visible to agencies
- Ties to registration in State’s payment system
- Allows online bids instead of submitting paper
- Required for any contract award
3. Registration Help Scripts

Vendor Portal Helpscripts

- Phases of Vendor Registration
- Vendor Registration
- UNSPSC Commodity Codes
  - UNSPSC Code Search *(Tool, not a helpscript)*
- Administrator Roles:
  - Welcome Page
  - Create Additional Users
  - Manage User Data
  - Manage Own Data
  - Manage Company Data
  - PO Email Election
  - Manage Product Categories
  - Create Remit Address
  - Vendor Payments *(Inquiry)*
### Bids by Department

Click on the underlined Department to view a list of bids for that Department.

<table>
<thead>
<tr>
<th>Department</th>
<th>Bids</th>
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</thead>
<tbody>
<tr>
<td>*** State Procurement *** - (214)</td>
<td></td>
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<tr>
<td>+ State - Corrections - (5)</td>
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<tr>
<td>+ State - Transportation and Development - (21)</td>
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<tr>
<td>+ State - Environmental Quality - (1)</td>
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<tr>
<td>+ State - Agriculture &amp; Forestry - (2)</td>
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<tr>
<td>+ State - Board of Commissioners Port of New Orleans - (0)</td>
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<tr>
<td>+ State - Board of Supervisors-University of LA System - (1)</td>
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<tr>
<td>+ State - Capital Area Human Services District - (0)</td>
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<tr>
<td>+ State - Civil Service - (0)</td>
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<td>+ State - Coastal Protection &amp; Restoration Authority - (4)</td>
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<tr>
<td>+ State - Commissioner of Elections - (0)</td>
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<tr>
<td>+ State - DCRT- OFFICE OF STATE PARKS - (2)</td>
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3. LaPac Bids by Category

<table>
<thead>
<tr>
<th>Category</th>
<th>Number of Bids</th>
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<tbody>
<tr>
<td>APPAREL AND LUGGAGE AND PERSONAL CARE PRODUCTS (53000000) - (9)</td>
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</tr>
<tr>
<td>Clothing, Footwear, Luggage and Handbags and Packs and Cases, Personal Care Products, Sewing Supplies and Accessories</td>
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</tr>
<tr>
<td>BUILDING AND CONSTRUCTION AND MAINTENANCE SERVICES (72000000) - (94)</td>
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<tr>
<td>Building Construction, Support, Maintenance and Repair Service, General Building Construction, Heavy Construction Services, Specialized Trade Construction and Maintenance Services</td>
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<tr>
<td>BUILDING AND CONSTRUCTION MACHINERY AND ACCESSORIES (22000000) - (6)</td>
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<tr>
<td>Heavy Construction Machinery and Equipment</td>
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<tr>
<td>CHEMICALS INCLUDING BIO CHEMICALS AND GAS MATERIALS (12000000) - (7)</td>
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<tr>
<td>Explosive Materials, Elements and Gases, Additives, Colorants, Waxes and Oils, Solvents, Compounds and Mixtures</td>
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<tr>
<td>CLEANING EQUIPMENT AND SUPPLIES (47000000) - (14)</td>
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<tr>
<td>Water and Wastewater Treatment Supply and Disposal, Industrial Laundry and Dry Cleaning Equipment, Janitorial Equipment, Cleaning and Janitorial Supplies</td>
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<tr>
<td>COMMERCIAL, MILITARY, PRIVATE VEHICLES, ACCES, AND COMP. (25000000) - (21)</td>
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<tr>
<td>DEFENSE, LAW ENFORCEMENT, SECURITY, SAFETY EQUIP. AND SUP. (46000000) - (19)</td>
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<tr>
<td>DISTRIBUTION, CONDITIONING SYSTEMS AND EQUIP. AND COMP. (40000000) - (17)</td>
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</tr>
<tr>
<td>Heating and Ventilation and Air Circulation, Fluid and Gas Distribution, Industrial Pumps and Compressors, Industrial Filtering and Purification, Pipe Piping and Fittings</td>
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</tr>
<tr>
<td>Bid Number</td>
<td>Description</td>
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<tr>
<td>3000012469</td>
<td>&quot;Site Visit&quot; Grounds Maintenance - DOA</td>
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<td>Attachments: Attachment A - Special Terms &amp; Conditions, Pages 1 - 9, Attachment B - Specifications, Pages 1-2, Attachment C - Online Bidding Instructions, Pages 1 - 11</td>
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<td>3000012804</td>
<td>Fax Bid - Light Fixtures - DOC/Angola</td>
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<td>Bid Cancelled: 05/31/2019</td>
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<td>Original: 3000012804</td>
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<td>Addendum 1: 3000012804-1</td>
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<tr>
<td>3000012425</td>
<td>Auctioneering Services for LPAA</td>
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<td>Bid Cancelled: 06/11/2019</td>
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<td>Attachments: Attachment A - Special Terms and Conditions - Pages 1-8, Attachment B - Specifications - Pages 1-5, Attachment C - Price Sheet - Page 1-1, Attachment D - Online Bidding Instructions - Pages 1-10</td>
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<tr>
<td></td>
<td>Addendum No. 1 - Special Terms and Conditions Revisions, Questions &amp; A</td>
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<td></td>
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<td>Attachments: Addendum # 1 - Price Sheet Revisions - Pages 1-2, Revised Attachment A - Special Terms and Conditions - Pages 1-8</td>
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<tr>
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<td>Addendum No. 2 - CANCELLATION Date Issued: June 7, 2019 Your ref</td>
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<td>Addendum 2: 3000012425-2</td>
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<td>Attachments: Notice of Cancellation - Page 1-1</td>
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<td>3000012665</td>
<td><em>Rebid</em>Prisoner Transport Service - DOC</td>
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</tr>
</tbody>
</table>
4. Strategies for Success

- Offer a **Solution**
- Register, Compete, and **Market**
- Low Hanging Fruit  (noncompetitive purchases/contracts)
  - Hudson Initiative
    - Up to $15,000 purchases
    - Points for RFP proposals (as prime or subcontractor)
- Partner with other vendors
5. Outreach & Accountability

- Commissioner’s Agency Hudson Participation Goal
- Hudson Subcontractor Good-Faith Follow-up
- Louisiana Checkbook
- Integration of UCP DBE Database w/ LaGov
- Ongoing review of local, small business preferences
- Vendor demographics reporting
6. Vendor Guide

- Detailed vendor guide on how to do business with the State of Louisiana
- Deeper dive into registration, bidding, contracting, and customer service processes
6. Contact

Phone Number: 225-342-8010

Emails (preferred):

Purchasing: DOA-OSPHELPDESK@la.gov
Professional Contracts: DOA-PCHELPDESK@la.gov
Vendor Inquiries: Vendr_Inq@la.gov
How to Do Business with the State of Louisiana

Office of State Procurement